

Calgary



Equity-Deserving Communities: Calgarians age 65 and above

Analysis of the 2024 Fall Survey of Calgarians

Prepared by:



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Background and methodology

Equity-Deserving Communities

Calgary's Equity-Deserving Communities (EDCs) are defined as groups of people who generally have less access to opportunities, resources, and systems of power because of their actual or perceived identity or identities. EDCs often experience social and financial disadvantages because of systems of oppression, which takes many forms including, but not limited to, racism, sexism, and ableism.

The City aims to better understand the perspectives of equity-deserving communities through the lens of the annual Spring and Fall Surveys of Calgarians. The data in this report are from the 2024 Fall Survey of Calgarians. Inclusion in EDC groups is determined by self-reported demographic data from the general population survey. Both seasonal surveys are conducted in English to manage time and cost restraints. The City acknowledges that the ability to speak English may be a barrier for potential participants.

This is one of nine reports on Equity-Deserving Communities, each focusing on a different EDC. The EDCs and their demographic variables are as follows, with the EDC category noted in bold text below:

Household income

<\$60,000

\$60,000+

Note: self-reported pre-tax annual household income.

Racialized

Yes

No

Born outside Canada

Born in Canada

Born outside Canada

Note: foreign-born respondents were not asked for their specific country of origin.

Gender

Male

Female

Note: the number of respondents who identified with another category is too small to report separately.

Disability

Yes

No

Note: "Yes" includes disabled respondents and/or respondents who have a household member with a disability. Respondents were not asked to identify the specific disability/disabilities.

Indigenous

Indigenous

Non-Indigenous

Note: includes First Nations, Métis, Inuit, or an Indigenous self-description.

2SLGBTQIA+

2SLGBTQIA+

Non-2SLGBTQIA+

Seniors

18 to 64 years old

65 years old or older

Young adults

18 to 24 years old

25 years old or older

Methodology

- The survey was conducted by Ipsos Public Affairs from August 8, 2024 to September 3, 2024 with 2,500 Calgarians via telephone. The average time to complete the survey was 26 minutes.
- The survey was conducted using numbers from both cell phones (60%) and landlines (40%) to obtain a random and statistically-representative sample of Calgarians.
- To ensure the data was gathered from a representative group of Calgarians, sample quotas were set by age, gender, and ward of the general population aged 18 and older.
- Data were weighted based on the 2019 Municipal and 2021 Federal Census data for age, gender and quadrant to ensure composition reflects that of the actual Calgary population aged 18 or older. Although the results are weighted, the sample size shown for each question represents the number of actual respondents (i.e., unweighted n).
- The margin of error (MOE) for the total sample of 2,500 is ± 2.0 percentage points, 19 times out of 20. The margin of error for the Calgarians age 65 and above sub-group of 839 is ± 3.4 percentage points, 19 times out of 20. The margin of error of each question will vary slightly depending on the total number of respondents who answered the question.

Interpreting results

Interpreting results

Not all questions asked within the Fall Survey of Calgarians are represented within this report. Results are compared between Calgarians age 65 and above and Calgarians age 18 to 64. Statistically significant differences are noted throughout the report:

- ↑ indicates number is significantly higher than the other group.
- ↓ indicates number is significantly lower than the other group.
- * Some results in this report are subject to rounding adjustments.

Significant differences are an indication that a difference is not due to chance. A mathematical formula is used to calculate each difference independently. Whether or not a difference is considered significant depends on a few factors including the total sample size and the variability of responses. Larger sample sizes mean that smaller differences are significant. Additionally, variability of responses means that the more alike the responses are the more significant a change will be.



2024 Fall key findings

2024 Fall highlights (1 of 6)

Quality of life

Calgary is viewed very positively as a great place to live and work by Calgarians age 65 and above. This group also rates the current quality of life highly. While still optimistic, they show relatively less enthusiasm about Calgary being on track to become a better city in the next decade.

Calgarians age 65+ and Calgarians age 18 to 64 hold similar viewpoints on some aspects of quality of life. The **similarities** between the two age groups include:

- Rating the overall quality of life in Calgary as good (69% of Calgarians age 65 and above and 66% of Calgarians age 18 to 64)
- Agreeing that Calgary is on the right track to be a better city 10 years from now (60% and 62%)

There are also notable **differences**, with a higher proportion of Calgarians age 65 and above:

- Agreeing that Calgary is a great place to make a life (74% vs. 70% of Calgarians age 18 to 64)
- Agreeing that Calgary is a great place to make a living (69% vs. 62%)

Inclusivity

Calgarians age 65 and above demonstrate mixed views on inclusivity in the city. While a majority believe The City fosters an inclusive and accepting environment, there is relatively less certainty about The City's delivery of programs and services in removing barriers and them meeting diverse needs.

When it comes to inclusivity, the **similarities** between the two age groups include:

- Agreeing that The City of Calgary delivers programs and services that remove barriers to participation for Calgarians who need it the most (46% of Calgarians age 65 and above and 47% of Calgarians age 18 to 64)
- Believing that City programs and services meet the needs of Calgarians regardless of age, ability, income, gender, race and ethnic/cultural identity and language (59% and 60%)

There is also a statistical **difference** in their views. Specifically, a lower proportion of Calgarians age 65 and above agree that The City of Calgary's municipal government fosters a city that is inclusive and accepting of all (64% vs. 70% of Calgarians age 18 to 64).

2024 Fall highlights (2 of 6)

Safety

The majority of Calgarians age 65 and above feel that Calgary is a safe city overall. Fewer, however, believe that it is safe for everyone in Calgary when considering differences in ethnicity, race, religion, income, or sexual identity. Some seniors avoid using Calgary Transit because they are worried about their personal safety, even though many are aware of The City's efforts to make sure it is a safe form of transportation.

Safety perceptions among Calgarians age 65 and above are **similarly** aligned with their younger counterparts in two areas:

- Avoidance of taking transit in Calgary because of concerns for personal safety (46% of Calgarians age 65 and above and 49% of Calgarians age 18 to 64)
- Agreement that The City is taking sufficient steps to ensure Calgary Transit is a safe travel option (64% and 62%)

Also, two **differences** emerge in safety perceptions, with a lower proportion of those age 65+ believing that:

- Calgary is a 'safe' city overall (72% of Calgarians age 65 and above vs. 76% of Calgarians age 18 to 64)
- Calgary is safe for all residents and visitors regardless of ethnicity, race, religion, income, or sexual identity (43% vs. 52%)

The environment

Calgarians age 65+ show moderate recognition of The City's environmental efforts to help residents reduce their environmental impact.

Environmental programs and service are reaching Calgarians age 65+ and Calgarians age 18 to 64 **similarly**. Around one-half of both age groups agree that The City has programs and services aimed at helping Calgarians reduce their environmental impact (50% of Calgarians age 65+ and 52% of Calgarians age 18 to 64).

2024 Fall highlights (3 of 6)

City services and programs

The services and programs offered by The City are well received by Calgary residents age 65 and above.

Satisfaction with the overall level and quality of services and programs provided by The City of Calgary are **similar** across the two age groups, with 66% of those age 65+ and 63% of Calgarians age 18 to 64 saying they are satisfied.

Taxation

Opinions among Calgary seniors vary regarding the value received for municipal property taxes - half believe they receive good value for their taxes.

There is a **difference** between the two age groups in their views on taxes. Calgarians age 65 and above are more likely to perceive good value from their municipal tax dollars compared to those age 18 to 64 (49% vs. 42%).

Customer service

Customer service experiences with The City are meeting the expectations of many senior Calgarians.

The two age groups have slightly **different** perspectives on The City's customer service. A lower proportion of Calgarians age 65 and above agree that The City of Calgary meets their customer service expectations (67% vs. 72% of Calgarians age 18 to 64).

2024 Fall highlights (4 of 6)

Input from Calgarians

Calgarians age 65+ have mixed views on City engagement. Opinions are divided on whether The City is responsive to residents' needs and expectations. Fewer seniors believe The City is improving public input processes or providing enough opportunities for feedback on projects and services.

For all input measures there are statistical **differences** between Calgarians age 65 and above and Calgarians age 18 to 64, with a lower proportion of Calgarians age 65+ agreeing that:

- The City of Calgary is responsive to the needs and expectations of Calgarians (50% of Calgarians age 65 and above vs. 58% of Calgarians age 18 to 64)
- The City is working to improve how it includes Calgarians' input into important decisions (46% vs. 56%)
- Calgarians have enough opportunities to provide input into decision making about City projects and services (47% vs. 53%)

City reputation and performance

Many Calgarians age 65 and above are satisfied with City Administration, while satisfaction with City Council is relatively lower. This disparity results in more divided opinions about The City as a whole. Trust in The City trails behind, falling below these performance ratings.

There are statistical **differences** between the two age groups in terms of City performance and reputation. In particular, fewer Calgarians age 65 and above are:

- Satisfied with The City of Calgary, including Council and Administration as a whole (48% of Calgarians age 65 and above vs. 56% of those age 18 to 64)
- Satisfied with City Administration, excluding City Council (59% vs. 66%)
- Satisfied with City Council, excluding City Administration (41% vs. 48%)

Meanwhile, trust in The City of Calgary is **similar** between seniors and younger residents (42% of Calgarians age 65 and above and 41% of Calgarians age 18 to 64).

2024 Fall highlights (5 of 6)

Council focus areas

The majority of seniors in Calgary believe that The City is doing a good job in promoting Calgary as a city that values diversity, culture, and heritage. Similarly, as many agree that The City is doing a good job establishing relationships with Indigenous partners. Notably fewer seniors have as strong of an opinion about The City's efforts to address social issues including addiction and mental health.

For the council focus areas measured, Calgarians age 65+ and Calgarians age 18 to 64 show similar and differing perspectives. The **similar** viewpoints between the two age groups are:

- Agreement that The City is doing a good job at working to ensure Calgary is seen as a city that celebrates culture, heritage, and diversity (87% of Calgarians age 65 and above and 88% of Calgarians age 18 to 64)
- Agreement that The City is doing a good job at working with community partners to address social issues such as mental health and addiction (63% and 59)

And while results are still positive, there is a statistical **difference** with fewer Calgarians age 65 and above in agreement about The City doing a good job working to build meaningful relationships with Indigenous partners (86% of Calgarians age 65 and above vs. 82% of Calgarians age 18 to 64).

2024 Fall highlights (6 of 6)

Housing

The majority of Calgarians age 65+ agree that The City should increase its investment in affordable housing programs for low-income residents. This view may be influenced by the fact that only a small minority believe all Calgarians currently have access to suitable market housing.

When it comes to affordable housing and housing adequacy, both groups share common views. The **similarities** include:

- Agreement that The City should invest more into affordable housing programs for low-income Calgarians (83% of Calgarians age 65 and above and 86% of Calgarians age 18 to 64)
- Agreement that all Calgarians have access to adequate market housing that meets their needs (29% and 32%)

Downtown Calgary

Almost all senior Calgarians believe that more should be done by The City to address safety issues in the downtown area. Many also feel The City should increase investment in downtown infrastructure.

The two age groups share **similar** opinions about downtown Calgary's needs including:

- Agreement that The City should be doing more to address safety issues in Calgary's downtown (95% of Calgarians age 65+ and 93% of Calgarians age 18 to 64)
- Agreement that The City should be investing more into infrastructure in Calgary's downtown (68% and 72%)



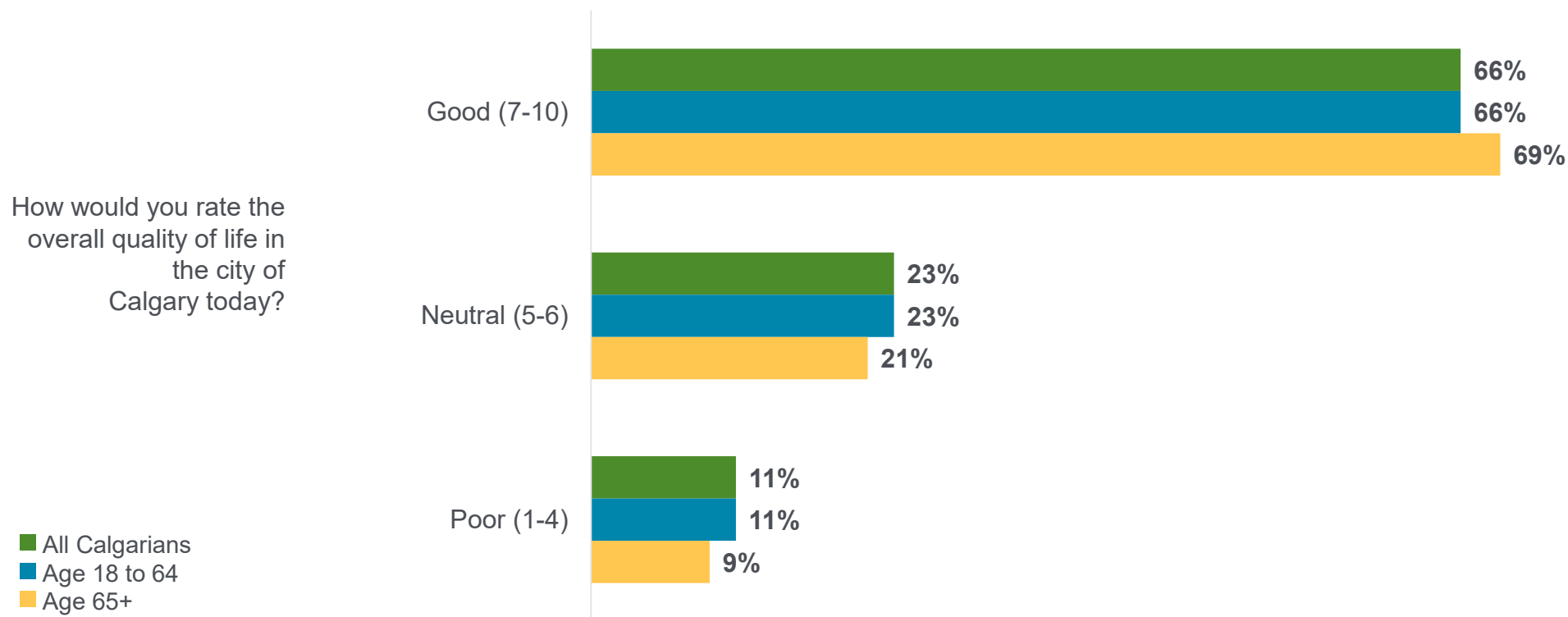
Detailed findings



Quality of life

Overall quality of life in Calgary

Two-thirds (66%) of Calgarians rate the quality of life in Calgary as good. Assessments of Calgary's overall quality of life are consistent across both age groups, with 69% of Calgarians age 65 and above and 66% of those under age 65 giving positive ratings.

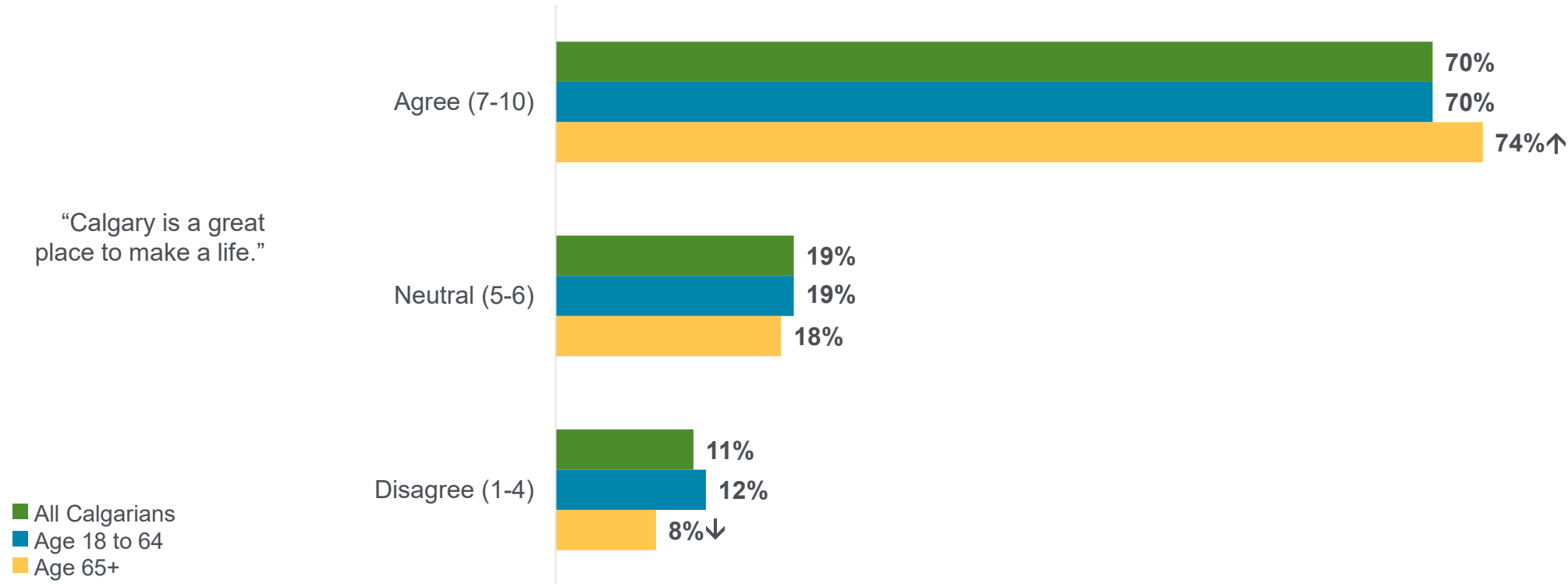


Q. On a scale of 1 to 10 where 1 is very poor and 10 is very good, how would you rate the overall quality of life in the city of Calgary today?

Base: Valid respondents (All Calgarians n=2,497, 18 to 64 n=1,594, 65+ n=839)

Great place to make a life

A majority (70%) of Calgarians believe that Calgary is a great place to make a life. A higher proportion of Calgarians age 65 and above (74%) agree that Calgary is a great place to make a life compared to those under age 65 (70%).



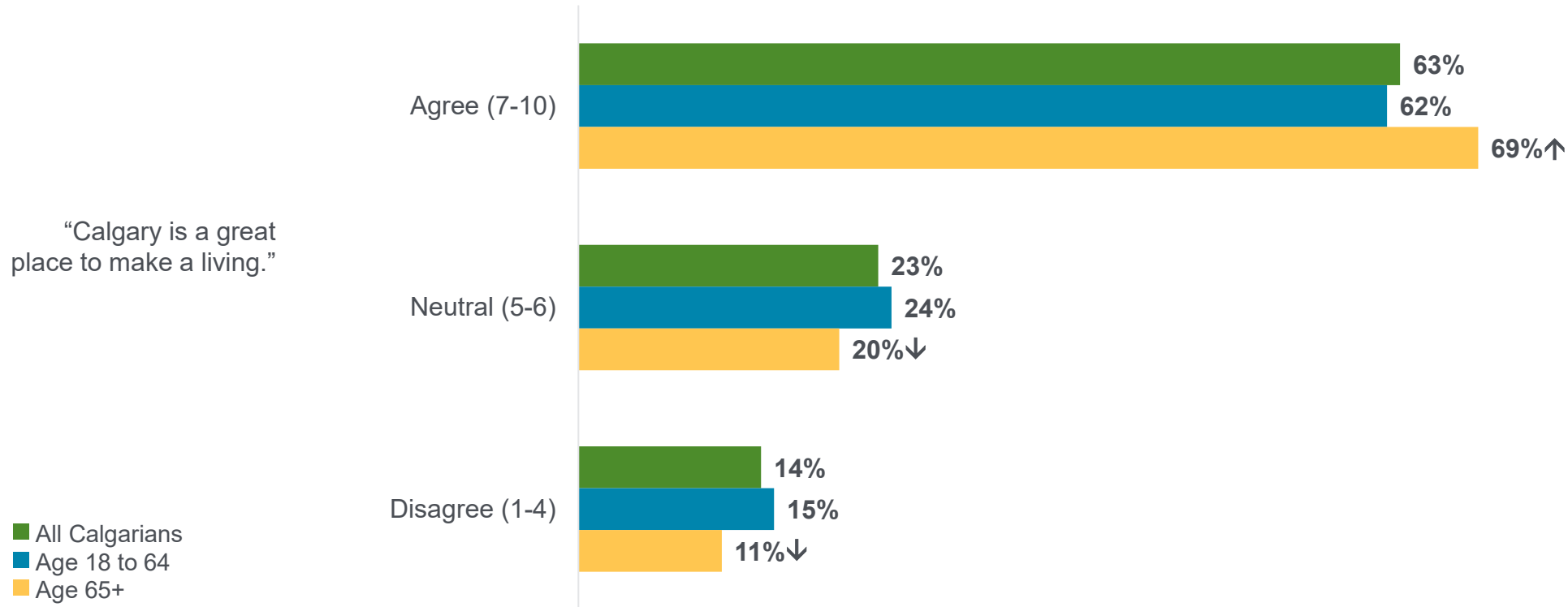
Q. I'm going to read you a series of statements that some people have said about life in Calgary. Please indicate if you agree or disagree with each using a scale from 1 to 10, where 1 is completely disagree and 10 is completely agree.

Base: Valid respondents (All Calgarians n=2,494, 18 to 64 n=1,593, 65+ n=837)

↑/↓ Statistically higher/lower than comparable subgroup

Great place to make a living

More than three-fifths (63%) of Calgarians agree that Calgary is a great place to make a living. The view that Calgary is a great place to make a living is more common among Calgarians age 65 and older (69%) than those under age 65 (62%). Fewer Calgarians age 65 and above disagree that Calgary is a great place to make a living (11% vs. 15%) or have neutral views (20% vs. 24%) on this aspect.



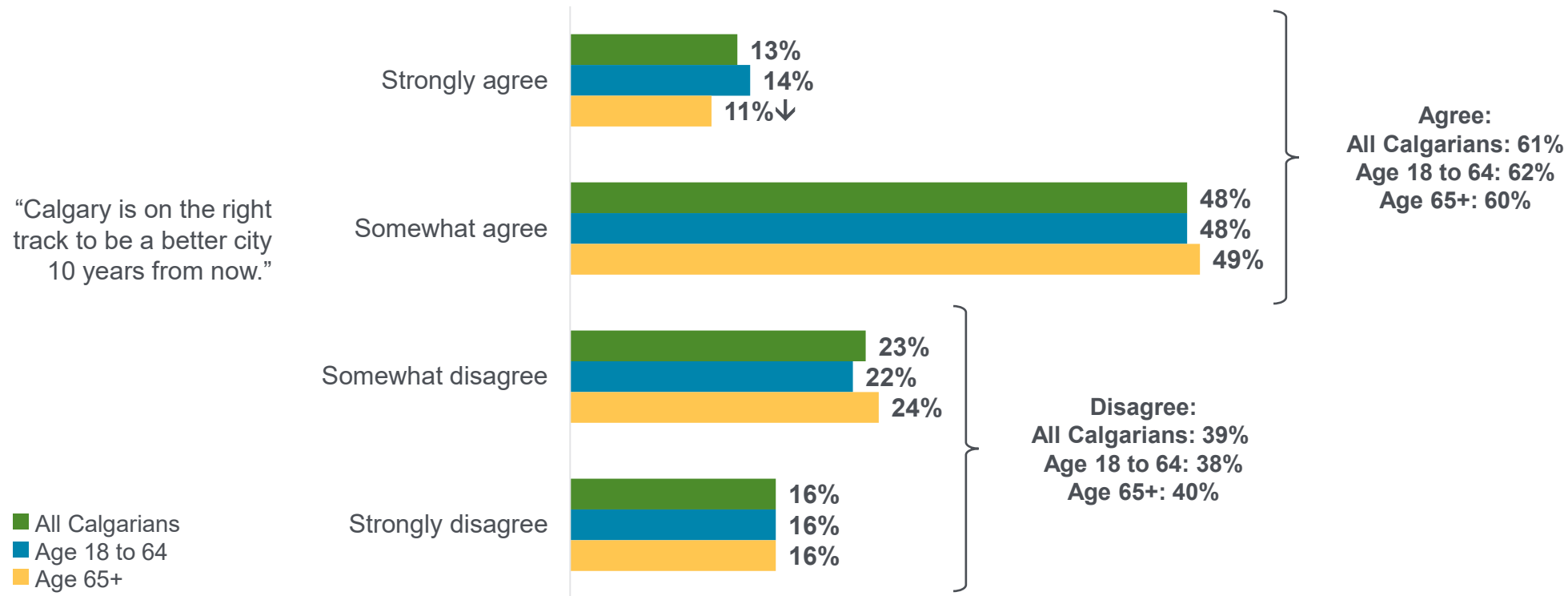
Next, I'm going to read you a series of statements that some people have said about life in Calgary. Please indicate if you agree or disagree with each using a scale from 1 to 10, where 1 is completely disagree and 10 is completely agree.

Base: Valid respondents (All Calgarians n=2,471, 18 to 64 n=1,592, 65+ n=817)

↑/↓ Statistically higher/lower than comparable subgroup

On track to be a better city

Three-fifths (61%) of Calgarians believe Calgary is on the right track to be a better city in the next decade. The belief that Calgary is on the right track for the future is similar between age groups (60% among those 65+ and 62% among those under age 65). However, the intensity of this outlook varies slightly, with a lower proportion of Calgarians age 65+ 'strongly' agreeing compared to those under age 65 (11% vs. 14%).



Q. There are challenges facing The City of Calgary today, but also success stories. Do you agree or disagree that: Calgary is on the right track to be a better city 10 years from now?

Base: Valid respondents (All Calgarians n=2,486, 18 to 64 n=1,590, 65+ n=832)

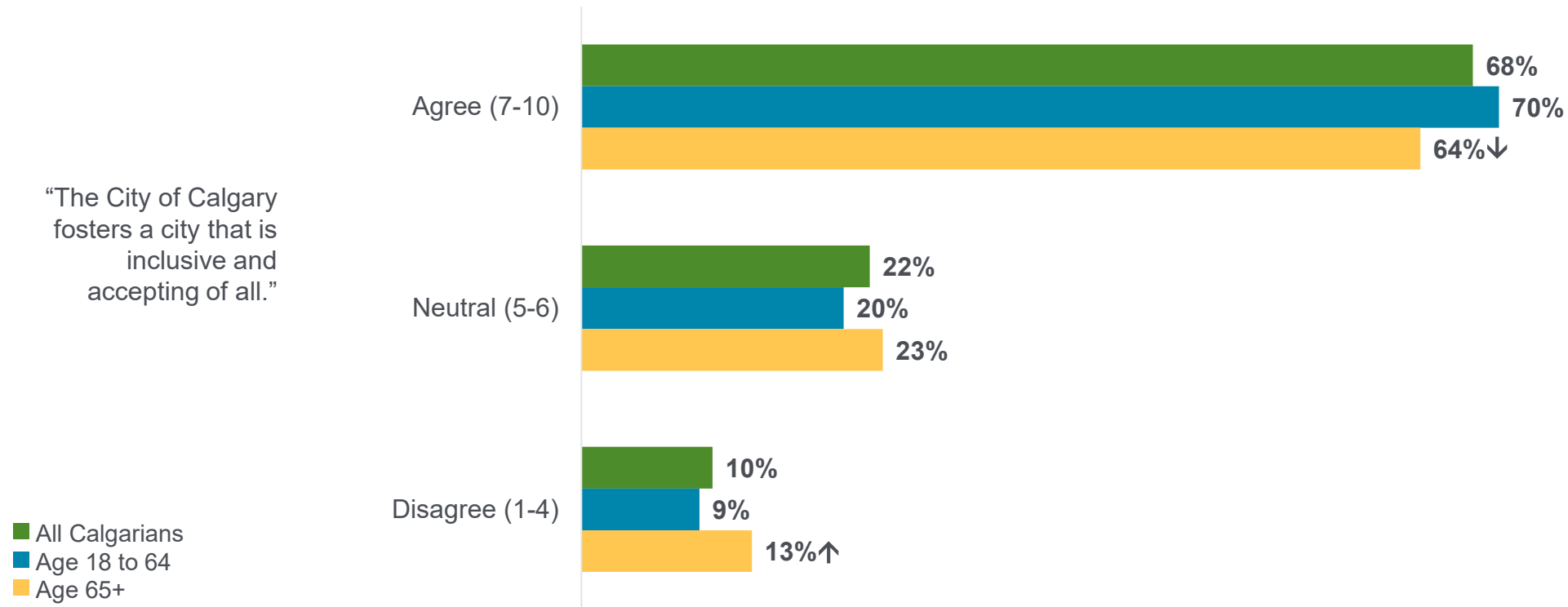
↑/↓ Statistically higher/lower than comparable subgroup



Inclusivity

Fosters a city that is inclusive and accepting

Around two-thirds (68%) of Calgarians believe that The City fosters an inclusive and accepting environment for all. The perception that The City is inclusive and accepting of all is less common among Calgarians age 65 and above (64%) compared to those under age 65 (70%).



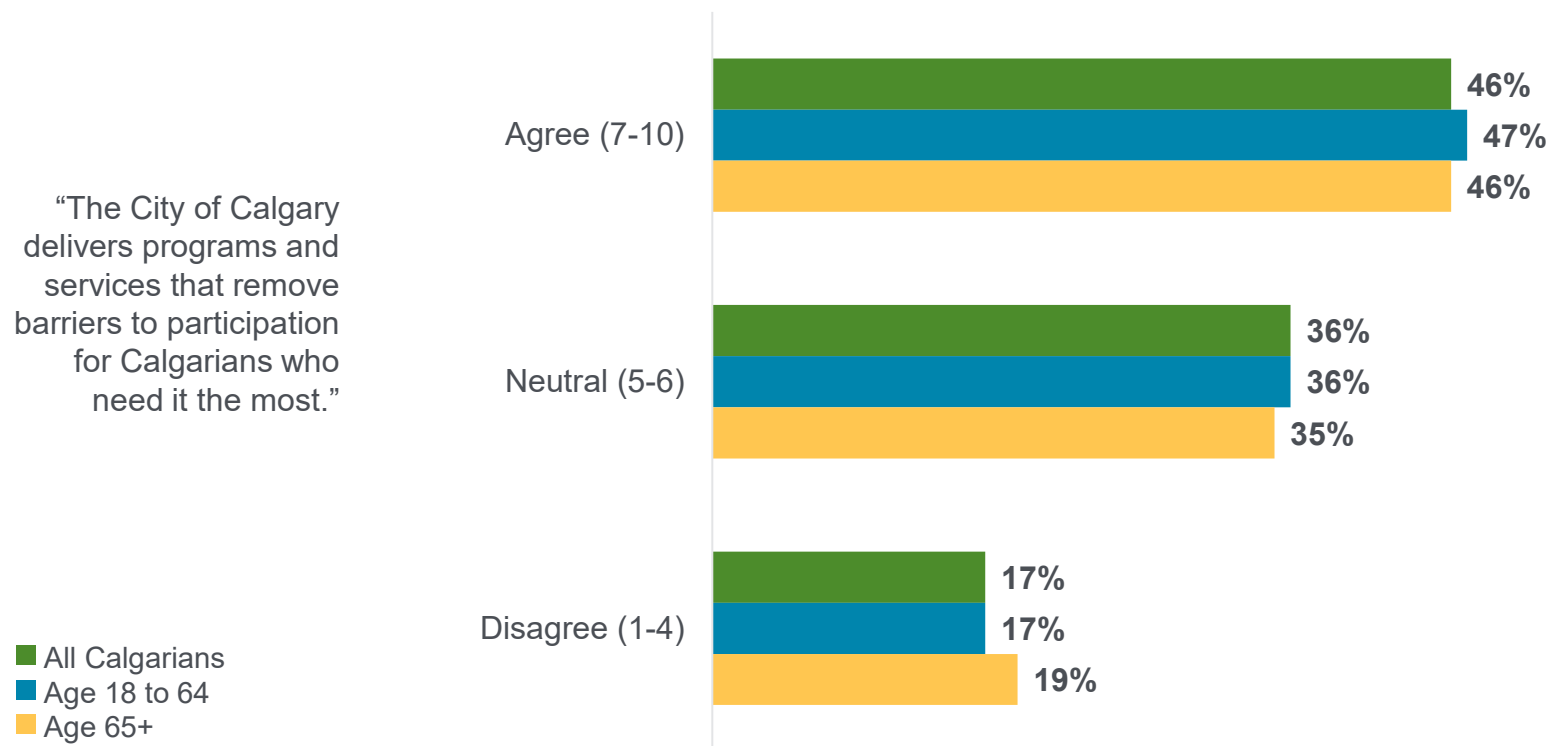
Q. I'm going to read you a series of statements that some people have said about life in Calgary. Please indicate if you agree or disagree with each using a scale from 1 to 10, where 1 is completely disagree and 10 is completely agree.

Base: Valid respondents (All Calgarians n=2,469, 18 to 64 n=1,579, 65+ n=826)

↑/↓ Statistically higher/lower than comparable subgroup

Delivers programs and services that remove barriers to participation

Around one-half (46%) of all Calgarians agree that The City delivers programs and services that remove participation barriers for those who need it most. Both age groups similarly believe that The City of Calgary has programs and services that remove such barriers (46% among Calgarians age 65+ and 47% among Calgarians under age 65).

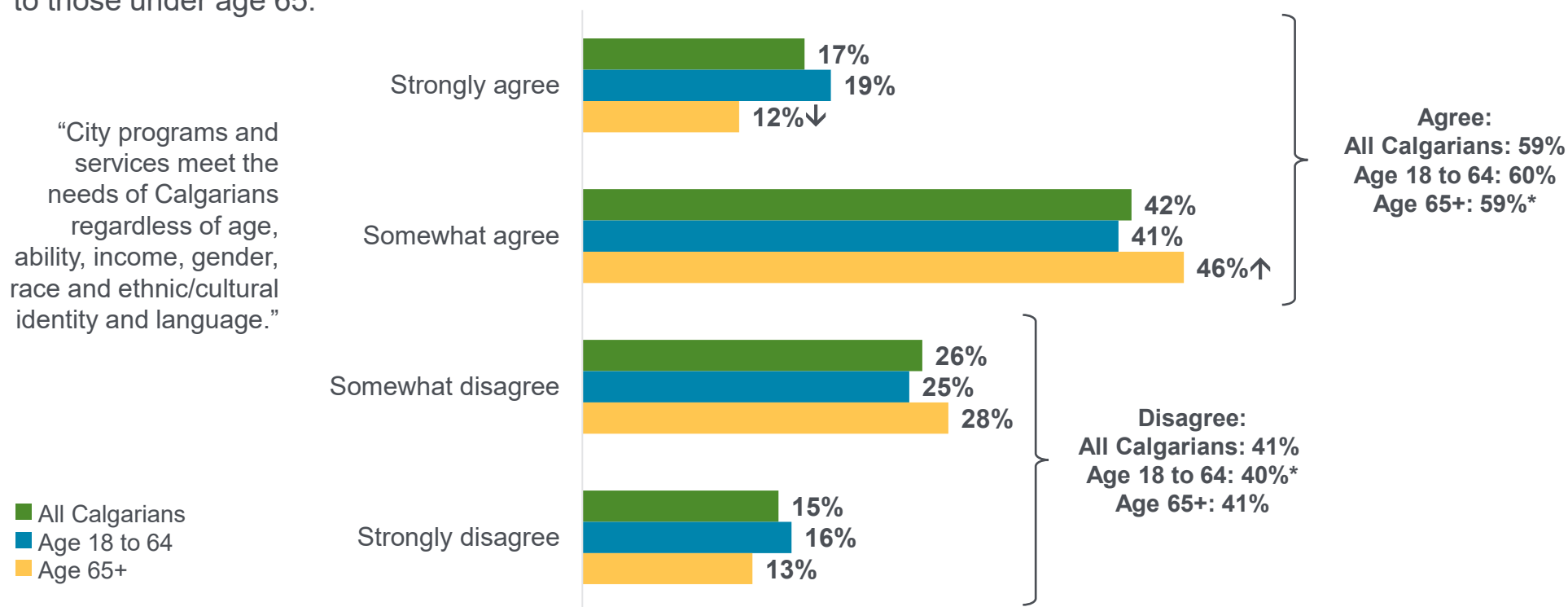


Q. Please tell me [to what extent] you agree or disagree with the following statement: The City of Calgary delivers programs and services that remove barriers to participation for Calgarians who need it the most.

Base: Valid respondents (All Calgarians n=2,388, 18 to 64 n=1,528, 65+ n=800)

Social equity

Three-fifths (59%) of Calgarians agree that City programs and services meet the needs of Calgarians regardless of age, ability, income, gender, race and ethnic/cultural identity and language. While overall agreement that City programs and services meet the needs of all Calgarians is similar between Calgarians age 65 and above (59%) and those under age 65 (60%), there are differences in the strength of agreement. A lower proportion of Calgarians aged 65 and above 'strongly' agree (12% vs. 19%) and a higher proportion 'somewhat' agree (46% vs. 41%) compared to those under age 65.



Q. Do you agree or disagree that: City programs and services meet the needs of all Calgarians regardless of age, ability, income, gender, race and ethnic/cultural identity and language?

Base: Valid respondents (All Calgarians n=2,457, 18 to 64 n=1,578, 65+ n=817)

*Rounding

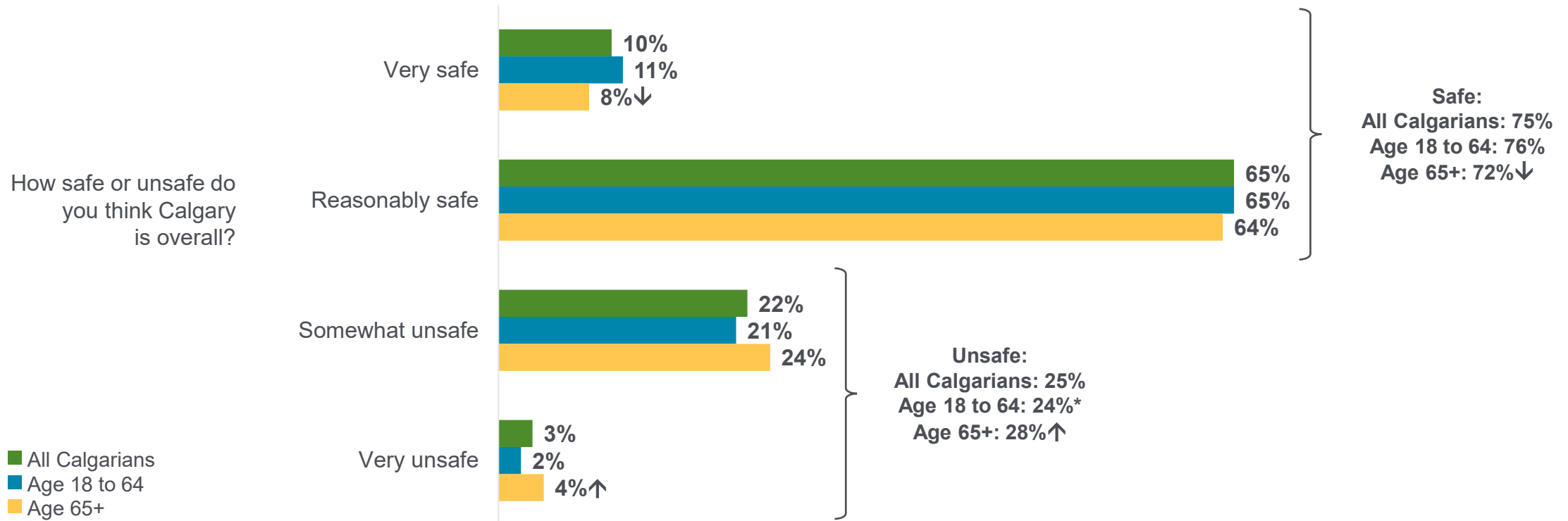
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Safety

Overall perceived safety of the city of Calgary

Three-quarters (75%) of Calgarians feel the city of Calgary is 'safe' overall. Perceptions of safety are statistically lower among Calgarians age 65 and up compared to Calgarians who are age 18 to 64 (72% vs. 76%).



Q. How safe or unsafe do you think Calgary is overall?
 Base: Valid respondents (All Calgarians n=2,495, 18 to 64 n=1,594, 65+ n=837)

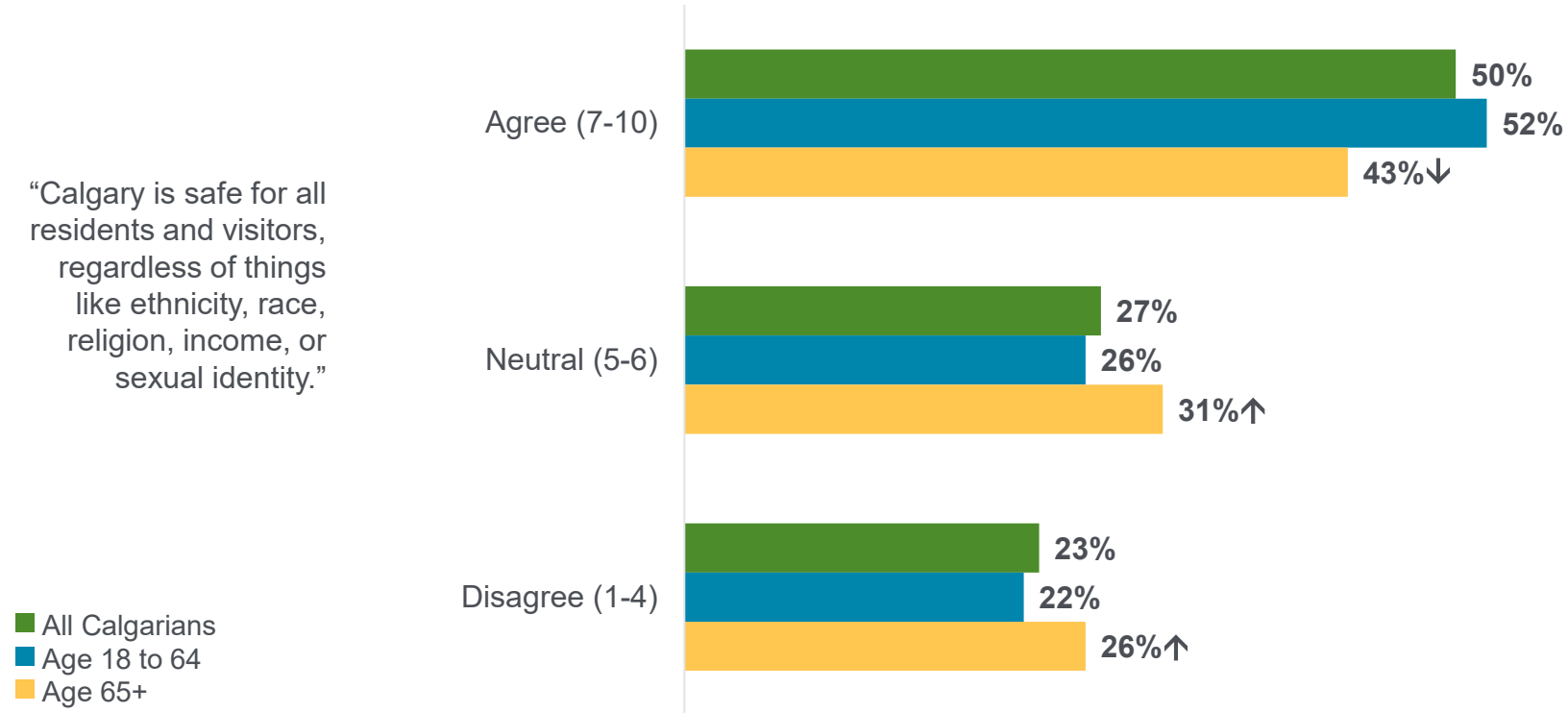
*Rounding

↑/↓ Statistically higher/lower than comparable subgroup

Safe for all residents and visitors

Half (50%) of all Calgarians think the city of Calgary is safe for all residents and visitors, regardless of ethnicity, race, religion, income, or sexual identity. A lower proportion of Calgarians age 65 and above (43%) agree that Calgary is safe for everyone including those with different backgrounds than Calgarians age 18 to 64 (52%). Both neutral and disagree ratings are higher among those age 65 and above compared to their younger counterparts.

“Calgary is safe for all residents and visitors, regardless of things like ethnicity, race, religion, income, or sexual identity.”



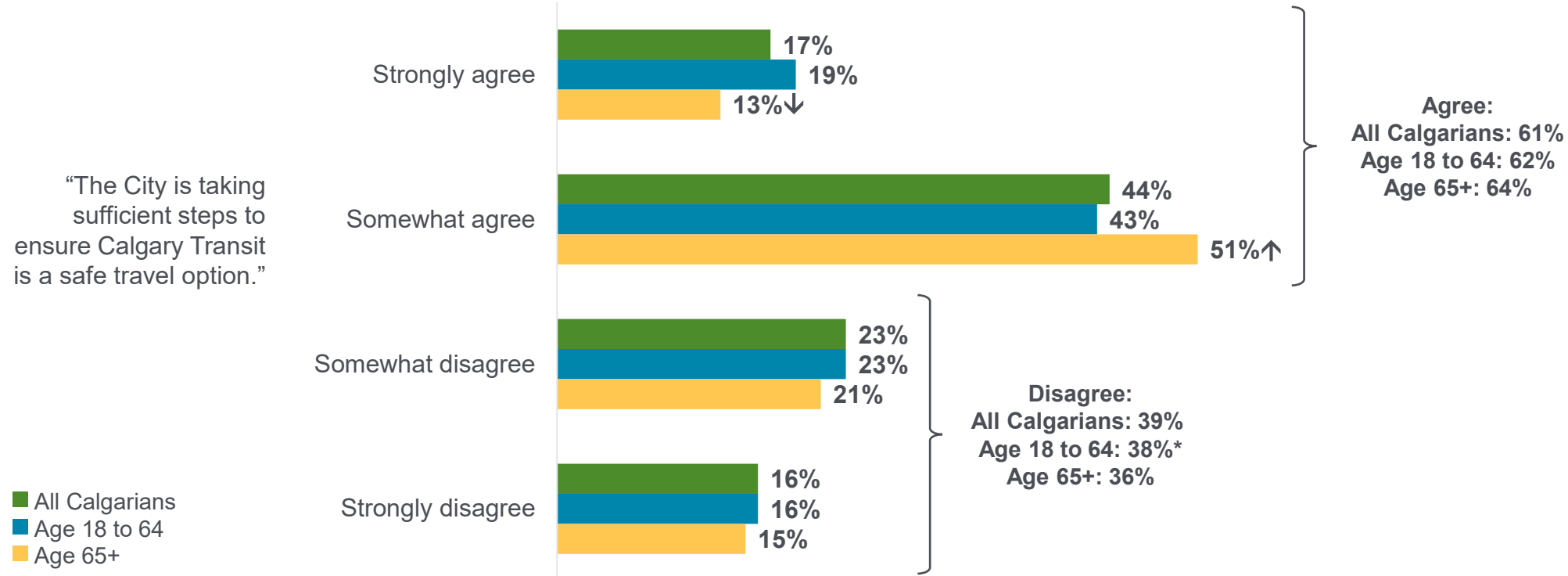
Q. I'm going to read you a series of statements that some people have said about life in Calgary. Please indicate if you agree or disagree with each using a scale from 1 to 10, where 1 is 'completely disagree' and 10 is 'completely agree'.

Base: Valid respondents (All Calgarians n=2,483, 18 to 64 n=1,586, 65+ n=834)

↑/↓ Statistically higher/lower than comparable subgroup

Ensuring Calgary Transit safety

Three-fifths (61%) of Calgarians agree that The City is taking sufficient steps to ensure Calgary Transit is a safe travel option. Overall agreement that The City is adequately addressing transit safety is similar between age groups (64% among those 65 and above, 62% among those under age 65). However, the intensity of this sentiment differs, with fewer Calgarians age 65 and above strongly agreeing (13% vs. 19%) and more somewhat agreeing (51% vs. 43%) compared to those under age 65.



Q. Now we have some questions about transit in general. Please indicate the extent to which you agree or disagree with the following statements, using the same scale.

Base: Valid respondents (All Calgarians n=1,211, 18 to 64 n=793, 65+ n=389)

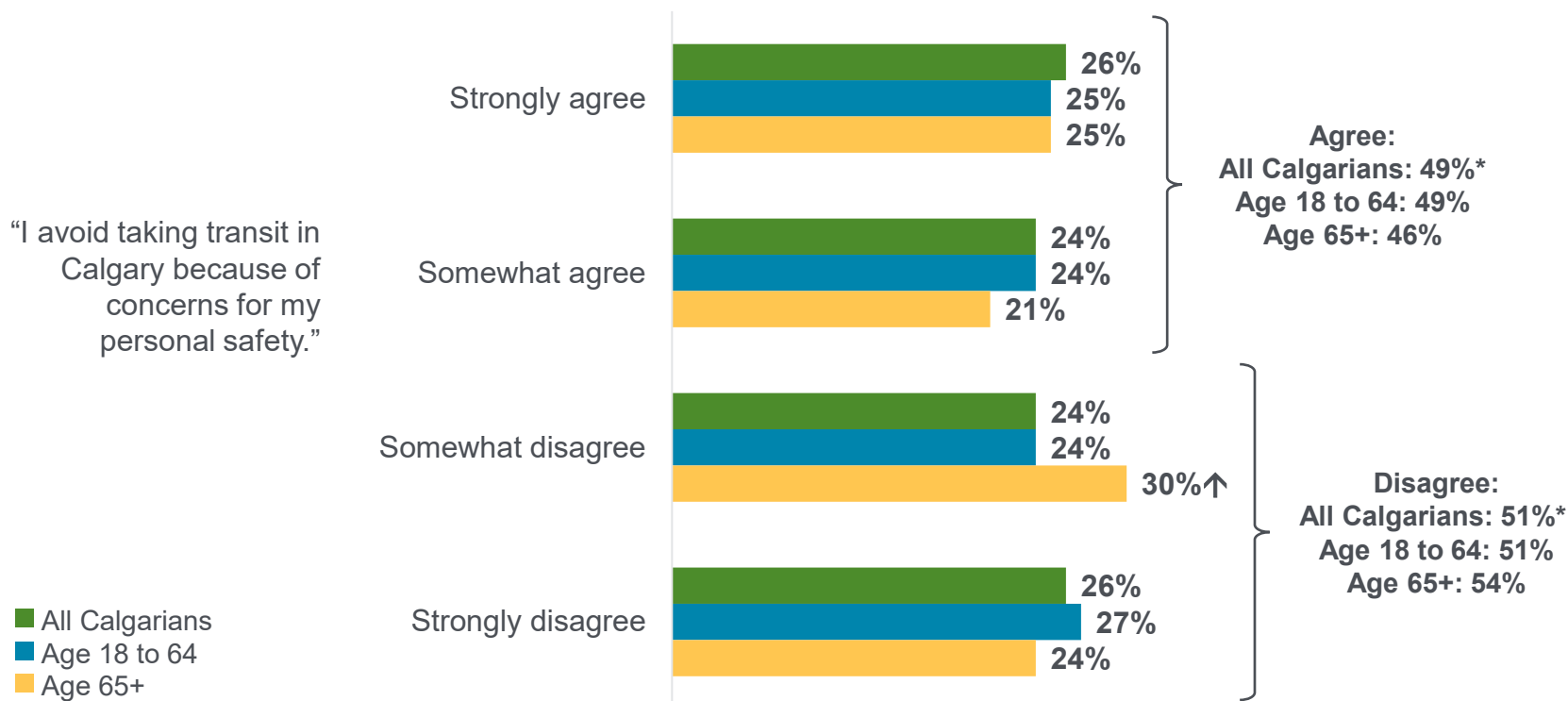
Question asked of split sample

*Rounding

↑/↓ Statistically higher/lower than comparable subgroup

Avoiding transit due to safety concerns

A sizeable minority (49%) of Calgarians avoid public transit because they are concerned about their personal safety. Concerns about safety equally prevent commuters of all ages from using public transit (46% of those age 65+ and 49% of those under age 65). While disagree ratings are also consistent, a higher proportion of Calgarians age 65+ 'somewhat' disagree (30% vs. 24% of those under age 65).



Q. Now we have some questions about transit in general. Please indicate the extent to which you agree or disagree with the following statements, using the same scale.

Base: Valid respondents (All Calgarians n=1,200, 18 to 64 n=794, 65+ n=377)

Question asked of split sample

*Rounding

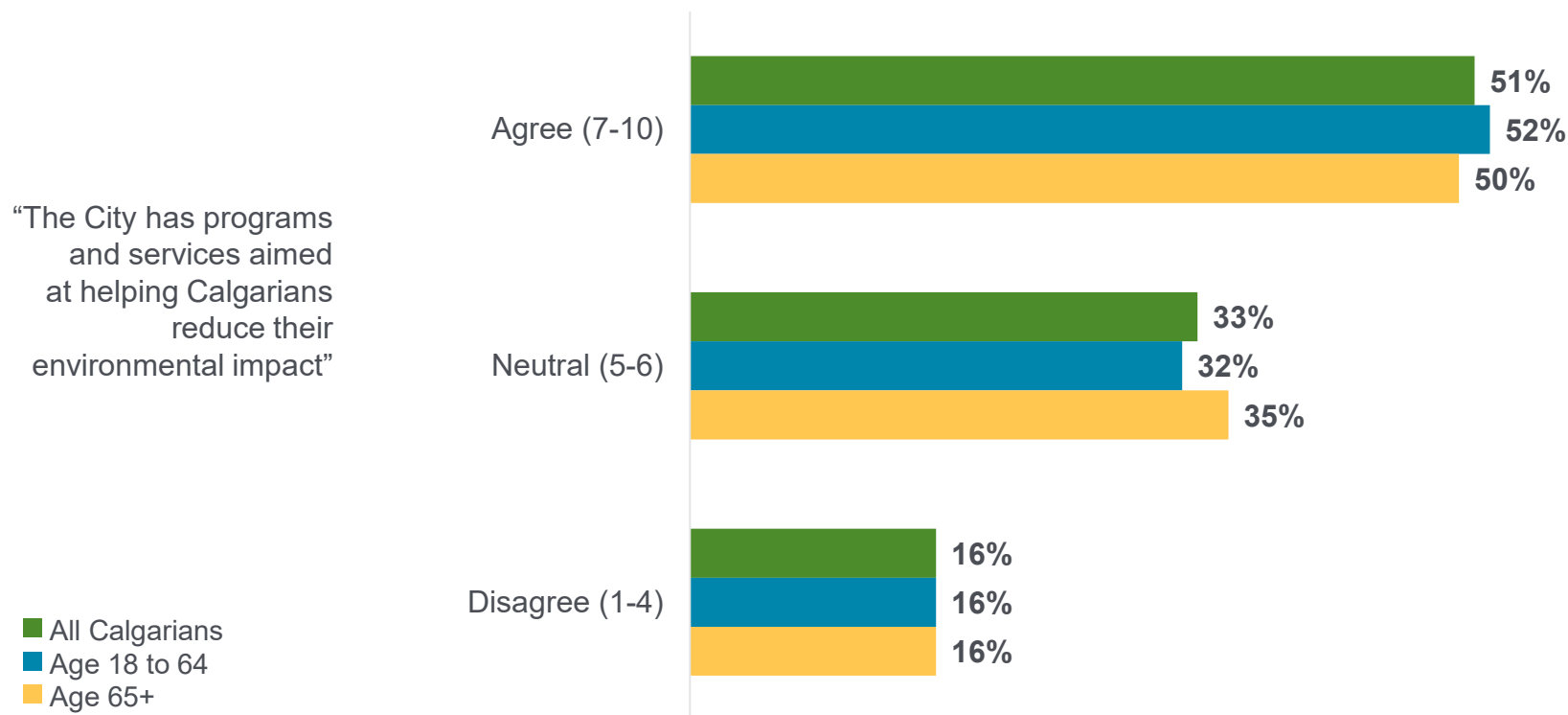
↑/↓ Statistically higher/lower than comparable subgroup



The environment

City programs to reduce environmental impact

One-half (51%) of Calgarians agree that The City has programs and services to help residents lessen their environmental impact. Recognition of The City's environmental initiatives is consistent across the two age groups, with 50% of those age 65 and above and 52% of those under age 65 acknowledging these efforts.



Q. I'm going to read you a series of statements that some people have said about life in Calgary. Please indicate if you agree or disagree with each using a scale from 1 to 10, where 1 is 'completely disagree' and 10 is 'completely agree'.

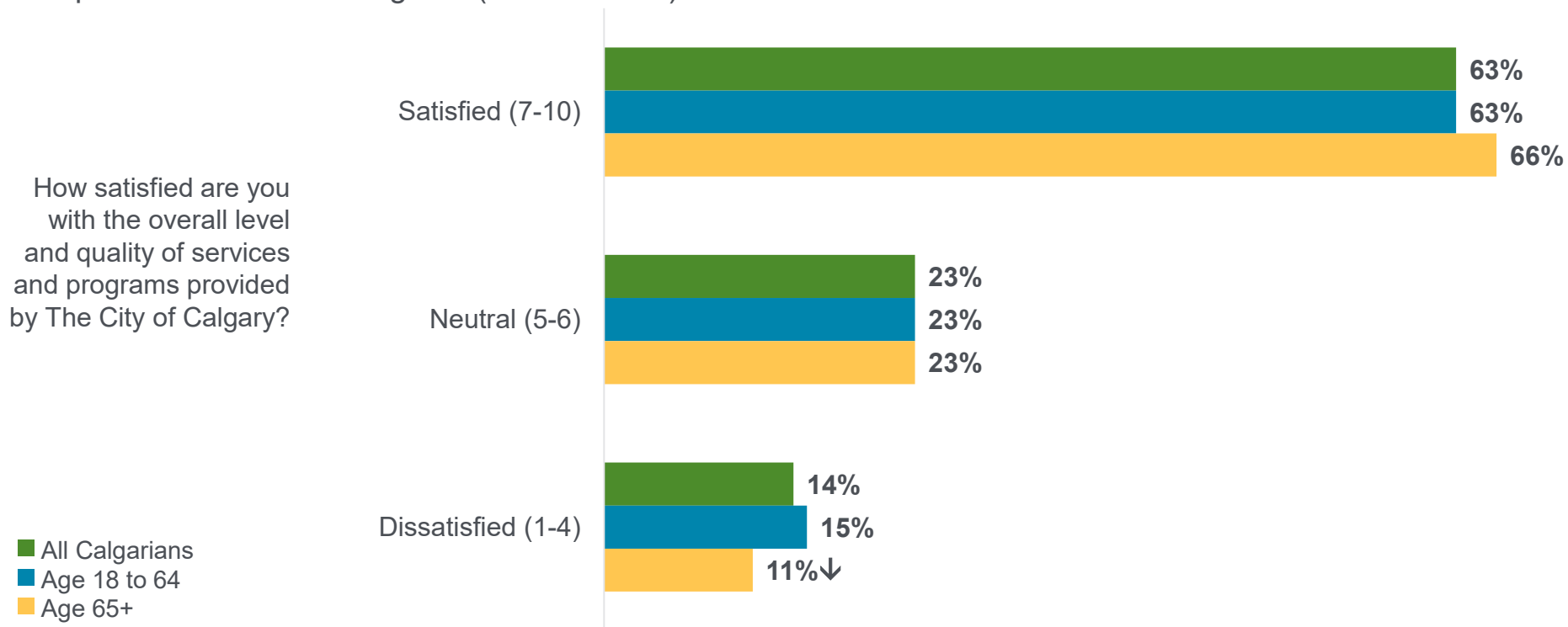
Base: Valid respondents (All Calgarians n=2,435, 18 to 64 n=1,552, 65+ n=823)



City services and programs

Satisfaction with the overall level and quality of City services and programs

More than three-fifths (63%) of Calgarians are satisfied with the overall level and quality of City services and programs. Satisfaction with municipal services and programs is comparable between age groups (66% among Calgarians age 65 and above and 63% among those under age 65). However, there is a slight difference in dissatisfaction levels, with fewer Calgarians age 65 and above expressing dissatisfaction compared to those under age 65 (11% vs. 15%).



Q. On a scale of 1 to 10 where 1 is not at all satisfied and 10 is very satisfied, how satisfied are you with the overall level and quality of services and programs provided by The City of Calgary?

Base: Valid respondents (All Calgarians n=2,493, 18 to 64 n=1,594, 65+ n=836)

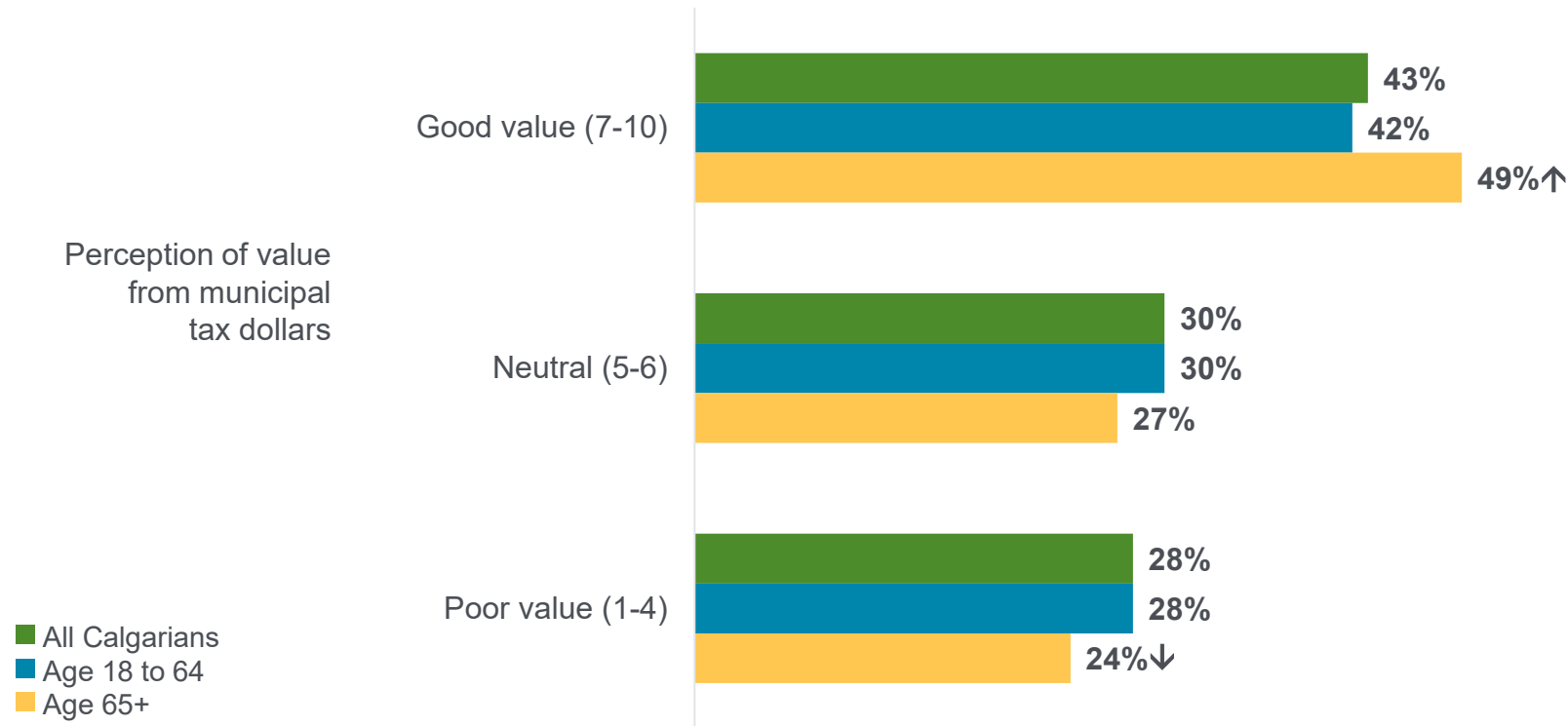
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Taxation

Perceived value of property taxes

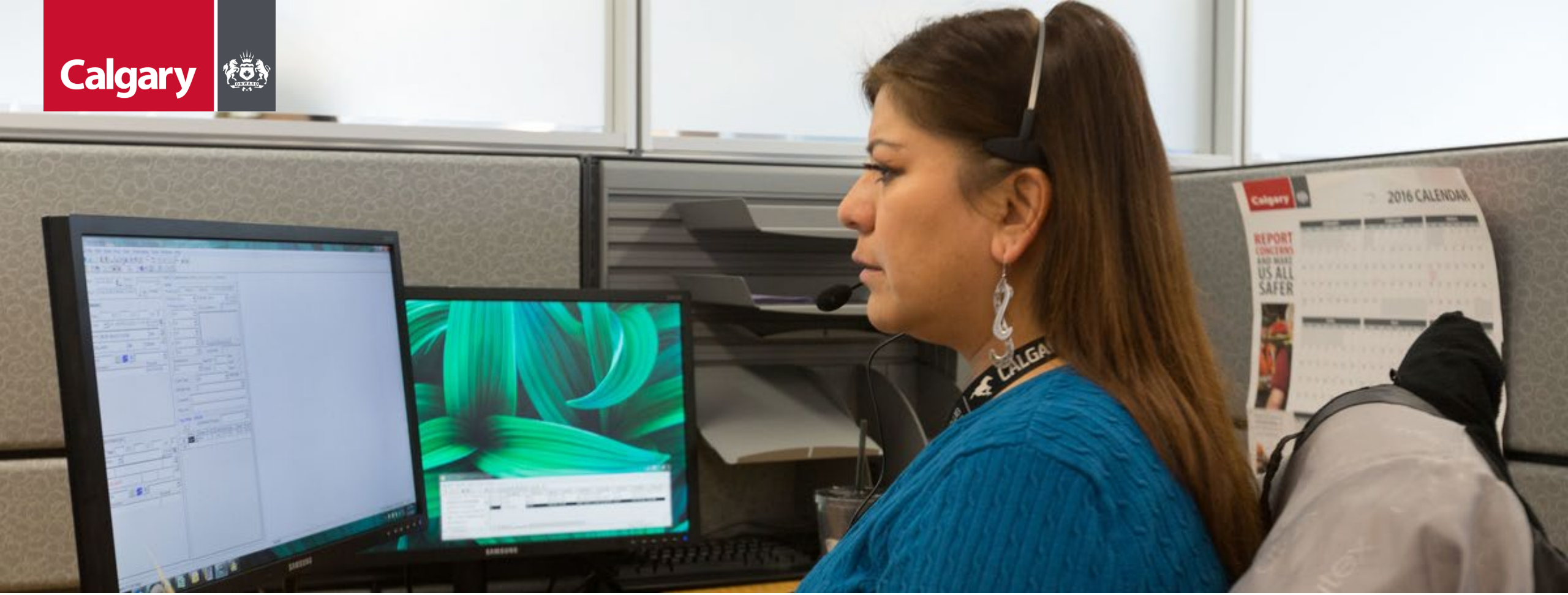
More than two-fifths (43%) of Calgarians consider the value that they receive from their municipal property tax dollars to be good. Calgarians age 65 and above have a more positive perception of tax value, with 49% saying they receive good value compared to 42% among those under age 65.



Q. Property tax dollars are divided between The City and the Province. Approximately two-thirds of residential property tax payment goes to The City to fund municipal services. Considering the services provided by The City, please rate the value you feel you receive from your municipal property tax dollars using a scale of 1 to 10 where 1 is very poor value and 10 is very good value.

Base: Valid respondents (All Calgarians n=2,461, 18 to 64 n=1,567, 65+ n=832)

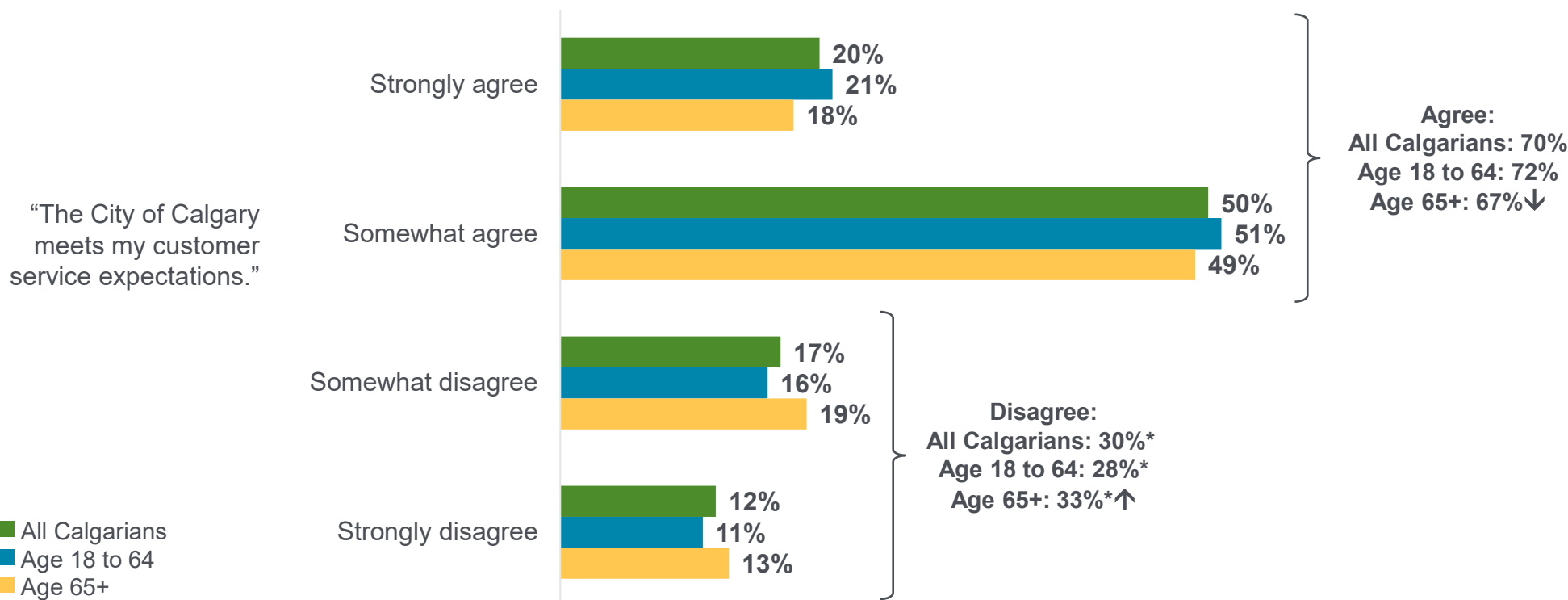
↑/↓ Statistically higher/lower than comparable subgroup



Customer service

The City meets customer service expectations

Seven-in-ten (70%) Calgarians agree that The City meets their customer service expectations. Agreement that The City of Calgary fulfills customer service expectations is lower among Calgarians age 65 and above (67%) compared to those under age 65 (72%).



Q. Thinking about your dealings with The City of Calgary, your general impressions and things you may have read, seen or heard. Please tell me [to what extent] if you agree or disagree with each of the following statements.
 Base: Valid respondents (All Calgarians n=2,460, 18 to 64 n=1,572, 65+ n=826)

*Rounding

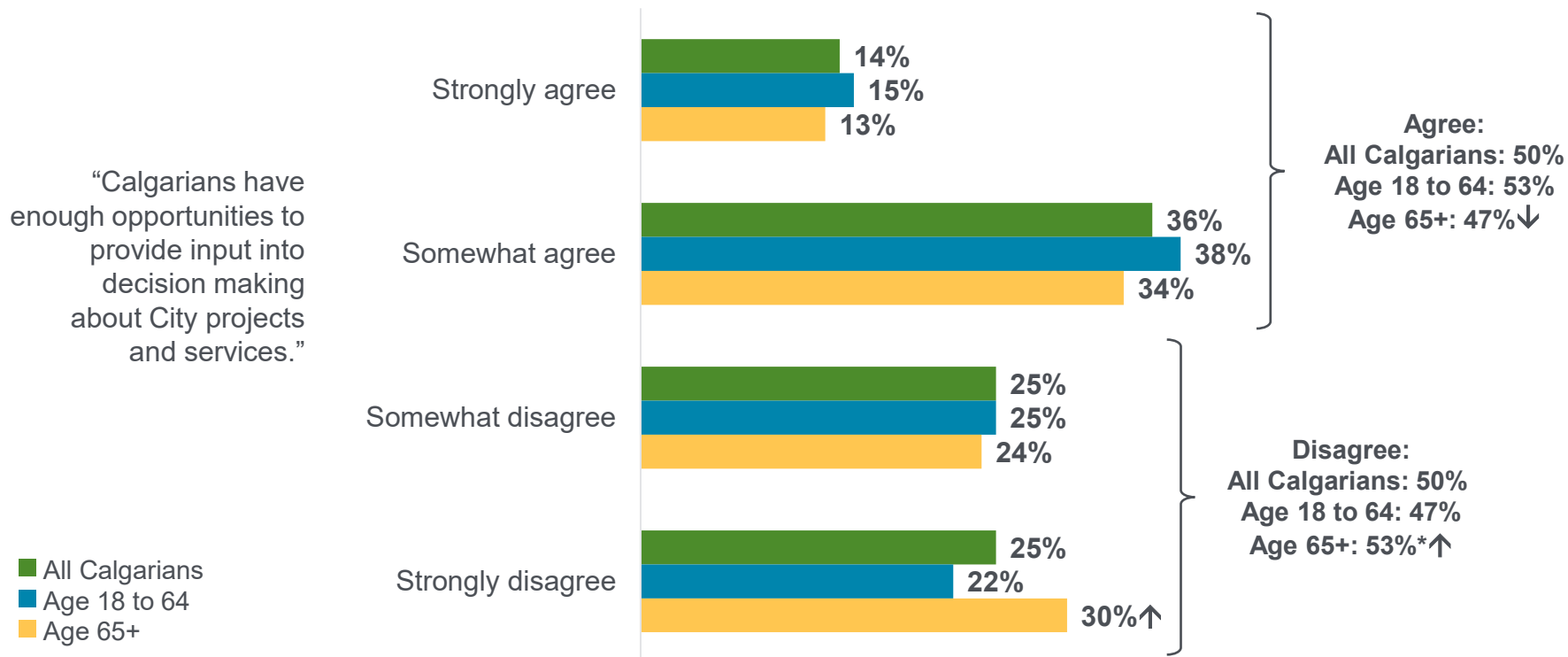
↑/↓ Statistically higher/lower than comparable subgroup



Input from Calgarians

Calgarians have enough opportunities to provide input

One-half (50%) of Calgarians believe they have sufficient opportunities to provide input into decision making about City projects and services. A lower proportion of Calgarians age 65 and above agree that there are adequate opportunities for input (47%) compared to those under age 65 (53%). Also, a higher proportion of seniors disagree with this statement (53% vs. 47% of those under age 65), led by a difference in 'strongly' disagree ratings (30% vs. 22%).



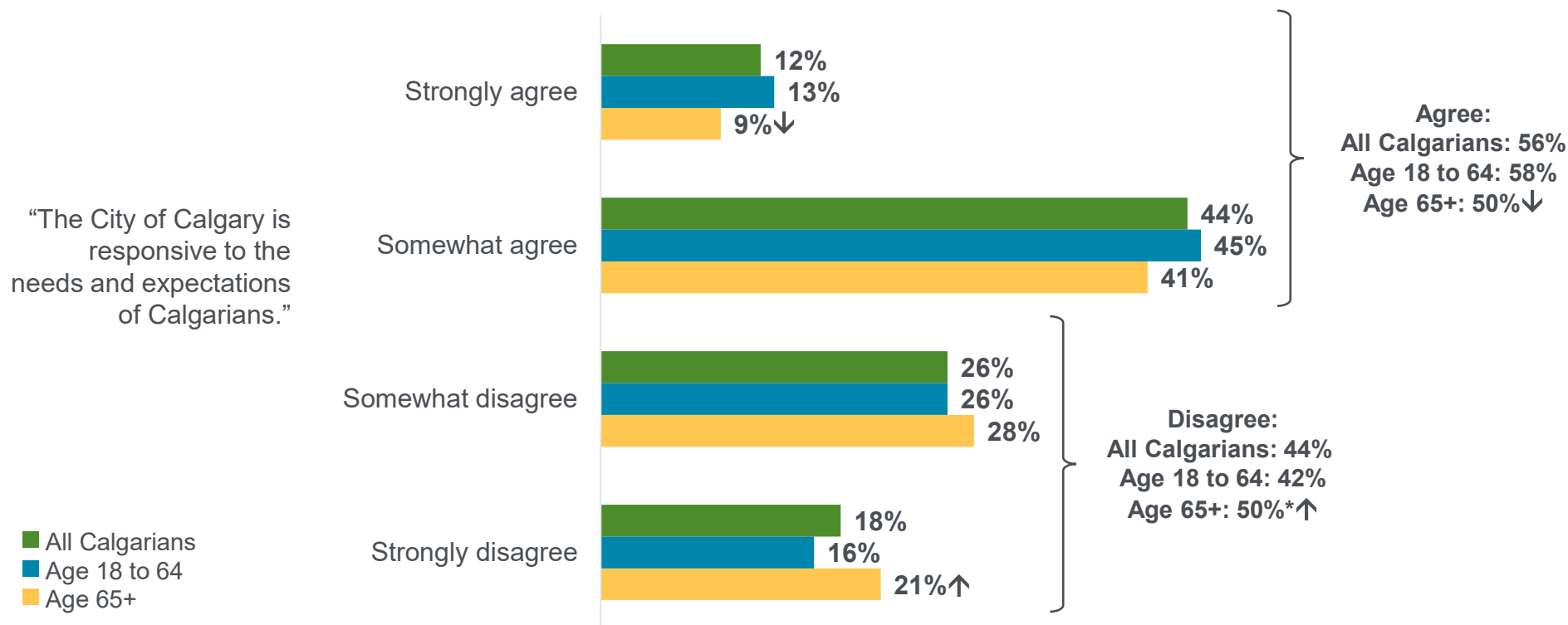
Q. Thinking about your dealings with The City of Calgary, your general impressions and things you may have read, seen or heard. Please tell me [to what extent] if you agree or disagree with each of the following statements.
 Base: Valid respondents (All Calgarians n=2,469, 18 to 64 n=1,577, 65+ n=830)

*Rounding

↑/↓ Statistically higher/lower than comparable subgroup

Responsive to Calgarians

More than one-half (56%) of Calgarians agree that The City of Calgary is responsive to their needs and expectations. The perception that The City is attentive to residents' needs and expectations is lower among Calgarians age 65 and above (50%) compared to those under age 65 (58%). Disagreement is higher among Calgarians age 65 and above (50% vs. 42%), including more who 'strongly' disagree (21% vs. 16%).



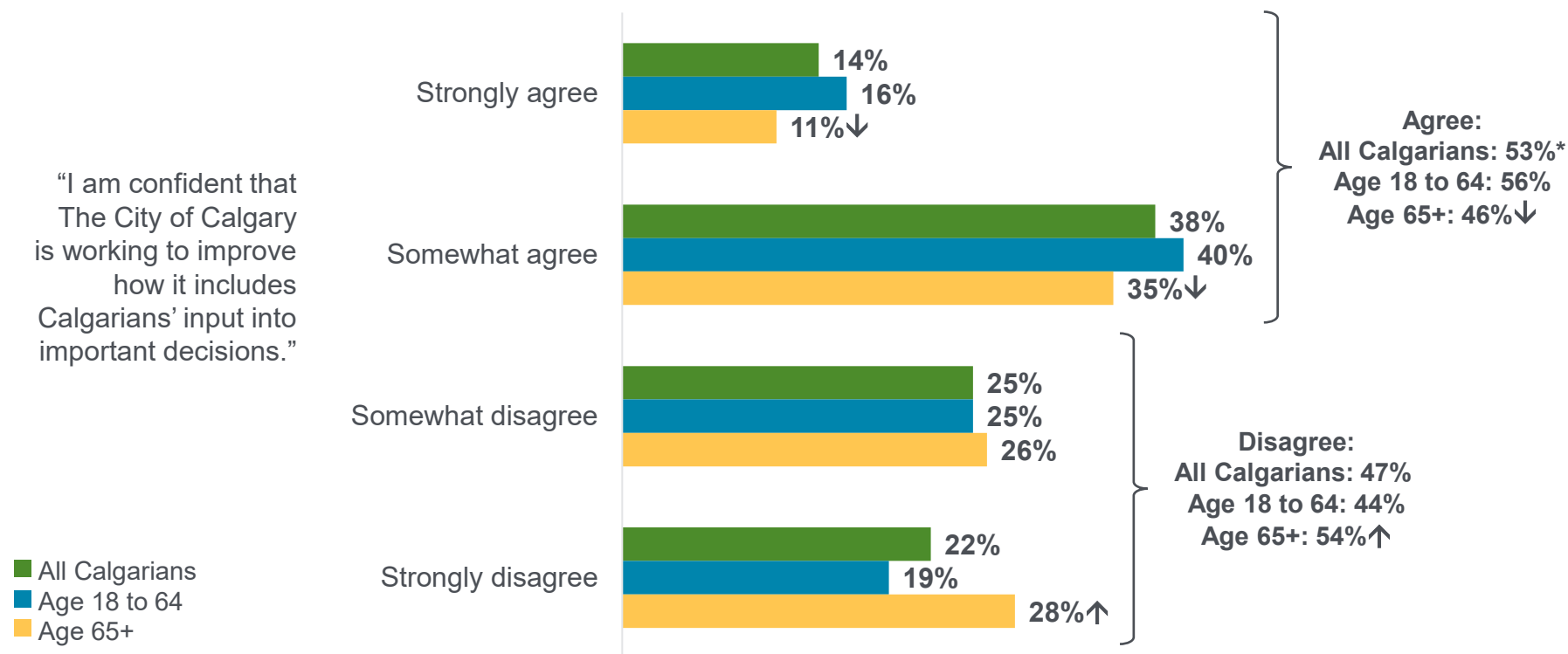
Q. Please tell me [to what extent] if you agree or disagree with each of the following statements.
 Base: Valid respondents (All Calgarians n=2,485, 18 to 64 n=1,591, 65+ n=831)

*Rounding

↑/↓ Statistically higher/lower than comparable subgroup

The City is working at including Calgarians' input

A small majority (53%) of Calgarians are confident that The City is working to improve how it incorporates residents' input into important decisions. This confidence in The City's efforts to enhance public input is less prevalent among Calgarians age 65 and above (46%) compared to those under age 65 (56%). A higher proportion disagree (54% vs. 44%), led by differences in 'strongly' disagree ratings (28% of those age 65 and above vs. 19% of those under age 65).



Q. Please tell me [to what extent] if you agree or disagree with each of the following statements.
Base: Valid respondents (All Calgarians n=2,480, 18 to 64 n=1,589, 65+ n=828)

*Rounding

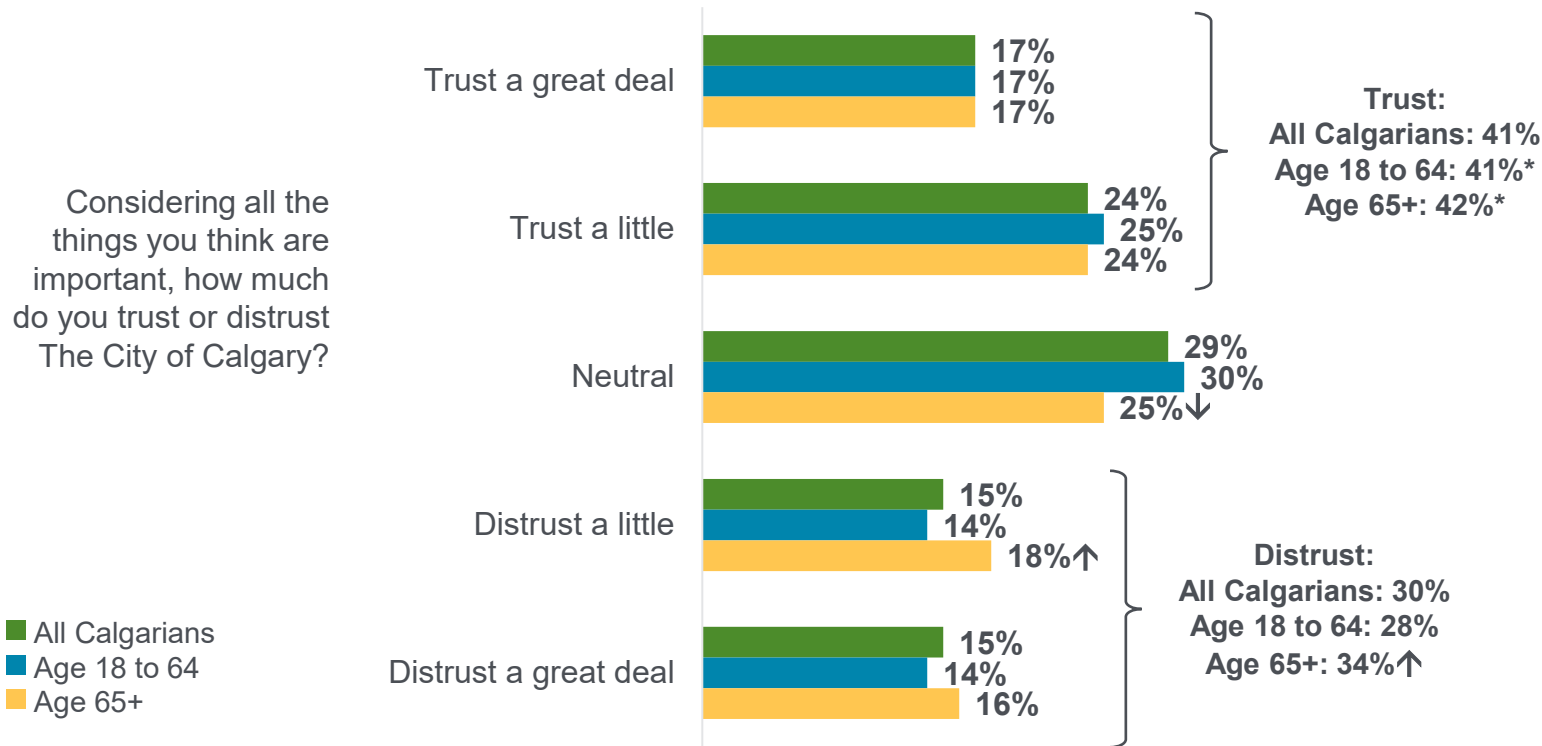
↑/↓ Statistically higher/lower than comparable subgroup



City reputation and performance

Trust in The City of Calgary

Two-fifths (41%) of all Calgarians trust The City of Calgary. Overall trust in The City is similar between age groups (42% of Calgarians age 65 and above and 41% of those under age 65). However, there are differences in distrust levels, with a higher proportion of Calgarians age 65 and above saying they distrust The City (34% vs. 28% of those under age 65), with slightly more who distrust 'a little' (18% vs. 14%).



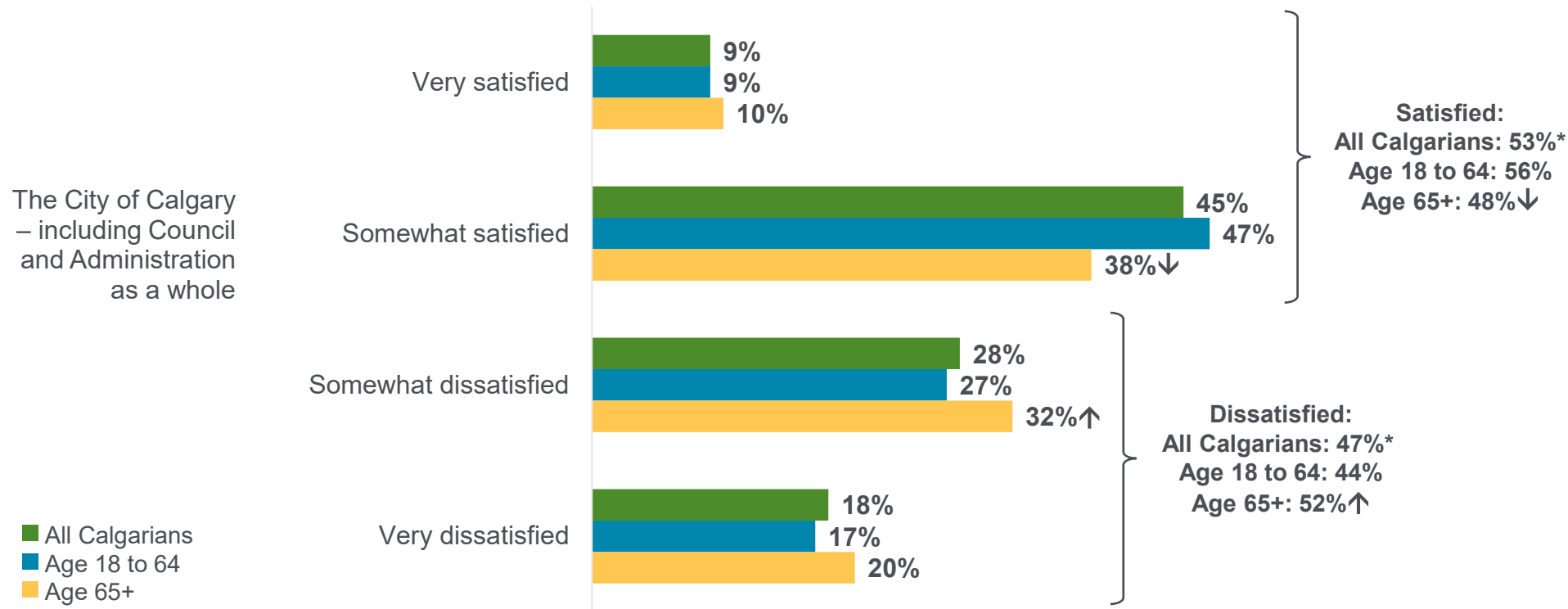
Q. Considering all the things you think are important, how much do you trust or distrust The City of Calgary?
 Base: Valid respondents (All Calgarians n=2,485, 18 to 64 n=1,591, 65+ n=831)

*Rounding

↑/↓ Statistically higher/lower than comparable subgroup

Satisfaction with The City as a whole

Around one-half (53%) of Calgarians are satisfied with how The City, including Council and Administration as a whole, is running Calgary. Satisfaction with The City's overall performance is lower among Calgarians age 65 and above (48%) compared to those under 65 (56%). This difference is primarily driven by lower 'somewhat' satisfied ratings among those age 65 and above (38% vs. 47% of those under 65).



Q. Taking everything into account, how satisfied or dissatisfied are you with the way The City of Calgary – including Council and Administration as a whole - is going about running our city?

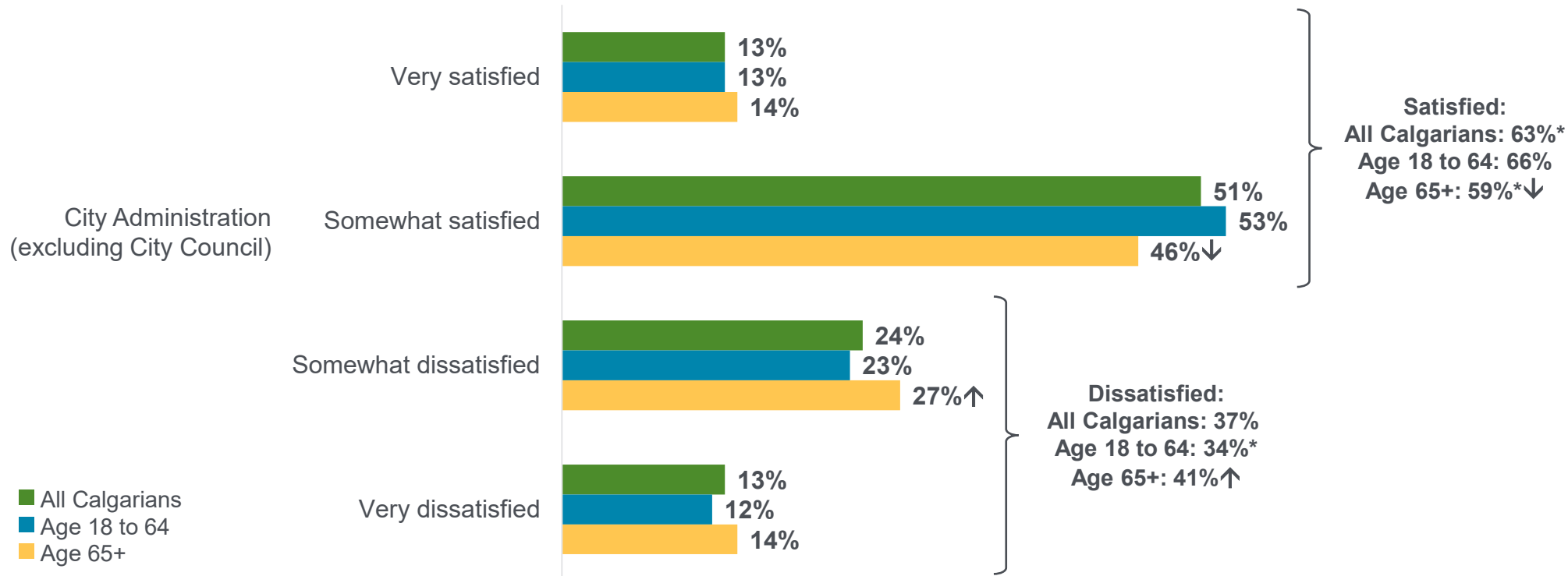
Base: Valid respondents (All Calgarians n=2,490, 18 to 64 n=1,591, 65+ n=834)

*Rounding

↑/↓ Statistically higher/lower than comparable subgroup

Satisfaction with City Administration

A majority (63%) of Calgarians are satisfied with how City Administration is running the city. Approval of City Administration's performance is less widespread among Calgarians age 65 and above (59%) compared to those under 65 (66%). This difference is largely attributable to fewer Calgarians age 65 and above who are 'somewhat' satisfied (46% vs. 53% of those under age 65).



Q. Thinking about Calgary's City Administration, excluding Council, how satisfied or dissatisfied are you with the way City Administration is going about running our city?

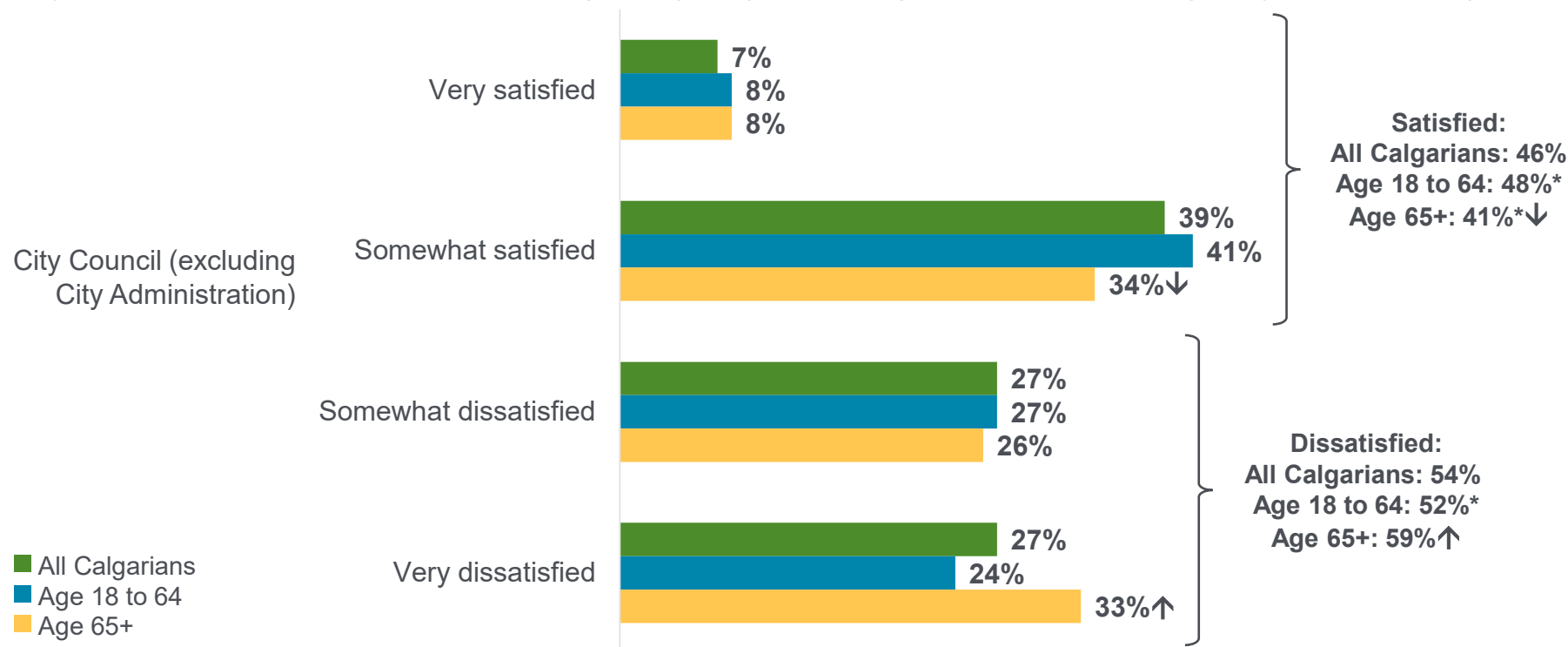
Base: Valid respondents (All Calgarians n=2,473, 18 to 64 n=1,585, 65+ n=825)

*Rounding

↑/↓ Statistically higher/lower than comparable subgroup

Satisfaction with City Council

Around one-half (46%) of all Calgarians are satisfied with how City Council is running Calgary. Satisfaction with City Council's performance is lower among Calgarians age 65 and above (41%) than their younger counterparts (48%). This difference is primarily due to fewer 'somewhat satisfied' ratings among those age 65+ (34% vs. 41% of those under 65). A higher proportion of Calgarians age 65+ (59%) are dissatisfied with City Council compared to those under age 65 (52%), with a higher proportion being 'very' dissatisfied (33% vs. 24%).



Q. Thinking about Calgary's City Council, excluding City Administration, how satisfied or dissatisfied are you with the way City Council is going about running our city?

Base: Valid respondents (All Calgarians n=2,476, 18 to 64 n=1,583, 65+ n=830)

*Rounding

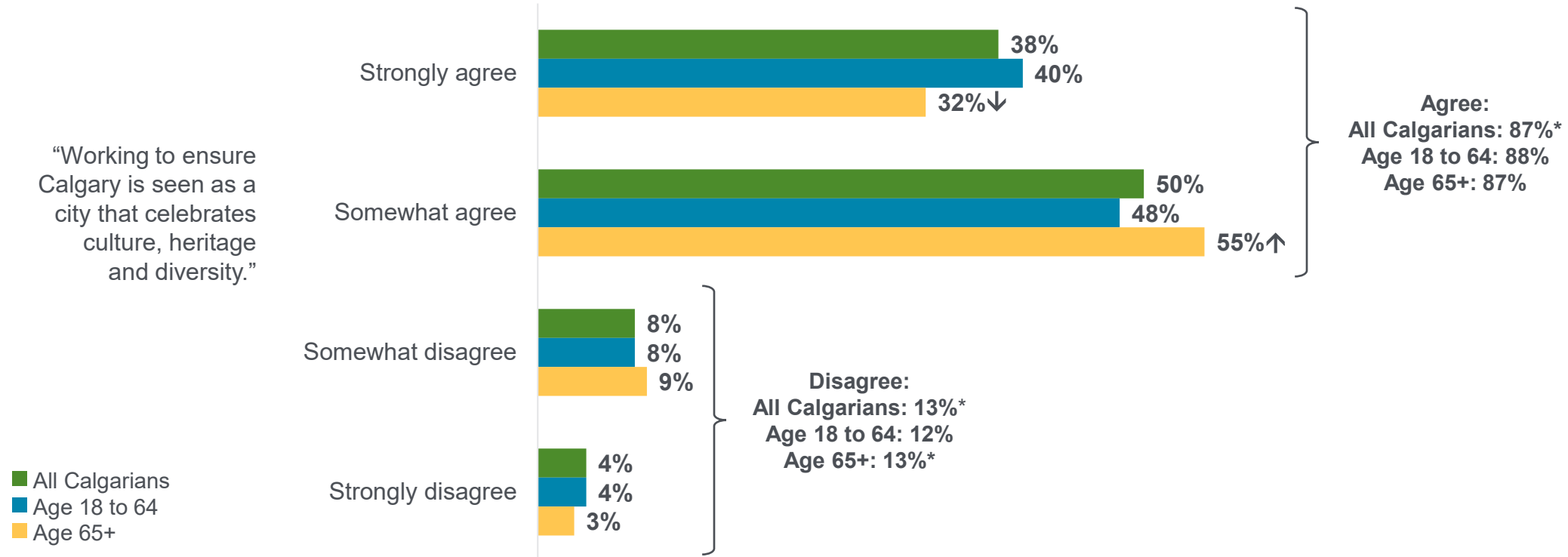
↑/↓ Statistically higher/lower than comparable subgroup



Council focus areas

Promoting Calgary as a city of culture, heritage, and diversity

A large majority (87%) of Calgarians think The City is doing a good job working to ensure Calgary is seen as a city that celebrates culture, heritage, and diversity. The view that The City effectively promotes cultural diversity and heritage is consistent across the two age groups (87% among those age 65 and above and 88% among those under 65). However, the intensity of agreement differs, with a lower proportion of those age 65 and above 'strongly' agreeing (32% vs. 40%) and a higher proportion 'somewhat' agreeing (55% vs. 48%).



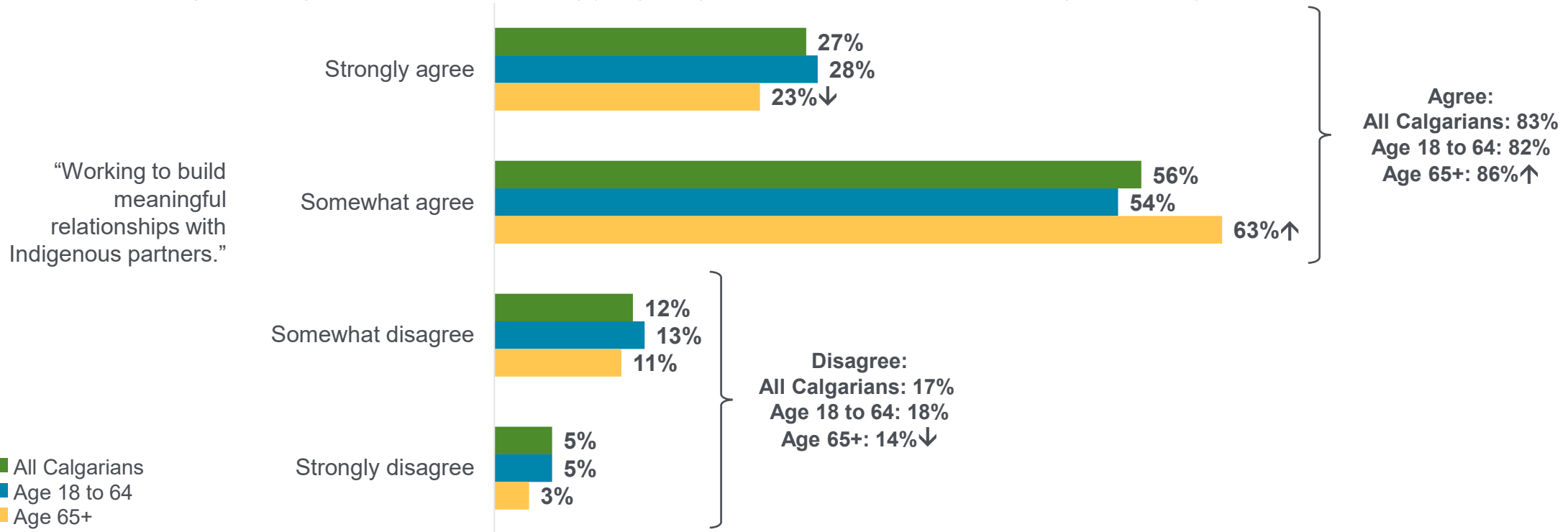
Q. Please tell me [to what extent] you agree or disagree that The City of Calgary is doing a good job at each of the following.
 Base: Valid respondents (All Calgarians n=2,475, 18 to 64 n=1,586, 65+ n=828)

*Rounding

↑/↓ Statistically higher/lower than comparable subgroup

Working to build relationships with Indigenous partners

More than four-fifths (83%) of Calgarians believe The City of Calgary is doing a good job at working to build meaningful relationships with Indigenous partners. Calgarians age 65+ show a higher level of agreement that The City is doing a good job working with indigenous partners (86%) than Calgarians age 18 to 64 (82%), largely driven by a higher proportion who somewhat agree (63% vs. 54%). On another note, a lower proportion of Calgarians age 65 and above 'strongly' agree (23% vs. 28% of those under age 18 to 64).

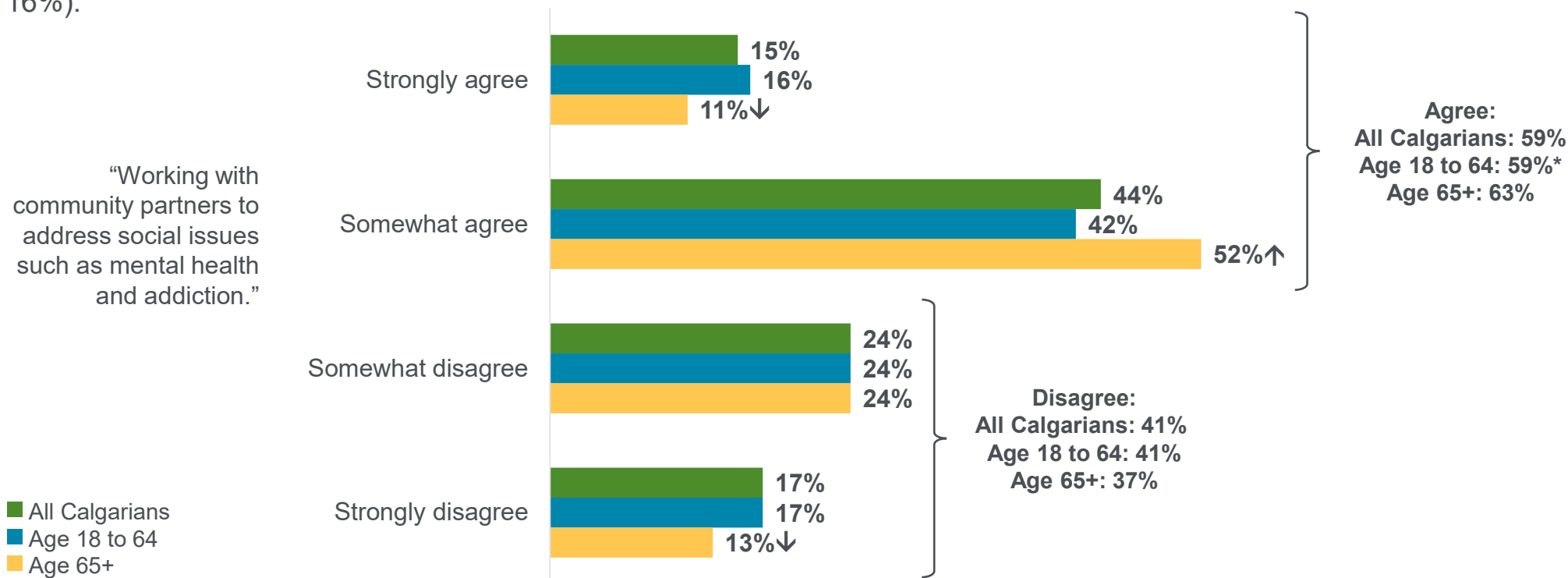


Q. Please tell me [to what extent] you agree or disagree that The City of Calgary is doing a good job at each of the following.
Base: Valid respondents (All Calgarians n=2,368, 18 to 64 n=1,524, 65+ n=787)

↑/↓ Statistically higher/lower than comparable subgroup

Working with community partners to address social issues

Three-fifths (59%) of Calgarians agree that The City is doing a good job working with community partners to address social issues such as mental health and addiction. The perception that The City is effectively collaborating on social issues is consistent between Calgarians age 65 and above (63%) and those under age 65 (59%). Though overall agreement is similar, there are differences in the strength of this agreement. A higher proportion of Calgarians age 65+ 'somewhat' agree (52% vs. 42% of those under 65) and a lower proportion 'strongly' agree (11% vs. 16%).



Q. Please tell me [to what extent] you agree or disagree that The City of Calgary is doing a good job at each of the following.
Base: Valid respondents (All Calgarians n=2,417, 18 to 64 n=1,554, 65+ n=802)

*Rounding

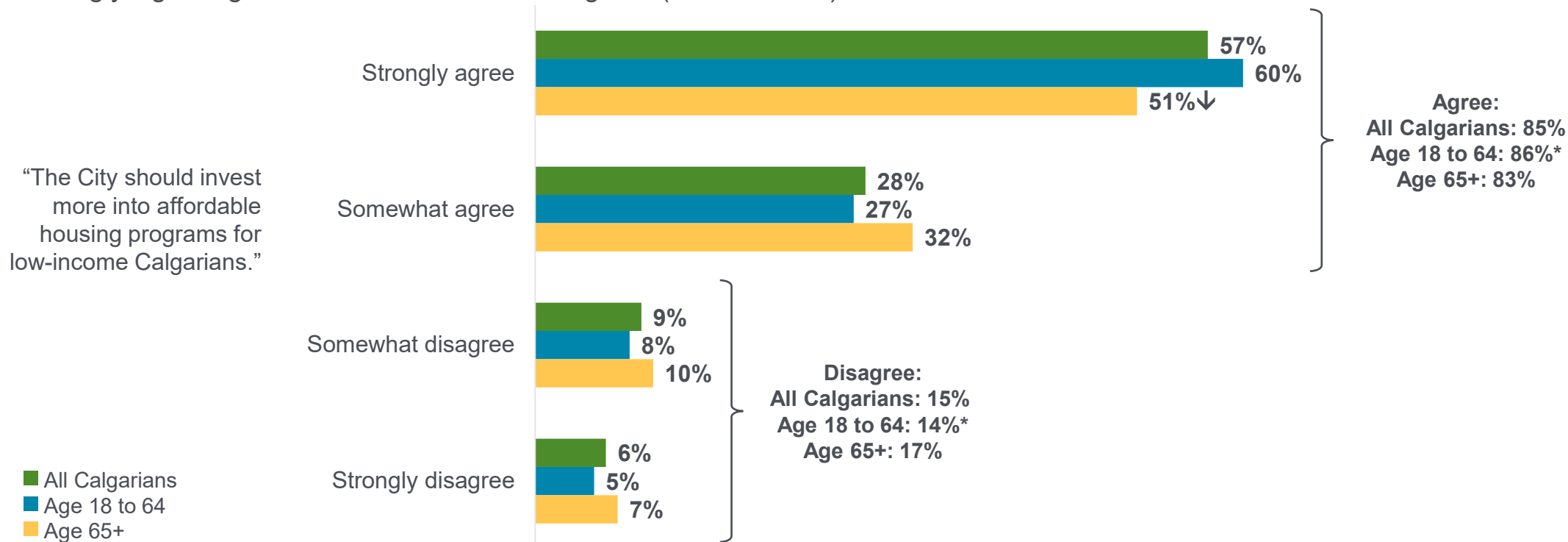
↑/↓ Statistically higher/lower than comparable subgroup



Housing

Affordable housing

More than four-fifths (85%) of Calgarians agree that The City should invest more into affordable housing programs for low-income Calgarians. Agreement on the need for investment into affordable housing programs is similar across the two age groups (83% of those age 65+ and 86% of those under age 65). That said, the intensity for this does differ between the two age groups with a lower proportion of those age 65+ ‘strongly’ agreeing with this than those under age 65 (51% vs. 60%).



Q. And, for each of the following statements about housing, please tell me to what extent you agree or disagree.
Base: Valid respondents (All Calgarians n=1,228, 18 to 64 n=805, 65+ n=393)

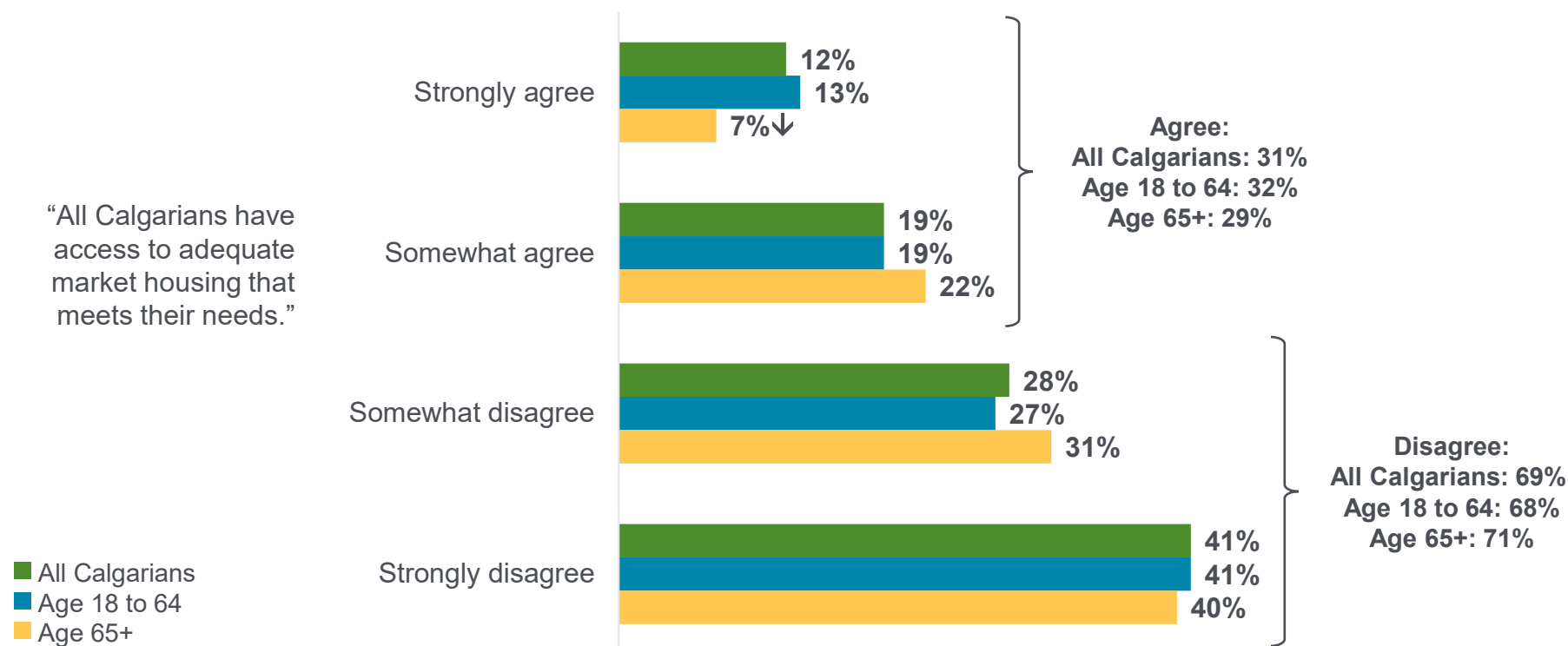
Question asked of split sample

*Rounding

↑/↓ Statistically higher/lower than comparable subgroup

Access to adequate market housing

Three-in-ten (31%) Calgarians believe that all Calgarians have access to adequate housing that meets their needs. The belief that adequate market housing is accessible to all Calgarians is similarly low across age groups (29% among those age 65 and above and 32% among those under 65), with statistically fewer seniors 'strongly' agreeing (7% vs. 13%).



Q. And, for each of the following statements about housing, please tell me to what extent you agree or disagree.
Base: Valid respondents (All Calgarians n=1,228, 18 to 64 n=805, 65+ n=394)

Question asked of split sample

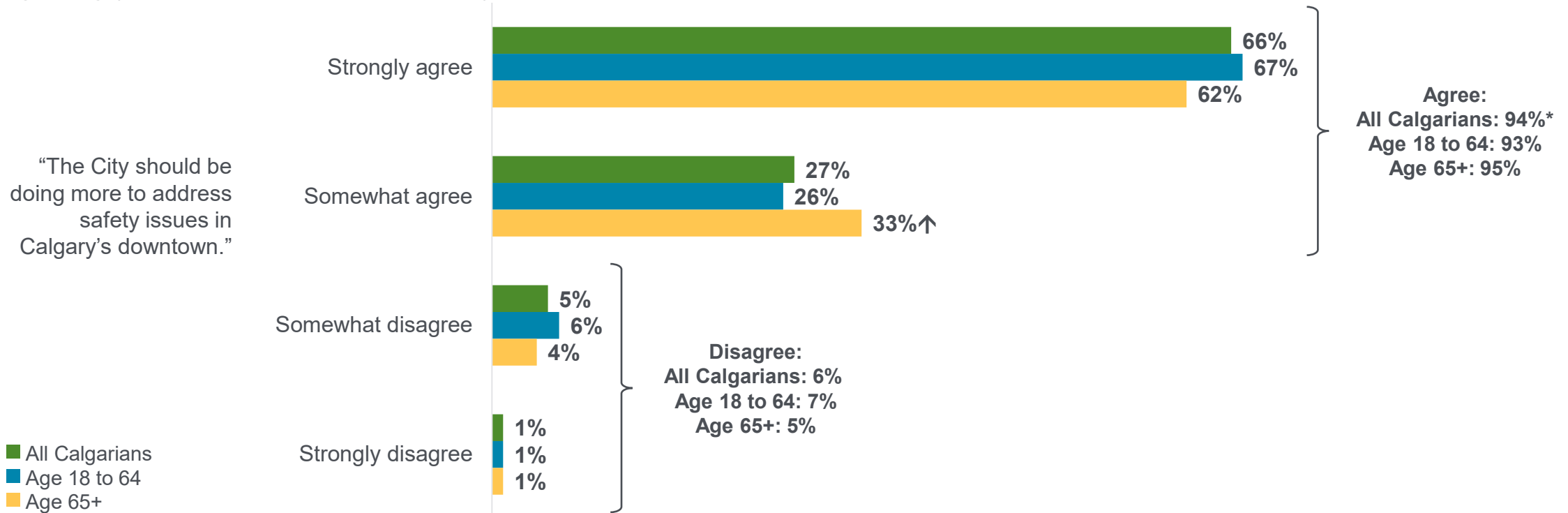
↑/↓ Statistically higher/lower than comparable subgroup



Downtown Calgary

Addressing downtown safety

A vast majority (94%) of Calgarians think that The City should be doing more to address safety issues in Calgary's downtown. The call for increased action on downtown safety is consistent across the two age groups, with 95% of Calgarians age 65 and above and 93% of those under 65 agreeing. However, there is a difference in how strongly this view is held, with more Calgarians age 65 and above 'somewhat' agreeing (33% vs. 26% of those under 65).



Q. The next subject we would like your opinion on today is Calgary's downtown. Please tell me the extent to which you agree or disagree with these statements.

Base: Valid respondents (All Calgarians n=1,243, 18 to 64 n=776, 65+ n=433)

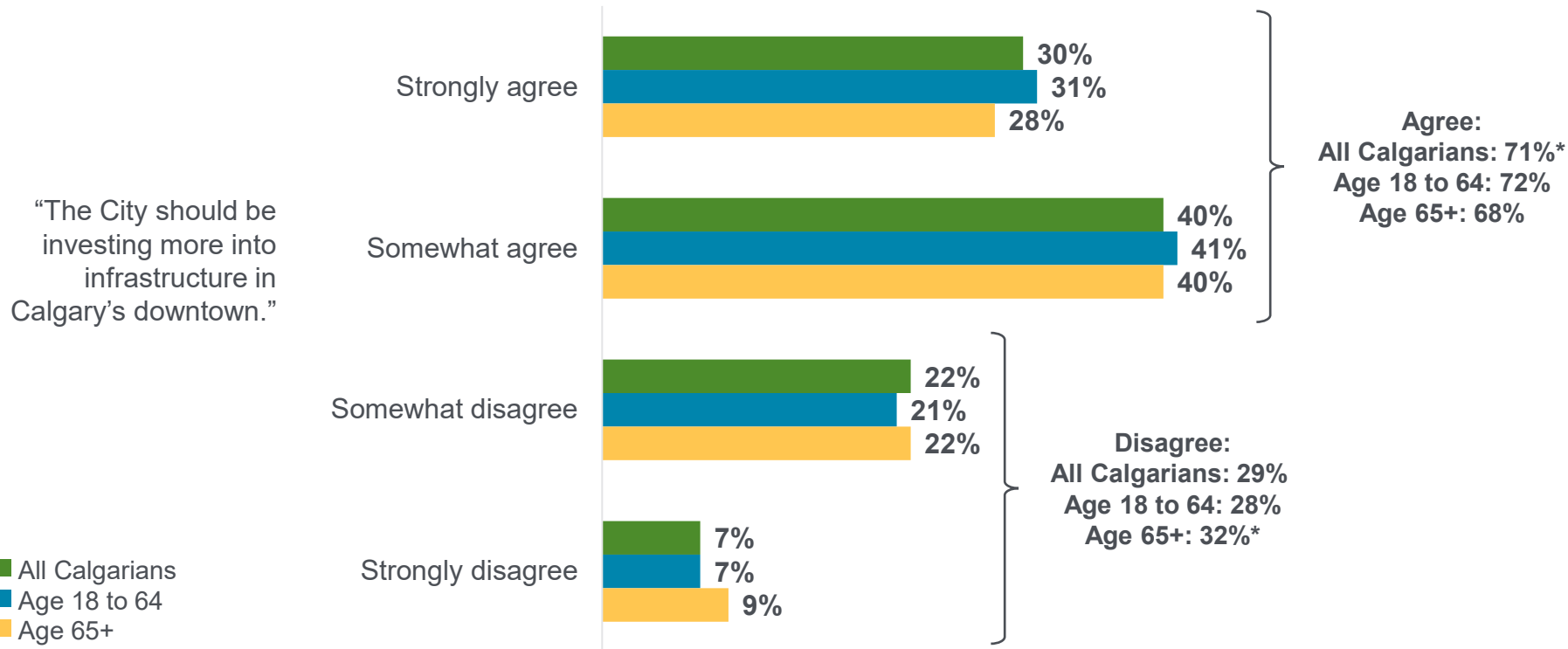
Question asked of split sample

*Rounding

↑/↓ Statistically higher/lower than comparable subgroup

Investing in downtown infrastructure

Seven-in-ten (71%) Calgarians agree that The City should be investing more into infrastructure in Calgary's downtown. Interest in increased downtown infrastructure investment is similar between the two age groups, with 68% of Calgarians age 65 and above and 72% of those under 65 agreeing with this statement.



Q. The next subject we would like your opinion on today is Calgary's downtown. Please tell me the extent to which you agree or disagree with these statements.

Base: Valid respondents (All Calgarians n=1,238, 18 to 64 n=774, 65+ n=430)

Question asked of split sample

*Rounding



Respondent profile

Respondent profile (1 of 4)

Gender			
	All Calgarians	Age 18 to 64	Age 65+
Woman (accept female)	50%	49%	53%
Man (accept male)	49%	50%	47%
Non-binary person	<1%	1%	0%
Prefer to self-describe	<1%	<1%	0%
Refused/prefer not to say	<1%	<1%	0%

Age			
	All Calgarians	Age 18 to 64	Age 65+
18 to 24	9%	11%	0%
25 to 34	21%	27%	0%
35 to 44	17%	21%	0%
45 to 54	19%	24%	0%
55 to 64	13%	16%	0%
65 or older	21%	0%	100%
MEAN	47.6	40.6	73.5

Income			
	All Calgarians	Age 18 to 64	Age 65+
Less than \$60,000	21%	18%	32%
\$60,000 to <\$120,000	35%	34%	40%
\$120,000 to <\$200,000	25%	27%	18%
\$200,000 and over	19%	21%	10%

Education			
	All Calgarians	Age 18 to 64	Age 65+
Less than high school	2%	1%	3%
High school or equivalent	16%	16%	16%
Apprenticeship or trades diploma/ certificate	7%	7%	7%
College or non-university diploma/ certificate	20%	19%	22%
University degree/ diploma/certificate	56%	56%	52%

Base: Valid respondents (bases vary)

Respondent profile (2 of 4)

Employment status^

	All Calgarians	Age 18 to 64	Age 65+
Full time employed or self employed	55%	67%	11%
Part time employed or self-employed	12%	14%	7%
Retired	21%	4%	81%
Looking after home /family	2%	3%	<1%
Unable to work due to sickness or disability	3%	3%	<1%
Unemployed	5%	6%	1%
Unpaid/voluntary work	2%	1%	2%
Student	5%	7%	0%
Other	1%	1%	1%

Disability in household^

	All Calgarians	Age 18 to 64	Age 65+
Yes – myself	12%	11%	14%
Yes – someone in my household	11%	12%	11%
No	79%	79%	77%

Business owner/operator

	All Calgarians	Age 18 to 64	Age 65+
Own and operate a business	18%	17%	42%
Own a business	3%	3%	3%
Operate a business	3%	3%	4%
No	76%	78%	51%

Household size

	All Calgarians	Age 18 to 64	Age 65+
1	16%	10%	35%
2	33%	27%	52%
3	18%	21%	6%
4	21%	25%	3%
5 or more	13%	16%	2%
MEAN	2.9	3.2	1.9

Children + seniors in household

	All Calgarians	Age 18 to 64	Age 65+
Yes – children	32%	40%	3%
Yes – seniors	32%	13%	100%

Base: Valid respondents (bases vary)

^Multiple responses allowed

Respondent profile (3 of 4)

Quadrant			
	All Calgarians	Age 18 to 64	Age 65+
Southwest	30%	29%	34%
Southeast	22%	23%	20%
Northwest	28%	27%	28%
Northeast	20%	21%	18%

Own or rent			
	All Calgarians	Age 18 to 64	Age 65+
Own	72%	67%	89%
Rent	25%	30%	10%
Other	2%	3%	<1%

Responsible for property taxes or rent			
	All Calgarians	Age 18 to 64	Age 65+
Yes	87%	84%	96%
No	13%	16%	4%

Tenure in Calgary			
	All Calgarians	Age 18 to 64	Age 65+
Less than 5 years	12%	15%	1%
5 to <10 years	5%	6%	2%
10 to <15 years	9%	10%	2%
15 to <20 years	11%	13%	2%
20 to <30 years	21%	23%	13%
30 to <40 years	15%	16%	14%
40 or more	28%	17%	67%
MEAN	27.8	22.9	45.0

2SLGBTQIA+			
	All Calgarians	Age 18 to 64	Age 65+
Yes	7%	9%	2%
No	93%	91%	98%

Base: Valid respondents (bases vary)

Respondent profile (4 of 4)

Indigenous identity^

	All Calgarians	Age 18 to 64	Age 65+
Yes – First Nations	1%	2%	<1%
Yes – Metis	2%	2%	1%
Yes – Inuit	<1%	<1%	0%
Yes – Prefer to self-describe	<1%	1%	<1%
Other	<1%	<1%	<1%
No	96%	96%	98%

Born in Canada

	All Calgarians	Age 18 to 64	Age 65+
Yes	67%	63%	80%
No	33%	37%	20%

Date of arrival in Canada

	All Calgarians	Age 18 to 64	Age 65+
Within the past 5 years	28%	33%	0%
More than 5 years ago	72%	67%	100%

Racialized

	All Calgarians	Age 18 to 64	Age 65+
Yes	25%	29%	10%
No	74%	70%	89%
Prefer to self-describe	1%	1%	2%

Ethnicity^

	All Calgarians	Age 18 to 64	Age 65+
Canadian/French Canadian	2%	2%	5%
American	4%	3%	9%
British	8%	5%	25%
Western European	6%	4%	20%
Southern/Eastern European	10%	10%	9%
South Asian	18%	20%	5%
East or Southeast Asian	21%	22%	11%
West Asian or Middle Eastern	5%	6%	2%
African	10%	11%	3%
Central/South American or Caribbean	9%	10%	4%
Other	5%	4%	8%
Not stated	5%	5%	2%

Base: Valid respondents (bases vary)

^Multiple responses allowed



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