

# Citizen Perceptions about Quality of Life, City Performance and Taxation

Ward 5

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Prepared for The City of Calgary by:

Contact:



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## Methodology

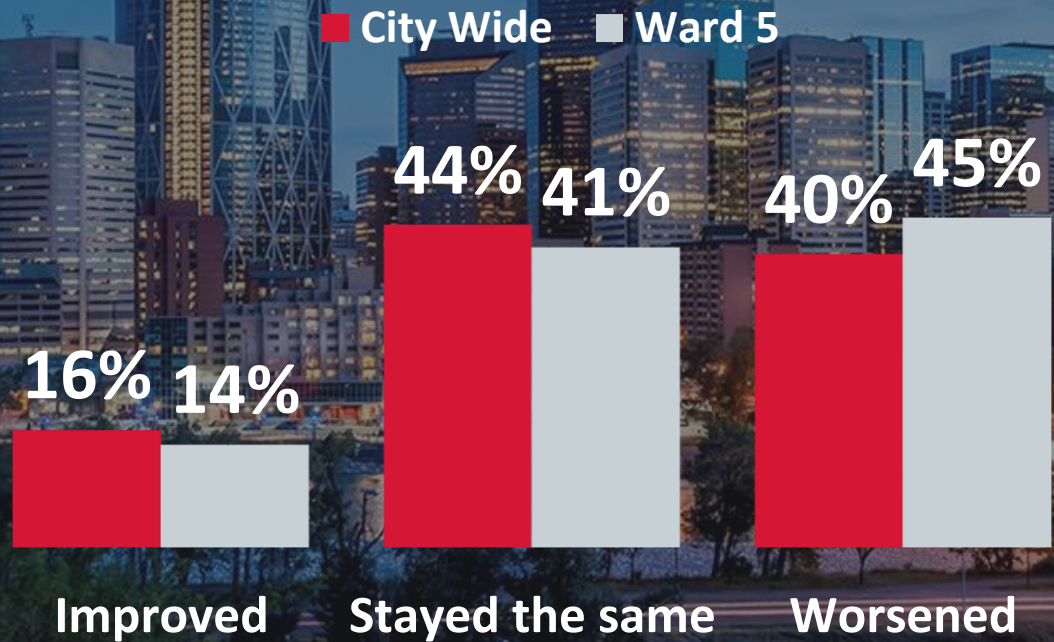
- ❖ Telephone survey conducted with a randomly selected sample of 2,501 Calgarians aged 18 years and older between February 22nd and March 16th, 2017.
  - Both landline (70%) and cell phone (30%) sample were used.
  - The average interview length was 31 minutes.
- ❖ Final data were weighted to ensure the overall sample's quadrant, ward and age/gender composition reflects that of the actual Calgary population aged 18 or older according to 2011 Federal Census data.
- ❖ The margin of error (MOE) for the total sample of 2,501 is  $\pm 2.0$  percentage points, 19 times out of 20.
- ❖ A total of 184 interviews were conducted with residents of Ward 5 (MOE  $\pm 7.3$ ).
- ❖ Throughout, City Wide results are compared to Ward results.
  - $\uparrow$  indicates number is significantly higher than City Wide.
  - $\downarrow$  indicates number is significantly lower than City Wide.

# QUALITY OF LIFE

Quality of life  
is “good”

City Wide  
**83%**

Ward 5  
**80%**



# QUALITY OF LIFE

I am proud to  
be a Calgarian

City Wide  
**89%**

Ward 5  
**91%**

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% Who Agree

I am proud to  
live in my  
neighbourhood

City Wide  
**86%**

Ward 5  
**77%↓**

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% Who Agree



# QUALITY OF LIFE

**Calgary is a  
great place to  
make a life**

City Wide  
**80%**

Ward 5  
**80%**

-----  
% Who Agree

**Calgary is a  
great place to  
make a living**

City Wide  
**68%**

Ward 5  
**71%**

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% Who Agree

# QUALITY OF LIFE

Calgary is on track to be a  
better city 10 years from now

City Wide

85%

Ward 5

88%

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% Who Agree

# CITY PERFORMANCE

## Overall level and quality of City programs and services

City Wide

**76%**

Ward 5

**75%**

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% Who Are Satisfied



# VALUE FOR PROPERTY TAXES

Good value for your  
municipal property tax dollars

City Wide

57%

Ward 5

55%

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% Who Provide A Good Rating (7-10)



# BALANCING TAXATION AND SERVICE DELIVERY LEVELS

Increase taxes to  
expand services  
or maintain  
service levels

City Wide  
**48%**

Ward 5  
**46%**

Cut services to  
maintain current  
tax level or  
reduce taxes

City Wide  
**47%**

Ward 5  
**50%**

None

City Wide  
**4%**

Ward 5  
**4%**

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