



# Equity-Deserving Communities: Disability

Analysis of the 2023 Fall Survey of Calgarians

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# Background and methodology

# Equity-deserving communities

Calgary's Equity-Deserving Communities (EDCs) are defined as groups of people who generally have less access to opportunities, resources, and systems of power because of their actual or perceived identity or identities. EDCs often experience social and financial disadvantages because of systems of oppression, which takes many forms including, but not limited to, racism, sexism, and ableism.

The City aims to better understand the perspectives of equity-deserving communities through the lens of the annual Spring and Fall Surveys of Calgarians. The data in this report are from the 2023 Fall Survey of Calgarians. Inclusion in EDC groups is determined by self-reported demographic data from the general population survey. Both seasonal surveys are conducted in English to manage time and cost restraints. The City acknowledges that the ability to speak English may be a barrier for potential participants.

This is one of nine reports on Equity-Deserving Communities, each focusing on a different EDC. The EDCs and their demographic variables are as follows, with the EDC category noted in bold text below:

## Household income

**<\$60,000**  
\$60,000+

*Note: self-reported pre-tax annual household income.*

## Racialized people

**Yes**  
No

## Born outside Canada

Born in Canada  
**Born outside Canada**

*Note: foreign-born respondents were not asked for their specific country of origin.*

## Gender

Male  
**Female**

*Note: the number of respondents who identified with another category is too small to report separately.*

## Disability

**Yes**  
No

*Note: "Yes" includes disabled respondents and/or respondents who have a household member with a disability. Respondents were not asked to identify the specific disability/disabilities.*

## Indigenous

**Indigenous**  
Non-Indigenous

*Note: includes First Nations, Métis, Inuit, or an Indigenous self-description.*

## 2SLGBTQIA+

**2SLGBTQIA+**  
Non-2SLGBTQIA+

## Seniors

18 to 64 years old  
**65 years old or older**

## Young adults

**18 to 24 years old**  
25 years old or older

## Methodology

- The survey was conducted by Ipsos Public Affairs from August 2, 2023 to September 4, 2023 with a randomly-selected sample of 2,500 Calgarians, via telephone survey.
- The survey was conducted using random digit dialing with numbers from both landlines (60%) and cell phones (40%) to obtain a random and statistically-representative sample of Calgarians.
- To ensure the data was gathered from a representative group of Calgarians, sample quotas were set by age, gender, and city ward of the general population aged 18 and older.
- Data were weighted based on the 2019 Municipal and 2021 Federal Census data for age, gender and city ward to ensure composition reflects that of the actual Calgary population aged 18 or older. Although the results are weighted, sample size for each question represents the number of actual respondents (i.e., unweighted n).
- The margin of error (MOE) for the total sample of 2,500 is  $\pm 1.96$  percentage points, 19 times out of 20. The margin of error for the person/people with disability (PWD) in household sub-group of 530 is  $\pm 4.26$  percentage points, 19 times out of 20, and the margin of error for the without PWD in household sub-group of 1,950 is  $\pm 2.22$  percentage points, 19 times out of 20. The margin of error of each question will vary slightly depending on the total number of respondents who answered the question.

# Interpreting results

## Interpreting results

Not all questions asked within the Fall Survey of Calgarians are represented within this report.

In this report, we compare results between two groups:

1. Calgarians who have a disability and/or live in the same household as someone with a disability
2. Calgarians from households without someone with a disability

To avoid repeating the lengthy description "Calgarians who have a disability or live in the same household as someone with a disability" throughout the report, we will use the shortened term "Calgarians from households with PWD" where PWD is an acronym for person(s) with disability.

As such, please note that the "Calgarians from households with PWD" or "with PWD" group encompasses two sub-groups:

- Calgarians who have a disability themselves
- Calgarians who live with someone else in their household who has a disability

Statistically significant differences are noted throughout the report:

- ↑ indicates number is significantly higher than the other group.
- ↓ indicates number is significantly lower than the other group.
- \* Some results in this report are subject to rounding adjustments.

Significant differences are an indication that a difference is not due to chance. A mathematical formula is used to calculate each difference independently. Whether or not a difference is considered significant depends on a few factors including the total sample size and the variability of responses. Larger sample sizes mean that smaller differences are significant. Additionally, variability of responses means that the more alike the responses are the more significant a change will be.





# 2023 Fall key findings

# 2023 Fall key findings (1 of 6)

## Quality of life

**Calgarians from households where either they or another person is living with a disability (PWD), hold positive views on Calgary's quality of life, its potential for making a life and living, and its future direction.**

There are statistical **differences** between Calgarians from households with a person living with a disability (PWD) and Calgarians from households without a person living with a disability. Statistically fewer with PWD:

- Rate the overall quality of life as 'good' (66% with PWD vs. 79% without PWD)
- Agree that Calgary is a great place to make a life (66% with PWD vs. 78% without)
- Believe that Calgary is a great place to make a living (60% vs. 72%, respectively)

The outlook on Calgary's future is **similar** among the two groups:

- Belief that Calgary is on the right track to be a better city 10 years from now (68% of Calgarians from households with a PWD and 71% of Calgarians from households without).

## Inclusivity

**The City's efforts toward inclusivity are acknowledged to some extent by those who have a disability or are living with someone who has a disability, yet opinions are mixed regarding City programs and services designed to remove barriers for those in need.**

There are statistical **differences** in views on inclusivity. A lower proportion of Calgarians from households with a person living with a disability (PWD):

- Agree that The City fosters a city that is inclusive and accepting of all (62% with PWD vs. 69% without)
- Confirm The City delivers programs and services that remove barriers to participation for Calgarians who need it the most (43% with PWD vs. 49% without)



# 2023 Fall key findings (2 of 6)

## Safety

While opinions are mixed among Calgarians from households with a person living with a disability (PWD) on whether Calgary is safe overall, fewer believe it is safe and welcoming for everyone. Similarly, while belief that The City is working to ensure transit is safe is split in this group, many avoid transit because of safety concerns.

When it comes to the safety of Calgary, statistical **differences** are evident. A lower proportion of Calgarians from households with a person living with a disability:

- Think Calgary is safe overall (58% with PWD vs. 72% without PWD)
- Agree Calgary is safe for all residents and visitors regardless of ethnicity, race, religion, income or sexual identity (41% with PWD vs. 48% without PWD)

When it comes to Calgary Transit safety and concerns around its use, the two groups share **similar** views:

- Agreement that The City is taking sufficient steps to ensure Calgary Transit is a safe travel option (58% with PWD and 57% without PWD)
- Avoidance of taking transit in Calgary because of personal safety concerns (54% with PWD and 53% without)

## The environment

Many Calgarians from households with a person living with a disability (PWD) recognize the need for urgent climate action. However, awareness of current City programs and services designed to mitigate environmental impact is relatively lower.

Both groups share **similar** views on the need to act now to address climate change (60% with PWD and 62% without).

There are statistical **differences** in perceptions of what The City is doing for the environment, with a lower proportion of Calgarians from households with PWD being aware that The City has programs and services aimed at helping Calgarians reduce their environmental impact (42% vs. 48% without PWD).

# 2023 Fall key findings (3 of 6)

## Services and programs

Many Calgarians from households with a person living with a disability (PWD) hold a positive view of the overall level and quality of The City's services and programs.

Perceptions of the overall level and quality of services and programs provided by The City are *similar* between those from households with PWD and those from households without PWD (66% satisfied and 70% satisfied, respectively).

## Taxation

Opinions are divided among Calgarians from households with a person living with a disability (PWD) on whether they receive good value for their municipal tax dollars.

Both groups share *similar* perceptions of receiving 'good value' for their municipal tax dollars (49% of Calgarians from households with a person living with a disability and 51% of Calgarians from households without PWD).

## Customer service

The City of Calgary's customer service meets the expectations of many Calgarians who either have a disability or live in a household with someone who does.

There is a statistical *difference* in the perception of customer service. A lower proportion of Calgarians from households with a person living with a disability agree that The City meets their customer service expectations. While they are generally satisfied, it is less pronounced than those from households without a PWD (69% vs. 74%, respectively).

# 2023 Fall key findings (4 of 6)

## Input from Calgarians

When it comes to The City's responsiveness and efforts to include Calgarians in decision making, Calgarians from households with a person living with a disability (PWD) hold a somewhat mixed view, and many feel they lack sufficient opportunities to provide input.

Both groups share *similar* views that:

- The City is responsive to the needs and expectations of Calgarians (58% with PWD agree and 62% of Calgarians from households without a disability agree)
- They are confident The City is working to improve how it includes Calgarians' input into important decisions (55% with PWD and 60% of Calgarians from households without a disability)

A statistical *difference* also exists, with a lower proportion of people from households with a person living with a disability (PWD) agreeing that Calgarians have enough opportunities to provide input into decision making (45% with PWD vs. 54% without).

## Reputation and performance

A majority of Calgarians from households with a person living with a disability (PWD) are satisfied with the jobs that City Administration and The City as a whole are doing to run the city, but satisfaction levels decline for City Council, and trust in The City is even lower.

There are statistical *differences* in trust and performance ratings. A lower proportion of Calgarians from households with a person living with a disability (PWD):

- Have trust in The City of Calgary (42% with PWD vs. 48% of Calgarians from households without)
- Agree The City, including Council and Administration as a whole is doing a good job (58% vs. 63% without PWD)
- Agree City Administration, excluding City Council is doing a good job (64% vs. 71% without PWD)
- Agree City Council, excluding City Administration is doing a good job (49% vs. 56% without PWD)

# 2023 Fall key findings (5 of 6)

## Council focus areas

A majority of Calgarians from households where someone has a disability believe that The City is working to promote Calgary's cultural heritage and diversity and to foster positive relationships with Indigenous partners. However, awareness is mixed about The City working toward addressing social issues.

Both groups share **similar** positive views that The City is doing a good job at:

- Working to ensure Calgary is seen as a city that celebrates culture, heritage, and diversity (88% with PWD and 87% without PWD)
- Working to build meaningful relationships with Indigenous partners (79% with PWD and 82% without PWD)

There is a statistical **difference** in the perception of The City's work on social issues, with a lower proportion of Calgarians from households with a person living with a disability (PWD) agreeing that The City is working with community partners to address social issues like mental health and addiction (52% vs. 59% without PWD).

## Housing and affordability

A large majority of Calgarians from households with a person living with a disability agree that The City should invest more in affordable housing programs for low-income Calgarians, as very few believe that all Calgarians currently have access to adequate housing.

The two groups are in **similar** agreement that The City should invest more into affordable housing programs for low-income Calgarians (91% with PWD and 90% without PWD). Of note, 'strong' agreement is statistically higher among households where someone has a disability (74%) compared to households without PWD (66%).

There is a statistical **difference** in the perception that all Calgarians have access to adequate housing that meets their needs. Specifically, fewer Calgarians from households with a person living with a disability (PWD) agree this is the case (25% vs. 32% without PWD).



# 2023 Fall key findings (6 of 6)

## Downtown Calgary

There is a desire among a vast majority of Calgarians with a disability or live in a household where someone has a disability for The City to improve safety in Calgary's downtown. Infrastructure investment is of interest to a majority, but seems to be less of a priority than safety.

When it comes to downtown investment, the two groups show similar as well as differing perspectives.

- The **similar** viewpoint between the two groups is the belief that The City should be doing more to address safety issues in Calgary's downtown (93% with PWD and 94% without PWD)
- And there is a statistical **difference** with fewer Calgarians from households with a person living with a disability (PWD) in agreement about The City investing more into infrastructure in Calgary's downtown (64% vs. 71% without PWD)



# Detailed findings

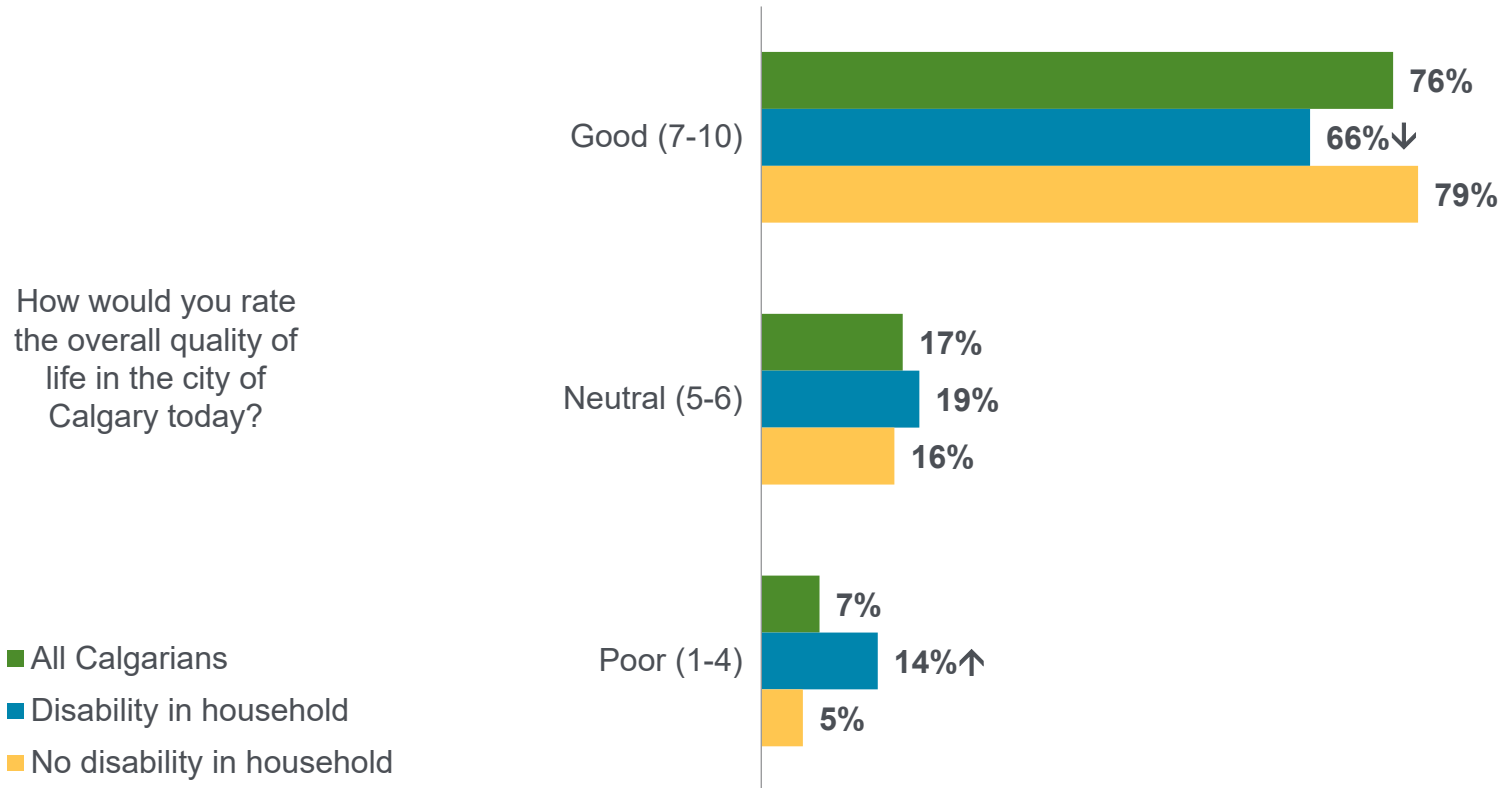


# Quality of life



# Overall quality of life in Calgary

Three-quarters (76%) of Calgarians consider the overall quality of life in the city of Calgary as 'good.' A statistically lower proportion of Calgarians who have a disability or live in the same household as someone with a disability feel the quality of life is 'good' (66%) compared to households without someone with a disability (79%).



Q. On a scale of "1" to "10" where "1" is "very poor" and "10" is "very good," how would you rate the overall quality of life in the city of Calgary today?

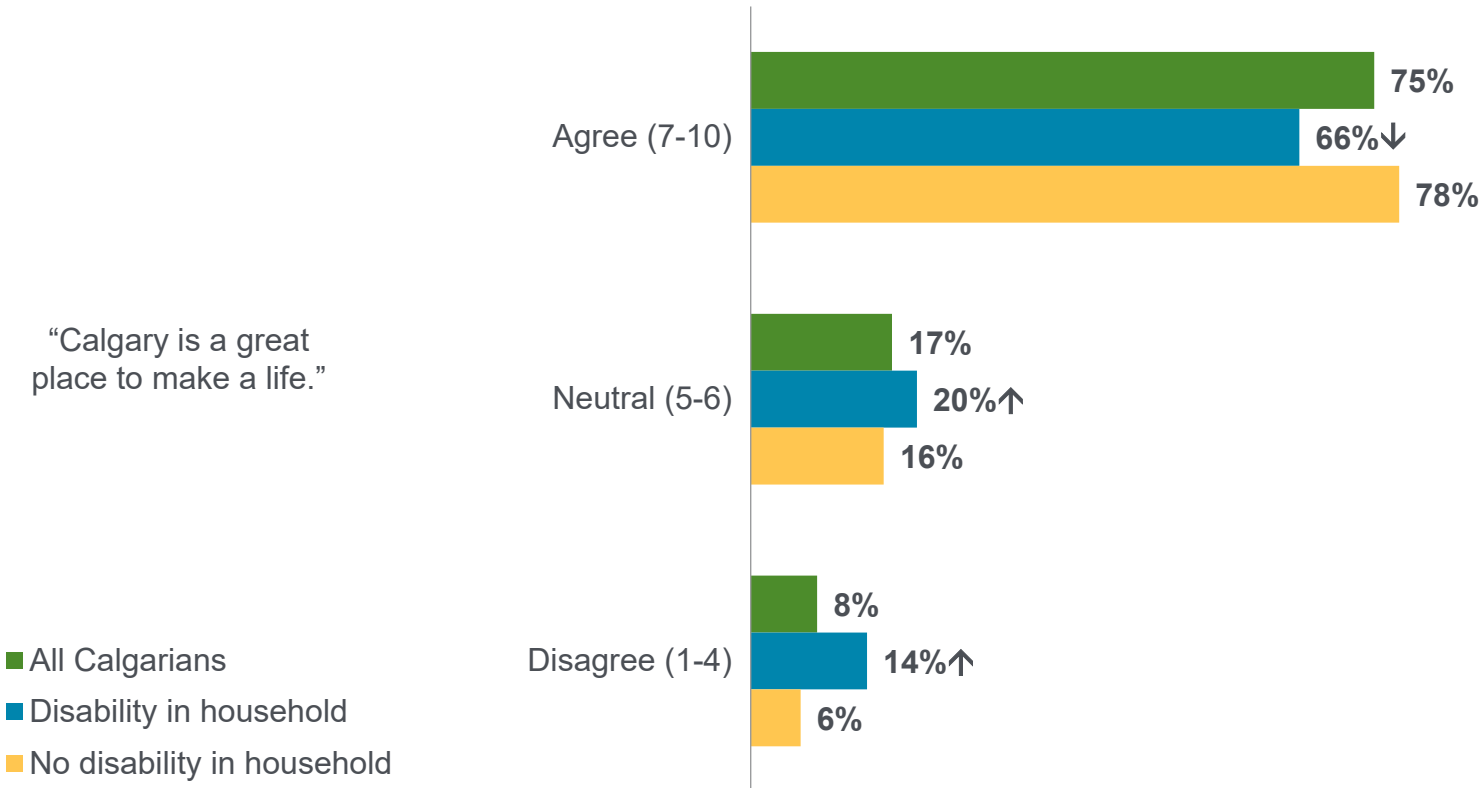
Base: Valid respondents (All Calgarians n=2,497, Disability in household n=529, No disability in household n=1,948)

↑ / ↓ Statistically higher / lower than comparable subgroup



# Great place to make a life

Three-quarters (75%) of Calgarians think Calgary is a great place to make a life. This opinion is held by a statistically lower proportion of Calgarians who have a disability or live in the same household as someone with a disability (66%) compared to households without someone with a disability (78%).



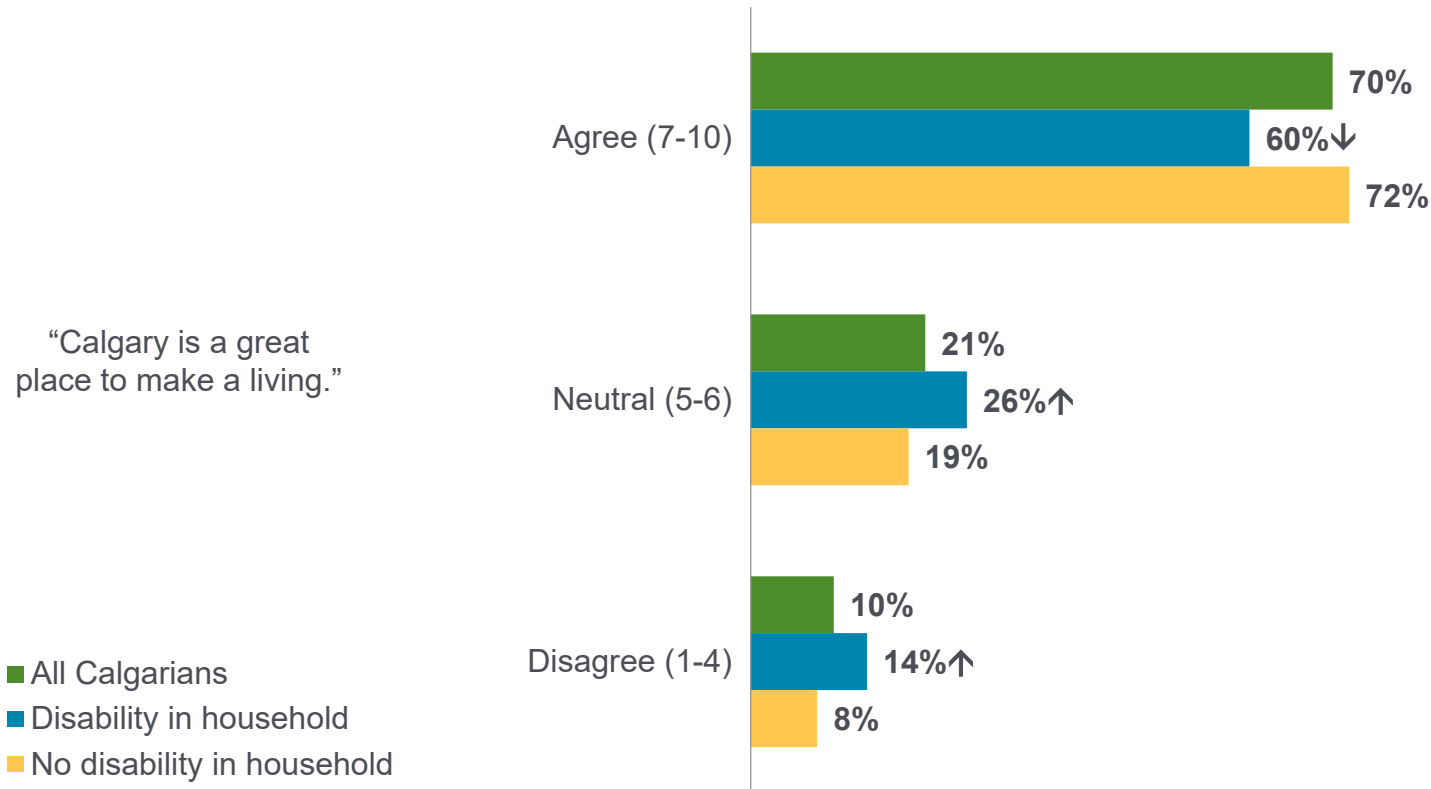
Q. I'm going to read you a series of statements that some people have said about life in Calgary. Please indicate if you agree or disagree with each using a scale from 1 to 10, where "1" is "completely disagree" and "10" is "completely agree."

Base: Valid respondents (All Calgarians n=2,496, Disability in household n=528, No disability in household n=1,948)

↑ / ↓ Statistically higher / lower than comparable subgroup

# Great place to make a living

Seven-in-ten (70%) Calgarians feel Calgary is a great place to make a living. Statistically fewer Calgarians who have a disability or live in the same household as someone with a disability (60%) feel this way than those from households without someone with a disability (72%).



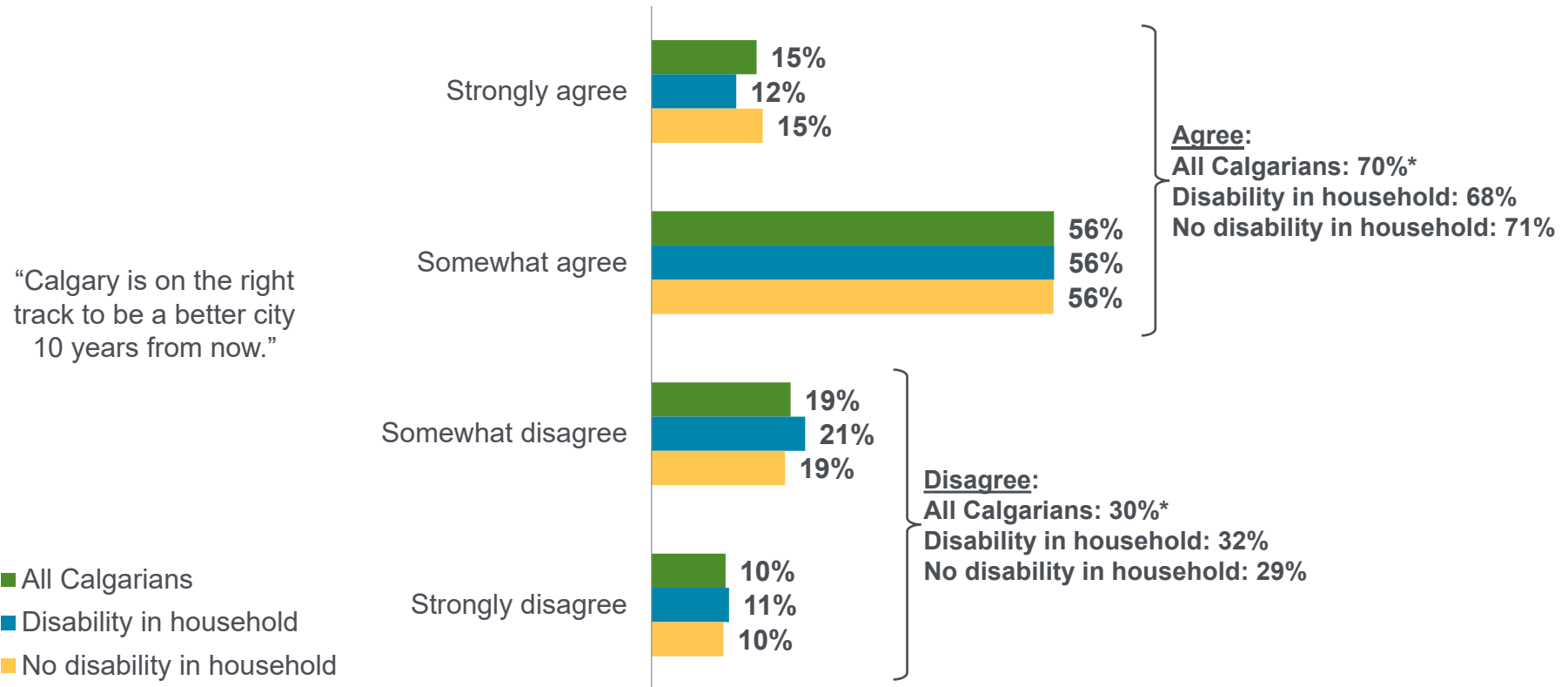
Q. I'm going to read you a series of statements that some people have said about life in Calgary. Please indicate if you agree or disagree with each using a scale from 1 to 10, where "1" is "completely disagree" and "10" is "completely agree."

Base: Valid respondents (All Calgarians n=2,478, Disability in household n=519, No disability in household n=1,939)

↑ / ↓ Statistically higher / lower than comparable subgroup

# On track to be a better city

Seven-in-ten (70%) Calgarians believe Calgary is heading in the right direction to become a better city in the next 10 years. Similar proportions of those from a household with a person living with disability (PWD) and those from households without PWD share this optimism for the future (68% and 71%, respectively).



Q. There are challenges facing The City of Calgary today, but also success stories. Do you agree or disagree that Calgary is on the right track to be a better city 10 years from now?

Base: Valid respondents (All Calgarians n=2,475, Disability in household n=527, No disability in household n=1,928)

\* Rounding

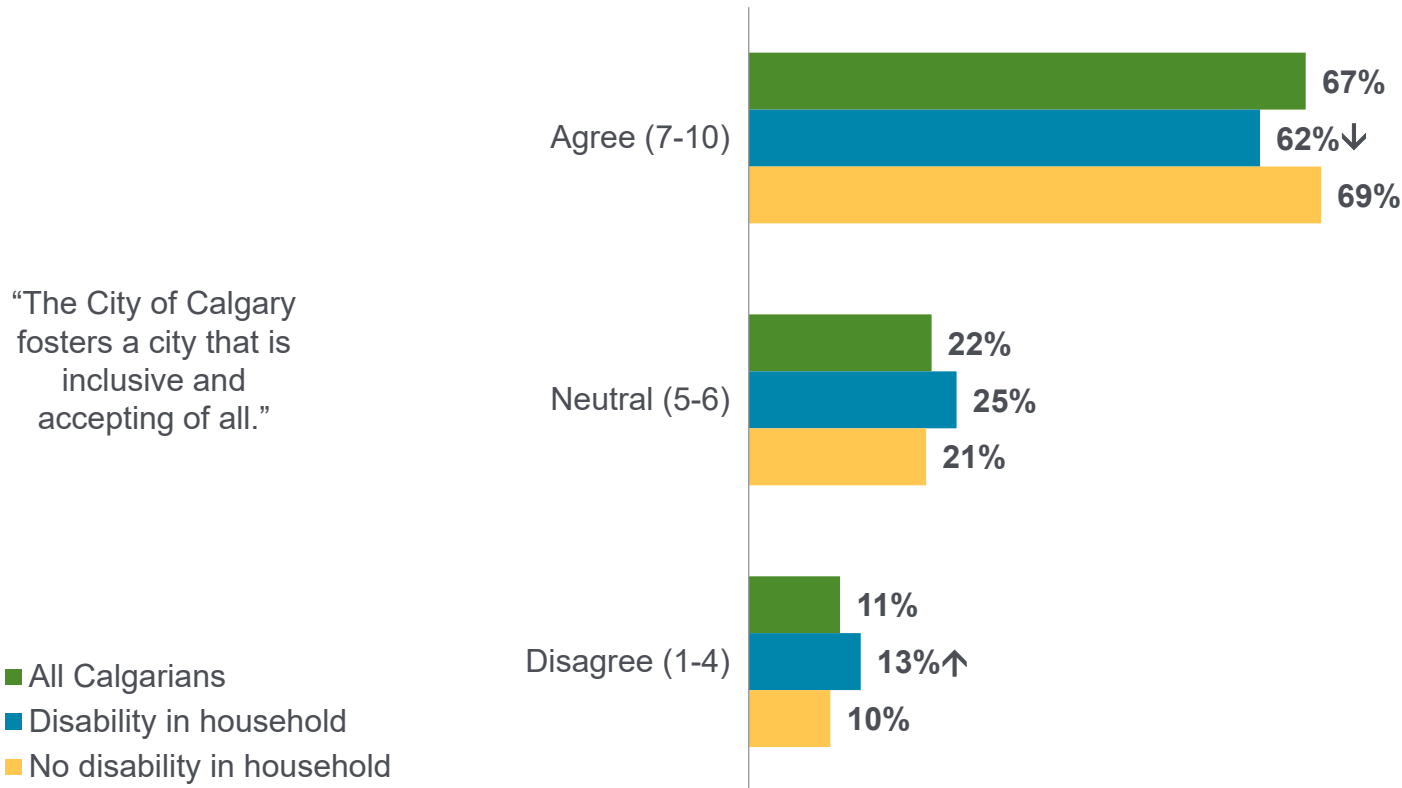


# Inclusivity



# Perceptions of inclusion

Two-thirds (67%) of Calgarians agree that The City fosters a city that is inclusive and accepting of all. A statistically lower proportion of Calgarians who have a disability or live in the same household as someone with a disability agree (62%) compared to households without someone with a disability (69%).



Q. I’m going to read you a series of statements that some people have said about life in Calgary. Please indicate if you agree or disagree with each using a scale from 1 to 10, where “1” is “completely disagree” and “10” is “completely agree.”

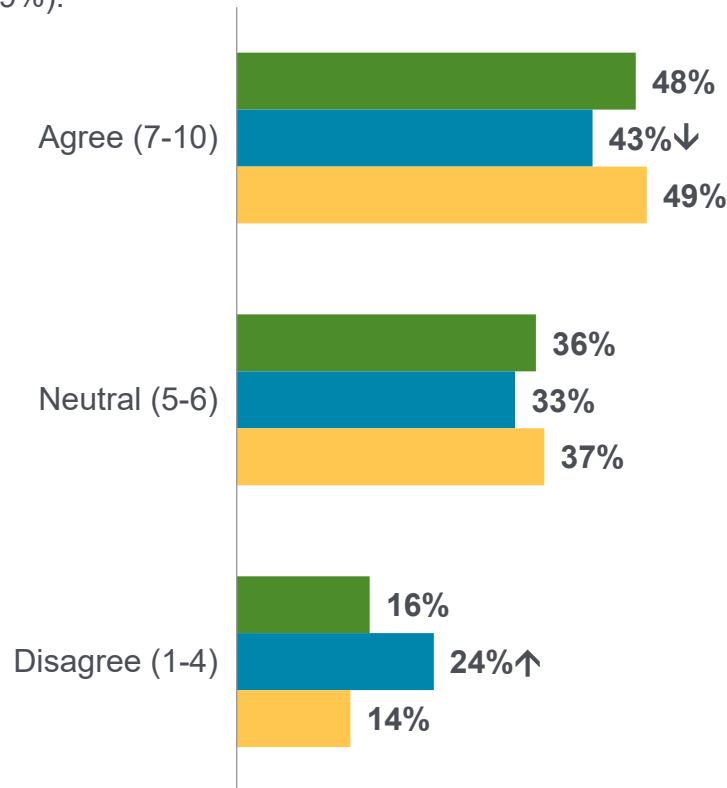
Base: Valid respondents (All Calgarians n=2,473, Disability in household n=524, No disability in household n=1,929)

↑ / ↓ Statistically higher / lower than comparable subgroup

# Removes barriers to participation

Nearly one-half (48%) of all Calgarians confirm that The City delivers programs and services that remove barriers to participation for Calgarians who need it the most. This sentiment is held by a significantly smaller proportion of Calgarians who agree and have a disability or live in the same household as someone with a disability (43%) compared to households without someone with a disability (49%).

“The City of Calgary delivers programs and services that remove barriers to participation for Calgarians who need it the most.”



■ All Calgarians  
■ Disability in household  
■ No disability in household

Q. Using the same agree or disagree scale, I have a few more statements that some people have said about life in Calgary.

Base: Valid respondents (All Calgarians n=2,399, Disability in household n=504, No disability in household n=1,877)

↑ / ↓ Statistically higher / lower than comparable subgroup

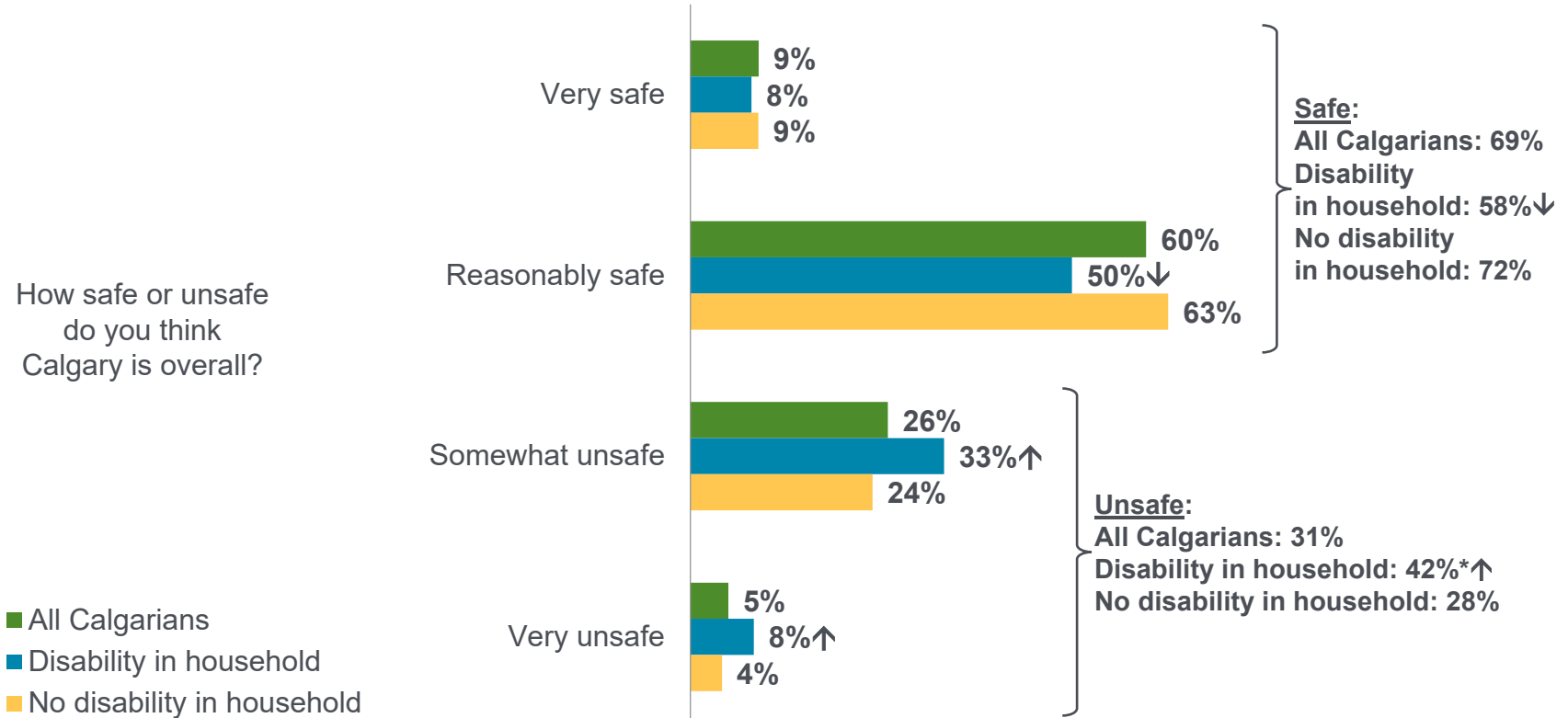


# Safety



# Overall perceived safety of the city of Calgary

In general, seven-in-ten (69%) Calgarians think the city of Calgary is 'safe.' A statistically smaller proportion of Calgarians who have a disability or live in the same household as someone with a disability think Calgary is 'safe' (58%) compared to those from households without someone with a disability (72%).



Q. How safe or unsafe do you think Calgary is overall?

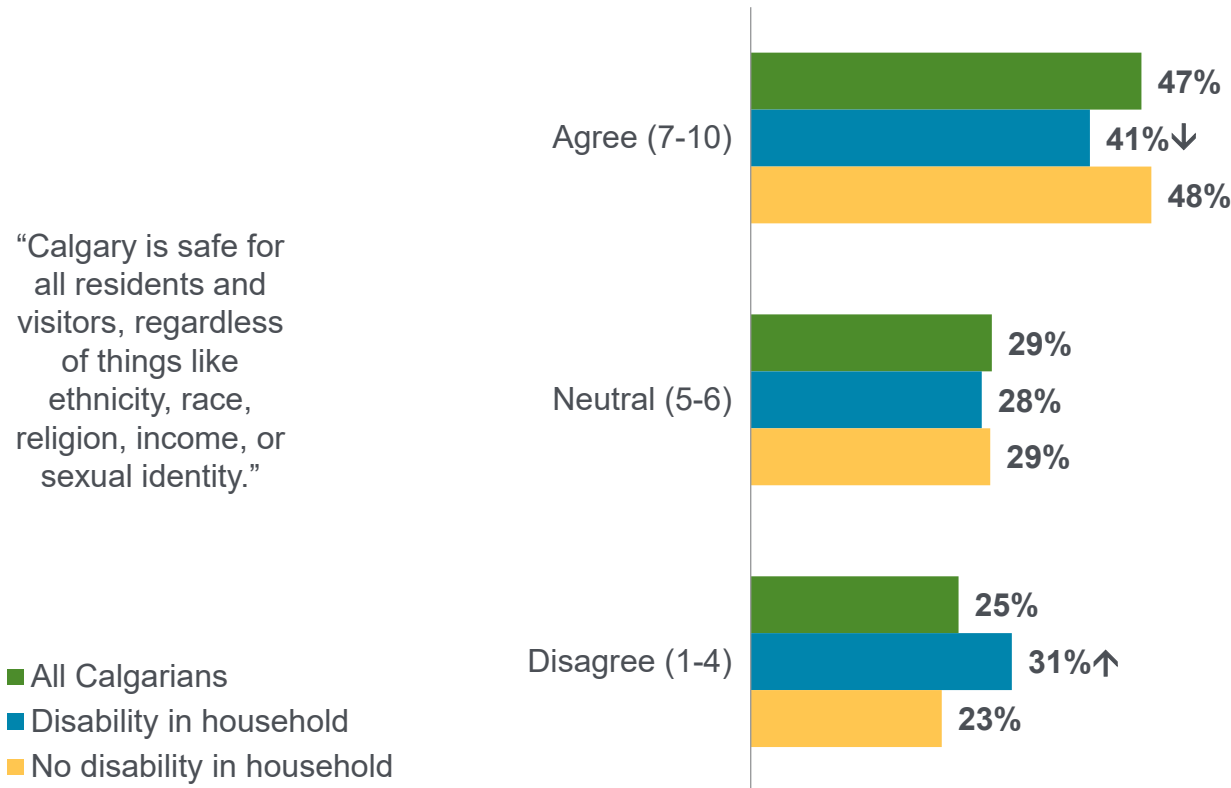
Base: Valid respondents (All Calgarians n=2,492, Disability in household n=528, No disability in household n=1,944)

\* Rounding

↑ / ↓ Statistically higher / lower than comparable subgroup

# Safe for all residents and visitors

Around one-half (47%) of all Calgarians believe that Calgary is safe for all residents and visitors, regardless of things like ethnicity, race, religion, income, or sexual identity. Statistically fewer Calgarians from households with a person living with a disability (PWD) share this belief (41%) compared to households without PWD (48%).



Q. Using the same agree or disagree scale, I have a few more statements that some people have said about life in Calgary.

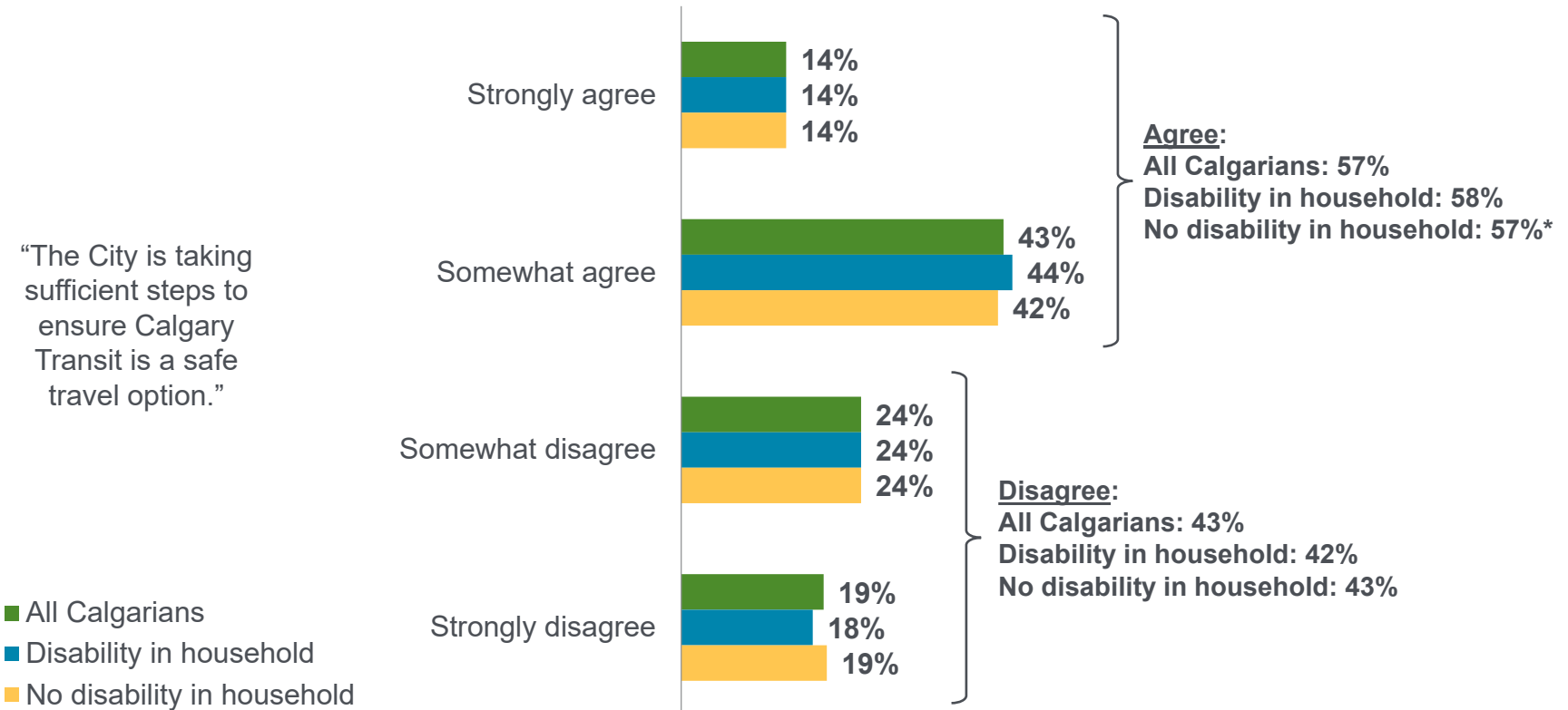
Base: Valid respondents (All Calgarians n=2,491, Disability in household n=527, No disability in household n=1,944)

↑ / ↓ Statistically higher / lower than comparable subgroup



# Ensuring Calgary Transit safety

More than one-half (57%) of all Calgarians agree that The City is taking sufficient steps to ensure Calgary Transit is a safe travel option. There are no statistically significant differences by subgroup (58% with person/people with disability and 57% of those without PWD).



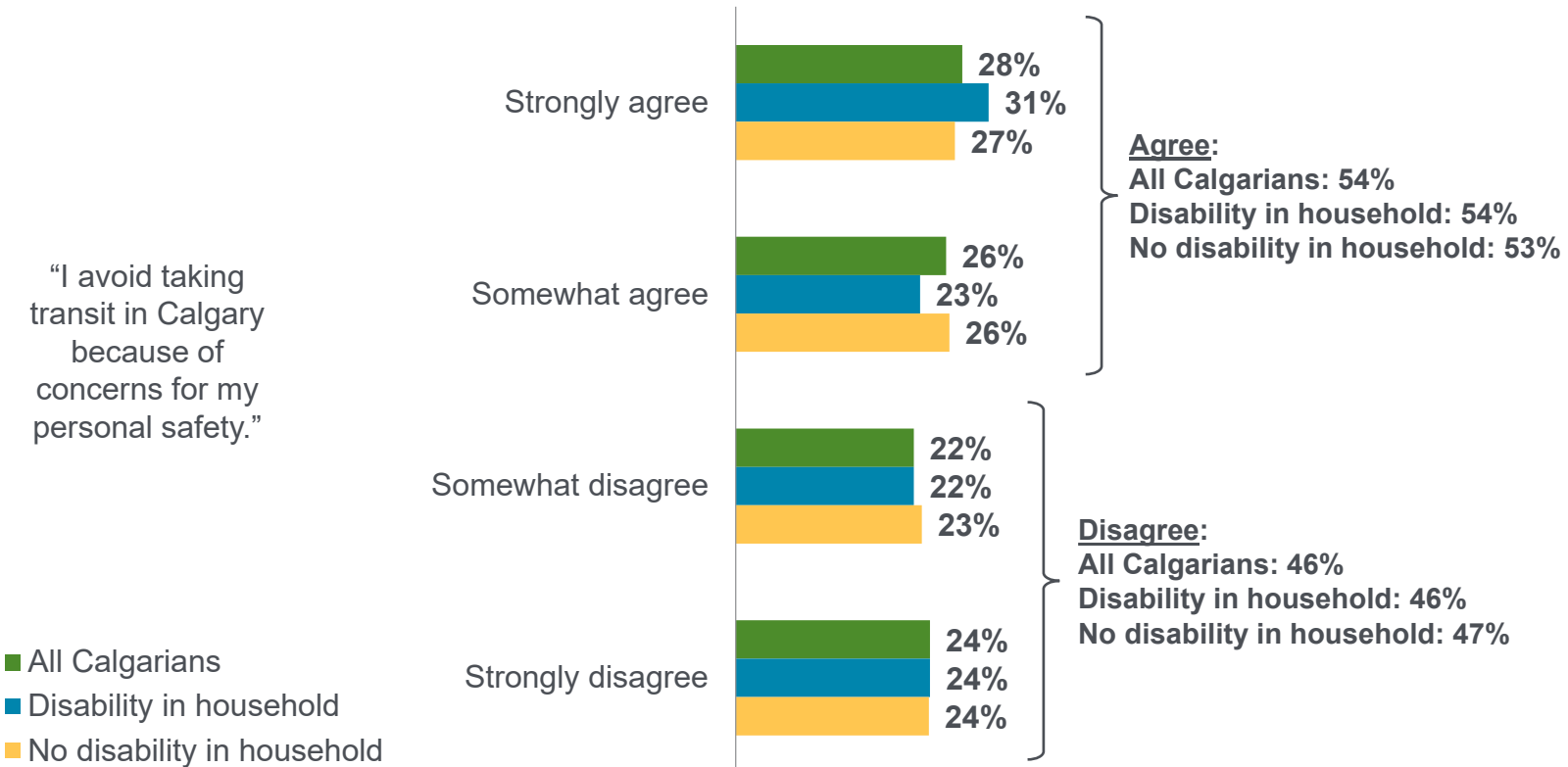
Q. Now we have some questions about transit in general. Please indicate the extent to which you agree or disagree with the following statements, using the same scale.

Base: Valid respondents (All Calgarians n=2,421, Disability in household n=516, No disability in household n=1,891)

\* Rounding

# Avoiding transit due to personal safety concerns

Around one-half (54%) of Calgarians say they tend to avoid taking transit in Calgary because of concerns for their personal safety. This sentiment is shared by similar proportions of those from households with a person living with a disability (PWD) and without PWD (54% agree and 53% agree, respectively).



Q. Now we have some questions about transit in general. Please indicate the extent to which you agree or disagree with the following statements, using the same scale.

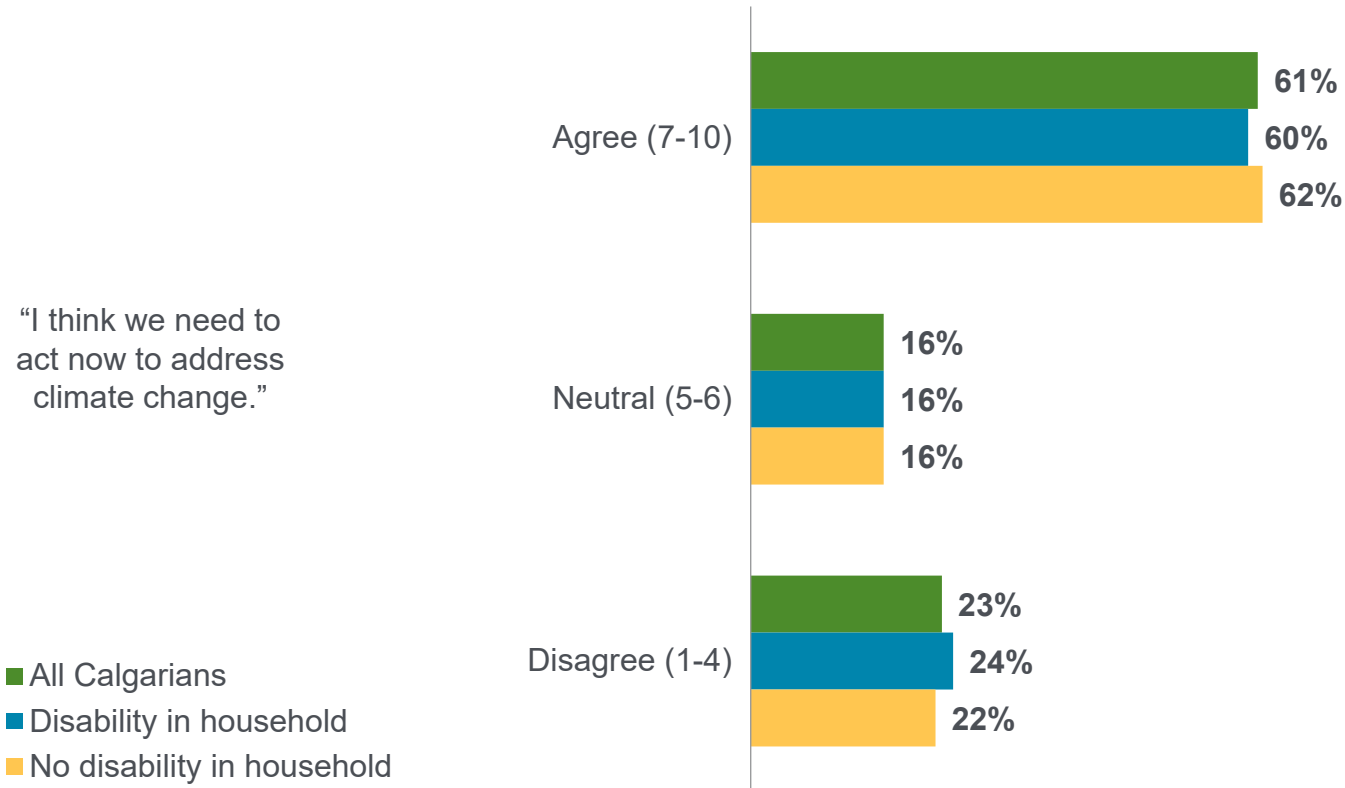
Base: Valid respondents (All Calgarians n=2,417, Disability in household n=512, No disability in household n=1,890)



# The environment

# Climate change

Three-fifths (61%) of all Calgarians think we need to act now to address climate change. There are no statistically significant differences between the subgroups (60% with PWD and 62% without PWD).

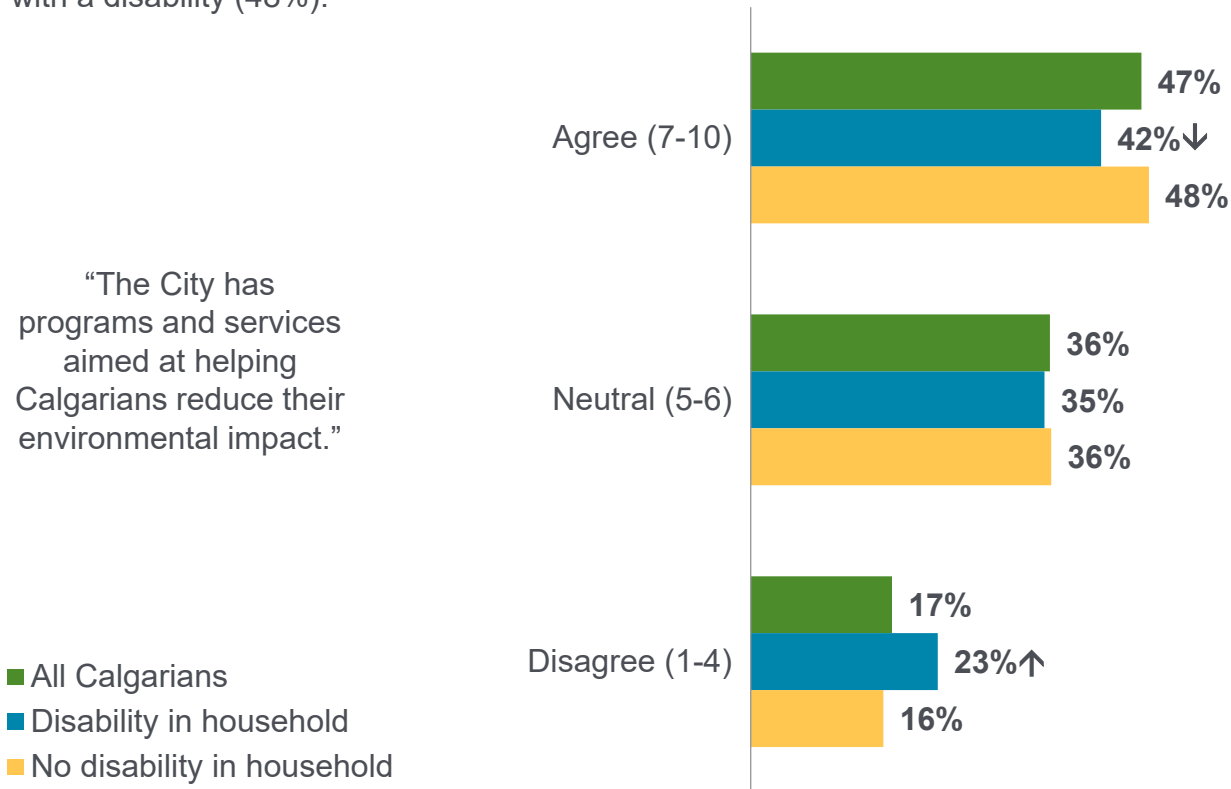


Q. Using the same agree or disagree scale, I have a few more statements that some people have said about life in Calgary.

Base: Valid respondents (All Calgarians n=2,482, Disability in household n=528, No disability in household n=1,934)

# City programs to reduce environmental impact

Around one-half (47%) of Calgarians believe The City has programs and services aimed at helping Calgarians reduce their environmental impact. A significantly lower proportion of Calgarians with a disability or live in the same household as someone with a disability believe there are such programs and services (42%) compared to households without someone with a disability (48%).



Q. Using the same agree or disagree scale, I have a few more statements that some people have said about life in Calgary.

Base: Valid respondents (All Calgarians n=2,429, Disability in household n=511, No disability in household n=1,900)

↑ / ↓ Statistically higher / lower than comparable subgroup

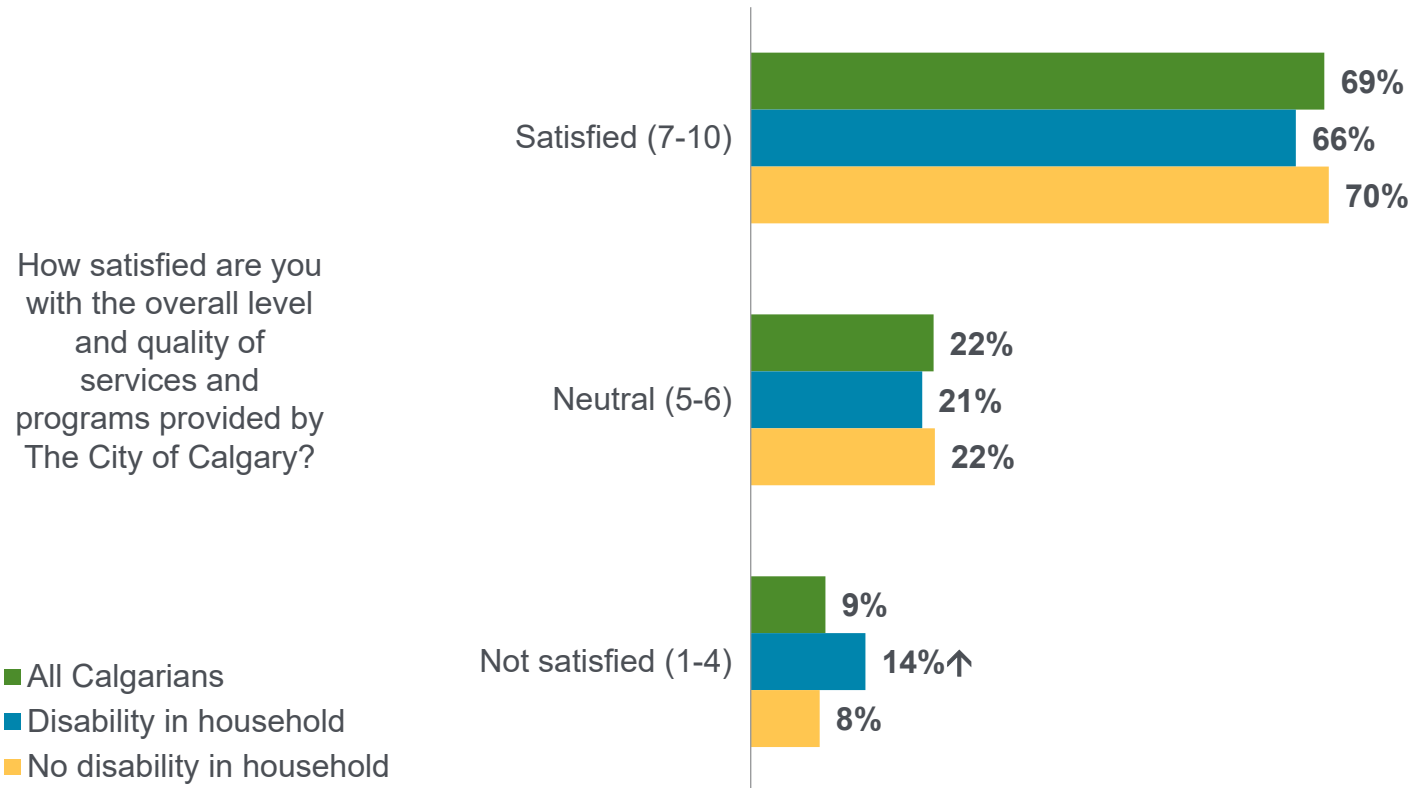




# City services and programs

# Satisfaction with the overall level and quality of City services and programs

Seven-in-ten (69%) Calgarians say they are satisfied with the overall level and quality of services and programs provided by The City. Similar proportions of those with a disability or live in the same household as someone with a disability and those from households without someone with a disability report they are satisfied (66% and 70%, respectively).



Q. On a scale of 1 to 10 where “1” is “not at all satisfied” and “10” is “very satisfied,” how satisfied are you with the overall level and quality of services and programs provided by The City of Calgary?  
 Base: Valid respondents (All Calgarians n=2,496, Disability in household n=529, No disability in household n=1,947)

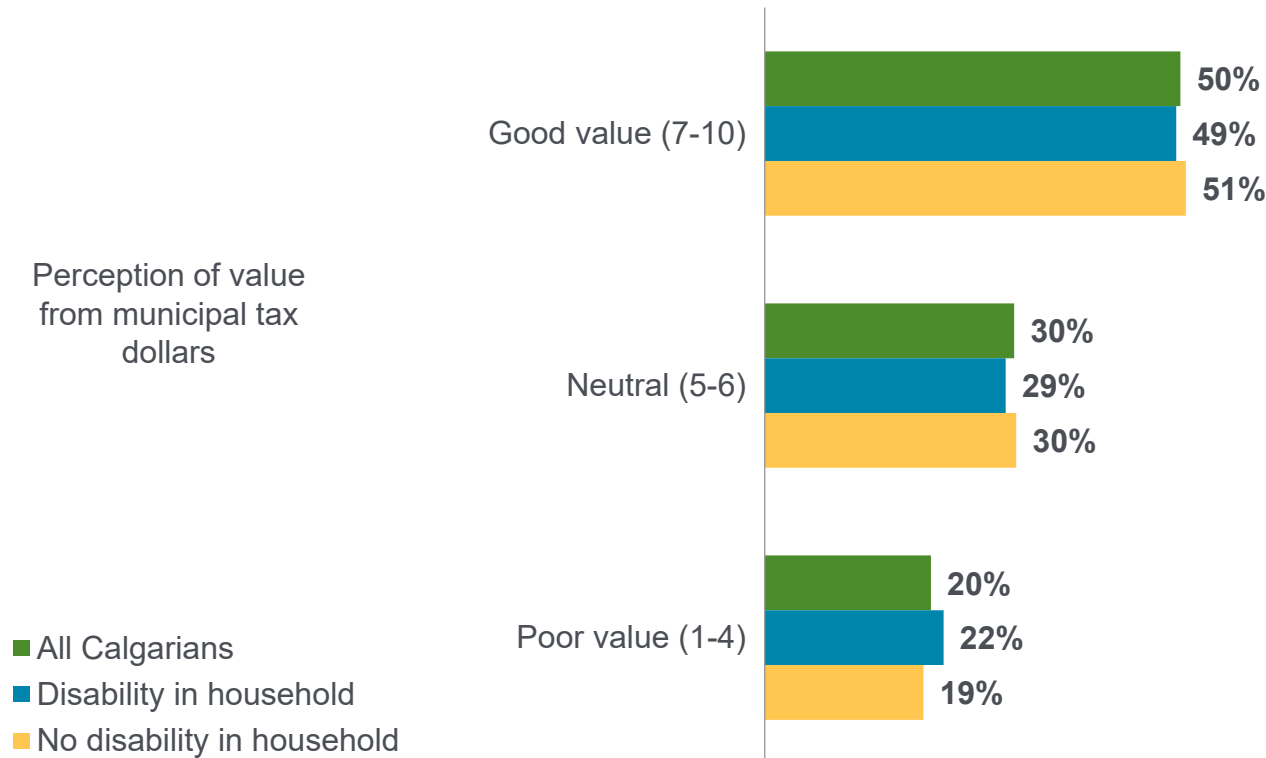
↑ / ↓ Statistically higher / lower than comparable subgroup



# Taxation

# Perceived value of property taxes

One-half (50%) of all Calgarians perceive the value they receive from their tax dollars to be 'good.' Perception of good value for tax dollars is similar between Calgarians from households where someone has a disability and households without someone who has a disability (49% and 51%, respectively).



Q. Considering the services provided by The City, please rate the value you feel you receive from your municipal property tax dollars using a scale of 1 to 10 where “1” is “very poor value” and “10” is “very good value.”

Base: Valid respondents (All Calgarians n=2,440, Disability in household n=511, No disability in household n=1,910)

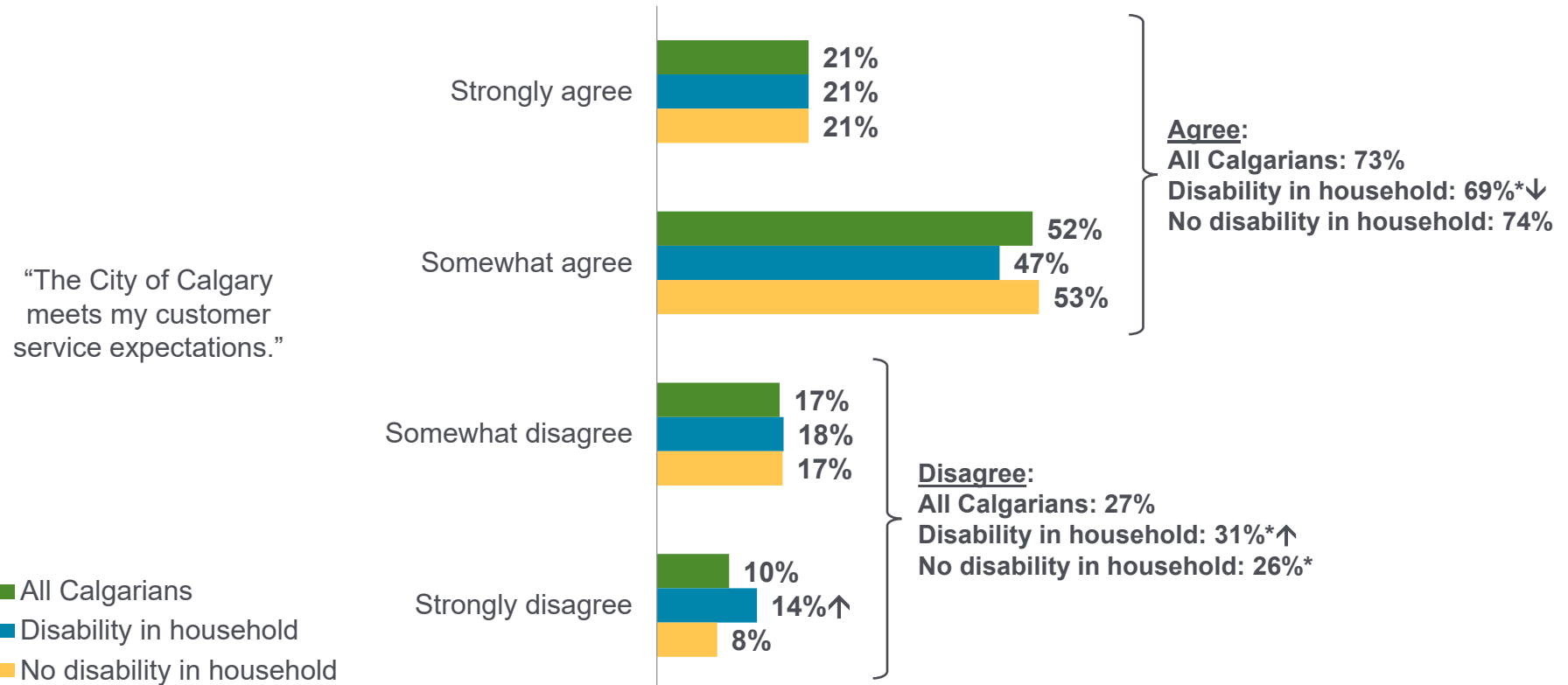




# Customer service

# Meets customer service expectations

Nearly three-quarters (73%) of all Calgarians say that The City of Calgary meets their expectations from customer service. A significantly lower proportion of Calgarians who have a disability or live in the same household as someone with a disability agree (69%) compared to households without someone with a disability (74%).



Q. Thinking about your dealings with The City of Calgary, your general impressions and things you may have read, seen or heard, please tell me if you agree or disagree with each of the following statements.

Base: Valid respondents (All Calgarians n=2,470, Disability in household n=522, No disability in household n=1,930)

\* Rounding

↑ / ↓ Statistically higher / lower than comparable subgroup

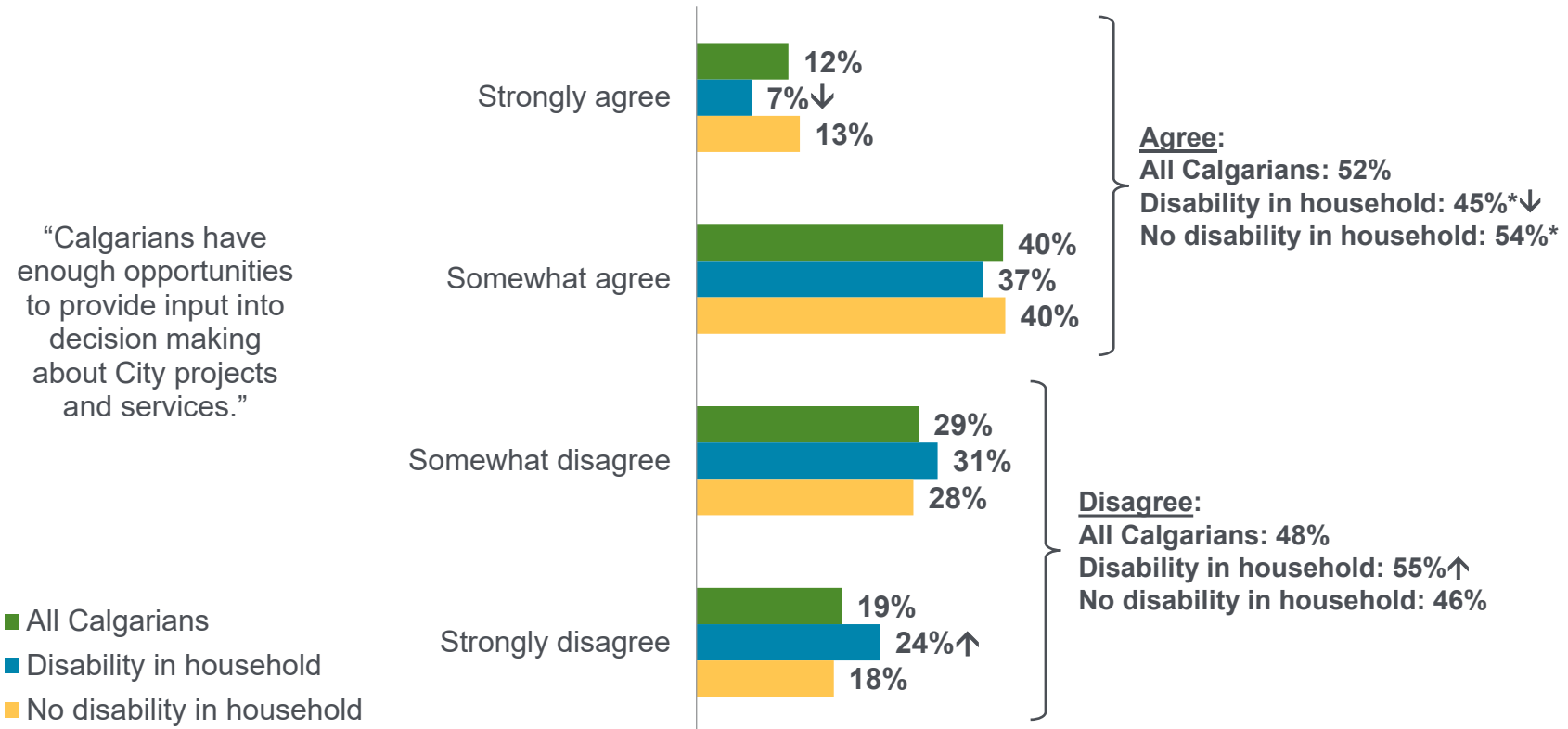


# Input from Calgarians



# Enough opportunities to provide input

Around one-half (52%) of all Calgarians have the impression that they have enough opportunities to provide input into decision making about City projects and services. Statistically fewer Calgarians who have a disability or live in the same household as someone with a disability feel they have enough opportunity to provide input (45%) compared to households without someone with a disability (54%). While a higher proportion disagree (55% vs. 46%, respectively).



Q. Thinking about your dealings with The City of Calgary, your general impressions and things you may have read, seen or heard, please tell me if you agree or disagree with each of the following statements.

Base: Valid respondents (All Calgarians n=2,463, Disability in household n=523, No disability in household n=1,921)

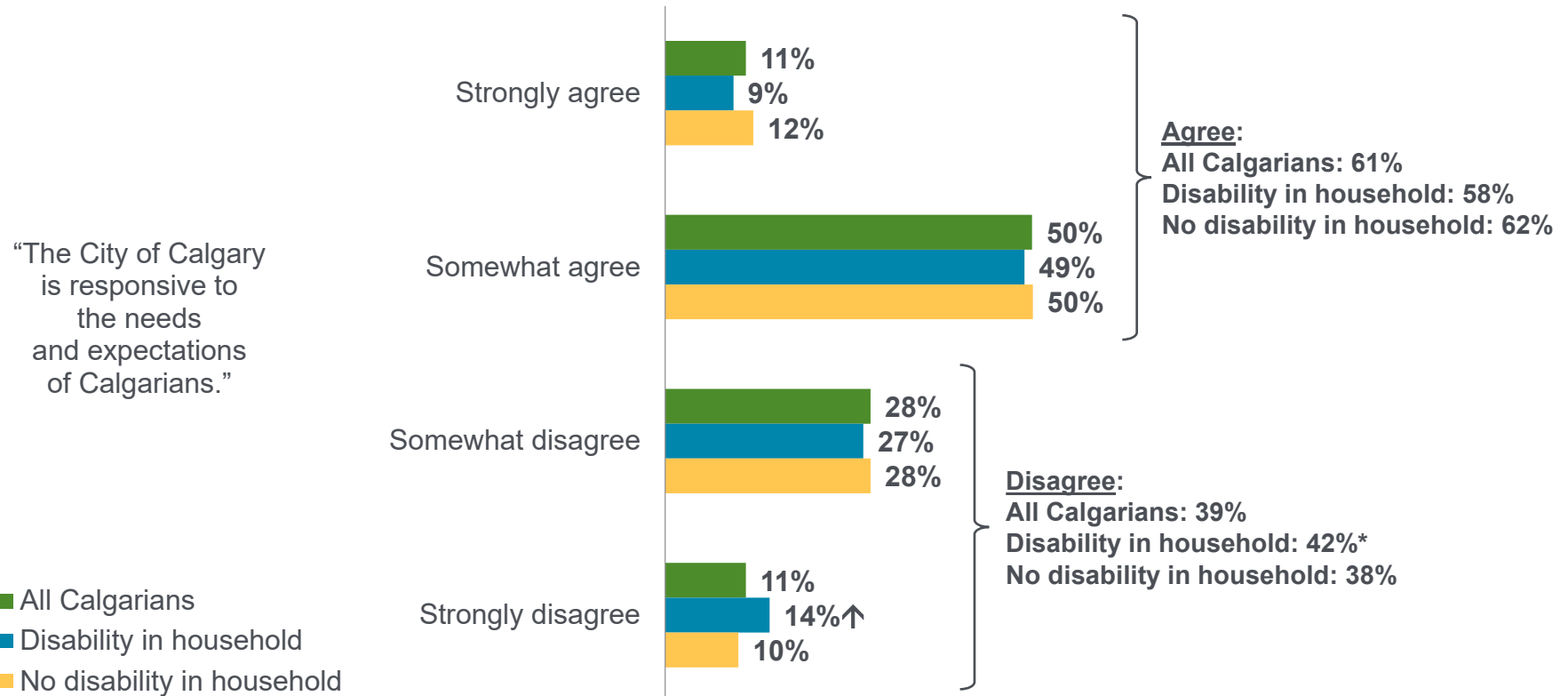
\* Rounding

↑ / ↓ Statistically higher / lower than comparable subgroup



# Responsive to Calgarians

Three-fifths (61%) of all Calgarians confirm that The City of Calgary is responsive to the needs and expectations of Calgarians. Agreement is similar between the subgroups (58% of those with someone with a disability in their household and 62% of those without someone with a disability in their household).



Q. Please tell me if you agree or disagree with each of the following statements.

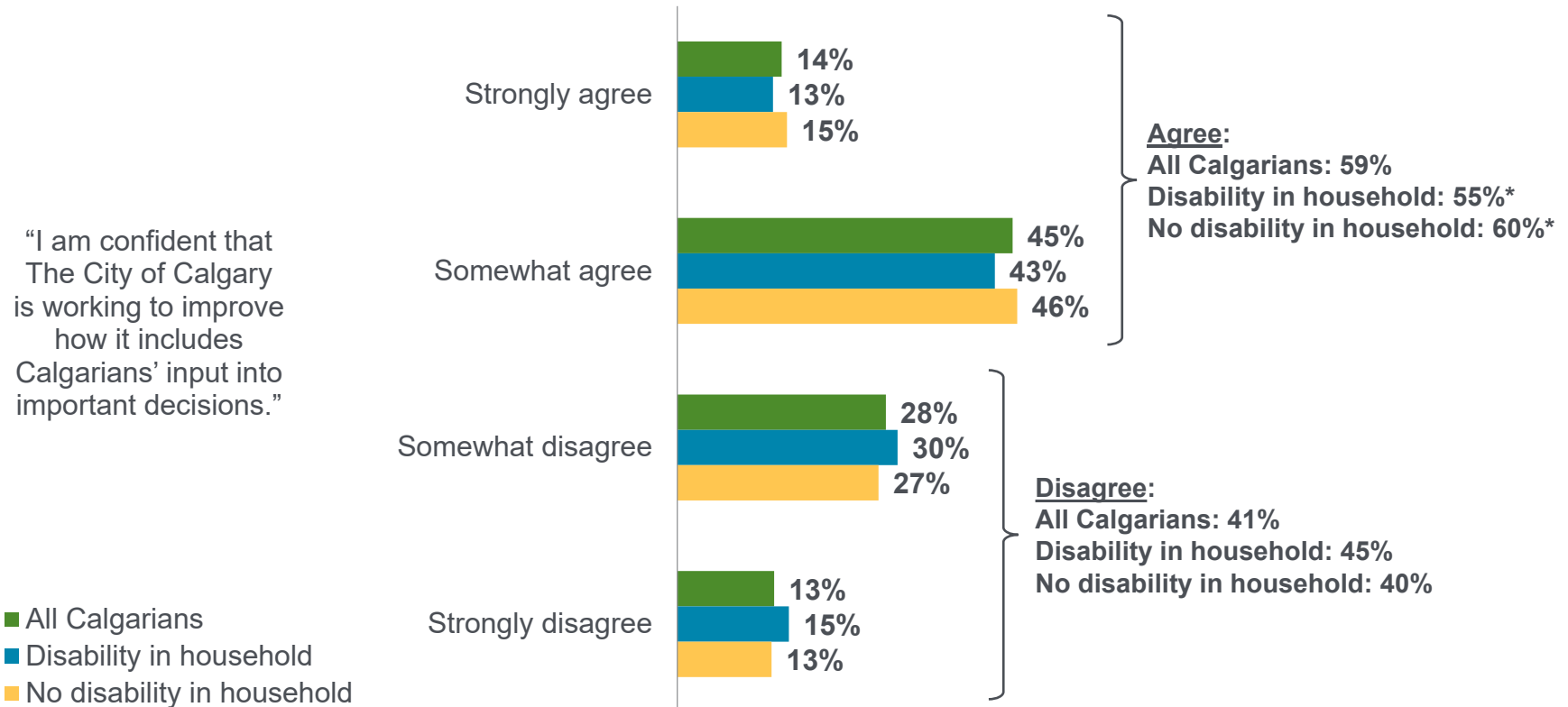
Base: Valid respondents (All Calgarians n=2,486, Disability in household n=525, No disability in household n=1,943)

\* Rounding

↑ / ↓ Statistically higher / lower than comparable subgroup

# Including Calgarians' input

Three-fifths (59%) of all Calgarians are confident The City of Calgary is working to improve how it includes Calgarians' input into important decisions. There are no statistically significant differences in confidence between those from households with someone with a disability (55%) and those from households without (60%).



Q. Please tell me if you agree or disagree with each of the following statements.

Base: Valid respondents (All Calgarians n=2,461, Disability in household n=520, No disability in household n=1,923)

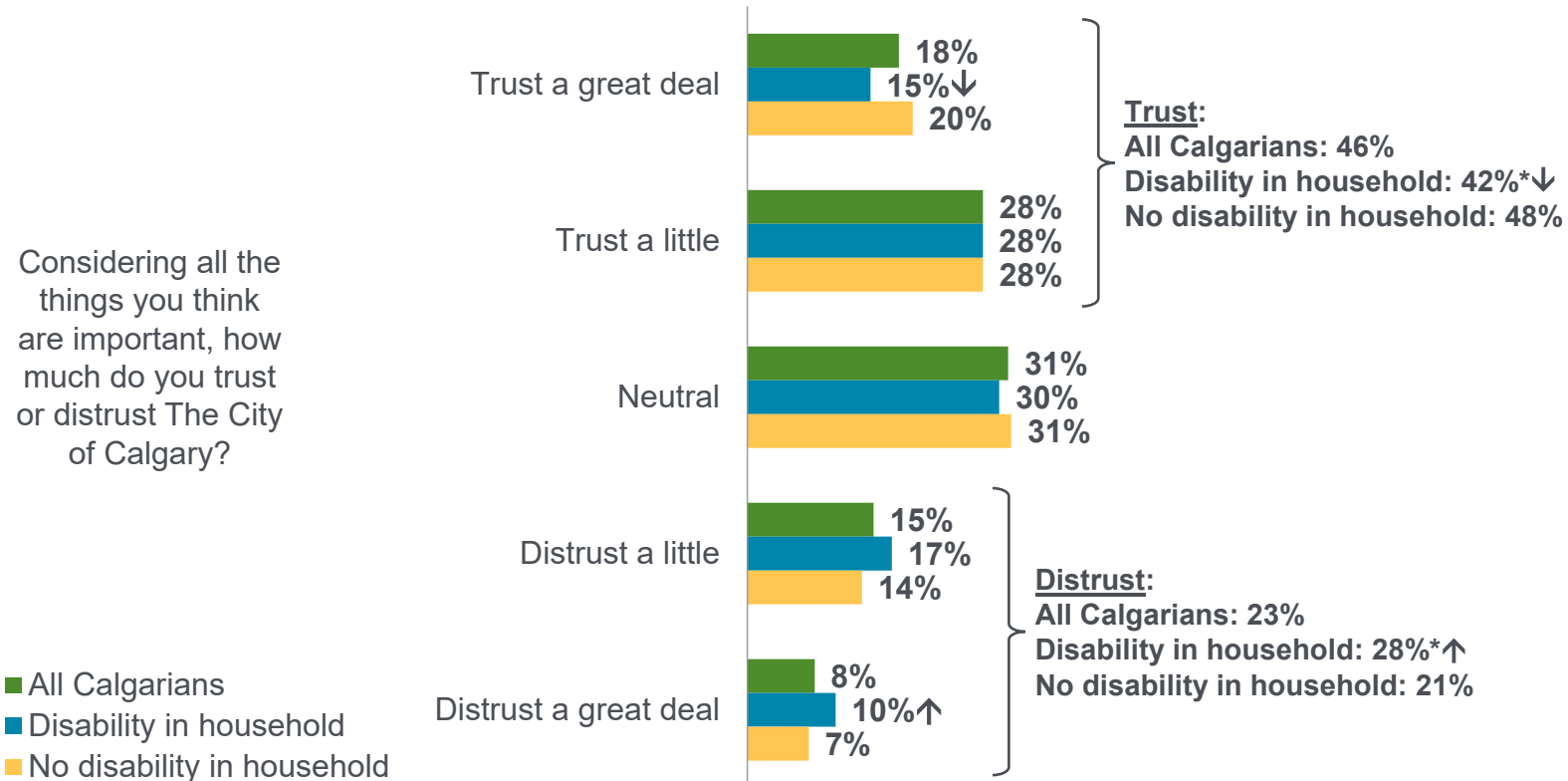
\* Rounding



# Reputation and performance

# Trust in The City of Calgary

Around one-half (46%) of Calgarians trust The City of Calgary. Statistically more of those from households with someone who has a disability (28%) distrust The City than households without a disability (21%), even though overall trust levels are lower among those with someone with a disability in the household (42% vs. 48% among those without).



Q. Considering all the things you think are important, how much do you trust or distrust The City of Calgary?

Base: Valid respondents (All Calgarians n=2,488, Disability in household n=526, No disability in household n=1,942)

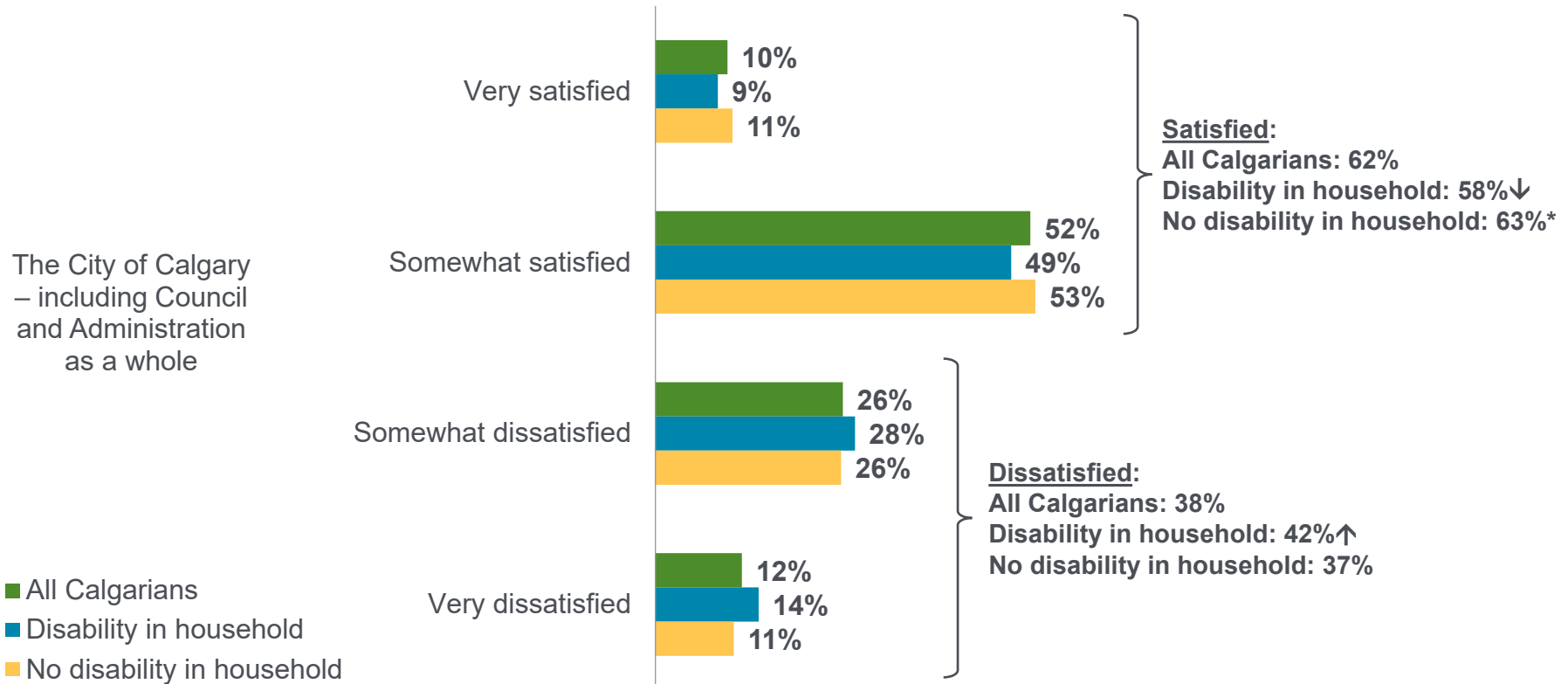
\* Rounding

↑ / ↓ Statistically higher / lower than comparable subgroup



# Satisfaction with The City as a whole

Around three-fifths (62%) of all Calgarians are satisfied with how The City, including Council and Administration is running the city. A statistically smaller proportion of Calgarians who have a disability or live in the same household as someone with a disability are satisfied (58%) with The City compared to households without someone with a disability (63%).



Q. Taking everything into account, how satisfied or dissatisfied are you with the way The City of Calgary – including Council and Administration as a whole - is going about running our city?  
 Base: Valid respondents (All Calgarians n=2,489, Disability in household n=529, No disability in household n=1,941)

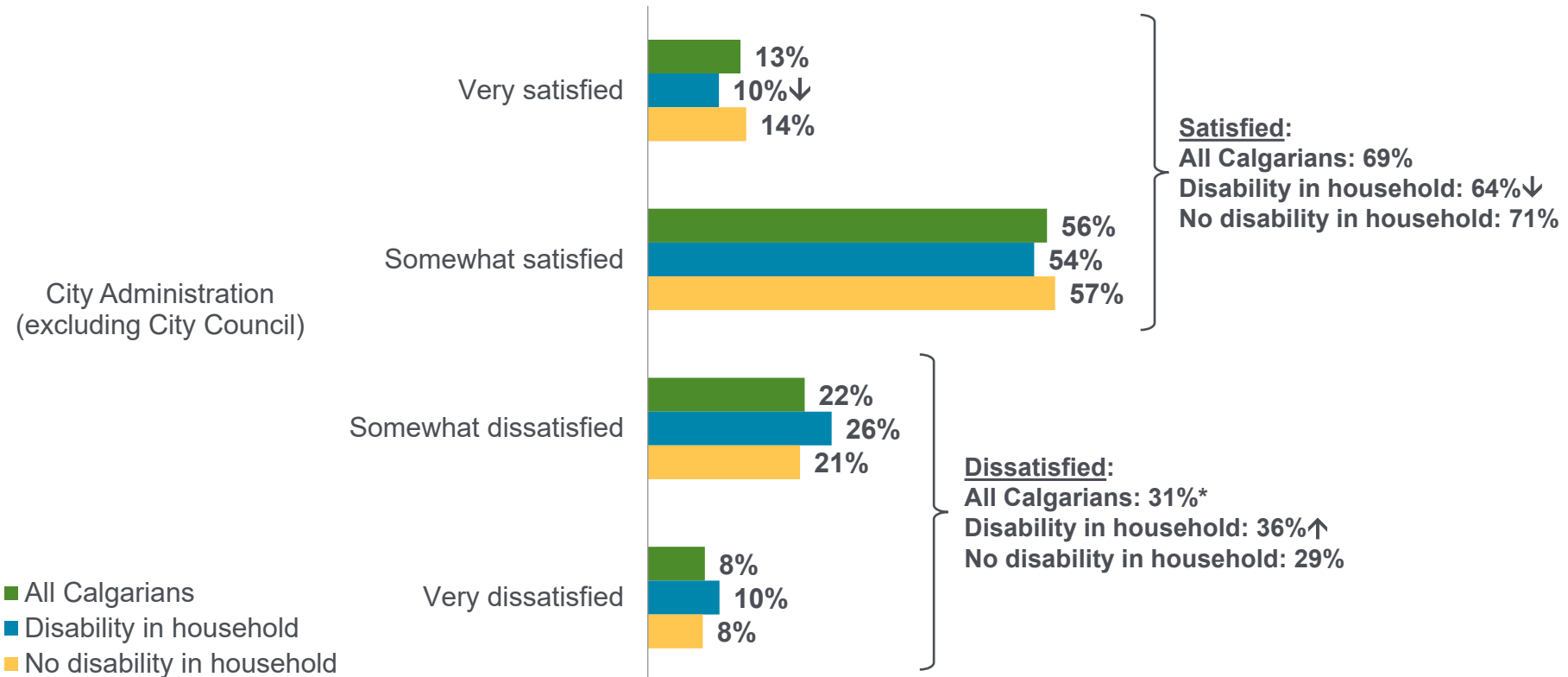
\* Rounding

↑ / ↓ Statistically higher / lower than comparable subgroup



# Satisfaction with Administration

Seven-in-ten (69%) Calgarians express satisfaction with how City Administration (excluding City Council) is running the city. Satisfaction is statistically lower among Calgarians who have a disability or live in the same household as someone with a disability (64%) compared to households without someone with a disability (71%).



Q. Thinking about Calgary's City Administration (excluding Council), how satisfied or dissatisfied are you with the way City Administration is going about running our city?

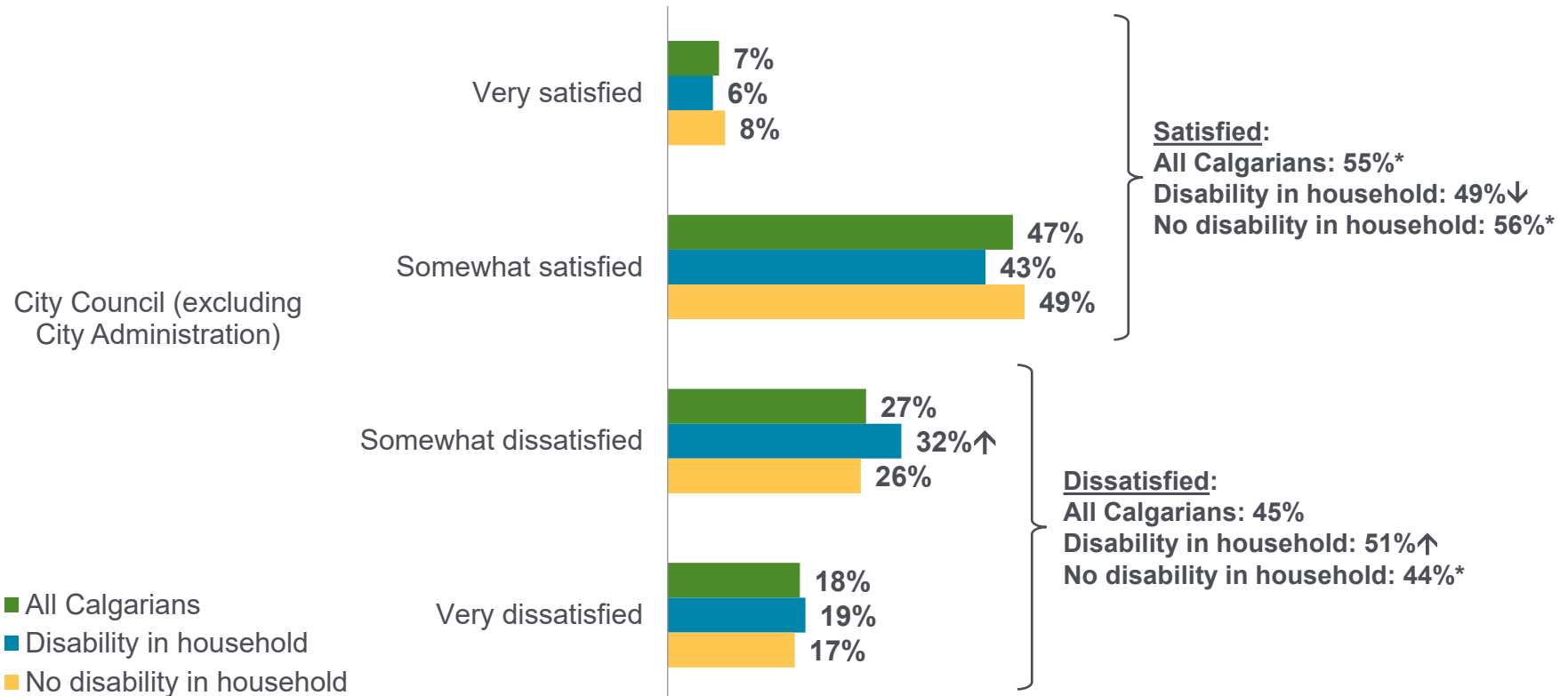
Base: Valid respondents (All Calgarians n=2,461, Disability in household n=521, No disability in household n=1,921)

\* Rounding

↑ / ↓ Statistically higher / lower than comparable subgroup

# Satisfaction with Council

Around one-half (55%) of all Calgarians are satisfied with the way City Council (excluding City Administration) is running the city. A statistically lower proportion of Calgarians who have a disability or live in the same household as someone with a disability are satisfied with the Council (49%) compared to households without someone with a disability (56%).



Q. Thinking about Calgary's City Council, (excluding City Administration), how satisfied or dissatisfied are you with the way City Council is going about running our city?  
 Base: Valid respondents (All Calgarians n=2,469, Disability in household n=519, No disability in household n=1,931)

\* Rounding

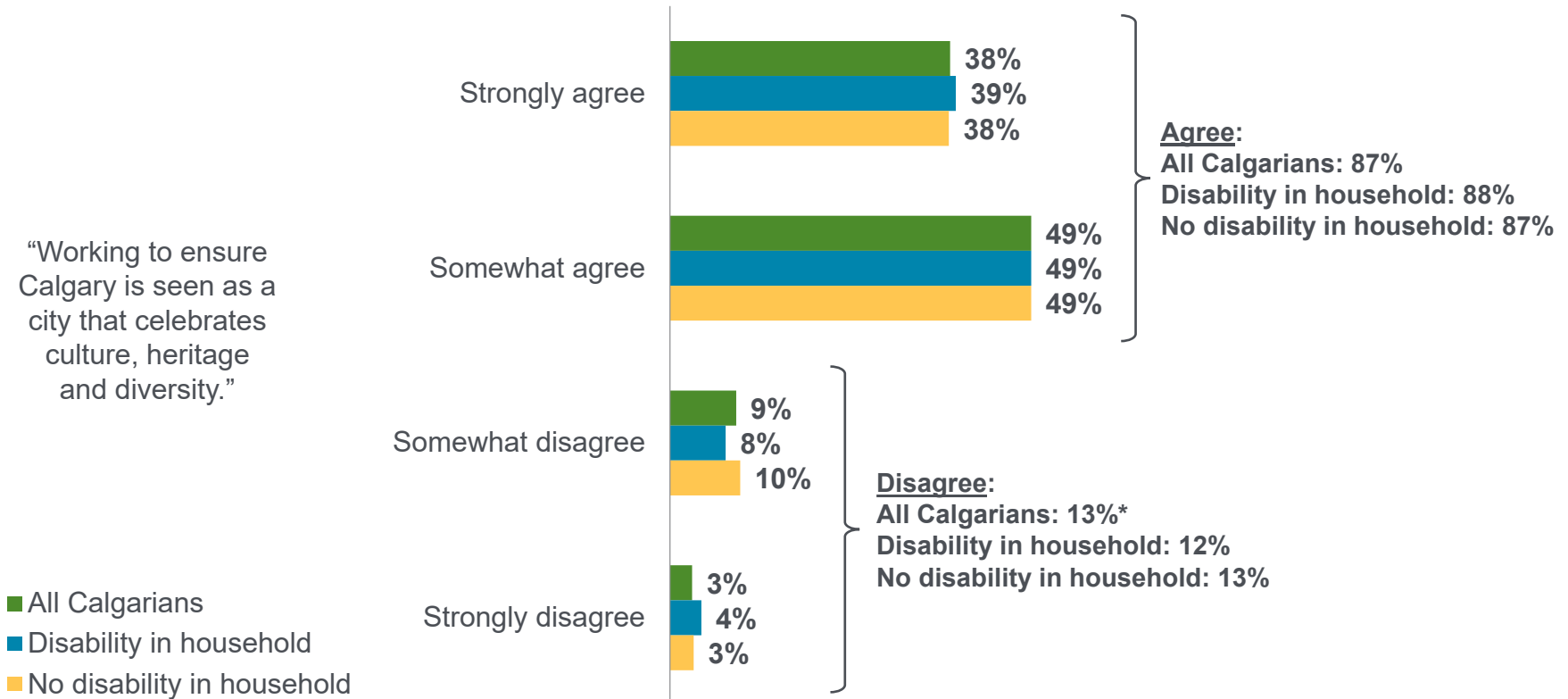
↑ / ↓ Statistically higher / lower than comparable subgroup



# Council focus areas

# Promoting Calgary as a city of culture, heritage, and diversity

A large majority (87%) of Calgarians feel The City is doing a good job at working to ensure Calgary is seen as a city that celebrates culture, heritage, and diversity. There are no statistically significant differences by subgroup (88% of those with someone with a disability in their household and 87% of those without someone with a disability in their household).



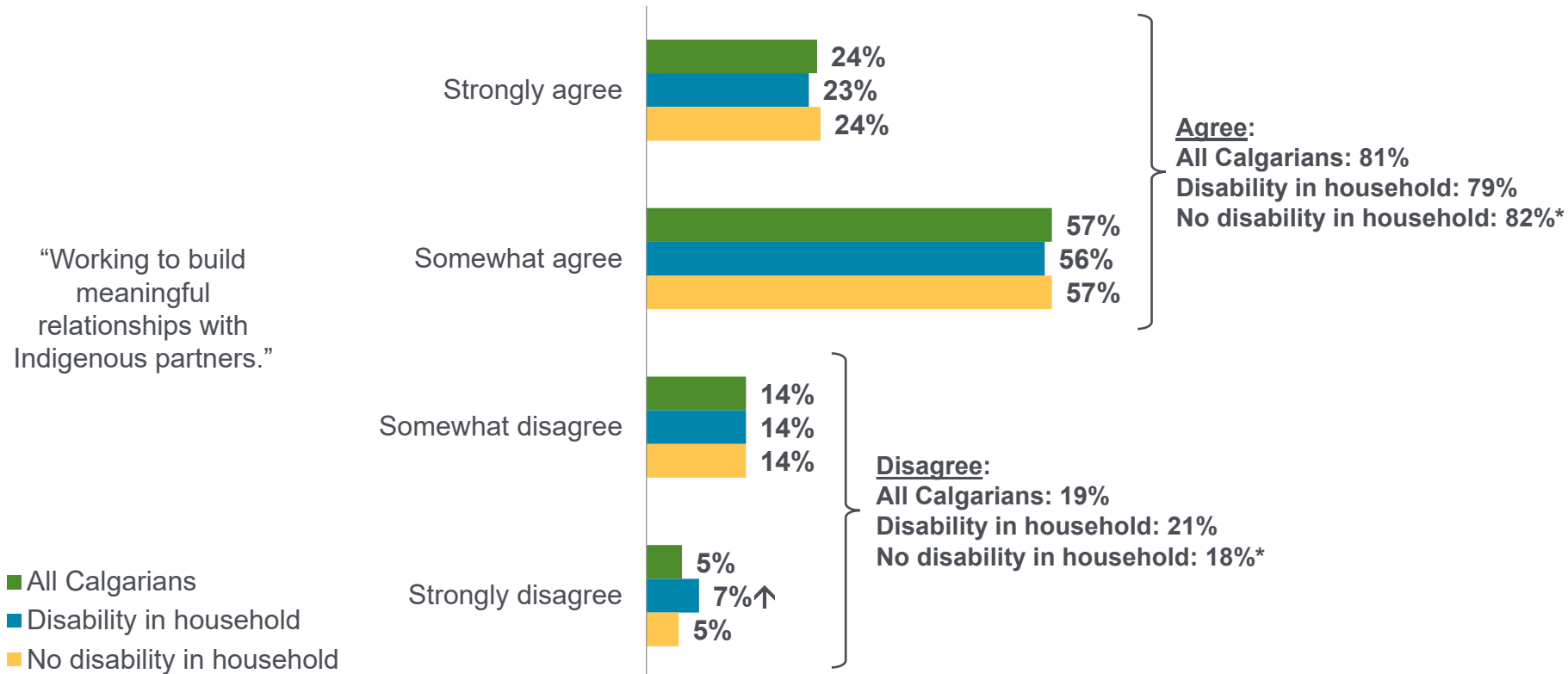
Q. Please tell me if you agree or disagree that The City of Calgary is doing a good job at each of the following?

Base: Valid respondents (All Calgarians n=2,473, Disability in household n=522, No disability in household n=1,936)

\* Rounding

# Working to build relationships with Indigenous partners

Four-fifths (81%) of all Calgarians believe The City of Calgary is doing a good job at working to build meaningful relationships with Indigenous partners. Similar proportions of those from households with someone who has a disability (79%) and those from households without someone with a disability (82%) share this opinion about The City's work.



Q. Please tell me if you agree or disagree that The City of Calgary is doing a good job at each of the following?

Base: Valid respondents (All Calgarians n=2,359, Disability in household n=496, No disability in household n=1,850)

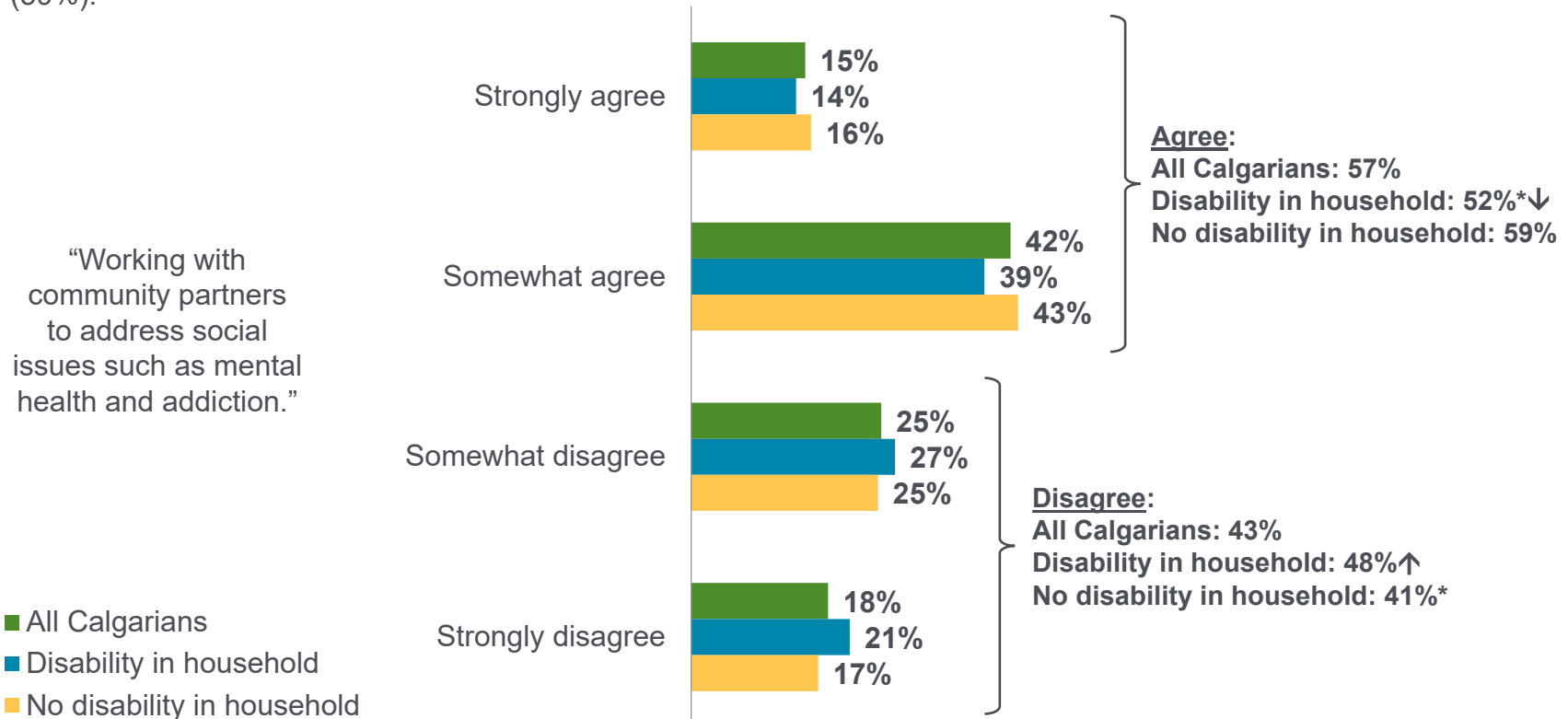
\* Rounding

↑ / ↓ Statistically higher / lower than comparable subgroup



# Working with community partners to address social issues

More than one-half (57%) of all Calgarians say that The City is doing a good job working with community partners to address social issues such as mental health and addiction. Statistically fewer Calgarians from households with someone with a disability (52%) feel The City is doing well compared to those from households without someone with a disability (59%).



Q. Please tell me if you agree or disagree that The City of Calgary is doing a good job at each of the following?

Base: Valid respondents (All Calgarians n=2,408, Disability in household n=501, No disability in household n=1,892)

\* Rounding

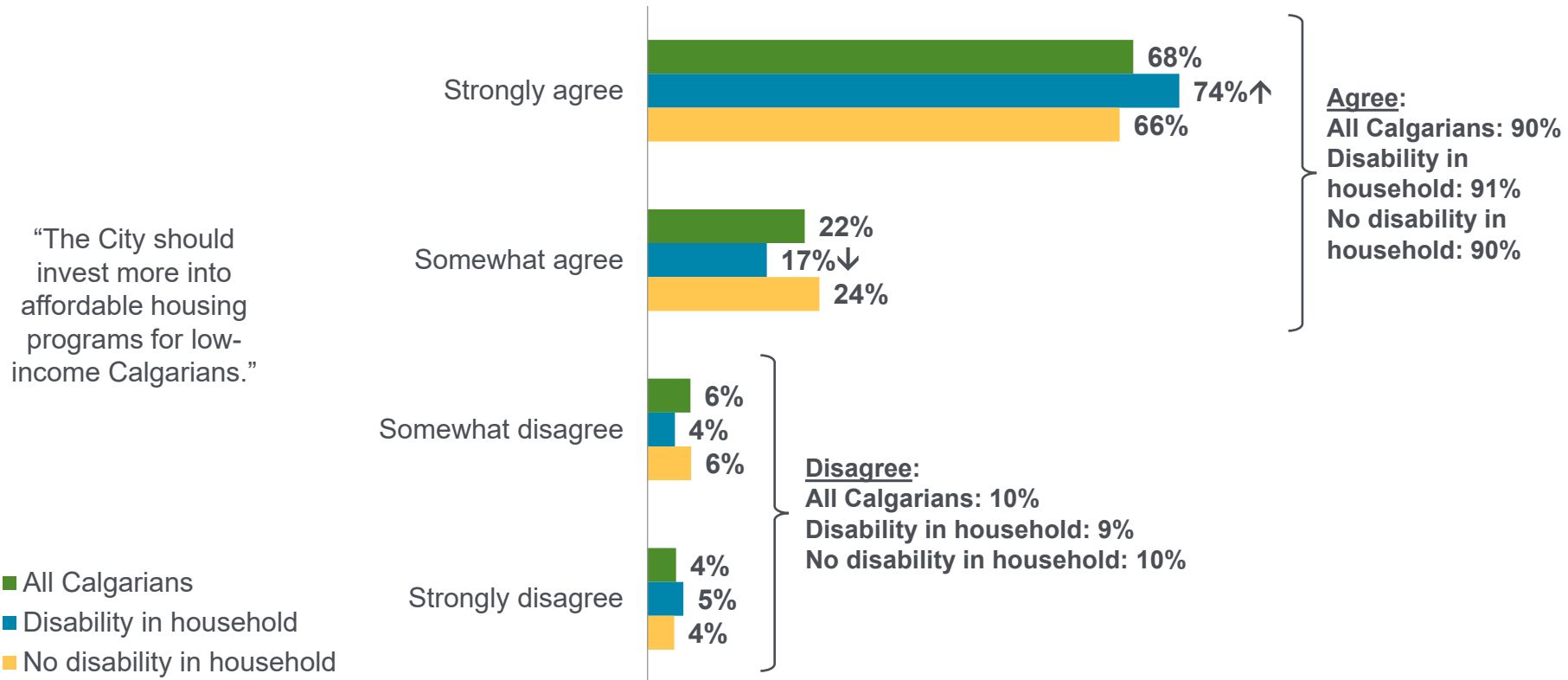
↑ / ↓ Statistically higher / lower than comparable subgroup



# Housing

# Affordable housing

Nine-in-ten (90%) Calgarians agree (strongly or somewhat) that The City should invest more into affordable housing programs for low-income Calgarians. While both subgroups agree in similar proportions (91% and 90%, respectively), there is disparity in the degree of agreement. A higher proportion of Calgarians from households with someone with a disability 'strongly' agree (74%) than those from households without someone with a disability (66%).



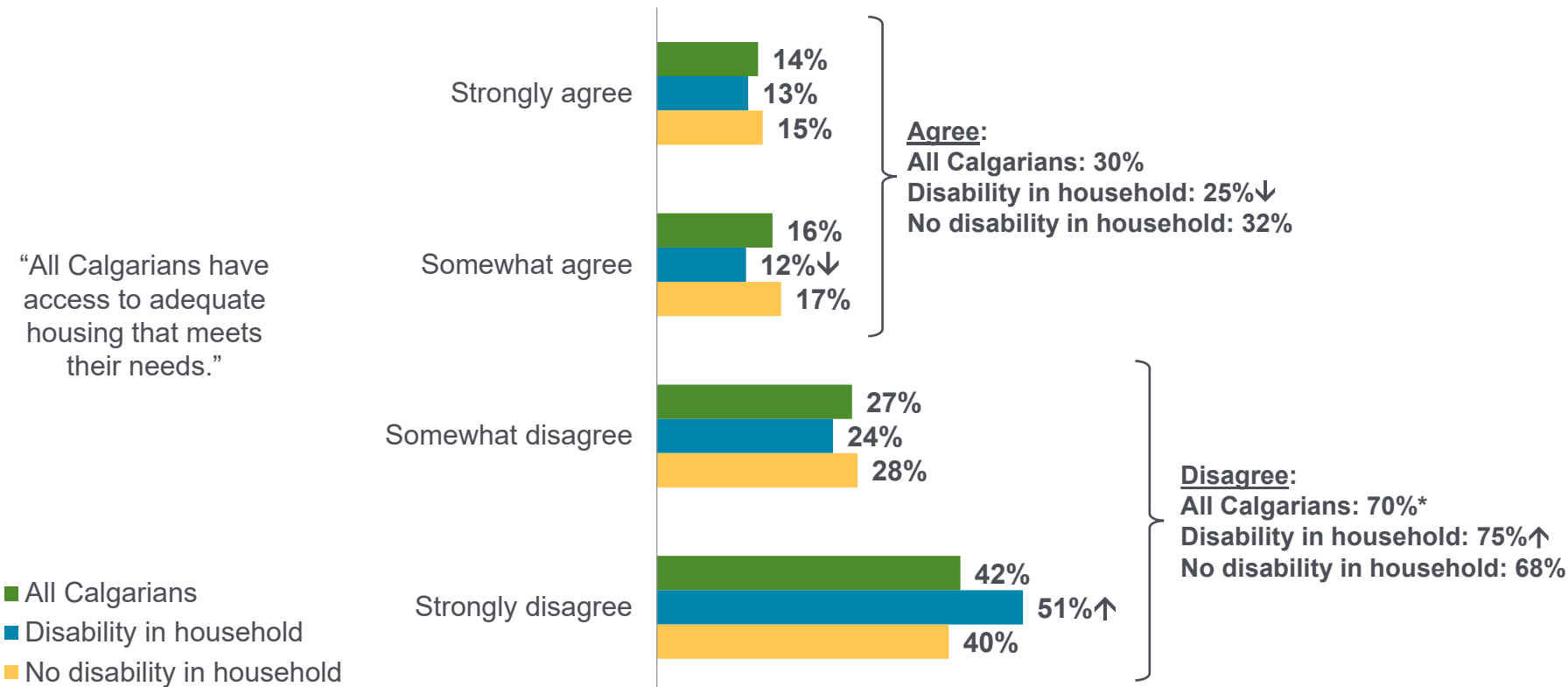
Q. And, for each of the following statements about housing, please tell me to what extent you agree or disagree.

Base: Valid respondents (All Calgarians n=2,478, Disability in household n=525, No disability in household n=1,937)

↑ / ↓ Statistically higher / lower than comparable subgroup

# Access to adequate housing

Three-in-ten (30%) Calgarians believe that all Calgarians have access to adequate housing that meets their needs. A statistically lower proportion of Calgarians who have a disability or live in the same household as someone with a disability agree with this (25%) compared to households without someone with a disability (32%).



Q. And, for each of the following statements about housing, please tell me to what extent you agree or disagree.

Base: Valid respondents (All Calgarians n=2,475, Disability in household n=528, No disability in household n=1,932)

\* Rounding

↑ / ↓ Statistically higher / lower than comparable subgroup



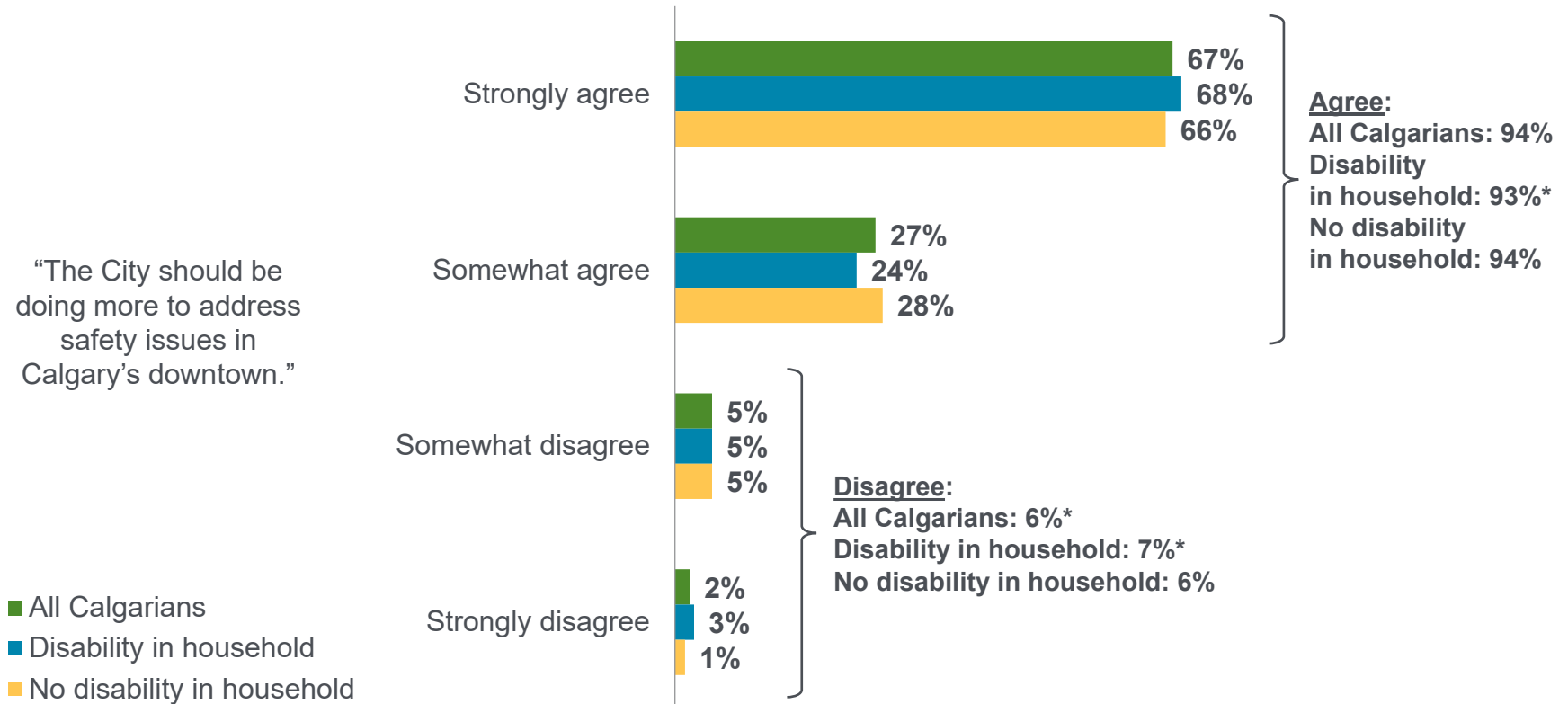


# Downtown Calgary



# Addressing downtown safety

More than nine-in-ten (94%) Calgarians believe that The City should be doing more to address safety issues in Calgary's downtown. This opinion is shared by similar proportions of the subgroups (93% of those with someone with a disability in their household and 94% of those without someone with a disability in their household).



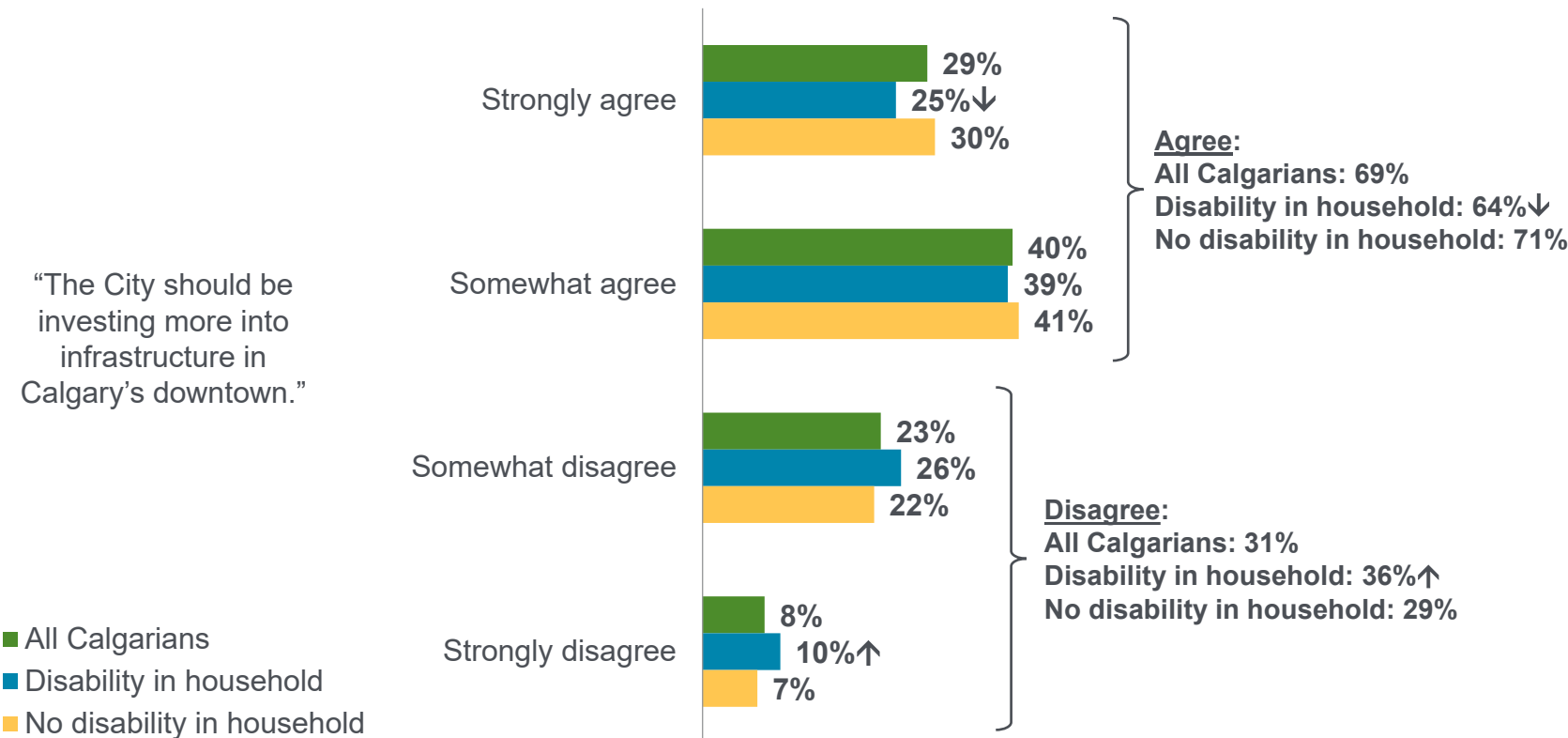
Q. The last subject we would like your opinion on today is Calgary's downtown. Please tell me the extent to which you agree or disagree with these statements.

Base: Valid respondents (All Calgarians n=2,477, Disability in household n=526, No disability in household n=1,937)

\* Rounding

# Investing in downtown infrastructure

Seven-in-ten (69%) Calgarians think The City should be investing more into infrastructure in Calgary's downtown. A statistically lower proportion of Calgarians who have a disability or live in the same household as someone with a disability (64%) feel The City should invest more into downtown infrastructure compared to households without a disability (71%).



Q. The last subject we would like your opinion on today is Calgary's downtown. Please tell me the extent to which you agree or disagree with these statements.

Base: Valid respondents (All Calgarians n=2,442, Disability in household n=517, No disability in household n=1,912)

↑ / ↓ Statistically higher / lower than comparable subgroup



# Respondent profile

# Respondent profile (1 of 4)

Gender			
	All Calgarians	Disability in household	No Disability in household
Female	50%	55%	49%
Male	49%	43%	50%
Prefer to self-describe	1%	1%	1%
Refused/prefer not to say	<1%	<1%	<1%

Age			
	All Calgarians	Disability in household	No Disability in household
18 to 24	11%	10%	11%
25 to 34	20%	16%	20%
35 to 44	17%	15%	17%
45 to 54	18%	17%	19%
55 to 64	12%	14%	12%
65 or older	22%	28%	20%
Mean	47.4	50.5	46.7

Children and seniors in household			
	All Calgarians	Disability in household	No Disability in household
Yes – children	31%	25%	32%
Yes – seniors	33%	44%	30%

Income			
	All Calgarians	Disability in household	No Disability in household
Less than \$60,000	20%	32%	17%
\$60,000 to just under \$120,000	37%	38%	36%
\$120,000 to just under \$200,000	28%	22%	29%
\$200,000 and over	15%	8%	17%

Education			
	All Calgarians	Disability in household	No Disability in household
Less than high school	2%	4%	1%
High school or equivalent	17%	19%	16%
Apprenticeship or trades diploma/certificate	7%	9%	7%
College or non-university diploma/certificate	19%	24%	18%
University degree/diploma/certificate	55%	45%	58%

Base: Valid respondents (bases vary)

# Respondent profile (2 of 4)

Employment status^			
	All Calgarians	Disability in household	No Disability in household
Full time employed or self employed	56%	42%	59%
Part time employed or self-employed	11%	12%	11%
Retired	21%	27%	20%
Looking after home and/or family	2%	3%	2%
Unable to work because of sickness or disability	2%	10%	<1%
Unemployed	4%	7%	4%
Doing unpaid or voluntary work	1%	1%	1%
Student	4%	4%	5%
Other	0%	1%	<1%

Own or Rent			
	All Calgarians	Disability in household	No Disability in household
Own	71%	63%	72%
Rent	25%	33%	23%
Other	4%	4%	4%

Household size			
	All Calgarians	Disability in household	No Disability in household
1	15%	16%	15%
2	32%	31%	33%
3	19%	21%	19%
4	20%	18%	21%
5 or more	13%	14%	13%
MEAN	2.9	2.9	2.9

Responsible for property taxes or rent			
	All Calgarians	Disability in household	No Disability in household
Yes	86%	84%	87%
No	14%	16%	13%

Base: Valid respondents (bases vary)

^ Multiple responses allowed



# Respondent profile (3 of 4)

Born in Canada			
	All Calgarians	Disability in household	No Disability in household
Yes	71%	77%	69%
No	29%	23%	31%

Date of Arrival in Canada			
	All Calgarians	Disability in household	No Disability in household
Within the past 5 years	20%	11%	22%
More than 5 years ago	80%	89%	78%

Indigenous identity <sup>^</sup>			
	All Calgarians	Disability in household	No Disability in household
Yes – First Nations	1%	2%	1%
Yes – Metis	2%	5%	2%
Yes – Inuit	0%	<1%	0%
Yes – Prefer to self-describe	0%	1%	<1%
Other	<1%	1%	<1%
Don't know	<1%	0%	<1%
No	96%	91%	97%

Tenure in Calgary			
	All Calgarians	Disability in household	No Disability in household
Less than 5 years	8%	6%	8%
5 to less than 10 years	6%	3%	7%
10 to less than 15 years	10%	10%	10%
15 to less than 20 years	10%	10%	11%
20 to less than 30 years	22%	19%	23%
30 to less than 40 years	16%	19%	16%
40 or more	27%	33%	26%
MEAN	28.1	31.6	27.2

Quadrant			
	All Calgarians	Disability in household	No Disability in household
Southwest	29%	24%	30%
Southeast	23%	22%	23%
Northwest	29%	30%	28%
Northeast	20%	24%	18%

Base: Valid respondents (bases vary)

<sup>^</sup> Multiple responses allowed

# Respondent profile (4 of 4)

## Disability in Household^

	All Calgarians	Disability in household	No Disability in household
Yes – myself	10%	51%	0%
Yes – someone in my household	12%	57%	0%
No	80%	0%	100%

## Business Owner/Operator

	All Calgarians	Disability in household	No Disability in household
Own and operate a business	16%	17%	16%
Own a business	2%	2%	2%
Operate a business	2%	3%	2%
No	81%	79%	81%

## Racialized

	All Calgarians	Disability in household	No Disability in household
Yes	28%	23%	29%
No	70%	75%	69%
Prefer to self-describe	1%	2%	1%

## 2SLGBTQIA+

	All Calgarians	Disability in household	No Disability in household
Yes	7%	10%	6%
No	93%	90%	94%

Base: Valid respondents (bases vary)

^ Multiple responses allowed



# Contact

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