November 2014

2014 Citizen Satisfaction Survey

Ward 8 Report



Prepared for The City of Calgary by:

Ipsos Reid

Contact:

Jamie Duncan
Vice President
Ipsos Reid
587.952.4863
jamie.duncan@ipsos.com
700 6th Ave SW, Suite 1950
Calgary, AB T2P 0T8

Sheela Das
Director
Ipsos Reid
587.952.4874
sheela.das@ipsos.com
700 6th Ave SW, Suite 1950
Calgary, AB T2P 0T8

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Methodology

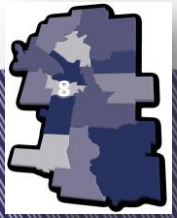


- Telephone survey conducted with a randomly selected sample of 2,450 Calgarians aged 18 years and older between August 27th and October 1st, 2014.
  - Both landline and cell phone sample were used.
  - The average interview length was 29 minutes.
- Final data were weighted to ensure the overall sample's quadrant, ward and age/gender composition reflects that of the actual Calgary population aged 18 or older according to 2011 Federal Census data.
- The margin of error for the total sample of 2,450 is ± 2.0 percentage points, 19 times out of 20.
  - The margin of error by quadrant is as follows:
    - Northeast: n=454 (MOE ±4.6%)
    - Northwest: n=687 (MOE ±3.7%)
    - Southeast: n=569 (MOE ±4.1%)
    - Southwest: n=740 (MOE ±3.6%)
- A total of 175 interviews were conducted with residents of Ward 8.
  - The margin of error is ± 7.5 percentage points, 19 times out of 20.



Summary of Key Findings

Summary of Key Findings



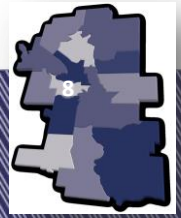
For Ward 8 residents, perceptions about the quality of life in Calgary are strong and ratings for quality of life metrics are on par with City Wide.

- Nine-in-ten (89%) Ward 8 residents say the quality of life in Calgary is 'good' (on par with 87% City Wide), and 37% say the quality of life has 'improved' in the past three years (statistically consistent with 31% City Wide).

As with City Wide results, *"infrastructure, traffic and roads"* is in the top position on the 2014 issue agenda, followed by *"Transit"* in second place.

- It is notable, however, that *"homelessness, poverty and affordable housing"* is in third place on the issue agenda (18%, significantly higher than 7% City Wide).
  - This is well ahead of *"education"* (7%) which is in third place City Wide (14%).
- Mentions of *"growth and planning"* (12%) are also significantly higher than City Wide (7%).
- Though overall mentions of *"crime, safety and policing"* are consistent with City Wide (15% in Ward 8 and 11% City Wide), a significantly higher percentage of Ward 8 residents cite *"public safety"* as an important issue facing their community (9% vs. 5% City Wide).

Summary of Key Findings



"Growth and planning" is a prominent issue for Ward 8 residents.

- Both importance ratings and invest 'more' ratings are significantly higher among Ward 8 residents for:
  - City growth management – 80% '*very* important' vs. 66% '*very* important' City Wide, and 53% 'invest *more*' vs. 43% 'invest *more*' City Wide.
  - City land use planning – 70% '*very* important' vs. 59% '*very* important' City Wide, and 39% 'invest *more*' vs. 31% 'invest *more*' City Wide.

Parks, Recreation, Community Services and Centre City issues also stand out.

- One quarter (25%) of Ward 8 residents say improving recreation and community services is an action The City could take to improve the quality of life (vs. 17% City Wide).
- Significant differences are seen for:
  - Calgary's parks and other open spaces – 48% 'invest *more*' vs. 37% 'invest *more*' City Wide.
  - Calgary's pathway system – 73% '*very* important' vs. 60% '*very* important' City Wide, and 42% 'invest *more*' vs. 32% 'invest *more*' City Wide.
  - Support for arts and culture – 53% '*very* important' vs. 42% '*very* important' City Wide, and 37% 'invest *more*' vs. 25% 'invest *more*' City Wide.
  - Community services – 54% '*very* important' vs. 45% '*very* important' City Wide.
  - Downtown revitalization – 58% '*very* important' vs. 35% '*very* important' City Wide, and 42% 'invest *more*' vs. 27% 'invest *more*' City Wide.
  - Bike lanes on streets – 73% 'important'/42% '*very* important' vs. 57% 'important'/29% '*very* important' City Wide, and 38% 'invest *more*' vs. 28% 'invest *more*' City Wide.

Summary of Key Findings



Satisfaction with The City's environmental performance as well as environmental programs and services is significantly lower among Ward 8 residents.

- Though still high, satisfaction with The City's environmental performance is eight percentage points lower than City Wide (83% vs. 91%).
- Additionally, just 18% of Ward 8 residents are '*very* satisfied' with The City's programs and services aimed at helping Calgarians reduce their environmental impact (vs. 27% City Wide).
- This may be reflective of the lack of multi-family recycling.
  - Satisfaction with Blue Cart recycling is significantly lower among Ward 8 residents (85% satisfied and 52% '*very* satisfied' vs. 92% satisfied and 67% '*very* satisfied' City Wide).
    - It is interesting that Ward 8 residents are also significantly less satisfied with residential garbage collection services (57% '*very* satisfied' vs. 72% '*very* satisfied' City Wide).
  - Four-in-ten (41%) Ward 8 residents say The City should 'spend *more*' on Blue Cart recycling compared to 21% City Wide.
  - Further, Blue Cart recycling emerges as a primary *weakness* for Ward 8 versus a primary *strength* City Wide.

Considering importance of, satisfaction with, and desired investment in City programs and services, Ward 8 residents differ significantly from the rest of the City on numerous aspects. All significant differences are noted in the body of this report.

There are no noteworthy differences between Ward 8 residents and the broader Calgary public with regard to Taxation, Contact with The City, or City Communications.

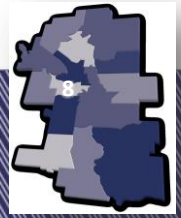


DETAILED FINDINGS



Issue Agenda

Issue Agenda



Multiple Responses

	City Wide		Ward 8
INFRASTRUCTURE, TRAFFIC & ROADS (NET)	35%	46%	39%
Traffic congestion	12%	16%	14%
Road conditions	9%	14%	12%
(Lack of) snow removal	8%	11%	6%
Infrastructure maintenance/ improvement/ development	6%	9%	11%
TRANSIT (NET)	18%	25%	27%
Transportation (unspecified)	8%	10%	8%
Public Transportation [incl. buses/ C-train/ poor service]	6%	8%	13%
Transit system improvements	5%	8%	8%
EDUCATION [incl. lack of teachers/ funding/ schools/local schools]	9%	14%	7%★
CRIME, SAFETY & POLICING (NET)	8%	11%	15%
Crime [incl. breaking & entering/ gangs/ safety/ public safety, etc.]	3	5%	7%
Public safety	3	5%	9%★
RECREATION (NET)	4%	9%	6%
Lack of accessible recreation facilities/ sports fields/ hockey rinks	2	4%	1%
ENVIRONMENT & WASTE MANAGEMENT (NET)	4%	8%	13%
Cleaning up the city/ communities/ parks	2	5%	7%
HOMELESSNESS, POVERTY & AFFORDABLE HOUSING (NET)	5%	7%	18%★
GROWTH AND PLANNING (NET)	4%	7%	12%★
TAXES (NET)	3	4%	5%
HEALTHCARE	2	3%	1%
BUDGET AND SPENDING (NET)	1	3%	1%
Other		19%	25%
None		2%	2%

★ *Denotes statistically significant difference between City Wide and Ward 8*

First Mention | Other Mentions

Total mentions <3% are not shown

Note: A "NET" is a combination of 2 or more mentions that cover a specific theme

In your view, as a resident of the city of Calgary, what is the most important issue facing your community, that is, the one issue you feel should receive the greatest attention from your local leaders? Are there any other important local issues?

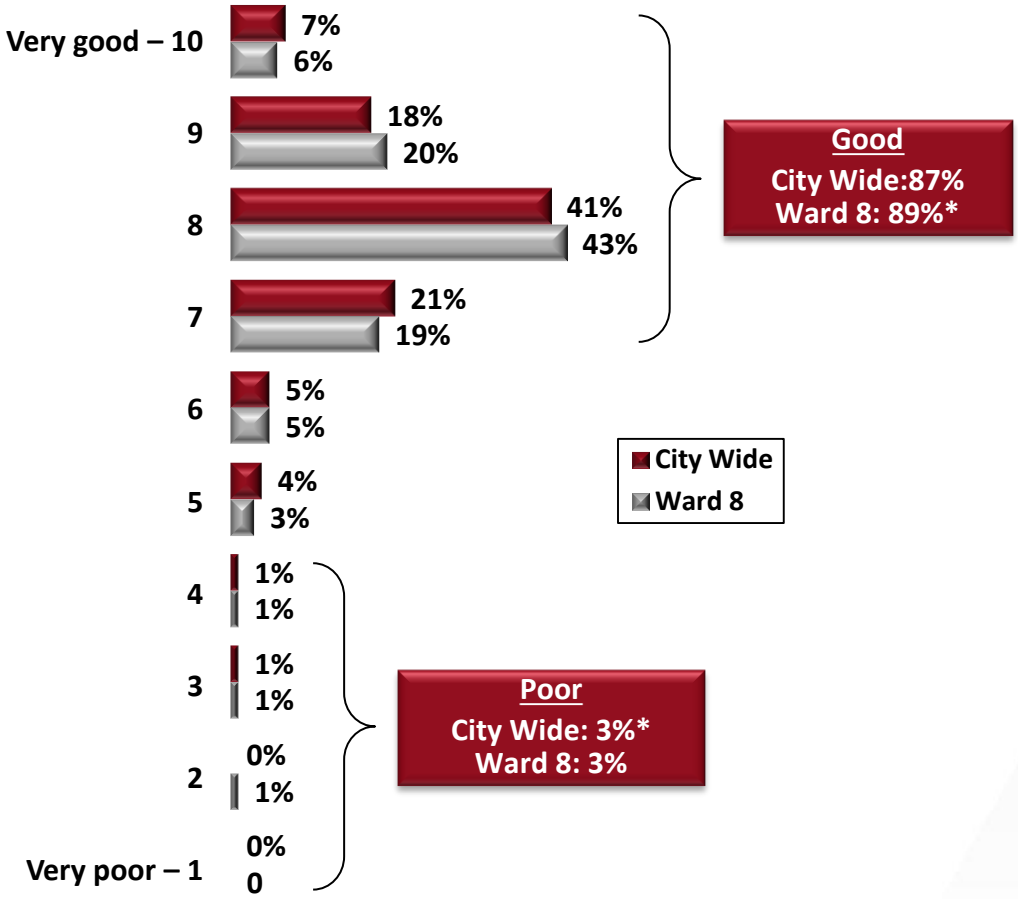
Base: Valid respondents (City Wide: n=2,176) / (Ward 8: n=159)



Quality of Life

Overall Quality of Life in Calgary





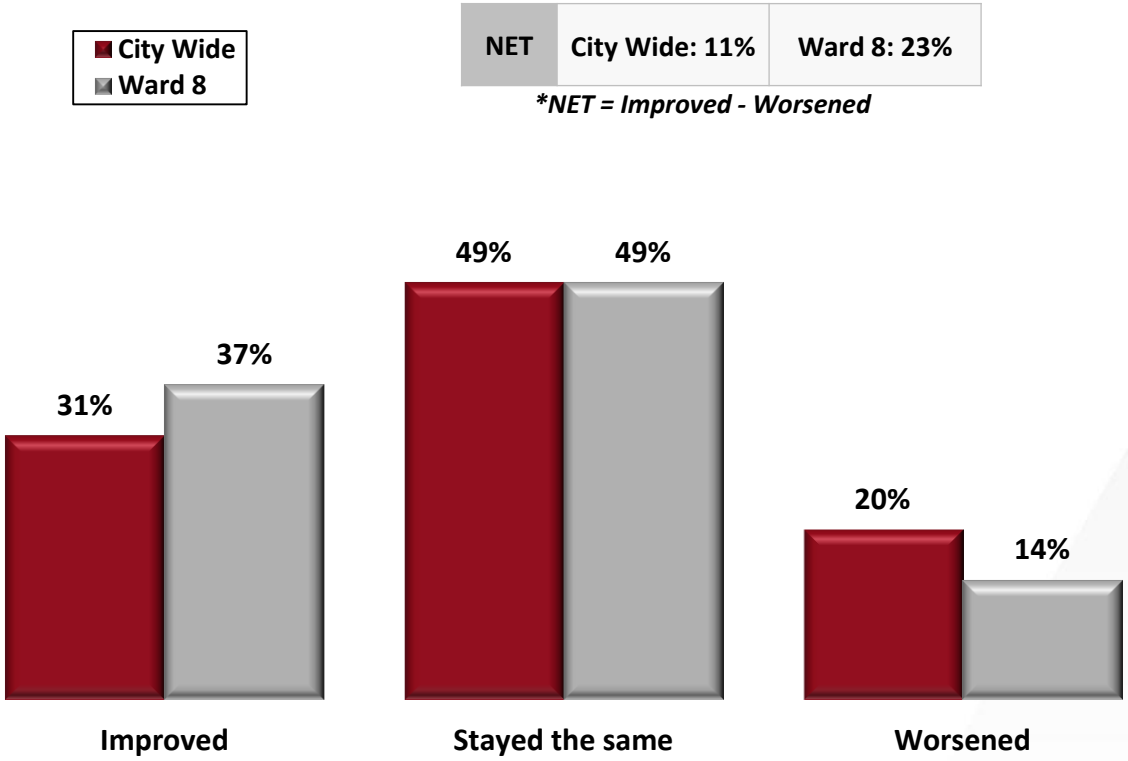
On a scale of "1" to "10" where "1" represents "very poor" and "10" represents "very good" how would you rate the overall quality of life in the city of Calgary today?

Base: Valid respondents (City Wide: n=2,447) / (Ward 8: n=175)

***Rounding**

Perceived Change in the Quality of Life in Calgary

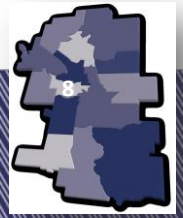




And, do you feel that the quality of life in the city of Calgary in the past three years has ...?

Base: Valid respondents (City Wide: n=2,419) / (Ward 8: n=173)

Actions to Improve the Quality of Life



Multiple Responses

	City Wide	Ward 8
Transportation (NET)	**30%**	**33%**
Better traffic management	**10%**	**10%**
Improvement/ maintenance of existing roads	**10%**	**7%**
Reliable snow clearing/ removal	**5%**	**4%**
Infrastructure	**4%**	**6%**
Transit (NET)	**21%**	**24%**
Improve public transportation	**16%**	**19%**
Recreation & Community Services (NET)	**17%**	**25%** ★
Building of community centres/ recreation facilities	**5%**	**4%**
Parks/ green-space improvement	**4%**	**6%**
Homelessness, Poverty & Affordable Housing (NET)	**16%**	**15%**
Expand affordable housing/ rent	**6%**	**6%**
Government (NET)	**13%**	**9%**
Reduce taxes	**4%**	**2%**
Tax spending/ city budget	**4%**	**1%**
Crime, Safety & Policing (NET)	**9%**	**12%**
Control crime and safety	**4%**	**4%**
Growth & Planning (NET)	**6%**	**10%** ★
Urban planning/ crowding	**4%**	**6%**
Education (NET)	**5%**	**5%**
Better education/ more schools	**4%**	**3%**
Other	**8%**	**10%**
Nothing	**14%**	**10%**
Don't Know	**5%**	**4%**

★ *Denotes statistically significant difference between City Wide and Ward 8*

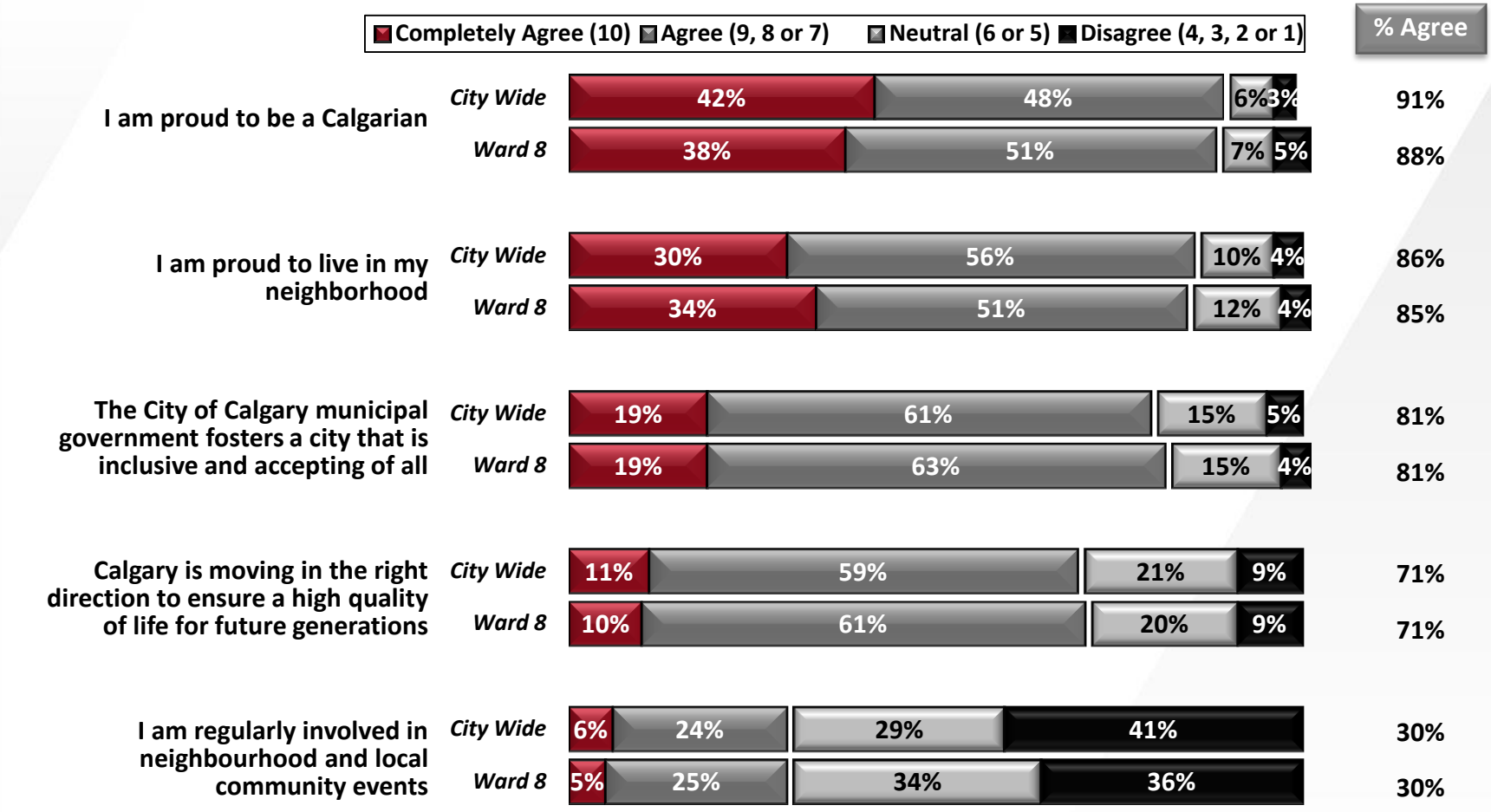
Mentions <4% are not shown

Thinking about all of the different things that contribute to the quality of life in Calgary, what specific actions do you think The City of Calgary could take to improve the quality of life?

Base: Valid respondents (City Wide: n=2,322) / (Ward 8: n=175)

Sustainability Metrics





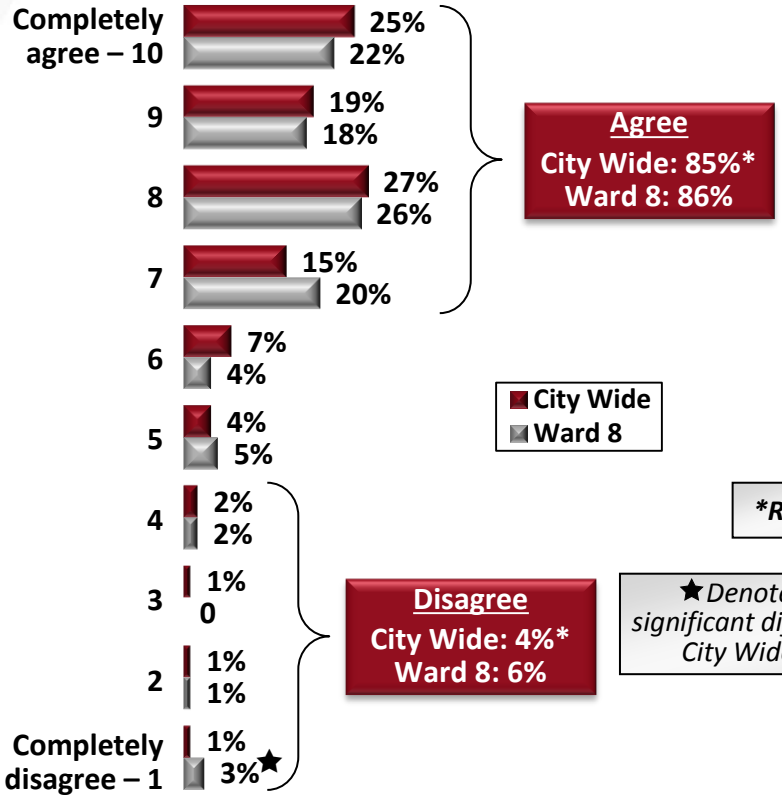
Next, I'm going to read you a series of statements that some people have said about life in Calgary. Please indicate whether you agree or disagree with each statement using a scale from 1 to 10, where "1" is "completely disagree" and "10" is "completely agree".

Base: Valid respondents (Bases vary)

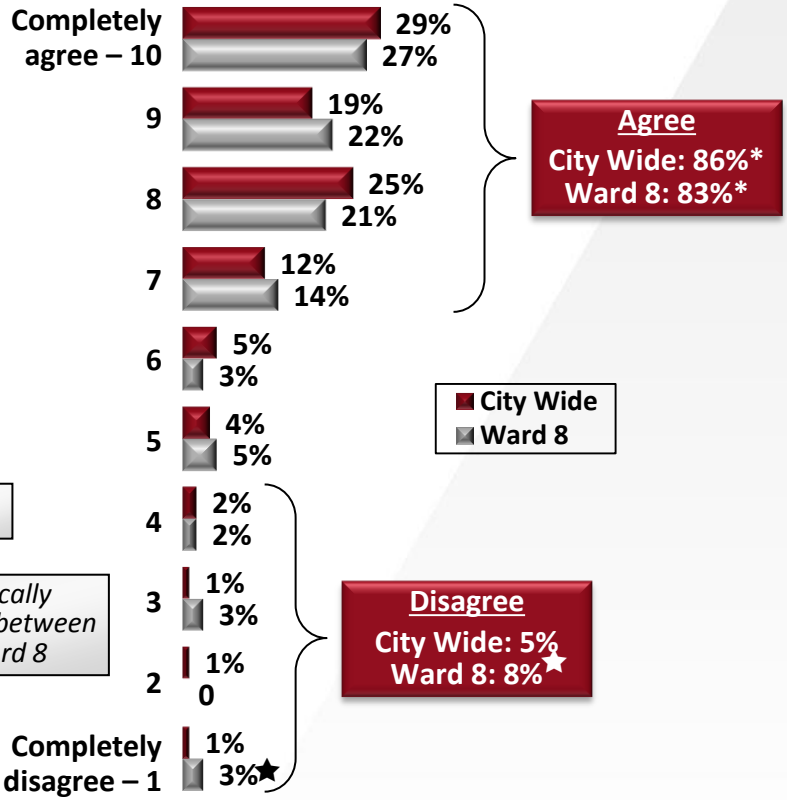
Sustainability: Making a Life and Making a Living



Calgary is a Great Place to Make a Life



Calgary is a Great Place to Make a Living



**Rounding*

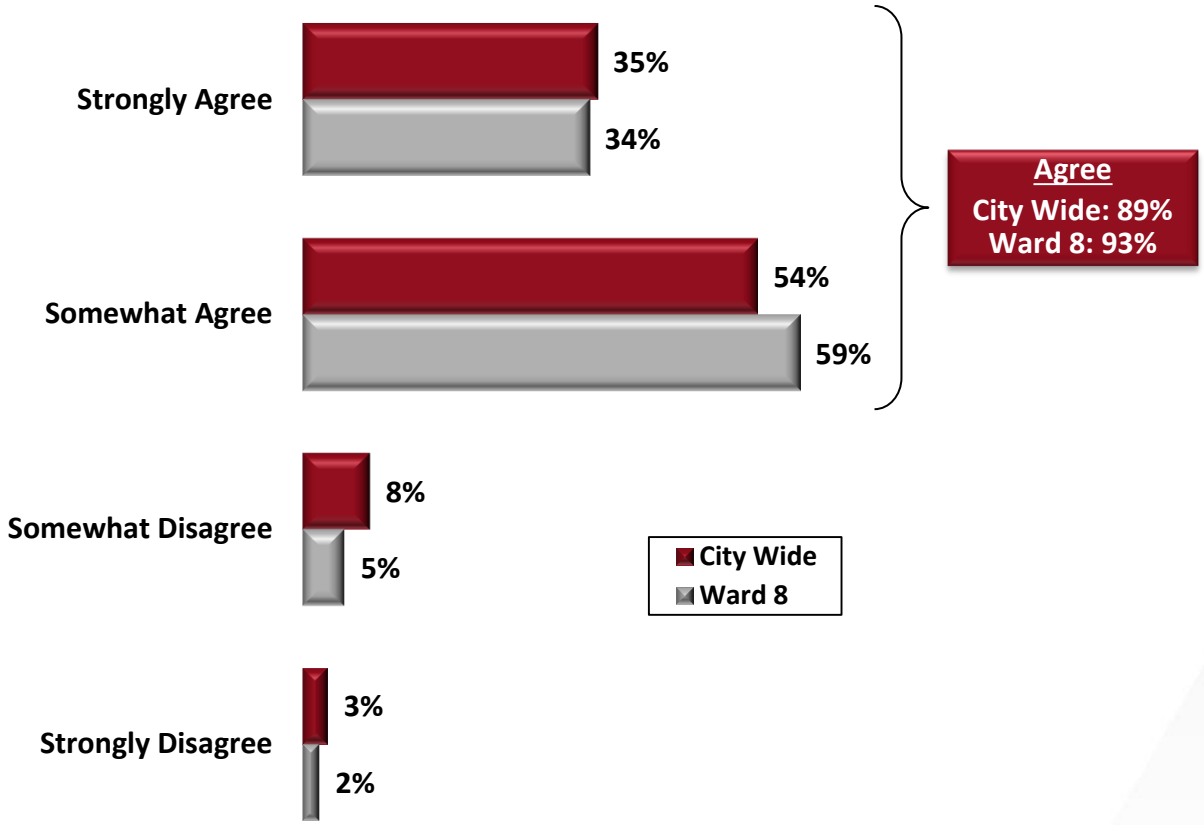
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Base: Valid respondents (Bases vary)

Calgary: On the Right Track to Being a Better City?

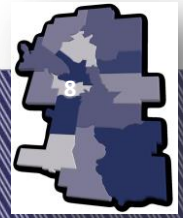


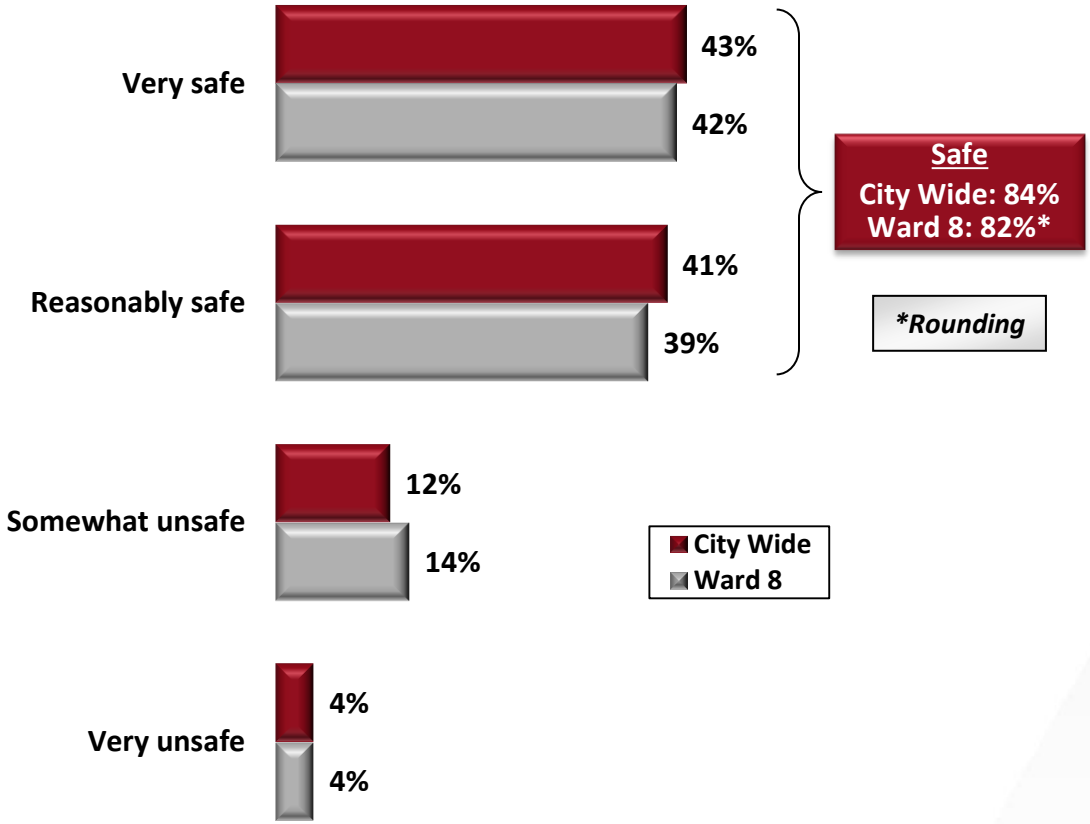


There are a wide array of challenges facing The City of Calgary today, but also many success stories. Please indicate whether you agree or disagree with the following statement about Calgary's future : Calgary is on the right track to be a better city 10 years from now.

Base: Valid respondents (City Wide: n=2,433) / (Ward 8: n=175)

Perceived Safety in Own Neighbourhood





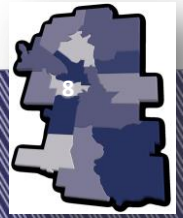
How safe do you feel or would you feel walking alone in your neighbourhood after dark?

Base: Valid respondents (City Wide: n=2,446) / (Ward 8: n=175)



City Programs and Services

Top-of-Mind Programs and Services



Multiple Responses

	City Wide	Ward 8
Recreation (NET)	40%	45%
Recreation/ leisure centres/ programs	19%	13%
Parks and Recreation centres/ programs	9%	15% ★
Cultural/ art events/ festivals/ museums/ theatres	6%	10% ★
Swimming pools/ facilities/ lessons	5%	6%
Community centres	4%	4%
Sports facilities or programs/ sports (unspecified)	3%	1%
Transit	24%	28%
Waste & Recycling (NET)	15%	15%
Waste management/ garbage/ dump/ landfills	10%	10%
Recycling/ blue box	7%	9%
Sanitation/ cleaning services	3%	2%
Police/ safety/ law enforcement	12%	17%
Parks (playgrounds, green spaces, pathways, tree services)	11%	14%
Community & Neighbourhood Services (NET)	10%	15% ★
Youth/ child centres/ programs/ services	6%	8%
Libraries	10%	14%
Roads	10%	11%
Fire Department	7%	9%
Infrastructure	6%	7%
Winter maintenance/ snow clearing	5%	5%
Education/ schools	5%	5%
Health/ health services/ healthcare	4%	5%
Water	4%	7% ★
Ambulance/ paramedics/ EMS	3%	3%
Emergency services/ emergency lines (911)	2%	2%
311 service	2%	4%
Other	20%	23%
None/ nothing	18%	13%

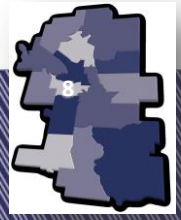
Mentions <2% are not shown

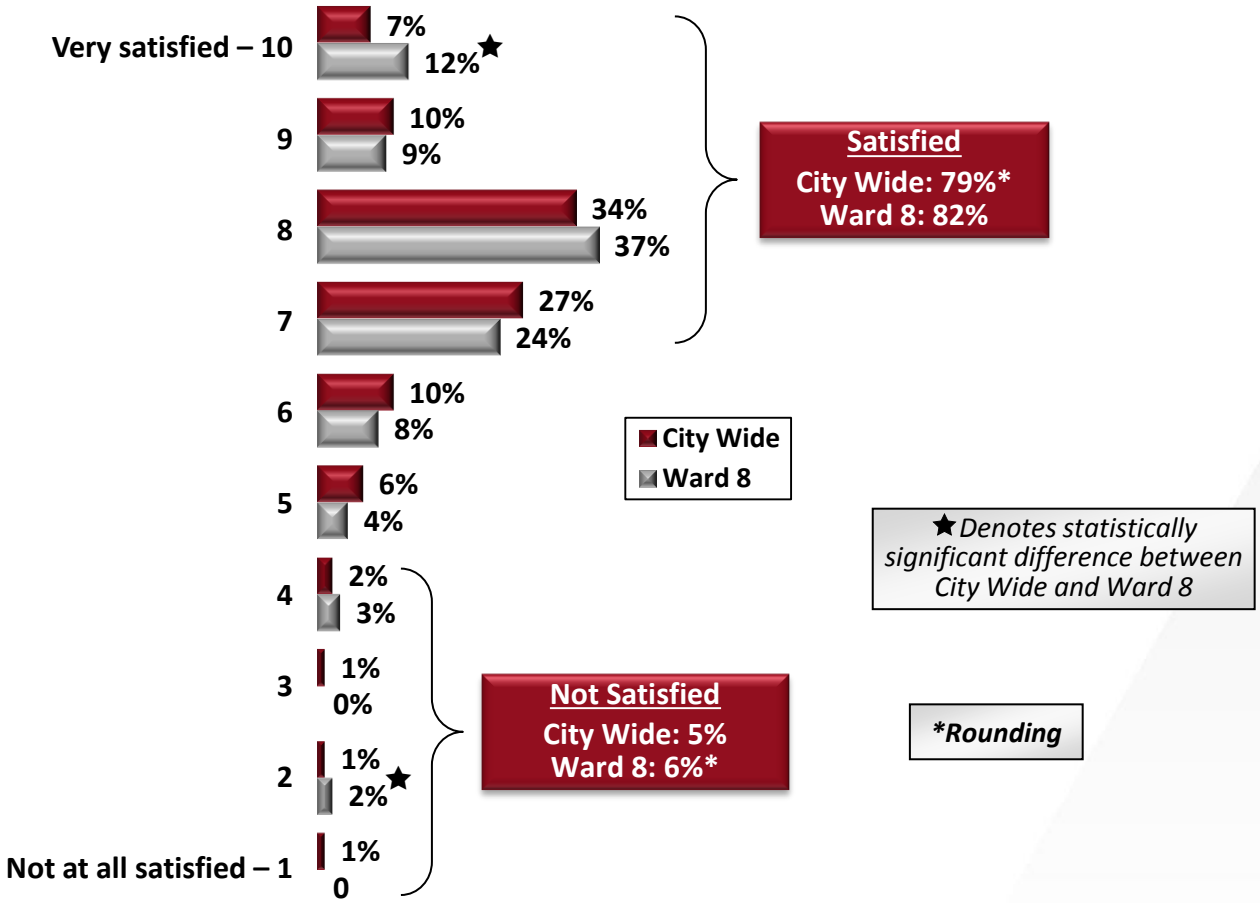
★*Denotes statistically significant difference between City Wide and Ward 8*

Thinking about all of the services and programs provided by The City of Calgary, which ones come to mind?

Base: Valid respondents (City Wide: n=2,356) / (Ward 8: n=173)

Overall Satisfaction with the Level and Quality of City Services and Programs





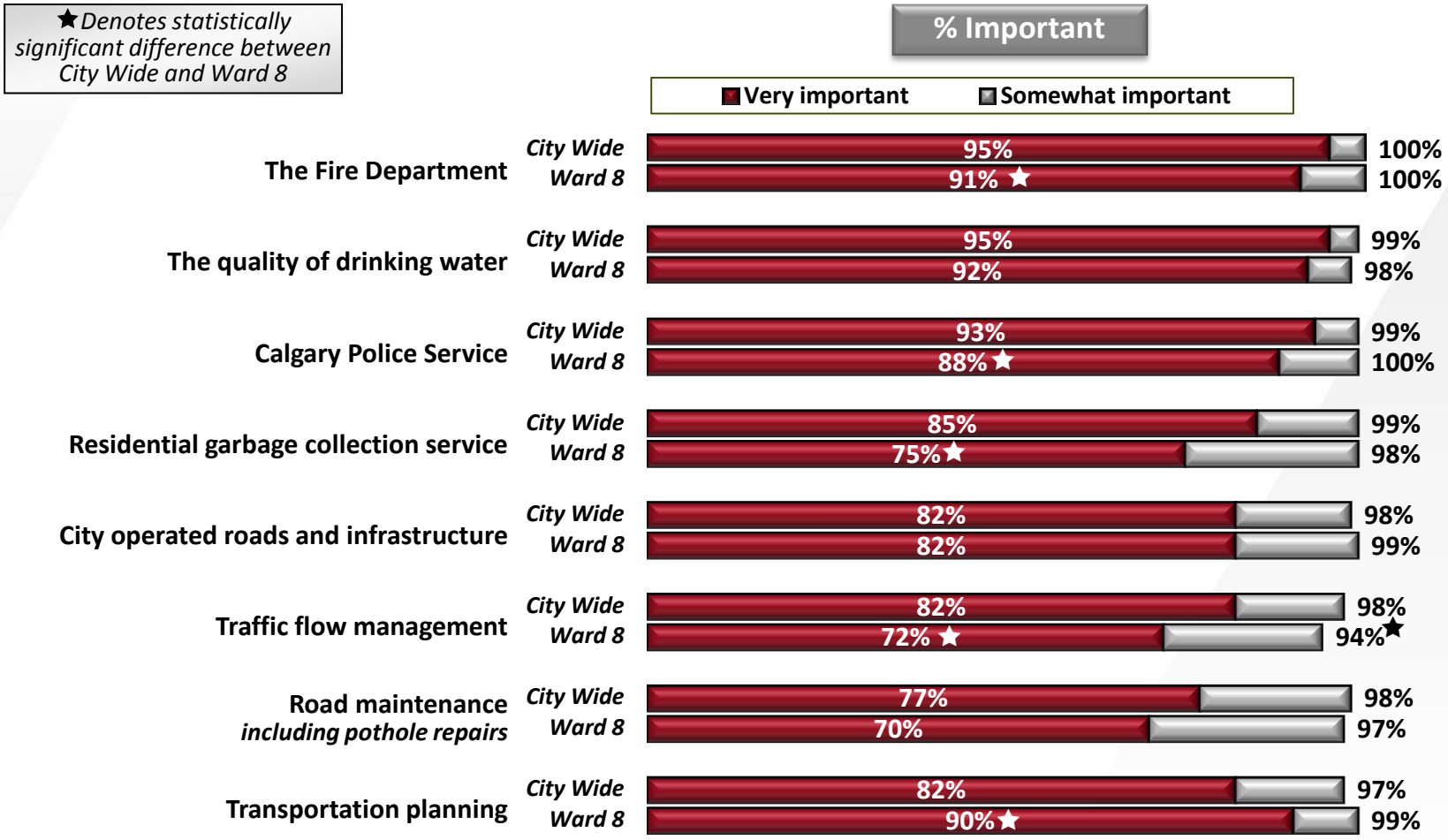
On a scale from "1" to "10" where "1" represents "not at all satisfied" and "10" represents "very satisfied" how satisfied are you with the overall level and quality of services and programs provided by The City of Calgary?

Base: Valid respondents (City Wide: n=2,432) / (Ward 8: n=175)

Importance of City Programs and Services



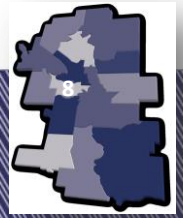
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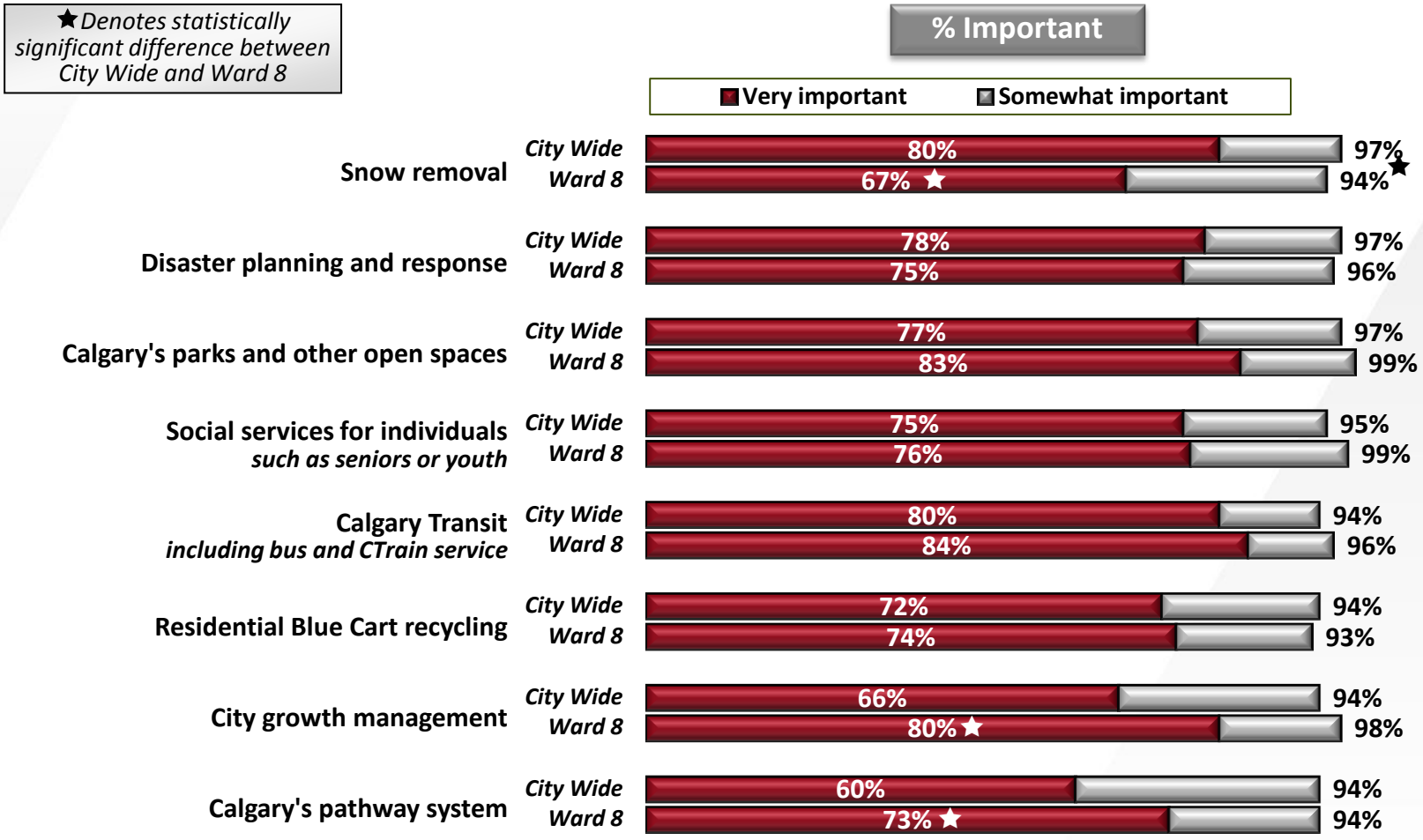
I am going to read a list of programs and services provided to you by The City of Calgary. Please tell me how important each one is to you.

Base: Valid respondents (Bases vary)

Importance of City Programs and Services (continued)



★ *Denotes statistically significant difference between City Wide and Ward 8*



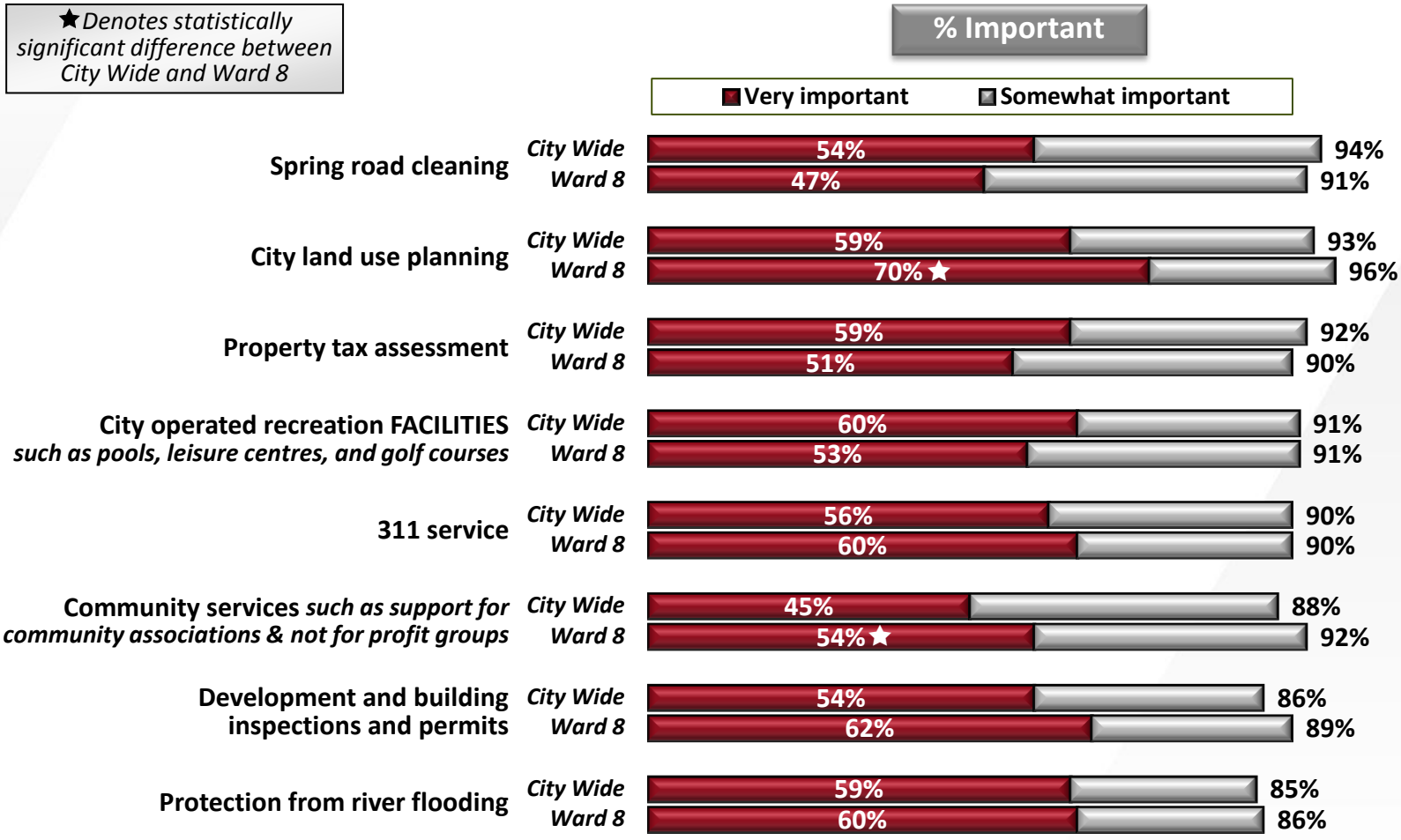
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Base: Valid respondents (Bases vary)

Importance of City Programs and Services (continued)



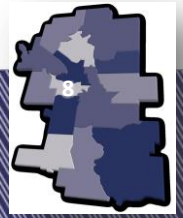
★ *Denotes statistically significant difference between City Wide and Ward 8*



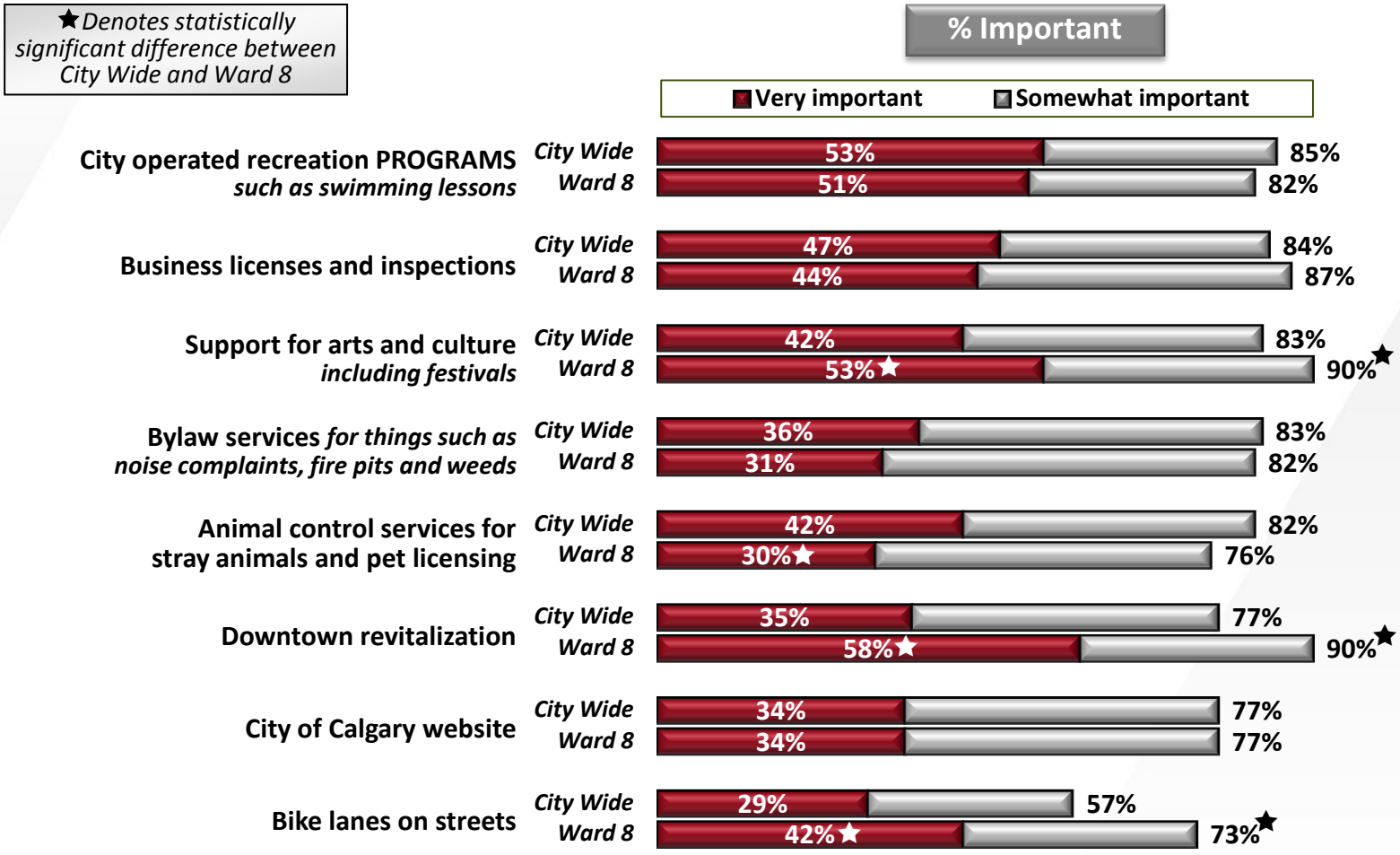
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Base: Valid respondents (Bases vary)

Importance of City Programs and Services (continued)



★ *Denotes statistically significant difference between City Wide and Ward 8*



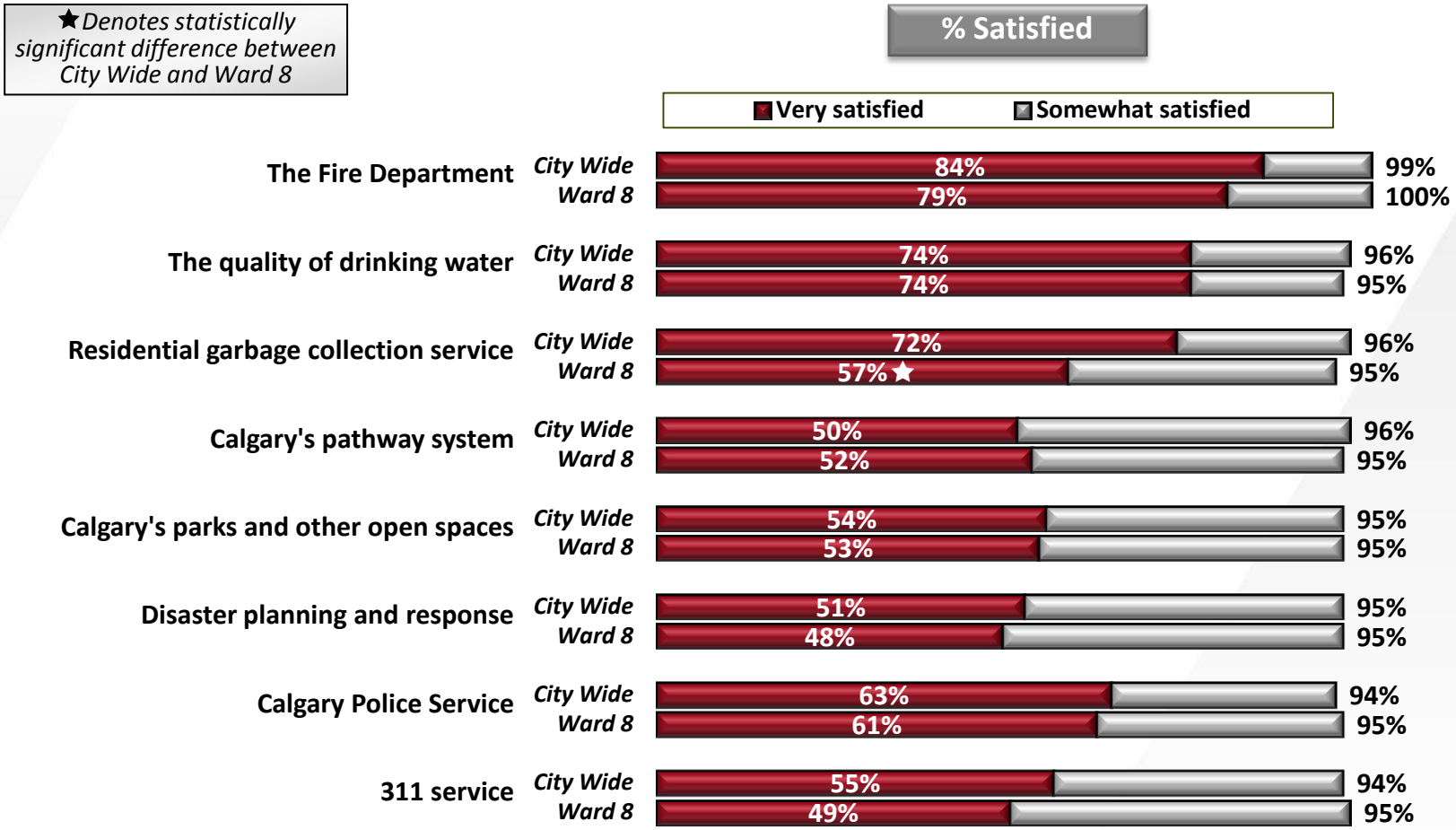
I am going to read a list of programs and services provided to you by The City of Calgary. Please tell me how important each one is to you.

Base: Valid respondents (Bases vary)

Satisfaction with City Programs and Services



★ *Denotes statistically significant difference between City Wide and Ward 8*



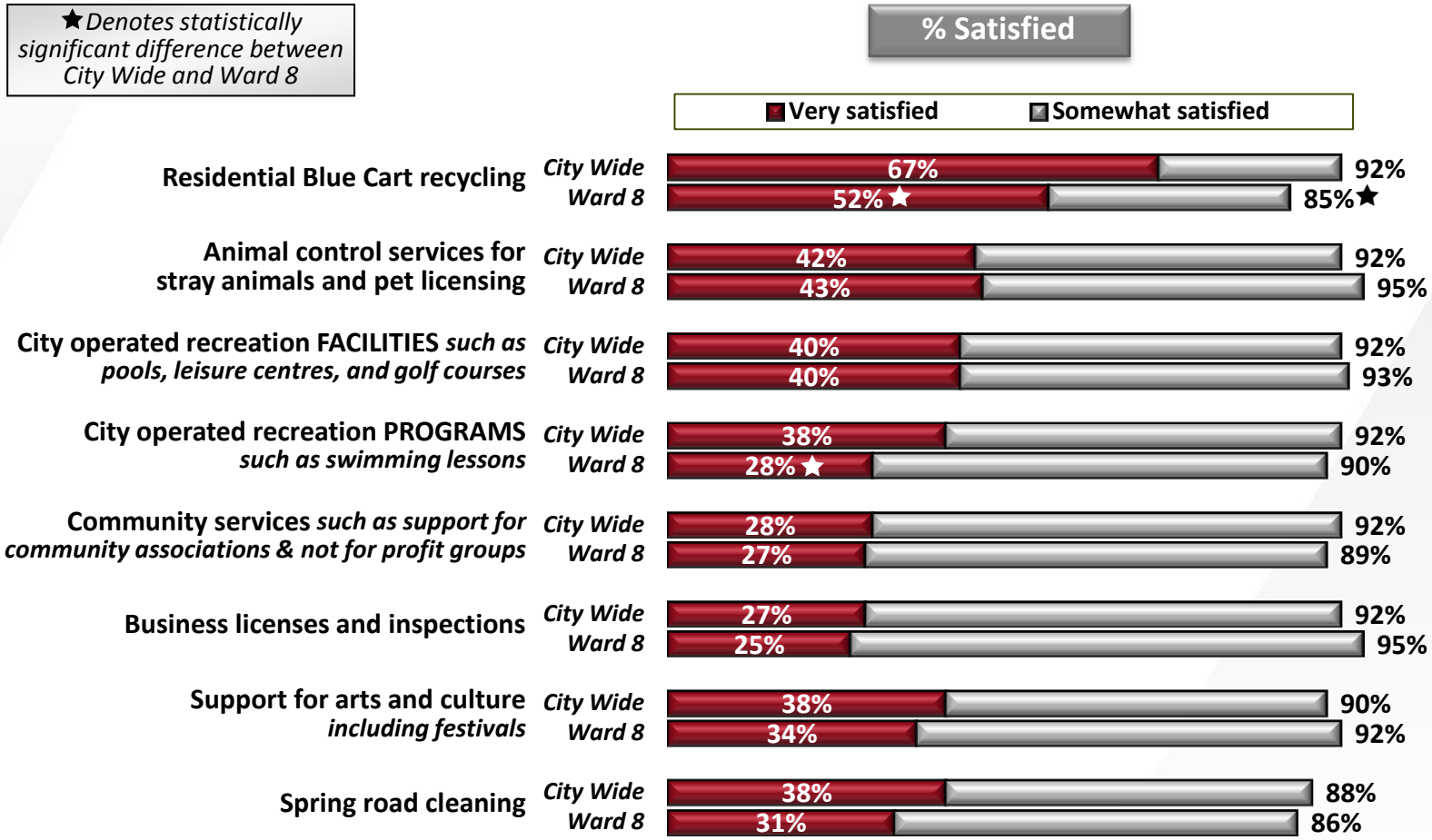
I am going to read a list of programs and services provided to you by The City of Calgary. Please tell me how satisfied you are with the job The City is doing in providing that program or service.

Base: Valid respondents (Bases vary)

Satisfaction with City Programs and Services (continued)



★ *Denotes statistically significant difference between City Wide and Ward 8*

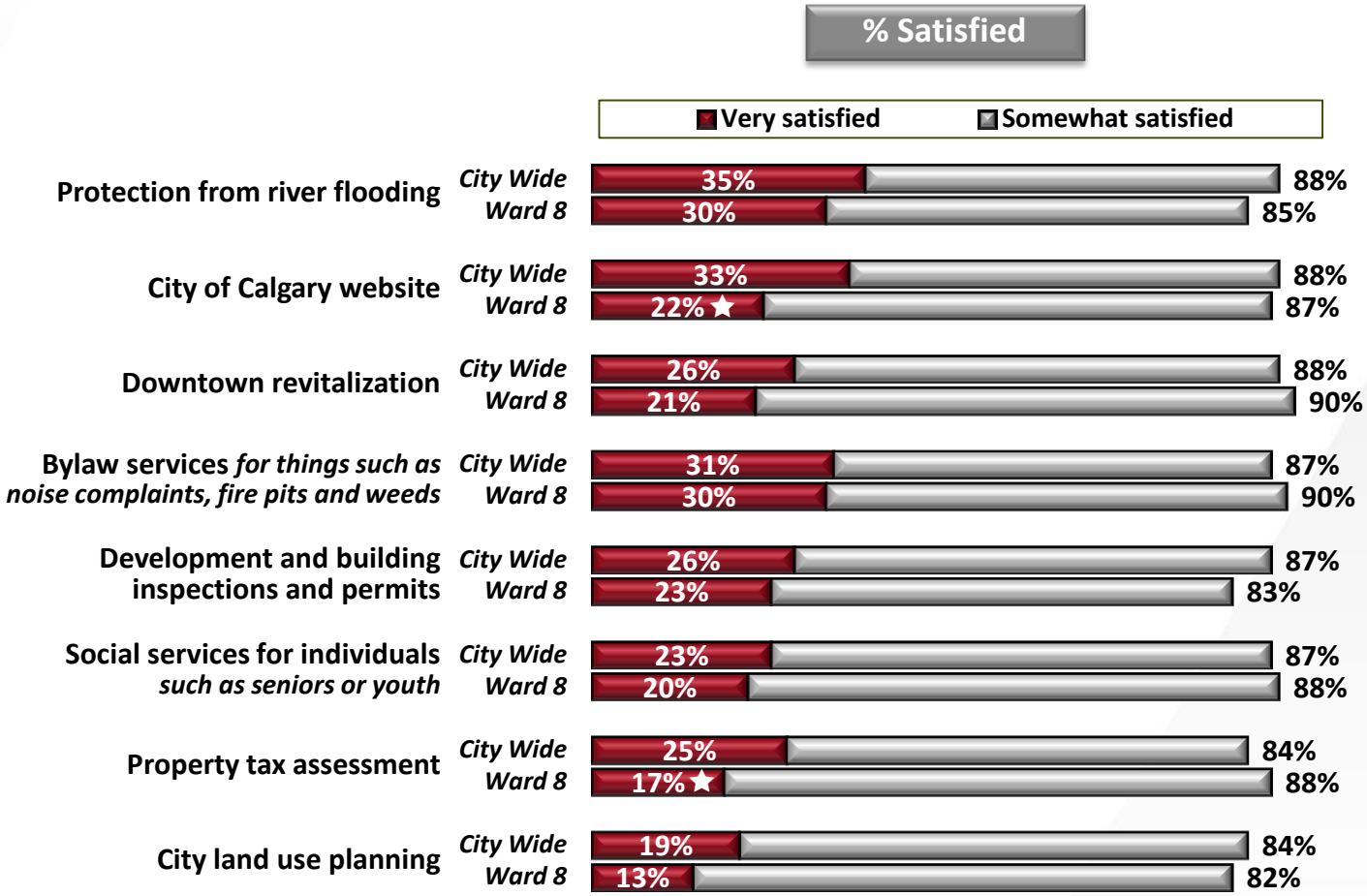


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Base: Valid respondents (Bases vary)

Satisfaction with City Programs and Services (continued)

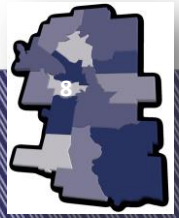




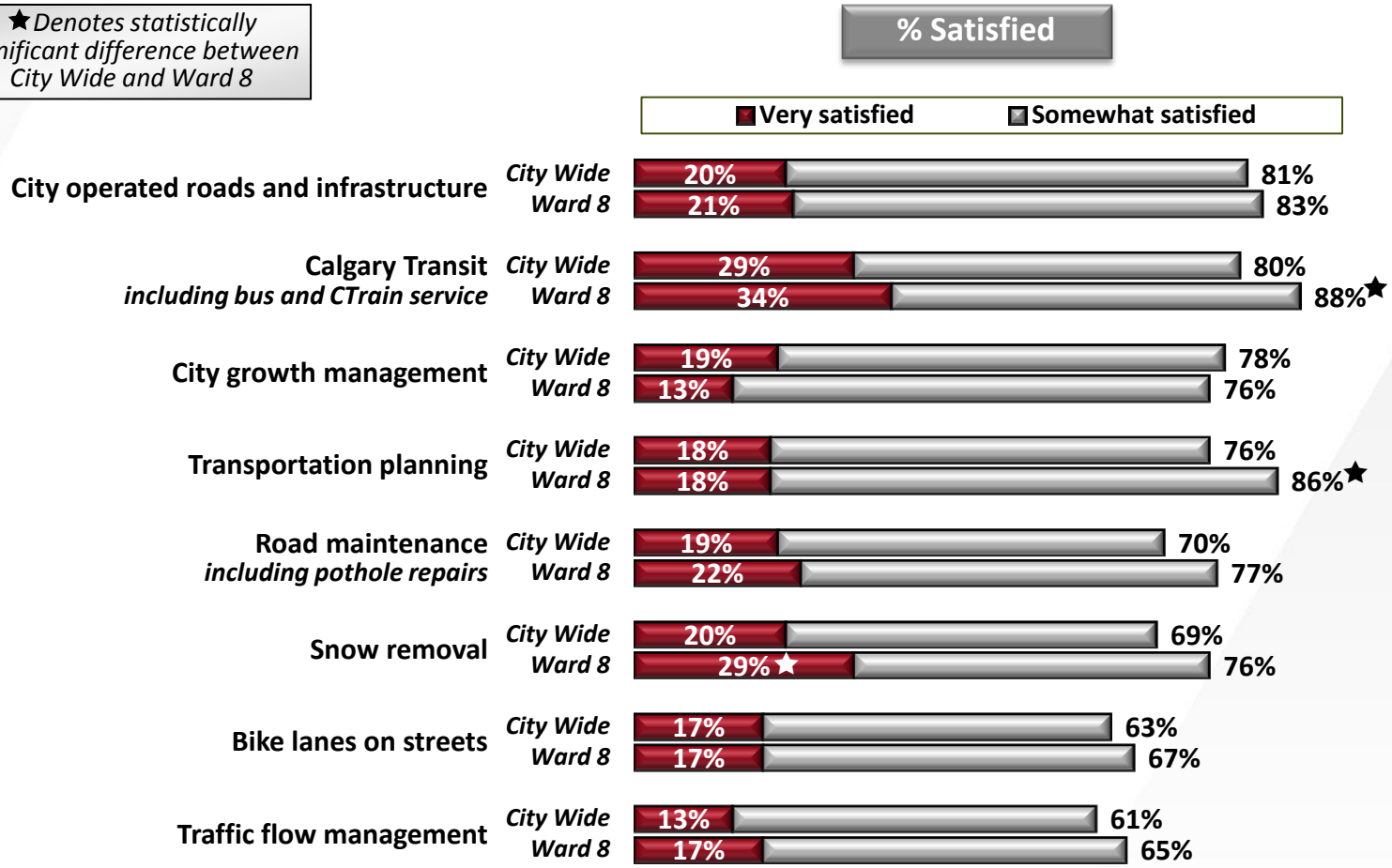
I am going to read a list of programs and services provided to you by The City of Calgary.
Please tell me how satisfied you are with the job The City is doing in providing that program or service.

Base: Valid respondents (Bases vary)

Satisfaction with City Programs and Services (continued)



★ *Denotes statistically significant difference between City Wide and Ward 8*



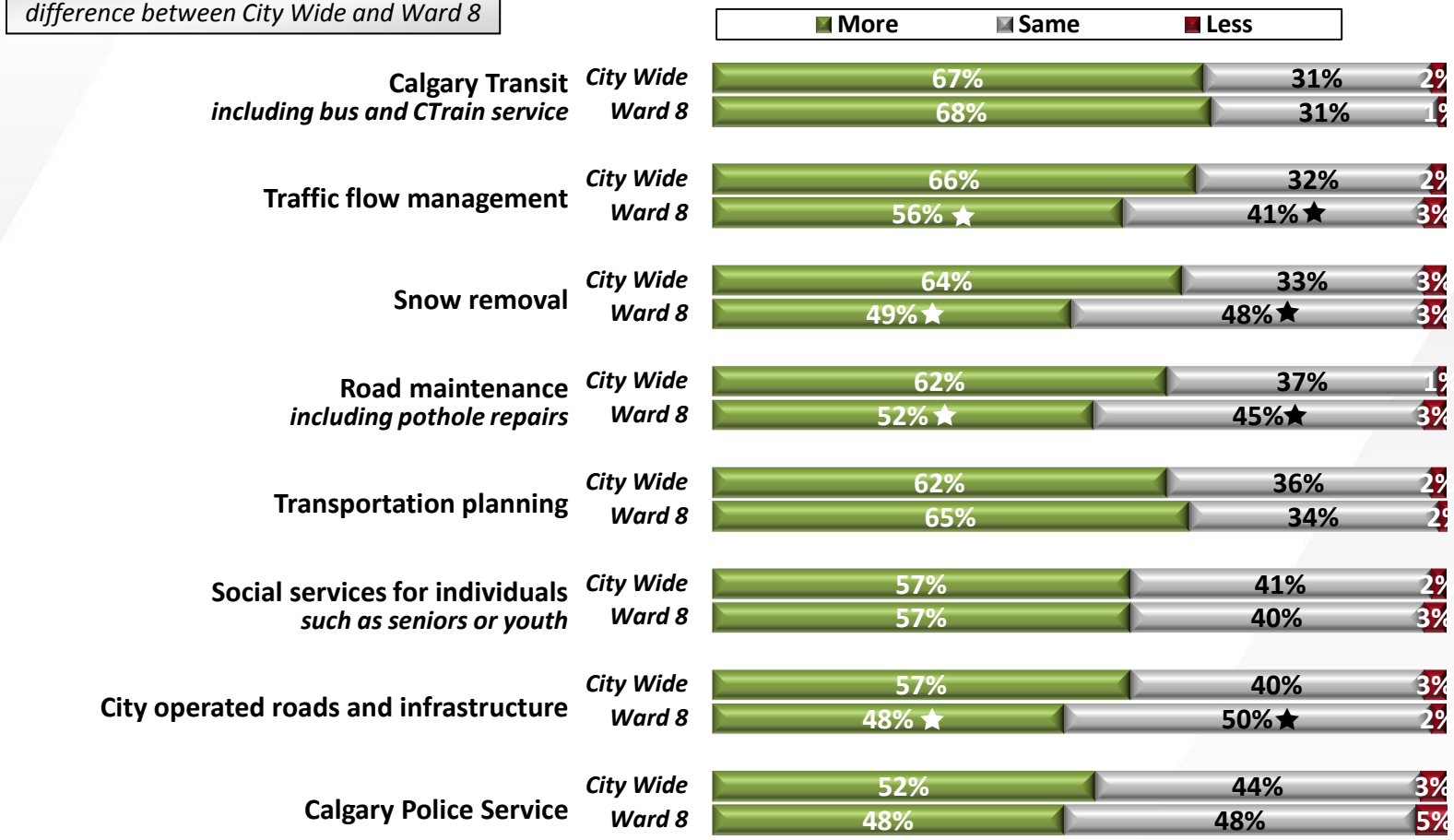
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Base: Valid respondents (Bases vary)

Investment in City Programs and Services



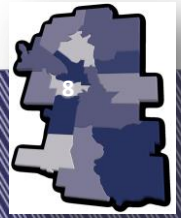
★ *Denotes statistically significant difference between City Wide and Ward 8*



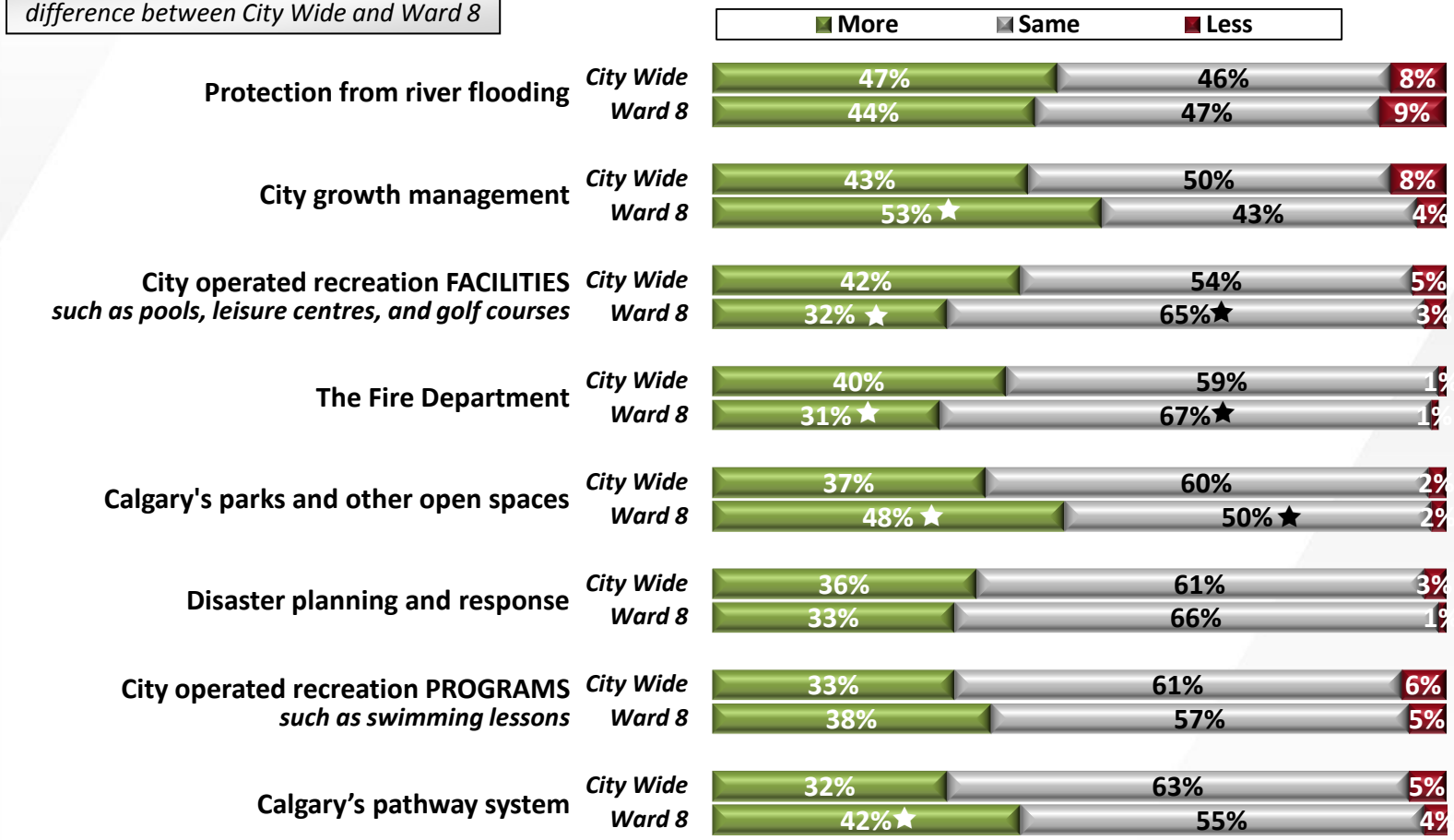
I am going to read a list of programs and services provided to you by The City of Calgary. Please tell me if you think The City should invest more, less or the same amount on the program or service.

Base: Valid respondents (Bases vary)

Investment in City Programs and Services (continued)



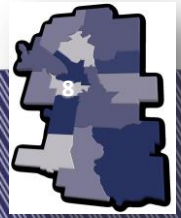
★ *Denotes statistically significant difference between City Wide and Ward 8*



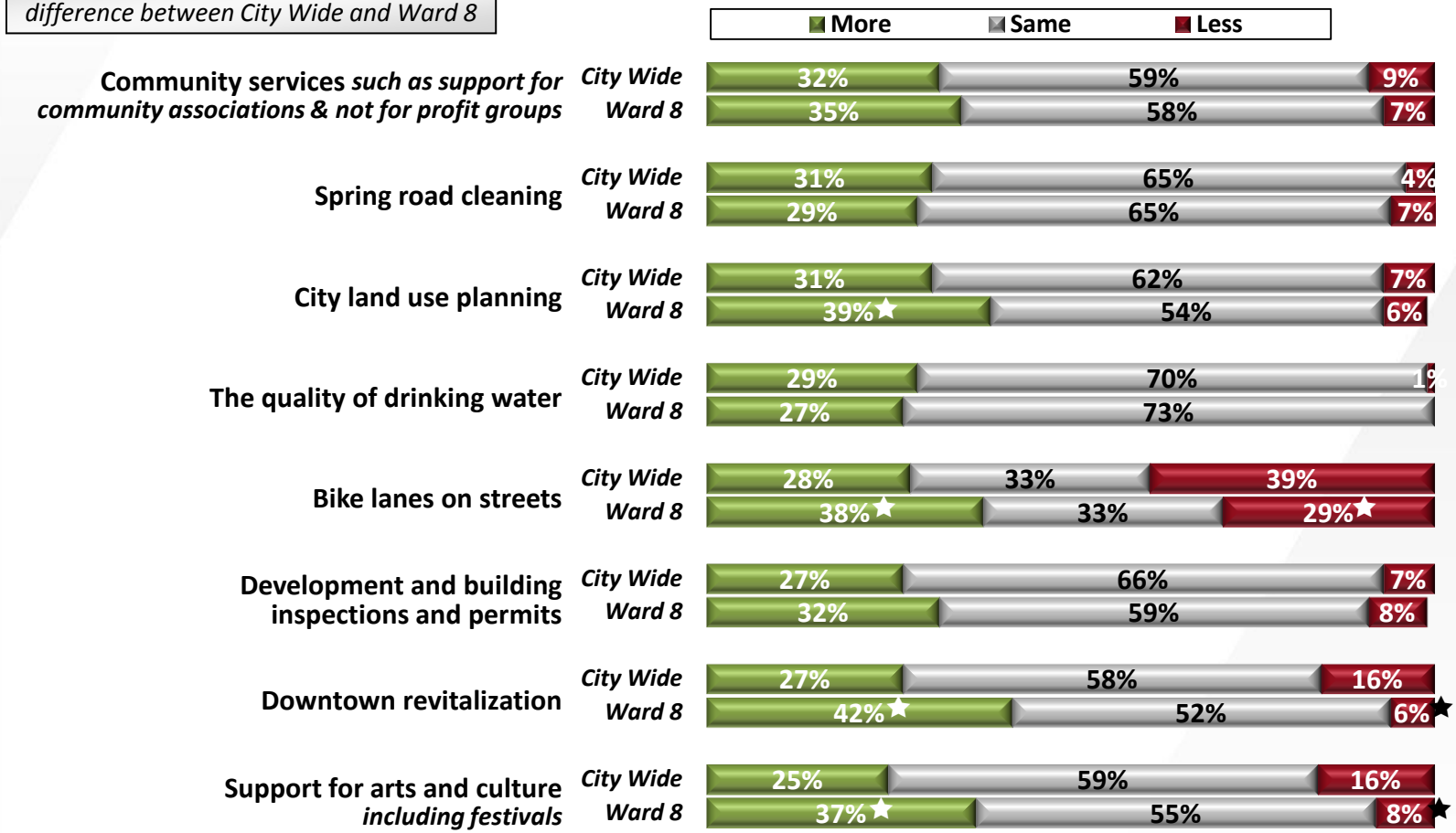
I am going to read a list of programs and services provided to you by The City of Calgary. Please tell me if you think The City should invest more, less or the same amount on the program or service.

Base: Valid respondents (Bases vary)

Investment in City Programs and Services (continued)



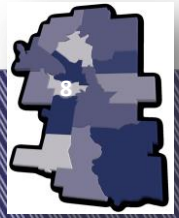
★ *Denotes statistically significant difference between City Wide and Ward 8*



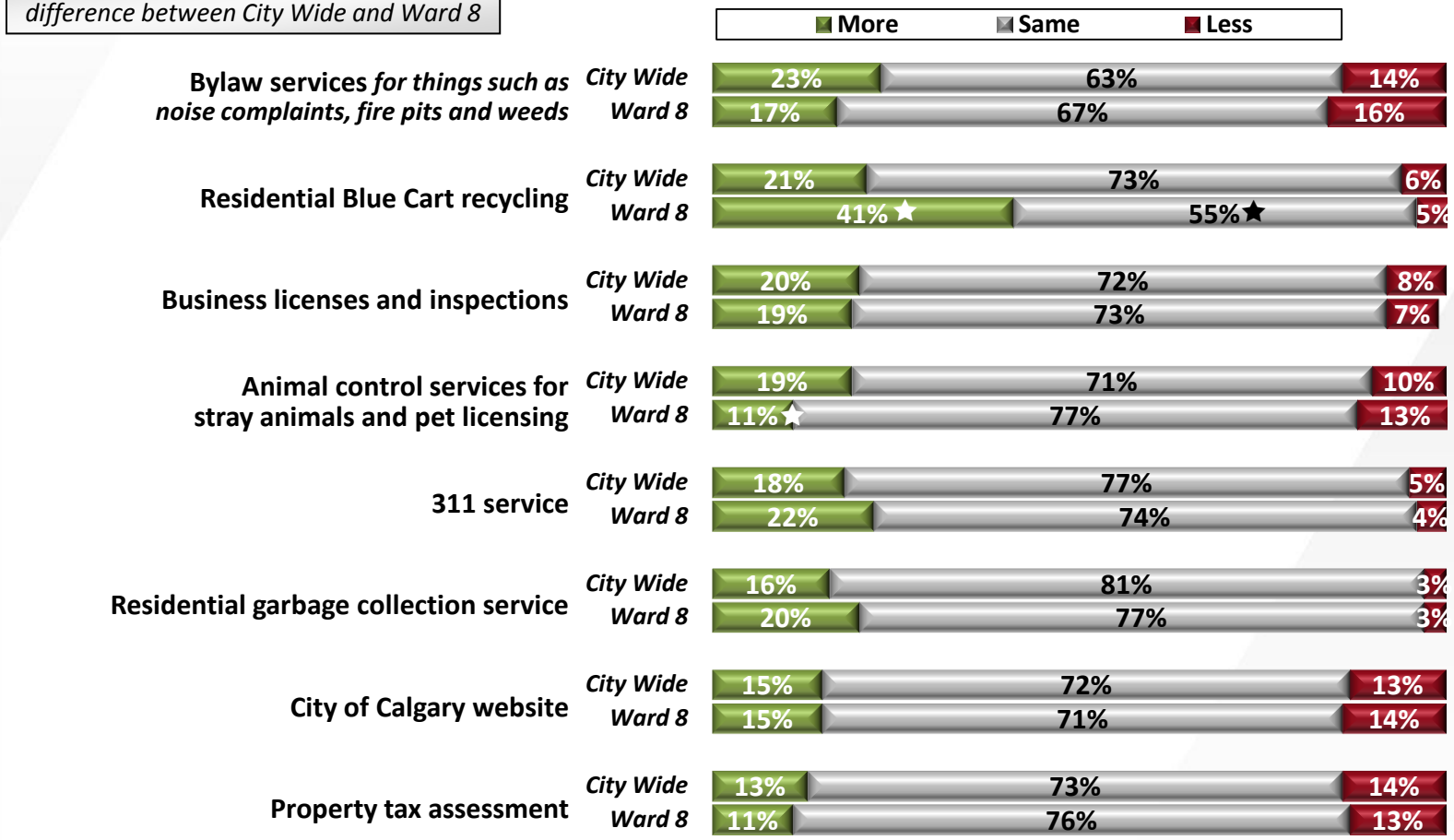
I am going to read a list of programs and services provided to you by The City of Calgary.
Please tell me if you think The City should invest more, less or the same amount on the program or service.

Base: Valid respondents (Bases vary)

Investment in City Programs and Services (continued)



★ *Denotes statistically significant difference between City Wide and Ward 8*

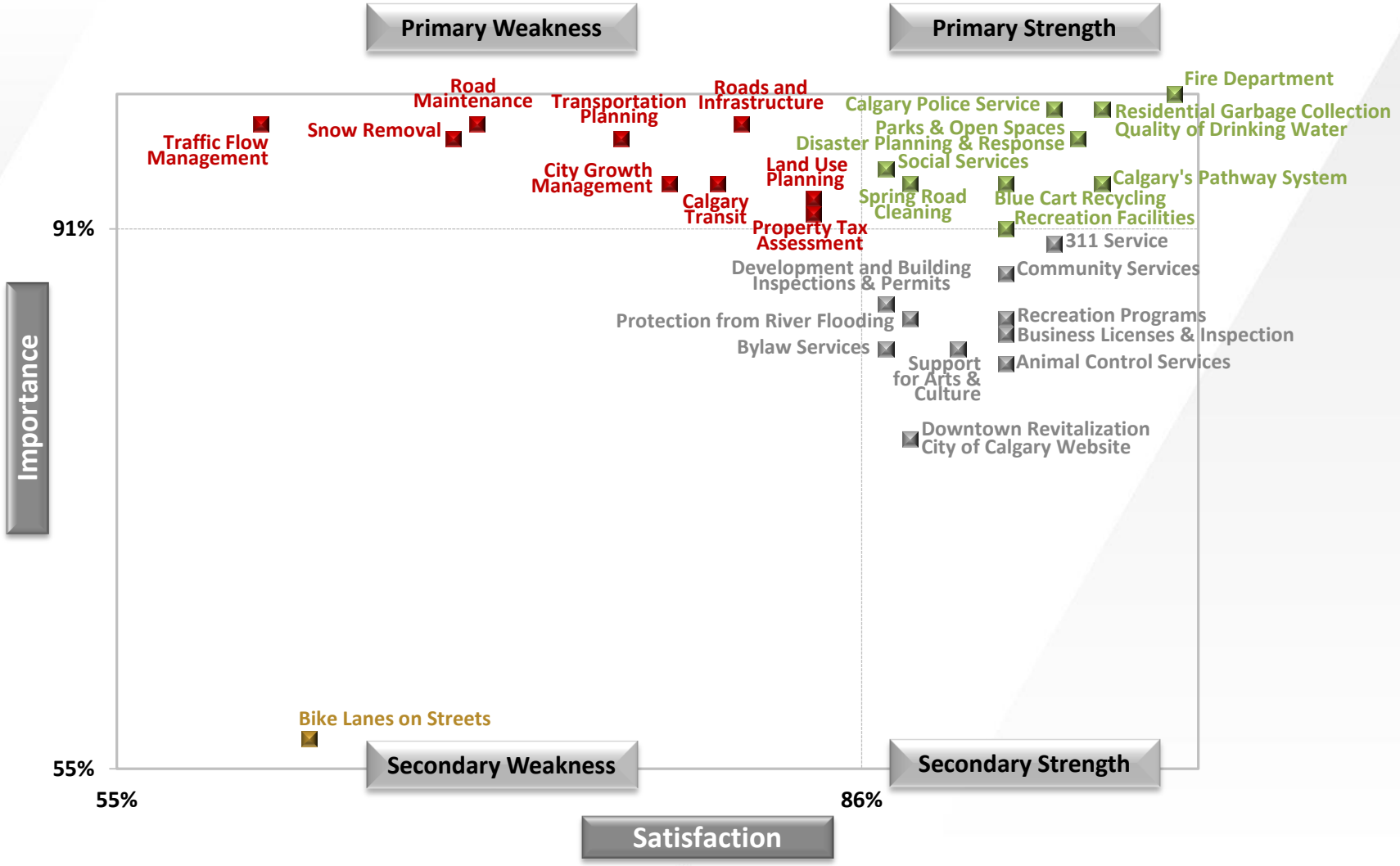


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Base: Valid respondents (Bases vary)

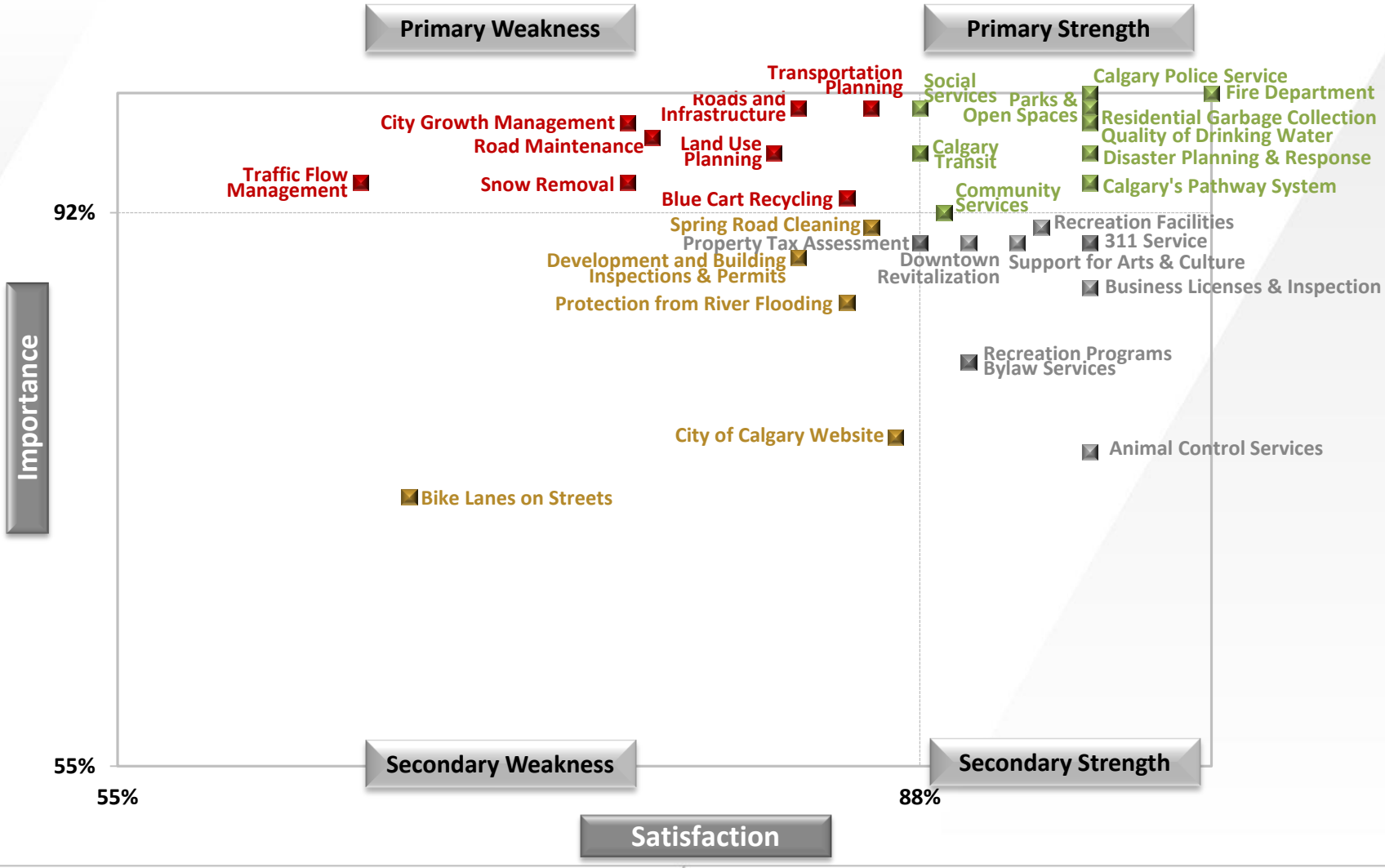
Importance vs. Satisfaction Grid: City Wide





Importance vs. Satisfaction Grid: Ward 8

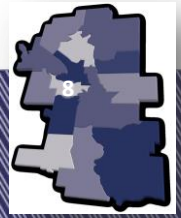


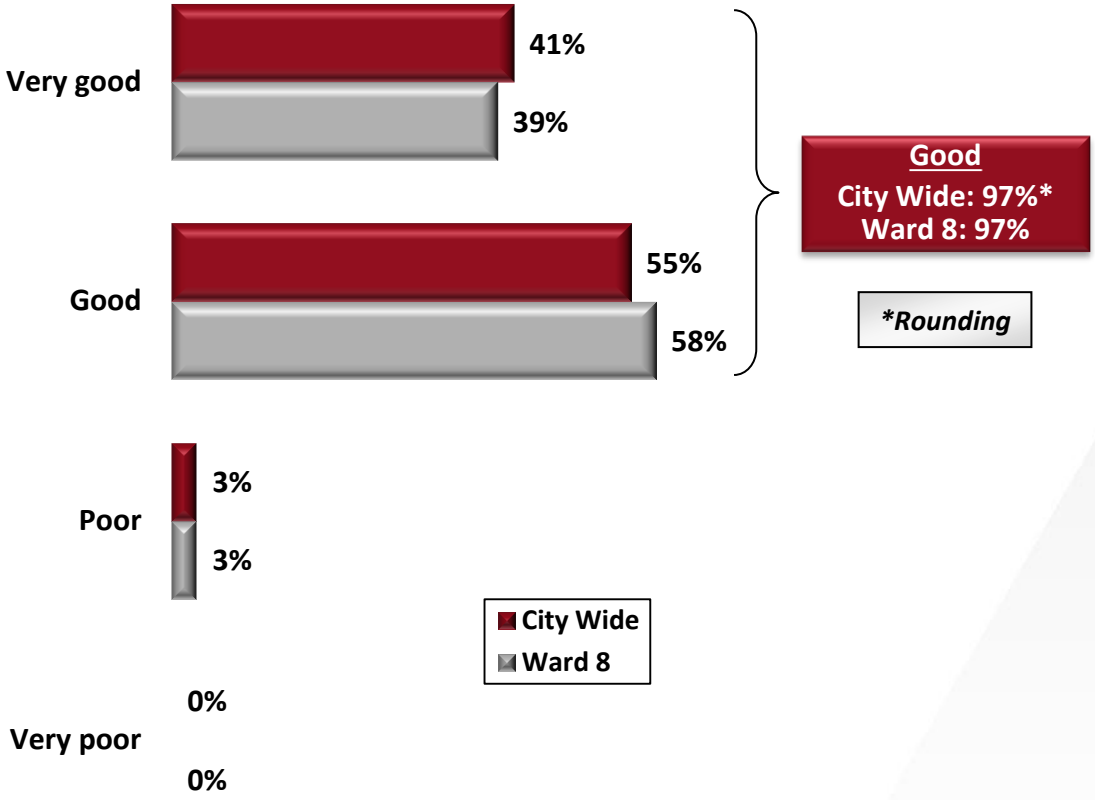




Environmental Performance

Perceptions About Overall State of Calgary's Environment

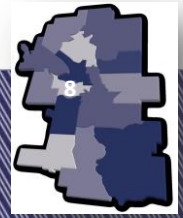


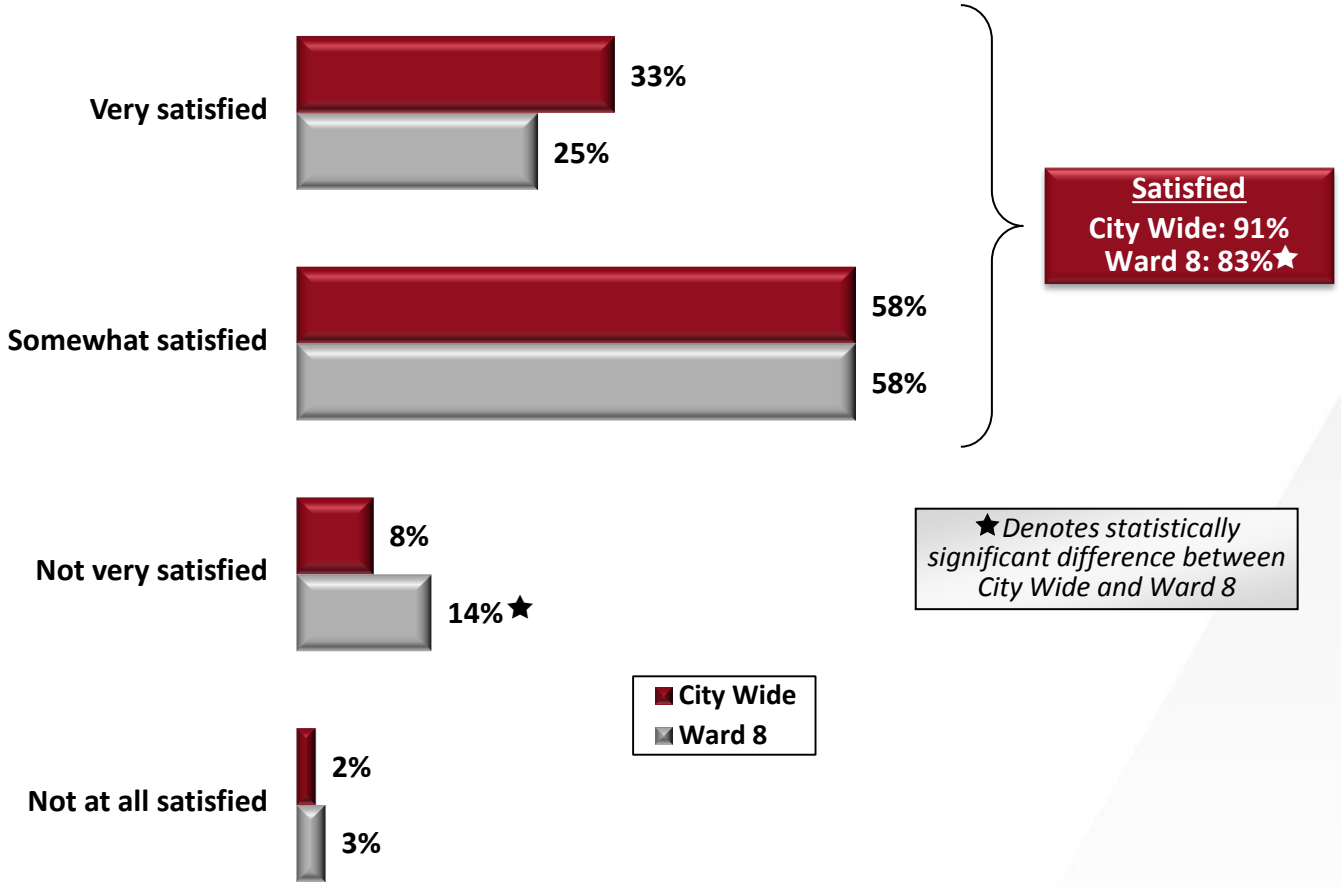


Thinking about things such as air, water and land quality in the city, how would you rate the overall state of Calgary's environment today?

Base: Valid respondents (City Wide: n=2,449) / (Ward 8: n=175)

Satisfaction with The City's Environmental Performance



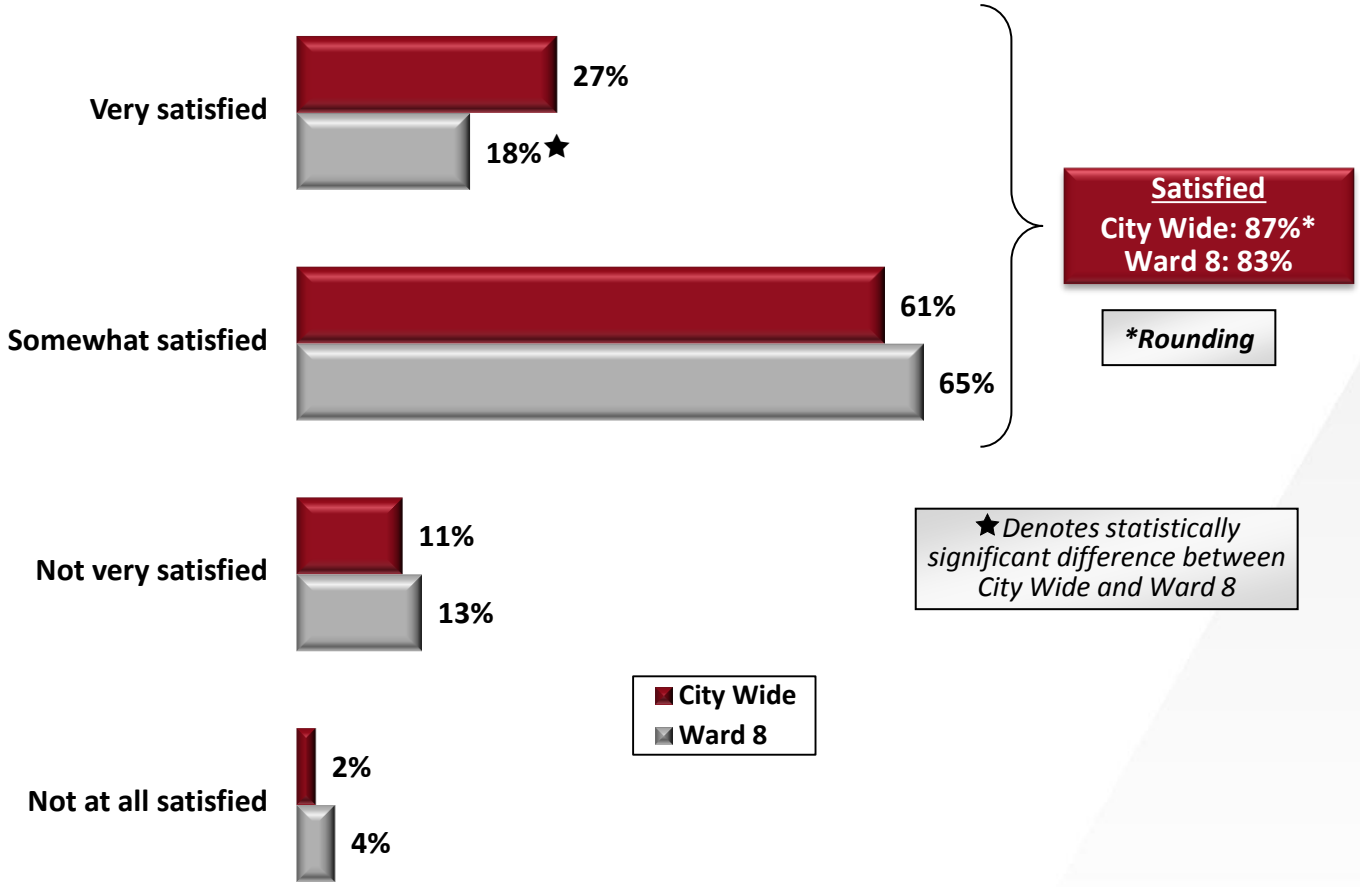


How satisfied are you with the job The City of Calgary is currently doing to protect the environment?

Base: Valid respondents (City Wide: n=2,423) / (Ward 8: n=177)

Satisfaction with The City's Environmental Programs and Services





How satisfied are you with The City of Calgary's programs and services aimed at helping Calgarians reduce their environmental impact?

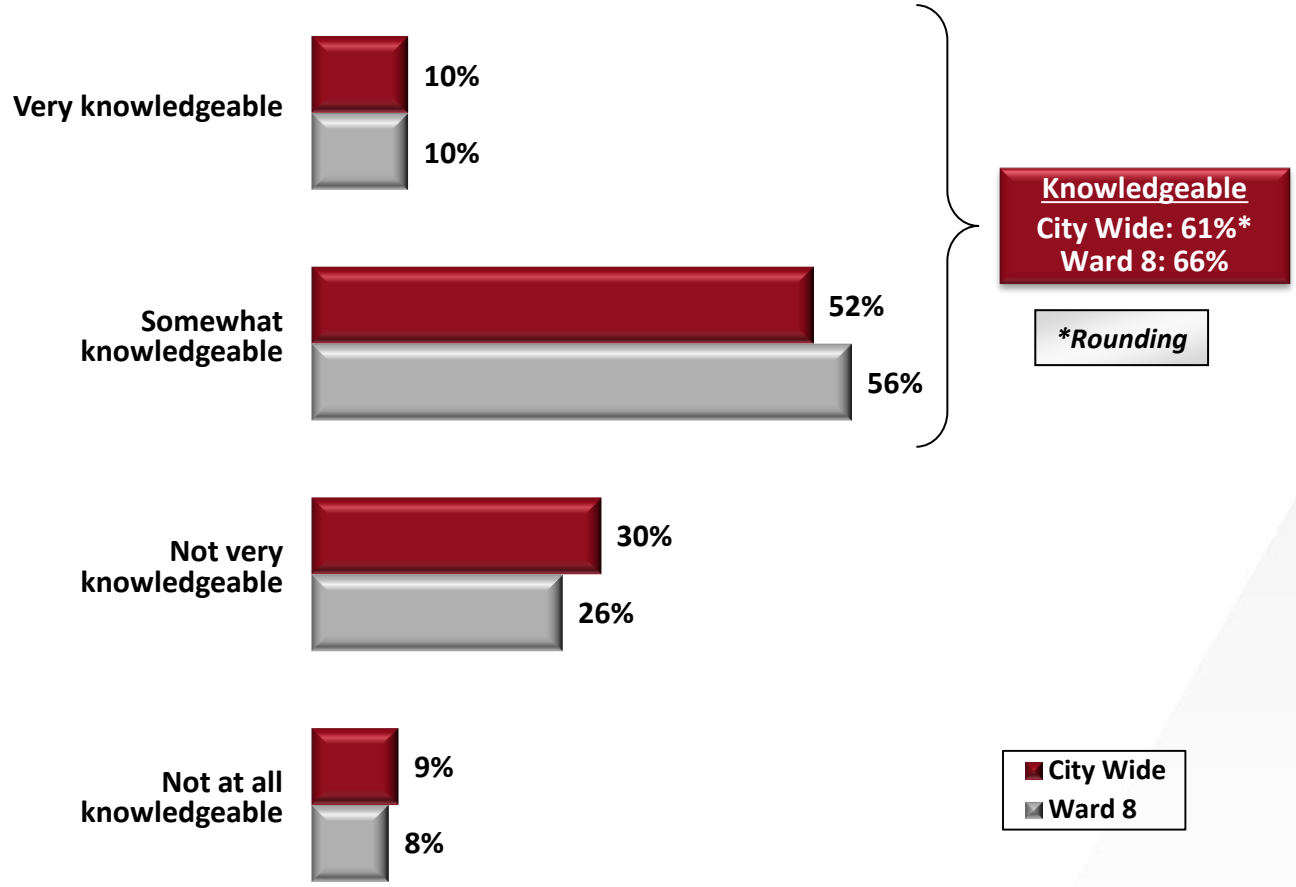
Base: Valid respondents (City Wide: n=2,405) / (Ward 8: n=170)



Taxation

Knowledge Levels of Tax Dollar Spending

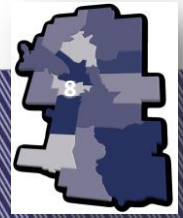


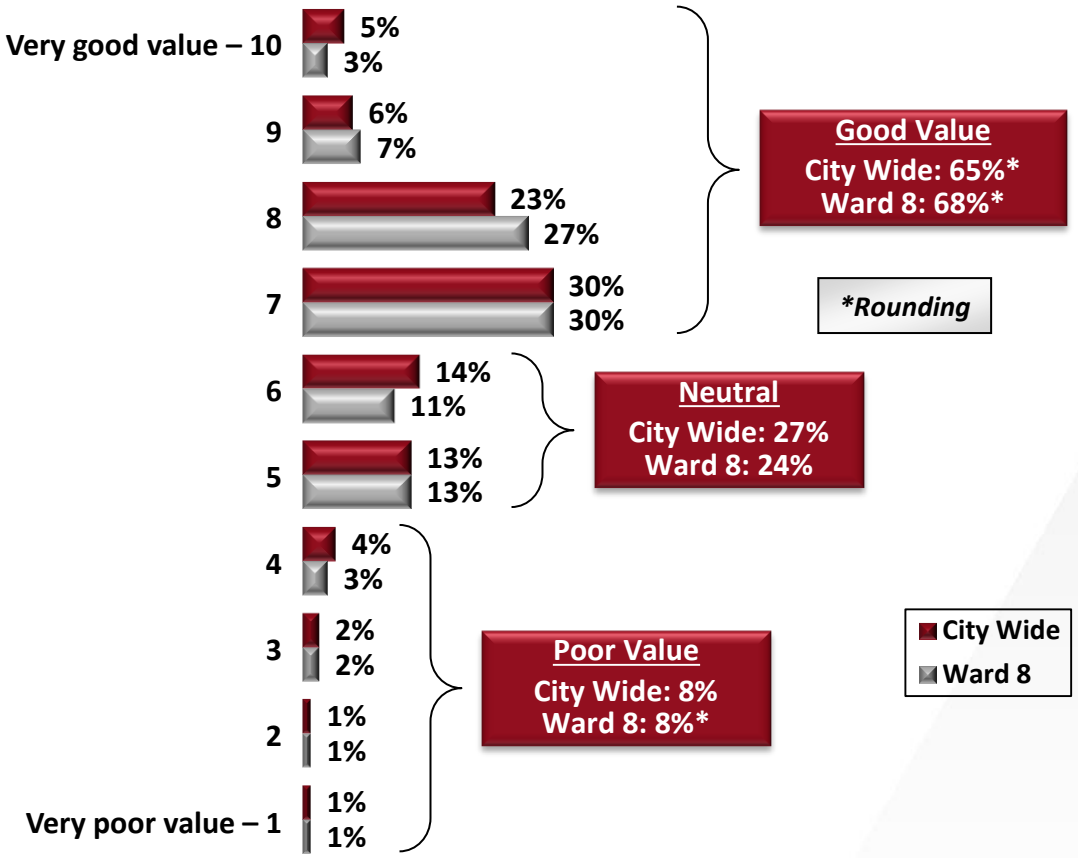


Thinking about how The City of Calgary government is run, and what services it provides, would you say you are very, somewhat, not very, or not at all knowledgeable about how City tax dollars are spent?

Base: Valid respondents (City Wide: n=2,440) / (Ward 8: n=175)

Perceived Value of Property Taxes



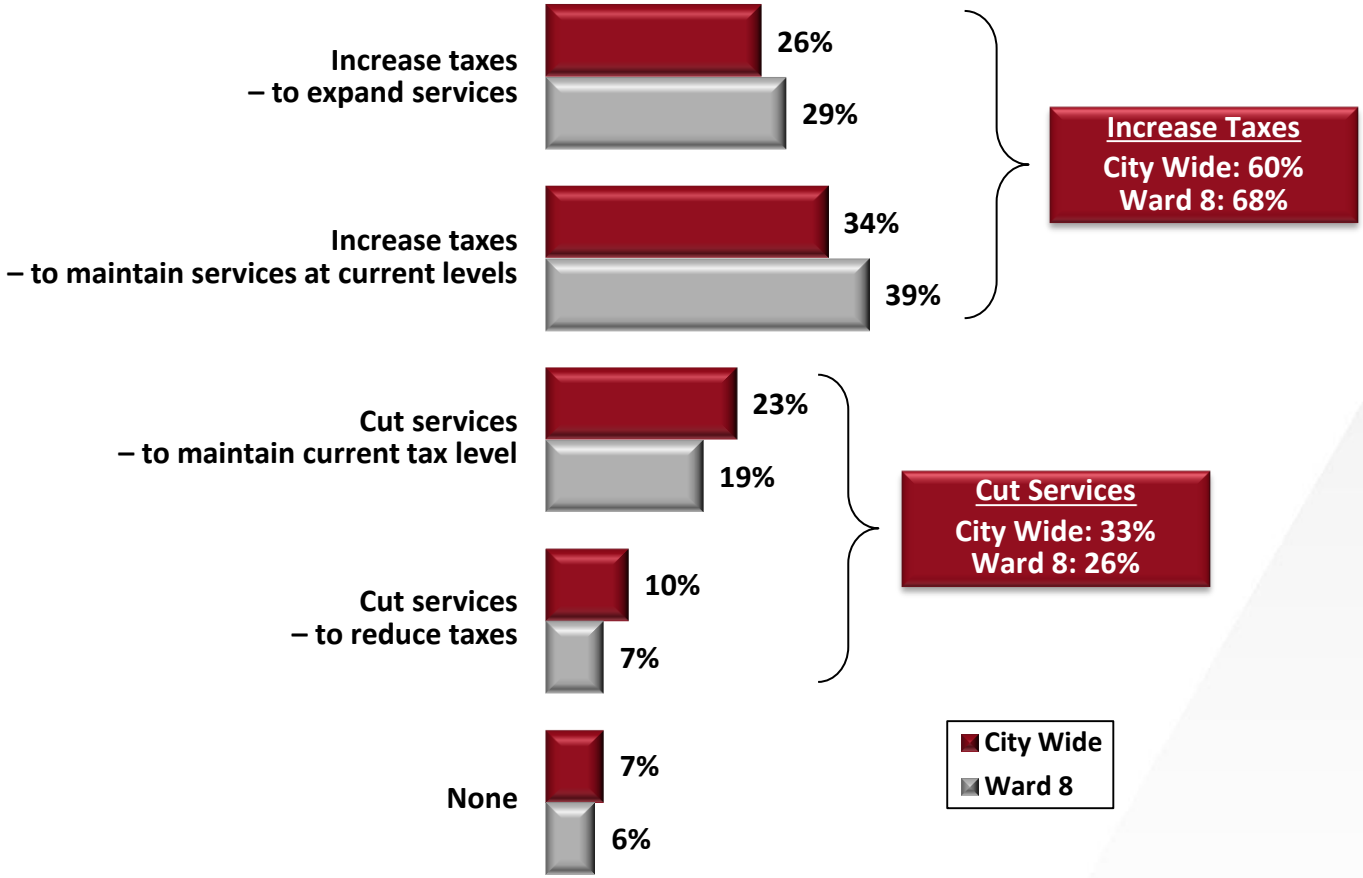


Your property tax dollars are divided between The City and the Province. In Calgary, approximately half of your property tax bill goes to The City to fund municipal services. Considering the services provided by The City, please rate the value you feel you receive from your municipal property tax dollars using a scale of 1 to 10 where "1" represents "very poor value" and "10" represents "very good value".

Base: Valid respondents (City Wide: n=2,417) / (Ward 8: n=169)

Balancing Taxation and Service Delivery Levels

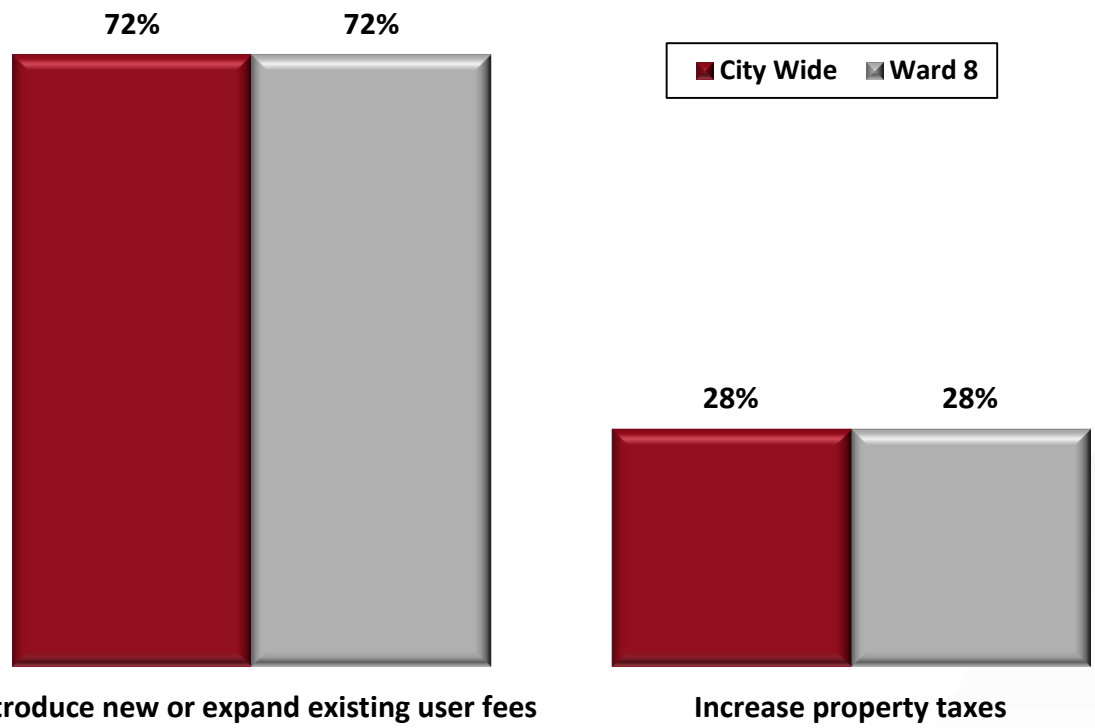




Municipal property taxes are the primary way to pay for services and programs provided by The City of Calgary. Due to the increased cost of maintaining current service levels and infrastructure, The City must balance taxation and service delivery levels. To deal with this situation, which of the following four options would you most like The City to pursue?

Base: Valid respondents (City Wide: n=2,404) / (Ward 8: n=170)

Options for Increasing City Revenue



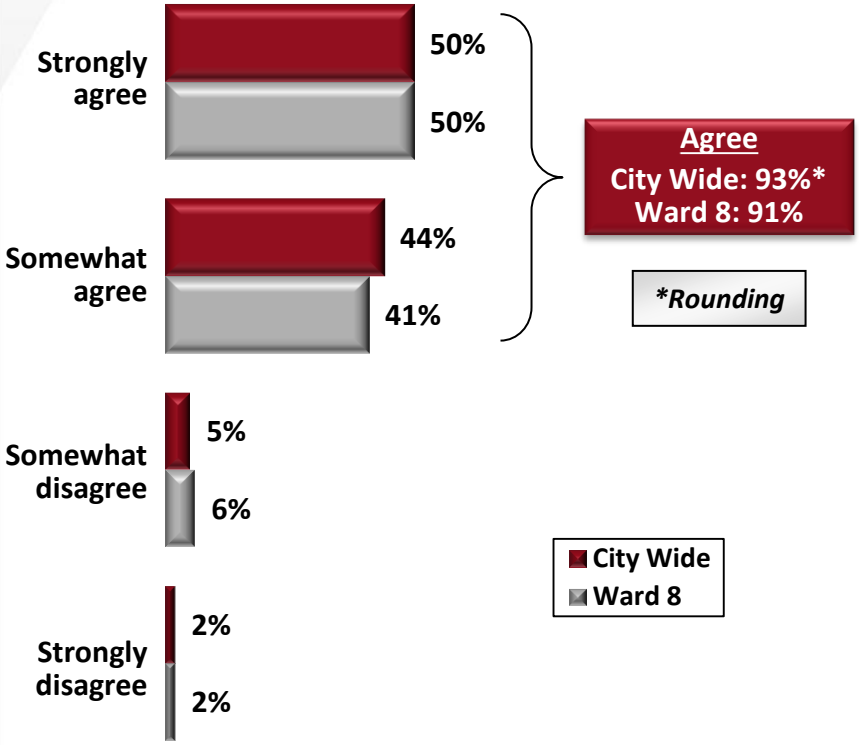
Assuming The City needs to increase the amount of revenue it collects from citizens, would you prefer The City to ...?

Base: Valid respondents (City Wide: n=2,321) / (Ward 8: n=170)

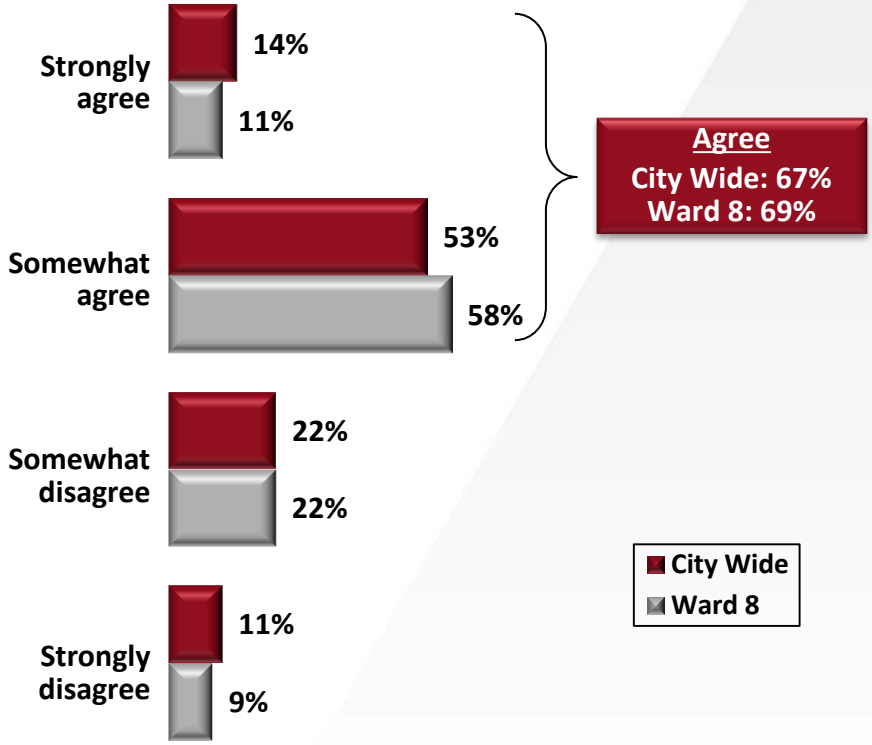
Property Tax Dollar Investment



I am interested in knowing how my property tax dollars are invested in various City services



The City does a good job of providing citizens with information about how their property tax dollars are invested in various City services



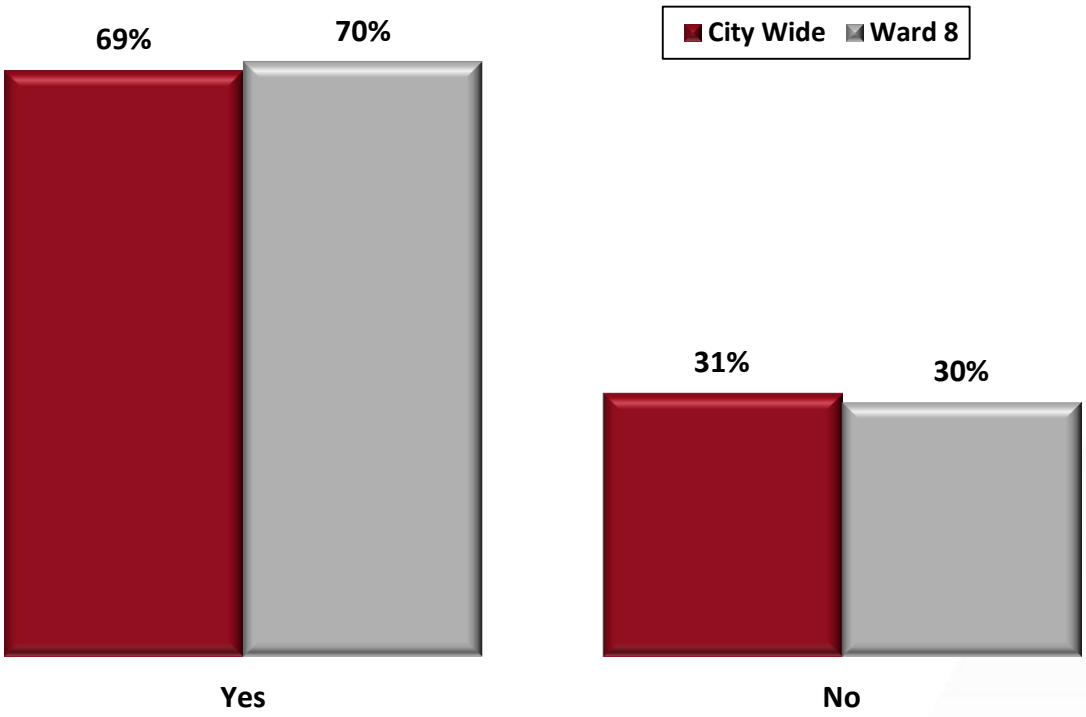
Please indicate if you strongly agree, somewhat agree, somewhat disagree or strongly disagree with each of the following statements.

Base: Valid respondents (Bases vary)



Contact with The City

Past 12 Months Contact with The City of Calgary

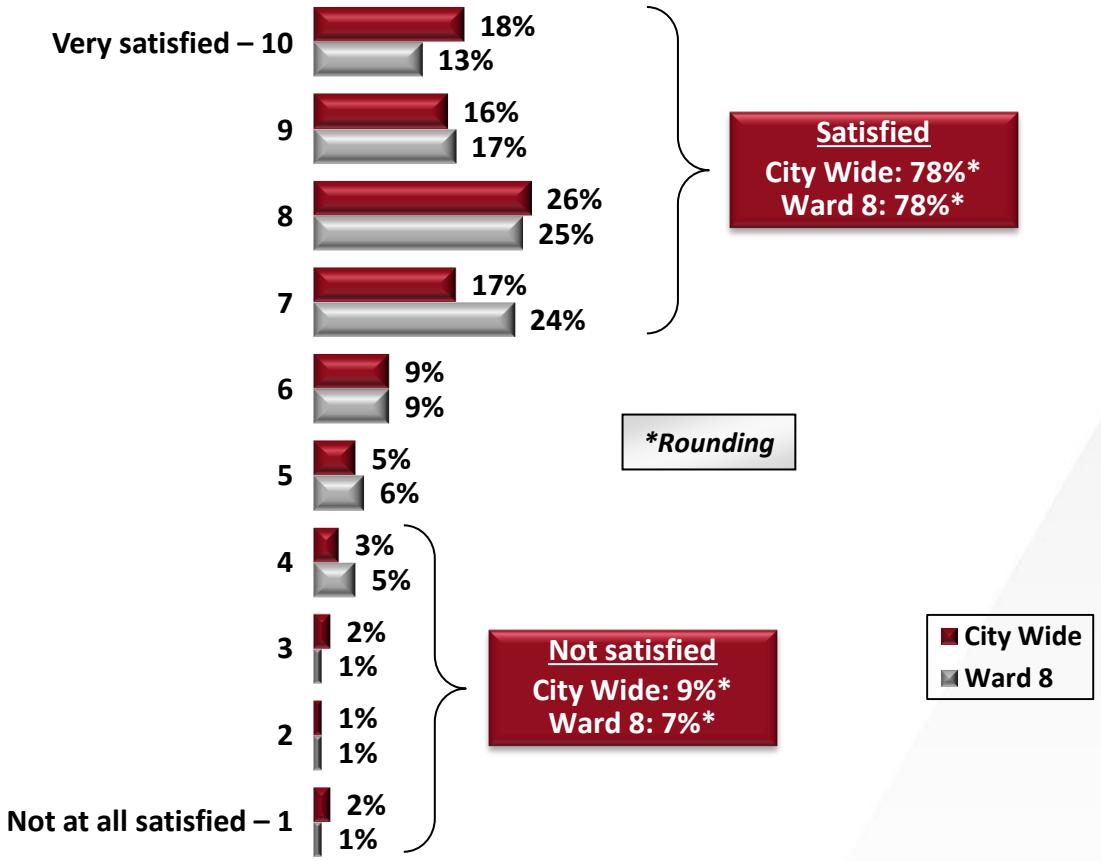


Have you contacted or dealt with The City of Calgary or one of its employees in the last twelve months?

Base: Valid respondents (City Wide: n=2,444) / (Ward 8: n=174)

Satisfaction with the Overall Level and Quality of Customer Service



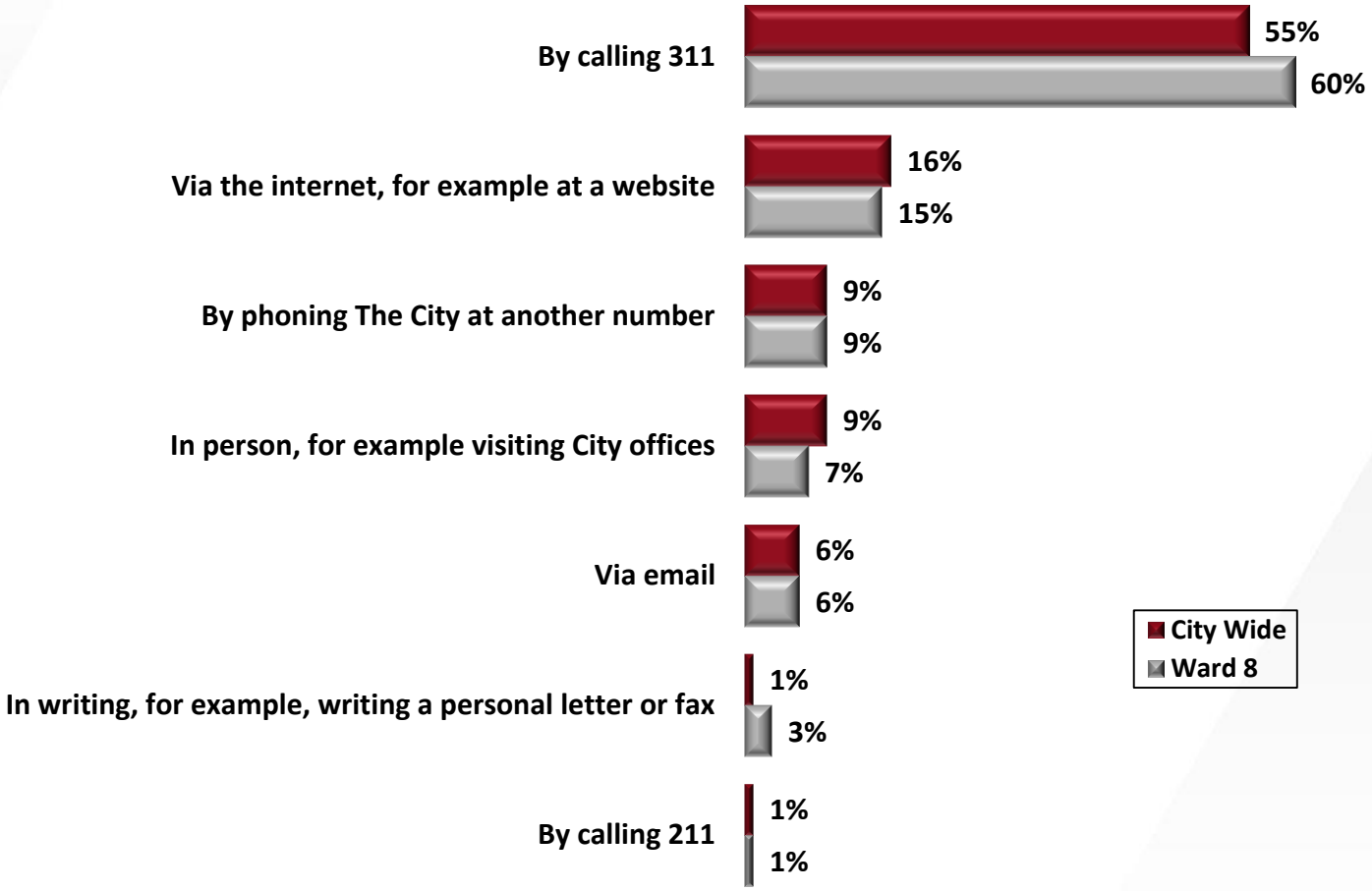


On a scale of 1 – 10 where "1" represents "not at all satisfied" and "10" represents "very satisfied", how satisfied are you with the overall level and quality of customer service provided by The City of Calgary?

Base: Valid respondents who contacted or dealt with The City of Calgary in the past 12 months (City Wide: n=1,707) / (Ward 8: n=121)

Type of Citizen-Initiated Contact



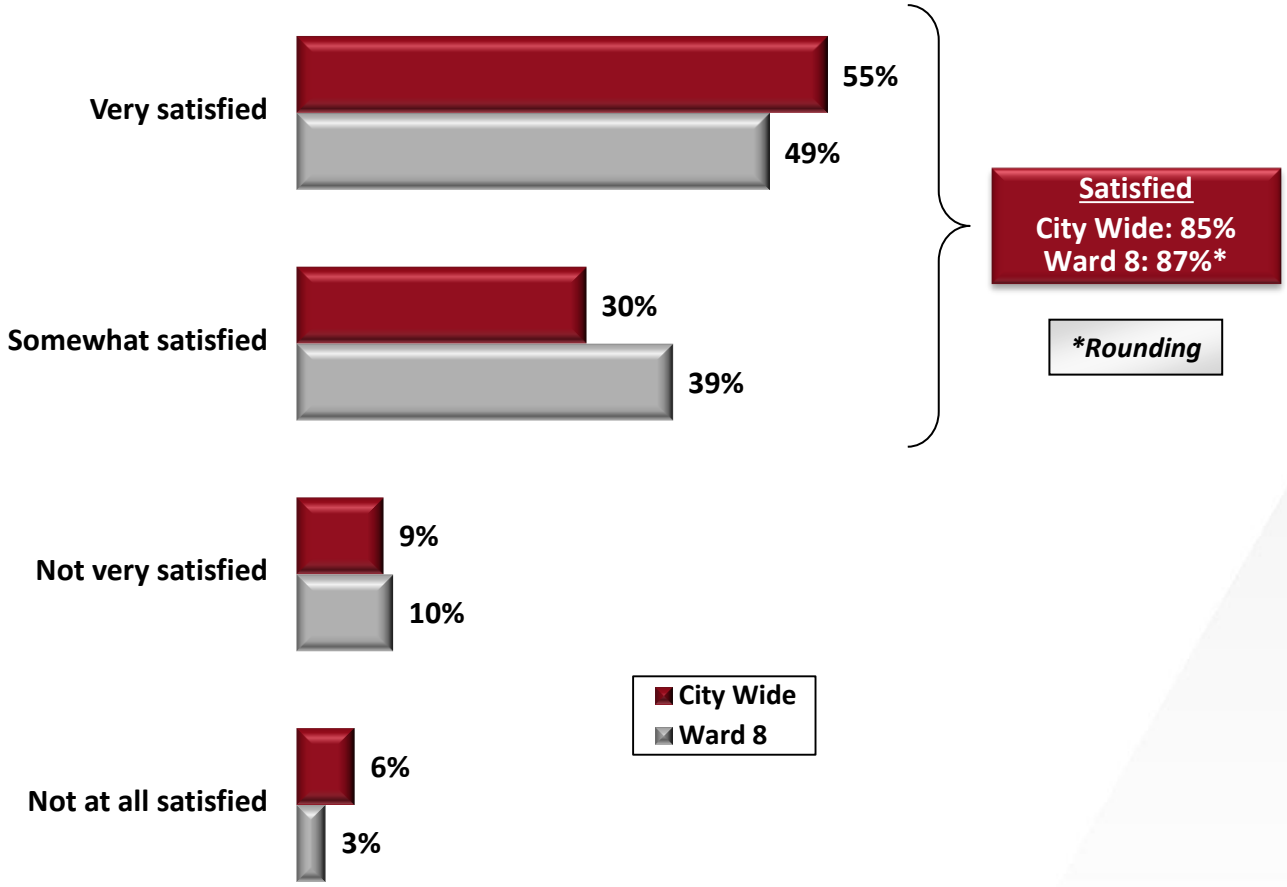


When you contacted The City was it… ?

Base: Valid respondents who initiated contact (City Wide: n=1,687) / (Ward 8: n=120)

Satisfaction with Most Recent City Contact

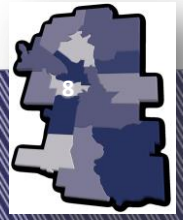




How satisfied were you with your most recent contact with The City?

Base: Valid respondents who contacted or dealt with The City of Calgary in the past 12 months (City Wide: n=1,702) / (Ward 8: n=121)

Attitudes Regarding City Service Delivery and Transparency



% Disagree				% Agree		
7%	2%	City Wide	City staff are courteous, helpful, and knowledgeable	City Wide	43%	93%
7%	3%	Ward 8		Ward 8	45%	93%
13%	4%	City Wide	The City of Calgary makes customer service an important priority	City Wide	31%	87%
14%	3%	Ward 8		Ward 8	37%	86%
14%	3%	City Wide	The quality of service from The City is consistently high	City Wide	29%	86%
14%	4%	Ward 8		Ward 8	31%	86%
16%	5%	City Wide	The City of Calgary practices open and accessible government	City Wide	29%	84%
17%	4%	Ward 8		Ward 8	29%	83%
18%	5%	City Wide	The City of Calgary carefully considers citizen input to improve its programs and services	City Wide	26%	82%
19%	4%	Ward 8		Ward 8	28%	81%
21%	6%	City Wide	City staff are easy to get a hold of when I need them	City Wide	26%	79%
20%	5%	Ward 8		Ward 8	23%	80%
21%	6%	City Wide	The City responds quickly to requests and concerns	City Wide	26%	79%
16%	4%	Ward 8		Ward 8	23%	84%

Somewhat disagree Strongly disagree

Strongly agree Somewhat agree

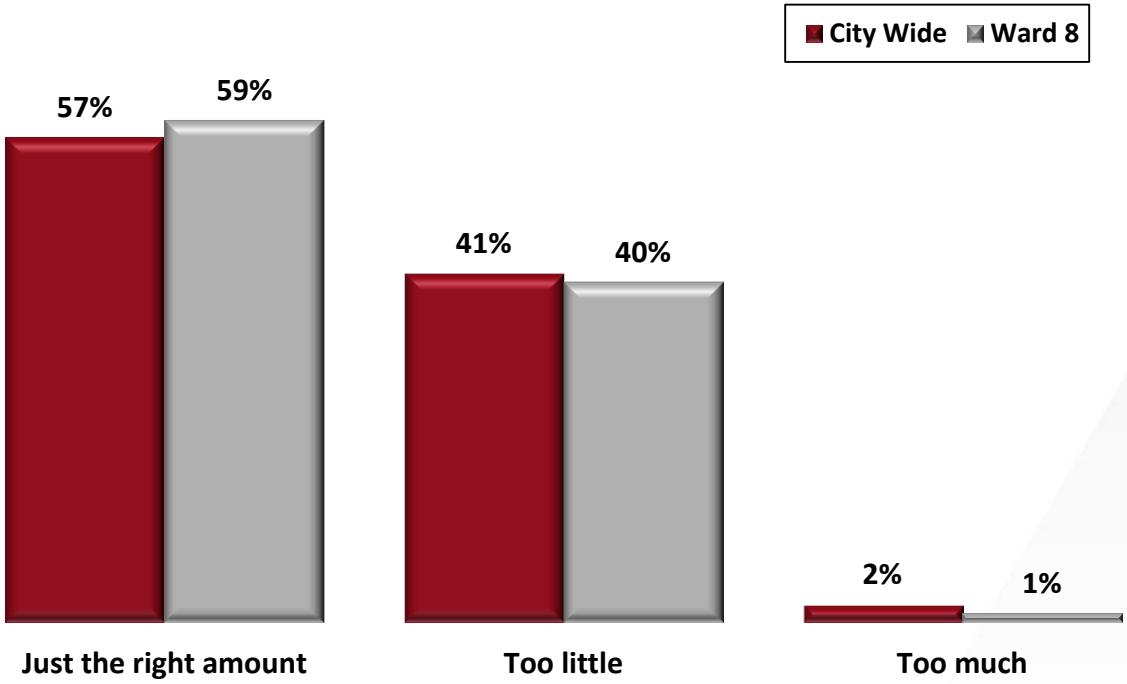
Thinking about your personal dealings with The City of Calgary, your general impressions and anything you may have read, seen or heard, please tell me whether you agree or disagree with each of the following statements about The City?

Base: Valid respondents (Bases vary)



City Communications

The Extent of Information Received

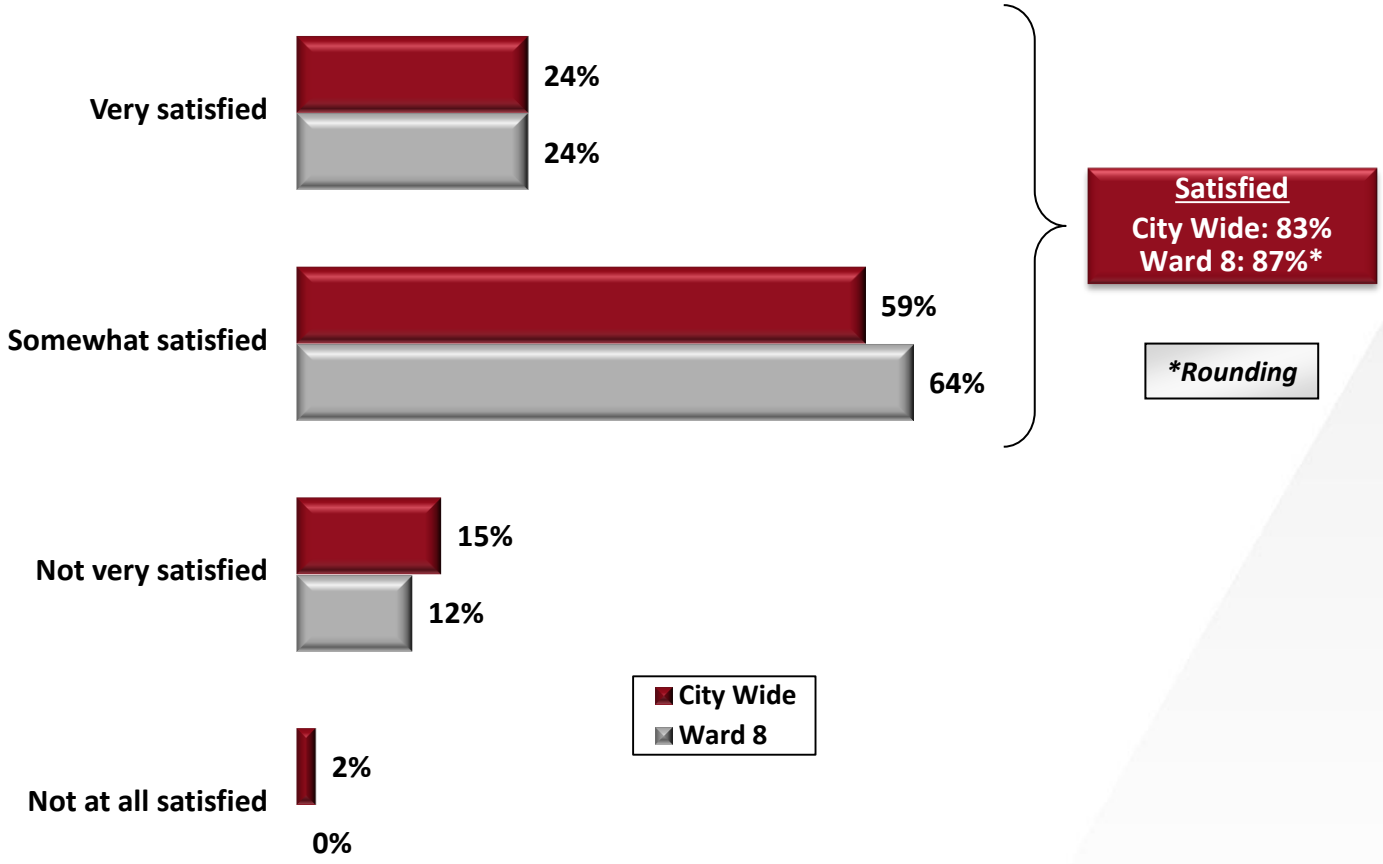


In your opinion, do you currently receive too much, too little, or just the right amount of information from The City?

Base: Valid respondents (City Wide: n=2,431) / Ward 8: n=177)

Overall Satisfaction with Quality of City Information and Communications





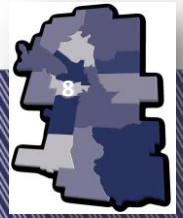
And how satisfied are you with the overall quality of City information and communications?

Base: Valid respondents (City Wide: n=2,437) / (Ward 8: n=172)



Demographics

Demographics



Gender

	City Wide	Ward 8
Male	50%	53%
Female	50%	47%

Age

	City Wide	Ward 8
18 to 24	15%	14%
25 to 34	19%	19%
35 to 44	19%	12%
45 to 54	20%	17%
55 to 64	14%	20%★
65 or more	13%	17%
Mean	*44 years*	*47 years*

Education

	City Wide	Ward 8
Completed high school or less	18%	14%
Some post secondary or college diploma	38%	32%
Completed university degree or post-grad degree	44%	54%★

Income

	City Wide	Ward 8
Less than $30,000	6%	7%
$30,000 to <$45,000	7%	9%
$45,000 to <$60,000	10%	5%
$60,000 to <$75,000	8%	8%
$75,000 to <$90,000	7%	5%
$90,000 to <$105,000	11%	14%
$105,000 to <$120,000	10%	12%
$120,000 to <$150,000	15%	12%
$150,000 or more	26%	27%

Number of People In Household

	City Wide	Ward 8
1	13%	24%★
2	27%	35%★
3	20%	27%
4	26%	10%★
5	8%	4%
6 or more	5%	0%★

Children and Seniors in Household

% Yes

	City Wide	Ward 8
Children	47%	33%★
Seniors	16%	16%

★*Denotes statistically significant difference between City Wide and Ward 8*

Demographics



Tenure in Calgary

	City Wide	Ward 8
Less than 5 years	7%	10%
5 to less than 10 years	12%	10%
10 to less than 15 years	12%	12%
15 to less than 20 years	13%	10%
20 to less than 30 years	19%	20%
30 to less than 40 years	16%	13%
40 or more	20%	26%
Mean	*25 years*	*27 years*

Voted in Last Municipal Election

	City Wide	Ward 8
Calgary	73%	78%
Yes – Other City	2%	1%
No	25%	20%

Disability

	City Wide	Ward 8
Yes	13%	13%
No	87%	87%

Type of Home

	City Wide	Ward 8
Apartment	4%	19%★
Townhouse	7%	4%
Condominium	6%	21%★
Single-detached house	71%	43%★
Duplex-attached house	7%	11%★
Another type of multi-dwelling unit	4%	2%

Own or Rent

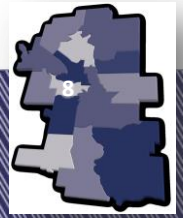
	City Wide	Ward 8
Own	80%	63%★
Rent	16%	33%★
Neither	3%	3%
Other	1%	0%

Responsible for Property Taxes

	City Wide	Ward 8
Yes	84%	83%
No	16%	17%

★*Denotes statistically significant difference between City Wide and Ward 8*

Demographics



Born in Canada

	City Wide	Ward 8
Yes	75%	82%★
No	25%	18%

Age Left Country of Birth

	City Wide	Ward 8
Under 12	32%	45%
12 to 17	12%	5%
18 or older	56%	50%

Base: Not born in Canada

Visible Minority

	City Wide	Ward 8
Yes	21%	19%
No	79%	81%

Ethnic Background

	City Wide	Ward 8
Caucasian/ white	22%	23%
British	21%	24%
Canadian/ French Canadian	20%	21%
Western European	12%	12%
Southern or Eastern European	9%	8%
East or Southeast Asian	8%	3%★
South Asian	7%	3%
Central/ South American or Caribbean	3%	3%
West Asian or Middle Eastern	2%	3%
African	1%	2%
Aboriginal/ First Nations/ Metis	1%	1%
Other	1%	1%

★*Denotes statistically significant difference between City Wide and Ward 8*

Contact



Jamie Duncan
Vice President
Ipsos Reid Public Affairs
587.952.4863
email: jamie.duncan@ipsos.com

Sheela Das
Director
Ipsos Reid Public Affairs
587.952.4874
email: sheela.das@ipsos.com