



2026 Fall Survey of Calgarians

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Methodology and interpreting results

Methodology

The survey was conducted by Ipsos Public Affairs from August 4, 2026 to August 28, 2026 with 2,500 Calgarians via telephone. The average time to complete the survey was 27 minutes.

The survey was conducted using numbers from both cell phones (70%) and landlines (30%) to obtain a random and statistically representative sample of Calgarians.

The margin of error (MOE) for the total sample of $n=2,500$ is ± 1.96 percentage points, 19 times out of 20.

To ensure the data was gathered from a representative group of Calgarians, sample quotas were set by age, gender, and ward of the general population aged 18 and older.

Data were weighted based on the 2019 Municipal and 2021 Federal Census data for age, gender and quadrant to ensure the composition reflects that of the actual Calgary population aged 18 or older. Although the results are weighted, the sample size shown for each question represents the number of actual respondents (i.e., unweighted n).

Interpreting results

Results are compared, where possible, with those of the 2025 and 2024 Fall Surveys of Calgarians.

Statistically significant changes from fall 2025 to fall 2026 or from fall 2024 to fall 2026 are noted.

Within the text commentary, when changes are described using any directional terms (e.g., "higher," "lower," "increased," "decreased," "up," "down" etc.), this indicates the difference is statistically significant, meaning the change is mathematically confirmed as real and is not due to chance. When terms like "consistent with," "similar to," or "in line with" are used, any differences observed are within the margin of error and are not statistically significant.

Fall 2026 highlights

- Compared to recent years, Calgarians appear to be more positive about life in the city, with all quality of life measures improving since fall 2025. Around three-quarters rate the overall quality of life in Calgary as 'good.' Another positive change in 2026 is a decrease in the proportion of Calgarians who feel that their quality of life has deteriorated in the past three years. Around one-half now say it has 'worsened,' a return to levels last seen in 2022.
- Pride in being a Calgarian is also on the rise. More than four-fifths of residents say they are proud to be Calgarian, an improvement over fall 2025 and fall 2024 and close to the level last seen in 2020. A similarly high proportion are proud to live in their neighbourhood. This measure has remained relatively stable in recent years and has shown little fluctuation over time.
- Perceptions of Calgary as a place to make a life and a living continue to improve. Four-fifths of Calgarians believe Calgary is a great place to make a life, while around seven-in-ten say it is a great place to make a living. Both measures have improved over fall 2025 and fall 2024.
- Calgarians also appear to be more optimistic about the future than they were a year ago. Three-fifths feel Calgary is on the right track to be a better city 10 years from now. Relatively fewer, around one-half, believe Calgary is moving in the right direction to ensure a high quality of life for future generations. That said, the latter measure is on the rise and is at one of its highest levels since 2018.
- Trust in The City has continued to improve, building on the gains seen in fall 2025. More than one-half of Calgarians now say they trust The City of Calgary, the highest level recorded since fall 2018. A small majority are satisfied with how The City as a whole is running the city, while around one-half are satisfied with the performance of City Council and City Administration individually. Around one-half also agree that The City practices open and accessible government, responds to Calgarians' needs, and follows through on its commitments.

- Satisfaction with City services is also trending positively. Nearly three-quarters of Calgarians are satisfied with the services and programs delivered by The City, the highest level of satisfaction since 2019. Perceptions of value for taxes are also improving, with one-half of Calgarians saying that they receive good value for the property taxes they pay.
- When asked about the balance between taxes and services, nearly three-fifths of Calgarians would prefer that The City increase taxes to maintain or expand services rather than cut services to limit or reduce tax increases. Most prefer an increase at the current rate of inflation to maintain services, while relatively few prefer an increase beyond inflation to expand them. The overall preference for tax increases is at its highest level in the past decade. Conversely, only around one-third of Calgarians would rather see services cut to maintain or reduce taxes.
- The main issues that Calgarians want local leaders to address remain largely unchanged. 'Infrastructure, traffic and roads', 'crime, safety and policing', and 'homelessness, poverty and affordable housing' continue to be the top priorities. 'Transit' and 'growth and planning' round out the top five.
- Calgarians appear to feel safer in their neighbourhoods than they do in the city at large. Seven-in-ten feel safe walking alone in their neighbourhood after dark, compared to more than one-half who consider Calgary to be safe overall. Most say neighbourhood crime has stayed about the same over the past three years, although more than one-third believe it has increased. One-half of Calgarians agree that the city is doing a good job of addressing safety issues in Calgary, while less than one-fifth disagree, and the rest are neutral.
- Seven-in-ten Calgarians agree that the information they receive from The City is easy to understand. One-half agree that The City is working to improve how it includes Calgarians' input in important decisions. Fewer agree that Calgarians have enough opportunities to provide input or that The City uses this input in decision-making about City projects and services.

- The City's role in supporting an inclusive community is widely recognized. Nearly three-quarters agree that The City of Calgary fosters a city that is inclusive and accepting of all. Around one-half agree that The City delivers programs and services that remove barriers to participation for Calgarians who need them most, a significant improvement from last year.
- Nearly three-quarters of Calgarians agree that City parks, green spaces and playgrounds are well maintained, and around seven-in-ten agree that the amenities in their community meet their household's needs today. Three-fifths expect these community amenities to continue to meet their needs 10 years from now.
- Ratings of other infrastructure are more mixed. More than one-half agree that City infrastructure and facilities are well maintained, while around one-half say The City is doing a good job maintaining roads and pathways or Calgary Transit infrastructure. Around one-half of Calgarians say infrastructure for getting around Calgary has stayed the same over the past year. The remainder are almost evenly divided between those who say it has improved and those who say it has worsened.
- More than one-half agree that The City considers both the future and the needs of Calgarians today when investing in infrastructure. Calgarians are less certain that The City is taking adequate steps to address aging infrastructure, although agreement still outweighs disagreement.

Quality of life

Summary of findings from the 'Quality of life' section

Across nearly all quality of life measures, perceptions of Calgary have improved compared with recent years. In some cases, results have returned to levels not seen for several years.

- Around three-quarters (77%) of Calgarians regard the overall quality of life in Calgary as 'good,' statistically higher than in fall 2025 (71%) and fall 2024 (66%). Around one-half (46%) of Calgarians believe the quality of life in Calgary has 'worsened' over the last three years. While still a sizable share, this is statistically lower than fall 2025 (56%) and fall 2024 (64%), and the lowest result since fall 2022. While fewer Calgarians believe quality of life has 'worsened' over the past three years, there has been only a modest increase in the proportion who believe it has 'improved' (14%, up from 11% in fall 2025). Instead, more Calgarians now say the quality of life has 'stayed the same' over the past three years (40%, up from 33% in fall 2025).
- More definitive improvement can be seen in Calgarians' sense of pride. More than four-fifths (84%) of residents are proud to be a Calgarian, statistically higher than in fall 2025 (81%) and fall 2024 (77%). A nearly identical proportion (83%) are proud to live in their neighbourhood, consistent with fall 2025 (81%) and fall 2024 (80%).
- Perceptions of Calgary as a place to make a life and a living have also improved. Four-fifths (79%) of Calgarians agree that Calgary is a great place to make a life, statistically higher than in fall 2025 (73%) and fall 2024 (70%), and around seven-in-ten (72%) agree that Calgary is a great place to make a living, also higher than fall 2025 (68%) and fall 2024 (63%). Both measures have returned to levels last seen in 2022.

- Furthermore, Calgarians are more likely than not to feel optimistic about Calgary's direction over the next decade. Three-fifths (59%) of residents agree Calgary is on the right track to be a better city 10 years from now, while fewer than one-fifth (15%) disagree. While this question has been asked before, the response scale has changed, and the fall 2026 results are not comparable to previous years.
- Optimism about the quality of life for generations to come has risen to its highest level in eight years. Around one-half (55%) of Calgarians believe Calgary is moving in the right direction to ensure a high quality of life for future generations, statistically higher than fall 2025 (42%) and fall 2024 (38%). In turn, disagreement has dropped to 17% from 29% in fall 2025 and 35% in fall 2024.

Detailed results from the 'Quality of life' section

Tracking overall quality of life in Calgary

Question: On a scale of 1 to 10 where 1 is very poor and 10 is very good, how would you rate the overall quality of life in the city of Calgary today?

Percentage rating as Good (7 to 10) on a 10-point scale:

- Fall 2017: 85%
- Fall 2018: 86%
- Fall 2019: 83%
- Fall 2020: 79%
- Fall 2021: 80%
- Fall 2022: 80%
- Fall 2023: 76%

- Fall 2024: 66%
- Fall 2025: 71%
- Fall 2026: 77% (significantly increased compared to fall 2025)

Tracking perceived change in the quality of life

Question: Do you feel that the quality of life in the city of Calgary in the past three years has...?

Percentage of those who said worsened:

- Fall 2017: 35%
- Fall 2018: 29%
- Fall 2019: 40%
- Fall 2020: 44%
- Fall 2021: 46%
- Fall 2022: 47%
- Fall 2023: 59%
- Fall 2024: 64%
- Fall 2025: 56%
- Fall 2026: 46% (significantly decreased compared to fall 2025)

Tracking connectedness

Question: I'm going to read you a series of statements that some people have said about life in Calgary. Please indicate if you agree or disagree with each using a scale from 1 to 10, where 1 is completely disagree and 10 is completely agree.

Statement 1: I am proud to be a Calgarian

Percentage rating as Agree (7 to 10) on a 10-point scale:

- Fall 2017: 89%
- Fall 2018: 89%
- Fall 2019: 87%
- Fall 2020: 85%
- Fall 2021: 81%
- Fall 2022: 82%
- Fall 2023: 79%
- Fall 2024: 77%
- Fall 2025: 81%
- Fall 2026: 84% (significantly increased compared to fall 2025)

Statement 2: I am proud to live in my neighbourhood

Percentage rating as Agree (7 to 10) on a 10-point scale:

- Fall 2017: 85%
- Fall 2018: 86%
- Fall 2019: 85%
- Fall 2020: 85%
- Fall 2021: 84%
- Fall 2022: 81%
- Fall 2023: 81%
- Fall 2024: 80%
- Fall 2025: 81%
- Fall 2026: 83%

Tracking make a life and make a living

Question: I'm going to read you a series of statements that some people have said about life in Calgary. Please indicate if you agree or disagree with each using a scale from 1 to 10, where 1 is completely disagree and 10 is completely agree.

Statement 1: Calgary is a great place to make a life.

Percentage rating as Agree (7 to 10) on a 10-point scale:

- Fall 2017: 82%
- Fall 2018: 83%

- Fall 2019: 79%
- Fall 2020: 77%
- Fall 2021: 77%
- Fall 2022: 79%
- Fall 2023: 75%
- Fall 2024: 70%
- Fall 2025: 73%
- Fall 2026: 79% (significantly increased compared to fall 2025)

Statement 2: Calgary is a great place to make a living.

Percentage rating as Agree (7 to 10) on a 10-point scale:

- Fall 2017: 68%
- Fall 2018: 71%
- Fall 2019: 63%
- Fall 2020: 58%
- Fall 2021: 67%
- Fall 2022: 74%
- Fall 2023: 70%
- Fall 2024: 63%
- Fall 2025: 68%

- Fall 2026: 72% (significantly increased compared to fall 2025)

Calgary is on the right track to be a better city 10 years from now.

Question: I'm going to read you a series of statements that some people have said about life in Calgary. Please indicate if you agree or disagree with each using a scale from 1 to 10, where 1 is completely disagree and 10 is completely agree:

Statement: Calgary is on the right track to be a better city 10 years from now.

Percentage rating as Agree (7 to 10) on a 10-point scale.

- Fall 2026: 59%

Results not comparable to prior waves due to scale change.

Tracking Calgary is moving in the right direction to ensure a high quality of life for future generations

Question: I'm going to read you a series of statements that some people have said about life in Calgary. Please indicate if you agree or disagree with each using a scale from 1 to 10, where 1 is completely disagree and 10 is completely agree.

Statement: Calgary is moving in the right direction to ensure a high quality of life for future generations

Percentage rating as Agree (7 to 10) on a 10-point scale:

- Fall 2017: 62%
- Fall 2018: 65%
- Fall 2019: 53%

- Fall 2020: 50%
- Fall 2021: 49%
- Fall 2022: 52%
- Fall 2023: 38%
- Fall 2024: 38%
- Fall 2025: 42%
- Fall 2026: 55% (significantly increased compared to fall 2025)

Inclusivity

Summary of findings of the 'Inclusivity' section

The City of Calgary is widely recognized for its efforts in fostering a city that is inclusive and accepting of all.

Although fewer Calgarians recognize that The City provides programs and services that remove barriers to participation, this figure is the highest since it was first recorded in 2021.

- Nearly three-quarters (73%) of Calgarians agree that The City of Calgary fosters a city that is inclusive and accepting of all, consistent with fall 2025 (70%) although statistically higher than fall 2024 (68%).
- Recognition of The City's efforts to remove barriers to participating in programs and services is also increasing. More than one-half (55%) of Calgarians agree that The City of Calgary delivers programs and services that remove barriers to participation for Calgarians who need it most, statistically higher than in fall 2025 (51%) and fall 2024 (46%). This is also higher than results seen in 2022 and 2023.

Detailed results from the 'Inclusivity' section

Question: I'm going to read you a series of statements that some people have said about life in Calgary. Please indicate if you agree or disagree with each using a scale from 1 to 10, where 1 is completely disagree and 10 is completely agree.

Statement 1: The City of Calgary fosters a city that is inclusive and accepting of all.

Percentage rating as Agree (7 to 10) on a 10-point scale.

- Fall 2017: 79%
- Fall 2018: 79%
- Fall 2019: 75%
- Fall 2020: 72%
- Fall 2021: 70%
- Fall 2022: 70%
- Fall 2023: 67%
- Fall 2024: 68%
- Fall 2025: 70%
- Fall 2026: 73%

Statement 2: The City of Calgary delivers programs and services that remove barriers to participation for Calgarians who need it the most.

Percentage rating as Agree (7 to 10) on a 10-point scale.

- Fall 2021: 53%
- Fall 2022: 52%
- Fall 2023: 48%
- Fall 2024: 46%
- Fall 2025: 51%
- Fall 2026: 55% (significantly increased compared to fall 2025)

Safety

Summary of findings of the 'Safety' section

As a whole, Calgarians seem to feel safer in their own neighbourhoods than they do in the city overall. While there are still concerns about neighbourhood crime, most believe it has remained stable in recent years. Opinions of The City's efforts to address safety-related issues are mixed, though more Calgarians agree than disagree that The City is doing a good job in this area.

- More than one-half (57%) of residents believe Calgary overall is safe, while three-in-ten (31%) are neutral and around one-in-ten (12%) believe the city is unsafe.
- Seven-in-ten (71%) Calgarians feel safe or would feel safe walking alone in their neighbourhood after dark. Fewer than one-fifth (15%) give a neutral rating of how safe they would feel walking alone in their neighbourhood after dark, while a similar proportion (14%) feel or would feel unsafe.
- Around one-half (53%) of Calgarians believe crime in their neighbourhood has remained about the same over the past three years. More than one-third (37%) of Calgarians believe neighbourhood crime has 'increased', while fewer than one-in-ten (7%) believe crime has 'decreased'. The proportion of Calgarians who believe neighbourhood crime has 'increased' is comparable to fall 2025 (39%) but lower than fall 2024 (41%).
- One-half (50%) of Calgarians agree that The City is doing a good job addressing safety issues in Calgary. While agreement with this statement is mixed, it does not mean there is high disagreement. Among the remainder, one-third (34%) give a neutral

rating of The City's efforts to address safety issues, while fewer than one-fifth (16%) disagree.

Overall perceived safety of the city of Calgary

Question: How safe or unsafe do you think Calgary is overall, using a scale from 1 to 10, where 1 is very unsafe and 10 is very safe?

Percentage rating as Safe (7 to 10) on a 10-point scale.

- Fall 2026: 57%

Results not comparable to prior waves due to scale change.

Perceived safety in own neighbourhood

Question: On a scale from 1 to 10, where 1 is very unsafe and 10 is very safe, how safe do you feel or would you feel walking alone in your neighbourhood after dark?

Percentage rating as Safe (7 to 10) on a 10-point scale.

- Fall 2026: 71%

Results not comparable to prior waves due to scale change.

Tracking perceived change in neighbourhood crime

Question: During the last 3 years, do you think that crime in your neighbourhood has increased, decreased or remained about the same?

Percentage rating as Increased.

- Fall 2020: 33%
- Fall 2021: 36%

- Fall 2022: 44%
- Fall 2023: 46%
- Fall 2024: 41%
- Fall 2025: 39%
- Fall 2026: 37%

The City doing a good job addressing safety issues

Question: And to what extent do you agree or disagree that The City of Calgary is doing a good job of addressing safety issues in Calgary? Please use a scale from 1 to 10, where 1 is completely disagree and 10 is completely agree.

Percentage rating as Agree (7 to 10) on a 10-point scale.

- Fall 2026: 50%

New question in 2026.

Calgarians' priorities

Summary of findings for the 'Calgarians' priorities' section

'Infrastructure, traffic and roads' remains the leading issue Calgarians want local leaders to address, followed by 'crime, safety and policing'. The top priorities are largely unchanged from fall 2025.

- For fall 2026, 'infrastructure, traffic, and roads' remains the top concern for Calgarians, with more than one-third (36%) identifying it as an issue that should be addressed by local officials. Infrastructure maintenance, improvement, and development are the most common concerns within this category (14%).
- 'Crime, safety, and policing' is the second most pressing issue, with nearly one-quarter (23%) of Calgarians mentioning it. The majority of these mentions (12%) concern public safety in general.
- 'Homelessness, poverty, and affordable housing' is ranked third, with nearly one-fifth (18%) of Calgarians identifying it as an issue.
- 'Transit' ranks fourth, with fewer than one-fifth (15%) of Calgarians highlighting it as an important local issue.
- 'Growth and planning' rounds out the top five issues, cited by around one-in-ten (12%) Calgarians. Compared with fall 2025, mentions of growth and planning have declined.
- Other issues receive fewer mentions. 'Water supply and infrastructure' is mentioned by 7% of Calgarians, an increase from fall 2025 (2%). 'Economy' is also mentioned by 7% of Calgarians, although mentions have decreased since fall 2025 (10%). 'Environment and waste management', 'taxes', and 'recreation and parks' are each mentioned by

7%, consistent with fall 2025. 'Irresponsible or aggressive driving' is mentioned by 6% of Calgarians, an increase from fall 2025 (1%).

Detailed results of the 'Calgarians' priorities' section

Tracking the most important issue facing Calgary

Question: In your view, as a resident of the city of Calgary, what is the most important issue facing your community, that is, the one issue you feel should receive the greatest attention from your local leaders?

The following section includes the current top four first mentions only.

Priority 1: Infrastructure, traffic and roads

- Fall 2017: 26%
- Fall 2018: 29%
- Fall 2019: 24%
- Fall 2020: 18%
- Fall 2021: 19%
- Fall 2022: 21%
- Fall 2023: 17%
- Fall 2024: 22%
- Fall 2025: 22%
- Fall 2026: 21%

Priority 2: Crime, safety and policing

- Fall 2017: 9%
- Fall 2018: 9%
- Fall 2019: 10%
- Fall 2020: 10%
- Fall 2021: 10%
- Fall 2022: 19%
- Fall 2023: 17%
- Fall 2024: 9%
- Fall 2025: 14%
- Fall 2026: 14%

Priority 3: Homelessness, poverty and affordable housing

- Fall 2017: 2%
- Fall 2018: 3%
- Fall 2019: 3%
- Fall 2020: 4%
- Fall 2021: 5%
- Fall 2022: 11%
- Fall 2023: 23%

- Fall 2024: 11%
- Fall 2025: 10%
- Fall 2026: 9%

Priority 4: Transit

- Fall 2017: 13%
- Fall 2018: 12%
- Fall 2019: 12%
- Fall 2020: 8%
- Fall 2021: 9%
- Fall 2022: 10%
- Fall 2023: 8%
- Fall 2024: 8%
- Fall 2025: 7%
- Fall 2026: 7%

Satisfaction with City services and programs

Summary of findings for the 'Satisfaction with City services and programs' section

Since reaching a low in 2024, satisfaction with the overall level and quality of City services and programs has since been on the rise.

- Nearly three-quarters (73%) of Calgarians are satisfied with the overall level and quality of services and programs offered by The City of Calgary. Satisfaction in fall 2026 is statistically higher than in fall 2025 (67%) and fall 2024 (63%). After several years of satisfaction levels below 70%, this year marks the second consecutive year of improvement and the highest level of satisfaction since fall 2019.

Detailed results from the 'Satisfaction with City services and programs' section

Tracking satisfaction with the overall level and quality of City services and programs

Question: On a scale of 1 to 10 where 1 is not at all satisfied and 10 is very satisfied, how satisfied are you with the overall level and quality of services and programs provided by The City of Calgary?

Percentage rating as Satisfied (7 to 10) on a 10-point scale.

- Fall 2017: 79%
- Fall 2018: 77%
- Fall 2019: 74%

- Fall 2020: 67%
- Fall 2021: 68%
- Fall 2022: 66%
- Fall 2023: 69%
- Fall 2024: 63%
- Fall 2025: 67%
- Fall 2026: 73% (significantly increased compared to fall 2025)

Taxation and financial stewardship

Summary of findings of the 'Taxation' section

After years of divided opinions about The City's approach to balancing taxation and service delivery, Calgarians now show a willingness to tolerate some tax increases to prevent service cuts. In particular, the preference is more for tax increases that match inflation in order to maintain existing services rather than tax increases that exceed inflation in order to expand services. This support for increased taxes is at an all-time high.

- One-half (49%) of Calgarians say that they receive 'good' value for their municipal property tax dollars, a statistical increase over fall 2025 (42%) and fall 2024 (43%). One-fifth (19%) say that they receive 'poor' value for their municipal tax dollars, which is a statistical decrease from fall 2025 (26%) and fall 2024 (28%).
- When weighing the balance of taxes and service levels, nearly three-fifths (58%) of Calgarians would prefer that The City increase taxes in order to maintain or expand services, which is statistically higher than in fall 2025 (50%) and fall 2024 (46%). This is the highest level of support for tax increases seen in the past decade.
- Around one-half (47%) of Calgarians would prefer that The City increase taxes at the current rate of inflation to maintain services at their current levels, which is statistically higher than in fall 2025 (40%) and fall 2024 (39%). Support for this option has increased over the past three years and now stands at its highest level.

- One-in-ten (11%) of Calgarians would prefer that The City increase taxes beyond the rate of inflation to expand services, consistent with fall 2025 (10%) and statistically higher than fall 2024 (7%).
- In contrast, around one-third (35%) of Calgarians prefer cutting services to maintain or reduce taxes, a statistical decline from fall 2025 (42%) and fall 2024 (45%).
- Fewer than one-fifth (16%) of Calgarians would prefer that The City cut services to maintain the current tax level, statistically lower than in fall 2025 (19%) and fall 2024 (23%).
- One-fifth (19%) of Calgarians would prefer that The City cut services further to reduce taxes, also statistically lower than in fall 2025 (22%) and fall 2024 (23%).

Detailed results from the ‘Taxation’ section

Tracking perceived value of property taxes

Question: Property tax dollars are divided between The City and the Province. Fifty-eight percent of residential property tax payments go to The City to fund municipal services.

Considering the services provided by The City, please rate the value you feel you receive from your municipal property tax dollars using a scale of 1 to 10 where 1 is very poor value and 10 is very good value.

Percentage rating as Good value (7 to 10) on a 10-point scale.

- Fall 2017: 60%
- Fall 2018: 59%
- Fall 2019: 54%
- Fall 2020: 53%

- Fall 2021: 55%
- Fall 2022: 56%
- Fall 2023: 50%
- Fall 2024: 43%
- Fall 2025: 42%
- Fall 2026: 49% (significantly increased compared to fall 2025)

Tracking increase taxes vs. cut services

Question: Municipal property taxes are the primary way to pay for services and programs provided by The City of Calgary. Due to the increased cost of maintaining current service levels and infrastructure, The City must balance taxation and service delivery levels. To deal with this situation, which of the following four options would you most like The City to pursue?

Increase taxes at or beyond current inflation rate – to maintain or expand services

- Fall 2017: 50%
- Fall 2018: 52%
- Fall 2019: 44%
- Fall 2020: 52%
- Fall 2021: 50%
- Fall 2022: 54%
- Fall 2023: 45%
- Fall 2024: 46%

- Fall 2025: 50%
- Fall 2026: 58% (significantly increased compared to fall 2025)

Cut services – to maintain current or reduce tax level

- Fall 2017: 45%
- Fall 2018: 43%
- Fall 2019: 50%
- Fall 2020: 44%
- Fall 2021: 43%
- Fall 2022: 39%
- Fall 2023: 45%
- Fall 2024: 45%
- Fall 2025: 42%
- Fall 2026: 35% (significantly decreased compared to fall 2025)

Tracking balancing taxation and service delivery

Question: Municipal property taxes are the primary way to pay for services and programs provided by The City of Calgary. Due to the increased cost of maintaining current service levels and infrastructure, The City must balance taxation and service delivery levels. To deal with this situation, which of the following four options would you most like The City to pursue?

Increase taxes beyond current inflation rate – to expand services

- Fall 2017: 21%
- Fall 2018: 22%
- Fall 2019: 18%
- Fall 2020: 9%
- Fall 2021: 21%
- Fall 2022: 24%
- Fall 2023: 18%
- Fall 2024: 7%
- Fall 2025: 10%
- Fall 2026: 11%

Increase taxes at current inflation rate – to maintain services at current levels

- Fall 2017: 28%
- Fall 2018: 31%
- Fall 2019: 26%
- Fall 2020: 43%
- Fall 2021: 29%
- Fall 2022: 30%
- Fall 2023: 27%

- Fall 2024: 39%
- Fall 2025: 40%
- Fall 2026: 47% (significantly increased compared to fall 2025)

Cut services – to maintain current tax level

- Fall 2017: 29%
- Fall 2018: 27%
- Fall 2019: 32%
- Fall 2020: 25%
- Fall 2021: 22%
- Fall 2022: 21%
- Fall 2023: 21%
- Fall 2024: 23%
- Fall 2025: 19%
- Fall 2026: 16% (significantly decreased compared to fall 2025)

Cut services further – to reduce taxes

- Fall 2017: 17%
- Fall 2018: 16%
- Fall 2019: 18%

- Fall 2020: 19%
- Fall 2021: 21%
- Fall 2022: 18%
- Fall 2023: 24%
- Fall 2024: 23%
- Fall 2025: 22%
- Fall 2026: 19% (significantly decreased compared to fall 2025)

Summary of findings of the ‘Financial stewardship and service delivery’ section

More Calgarians agree than disagree that The City manages its spending responsibly and continuously looks for ways to deliver services more efficiently, although many provide ratings near the middle of the scale.

- More than two-fifths (44%) of residents agree that The City of Calgary manages its spending in a responsible way that reflects the needs and priorities of Calgarians, while three-in-ten (30%) are neutral and one-quarter (25%) disagree with this statement.
- Similarly, more than two-fifths (44%) of Calgarians agree that The City continuously finds ways to deliver services more efficiently. Around one-third (35%) are neutral about The City’s efforts to deliver services more efficiently, while around one-fifth (22%) disagree.

Detailed results from the 'Financial stewardship and service delivery' section

Question: Now using a scale from 1 to 10, where 1 is completely disagree and 10 is completely agree, please tell me if you agree or disagree with each of the following statements:

Percentage rating as Agree (7 to 10) on a 10-point scale:

Statement 1: The City of Calgary manages its spending in a responsible way that reflects the needs and priorities of Calgarians.

- Fall 2026: 44%

Results not comparable to prior waves due to scale change.

Statement 2: The City continuously finds ways to deliver services more efficiently.

- Fall 2026: 44%

New question in 2026.

City information and public input

Summary of findings of the ‘City information and public input’ section

Most Calgarians find information from The City to be easy to understand. Opinions are more divided on whether The City is making efforts to include Calgarians’ input on important decisions. Fewer believe that Calgarians have enough opportunity to provide input or that their input is used in decision-making.

- Seven-in-ten (69%) Calgarians agree that the information they receive from The City is easy to understand, while one-fifth (19%) are neutral and around one-in-ten (12%) disagree.
- One-half (50%) of residents agree that The City of Calgary is working to improve how it includes Calgarians’ input in important decisions. Among the rest, more give a neutral rating of The City’s efforts to include Calgarians’ input (33%) than disagree (17%).
- Calgarians are more reserved about their opportunities to provide input and whether their input influences City decisions. Around one-half (45%) of residents agree that Calgarians have enough opportunities to provide input into decision-making about City projects and services.
- An identical proportion (45%) of residents agree that The City uses input from Calgarians in making these decisions. For both of these statements, one-third (32%) give a neutral rating and nearly one-quarter (23%) disagree.

Detailed results from the 'City information and public input' section

Question: Now using a scale from 1 to 10, where 1 is completely disagree and 10 is completely agree, please tell me if you agree or disagree with each of the following statements...

Percentage rating as Agree (7 to 10) on a 10-point scale.

Statement 1: The information I receive from The City is easy to understand.

- Fall 2026: 69%

Results not comparable to prior waves due to scale change.

Statement 2: The City of Calgary is working to improve how it includes Calgarians' input into important decisions.

- Fall 2026: 50%

Results not comparable to prior waves due to scale change.

Question: Thinking about your dealings with The City of Calgary, your general impressions and things you may have read, seen or heard, please tell me if you agree or disagree with each of the following statements:

Percentage rating as Agree (7 to 10) on a 10-point scale.

Statement 1: Calgarians have enough opportunities to provide input into decision-making about City projects and services.

- Fall 2026: 45%

Results not comparable to prior waves due to scale change.

Statement 2: The City uses input from Calgarians in decision-making about City projects and services.

- Fall 2026: 45%

Results not comparable to prior waves due to scale change.

Trust and performance

Summary of findings of the ‘Trust and performance’ section

Trust in The City has risen over the past two years and is now at its highest level since 2018. A majority of Calgarians are satisfied with how The City as a whole is running the city, and opinions on City Council performance and City Administration performance are nearly identical.

- More than one-half (56%) of Calgarians say that they trust The City of Calgary either a great deal or a little, statistically higher than in fall 2025 (47%) and fall 2024 (41%). This is the highest level of trust since fall 2018. Conversely, fewer than one-fifth (16%) say that they distrust The City, down statistically from fall 2025 (24%) and fall 2024 (30%).
- More than one-half (56%) of Calgarians are satisfied with the way The City of Calgary, including City Council and City Administration, is going about running the city. Among the remainder, more are neutral about how The City as a whole is running the city (30%) than they are dissatisfied (14%).
- Performance questions for The City as a whole, City Council and City Administration have been asked before. However, the response scale has changed, and the fall 2026 results are not comparable to previous years.
- One-half (51%) are satisfied with how City Council, excluding City Administration, is going about running the city. A similar proportion (52%) are satisfied with how City Administration, excluding City Council, is going about running the city. Satisfaction with City Administration has typically been higher than satisfaction with City Council, but ratings for the two are nearly identical this year.

- For both City Council and City Administration performance, neutral ratings are more common than dissatisfaction. One-third (34%) are neutral about how City Council is going about running the city, and fewer than one-fifth (16%) are dissatisfied. Three-in-ten (31%) are neutral about how City Administration is going about running the city, and fewer than one-fifth (16%) are dissatisfied.
- Nearly one-half (48%) of Calgarians agree that City Council and City Administration work collaboratively to make the best possible decisions for Calgary's future. One-third (34%) are neutral about this statement, while nearly one-fifth (18%) disagree that City Council and City Administration work collaboratively.

Detailed results from the 'Trust and performance' section

Tracking trust in The City of Calgary

Question: Considering all the things you think are important, how much do you trust or distrust The City of Calgary?

Percentage who trust The City of Calgary a great deal or a little.

- Late fall 2017: 62%
- Fall 2018: 60%
- Fall 2019: 52%
- Fall 2020: 48%
- Fall 2021: 50%
- Fall 2022: 49%
- Fall 2023: 46%
- Fall 2024: 41%

- Fall 2025: 47%
- Fall 2026: 56% (significantly increased compared to fall 2025)

Satisfaction with The City of Calgary as a whole

Question: Taking everything into account, how satisfied or dissatisfied are you with the way The City of Calgary – including Council and City Administration as a whole – is going about running our city?

Percentage rating as Satisfied (7 to 10) on a 10-point scale.

- Fall 2026: 56%

Results not comparable to prior waves due to scale change.

Satisfaction with City Council

Question: Thinking about Calgary's City Council, EXCLUDING City Administration, how satisfied or dissatisfied are you with the way City Council is going about running our city?

Percentage rating as Satisfied (7 to 10) on a 10-point scale.

- Fall 2026: 51%

Results not comparable to prior waves due to scale change.

Satisfaction with City Administration

Question: Thinking about Calgary's City Administration, EXCLUDING Council, how satisfied or dissatisfied are you with the way City Administration is going about running our city?

Percentage rating as Satisfied (7 to 10) on a 10-point scale.

- Fall 2026: 52%

Results not comparable to prior waves due to scale change.

Collaboration between City Council and City Administration

Question: Now using a scale from 1 to 10, where 1 is completely disagree and 10 is completely agree, please tell me if you agree or disagree with each of the following statements:

Statement: City Council and City Administration work collaboratively to make the best possible decisions for the future of Calgary.

Percentage rating as Agree (7 to 10) on a 10-point scale.

- Fall 2026: 48%

Results not comparable to prior waves due to scale change.

Summary of findings of the ‘Open, responsive and accountable government’ section

A small majority of Calgarians believe The City practices open and accessible government, responds to residents' needs and expectations, and follows through on its commitments. Few Calgarians disagree with each of these statements, while the remainder are more neutral.

- Around one-half (54%) of residents agree that The City of Calgary practices open and accessible government. Among the remainder, more are neutral about whether The City is open and accessible (30%) than they are in disagreement (17%).
- One-half (50%) agree that The City of Calgary is responsive to the needs and expectations of Calgarians. Neutral ratings (31%) for The City's responsiveness are also more common than disagreement (18%).
- Similarly, one-half (50%) of residents agree that The City of Calgary follows through on its commitments. Among the remainder, more give a neutral rating for The City following through on its commitments (33%) than disagree with the statement (17%).

Detailed results from the 'Open, responsive and accountable government' section

Open and accessible government

Question: Thinking about your dealings with The City of Calgary, your general impressions and things you may have read, seen or heard, please tell me if you agree or disagree with each of the following statements:

Statement: The City of Calgary practices open and accessible government.

Percentage rating as Agree (7 to 10) on a 10-point scale:

- Fall 2026: 54%

Results not comparable to prior waves due to scale change.

Responsive and accountable government

Question: Now using a scale from 1 to 10, where 1 is completely disagree and 10 is completely agree, please tell me if you agree or disagree with each of the following statements:

Percentage rating as Agree (7 to 10) on a 10-point scale.

Statement 1: The City of Calgary is responsive to the needs and expectations of Calgarians.

- Fall 2026: 50%

Results not comparable to prior waves due to scale change.

Statement 2: The City of Calgary follows through on its commitments.

- Fall 2026: 50%

New question in 2026.

Infrastructure

Summary of findings of the 'Maintenance of infrastructure and public spaces' section

The City is well recognized for maintaining 'City parks, green spaces and playgrounds'. While ratings are not as strong for maintaining 'City infrastructure and facilities', 'roads and pathways', and 'Calgary Transit infrastructure', more residents agree than disagree that The City is doing a good job maintaining each.

- Nearly three-quarters (73%) of Calgarians agree that City parks, green spaces and playgrounds are well maintained, while fewer than one-fifth (16%) give a neutral rating, and one-in-ten (10%) disagree.
- More than one-half (56%) of Calgarians agree that City infrastructure and facilities are well maintained. Of the remainder, more Calgarians are neutral about whether City infrastructure and facilities are well maintained (27%) than disagree with the statement (17%).
- Around one-half (52%) of residents agree that The City is doing a good job maintaining roads and pathways across Calgary. One-quarter (24%) rate The City's progress with road and pathway maintenance as neutral, and a similar proportion (24%) disagree.
- One-half (51%) of Calgarians feel that The City is doing a good job maintaining Calgary Transit infrastructure to ensure the system remains safe, reliable and in good working condition. Among the remainder, more

Calgarians give a neutral rating (29%) than disagree that The City is doing a good job maintaining Calgary Transit infrastructure (21%).

- And with that, nearly one-half (46%) of Calgarians feel that infrastructure for getting around Calgary, such as roads, sidewalks, bike lanes and pathways, has 'stayed the same' over the last year. The rest are split with nearly three-in-ten (28%) saying that infrastructure has 'improved', and one-quarter (26%) saying that it has 'worsened'.

Detailed results from the 'Maintenance of infrastructure and public spaces' section

Question: Now I am going to read you some statements about City infrastructure. Using a scale from 1 to 10, where 1 is completely disagree and 10 is completely agree, do you agree or disagree that:

Percentage rating as Agree (7 to 10) on a 10-point scale:

Statement 1: City parks, green spaces and playgrounds are well maintained.

- Fall 2026: 73%

New question in 2026.

Statement 2: City infrastructure and facilities are well maintained.

- Fall 2026: 56%

New question in 2026.

Question: Using a scale from 1 to 10, where 1 is completely disagree and 10 is completely agree, please indicate the extent to which you agree or disagree with the following statements:

Percentage rating as Agree (7 to 10) on a 10-point scale:

Statement 1: The City is doing a good job maintaining roads and pathways across Calgary.

- Fall 2026: 52%

New question in 2026.

Statement 2: The City is doing a good job maintaining Calgary Transit infrastructure to ensure the system remains safe, reliable, and in good working condition.

- Fall 2026: 51%

New question in 2026.

Question: Lastly, we have some questions about City transportation. In the past year, do you feel infrastructure for getting around Calgary, such as roads, sidewalks, bike lanes and pathways, has improved, stayed the same or worsened?

- Improved: 28%
- Stayed the same: 46%
- Worsened: 26%

New question in 2026.

Summary of findings of the 'Planning and investing for future infrastructure needs' section

A small majority of Calgarians believe that The City is considering both today's infrastructure needs and future priorities. Slightly fewer believe The City is doing enough to address aging infrastructure.

- Around one-half (55%) of residents agree that The City is thinking about the future, as well as the needs of Calgarians today, when investing in infrastructure. Among the remainder, more give a neutral rating of how The City balances future and current needs when investing in infrastructure (30%) than disagree (15%).
- Nearly one-half (48%) of Calgarians believe that The City is taking adequate steps to address aging infrastructure, while three-in-ten (29%) give a neutral rating and nearly one-quarter (23%) disagree.

Detailed results from the 'Planning and investing for future infrastructure needs' section

Question: Using a scale from 1 to 10, where 1 is completely disagree and 10 is completely agree, please indicate the extent to which you agree or disagree with the following statements: The City is thinking about the future, as well as the needs of Calgarians today, when investing in infrastructure.

Percentage rating as Agree (7 to 10) on a 10-point scale.

- Fall 2026: 55%

New question in 2026.

Question: Now I am going to read you some statements about City infrastructure. Using a scale from 1 to 10, where 1 is completely disagree and 10 is completely agree, do you agree or disagree that: I believe The City is taking adequate steps to address aging infrastructure.

Percentage rating as Agree (7 to 10) on a 10-point scale.

- Fall 2026: 48%

New question in 2026.

Community amenities

Summary of findings of the 'Community amenities today and in the future' section

Most Calgarians agree that the amenities in their community meet their household's needs today. While agreement is somewhat lower when they think about the future, a majority of Calgarians believe community amenities will still meet their needs 10 years from now and that their neighbourhood will retain its character as Calgary continues to grow.

- Around seven-in-ten (72%) Calgarians agree that the amenities in their community, such as businesses, green spaces and recreation facilities, meet their household's needs today. Fewer than one-fifth (17%) give a neutral rating of whether community amenities meet their household's needs today, while one-in-ten (11%) disagree.
- Three-fifths (60%) of Calgarians agree that the amenities in their community will meet their household's needs 10 years from now. Nearly one-quarter (23%) are neutral about community amenities meeting their future needs, while fewer than one-fifth (16%) disagree.
- Nearly three-fifths (58%) of Calgarians agree that their neighbourhood will maintain its character as the city grows. Nearly one-quarter (23%) disagree that their neighbourhood will maintain its character, while one-fifth (19%) give a neutral rating.

Detailed results from the 'Community amenities today and in the future' section

Question: And, for each of the following statements about Calgary neighbourhoods, please tell me to what extent you agree or disagree:

Percentage rating as Agree (7 to 10) on a 10-point scale.

Statement 1: The amenities in my community, such as businesses, green spaces and recreation facilities, meet my household's needs today.

- Fall 2026: 72%

New question in 2026.

Statement 2: The amenities in my community will meet my household's needs 10 years from now.

- Fall 2026: 60%

New question in 2026.

Statement 3: I am confident that my neighbourhood will maintain its character as the city grows.

- Fall 2026: 58%

New question in 2026.

Respondent profile

Income

Less than \$60,000: 19%

\$60,000 to just under \$120,000: 34%

\$120,000 to just under \$200,000: 27%

\$200,000 and over: 19%

Gender

Female: 50%

Male: 48%

Non-binary: 1%

Transgender: Less than 1%

Refused/prefer to not answer: 1%

Age

18 to 24: 10%

25 to 34: 19%

35 to 44: 18%

45 to 54: 20%

55 to 64: 11%

65 or older: 22%

MEAN: 47.9

Education

Less than high school: 2%

High school or equivalent: 16%

Apprenticeship or trades diploma/certificate: 7%

College or non-university diploma/certificate: 19%

University degree/diploma/certificate: 56%

Employment status

(multiple responses allowed for this question)

Full time employed or self employed: 54%

Part time employed or self employed: 12%

Retired: 21%

Looking after home and/or family: 3%

Unable to work because of sickness or disability: 3%

Unemployed: 4%

Doing unpaid or voluntary work: 1%

Student: 5%

Other: 1%

Quadrant

Southwest: 30%

Southeast: 22%

Northwest: 28%

Northeast: 19%

Children in household

Yes: 32%

No: 68%

Business owner/operator

Own and operate a business: 16%

Own a business: 2%

Operate a business: 2%

No: 81%

Disability in household

(multiple responses allowed for this question)

Yes – myself: 14%

Yes – someone in my household: 13%

No: 77%

Racialized

Yes: 28%

No: 72%

Other: Less than 1%

2SLGBTQIA+

Yes: 10%

No: 89%

Refused/prefer to not answer: 1%

Indigenous identity

(multiple responses allowed for this question)

Yes – First Nations: 2%

Yes – Métis: 3%

Yes – Inuit: Less than 1%

Other: Less than 1%

No: 96%

Tenure in Calgary

Less than 5 years: 11%

5 to less than 10 years: 6%

10 to less than 15 years: 9%

15 to less than 20 years: 8%

20 to less than 30 years: 22%

30 to less than 40 years: 15%

40 or more years: 29%

MEAN: 28.5

Type of home

Single detached house: 66%

Duplex, triplex or fourplex: 8%

Townhouse or rowhouse: 9%

Apartment or apartment-style condominium: 16%

Another type of multi-unit complex: 2%

Other: 1%

Own or rent

Own: 69%

Rent: 28%

Living with family/parents: 2%

Other: 1%

Household size

1: 16%

2: 32%

3: 18%

4: 21%

5 or more: 14%

MEAN: 3.1

Born in Canada

Yes: 68%

No: 32%

Contact

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