



Calgary



2022 Fall Survey of Calgarians

Ward 1 - Final Report

Prepared for The City of Calgary by:





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Methodology



Telephone survey conducted with a randomly-selected sample of 2,501 Calgarians aged 18 years and older between August 15th and September 2nd, 2022. A total of 187 interviews were conducted with residents of Ward 1.

- Both cell phone (60%) and landline (40%) sample were used.
- The average interview length was 32 minutes.
- When assessing City programs and services, each respondent is asked to rate about one-half of the 35 programs and services evaluated. The programs and services evaluated are randomly assigned.



Final data were weighted to ensure the overall sample's quadrant, ward, and age/gender composition reflects that of the actual Calgary population aged 18 or older according to 2019 Municipal and 2021 Federal Census data.



The **margin of error** (MOE) for the total City Wide sample of 2,501 is ± 2.0 percentage points, 19 times out of 20.

- The MOE for Ward 1 is ± 7.2 percentage points.



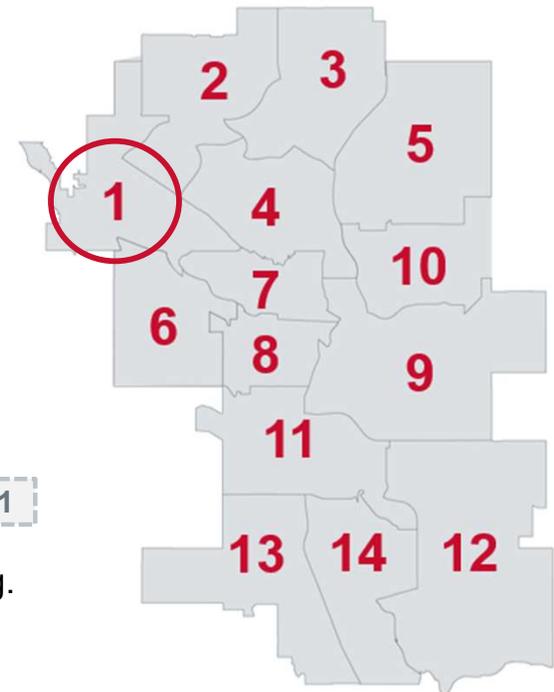
Results for Ward 1 are compared to results City Wide.

- ↑ indicates a number is significantly higher than City Wide.
- ↓ indicates a number is significantly lower than City Wide.

Where possible, Fall 2022 results for Ward 1 are compared to those from Fall 2021 as indicated by a grey dotted box:

Ward 1 2021

- Only significant differences are shown.
- Some bar charts in this report do not add up to 100% due to rounding.





Highlights





QUALITY OF LIFE



'Good' Quality of Life **84%**

Calgary is a great place to make a life **76%**

I am proud to live in my neighbourhood



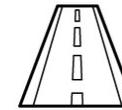
I feel safe walking alone in my neighbourhood after dark



Calgary is a great place to make a living **74%**

Calgary is on the right track to be a better city 10 years from now **76%**

ISSUE AGENDA (TOP 3)



Infrastructure, Traffic and Roads **39%**



Crime, Safety and Policing **27%**



Recreation and Parks **21%**

VALUE FOR TAXES AND CITIZEN SATISFACTION



55%
'Good' value for tax dollars



64%
'Satisfied' with City services and programs



69%
'Satisfied' with customer service

CITY PERFORMANCE AND REPUTATION



53%
'Trust' The City of Calgary



70%
Satisfied with running of The City by Council and Administration



63%
'Agree' City practices open and accessible government



83%
'Agree' City building meaningful relationships with Indigenous partners



86%
'Agree' Calgary is a city that celebrates culture, heritage and diversity



Differences in Ward 1 vs. City Wide

			Ward 1	City Wide
	Quality of Life	I am proud to live in my neighbourhood	90%↑	81%
		The City of Calgary fosters a city that is inclusive and accepting of all	63%↓	70%
		The City of Calgary delivers programs and services that remove barriers to participation for Calgarians who need it the most	44%↓	52%
	Issue Agenda	Infrastructure, Traffic and Roads [NET]	39%↑	31%
		Poverty/homelessness/related social issues	6%↓	11%
	Importance: City Programs and Services	Community services, support for community associations and not for profits	81%↓	89%
		Bylaw services for things such as noise complaints, fire pits and weeds	74%↓	84%
	Satisfaction: City Programs and Services	Calgary's parks, playground and other open spaces	100%↑	93%
		Community services, support for community associations and not for profits	77%↓	87%
		Transportation planning	70%↓	80%

Note: A "NET" is a combination of 2 or more mentions that cover a specific theme

↑ Statistically higher than City Wide
 ↓ Statistically lower than City Wide



Differences in Ward 1 vs. City Wide (continued)

		Ward 1	City Wide
 <p>Investment: City Programs and Services (Invest 'More')</p>	9-1-1	48%↓	59%
	Road maintenance including pothole repairs	42%↓	55%
	City operated roads and infrastructure	35%↓	47%
	Calgary's parks, playgrounds and other open spaces	29%↓	47%
	The quality of drinking water	18%↓	31%
	Protection from river flooding	16%↓	30%
	Residential garbage collection service	10%↓	22%
	Spring road cleaning	11%↓	21%
 <p>Taxation</p>	<i>No statistically significant differences</i>		
 <p>Customer Service</p>	<i>No statistically significant differences</i>		
 <p>Communication</p>	Preferred method of contact is by visiting a City of Calgary website	15%↓	21%
 <p>City Reputation and Performance</p>	<i>No statistically significant differences</i>		
 <p>Council Focus Areas</p>	<i>No statistically significant differences</i>		

↑ Statistically higher than City Wide
 ↓ Statistically lower than City Wide



Year-Over-Year Changes in Ward 1

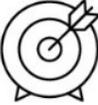
		2022	2021
<p>Quality of Life</p>	The city of Calgary is 'safe' overall	74%↓	87%
	The City of Calgary fosters a city that is inclusive and accepting of all	63%↓	70%
	The City of Calgary delivers programs and services that remove barriers to participation for Calgarians who need it the most	44%↓	57%
	Calgary is safe for all residents and visitors, regardless of things like ethnicity, race, religion, income, or sexual identity	44%↓	60%
<p>Issue Agenda</p>	Crime, Safety and Policing [NET]	27%↑	10%
	Recreation and Parks [NET]	21%↑	7%
	Lack of community centres/parks/green space	17%↑	1%
	Crime	15%↑	5%
	Roads (unspecified)	14%↑	0%
	Environment and Waste Management [NET]	13%↑	4%
	Public safety	12%↑	3%
	Transportation (unspecified)	8%↑	3%
<p>Importance: City Programs and Services</p>	<i>No statistically significant differences</i>		

Note: A "NET" is a combination of 2 or more mentions that cover a specific theme

↑ Statistically higher than Fall 2021
 ↓ Statistically lower than Fall 2021



Year-Over-Year Changes in Ward 1 (continued)

		2022	2021
 <p>Satisfaction: City Programs and Services</p>	Calgary's parks, playgrounds and other open spaces	100%↑	94%
	Calgary's pathway system	91%↓	99%
	Residential Green Cart service	86%↓	97%
	Calgary Police Service	77%↓	90%
	9-1-1	79%↓	94%
	Transportation planning	70%↓	85%
	Calgary Transit including bus and CTrain service	67%↓	82%
	Downtown revitalization	61%↓	76%
	Social services for individuals such as seniors or youth	73%↑	54%
 <p>Investment: City Programs and Services (Invest 'More')</p>	Snow removal	45%↓	61%
	The quality of drinking water	18%↓	35%
	Protection from river flooding	16%↓	31%
	Residential garbage collection service	10%↓	24%
 <p>Taxation</p>	<i>No statistically significant differences</i>		

↑ Statistically higher than Fall 2021
 ↓ Statistically lower than Fall 2021



Year-Over-Year Changes in Ward 1 (continued)

		2022	2021
	Customer Service	The City of Calgary meets my customer service expectations	75%↓ 86%
		The City responds quickly to requests and concerns	68%↓ 80%
	Communication	Preferred method of contact is by phone [NET]	64%↑ 48%
		Preferred method of contact is by calling 311	51%↑ 38%
		Preferred method of contact is via mobile app [NET]	7%↓ 15%
		Preferred method of contact is the City of Calgary 311 mobile app	7%↓ 15%
	City Reputation and Performance	<i>No statistically significant differences</i>	

Note: A “NET” is a combination of 2 or more mentions that cover a specific theme

↑ Statistically higher than Fall 2021
 ↓ Statistically lower than Fall 2021

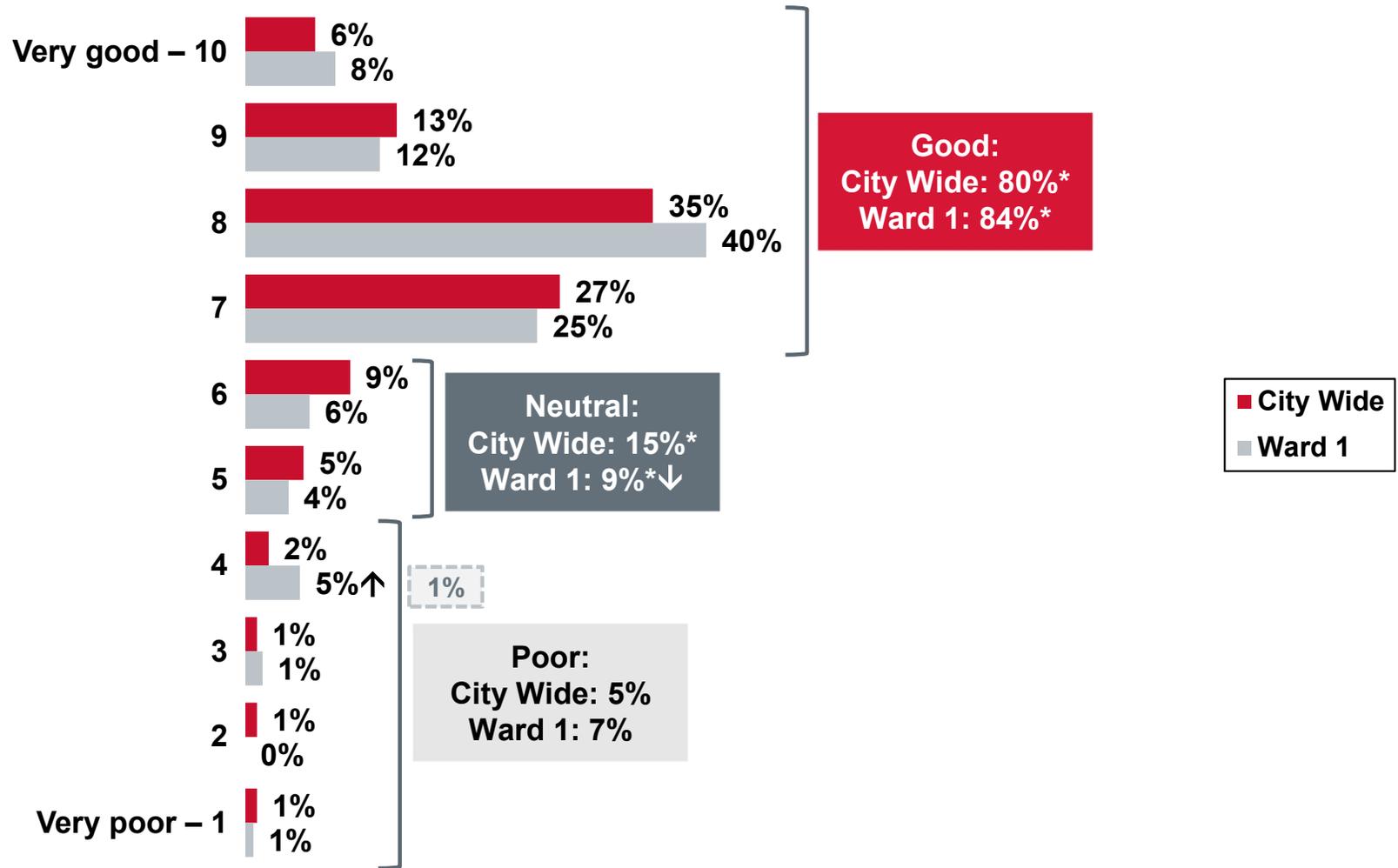


Quality of Life





Overall Quality of Life in Calgary



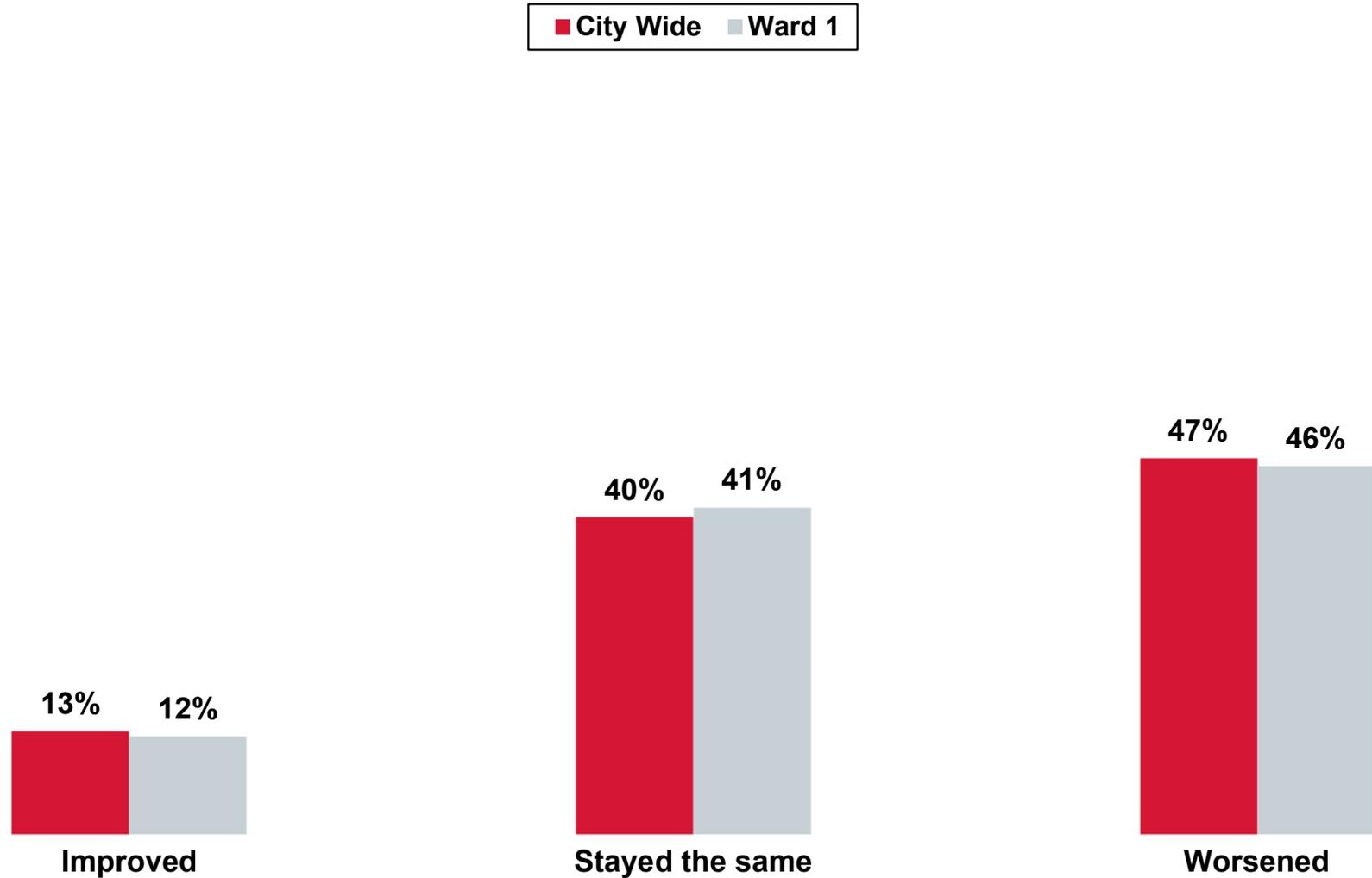
On a scale of “1” to “10” where “1” represents “very poor” and “10” represents “very good,” how would you rate the overall quality of life in the city of Calgary today?

Base: Valid respondents (City Wide: n=2,499 / Ward 1: n=187)

Ward 1 2021 *Rounding

↑ Statistically higher than City Wide
 ↓ Statistically lower than City Wide

Perceived Change in the Quality of Life



And, do you feel that the quality of life in the city of Calgary in the past three years has ...?
 Base: Valid respondents (City Wide: n=2,460 / Ward 1: n=185)

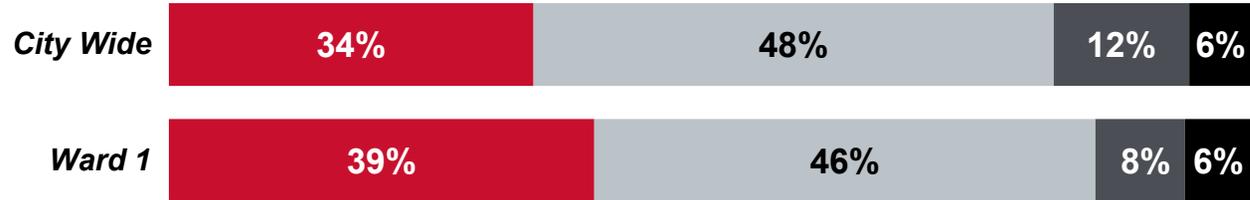


Connectedness

■ Completely Agree (10) ■ Agree (9, 8 or 7) ■ Neutral (6 or 5) ■ Disagree (4, 3, 2 or 1)

% Agree

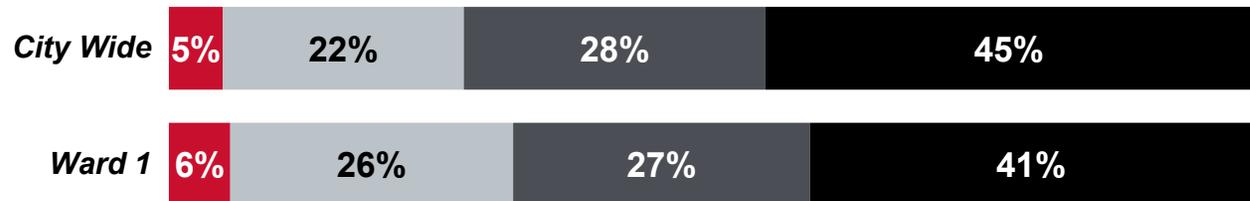
I am proud to be a Calgarian



I am proud to live in my neighbourhood



I am regularly involved in neighbourhood and local community events



Next, I'm going to read you a series of statements that some people have said about life in Calgary. Please indicate whether you agree or disagree with each statement using a scale from 1 to 10, where "1" is "completely disagree" and "10" is "completely agree."

Base: Valid respondents (Bases vary)

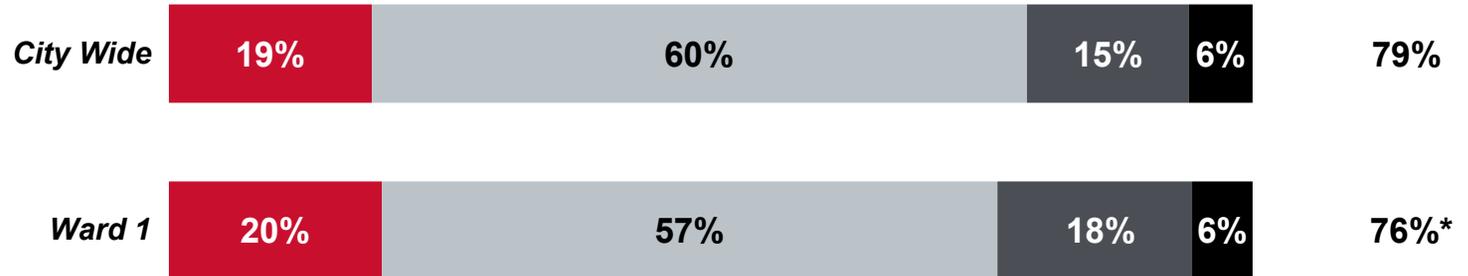
↑ Statistically higher than City Wide
↓ Statistically lower than City Wide

Making a Life and Making a Living

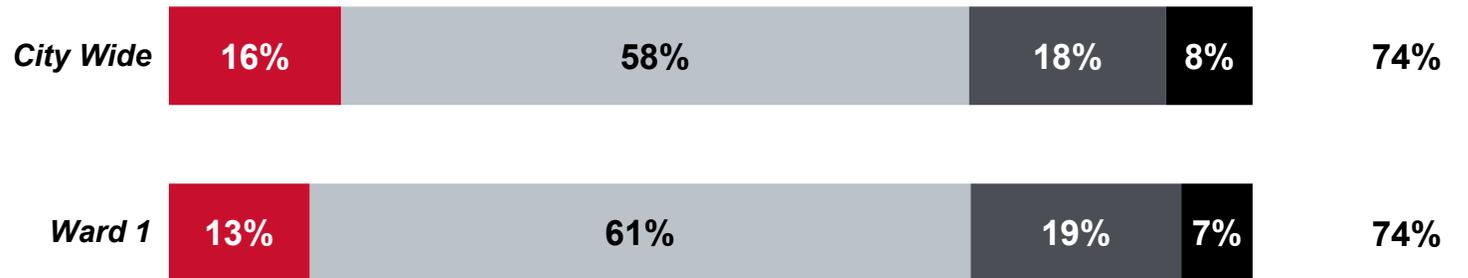
■ Completely Agree (10) ■ Agree (9, 8 or 7) ■ Neutral (6 or 5) ■ Disagree (4, 3, 2 or 1)

% Agree

Calgary is a great place to make a life



Calgary is a great place to make a living



Next, I'm going to read you a series of statements that some people have said about life in Calgary. Please indicate whether you agree or disagree with each statement using a scale from 1 to 10, where "1" is "completely disagree" and "10" is "completely agree."

Base: Valid respondents (Bases vary)

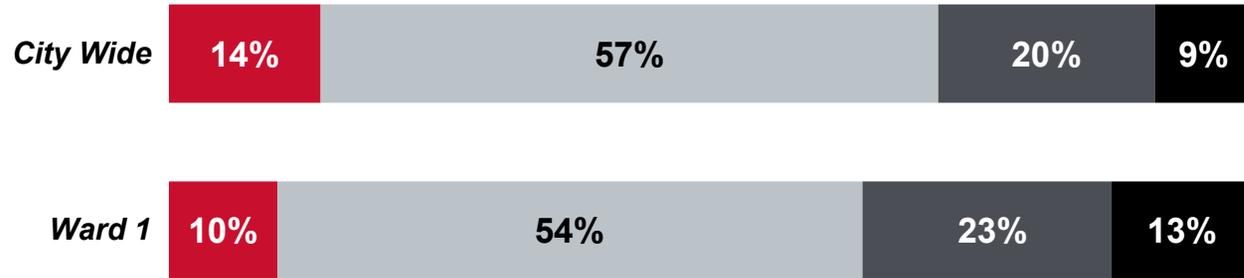
*Rounding

Inclusivity and Future Direction

■ Completely Agree (10) ■ Agree (9, 8 or 7) ■ Neutral (6 or 5) ■ Disagree (4, 3, 2 or 1)

% Agree

The City of Calgary fosters a city that is inclusive and accepting of all



74%

Calgary is moving in the right direction to ensure a high quality of life for future generations



Next, I'm going to read you a series of statements that some people have said about life in Calgary. Please indicate whether you agree or disagree with each statement using a scale from 1 to 10, where "1" is "completely disagree" and "10" is "completely agree."
Base: Valid respondents (Bases vary)

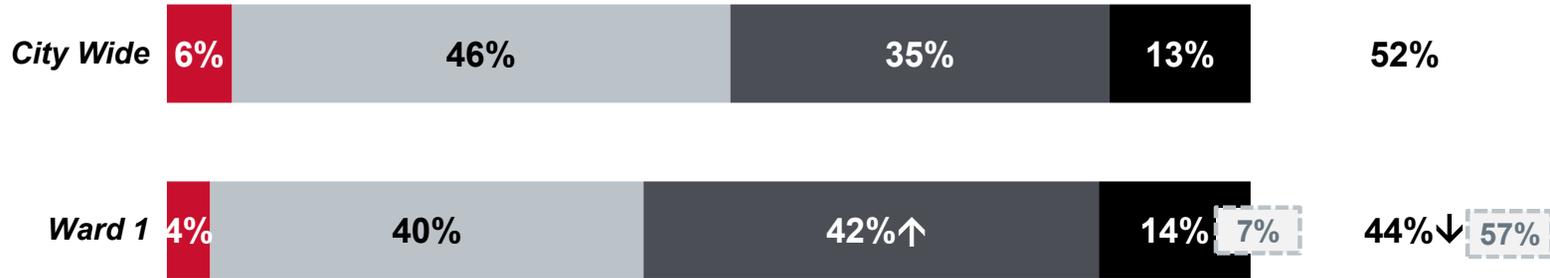
Ward 1 2021 *Rounding
 ↑ Statistically higher than City Wide
 ↓ Statistically lower than City Wide

Inclusivity

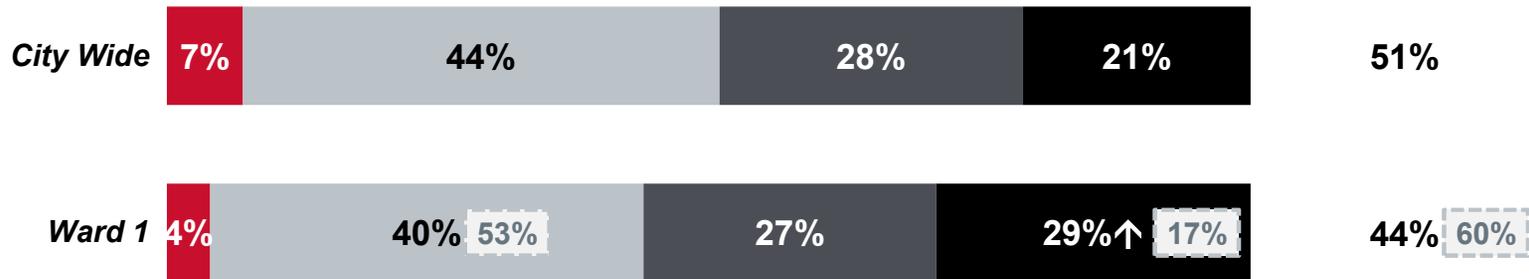
■ Completely Agree (10) ■ Agree (9, 8 or 7) ■ Neutral (6 or 5) ■ Disagree (4, 3, 2 or 1)

% Agree

The City of Calgary delivers programs and services that remove barriers to participation for Calgarians who need it the most



Calgary is safe for all residents and visitors, regardless of things like ethnicity, race, religion, income, or sexual identity



Next, I'm going to read you a series of statements that some people have said about life in Calgary. Please indicate whether you agree or disagree with each statement using a scale from 1 to 10, where "1" is "completely disagree" and "10" is "completely agree."
 Base: Valid respondents (Bases vary)

Ward 1 2021

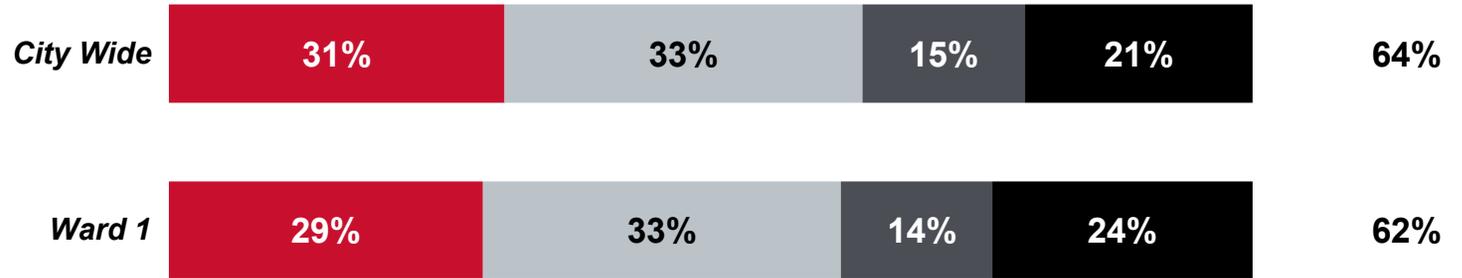
↑ Statistically higher than City Wide
 ↓ Statistically lower than City Wide

Climate Change and City Programs to Reduce Calgarians' Environmental Impact

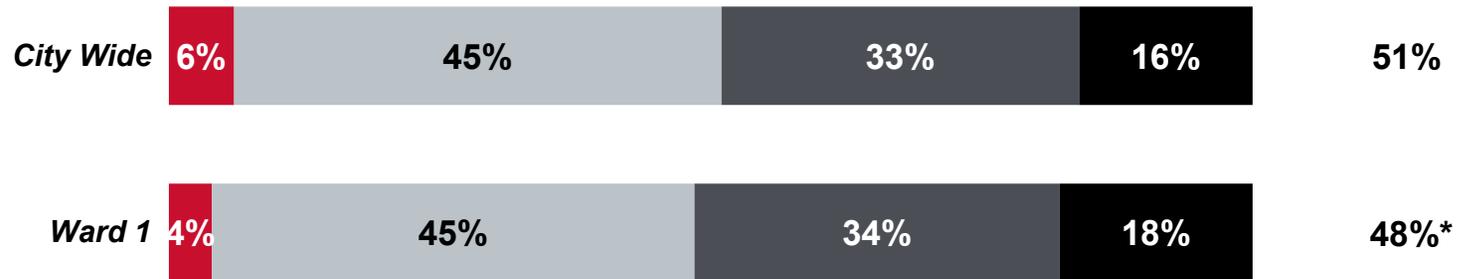
■ Completely Agree (10) ■ Agree (9, 8 or 7) ■ Neutral (6 or 5) ■ Disagree (4, 3, 2 or 1)

% Agree

I think we need to act now to address climate change



The City has programs and services aimed at helping Calgarians reduce their environmental impact



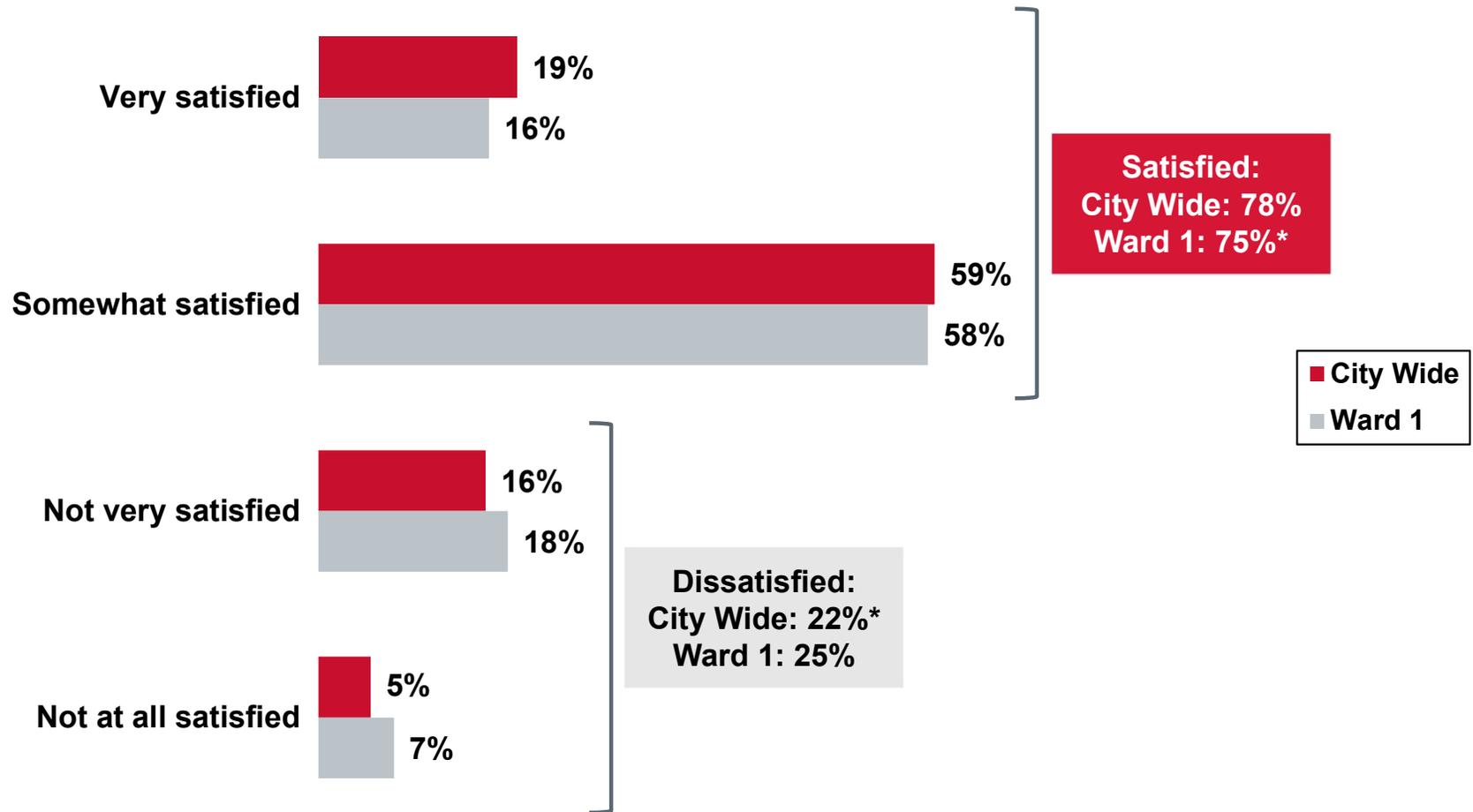
Next, I'm going to read you a series of statements that some people have said about life in Calgary. Please indicate whether you agree or disagree with each statement using a scale from 1 to 10, where "1" is "completely disagree" and "10" is "completely agree."

Base: Valid respondents (Bases vary)

*Rounding



Satisfaction with The City of Calgary in Protecting the Environment+



+Question reintroduced in Fall 2022

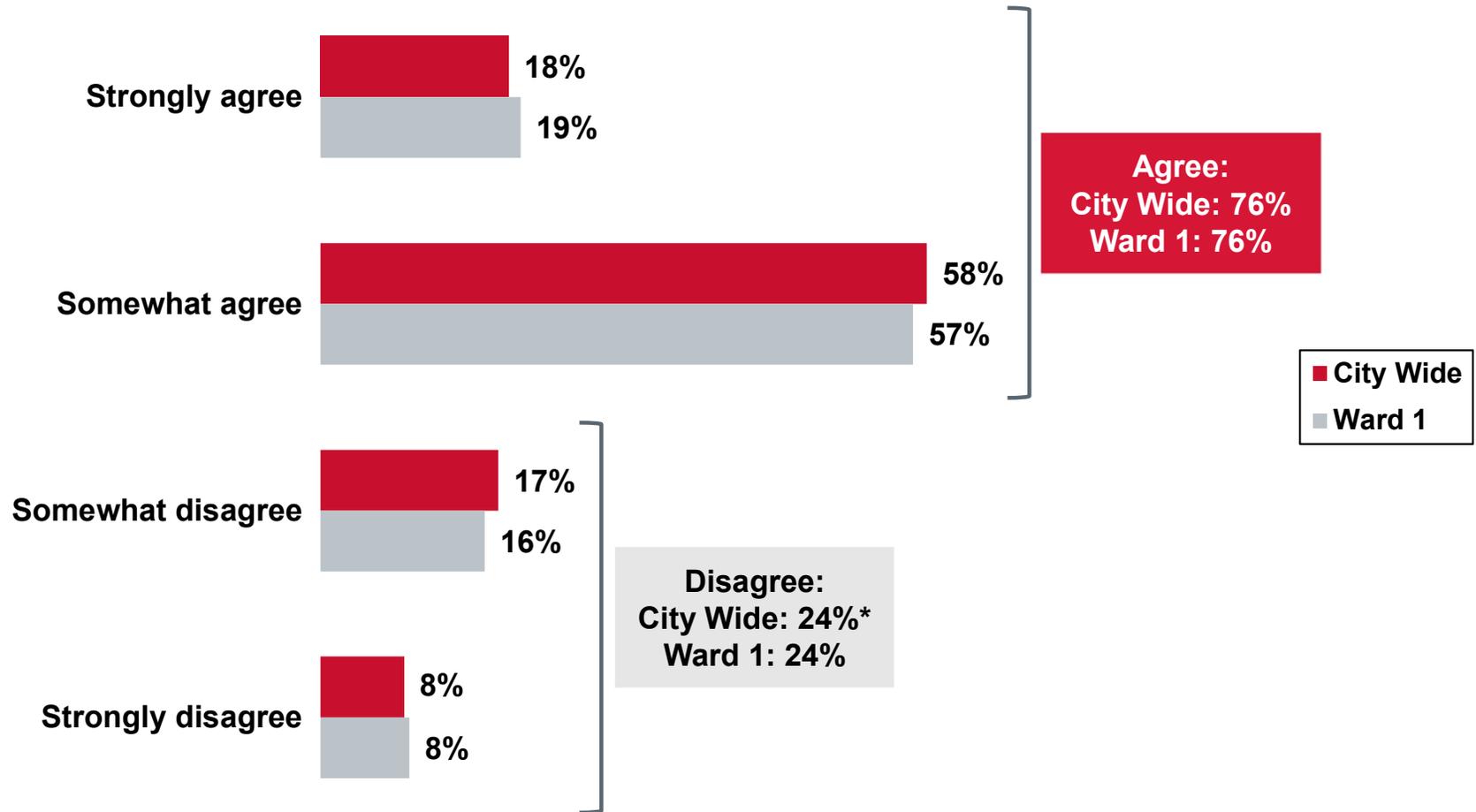
How satisfied are you with the job the City of Calgary is currently doing to protect the environment?

Base: Valid respondents (City Wide: n=2,463 / Ward 1: n=183)

*Rounding



On the Right Track to Be a Better City

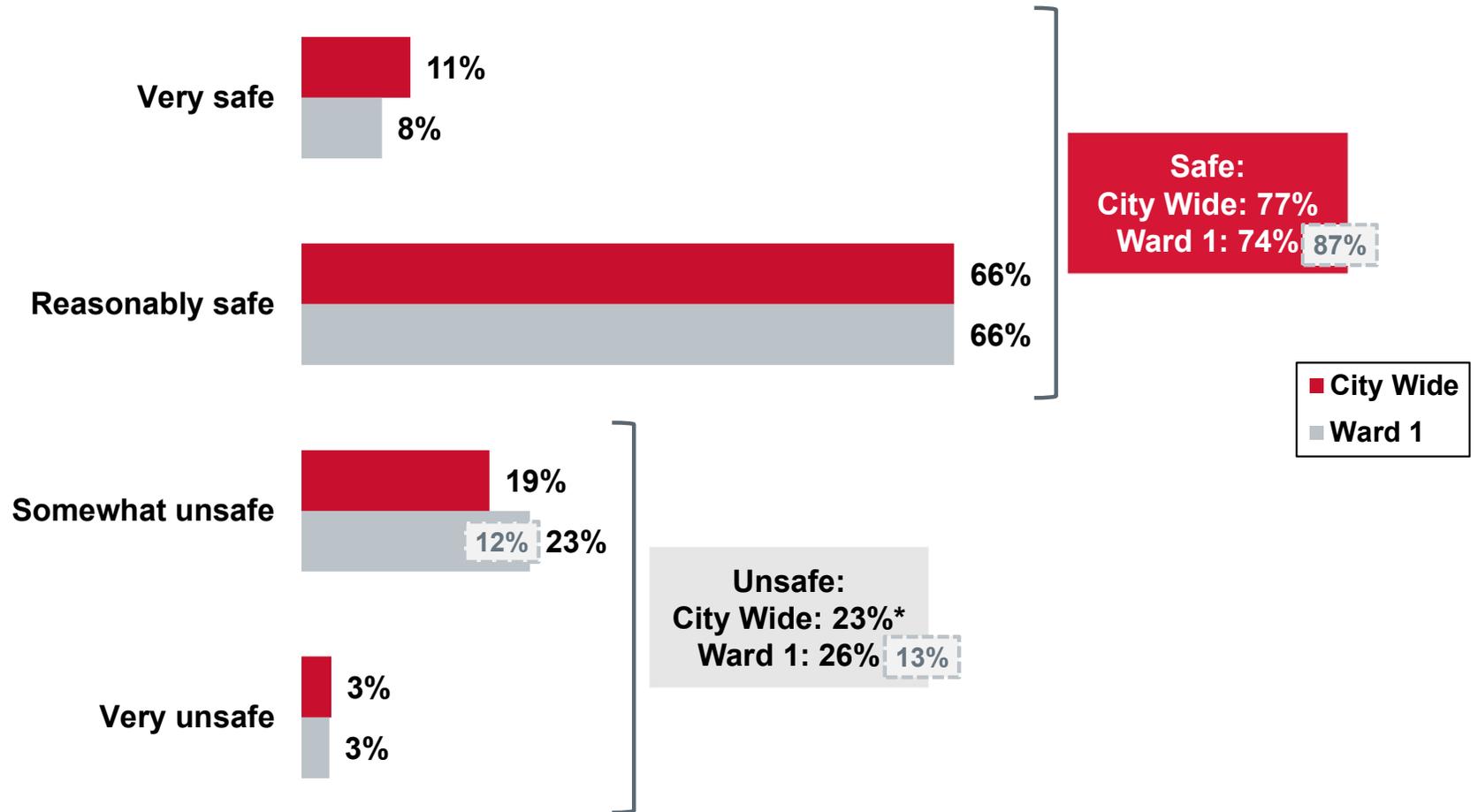


There are a wide array of challenges facing The City of Calgary today, but also many success stories. Please indicate whether you agree or disagree with the following statement about Calgary's future: Calgary is on the right track to be a better city 10 years from now.
 Base: Valid respondents (City Wide: n=2,488 / Ward 1: n=187)

*Rounding



Overall Perceived Safety of the City of Calgary



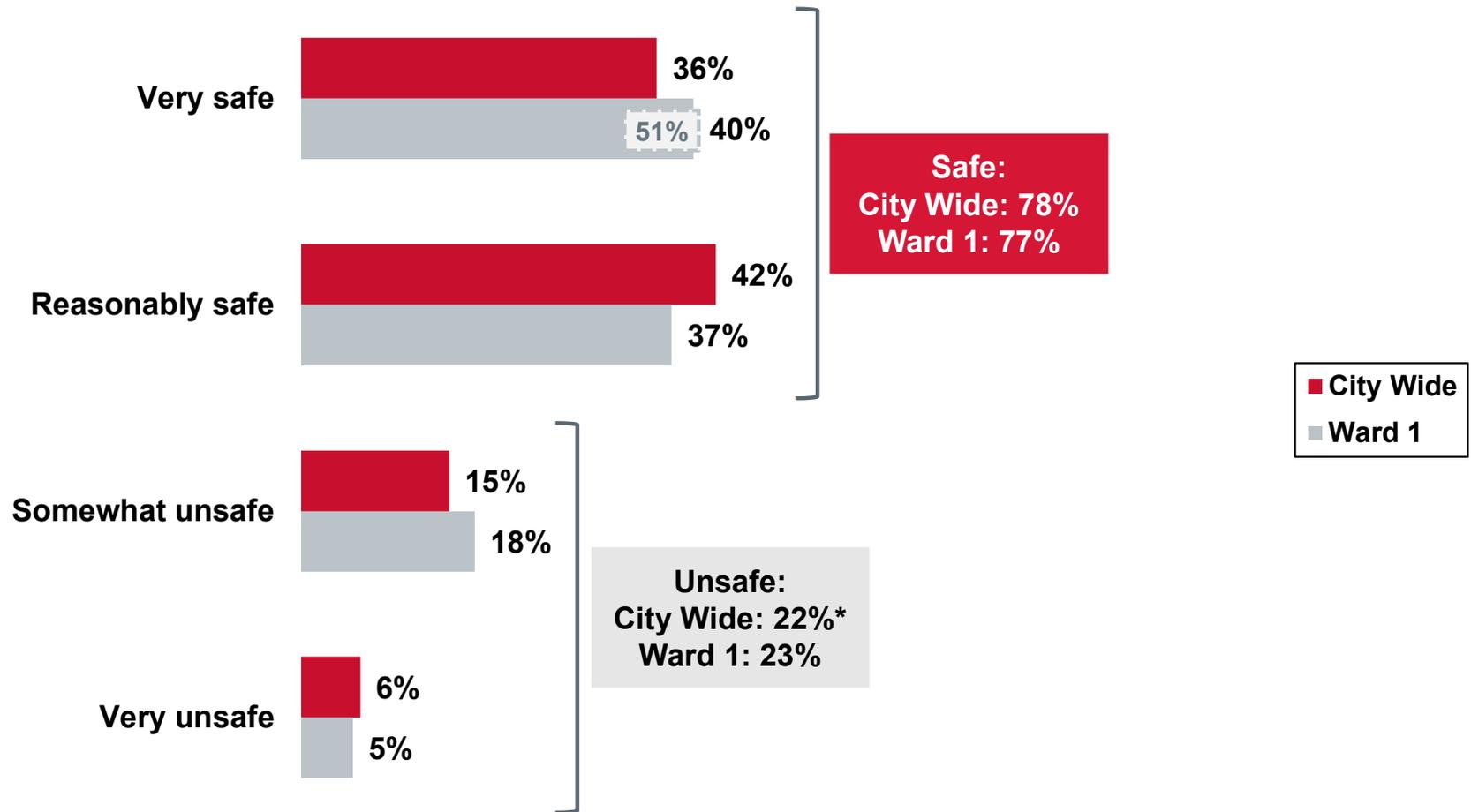
How safe or unsafe do you think Calgary is overall?
 Base: Valid respondents (City Wide: n=2,489 / Ward 1: n=185)

Ward 1 2021

*Rounding



Perceived Safety in Own Neighbourhood

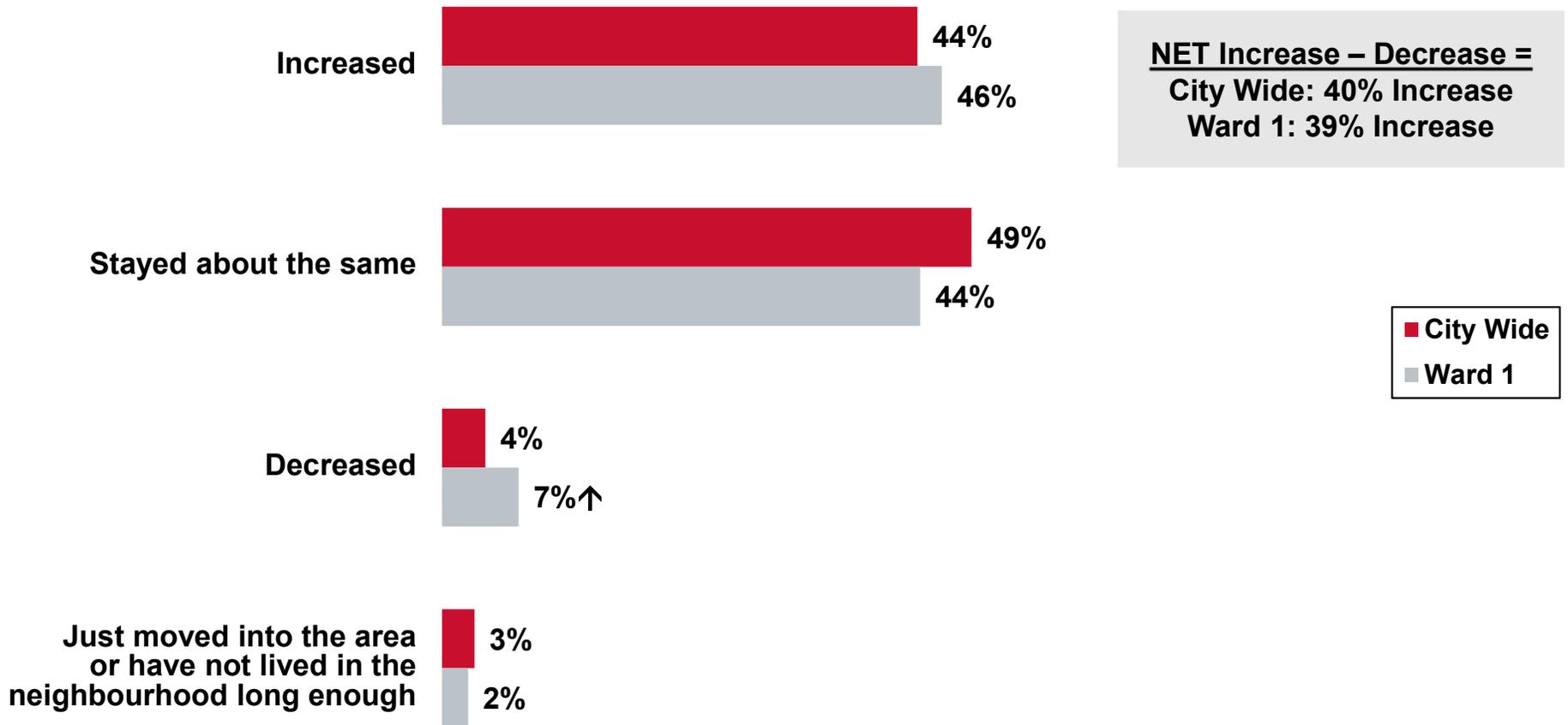


How safe do you feel or would you feel walking alone in your neighbourhood after dark?
 Do you or would you feel ...
 Base: Valid respondents (City Wide: n=2,496 / Ward 1: n=187)

Ward 1 2021

*Rounding

Perceived Change in Neighbourhood Crime



During the last 3 years, do you think that crime in your neighbourhood has increased, decreased or remained about the same?

Base: Valid respondents (City Wide: n=2,484 / Ward 1: n=185)

↑ Statistically higher than City Wide
 ↓ Statistically lower than City Wide



Issue Agenda





Issue Agenda

City Wide

Ward 1

■ First Mention ■ Other Mentions

Multiple Responses

Note: A "NET" is a combination of 2 or more mentions that cover a specific theme.

Issue	City Wide (NET)	Ward 1
Infrastructure, Traffic and Roads [NET]	31%	39%↑
Roads (unspecified)	7% (First) 11% (Other)	14% (0% change)
Road conditions	7%	11%
Traffic congestion	7%	8%
Crime, Safety and Policing [NET]	27%	27% (10% change)
Crime	10% (First) 14% (Other)	15% (5% change)
Public safety	9% (First) 12% (Other)	12% (3% change)
Recreation and Parks [NET]	19%	21% (7% change)
Lack of community centres/parks/green space	8% (First) 12% (Other)	17% (1% change)
Transit [NET]	18%	17%
Public transportation	6% (First) 10% (Other)	10%
Transit system improvements	5% (First) 9% (Other)	9%
Transportation (unspecified)	6%	8% (3% change)
Homelessness, Poverty, Affordable Housing [NET]	16%	12%
Poverty/homelessness/related social issues	7% (First) 11% (Other)	6%↓
Affordable/available housing	7%	7%
Economy [NET]	10%	9%
Environment and Waste Management [NET]	10%	13% (4% change)
Taxes [NET]	8%	8%
Taxes/high taxes	5% (First) 8% (Other)	8%
Growth and Planning [NET]	7%	7%
Education	7%	8%
Healthcare	6%	7%
None/no others	14%	11%

City Wide mentions of <6% are not shown
City Wide data labels of <5% are not shown

In your view, as a resident of the city of Calgary, what is the most important issue facing your community, that is, the one issue you feel should receive the greatest attention from your local leaders? Are there any other important local issues?

Base: Valid respondents (City Wide: n=2,458 / Ward 1: n=182)

Ward 1 2021

↑ Statistically higher than City Wide
↓ Statistically lower than City Wide

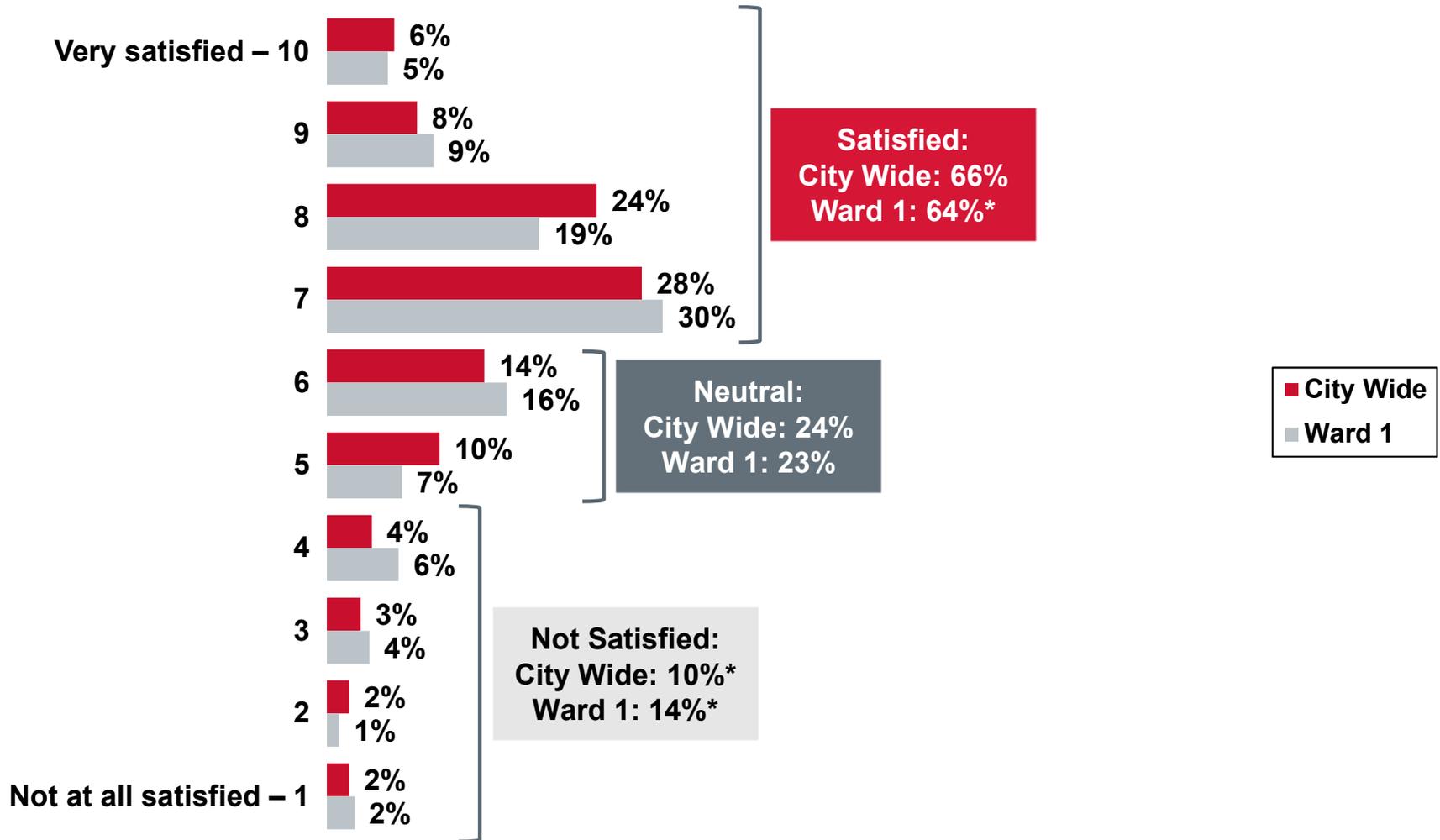


City Programs and Services





Satisfaction with the Overall Level and Quality of City Services and Programs



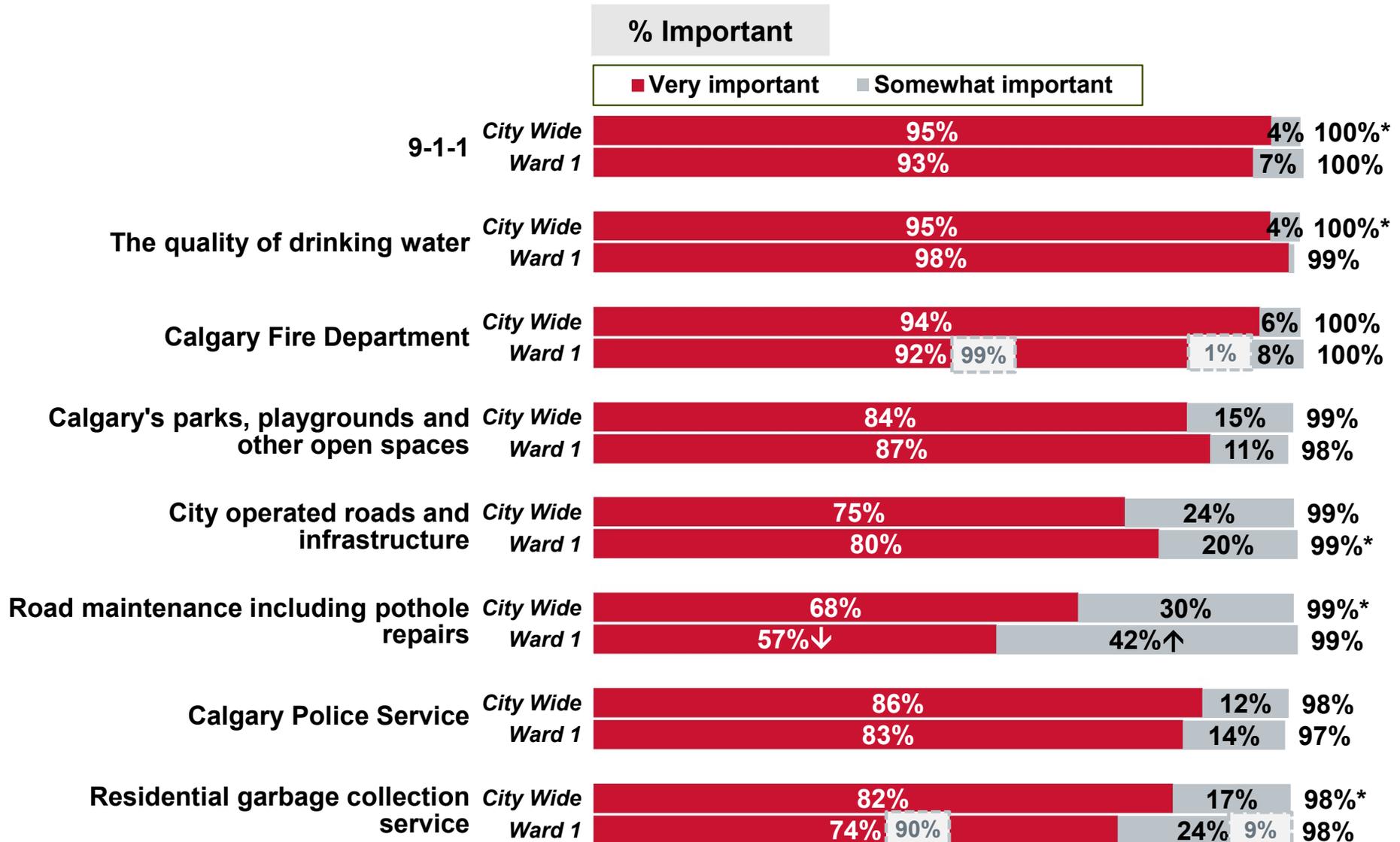
On a scale from “1” to “10” where “1” represents “not at all satisfied” and “10” represents “very satisfied,” how satisfied are you with the overall level and quality of services and programs provided by The City of Calgary?

Base: Valid respondents (City Wide: n=2,489 / Ward 1: n=187)

*Rounding



Importance of City Programs and Services



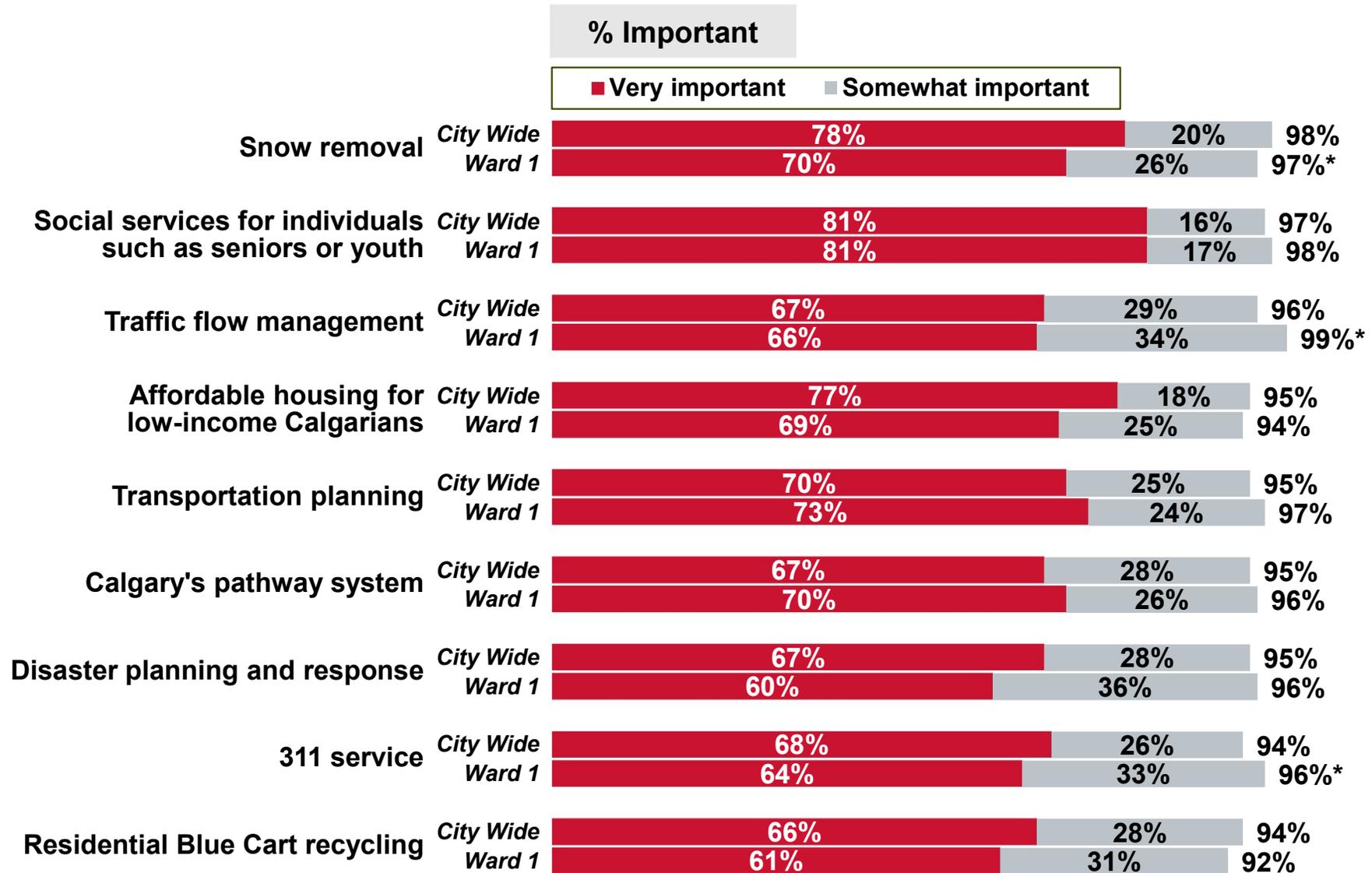
Ward 1 2021 *Rounding

↑ Statistically higher than City Wide
 ↓ Statistically lower than City Wide

I am going to read a list of programs and services provided to you by The City of Calgary. Please tell me how important each one is to you.
 Base: Valid respondents (Bases vary)



Importance of City Programs and Services (continued)

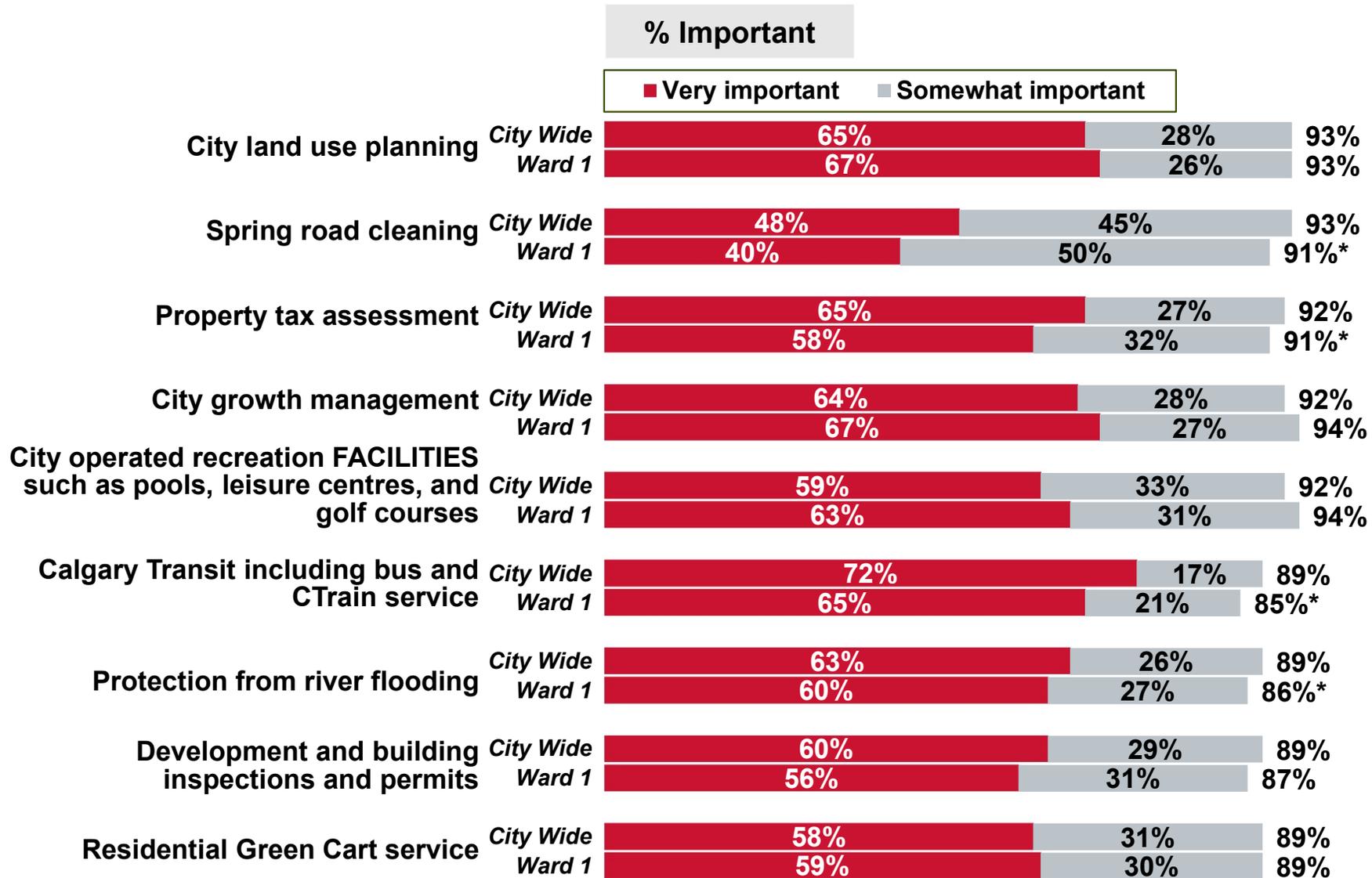


I am going to read a list of programs and services provided to you by The City of Calgary. Please tell me how important each one is to you.
Base: Valid respondents (Bases vary)

*Rounding



Importance of City Programs and Services (continued)

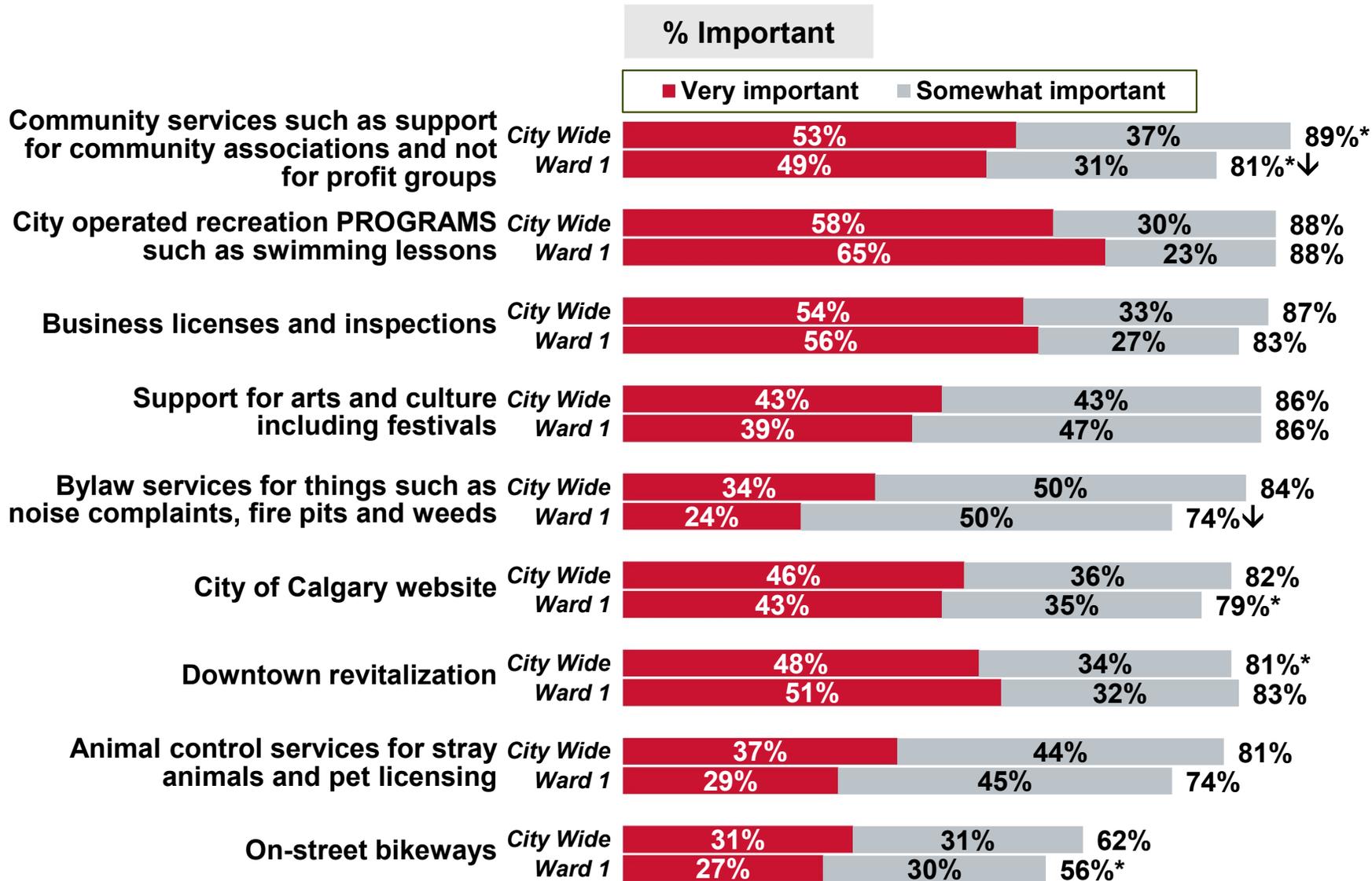


I am going to read a list of programs and services provided to you by The City of Calgary. Please tell me how important each one is to you.
 Base: Valid respondents (Bases vary)

*Rounding



Importance of City Programs and Services (continued)



*Rounding

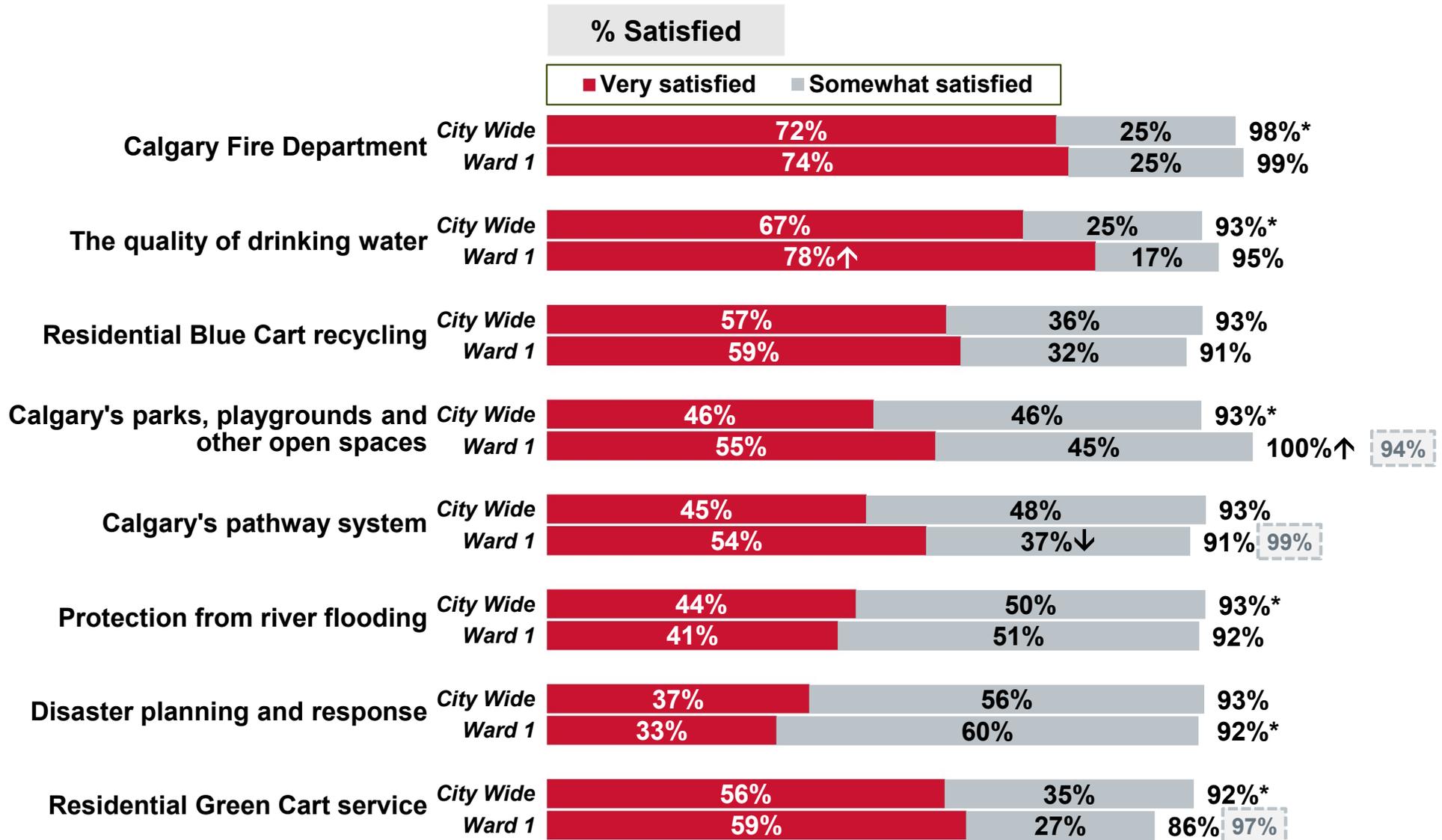
I am going to read a list of programs and services provided to you by The City of Calgary. Please tell me how important each one is to you.

Base: Valid respondents (Bases vary)

↑ Statistically higher than City Wide
↓ Statistically lower than City Wide



Satisfaction with City Programs and Services



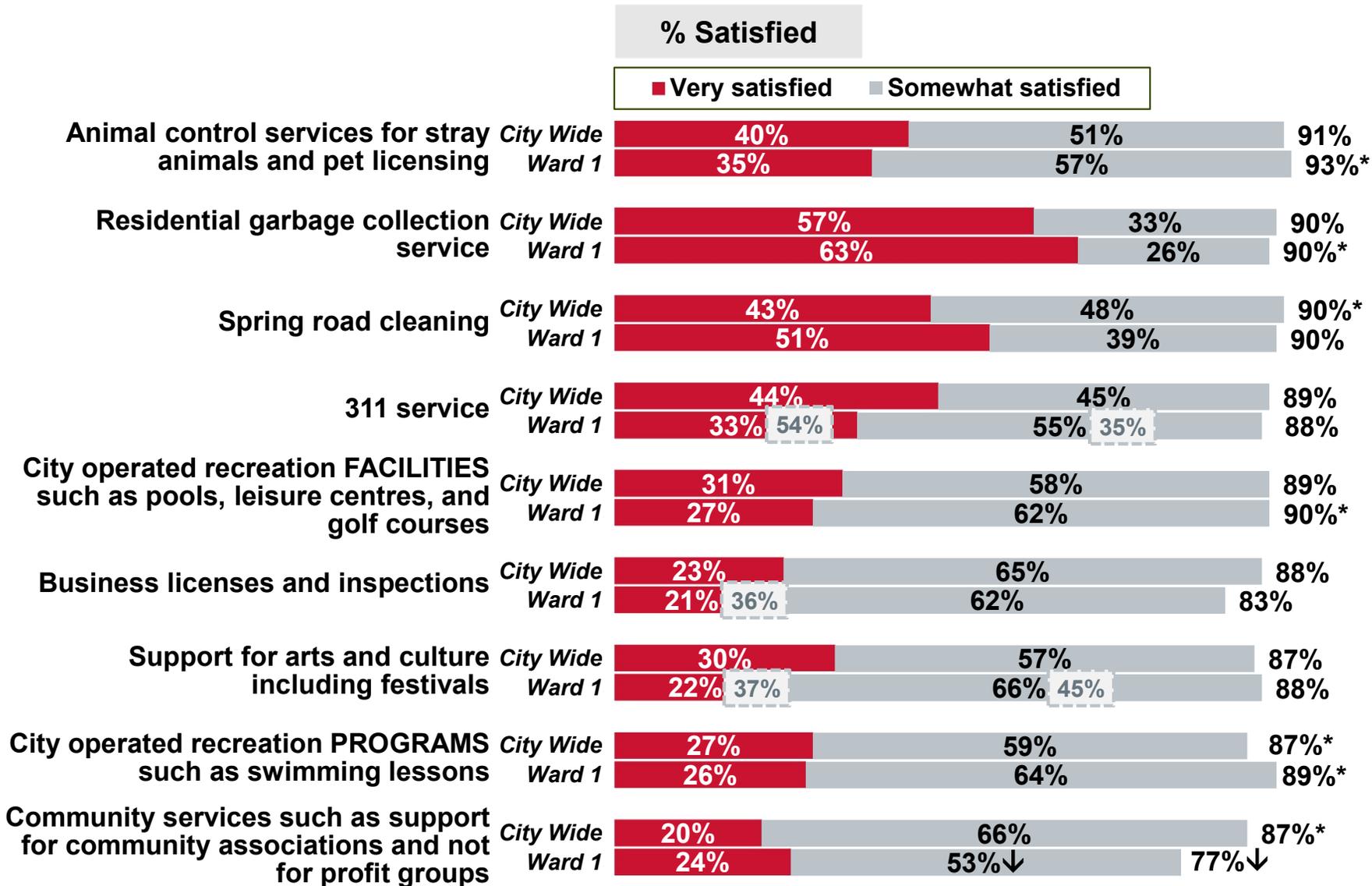
I am going to read a list of programs and services provided to you by The City of Calgary. Please tell me how satisfied you are with the job The City is doing in providing that program or service.
 Base: Valid respondents (Bases vary)

Ward 1 2021 *Rounding

↑ Statistically higher than City Wide
 ↓ Statistically lower than City Wide



Satisfaction with City Programs and Services (continued)



I am going to read a list of programs and services provided to you by The City of Calgary. Please tell me how satisfied you are with the job The City is doing in providing that program or service.

Base: Valid respondents (Bases vary)

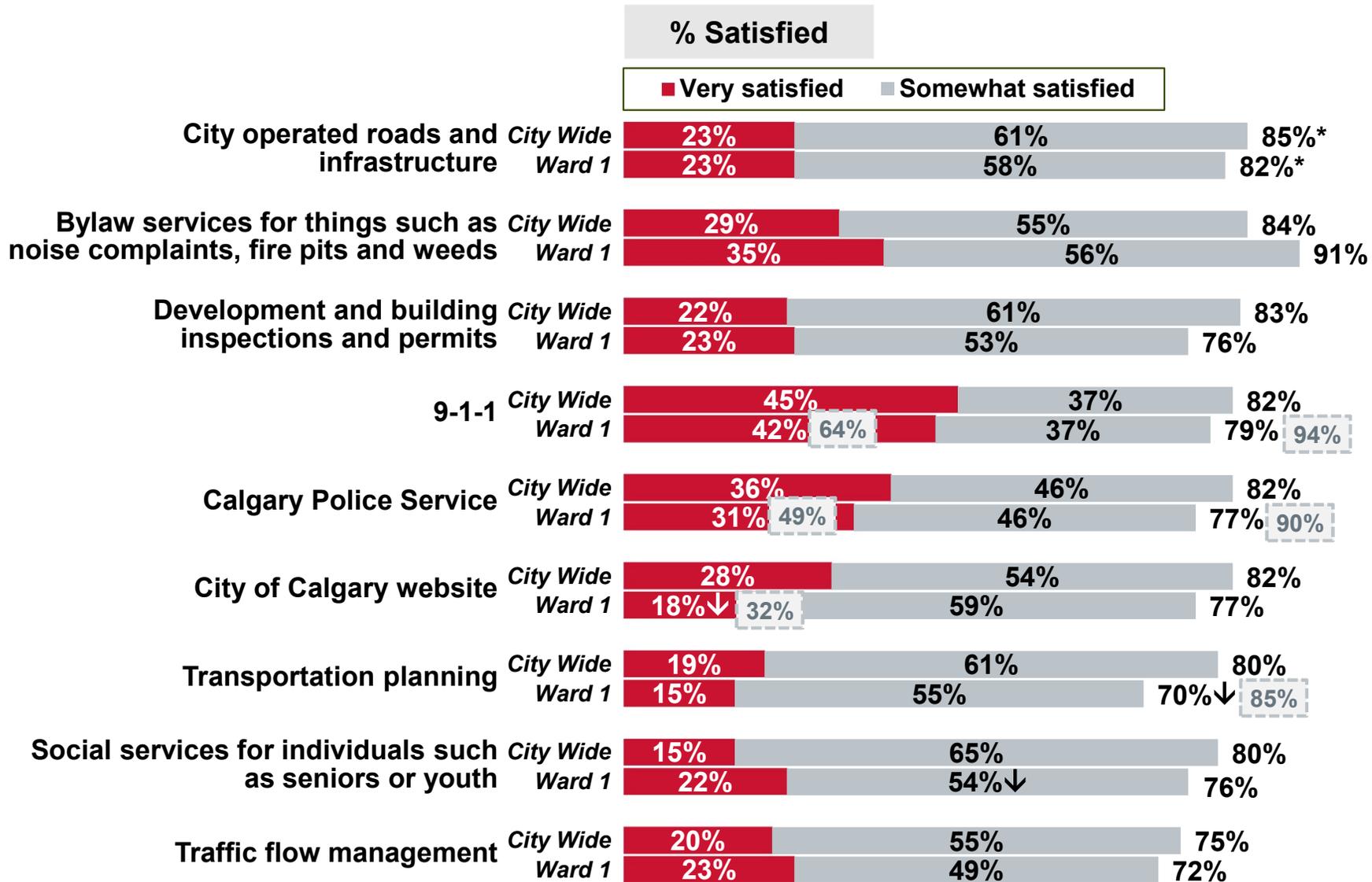
Ward 1 2021

*Rounding

↑ Statistically higher than City Wide
 ↓ Statistically lower than City Wide



Satisfaction with City Programs and Services (continued)



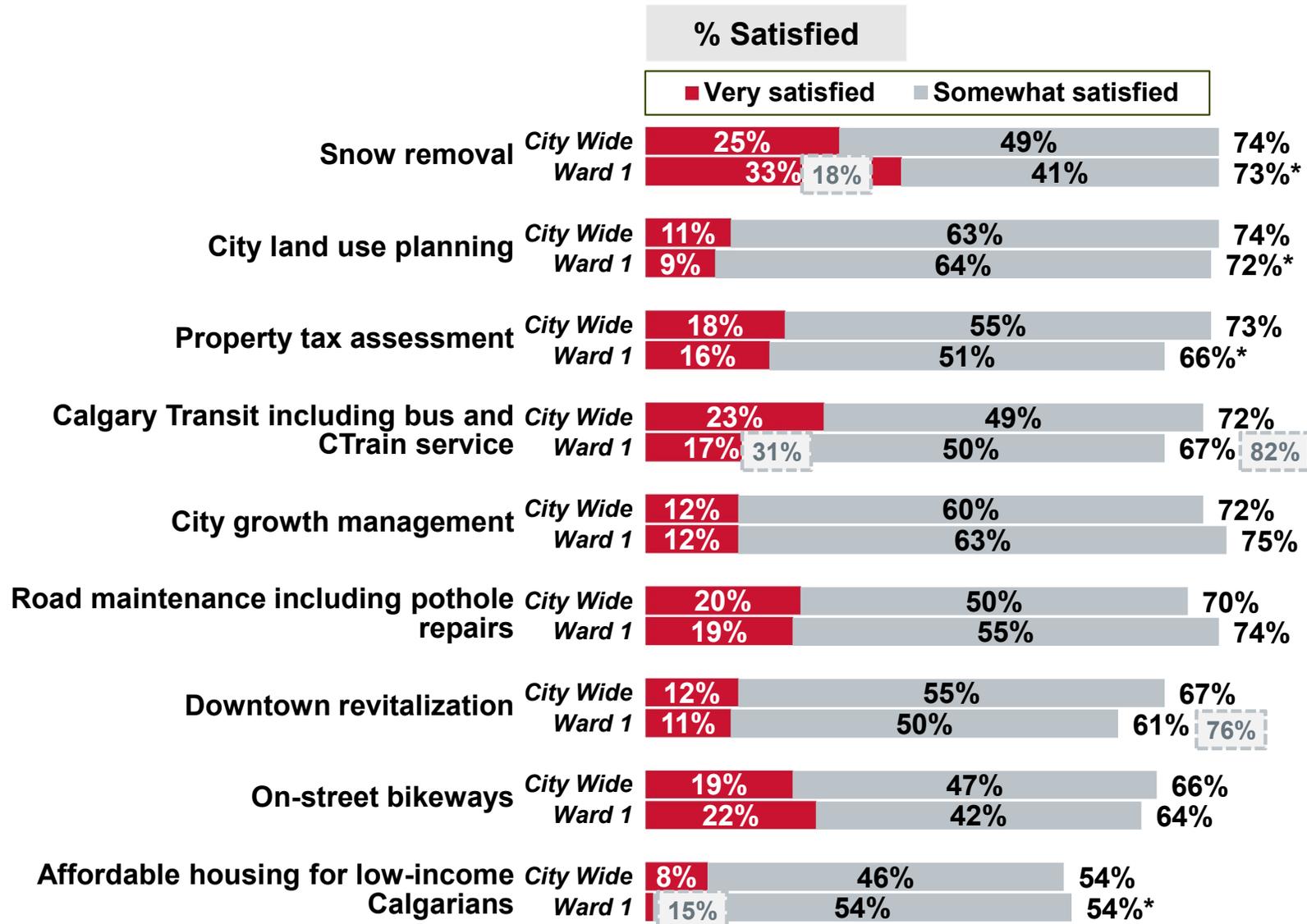
I am going to read a list of programs and services provided to you by The City of Calgary. Please tell me how satisfied you are with the job The City is doing in providing that program or service.
 Base: Valid respondents (Bases vary)

Ward 1 2021 *Rounding

↑ Statistically higher than City Wide
 ↓ Statistically lower than City Wide



Satisfaction with City Programs and Services (continued)

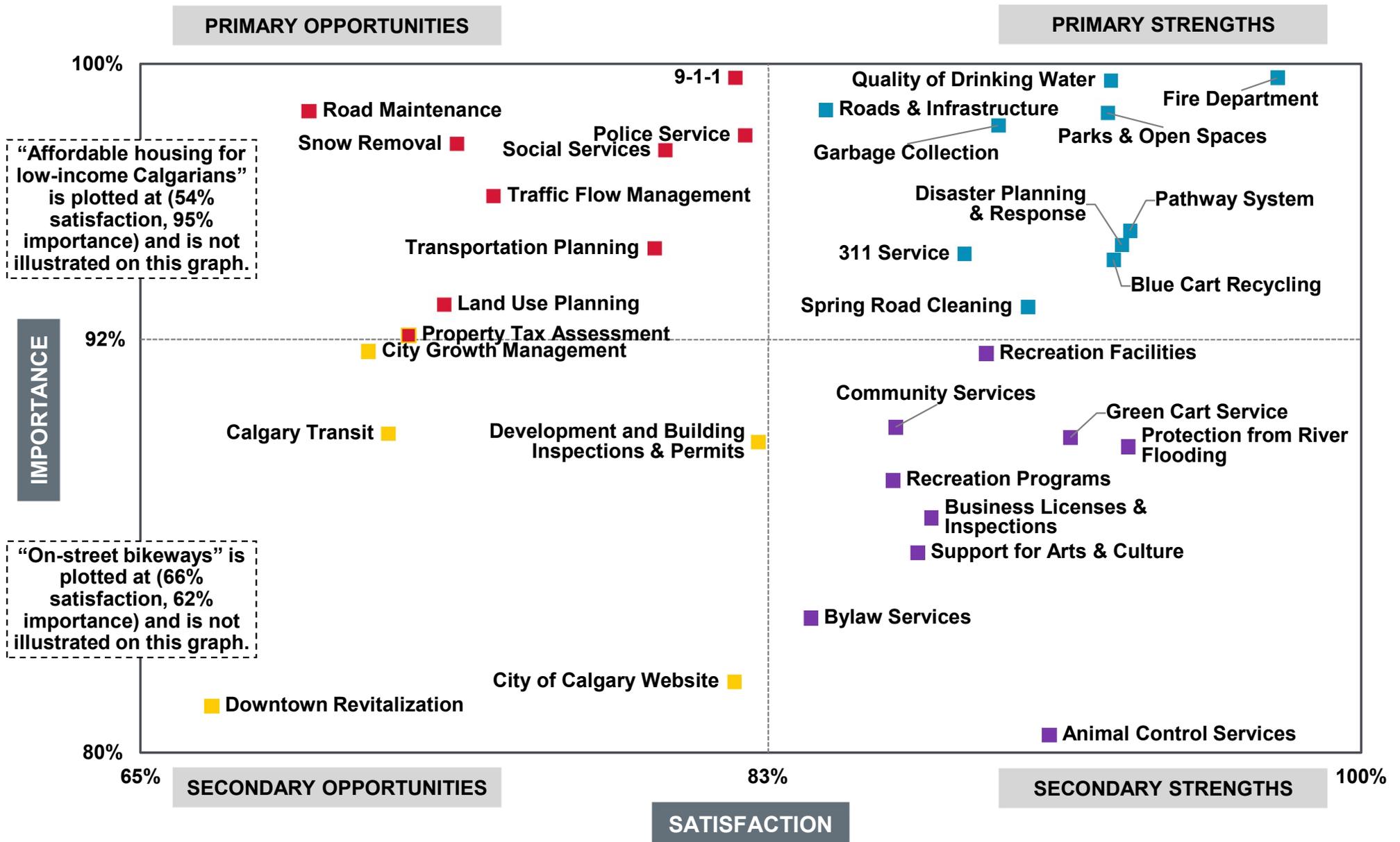


I am going to read a list of programs and services provided to you by The City of Calgary. Please tell me how satisfied you are with the job The City is doing in providing that program or service.
 Base: Valid respondents (Bases vary)

Ward 1 2021 *Rounding
 Data labels of <3% are not shown

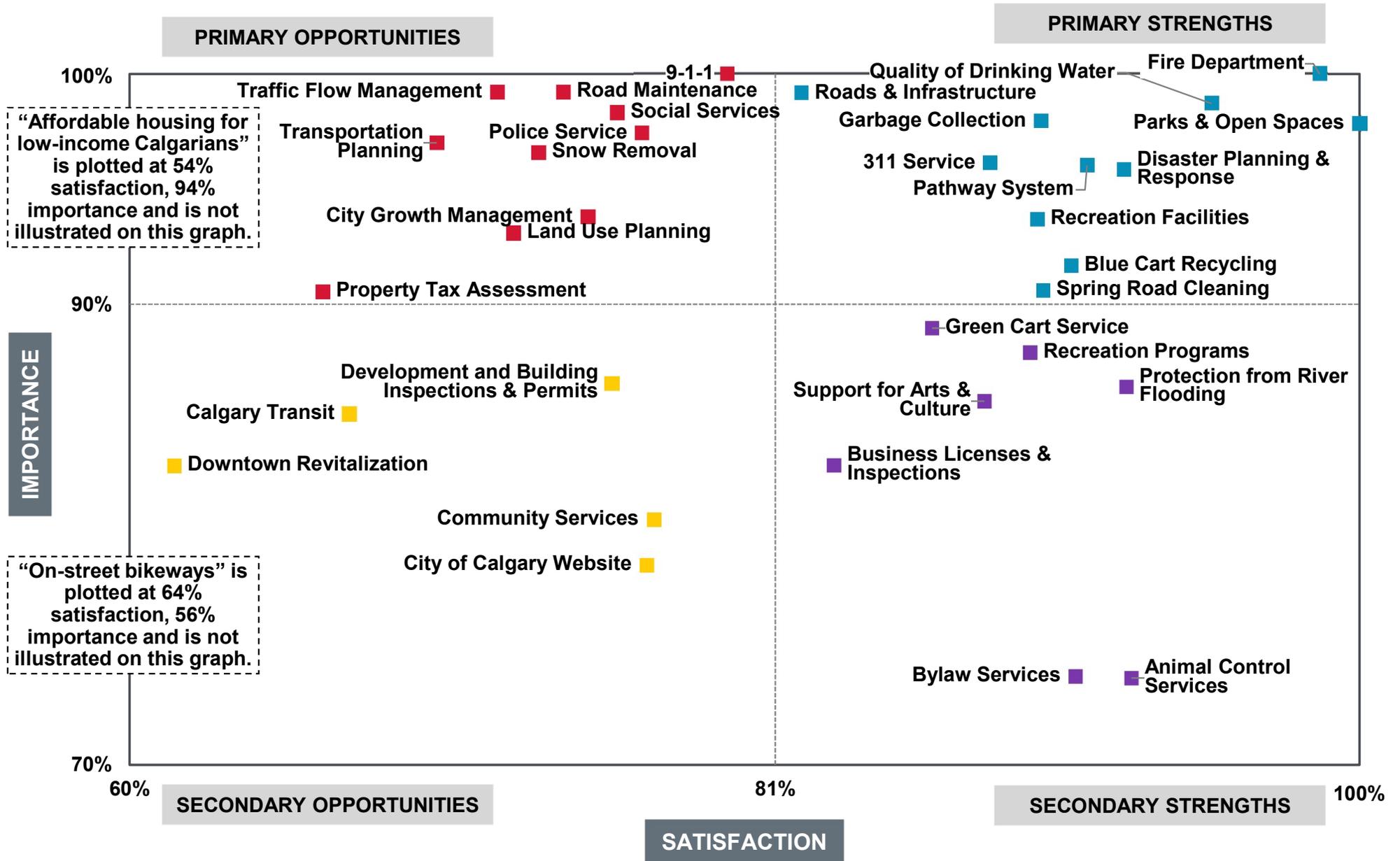


Importance vs. Satisfaction Grid: City Wide





Importance vs. Satisfaction Grid: Ward 1





Primary Strengths and Opportunities: City Wide vs. Ward 1

Please note: Only items that are primary strengths or primary opportunities either City Wide or for the Ward are shown in the table.

Primary Strengths

Primary Opportunities

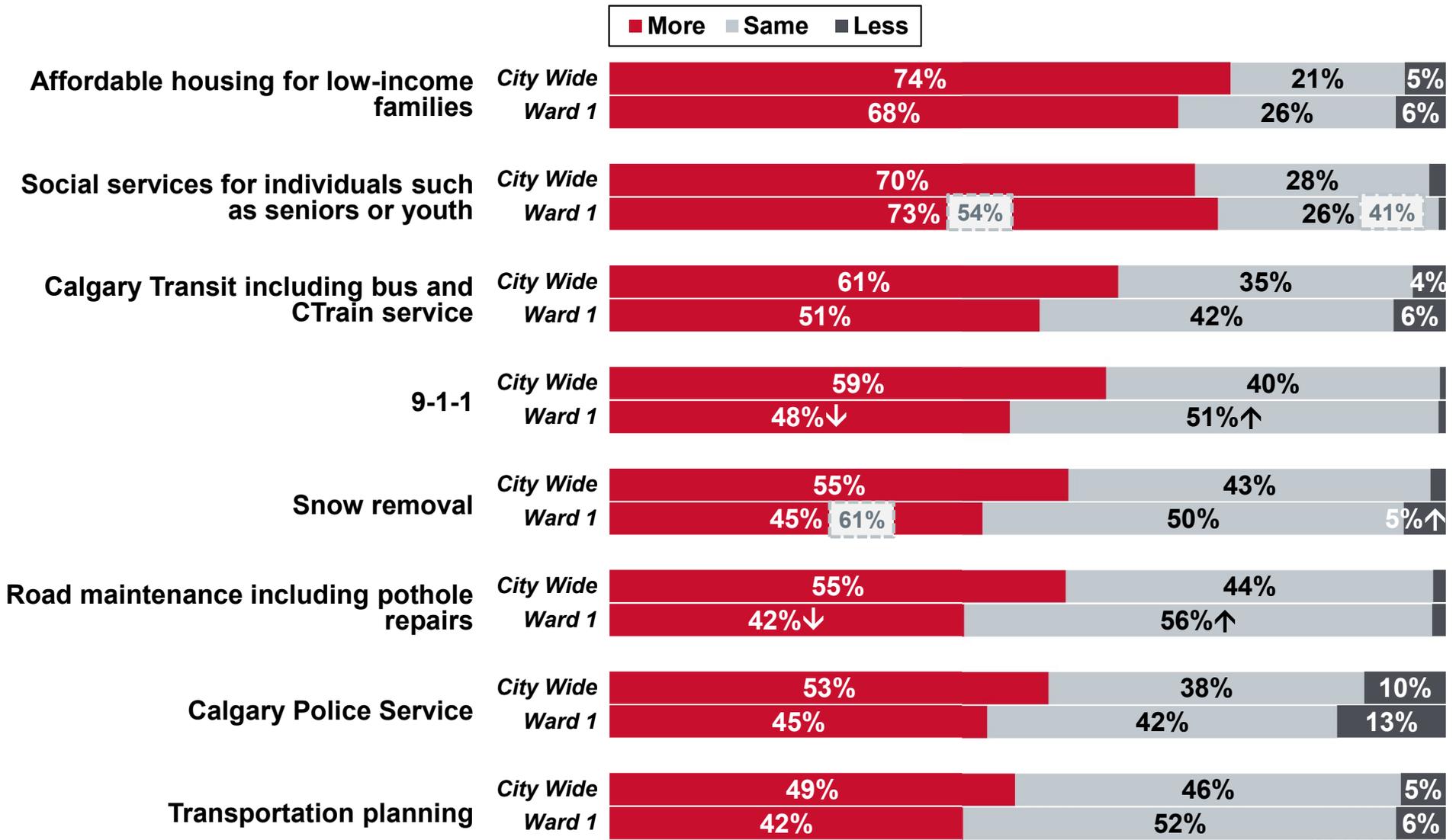
Neither (in another quadrant)

Striped boxes indicate the service sits on the border between quadrants

	City Wide	Ward 1
Fire Department	Blue	Blue
Quality of Drinking Water	Blue	Blue
Garbage Collection	Blue	Blue
Parks and Open Spaces	Blue	Blue
Disaster Planning and Response	Blue	Blue
Pathway System	Blue	Blue
Blue Cart Recycling	Blue	Blue
Spring Road Cleaning	Blue	Blue
311 Service	Blue	Blue
Roads and Infrastructure	Blue	Blue
Recreation Facilities	White	Blue
9-1-1	Red	Red
Police Service	Red	Red
Road Maintenance	Red	Red
Affordable Housing	Red	Red
Property Tax Assessment	Striped	Red
Snow Removal	Red	Red
Land Use Planning	Red	Red
Traffic Flow Management	Red	Red
Transportation Planning	Red	Red
Social Services	Red	Red
City Growth Management	White	Red



Investment in City Programs and Services



Ward 1 2021

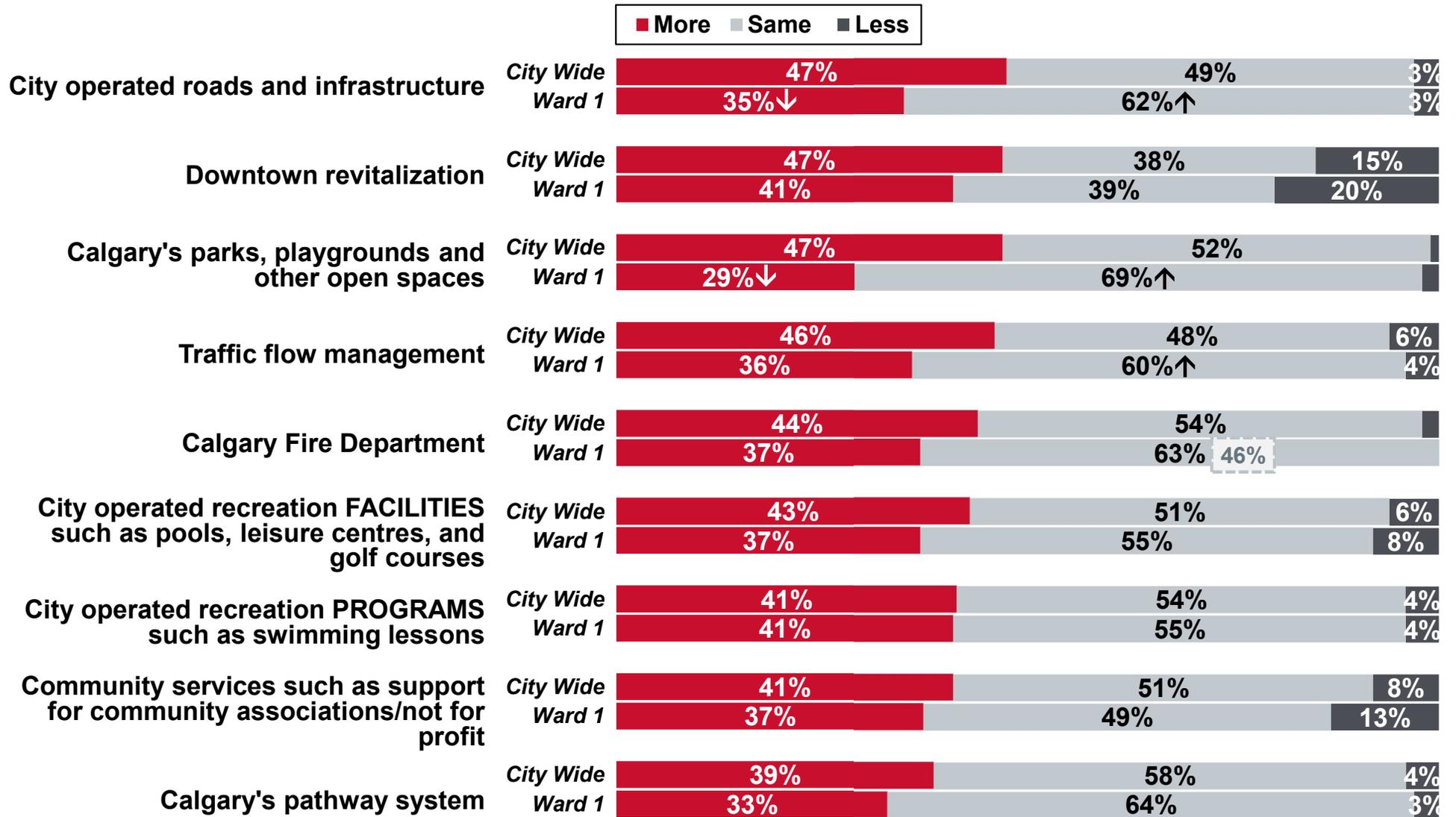
I am going to read a list of programs and services provided to you by The City of Calgary. Please tell me if you think The City should invest more, less or the same amount on the program or service?

Base: Valid respondents (Bases vary)

Data labels of <3% are not shown

↑ Statistically higher than City Wide
↓ Statistically lower than City Wide

Investment in City Programs and Services (continued)



Ward 1 2021

I am going to read a list of programs and services provided to you by The City of Calgary. Please tell me if you think The City should invest more, less or the same amount on the program or service?

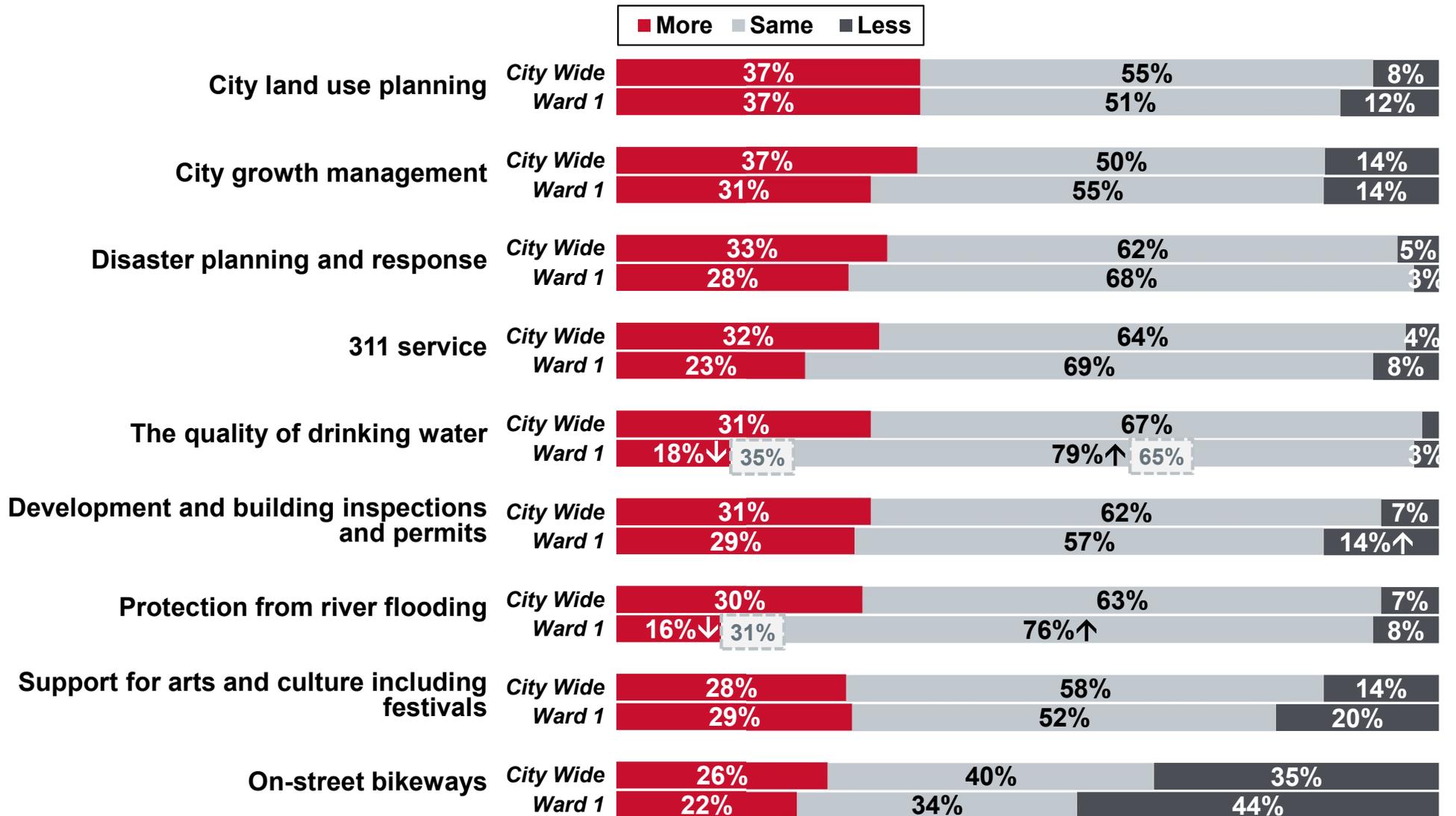
Base: Valid respondents (Bases vary)

Data labels of <3% are not shown

↑ Statistically higher than City Wide
↓ Statistically lower than City Wide



Investment in City Programs and Services (continued)



Ward 1 2021

I am going to read a list of programs and services provided to you by The City of Calgary. Please tell me if you think The City should invest more, less or the same amount on the program or service?

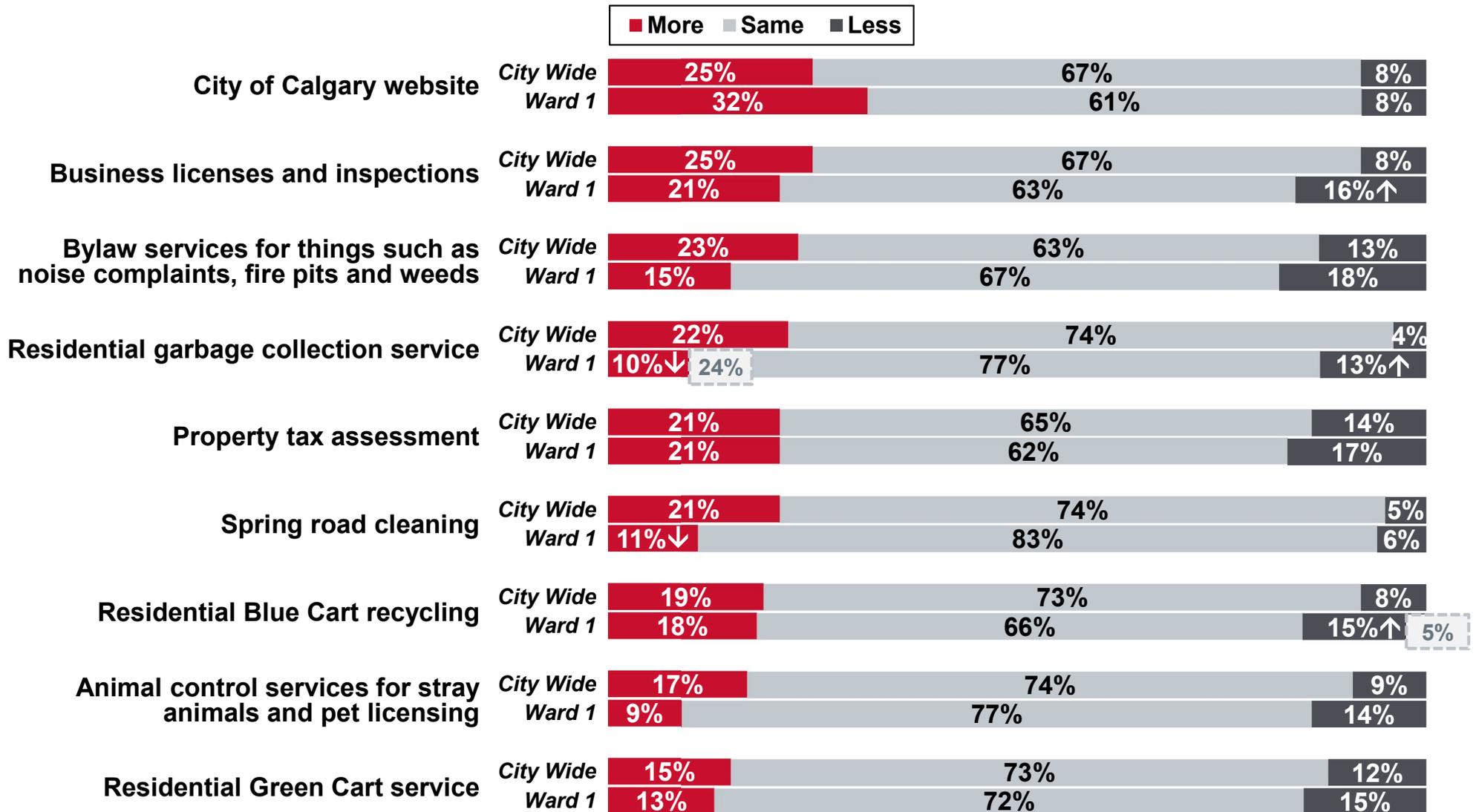
Base: Valid respondents (Bases vary)

Data labels of <3% are not shown

↑ Statistically higher than City Wide
↓ Statistically lower than City Wide



Investment in City Programs and Services (continued)



I am going to read a list of programs and services provided to you by The City of Calgary. Please tell me if you think The City should invest more, less or the same amount on the program or service?

Base: Valid respondents (Bases vary)

Ward 1 2021

↑ Statistically higher than City Wide
↓ Statistically lower than City Wide

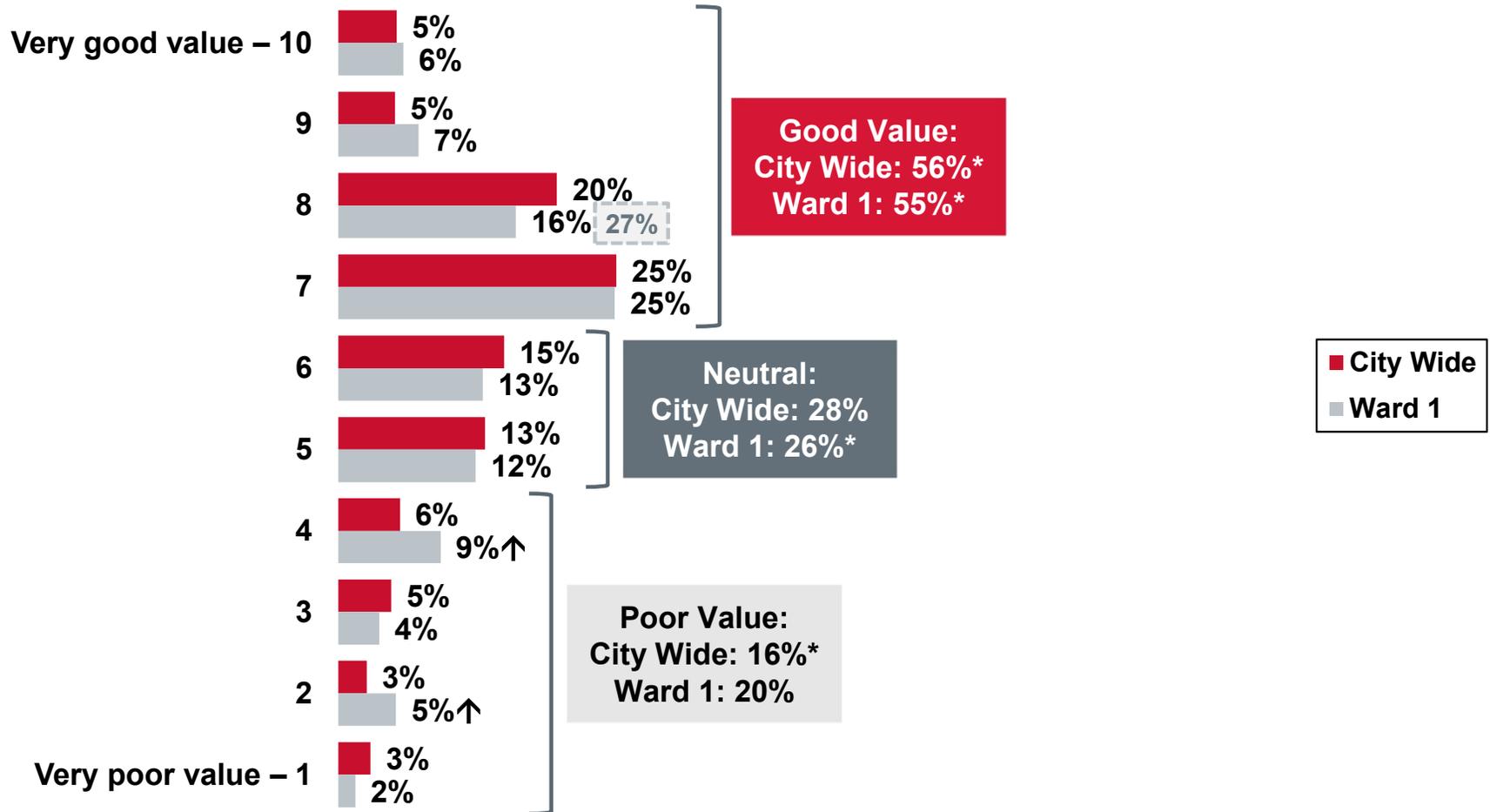


Taxation





Perceived Value of Property Taxes



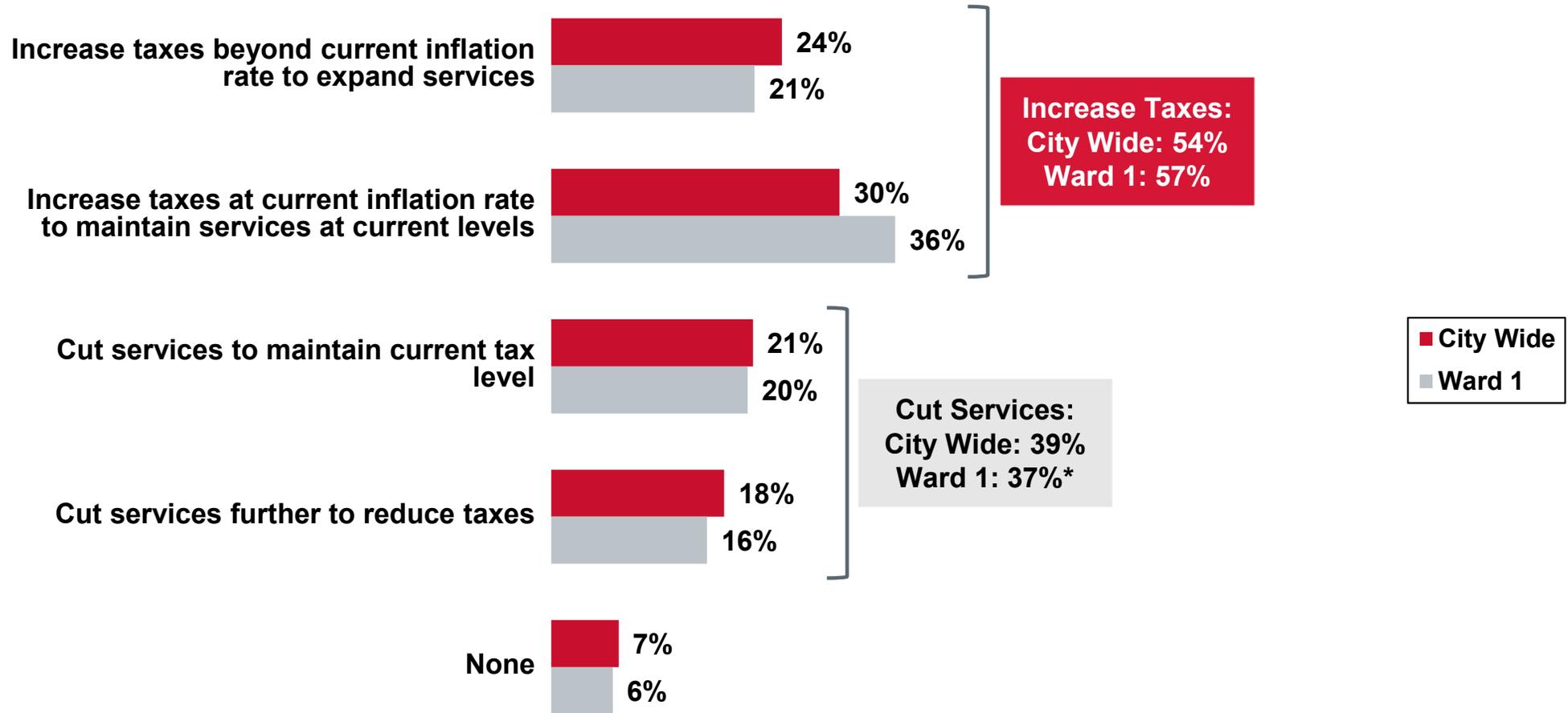
Your property tax dollars are divided between The City and the Province. In Calgary, approximately two-thirds of your residential property tax payment goes to The City to fund municipal services. Considering the services provided by The City, please rate the value you feel you receive from your municipal property tax dollars using a scale of 1 to 10 where “1” represents “very poor value” and “10” represents “very good value”.

Base: Valid respondents (City Wide: n=2,461 / Ward 1: n=186)

Ward 1 2021 *Rounding

↑ Statistically higher than City Wide
 ↓ Statistically lower than City Wide

Balancing Taxation and Service Delivery Levels



Municipal property taxes are the primary way to pay for services and programs provided by The City of Calgary. Due to the increased cost of maintaining current service levels and infrastructure, The City must balance taxation and service delivery levels. To deal with this situation, which of the following four options would you most like The City to pursue?
 Base: Valid respondents (City Wide: n=2,469 / Ward 1: n=183)

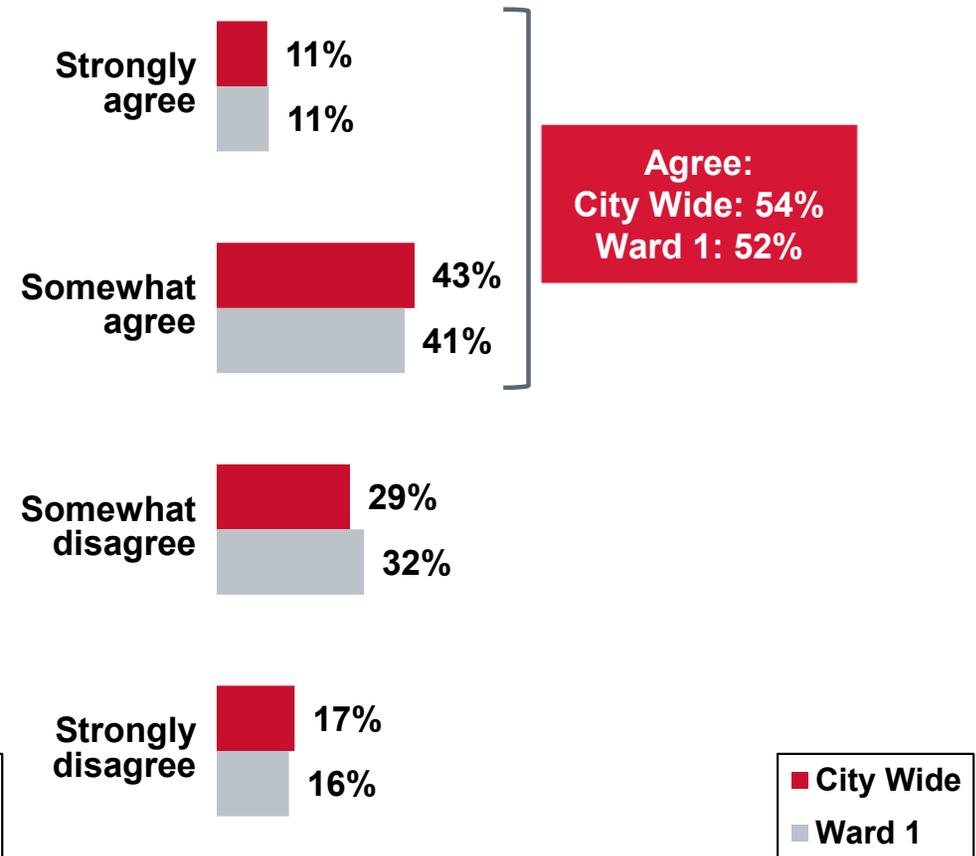
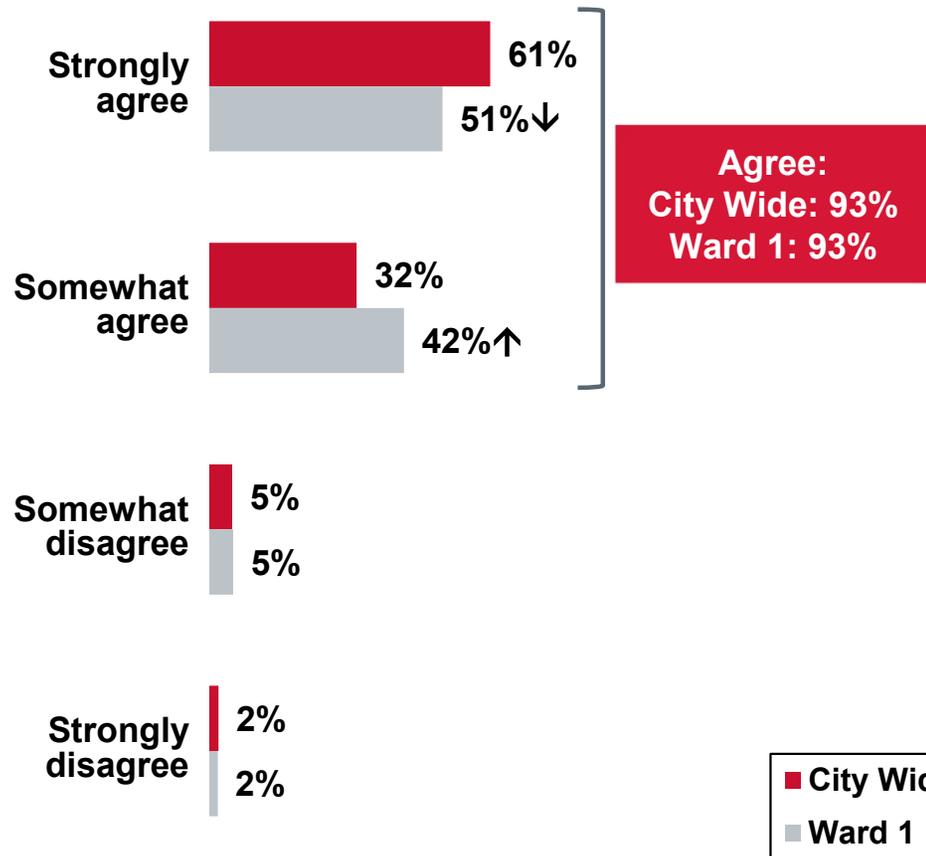
*Rounding



Property Tax Dollar Investment

I am interested in knowing how my property tax dollars are invested in various City services

The City does a good job of providing Calgarians with information about how their property tax dollars are invested in various City services



Please indicate if you strongly agree, somewhat agree, somewhat disagree or strongly disagree with each of the following statements.
 Base: Valid respondents (Bases vary)

↑ Statistically higher than City Wide
 ↓ Statistically lower than City Wide

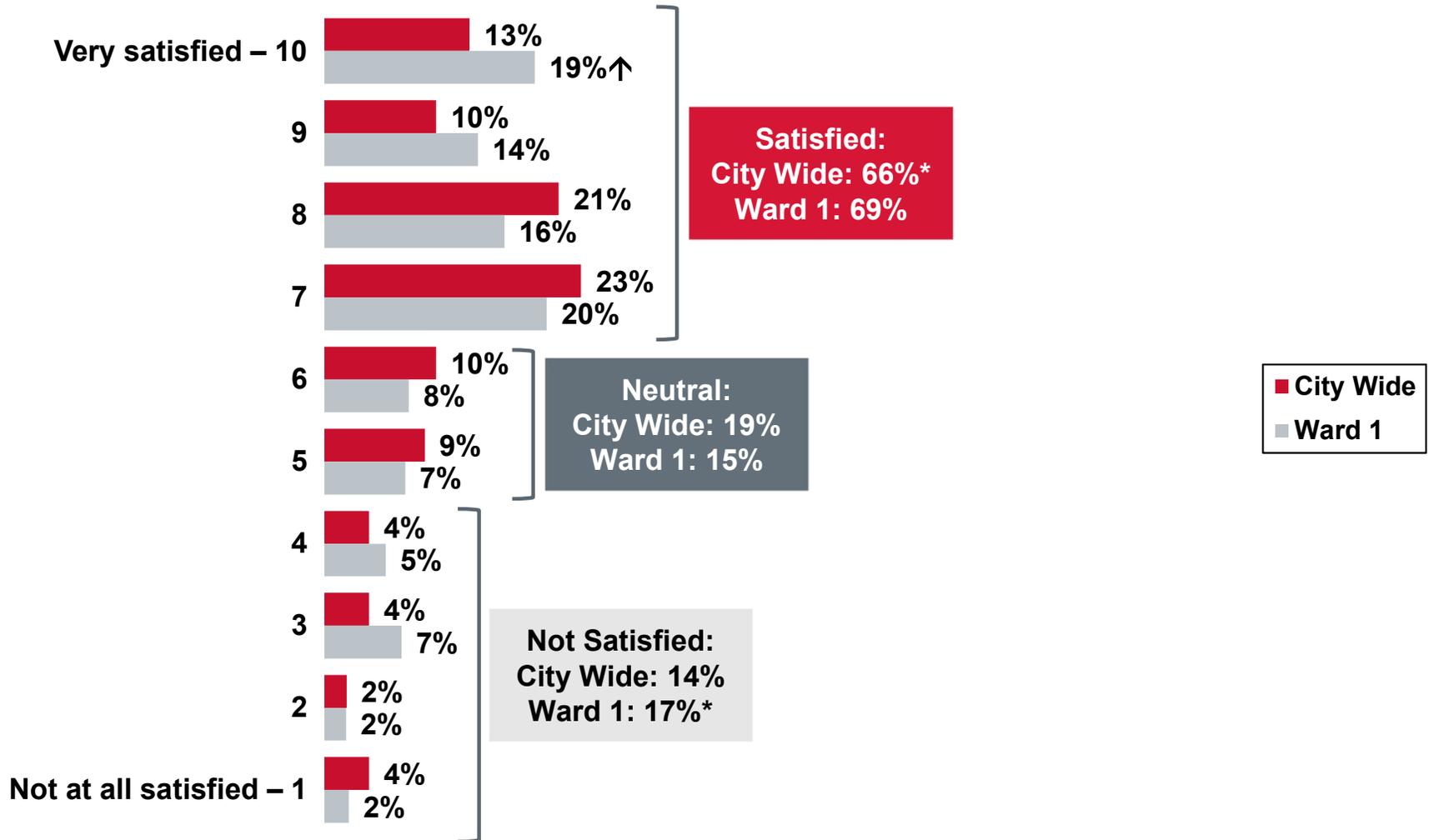


City Customer Service





Satisfaction with the Overall Level and Quality of Customer Service



Now I'd like you to think about any contact you've had with The City of Calgary in the past year. On a scale of 1 to 10 where "1" represents "not at all satisfied" and "10" represents "very satisfied", how satisfied are you with the overall level and quality of customer service provided by The City of Calgary?

Base: Valid respondents who had contact with The City in the last twelve months (City Wide: n=2,305 / Ward 1: n=170)

*Rounding

↑ Statistically higher than City Wide
 ↓ Statistically lower than City Wide

Attitudes Regarding Customer Service

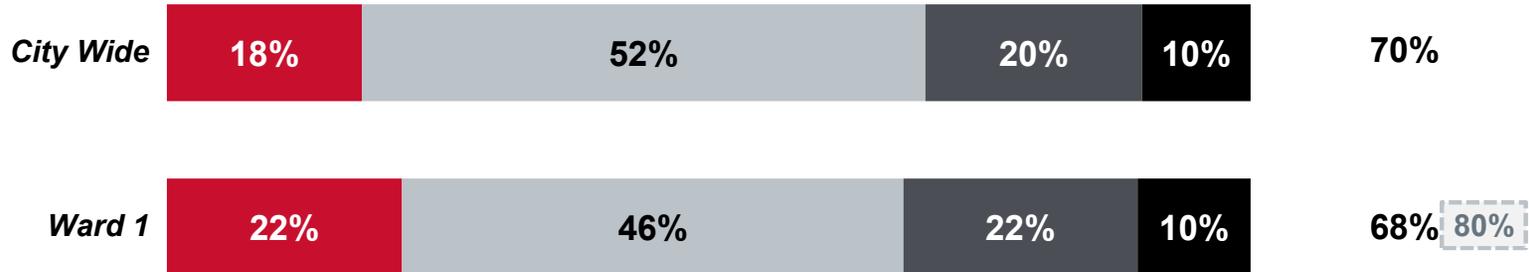
■ Strongly agree
 ■ Somewhat agree
 ■ Somewhat disagree
 ■ Strongly disagree

% Agree

The City of Calgary meets my customer service expectations



The City responds quickly to requests and concerns



Thinking about your personal dealings with The City of Calgary, your general impressions and anything you may have read, seen or heard, please tell me whether you agree or disagree with each of the following statements about The City?

Base: Valid respondents (Bases vary)

Ward 1 2021

↑ Statistically higher than City Wide
 ↓ Statistically lower than City Wide

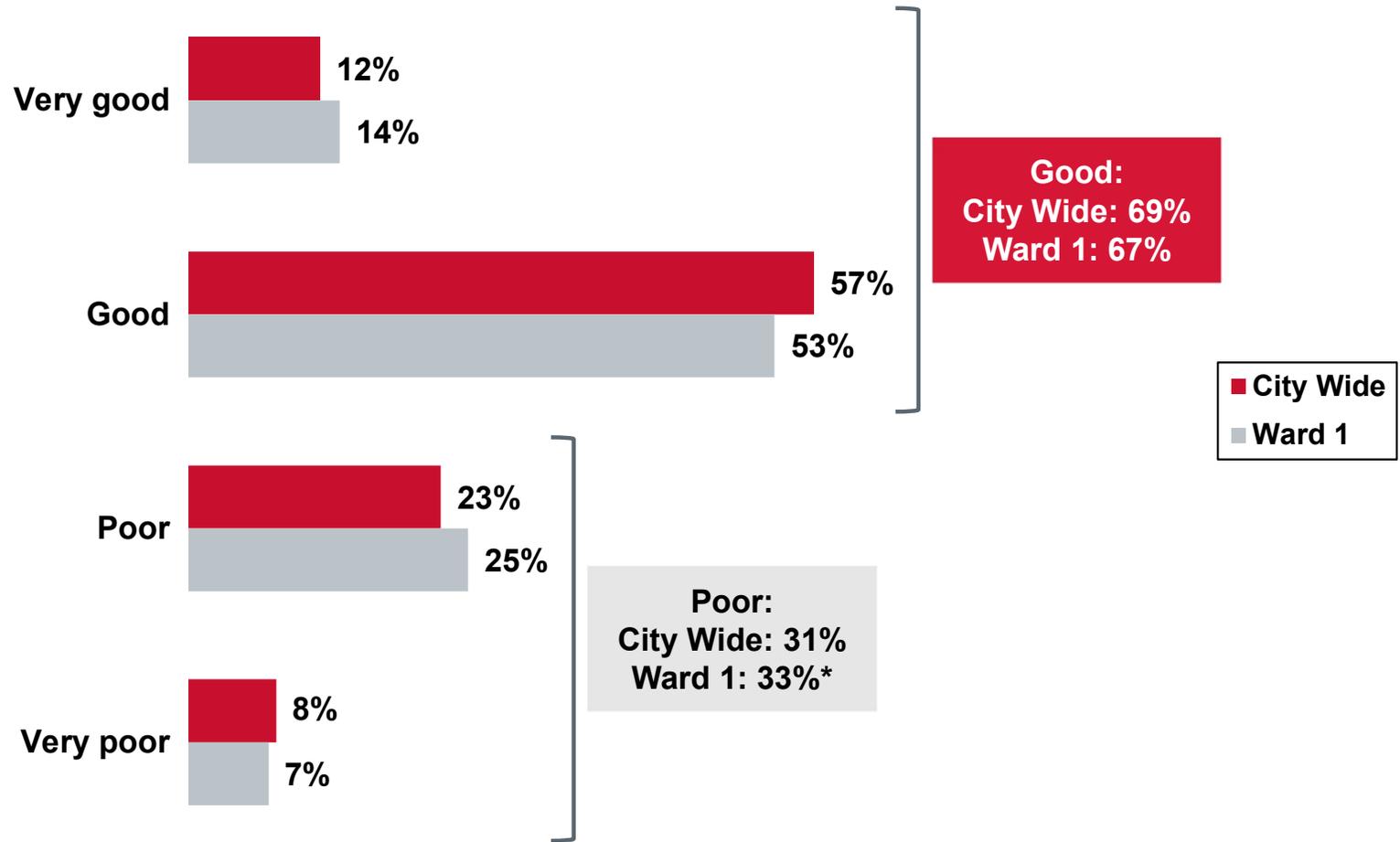


Communication at The City





Overall Communication at The City



Overall, how would you rate The City of Calgary in terms of how well it communicates with Calgarians about its services, programs, policies and plans in the past 6 months? Would you say the communication has been ...?

Base: Valid respondents (City Wide: n=2,490 / Ward 1: n=187)

*Rounding

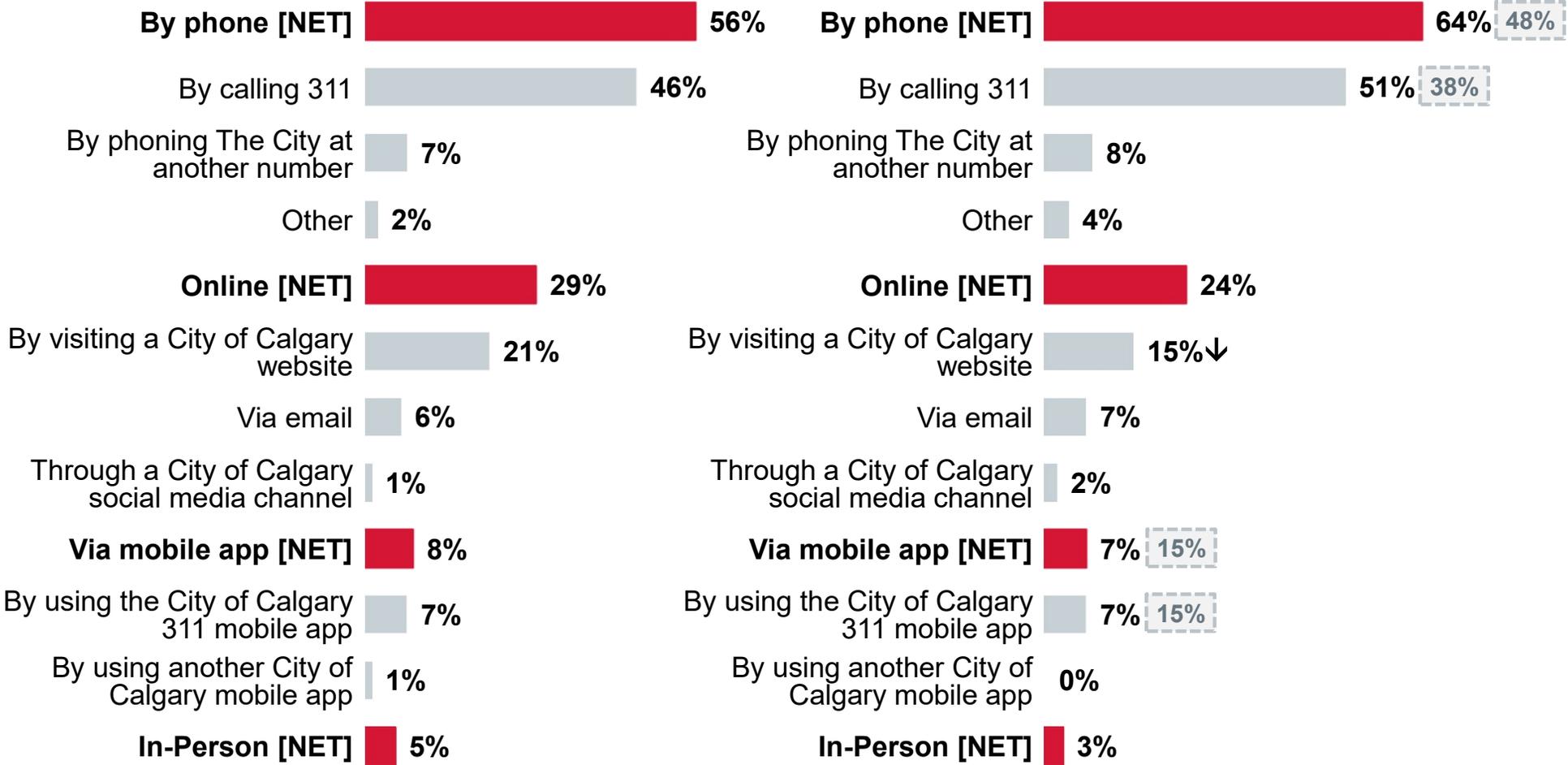


Preferred Method of Contact

Note: A "NET" is a combination of 2 or more mentions that cover a specific theme.

City Wide

Ward 1



Ward 1 2021

What is your preferred way of contacting The City?
 Base: Valid respondents (City Wide: n=2,490 / Ward 1: n=187)

↑ Statistically higher than City Wide
 ↓ Statistically lower than City Wide

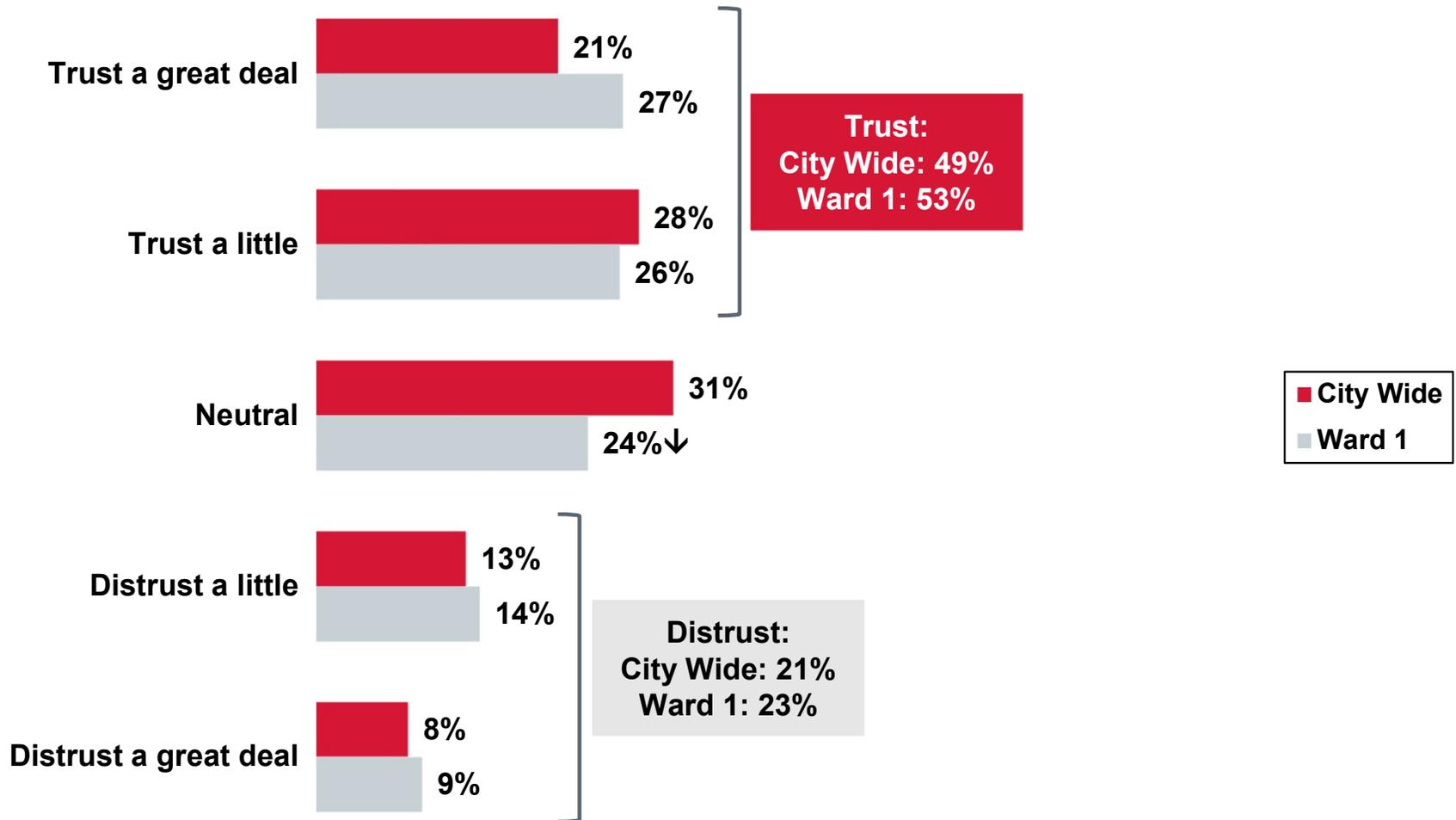


City Reputation and Performance





Trust in The City of Calgary



Taking into account all of the things which you think are important, how much do you trust or distrust The City of Calgary?

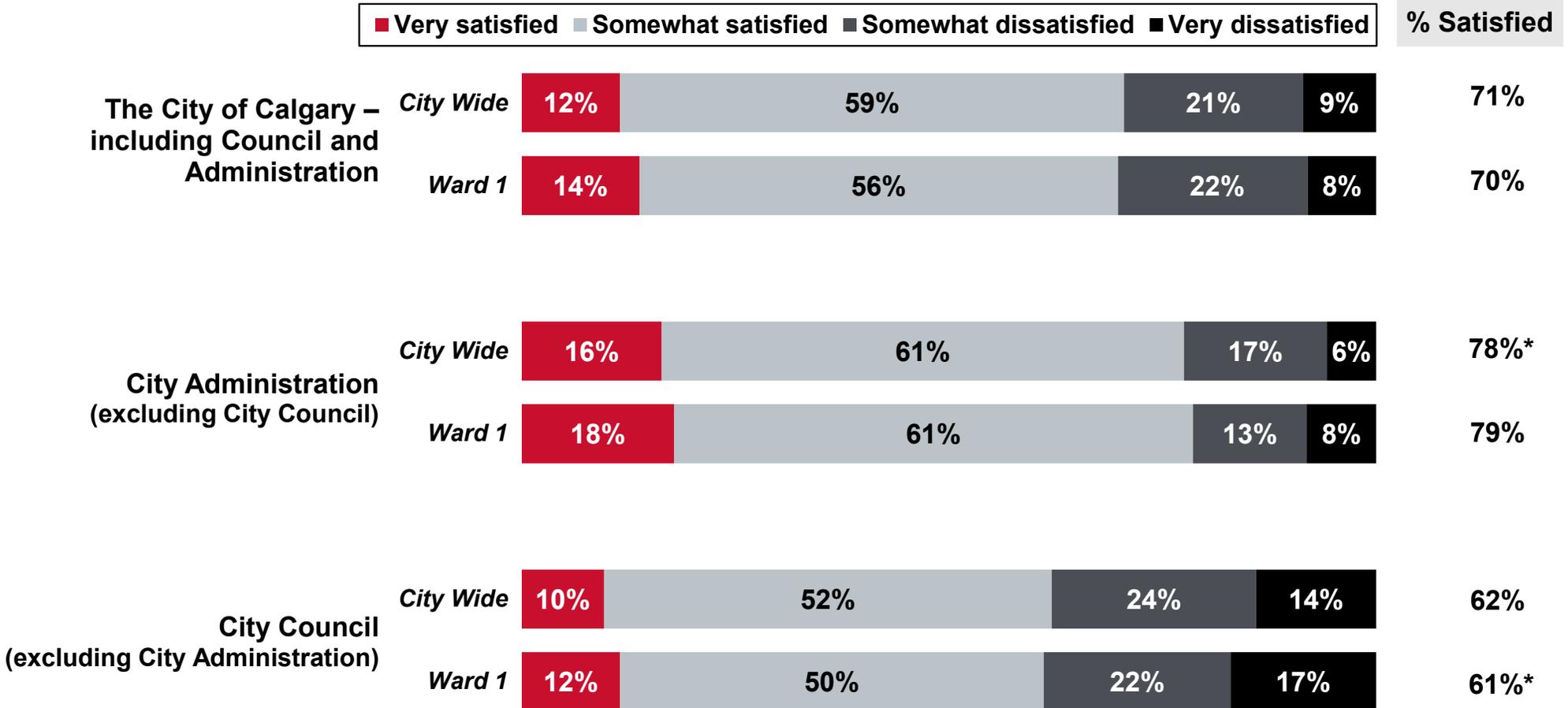
Base: Valid respondents (City Wide: n=2,494 / Ward 1: n=185)

↑ Statistically higher than City Wide
 ↓ Statistically lower than City Wide



Perceptions About City Performance

As you may know, **City Council** is made up of elected officials who are the legislative body that govern The City. While **City Administration** is made up of non-elected employees at The City who are responsible for the management and running of local services. In other words, public servants who administer services, facilities, safety and infrastructure for communities.

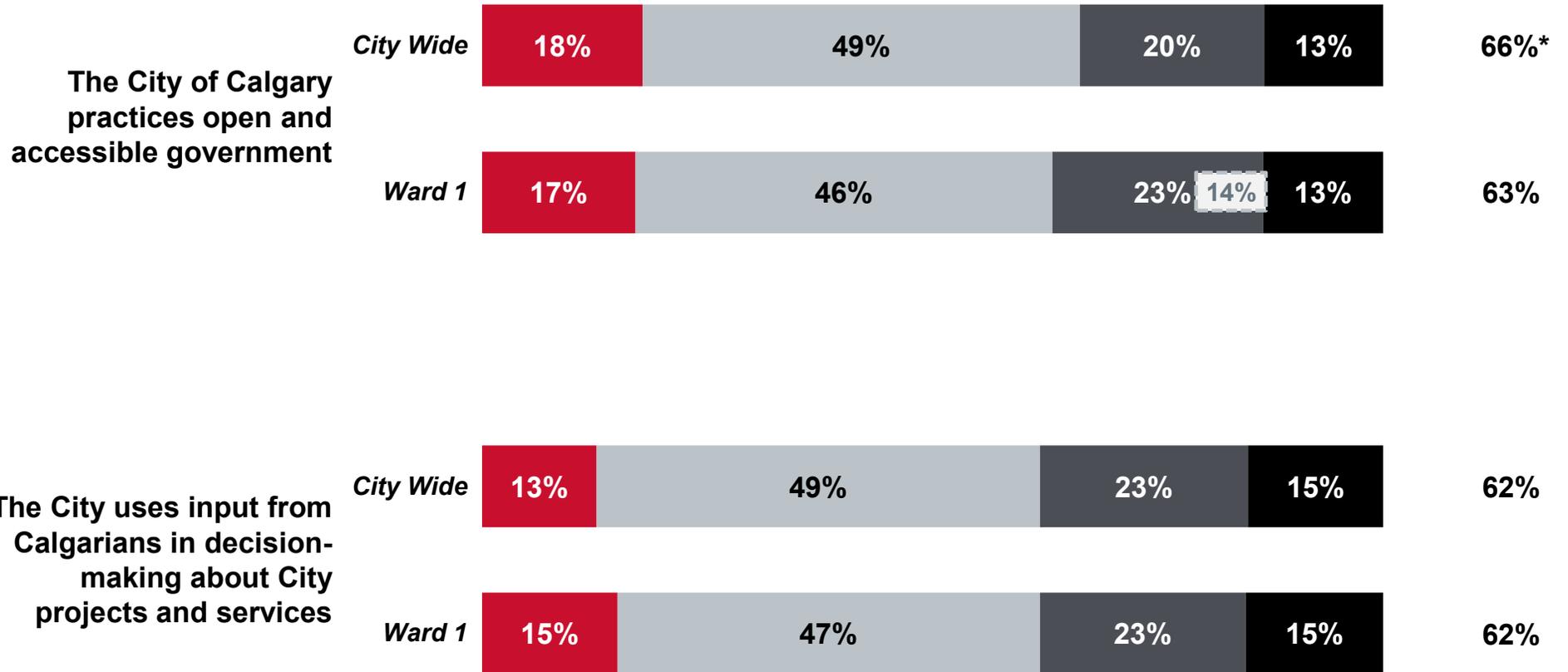


Taking everything into account, how satisfied or dissatisfied are you with the way [INSERT] is going about running our City?
 Base: Valid respondents (Bases vary)

*Rounding

Attitudes Regarding The City

■ Strongly agree
 ■ Somewhat agree
 ■ Somewhat disagree
 ■ Strongly disagree
 % Agree



Thinking about your personal dealings with The City of Calgary, your general impressions and anything you may have read, seen or heard, please tell me whether you agree or disagree with each of the following statements about The City.
 Base: Valid respondents (Bases vary)

Ward 1 2021
 *Rounding

Perceptions of Input

■ Strongly agree
 ■ Somewhat agree
 ■ Somewhat disagree
 ■ Strongly disagree
 % Agree

The City allows Calgarians to have meaningful input into decision-making



Calgarians have enough opportunities to provide input into decision-making about City projects and services+



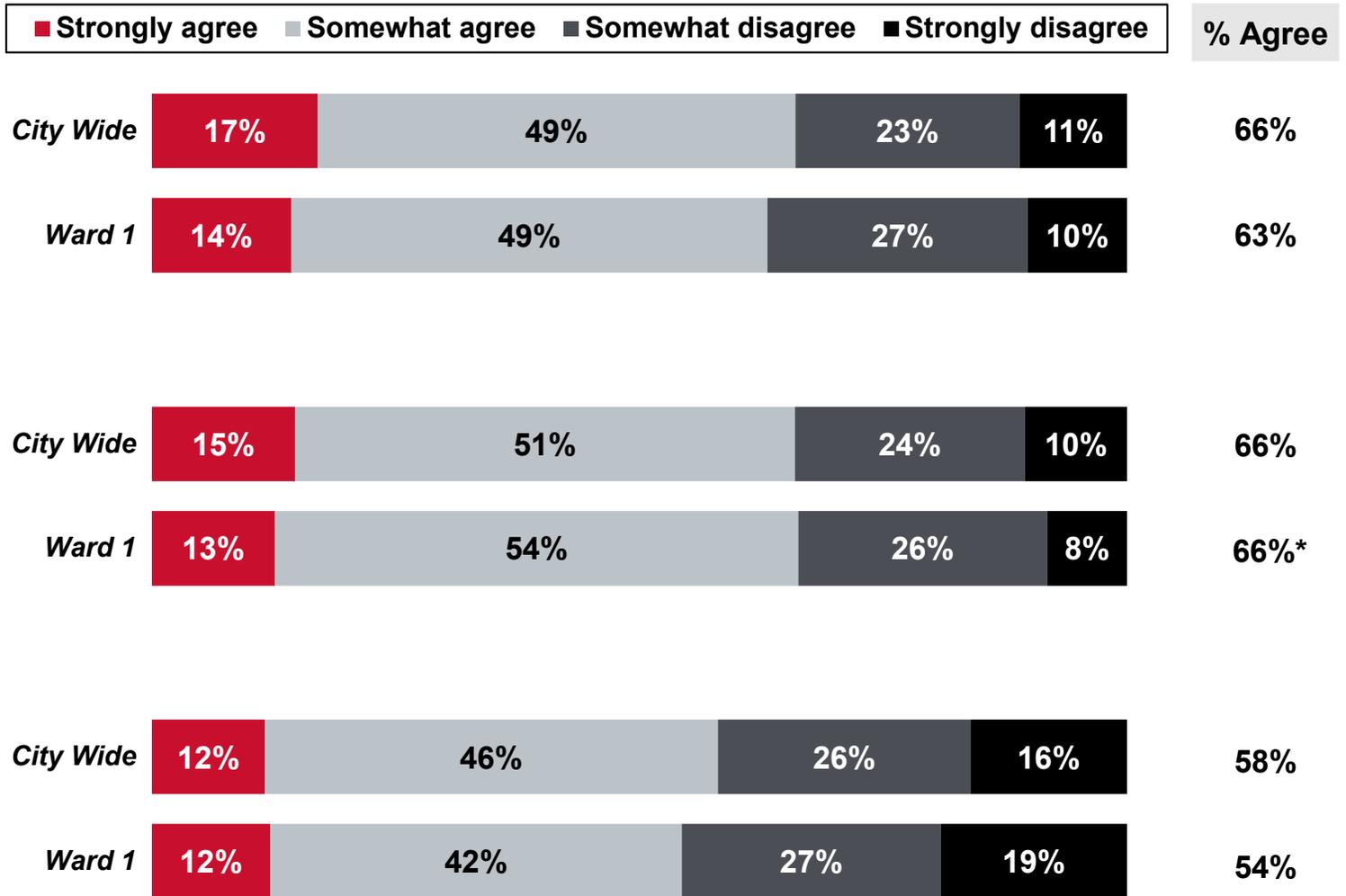
+Statement not measured in Fall 2021
 Thinking about your personal dealings with The City of Calgary, your general impressions and anything you may have read, seen or heard, please tell me whether you agree or disagree with each of the following statements about The City.
 Base: Valid respondents (Bases vary)

*Rounding

↑ Statistically higher than City Wide
 ↓ Statistically lower than City Wide



Attitudes Regarding The City



Please tell me whether you agree or disagree with each of the following statements.
 Base: Valid respondents (Bases vary)

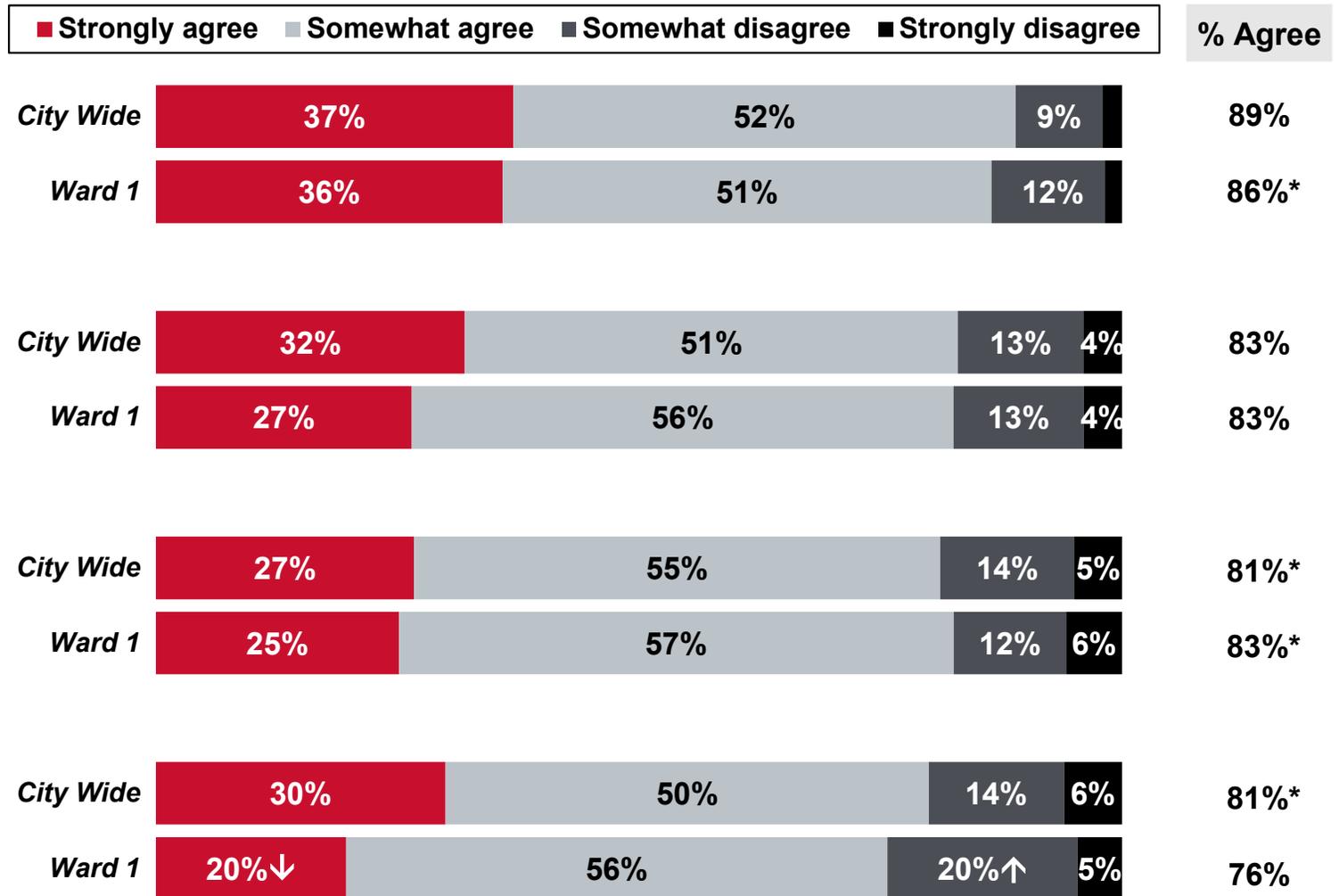
*Rounding



Council Focus Areas



Perception The City is Doing a Good Job on Council Focus Areas+



*Rounding

Data labels of <3% are not shown

↑ Statistically higher than City Wide

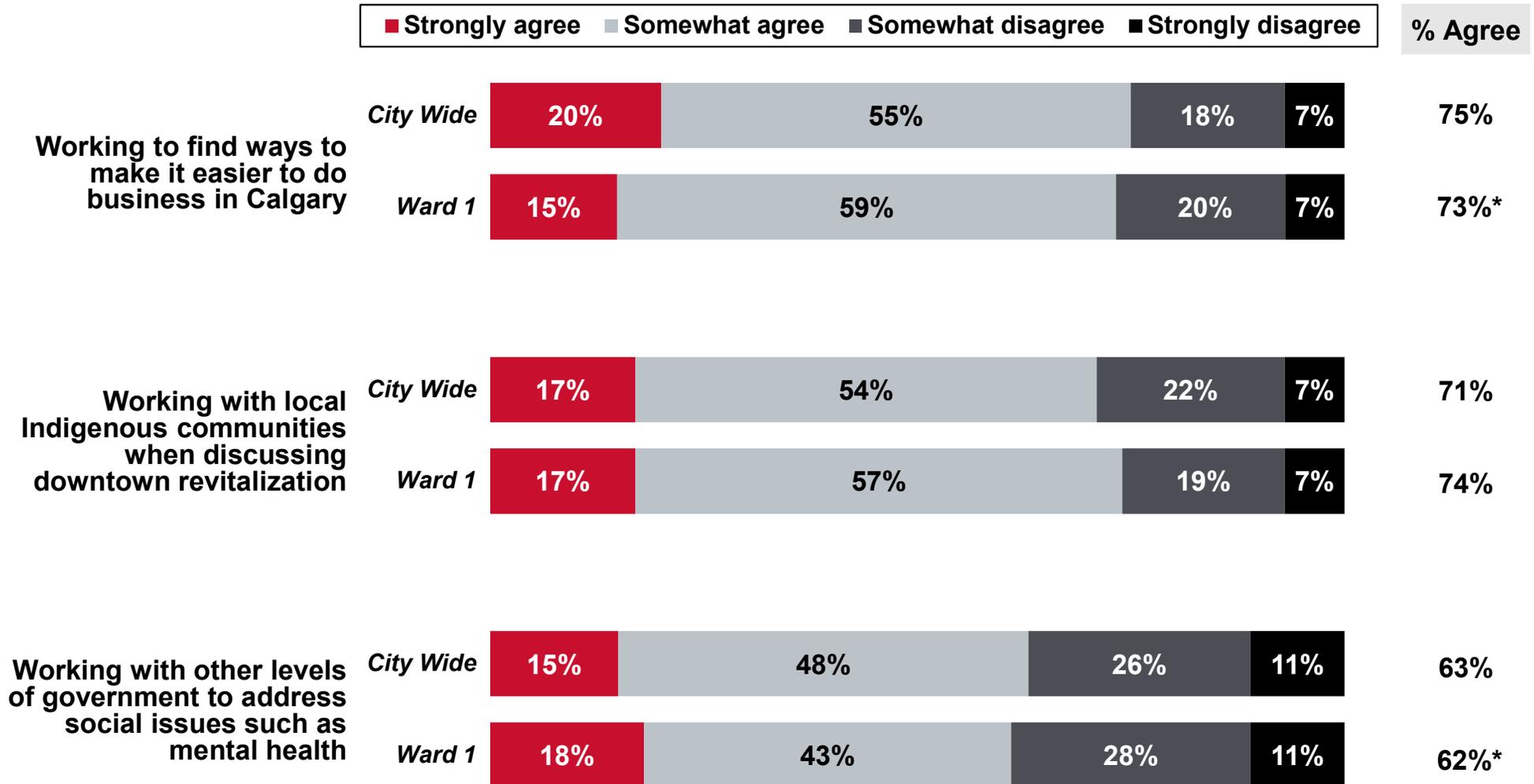
↓ Statistically lower than City Wide

+Question introduced Fall 2022

Please tell me whether you agree or disagree that The City of Calgary is doing a good job at each of the following.

Base: Valid respondents (Bases vary)

Perception The City is Doing a Good Job on Council Focus Areas+ (continued)



+Question introduced Fall 2022

Please tell me whether you agree or disagree that The City of Calgary is doing a good job at each of the following.

Base: Valid respondents (Bases vary)

*Rounding



Respondent Profile





Respondent Profile

Gender

	City Wide	Ward 1
Female	50%	51%
Male	49%	49%
Prefer to self-describe	1%	0%

LGBTQ2S+ Community

	City Wide	Ward 1
Yes	7%	5%
No	93%	95%

Children or Seniors in Household

	City Wide	Ward 1
Yes – Children	34%	28%
Yes – Seniors	31%	40%

Education

	City Wide	Ward 1
Did not complete high school or equivalent	2%	2%
Completed high school or equivalent	18%	15%
Completed a Registered Apprenticeship or other trades certificate or diploma	8%	5%
Completed a college or other non-university certificate or diploma	19%	18%
Completed a university certificate, diploma or degree	53%	60%

Household Income

	City Wide	Ward 1
Less than \$30,000	7%	9%
\$30,000 to <\$45,000	8%	5%
\$45,000 to <\$60,000	10%	6%
\$60,000 to <\$75,000	7%	4%
\$75,000 to <\$90,000	7%	7%
\$90,000 to <\$105,000	11%	9%
\$105,000 to <\$120,000	9%	7%
\$120,000 to <\$150,000	12%	12%
\$150,000 to <\$200,000	16%	21%
\$200,000+	14%	18%

Age

	City Wide	Ward 1
18 to 24	11%	14%
25 to 34	19%	9%
35 to 44	18%	12%
45 to 54	18%	16%
55 to 64	13%	16%
65 or older	21%	33%
Mean	47.1	52.4

Base: Valid respondents (Bases vary)



Tenure in Calgary

	City Wide	Ward 1
Less than 5 years	7%	6%
5 to <10 years	9%	6%
10 to <15 years	9%	6%
15 to <20 years	10%	14%
20 to <30 years	22%	21%
30 to <40 years	15%	9%
40 years or more	28%	38%
Mean	27.9	32.0

Type of Dwelling

	City Wide	Ward 1
Single-detached house	68%	83%
Apartment or apartment-style condominium	14%	7%
Duplex, triplex or fourplex	9%	3%
Townhouse or rowhouse	8%	5%
Another type of multi-dwelling unit	1%	3%

Household Size

	City Wide	Ward 1
1	16%	16%
2	33%	39%
3	18%	15%
4	20%	21%
5 or more	14%	10%
Mean	2.9	2.7

Responsible for Property Taxes

	City Wide	Ward 1
Yes	87%	91%
No	13%	9%

Own or Rent

	City Wide	Ward 1
Own	74%	83%
Rent	23%	12%
Other	3%	5%

Base: Valid respondents (Bases vary)



Respondent Profile (continued)

Born in Canada

	City Wide	Ward 1
Yes	72%	71%
No	28%	29%

Age Arrived in Canada

Base: Not born in Canada	City Wide	Ward 1
Under the age of 18	36%	42%
18 to 49	64%	58%
50 or older	1%	0%

Date of Arrival in Canada

Base: Not born in Canada	City Wide	Ward 1
Within the past five years	18%	15%
More than five years ago	82%	85%

Indigenous

Multiple mention	City Wide	Ward 1
Yes – First Nations	1%	2%
Yes – Metis	2%	3%
Yes – Inuit	<1%	0%
Yes – prefer to self-describe	1%	0%
No	96%	96%

Racialized

	City Wide	Ward 1
Yes	27%	18%
No	72%	81%
Prefer to self-describe	1%	<1%

Disability in Household

	City Wide	Ward 1
Yes – myself	11%	14%
Yes – someone in my household	9%	9%
No	80%	77%

Base: Valid respondents (Bases vary)



Respondent Profile (continued)

Employment Status

Multiple mention	City Wide	Ward 1
Full time employed or self employed	54%	46%
Part time employed or self-employed	12%	13%
Retired	20%	31%
Looking after home and/or family	3%	2%
Unable to work because of sickness or disability	3%	2%
Unemployed	3%	3%
Doing unpaid or voluntary work	1%	3%
Student	6%	3%

Own or Operate a Business

Base: Among those in the workforce	City Wide	Ward 1
Own and operate a business	16%	22%
Own a business	3%	4%
Operate a business	2%	4%
No	79%	71%

Base: Valid respondents (Bases vary)

Contact

Krista Ring
Manager of Web, Research & Projects
The City of Calgary
403-268-9963 | 403-988-9425
Krista.Ring@Calgary.ca