

Calgary



Equity-Deserving Communities: Indigenous Calgarians

Analysis of the 2023 Fall Survey of Calgarians

Prepared by:



Ipsos Public Affairs

Table of contents

Background and methodology	3
2023 Fall key findings	7
Detailed findings	14
Quality of life	15
Inclusivity	20
Safety	23
The environment	28
City services and programs	31
Taxation	33
Customer service	35
Input from Calgarians	37
Reputation and performance	41
Council focus areas	46
Housing	50
Downtown Calgary	53
Respondent profile	56





Background and methodology



Equity-deserving communities

Calgary’s Equity-Deserving Communities (EDCs) are defined as groups of people who generally have less access to opportunities, resources, and systems of power because of their actual or perceived identity or identities. EDCs often experience social and financial disadvantages because of systems of oppression, which takes many forms including, but not limited to, racism, sexism, and ableism.

The City aims to better understand the perspectives of equity-deserving communities through the lens of the annual Spring and Fall Surveys of Calgarians. The data in this report are from the 2023 Fall Survey of Calgarians. Inclusion in EDC groups is determined by self-reported demographic data from the general population survey. Both seasonal surveys are conducted in English to manage time and cost restraints. The City acknowledges that the ability to speak English may be a barrier for potential participants.

This is one of nine reports on Equity-Deserving Communities, each focusing on a different EDC. The EDCs and their demographic variables are as follows, with the EDC category noted in bold text below:

Household income

<\$60,000
\$60,000+

Note: self-reported pre-tax annual household income.

Racialized people

Yes
No

Born outside Canada

Born in Canada
Born outside Canada

Note: foreign-born respondents were not asked for their specific country of origin.

Gender

Male
Female

Note: the number of respondents who identified with another category is too small to report separately.

Disability

Yes
No

Note: “Yes” includes disabled respondents and/or respondents who have a household member with a disability. Respondents were not asked to identify the specific disability/disabilities.

Indigenous

Indigenous
Non-Indigenous

Note: includes First Nations, Métis, Inuit, or an Indigenous self-description.

2SLGBTQIA+

2SLGBTQIA+
Non-2SLGBTQIA+

Seniors

18 to 64 years old
65 years old or older

Young adults

18 to 24 years old
25 years old or older

Methodology

- The survey was conducted by Ipsos Public Affairs from August 2, 2023 to September 4, 2023 with a randomly-selected sample of 2,500 Calgarians, via telephone survey.
- The survey was conducted using random digit dialing with numbers from both landlines (60%) and cell phones (40%) to obtain a random and statistically-representative sample of Calgarians.
- To ensure the data was gathered from a representative group of Calgarians, sample quotas were set by age, gender, and city ward of the general population aged 18 and older.
- Data were weighted based on the 2019 Municipal and 2021 Federal Census data for age, gender and city ward to ensure composition reflects that of the actual Calgary population aged 18 or older. Although the results are weighted, sample size for each question represents the number of actual respondents (i.e., unweighted n).
- The margin of error (MOE) for the total sample of 2,500 is ± 1.96 percentage points, 19 times out of 20. The margin of error for the Indigenous Calgarians sub-group of 92 is ± 10.22 percentage points, 19 times out of 20, and the margin of error for the non-Indigenous Calgarians sub-group of 2,380 is ± 2.01 percentage points, 19 times out of 20. The margin of error of each question will vary slightly depending on the total number of respondents who answered the question.

Interpreting results

Interpreting results

Not all questions asked within the Fall Survey of Calgarians are represented within this report. Results are compared between Indigenous Calgarians and non-Indigenous Calgarians. Statistically significant differences are noted throughout the report:

- ↑ indicates number is significantly higher than the other group.
- ↓ indicates number is significantly lower than the other group.
- * Some results in this report are subject to rounding adjustments.

Significant differences are an indication that a difference is not due to chance. A mathematical formula is used to calculate each difference independently. Whether or not a difference is considered significant depends on a few factors including the total sample size and the variability of responses. Larger sample sizes mean that smaller differences are significant. Additionally, variability of responses means that the more alike the responses are the more significant a change will be.



2023 Fall key findings

2023 Fall key findings (1 of 6)

Quality of life

Indigenous Calgarians are split on all aspects of quality of life in Calgary.

In comparing Indigenous and non-Indigenous Calgarians, there are statistical **differences** across all areas. Specifically, statistically fewer Indigenous Calgarians:

- Rate the overall quality of life in The City of Calgary as 'good' (52% of Indigenous Calgarians vs. 77% of non-Indigenous Calgarians)
- Agree that Calgary is a great place to make a life (47% of Indigenous Calgarians vs. 77% of non-Indigenous Calgarians)
- Agree that Calgary is a great place to earn a living (42% vs. 71%, respectively)
- Have confidence that Calgary will become a better place in the next decade (55% vs. 71%)

Inclusivity

There is also a mixed response to whether The City promotes inclusivity in Calgary. Further, there is a doubt regarding The City's delivery of programs and services designed to help Calgarians facing barriers to participation.

For inclusivity measures, statistically fewer Indigenous Calgarians give positive ratings. The statistical **differences** include:

- Agreement that The City fosters a city that is inclusive and accepting of all (50% of Indigenous Calgarians vs. 68% of non-Indigenous Calgarians)
- Agreement that The City delivers programs and services that remove barriers to participation for Calgarians who need it the most (30% of Indigenous Calgarians vs. 49% of non-Indigenous Calgarians)

2023 Fall key findings (2 of 6)

Safety

There is a low sense of safety experienced by Indigenous Calgarians, with this group having mixed feeling about Calgary being safe overall and even fewer believing it is safe for people of all backgrounds.

The overall safety of Calgary is perceived **differently** between Indigenous and non-Indigenous Calgarians:

- A lower proportion of Indigenous Calgarians consider Calgary to be a 'safe' city compared to their non-Indigenous counterparts (53% vs. 70% of non-Indigenous Calgarians)
- Further, fewer Indigenous Calgarians agree that Calgary is safe for all residents and visitors, regardless of things like ethnicity, race, religion, income, or sexual identity (32% vs. 47% of non-Indigenous Calgarians)

When it comes to public transit safety, the two groups hold **similar** views about:

- The City taking sufficient steps to ensure Calgary Transit is a safe travel option (63% of Indigenous Calgarians and 57% of non-Indigenous Calgarians)
- Avoiding Calgary Transit due to personal safety concerns (54% of those from each group)

The environment

Just over half of Indigenous Calgarians believe immediate action on climate change is needed. Awareness of The City's environmental programs is low among the Indigenous community.

Both Indigenous and non-Indigenous Calgarians share a **similar** belief that we need to act now to address climate change (56% of Indigenous Calgarians agree and 62% of non-Indigenous Calgarians). However, among the remainder we do see higher proportion of Indigenous Calgarians who disagree (32% vs. 22% of non-Indigenous Calgarians).

There is a statistical **difference** in agreement that The City has programs and services aimed at helping Calgarians reduce their environmental impact (26% of Indigenous Calgarians agree vs. 48% of non-Indigenous Calgarians).

2023 Fall key findings (3 of 6)

Services and programs

Satisfaction with the overall quality of City programs and services is mixed among Indigenous Calgarians.

There is a statistical **difference** between Indigenous and non-Indigenous Calgarians when it comes to their satisfaction with the overall level and quality of services and programs provided by The City. Specifically, fewer Indigenous Calgarians express satisfaction (52% of Indigenous Calgarians vs. 70% of non-Indigenous Calgarians).

Taxation

The perceived value for taxes among Indigenous Calgarians is low, as only a small proportion describe it as good.

When it comes to the perceived value for taxes there is a statistical **difference** between Indigenous and non-Indigenous Calgarians. Specifically, a lower proportion of Indigenous Calgarians believe they receive 'good' value from their municipal tax dollars (29% of Indigenous Calgarians vs. 51% of non-Indigenous Calgarians).

Customer service

The majority of Indigenous Calgarians agree that The City is meeting their customer service expectations.

A statistical **difference** is observed between Indigenous and non-Indigenous Calgarians in the assessment of The City of Calgary's customer service. Specifically, a lower proportion of Indigenous Calgarians report that the service meets their customer service expectations (60% of Indigenous Calgarians vs. 74% of non-Indigenous Calgarians).

2023 Fall key findings (4 of 6)

Input from Calgarians

Only a minority of Indigenous Calgarians believe they have sufficient opportunities for input on City initiatives. Confidence that The City is improving inclusion input from Calgarians is limited.

There are statistical **differences** between Indigenous and non-Indigenous Calgarians in their beliefs about input. Specifically:

- A smaller proportion of Indigenous Calgarians believe that Calgarians have enough opportunities to provide input into decision making about City projects and services (36% of Indigenous Calgarians vs. 53% of non-Indigenous Calgarians)
- Fewer Indigenous Calgarians agree that The City of Calgary is responsive to the needs and expectations of Calgarians (48% vs. 62% of non-Indigenous Calgarians)
- A lower proportion of Indigenous Calgarians feel confident that The City of Calgary is working to improve how it includes Calgarians' input into important decisions (46% vs. 60%, respectively)

Reputation and performance

Trust in The City is low among Indigenous Calgarians. Satisfaction with the performance of The City overall, City Administration and City Council is tepid at best.

Agreement on all four reputation and performance measures is statically lower among Indigenous Calgarians. **Differences** between the two groups include:

- Trust in The City of Calgary (33% of Indigenous Calgarians vs. 47% of non-Indigenous Calgarians)
- Satisfaction with The City as a whole, including Council and Administration (39% of Indigenous Calgarians vs. 63% of non-Indigenous Calgarians)
- Satisfaction with City Administration exclusively (52% of Indigenous Calgarians vs. 70% of non-Indigenous Calgarians)
- Satisfaction with City Council exclusively (42% of Indigenous Calgarians vs. 56% of non-Indigenous Calgarians)

2023 Fall key findings (5 of 6)

Council focus areas

Indigenous Calgarians appreciate The City's celebration of culture, heritage, and diversity, but feel less confident about The City's work on building relationships with Indigenous partners and even less so about The City's work on tackling of social issues.

The effort by The City to ensure Calgary is viewed as a city that celebrates culture, heritage, and diversity garners *similar* levels of agreement from both Indigenous and non-Indigenous Calgarians (84% of Indigenous Calgarians and 88% of non-Indigenous Calgarians).

However, there are statistical *differences* when it comes to their views on two other council focus areas including:

- A lower proportion of Indigenous Calgarians think The City is doing a good job working to build meaningful relationships with Indigenous partners (62% of Indigenous Calgarians vs. 82% of non-Indigenous Calgarians)
- Fewer Indigenous Calgarians agree that The City is doing a good job working with community partners to address social issues such as mental health and addiction (42% vs. 58% of non-Indigenous Calgarians)

Housing and affordability

There is near-consensus among Indigenous Calgarians on the need for increased City investment in affordable housing. A majority believe that adequate housing is not currently accessible for all Calgarians.

Investment in affordable housing programs and access to adequate housing are areas of common agreement between both Indigenous and non-Indigenous Calgarians. The *similarities* between the two groups for these aspects include:

- Agreement that The City should invest more into affordable housing programs for low-income Calgarians (92% of Indigenous Calgarians and 90% of non-Indigenous Calgarians)
- Belief that all Calgarians have access to adequate housing that meets their needs (28% of Indigenous Calgarians and 30% of non-Indigenous Calgarians)

2023 Fall key findings (6 of 6)

Downtown Calgary

The vast majority of Indigenous Calgarians want to see The City take further action to address safety issues in the downtown core. Support for greater infrastructure investment downtown is more moderate.

Largely, both Indigenous and non-Indigenous Calgarians *similarly* agree that The City should be doing more to address safety issues in Calgary's downtown (92% of Indigenous Calgarians and 94% of non-Indigenous Calgarians).

A *difference* in views between Indigenous and non-Indigenous Calgarians is evident regarding downtown infrastructure investment. Statistically fewer Indigenous Calgarians agree that The City should be investing more into infrastructure in Calgary's downtown (56% of Indigenous Calgarians vs. 70% of non-Indigenous Calgarians).



Detailed findings



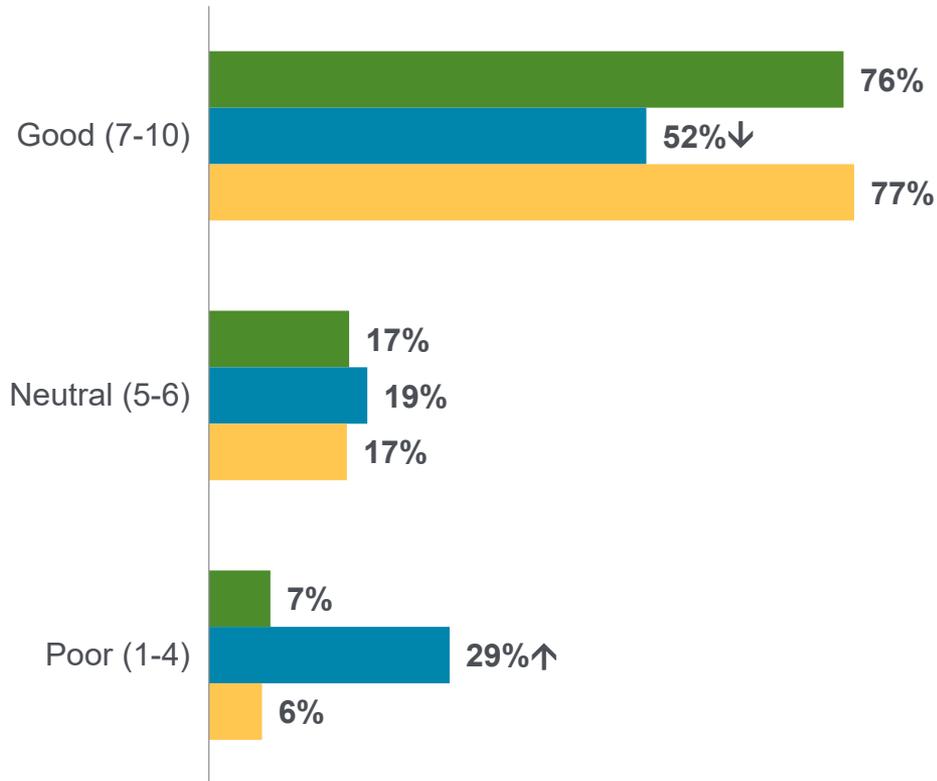
Quality of life



Overall quality of life in Calgary

Three-quarters (76%) of Calgarians rate the overall quality of life in The City of Calgary as ‘good.’ Significantly fewer Indigenous Calgarians (52%) report feeling this way than non-Indigenous Calgarians (77%).

How would you rate the overall quality of life in the city of Calgary today?



- All Calgarians
- Indigenous
- Non-Indigenous

Q. On a scale of “1” to “10” where “1” is “very poor” and “10” is “very good,” how would you rate the overall quality of life in the city of Calgary today?

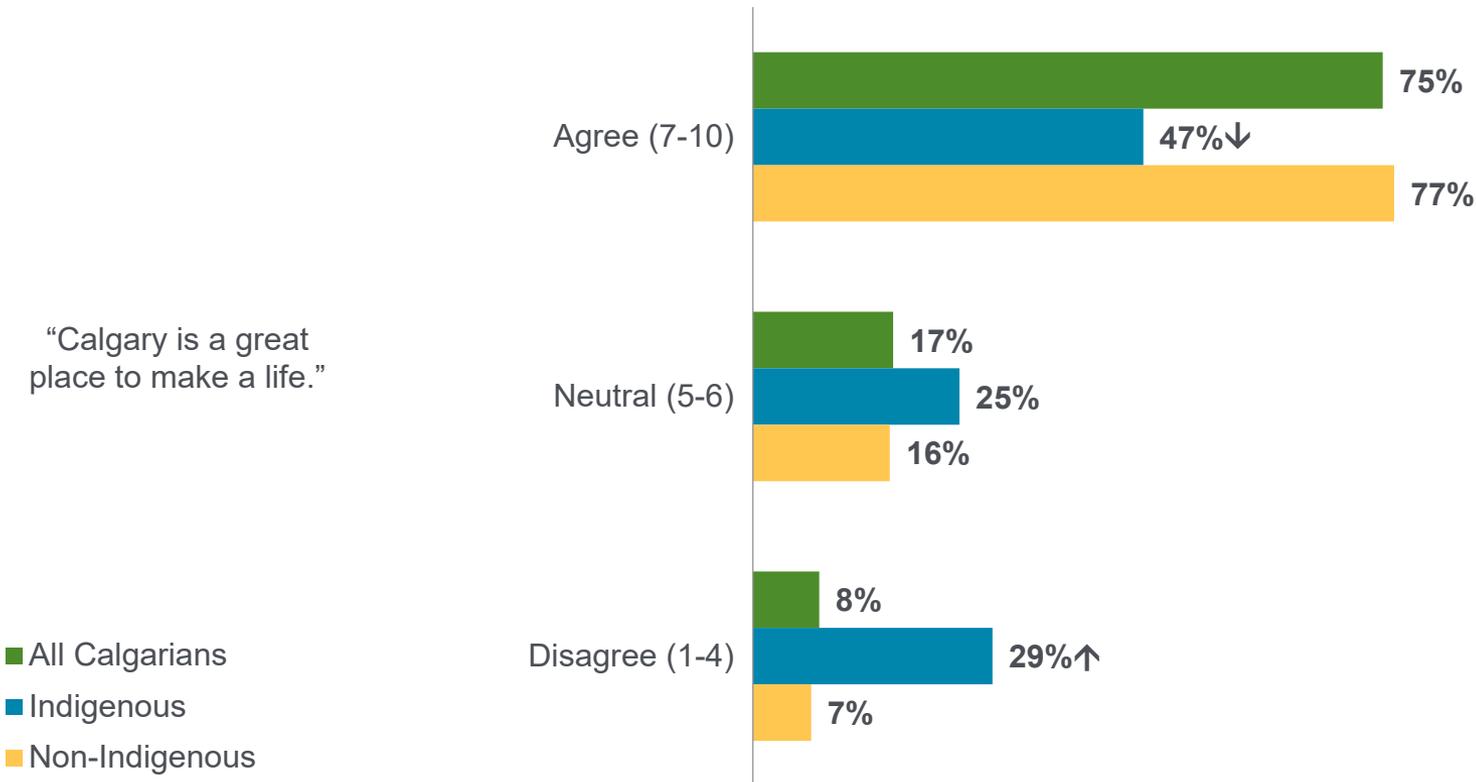
Base: Valid respondents (All Calgarians n=2,497, Indigenous n=91, Non-Indigenous n=2,378)

↑ / ↓ Statistically higher / lower than comparable subgroup



Great place to make a life

Three-quarters (75%) of Calgarians agree that Calgary is a great place to make a life. Around one-half (47%) of Indigenous Calgarians agree, which is significantly lower than non-Indigenous Calgarians (77%).



Q. I’m going to read you a series of statements that some people have said about life in Calgary. Please indicate if you agree or disagree with each using a scale from 1 to 10, where “1” is “completely disagree” and “10” is “completely agree.”

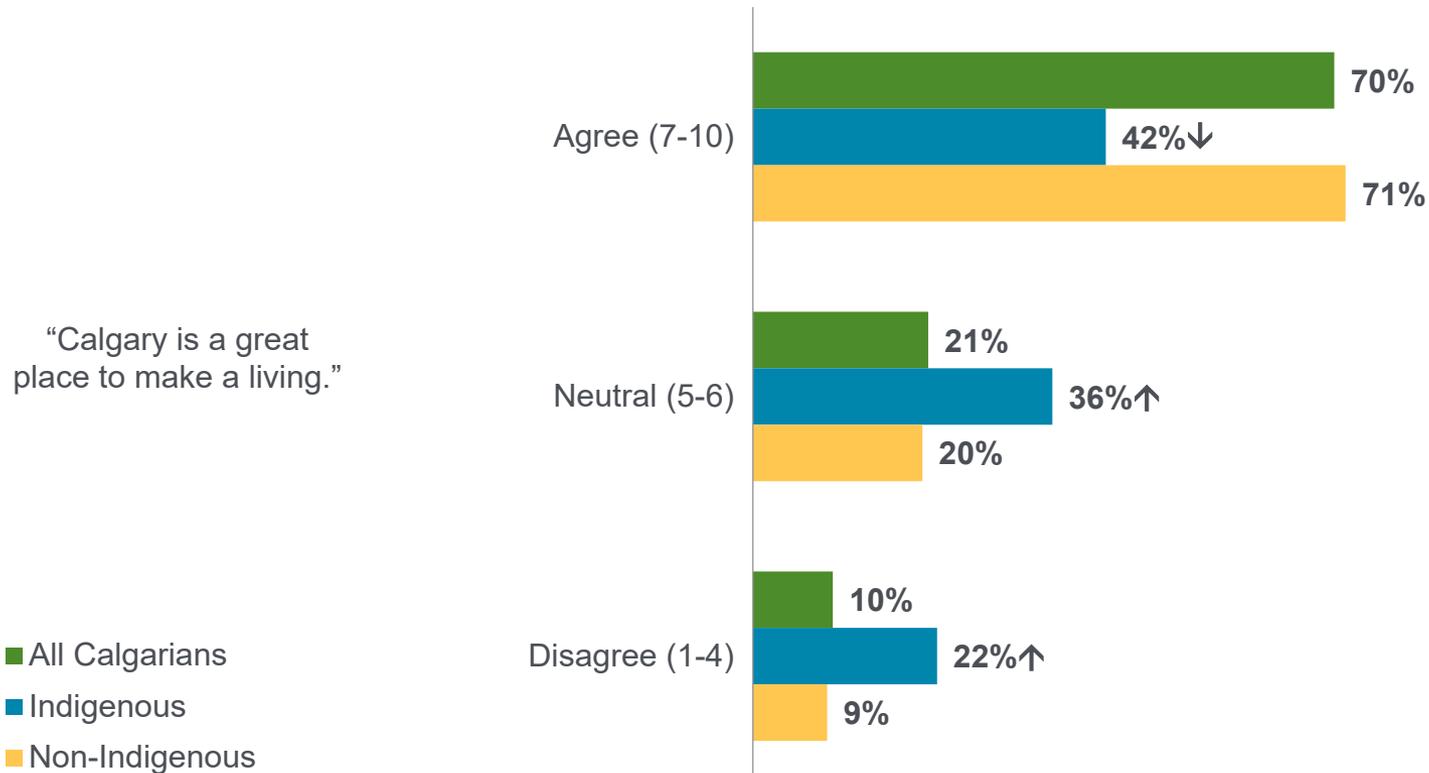
Base: Valid respondents (All Calgarians n=2,496, Indigenous n=92, Non-Indigenous n=2,376)

↑ / ↓ Statistically higher / lower than comparable subgroup



Great place to make a living

Seven-in-ten (70%) Calgarians agree that Calgary is a great place to make a living, with significantly fewer Indigenous Calgarians (42%) agreeing than non-Indigenous Calgarians (71%).



Q. I’m going to read you a series of statements that some people have said about life in Calgary. Please indicate if you agree or disagree with each using a scale from 1 to 10, where “1” is “completely disagree” and “10” is “completely agree.”

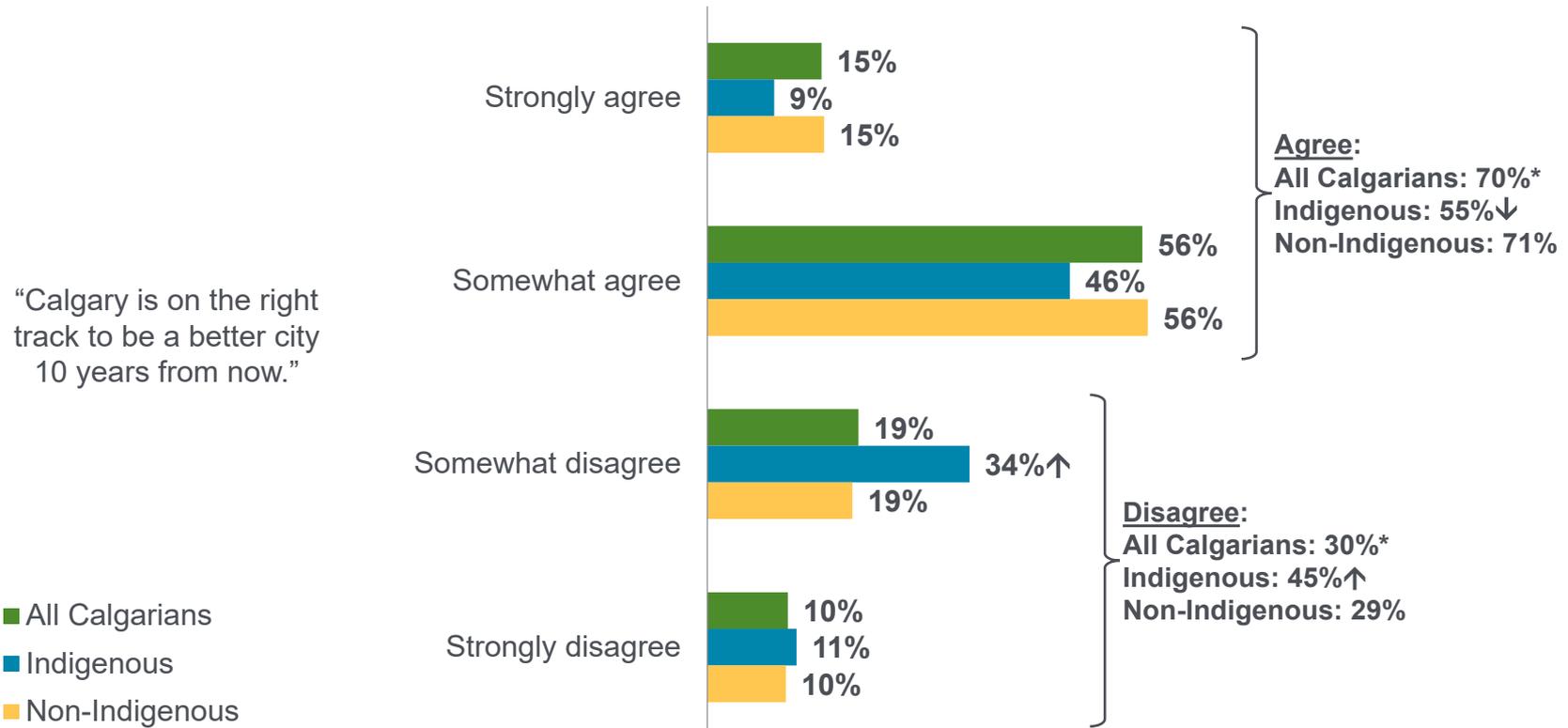
Base: Valid respondents (All Calgarians n=2,478, Indigenous n=92, Non-Indigenous n=2,359)

↑ / ↓ Statistically higher / lower than comparable subgroup



On track to be a better city

In general, the majority (70%) of Calgarians agree that Calgary is heading in the right direction to become a better city in the next 10 years, and this sentiment is held by fewer Indigenous Calgarians (55%) than non-Indigenous Calgarians (71%).



Q. There are challenges facing The City of Calgary today, but also success stories. Do you agree or disagree that Calgary is on the right track to be a better city 10 years from now?

Base: Valid respondents (All Calgarians n=2,475, Indigenous n=92, Non-Indigenous n=2,355)

* Rounding

↑ / ↓ Statistically higher / lower than comparable subgroup



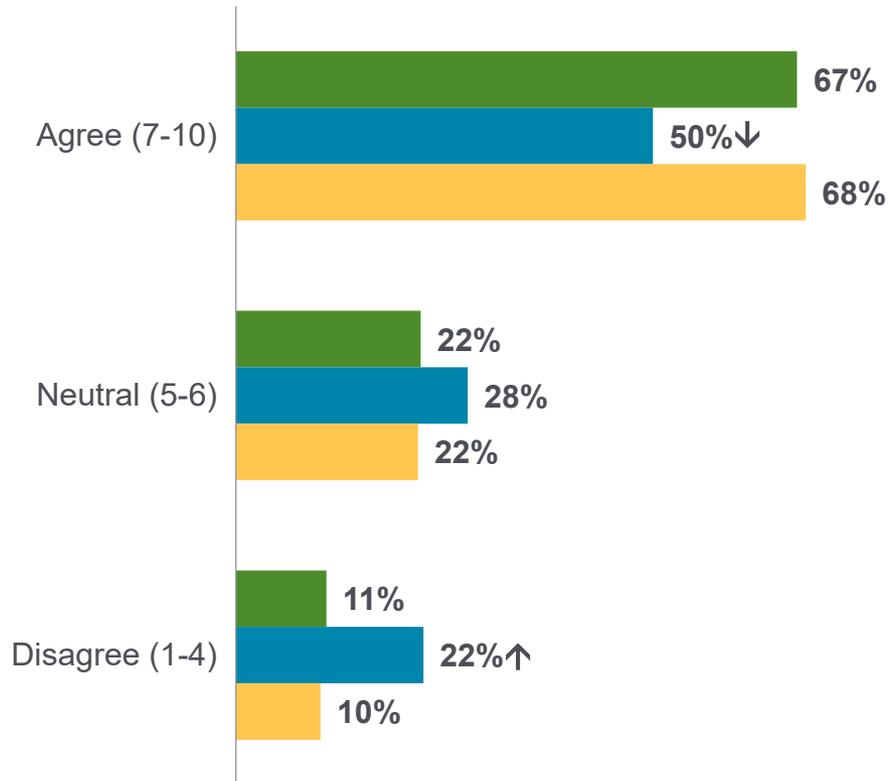
Inclusivity



Perceptions of inclusion

Two-thirds (67%) of all Calgarians agree The City fosters a city that is inclusive and accepting of all. However, agreement is lower among Indigenous Calgarians (50%) compared to non-Indigenous Calgarians (68%).

“The City of Calgary fosters a city that is inclusive and accepting of all.”



- All Calgarians
- Indigenous
- Non-Indigenous

Q. I’m going to read you a series of statements that some people have said about life in Calgary. Please indicate if you agree or disagree with each using a scale from 1 to 10, where “1” is “completely disagree” and “10” is “completely agree.”

Base: Valid respondents (All Calgarians n=2,473, Indigenous n=91, Non-Indigenous n=2,355)

↑ / ↓ Statistically higher / lower than comparable subgroup

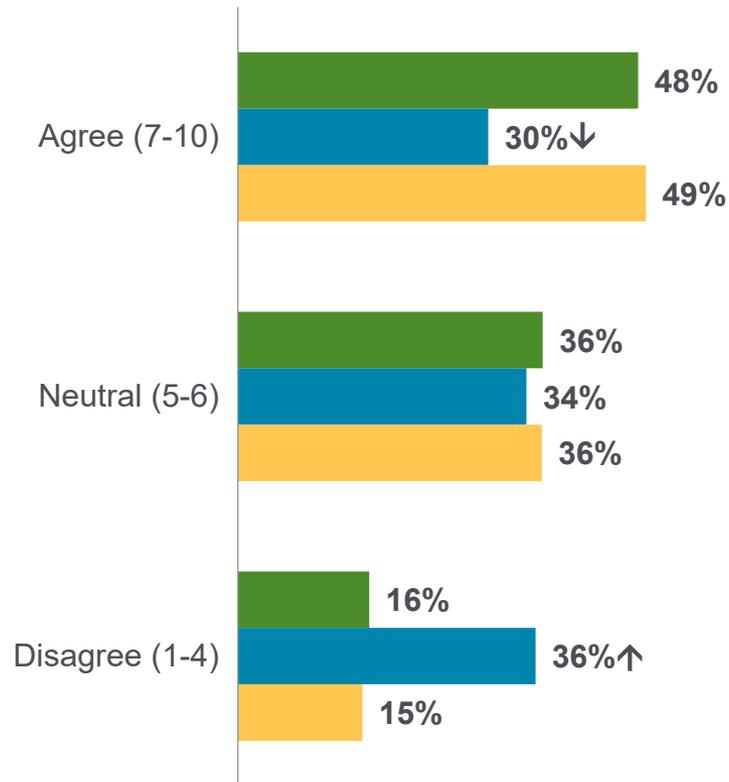


Removes barriers to participation

While a sizeable minority (48%) of Calgarians agree that The City delivers programs and services that remove barriers for Calgarians who need it the most, only three-in-ten (30%) Indigenous Calgarians agree, which is significantly lower compared to one-half (49%) of non-Indigenous Calgarians.

“The City of Calgary delivers programs and services that remove barriers to participation for Calgarians who need it the most.”

- All Calgarians
- Indigenous
- Non-Indigenous



Q. Using the same agree or disagree scale, I have a few more statements that some people have said about life in Calgary.
 Base: Valid respondents (All Calgarians n=2,399, Indigenous n=92, Non-Indigenous n=2,282)

↑ / ↓ Statistically higher / lower than comparable subgroup

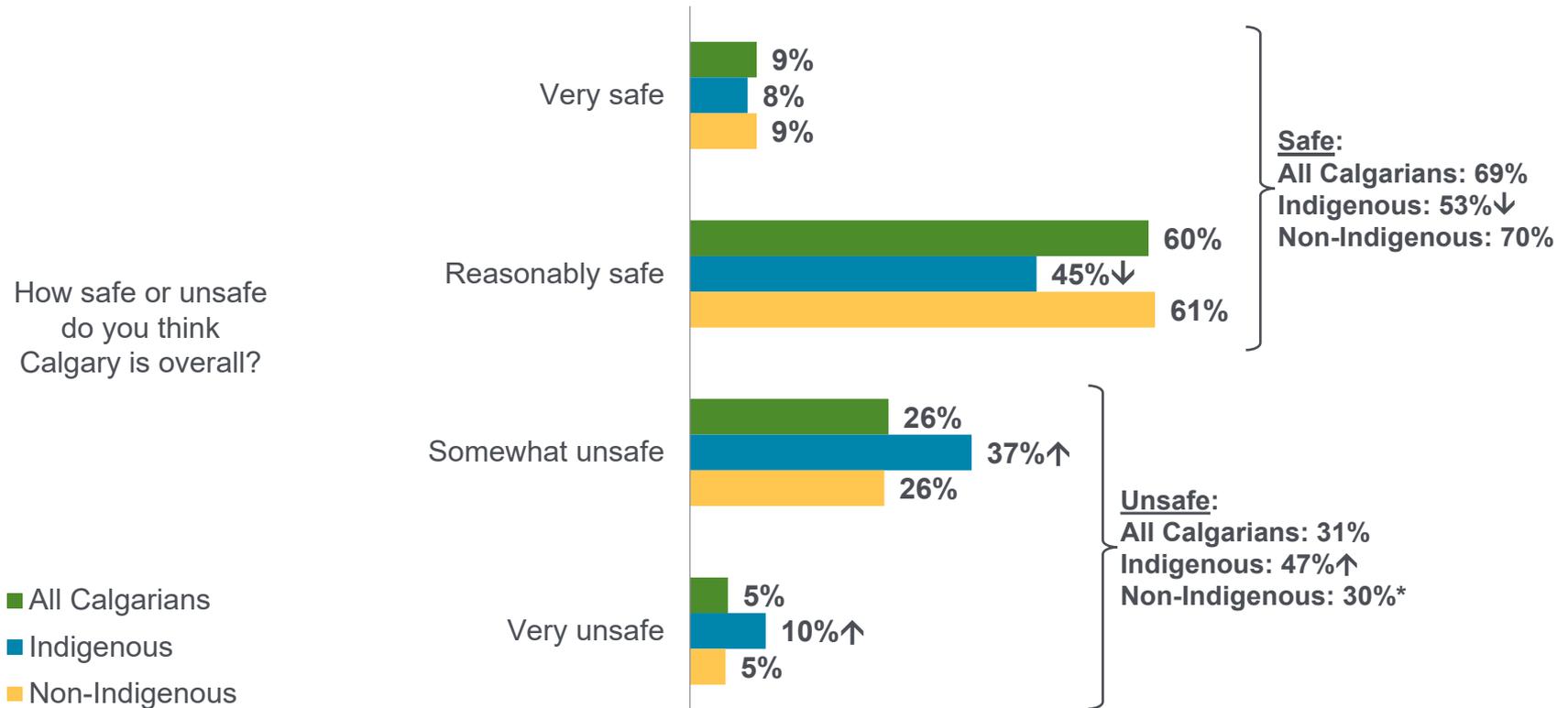


Safety



Overall perceived safety of the city of Calgary

Overall, seven-in-ten (69%) Calgarians think the city is 'safe.' Only a small majority (53%) of Indigenous Calgarians perceive Calgary to be safe, while significantly more non-Indigenous Calgarians (70%) feel this way.



Q. How safe or unsafe do you think Calgary is overall?

Base: Valid respondents (All Calgarians n=2,492, Indigenous n=92, Non-Indigenous n=2,372)

* Rounding

↑ / ↓ Statistically higher / lower than comparable subgroup

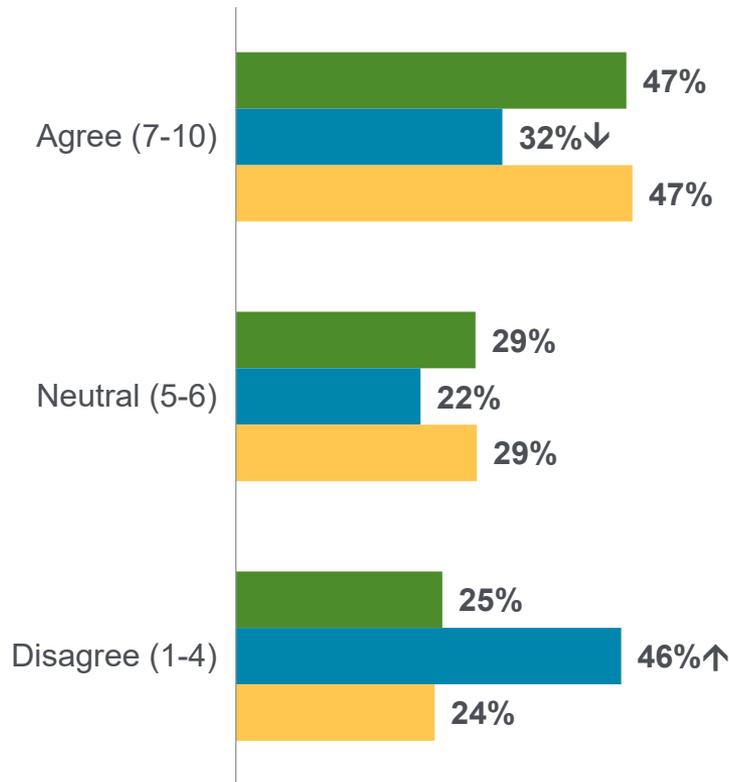


Safe for all residents and visitors

A sizeable minority (47%) of Calgarians think Calgary is safe for all residents and visitors, regardless of things like ethnicity, race, religion, income, or sexual identity. Significantly fewer Indigenous Calgarians, compared to non-Indigenous Calgarians agree (32% vs. 47%, respectively).

“Calgary is safe for all residents and visitors, regardless of things like ethnicity, race, religion, income, or sexual identity.”

- All Calgarians
- Indigenous
- Non-Indigenous



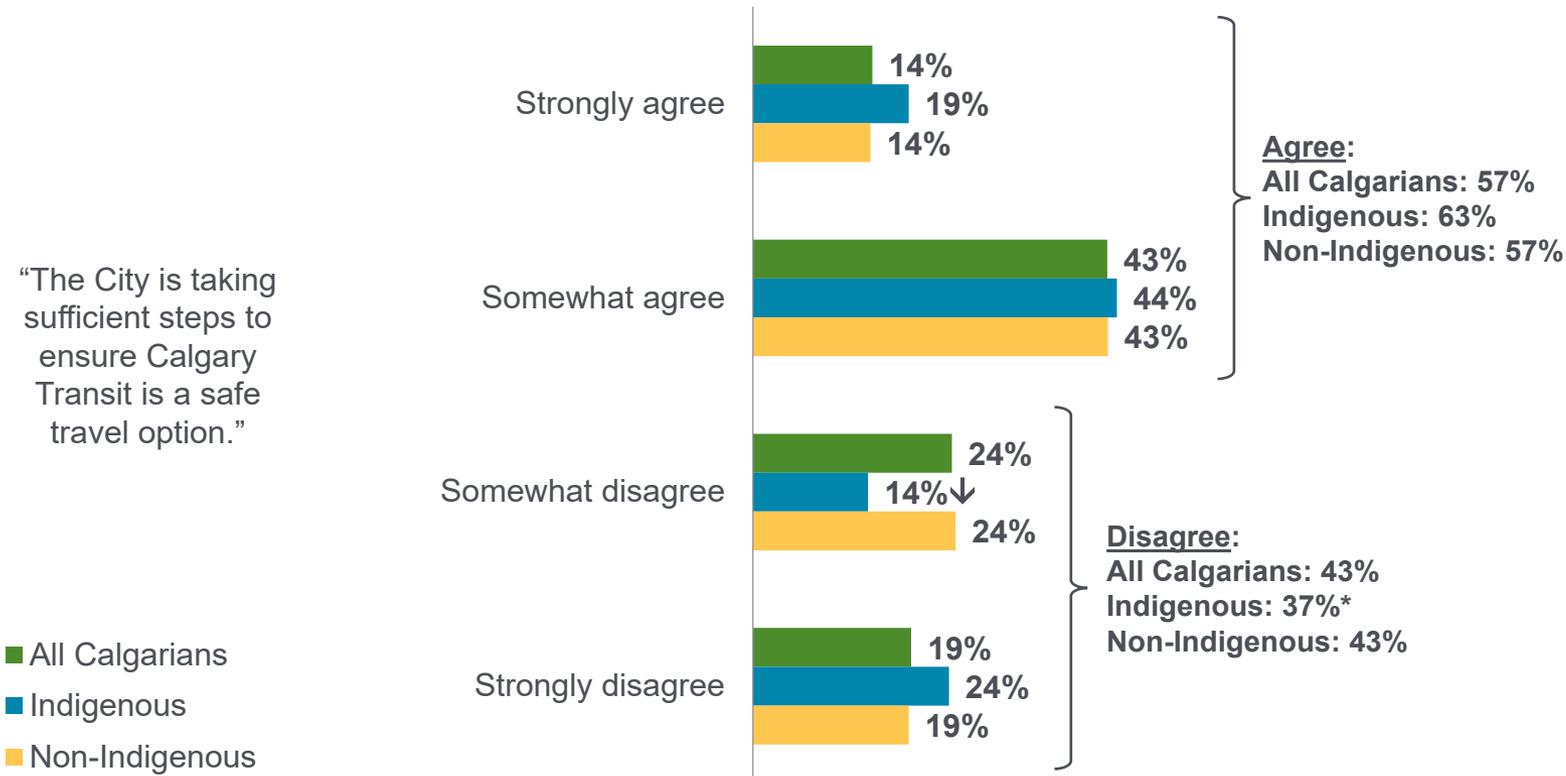
Q. Using the same agree or disagree scale, I have a few more statements that some people have said about life in Calgary.
 Base: Valid respondents (All Calgarians n=2,491, Indigenous n=91, Non-Indigenous n=2,373)

↑ / ↓ Statistically higher / lower than comparable subgroup



Ensuring Calgary Transit safety

More than one-half (57%) of Calgarians agree that The City is taking sufficient steps to ensure Calgary Transit is a safe travel option. Total agreement is consistent between Indigenous and non-Indigenous Calgarians (63% and 57%, respectively), and so is total disagreement. Although the intensity of ratings does vary between the two groups.



Q. Now we have some questions about transit in general. Please indicate the extent to which you agree or disagree with the following statements, using the same scale.

Base: Valid respondents (All Calgarians n=2,421, Indigenous n=92, Non-Indigenous n=2,306)

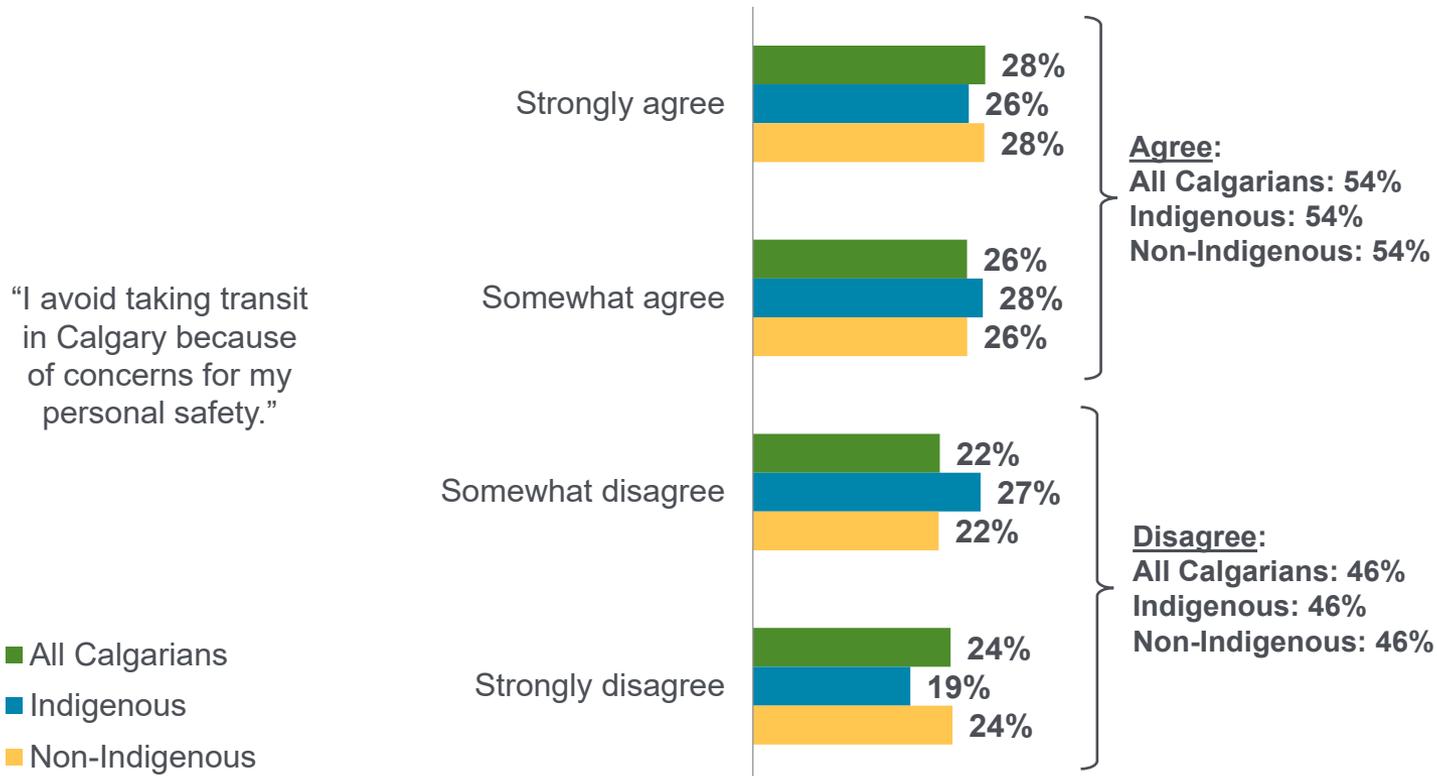
* Rounding

↑ / ↓ Statistically higher / lower than comparable subgroup



Avoiding transit due to safety concerns

Around one-half (54%) of Calgarians agree that they avoid taking transit in Calgary because of concerns for their personal safety. Equal proportions of Indigenous and non-Indigenous Calgarians are avoiding transit (54% each).



Q. Now we have some questions about transit in general. Please indicate the extent to which you agree or disagree with the following statements, using the same scale.

Base: Valid respondents (All Calgarians n=2,417, Indigenous n=88, Non-Indigenous n=2,306)

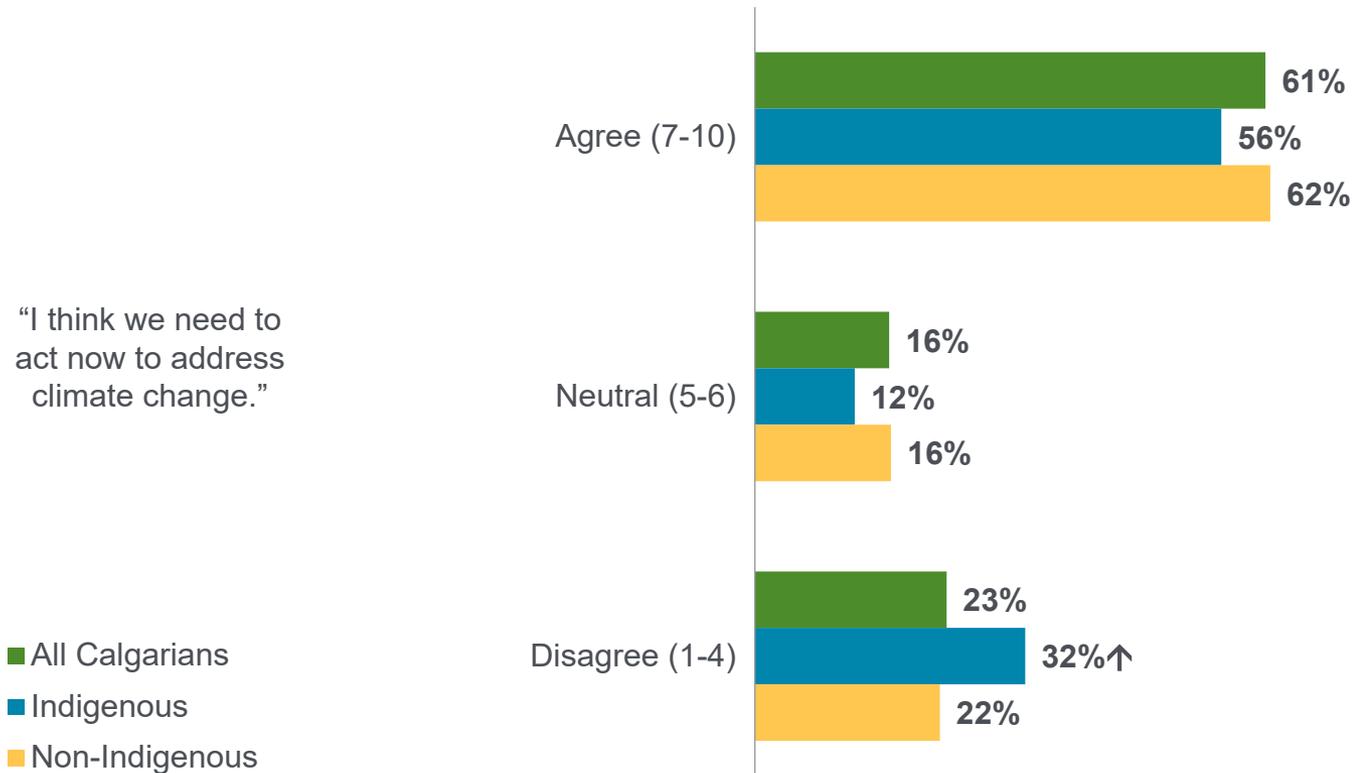


The environment



Climate change

Three-fifths (61%) of Calgarians agree we need to act now to address climate change. Agreement is similar between Indigenous Calgarians (56%) and non-Indigenous (62%). There is a higher proportion of Indigenous Calgarians who disagree with this statement though (32% vs. 22% of non-Indigenous).



Q. Using the same agree or disagree scale, I have a few more statements that some people have said about life in Calgary.
 Base: Valid respondents (All Calgarians n=2,482, Indigenous n=92, Non-Indigenous n=2,362)

↑ / ↓ Statistically higher / lower than comparable subgroup

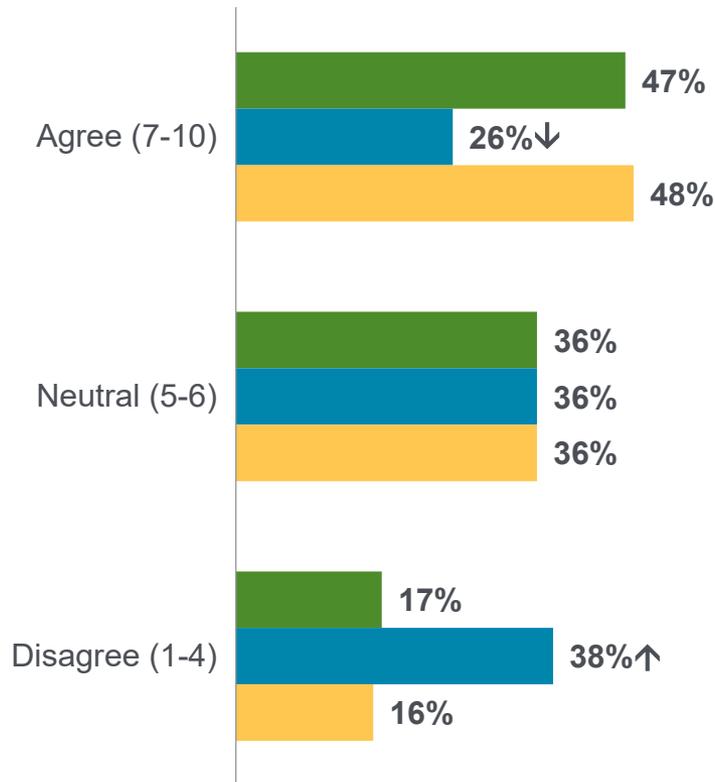


City programs to reduce environmental impact

Around one-half (47%) of Calgarians agree The City has programs and services aimed at helping Calgarians reduce their environmental impact. However, just one-quarter (26%) of Indigenous Calgarians agree with the statement, which is significantly less than the 48% of non-Indigenous Calgarians that agree.

“The City has programs and services aimed at helping Calgarians reduce their environmental impact.”

- All Calgarians
- Indigenous
- Non-Indigenous



Q. Using the same agree or disagree scale, I have a few more statements that some people have said about life in Calgary.

Base: Valid respondents (All Calgarians n=2,429, Indigenous n=91, Non-Indigenous n=2,311)

↑ / ↓ Statistically higher / lower than comparable subgroup



City services and programs

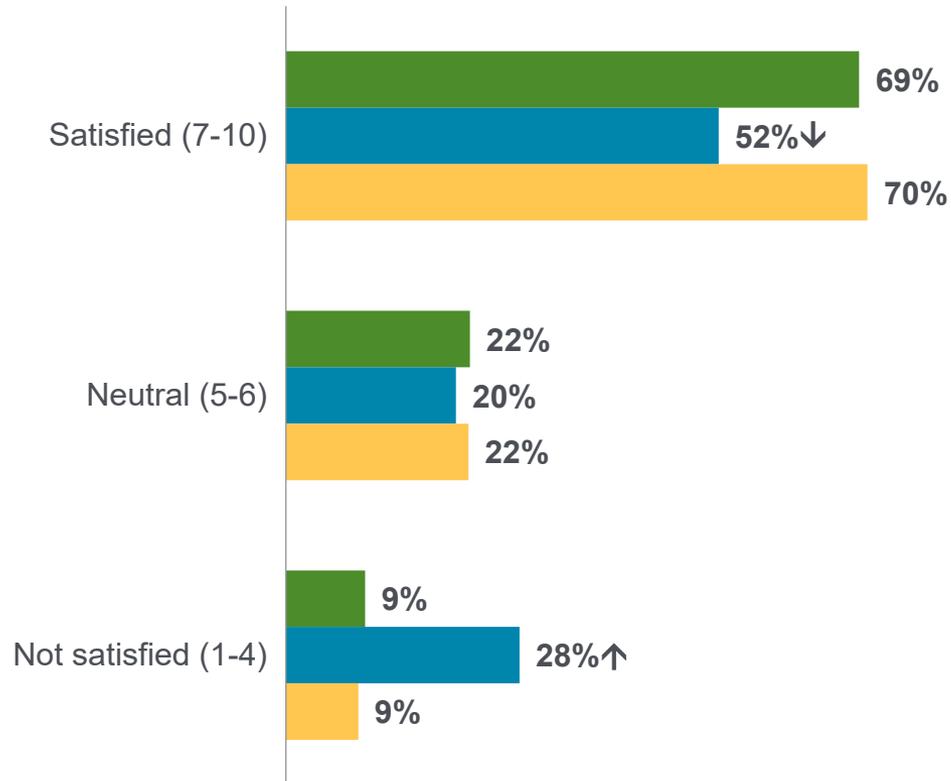


Satisfaction with the overall level and quality of City services and programs

Seven-in-ten (69%) Calgarians are satisfied with the overall level and quality of services and programs provided by The City. However, significantly fewer Indigenous Calgarians are satisfied than non-Indigenous Calgarians (52% vs. 70%, respectively).

How satisfied are you with the overall level and quality of services and programs provided by The City of Calgary?

- All Calgarians
- Indigenous
- Non-Indigenous



Q. On a scale of 1 to 10 where “1” is “not at all satisfied” and “10” is “very satisfied,” how satisfied are you with the overall level and quality of services and programs provided by The City of Calgary?
 Base: Valid respondents (All Calgarians n=2,496, Indigenous n=92, Non-Indigenous n=2,377)

↑ / ↓ Statistically higher / lower than comparable subgroup

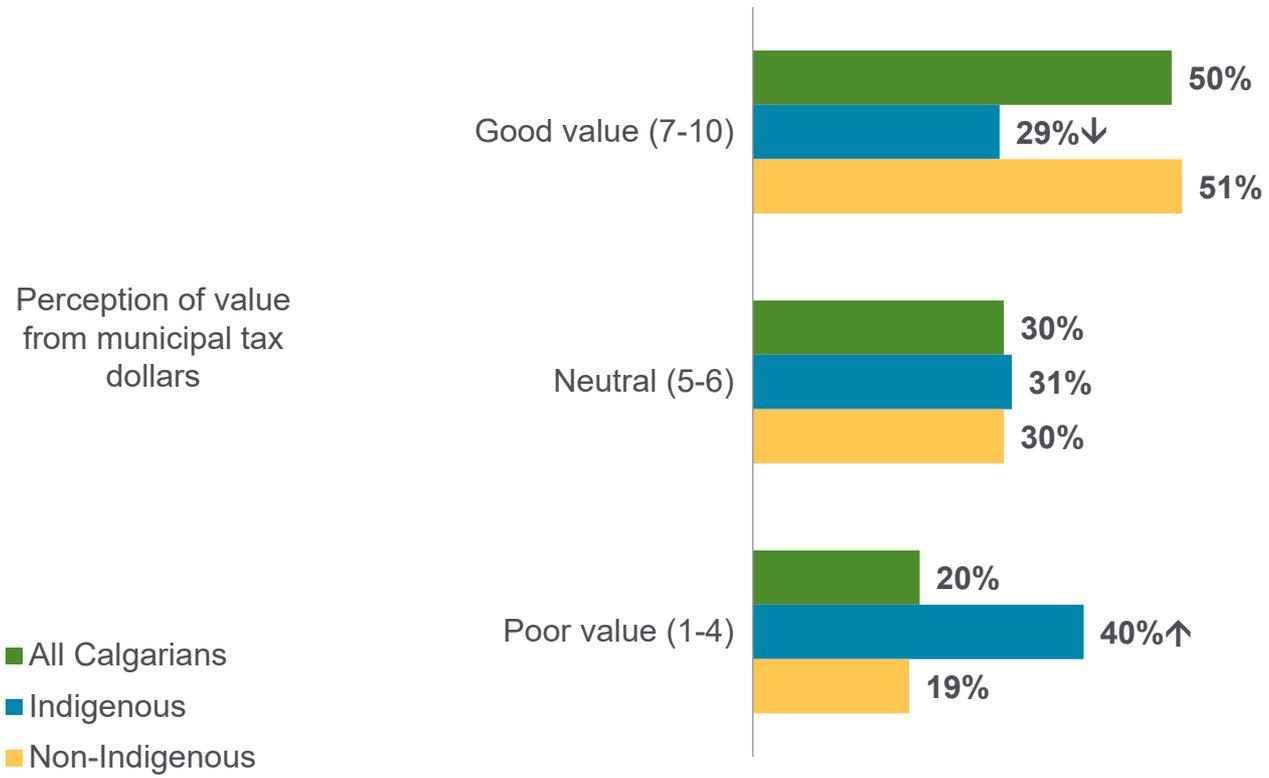


Taxation



Perceived value of property taxes

One-half (50%) of Calgarians perceive the value they receive from their tax dollars to be ‘good.’ A significantly smaller proportion of Indigenous Calgarians feel they receive ‘good’ value for their tax dollars compared to non-Indigenous Calgarians (29% vs. 51%, respectively).



Q. Considering the services provided by The City, please rate the value you feel you receive from your municipal property tax dollars using a scale of 1 to 10 where “1” is “very poor value” and “10” is “very good value.”

Base: Valid respondents (All Calgarians n=2,440, Indigenous n=87, Non-Indigenous n=2,326)

↑ / ↓ Statistically higher / lower than comparable subgroup

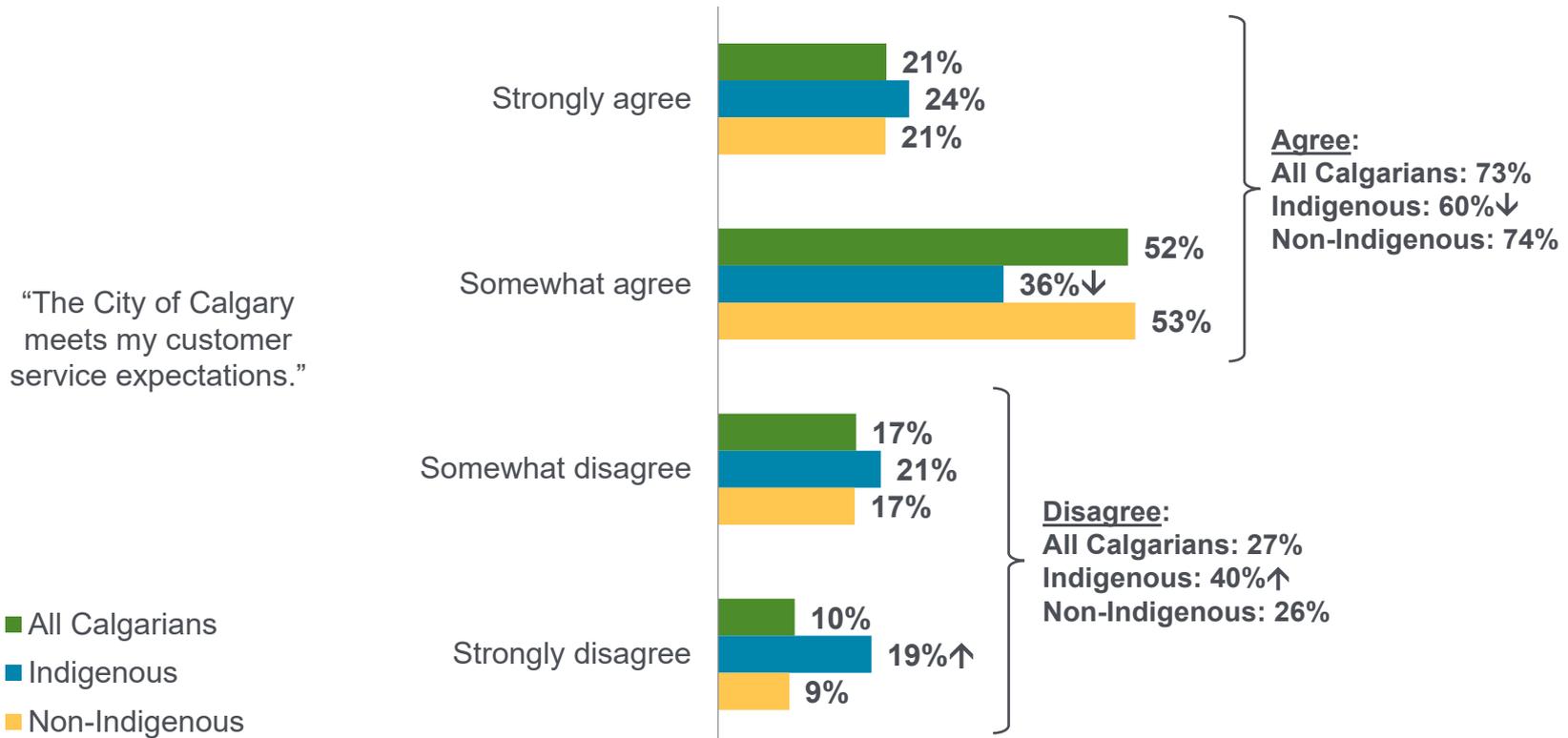


Customer service



Meets customer service expectations

Nearly three-quarters (73%) of Calgarians agree that The City of Calgary’s customer service meets their expectations, but significantly fewer Indigenous Calgarians (60%) agree than non-Indigenous Calgarians (74%).



Q. Thinking about your dealings with The City of Calgary, your general impressions and things you may have read, seen or heard, please tell me if you agree or disagree with each of the following statements.

Base: Valid respondents (All Calgarians n=2,470, Indigenous n=92, Non-Indigenous n=2,350)

↑ / ↓ Statistically higher / lower than comparable subgroup

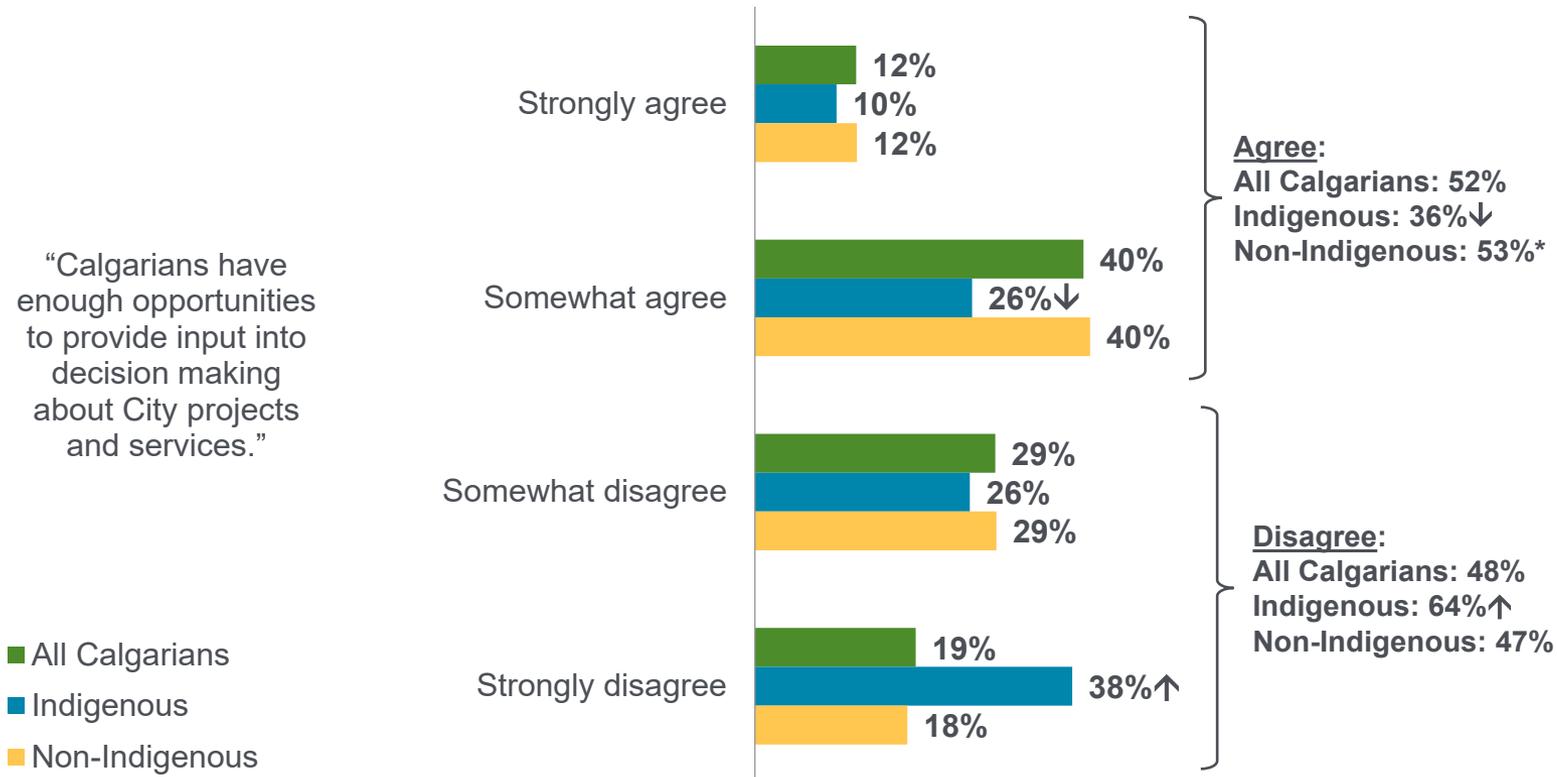


Input from Calgarians



Enough opportunities to provide input

A small majority (52%) of Calgarians agree that Calgarians have enough opportunities to provide input into decision making about City projects and services. However, a significantly smaller proportion of Indigenous Calgarians agree compared to non-Indigenous Calgarians (36% vs. 53%, respectively).



Q. Thinking about your dealings with The City of Calgary, your general impressions and things you may have read, seen or heard, please tell me if you agree or disagree with each of the following statements.

Base: Valid respondents (All Calgarians n=2,463, Indigenous n=92, Non-Indigenous n=2,344)

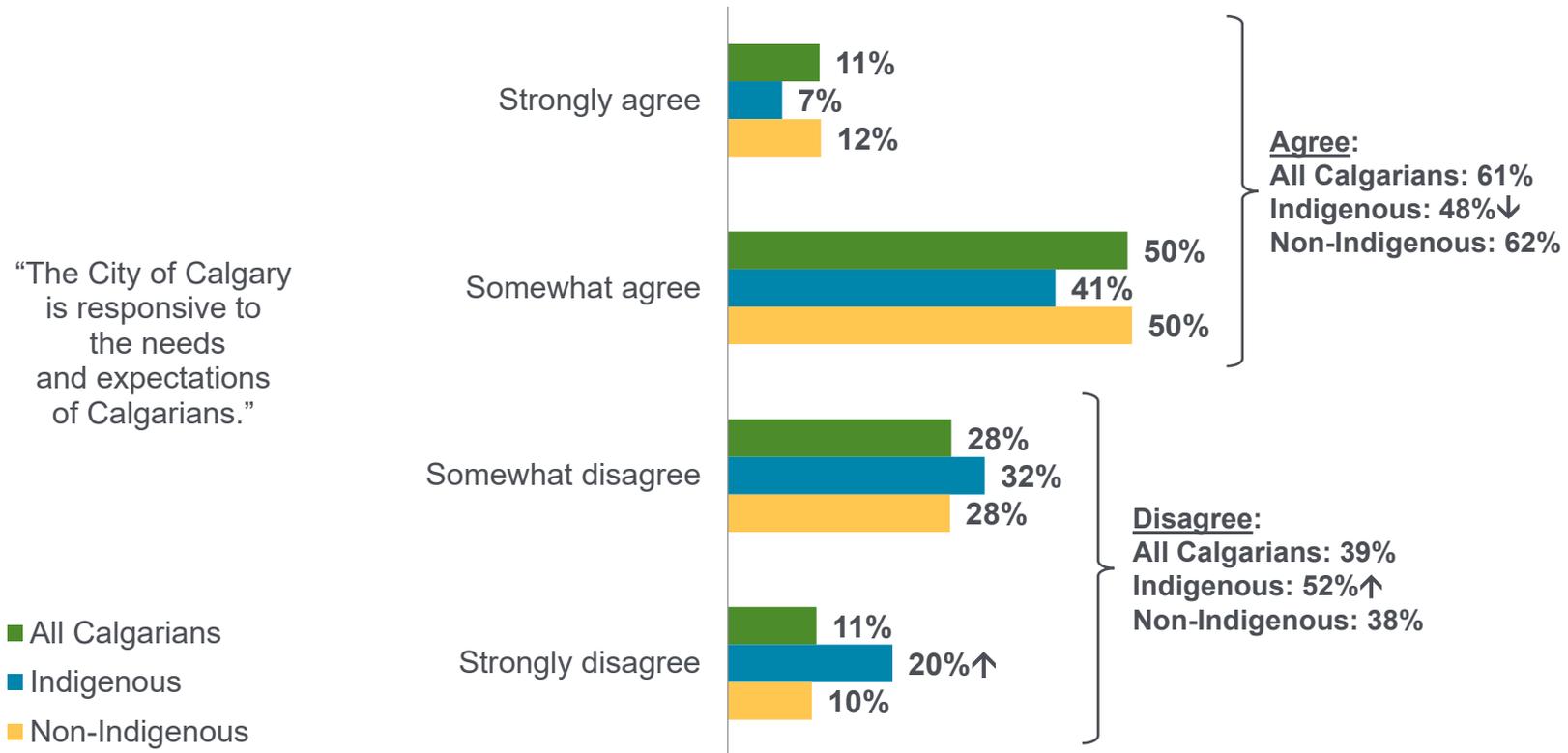
* Rounding

↑ / ↓ Statistically higher / lower than comparable subgroup



Responsive to Calgarians

Three-fifths (61%) of Calgarians either strongly or somewhat agree that The City of Calgary is responsive to the needs and expectations of Calgarians. Nealy one-half (48%) of Indigenous Calgarians agree, while around three-fifths (62%) of non-Indigenous Calgarians agree.



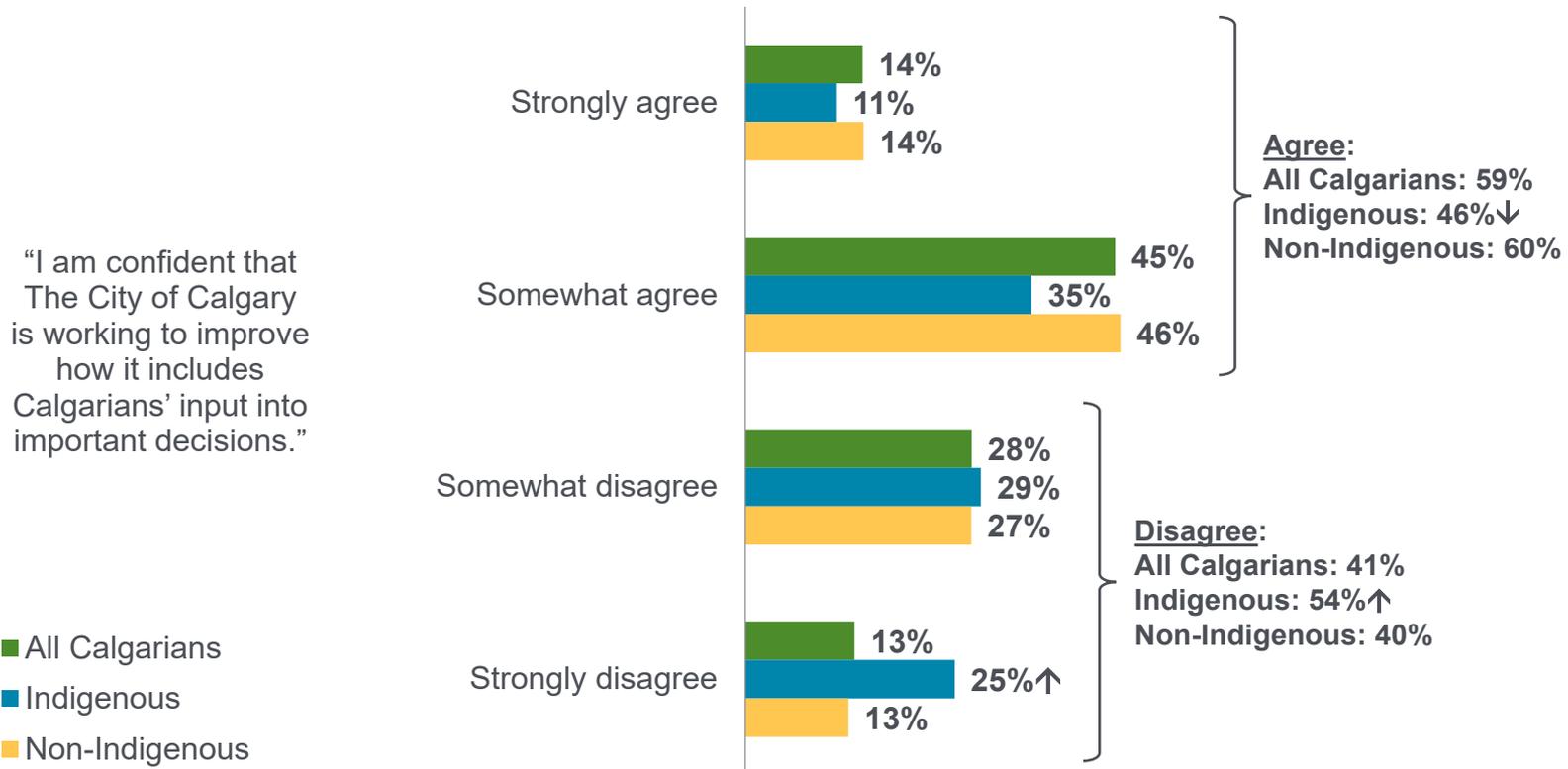
Q. Please tell me if you agree or disagree with each of the following statements.
 Base: Valid respondents (All Calgarians n=2,486, Indigenous n=91, Non-Indigenous n=2,369)

↑ / ↓ Statistically higher / lower than comparable subgroup



Including Calgarians' input

Overall, three-fifths (59%) of Calgarians are confident that The City of Calgary is working to improve how it includes Calgarians' input into important decisions. However, significantly fewer Indigenous Calgarians feel this way compared to non-Indigenous Calgarians (46% vs. 60%, respectively).



Q. Please tell me if you agree or disagree with each of the following statements.
 Base: Valid respondents (All Calgarians n=2,461, Indigenous n=92, Non-Indigenous n=2,344)

↑ / ↓ Statistically higher / lower than comparable subgroup



Reputation and performance

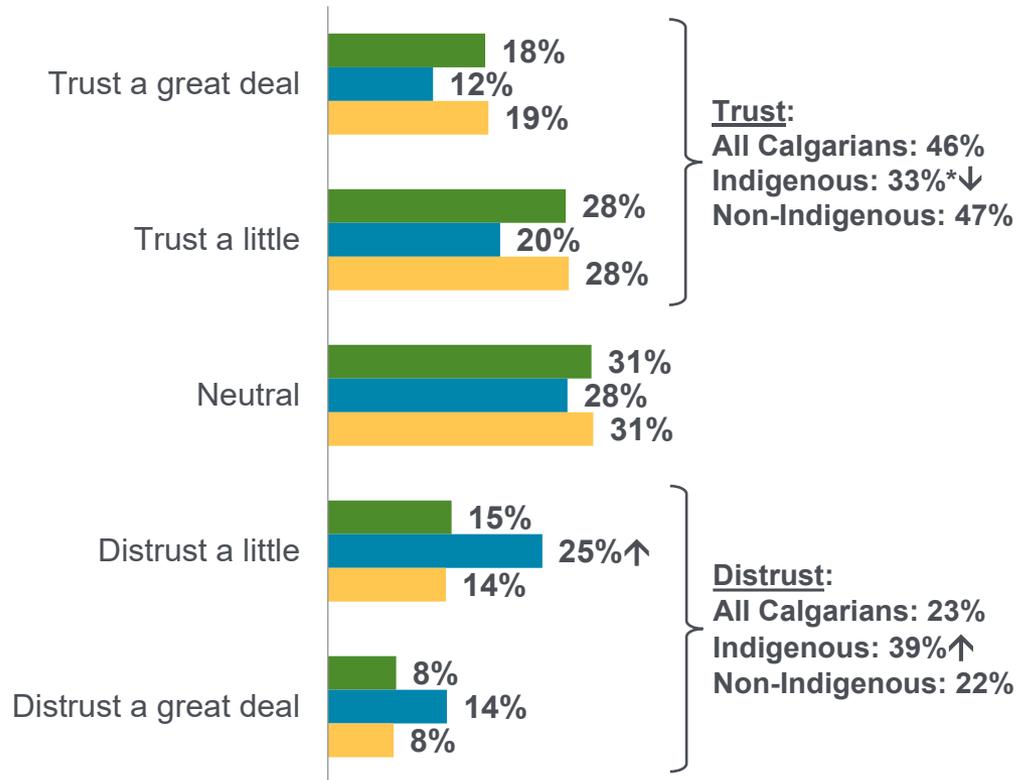


Trust in The City of Calgary

Around one-half (46%) of Calgarians indicate they trust The City of Calgary, with significantly fewer Indigenous Calgarians (33%) saying they trust The City compared to around one-half (47%) of non-Indigenous Calgarians.

Considering all the things you think are important, how much do you trust or distrust The City of Calgary?

- All Calgarians
- Indigenous
- Non-Indigenous



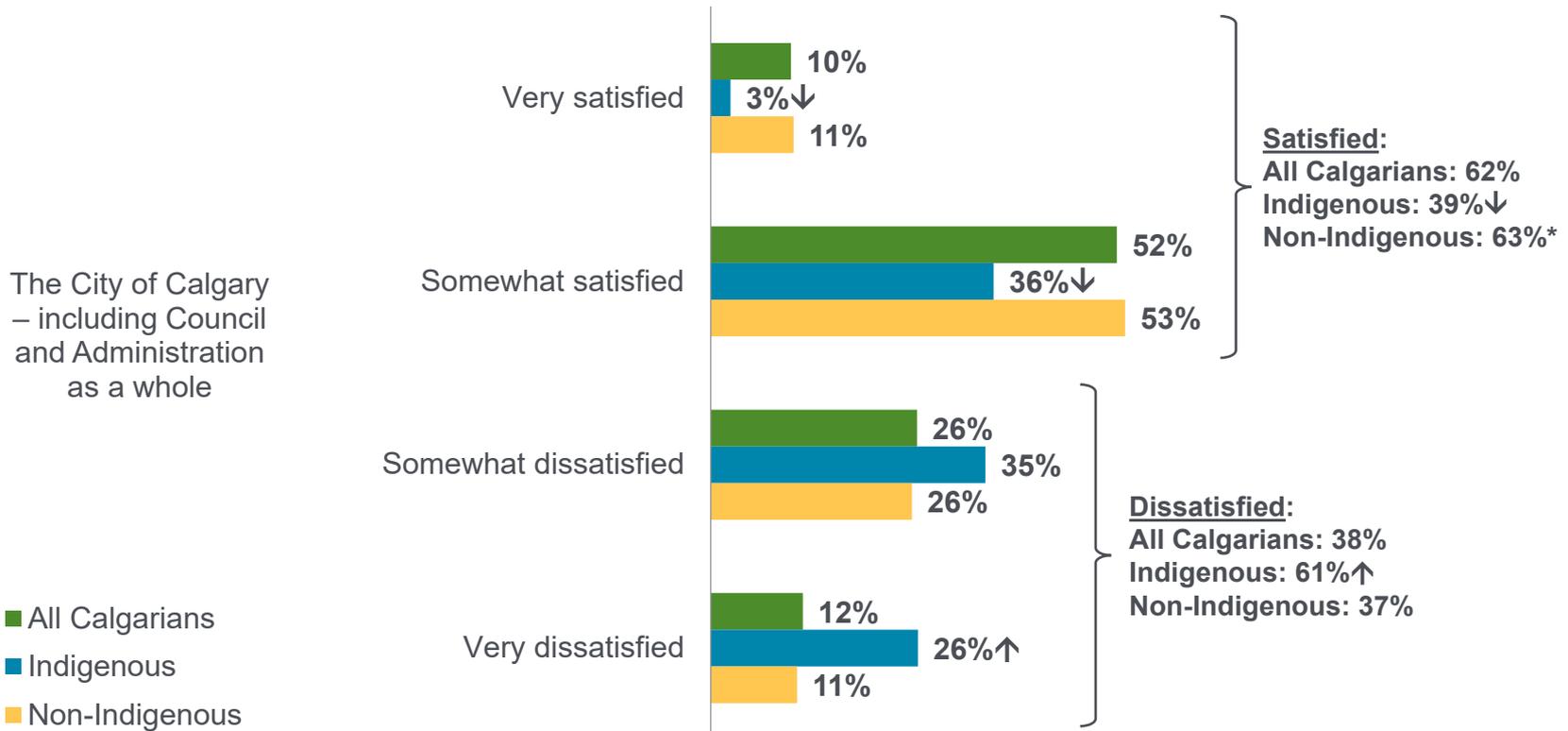
Q. Considering all the things you think are important, how much do you trust or distrust The City of Calgary?
 Base: Valid respondents (All Calgarians n=2,488, Indigenous n=92, Non-Indigenous n=2,368)

* Rounding
 ↑ / ↓ Statistically higher / lower than comparable subgroup



Satisfaction with The City as a whole

Overall, the majority (62%) of Calgarians are satisfied with The City, including Council and Administration. A significantly smaller proportion of Indigenous Calgarians are satisfied (39%) compared to non-Indigenous Calgarians (63%).



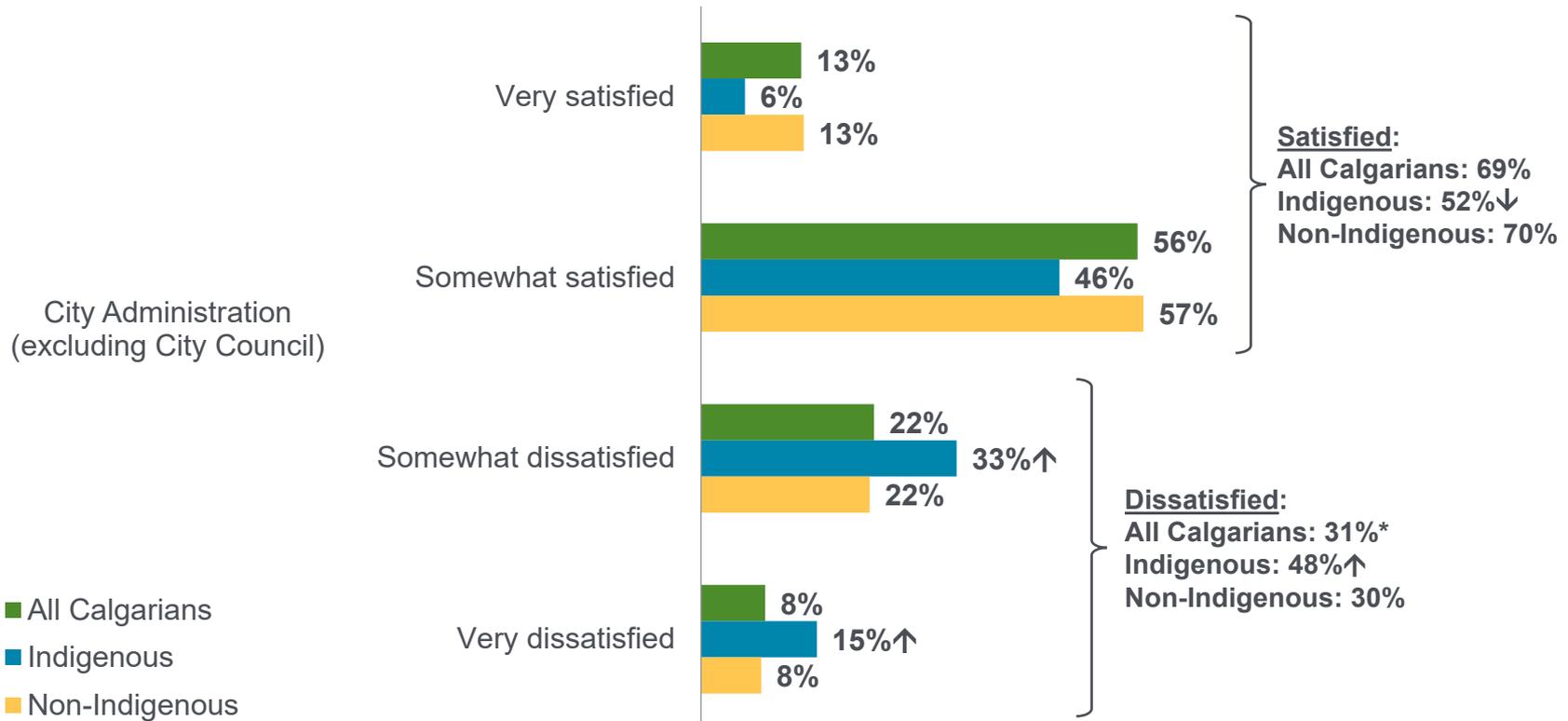
Q. Taking everything into account, how satisfied or dissatisfied are you with the way The City of Calgary – including Council and Administration as a whole - is going about running our city?
 Base: Valid respondents (All Calgarians n=2,489, Indigenous n=92, Non-Indigenous n=2,370)

* Rounding
 ↑ / ↓ Statistically higher / lower than comparable subgroup



Satisfaction with Administration

Seven-in-ten (69%) Calgarians express they are satisfied with City Administration (excluding City Council). Significantly fewer Indigenous Calgarians (52%) are satisfied than non-Indigenous Calgarians (70%).



Q. Thinking about Calgary's City Administration (excluding Council), how satisfied or dissatisfied are you with the way City Administration is going about running our city?

Base: Valid respondents (All Calgarians n=2,461, Indigenous n=92, Non-Indigenous n=2,344)

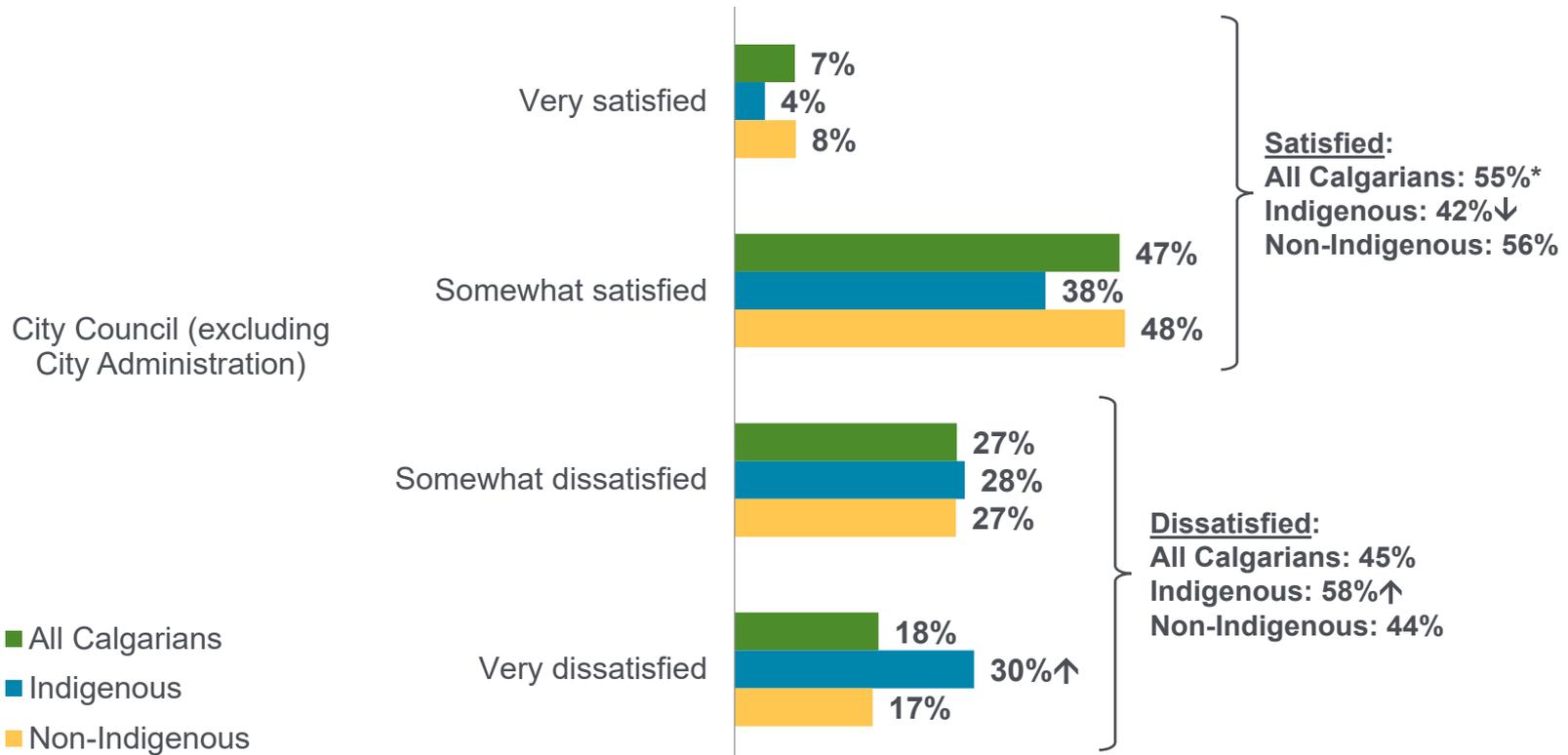
* Rounding

↑ / ↓ Statistically higher / lower than comparable subgroup



Satisfaction with Council

Around one-half (55%) of all Calgarians express satisfaction with City Council (excluding City Administration). Significantly fewer Indigenous Calgarians (42%) are satisfied than non-Indigenous Calgarians (56%).



Q. Thinking about Calgary's City Council, (excluding City Administration), how satisfied or dissatisfied are you with the way City Council is going about running our city?
 Base: Valid respondents (All Calgarians n=2,469, Indigenous n=92, Non-Indigenous n=2,351)

* Rounding
 ↑ / ↓ Statistically higher / lower than comparable subgroup

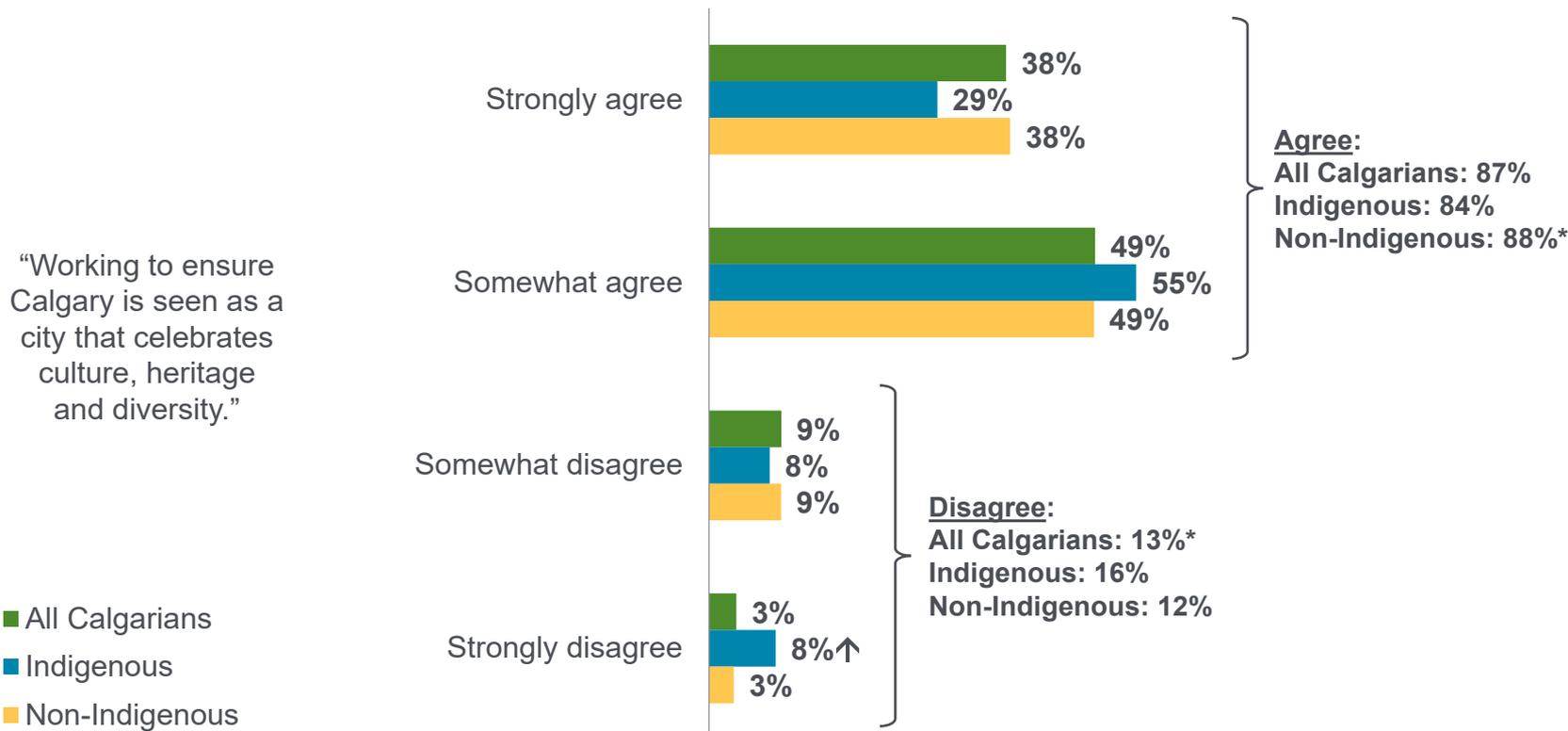


Council focus areas



Promoting Calgary as a city of culture, heritage, and diversity

The vast majority (87%) of Calgarians, regardless of whether they are Indigenous, agree that The City is doing a good job at working to ensure Calgary is seen as a city that celebrates culture, heritage, and diversity (84% Indigenous and 88% non-Indigenous).



Q. Please tell me if you agree or disagree that The City of Calgary is doing a good job at each of the following?

Base: Valid respondents (All Calgarians n=2,473, Indigenous n=92, Non-Indigenous n=2,358)

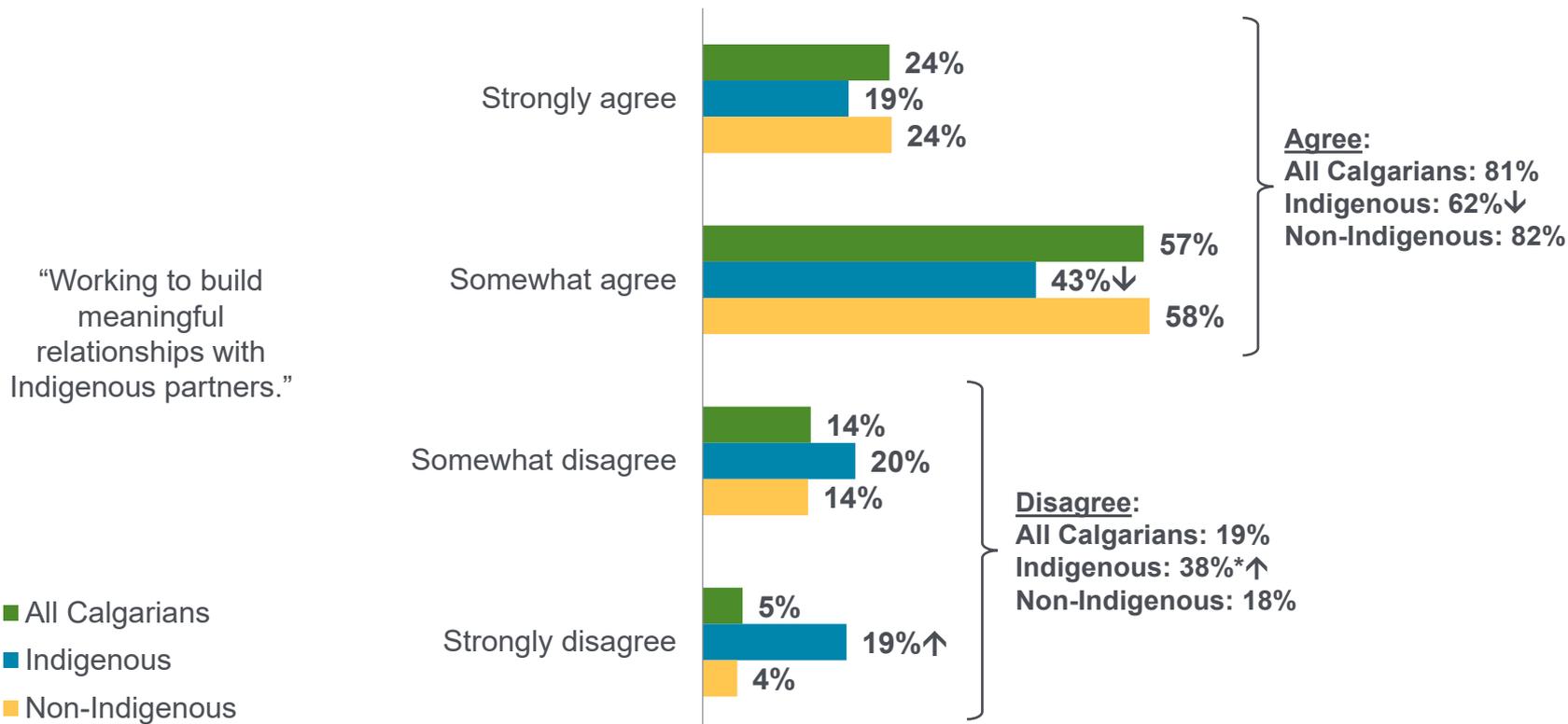
* Rounding

↑ / ↓ Statistically higher / lower than comparable subgroup



Working to build relationships with Indigenous partners

Four-fifths (81%) of Calgarians think that The City is doing a good job at working to build meaningful relationships with Indigenous partners. However, significantly fewer Indigenous Calgarians (62%) agree with the statement compared to non-Indigenous Calgarians (82%).



Q. Please tell me if you agree or disagree that The City of Calgary is doing a good job at each of the following?

Base: Valid respondents (All Calgarians n=2,359, Indigenous n=92, Non-Indigenous n=2,245)

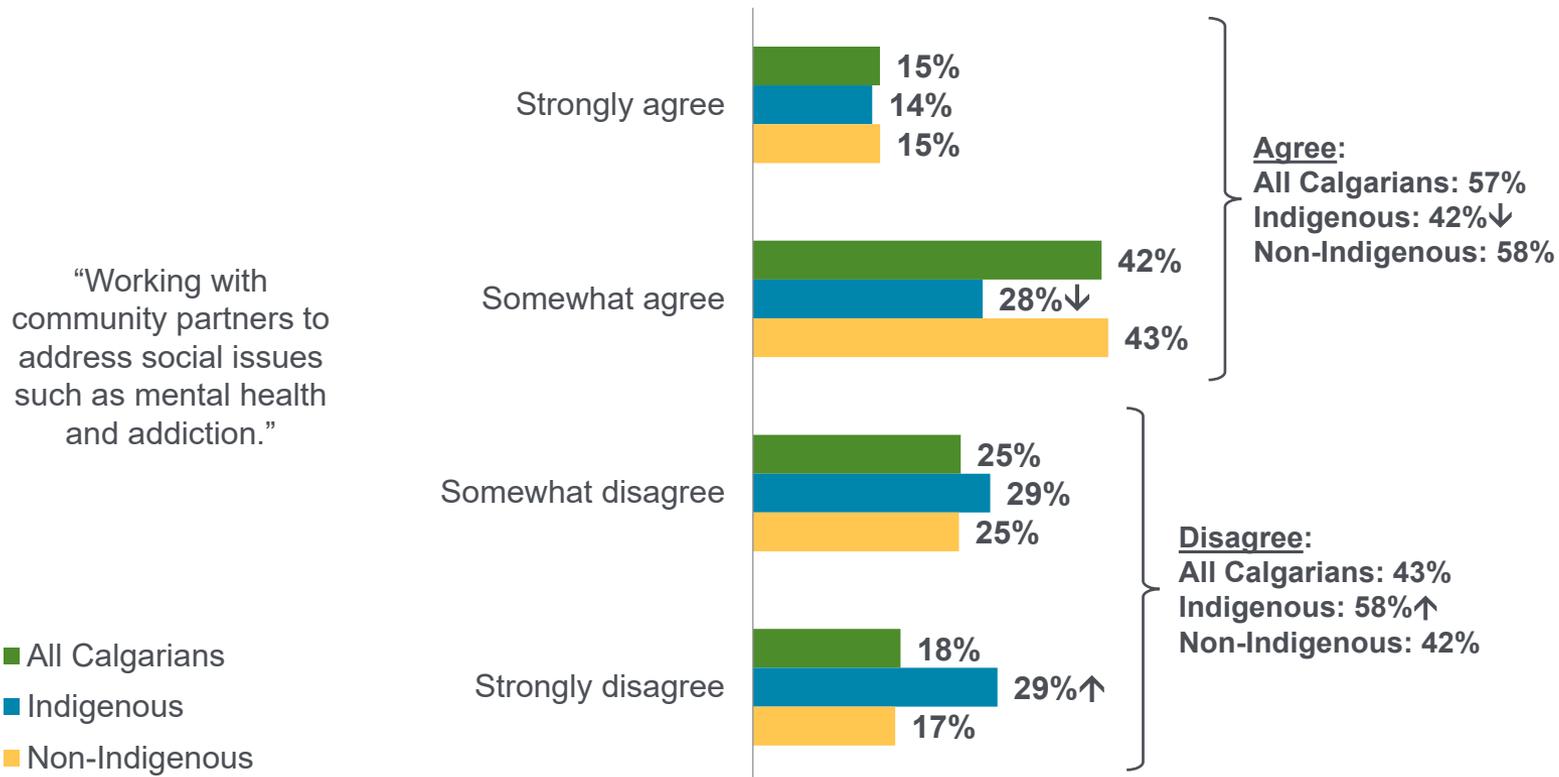
* Rounding

↑ / ↓ Statistically higher / lower than comparable subgroup



Working with community partners to address social issues

Overall, more than one-half (57%) of Calgarians agree that The City is doing a good job working with community partners to address social issues such as mental health and addiction. A significantly lower proportion of Indigenous Calgarians (42%) than non-Indigenous Calgarians (58%) agree.



Q. Please tell me if you agree or disagree that The City of Calgary is doing a good job at each of the following?

Base: Valid respondents (All Calgarians n=2,408, Indigenous n=91, Non-Indigenous n=2,294)

↑ / ↓ Statistically higher / lower than comparable subgroup

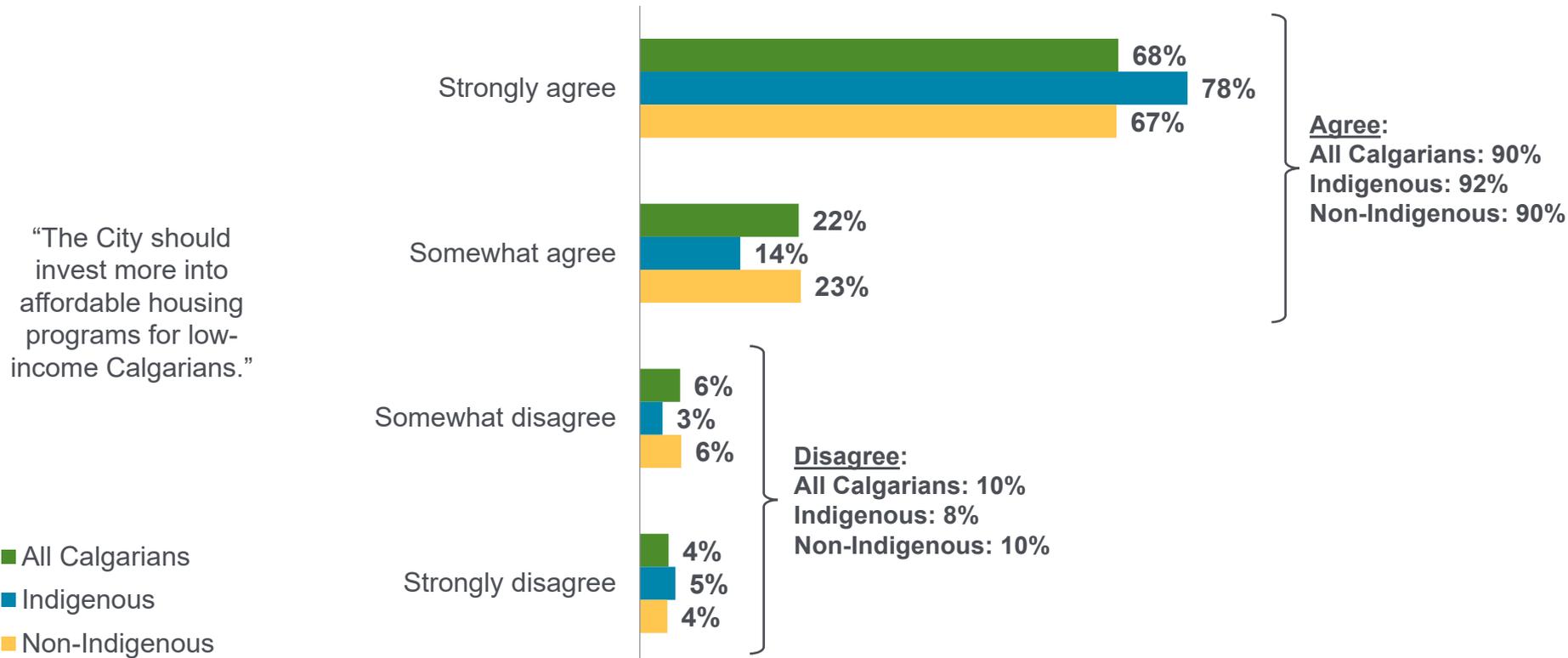


Housing



Affordable housing

The vast majority (90%) of Calgarians agree The City should invest more into affordable housing programs for low-income Calgarians. Agreement is consistent between the two groups (92% Indigenous and 90% non-Indigenous).

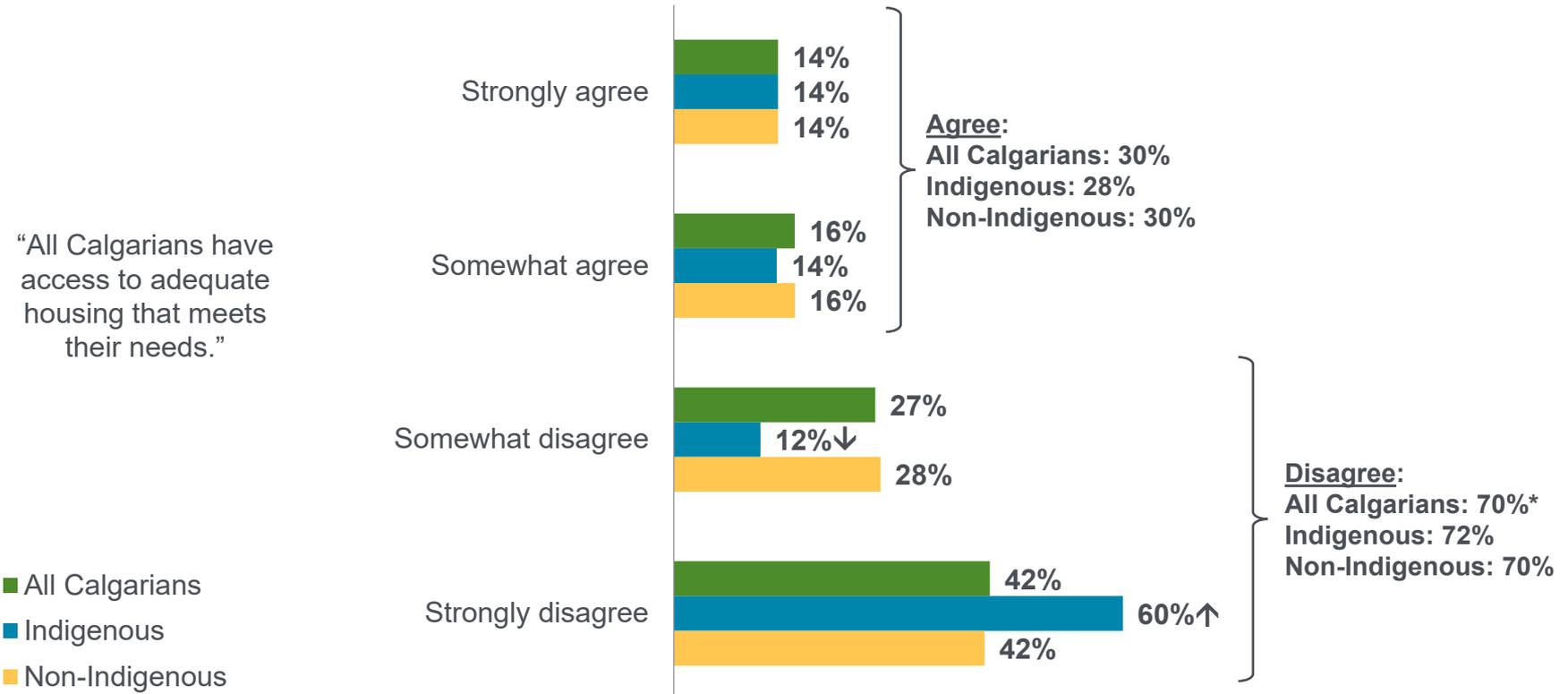


Q. And, for each of the following statements about housing, please tell me to what extent you agree or disagree.
 Base: Valid respondents (All Calgarians n=2,478, Indigenous n=92, Non-Indigenous n=2,362)



Access to adequate housing

Only three-in-ten (30%) Calgarians agree that all Calgarians have access to adequate housing. This is consistent between Indigenous and non-Indigenous Calgarians (28% and 30%, respectively). While total disagreement is also consistent between the two groups, the intensity of ratings differs with a higher proportion of Indigenous Calgarians ‘strongly’ disagreeing (60% vs. 42% of non-Indigenous Calgarians).



Q. And, for each of the following statements about housing, please tell me to what extent you agree or disagree.
 Base: Valid respondents (All Calgarians n=2,475, Indigenous n=90, Non-Indigenous n=2,362)

* Rounding
 ↑ / ↓ Statistically higher / lower than comparable subgroup

Calgary

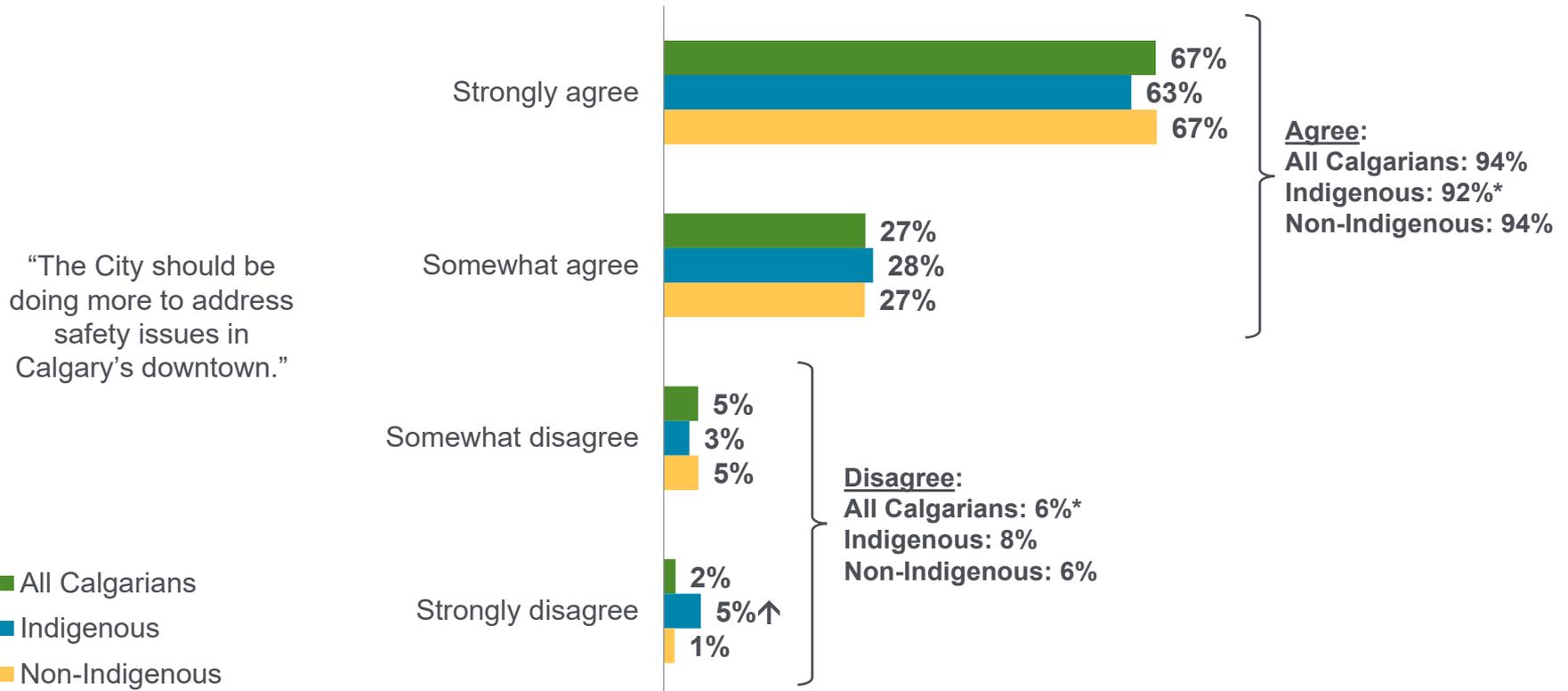


Downtown Calgary



Addressing downtown safety

More than nine-in-ten (94%) Calgarians agree that The City should be doing more to address safety issues in Calgary’s downtown. Results are consistent between the two groups (92% Indigenous and 94% non-Indigenous).



Q. The last subject we would like your opinion on today is Calgary’s downtown. Please tell me the extent to which you agree or disagree with these statements.

Base: Valid respondents (All Calgarians n=2,477, Indigenous n=92, Non-Indigenous n=2,363)

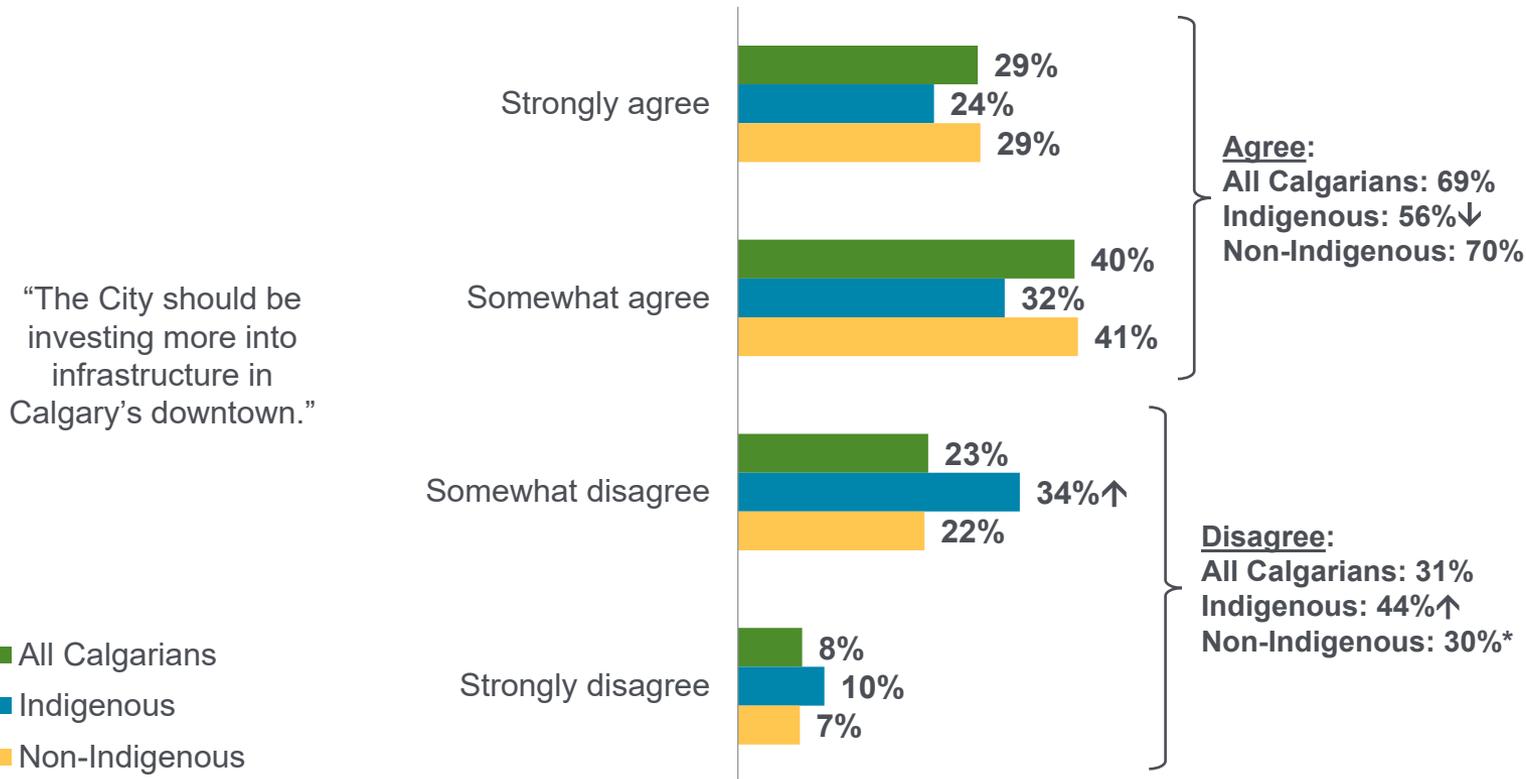
* Rounding

↑ / ↓ Statistically higher / lower than comparable subgroup



Investing in downtown infrastructure

Overall, the majority (69%) of Calgarians agree that The City should be investing more into infrastructure in Calgary’s downtown. A significantly lower proportion of Indigenous Calgarians (56%) than non-Indigenous Calgarians (70%) agree.



Q. The last subject we would like your opinion on today is Calgary’s downtown. Please tell me the extent to which you agree or disagree with these statements.

Base: Valid respondents (All Calgarians n=2,442, Indigenous n=91, Non-Indigenous n=2,331)

* Rounding

↑ / ↓ Statistically higher / lower than comparable subgroup



Respondent profile



Respondent profile (1 of 4)

Gender			
	All Calgarians	Indigenous	Non-Indigenous
Female	50%	47%	51%
Male	49%	50%	48%
Prefer to self-describe	1%	4%	1%
Refused/prefer not to say	<1%	0%	<1%

Income			
	All Calgarians	Indigenous	Non-Indigenous
Less than \$60,000	20%	32%	20%
\$60,000 to just under \$120,000	37%	33%	37%
\$120,000 to just under \$200,000	28%	23%	28%
\$200,000 and over	15%	12%	16%

Age			
	All Calgarians	Indigenous	Non-Indigenous
18 to 24	11%	14%	11%
25 to 34	20%	18%	20%
35 to 44	17%	22%	17%
45 to 54	18%	19%	18%
55 to 64	12%	12%	12%
65 or older	22%	14%	22%
Mean	47.4	44.1	47.5

Education			
	All Calgarians	Indigenous	Non-Indigenous
Less than high school	2%	11%	1%
High school or equivalent	17%	22%	17%
Apprenticeship or trades diploma/certificate	7%	12%	7%
College or non-university diploma/certificate	19%	17%	19%
University degree/diploma/certificate	55%	39%	56%

Children and seniors in household			
	All Calgarians	Indigenous	Non-Indigenous
Yes – children	31%	32%	31%
Yes – seniors	33%	28%	33%

Base: Valid respondents (bases vary)



Respondent profile (2 of 4)

Employment status [^]			
	All Calgarians	Indigenous	Non-Indigenous
Full time employed or self employed	56%	66%	55%
Part time employed or self-employed	11%	5%	12%
Retired	21%	14%	22%
Looking after home and/or family	2%	0%	3%
Unable to work because of sickness or disability	2%	8%	2%
Unemployed	4%	5%	4%
Doing unpaid or voluntary work	1%	1%	1%
Student	4%	2%	5%
Other	0%	2%	<1%

Household size			
	All Calgarians	Indigenous	Non-Indigenous
1	15%	17%	15%
2	32%	25%	33%
3	19%	20%	19%
4	20%	21%	20%
5 or more	13%	17%	13%
MEAN	2.9	3.0	2.9

Own or Rent			
	All Calgarians	Indigenous	Non-Indigenous
Own	71%	50%	71%
Rent	25%	47%	24%
Other	4%	3%	4%

Responsible for property taxes or rent			
	All Calgarians	Indigenous	Non-Indigenous
Yes	86%	91%	86%
No	14%	9%	14%

[^] Multiple responses allowed

Base: Valid respondents (bases vary)



Respondent profile (3 of 4)

Born in Canada			
	All Calgarians	Indigenous	Non-Indigenous
Yes	71%	98%	70%
No	29%	2%	30%

Date of Arrival in Canada			
	All Calgarians	Indigenous	Non-Indigenous
Within the past 5 years	20%	0%	20%
More than 5 years ago	80%	100%	80%

Indigenous identity [^]			
	All Calgarians	Indigenous	Non-Indigenous
Yes – First Nations	1%	31%	0%
Yes – Metis	2%	58%	0%
Yes – Inuit	0%	1%	0%
Yes – Prefer to self-describe	0%	11%	0%
Other	<1%	9%	0%
Don't know	<1%	1%	0%
No	96%	0%	100%

Tenure in Calgary			
	All Calgarians	Indigenous	Non-Indigenous
Less than 5 years	8%	4%	8%
5 to less than 10 years	6%	7%	6%
10 to less than 15 years	10%	13%	10%
15 to less than 20 years	10%	7%	11%
20 to less than 30 years	22%	28%	22%
30 to less than 40 years	16%	14%	16%
40 or more	27%	28%	27%
MEAN	28.1	28.4	28.1

Quadrant			
	All Calgarians	Indigenous	Non-Indigenous
Southwest	29%	26%	29%
Southeast	23%	21%	23%
Northwest	29%	27%	29%
Northeast	20%	25%	19%

[^] Multiple responses allowed

Base: Valid respondents (bases vary)



Respondent profile (4 of 4)

Disability in Household [^]			
	All Calgarians	Indigenous	Non-Indigenous
Yes – myself	10%	23%	10%
Yes – someone in my household	12%	27%	11%
No	80%	56%	81%

Racialized			
	All Calgarians	Indigenous	Non-Indigenous
Yes	28%	9%	29%
No	70%	86%	70%
Prefer to self-describe	1%	6%	1%

Business Owner/Operator			
	All Calgarians	Indigenous	Non-Indigenous
Own and operate a business	16%	15%	16%
Own a business	2%	0%	2%
Operate a business	2%	6%	2%
No	81%	80%	81%

2SLGBTQIA+			
	All Calgarians	Indigenous	Non-Indigenous
Yes	7%	12%	7%
No	93%	88%	93%

[^] Multiple responses allowed

Base: Valid respondents (bases vary)



Contact

Krista Ring
Manager, Web, Research and Projects
The City of Calgary
403-268-9963 | 403-988-9425
Krista.Ring@Calgary.ca