

Citizen Perceptions about Quality of Life, City Performance and Taxation

Ward 9

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Prepared for The City of Calgary by:

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Methodology

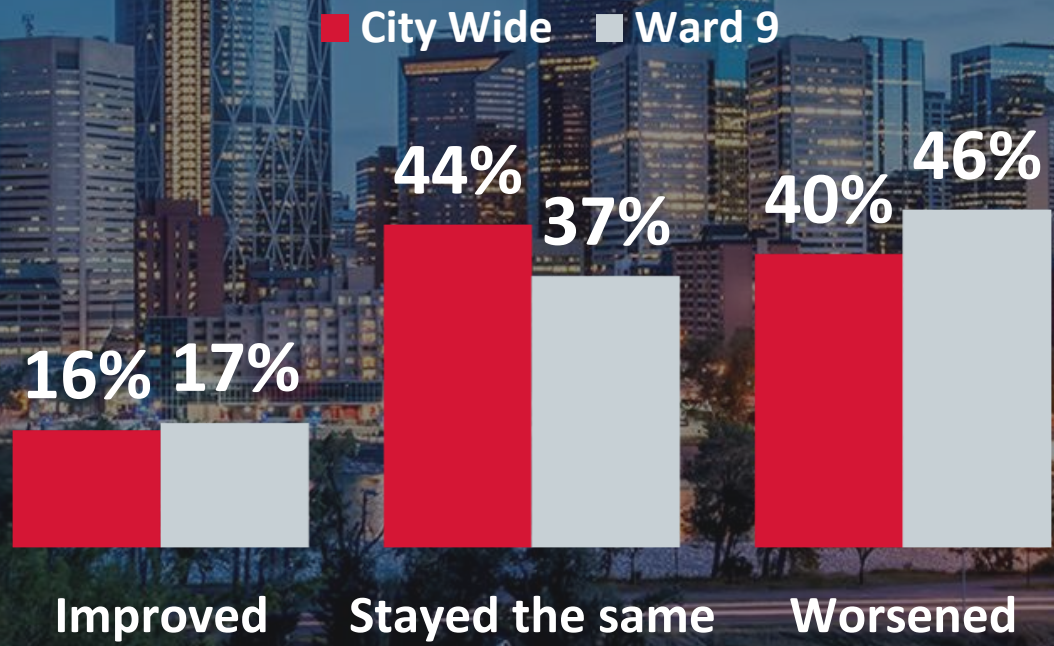
- ❖ Telephone survey conducted with a randomly selected sample of 2,501 Calgarians aged 18 years and older between February 22nd and March 16th, 2017.
 - Both landline (70%) and cell phone (30%) sample were used.
 - The average interview length was 31 minutes.
- ❖ Final data were weighted to ensure the overall sample's quadrant, ward and age/gender composition reflects that of the actual Calgary population aged 18 or older according to 2011 Federal Census data.
- ❖ The margin of error (MOE) for the total sample of 2,501 is ± 2.0 percentage points, 19 times out of 20.
- ❖ A total of 168 interviews were conducted with residents of Ward 9 (MOE ± 7.6).
- ❖ Throughout, City Wide results are compared to Ward results.
 - \uparrow indicates number is significantly higher than City Wide.
 - \downarrow indicates number is significantly lower than City Wide.

QUALITY OF LIFE

Quality of life
is “good”

City Wide
83%

Ward 9
79%



QUALITY OF LIFE

I am proud to
be a Calgarian

City Wide
89%

Ward 9
87%

% Who Agree

I am proud to
live in my
neighbourhood

City Wide
86%

Ward 9
85%

% Who Agree

QUALITY OF LIFE

**Calgary is a
great place to
make a life**

City Wide
80%

Ward 9
78%

% Who Agree

**Calgary is a
great place to
make a living**

City Wide
68%

Ward 9
66%

% Who Agree

QUALITY OF LIFE

Calgary is on track to be a
better city 10 years from now

City Wide

85%

Ward 9

78%↓

% Who Agree

CITY PERFORMANCE

Overall level and quality of City
programs and services

City Wide

76%

Ward 9

71%

% Who Are Satisfied

VALUE FOR PROPERTY TAXES

Good value for your
municipal property tax dollars

City Wide

57%

Ward 9

53%

% Who Provide A Good Rating (7-10)

BALANCING TAXATION AND SERVICE DELIVERY LEVELS

Increase taxes to
expand services
or maintain
service levels

City Wide
48%

Ward 9
44%

Cut services to
maintain current
tax level or
reduce taxes

City Wide
47%

Ward 9
50%

None

City Wide
4%

Ward 9
6%

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