

Calgary



# Equity-Deserving Communities: 2SLGBTQIA+

Analysis of the 2026 Spring Survey of Calgarians

Prepared by:



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# Background and methodology



# Equity-deserving communities

Calgary’s Equity-Deserving Communities (EDCs) are defined as groups of people who generally have less access to opportunities, resources, and systems of power because of their actual or perceived identity or identities. EDCs often experience social and financial disadvantages because of systems of oppression, which take many forms including, but not limited to, racism, sexism, and ableism.

The City aims to better understand the perspectives of equity-deserving communities through the lens of the annual Spring and Fall Surveys of Calgarians. The data in this report are from the 2026 Spring Survey of Calgarians. Inclusion in EDC groups is determined by self-reported demographic data from the general population survey. Both seasonal surveys are conducted in English to manage time and cost constraints. The City acknowledges that the ability to speak English may be a barrier for potential participants.

This report represents one of nine reports on equity-deserving communities, each focusing on a different EDC. The EDCs and their demographic variables are as follows, with the EDC category noted in bold text below:

## Household income

**<\$60,000**

\$60,000+

*Note: self-reported pre-tax annual household income.*

## Racialized people

**Yes**

No

## Born outside Canada

Born in Canada

**Born outside Canada**

*Note: foreign-born respondents were not asked for their specific country of origin.*

## Gender

Male

**Female**

*Note: the number of respondents who identified with another category is too small to report separately.*

## Disability

**Yes**

No

*Note: “Yes” includes disabled respondents and/or respondents who have a household member with a disability. Respondents were not asked to identify the specific disability/disabilities.*

## Indigenous

**Indigenous**

Non-Indigenous

*Note: includes First Nations, Métis, Inuit, or an Indigenous self-description.*

## 2SLGBTQIA+

**2SLGBTQIA+**

Non-2SLGBTQIA+

## Seniors

18 to 64 years old

**65 years old or older**

## Young adults

**18 to 24 years old**

25 years old or older



## Methodology

The telephone survey was conducted by Ipsos Public Affairs from February 17, 2026 to March 16, 2026 with 2,500 Calgarians. The average time to complete the survey was 29 minutes.

The survey was conducted using numbers from both cell phones (70%) and landlines (30%) to obtain a random and statistically-representative sample of Calgarians.

To ensure the data were gathered from a representative group of Calgarians, sample quotas were set by age, gender, and ward of the general population aged 18 and older.

Data were weighted based on the 2019 Municipal and 2021 Federal Census data for age, gender and quadrant to ensure the composition reflects that of the actual Calgary population aged 18 or older. Although the results are weighted, the sample size shown for each question represents the number of actual respondents (i.e. unweighted n).

The margin of error (MOE) for the total sample of 2,501 is  $\pm 2.0$  percentage points, 19 times out of 20. The margin of error for the 2SLGBTQIA+ sub-group of 128 is  $\pm 8.66$  percentage points, 19 times out of 20. The margin of error for each question will vary slightly depending on the total number of respondents who answered the question.

# Interpreting results

## Interpreting results

Not all questions asked within the Spring Survey of Calgarians are represented within this report. Results are compared between 2SLGBTQIA+ Calgarians and non-2SLGBTQIA+ Calgarians. Statistically significant differences are noted throughout the report:

- ↑ indicates number is significantly higher than the other group.
- ↓ indicates number is significantly lower than the other group.
- \* Some results in this report are subject to rounding adjustments.

Significant differences are an indication that a difference is not due to chance. A mathematical formula is used to calculate each difference independently. Whether or not a difference is considered significant depends on a few factors including the total sample size and the variability of responses. Larger sample sizes mean that smaller differences are significant. Additionally, variability of responses means that the more alike the responses are the more significant a change will be.



# 2026 Spring key findings

# 2026 Spring highlights (1 of 5)

## Quality of life

Many 2SLGBTQIA+ Calgarians feel their overall quality of life in Calgary is good. But optimism fades from there. Only a small majority agree Calgary is a great place to make a life, and even fewer agree that it is a great place to make a living. As for the future, 2SLGBTQIA+ Calgarians are divided on whether Calgary is on the right track to be a better city over the next decade.

Both 2SLGBTQIA+ and non-2SLGBTQIA+ Calgarians share *similar* views on the following quality of life measures:

- Rating overall quality of life in Calgary as 'good' (71% of 2SLGBTQIA+ Calgarians and 76% of non-2SLGBTQIA+ Calgarians)
- Calgary is on the right track to be a better city 10 years from now (53% and 54%)

Other perceptions on quality of life *differ* between the two groups, with lower agreement from 2SLGBTQIA+ Calgarians that:

- Calgary is a great place to make a life (58% of 2SLGBTQIA+ Calgarians vs. 76% of non-2SLGBTQIA+ Calgarians)
- Calgary is a great place to make a living (48% vs. 69%)

## Overall satisfaction with City services

When it comes to City services and programs, many 2SLGBTQIA+ Calgarians are satisfied with what The City of Calgary offers.

2SLGBTQIA+ and non-2SLGBTQIA+ Calgarians show *similar* levels of satisfaction with the overall level and quality of services and programs provided by The City of Calgary (57% of 2SLGBTQIA+ Calgarians and 63% of non-2SLGBTQIA+ Calgarians).

# 2026 Spring highlights (2 of 5)

## Satisfaction with City services

Satisfaction with most City services is similar between 2SLGBTQIA+ Calgarians and non-2SLGBTQIA+ Calgarians. Differences appear for three services. 2SLGBTQIA+ Calgarians are less satisfied with Police Services than non-2SLGBTQIA+ Calgarians. Satisfaction drops further for Transit Services, and Housing Services sees the lowest satisfaction.

For many City services evaluated, ratings are *similar* between 2SLGBTQIA+ and non-2SLGBTQIA+ Calgarians, which includes being satisfied with:

- Fire Services (91% of 2SLGBTQIA+ Calgarians and 90% of non-2SLGBTQIA+ Calgarians)
- Waste and Recycling Services (80% and 78%)
- Parks (73% and 77%)
- Emergency Management Services (73% and 75%)
- Community & Culture Services (67% and 75%)
- Recreation Services (66% and 72%)
- 311 Services (63% and 72%)
- Bylaw Services (50% and 58%)
- Business Licensing & Support (48% and 54%)
- Water Services (48% and 51%)
- Planning & Development Services (41% and 46%)
- Roads (38% and 40%)

Statistical *differences* are seen in satisfaction with the following services, with a lower proportion of 2SLGBTQIA+ Calgarians who are satisfied with:

- Police Services (55% of 2SLGBTQIA+ Calgarians vs. 70% of non-2SLGBTQIA+ Calgarians)
- Transit Services (29% vs. 47%)
- Housing Services (12% vs. 28%)

# 2026 Spring highlights (3 of 5)

## Usage of City services

Usage of many City services is similar between 2SLGBTQIA+ and non-2SLGBTQIA+ Calgarians. Usage is higher among 2SLGBTQIA+ Calgarians for Transit Services, Community & Culture Services, Recreation Services, and Housing Services.

Usage of City Services show *similarities* between the two groups, including:

- Usage of Parks (90% of 2SLGBTQIA+ Calgarians and 83% of non-2SLGBTQIA+ Calgarians)
- Usage of 311 Services (48% and 57%)
- Usage of Emergency Management Services (36% and 32%)
- Usage of Bylaw Services (35% and 32%)
- Usage of Police Services (30% and 33%)
- Usage of Fire Services (20% and 14%)
- Usage of Planning & Development Services (17% and 22%)
- Usage of Business Licensing & Support (16% and 15%)

There are statistical *differences* in service usage, with a higher proportion of 2SLGBTQIA+ Calgarians:

- Using Transit Services (85% of 2SLGBTQIA+ Calgarians vs. 65% of non-2SLGBTQIA+ Calgarians)
- Using Community & Culture Services (83% vs. 74%)
- Using Recreation Services (77% vs. 64%)
- Using Housing Services (14% vs. 8%)

# 2026 Spring highlights (4 of 5)

## Taxation

**2SLGBTQIA+ Calgarians feel they receive good value from their municipal tax dollars. Their priorities for City spending are clear, as many prefer increasing taxes to protect services while few are willing to see services cut.**

When it comes to taxation preferences, there are statistical **differences** between 2SLGBTQIA+ and non-2SLGBTQIA+ Calgarians, including:

- A higher proportion of 2SLGBTQIA+ Calgarians prefer increasing taxes (74% vs. 55% of non-2SLGBTQIA+ Calgarians), including more who prefer to increase taxes beyond the current inflation rate to expand services (23% vs. 11%)
- A lower proportion of 2SLGBTQIA+ Calgarians prefer to cut services (22% vs. 39%), including fewer who prefer to cut services further to reduce taxes (9% vs. 20%)

Both 2SLGBTQIA+ and non-2SLGBTQIA+ Calgarians share a **similar** perspective about receiving good value from tax dollars (57% and 50%).

## Customer service

**Perceptions of customer service among 2SLGBTQIA+ Calgarians are mixed. A small majority agree the quality of customer service from The City is consistently high and that The City meets their expectations for customer service. But fewer agree The City makes customer service a priority, and fewer still agree The City responds quickly to requests and concerns.**

2SLGBTQIA+ Calgarians and non-2SLGBTQIA+ Calgarians feel the same about all customer service measures. The **similarities** include agreement that:

- The quality of customer service from The City is consistently high (53% of 2SLGBTQIA+ Calgarians and 61% of non-2SLGBTQIA+ Calgarians)
- The City of Calgary meets customer service expectations (51% and 55%)
- The City responds quickly to requests and concerns (47% and 49%)
- The City of Calgary makes customer service a priority (44% and 51%)

# 2026 Spring highlights (5 of 5)

## Trust and transparency

Only a slim majority of 2SLGBTQIA+ Calgarians trust The City of Calgary. Fewer agree there are enough opportunities to have a say in decision-making about City projects and services, and only some agree The City practices open and accessible government.

Trust and transparency views are *similar* between 2SLGBTQIA+ Calgarians and non-2SLGBTQIA+ Calgarians including:

- Trust in The City of Calgary (52% of 2SLGBTQIA+ Calgarians and 54% of non-2SLGBTQIA+ Calgarians)
- Agreement that Calgarians have enough opportunities to provide input into decision making about City projects and services (47% and 44%)
- Agreement that The City of Calgary practices open and accessible government (43% and 49%)



# Detailed findings

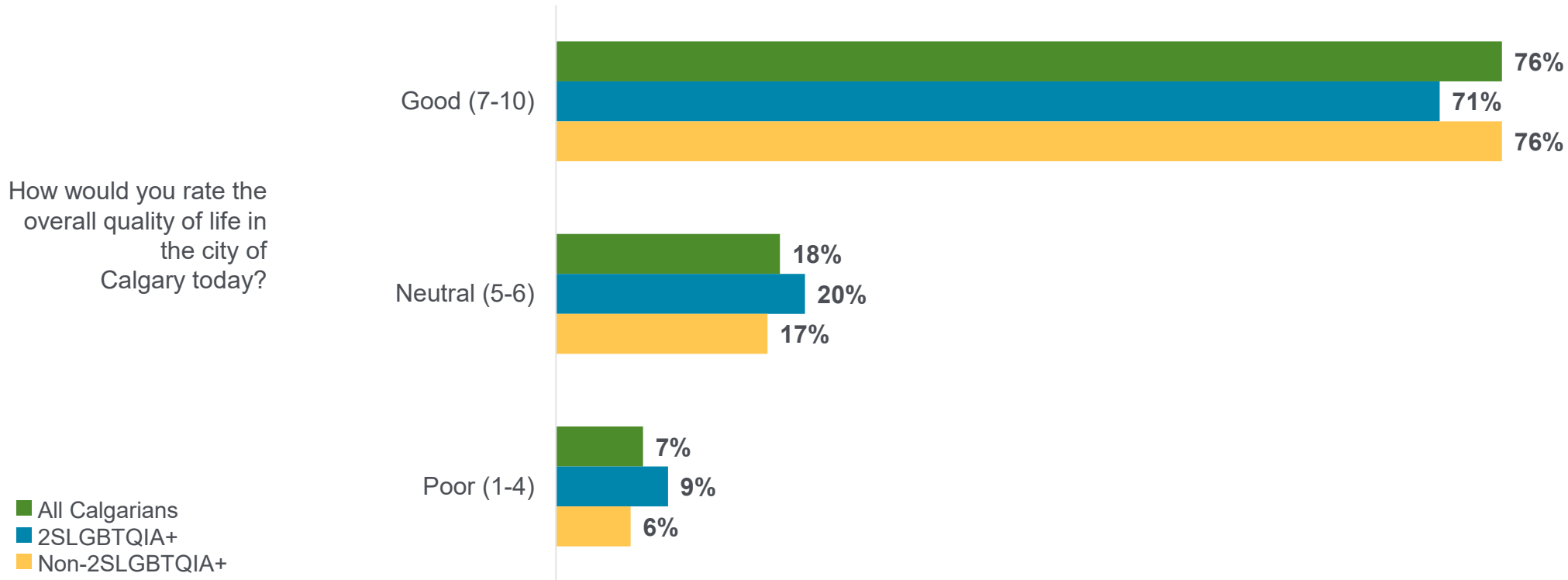


# Quality of life



# Overall quality of life in Calgary

Three-quarters (76%) of Calgarians rate the overall quality of life in the city of Calgary as good. Ratings of a ‘good’ quality of life are consistent between 2SLGBTQIA+ Calgarians (71%) and non-2SLGBTQIA+ Calgarians (76%). Similarly, neutral ratings are consistent between the two groups (20% of 2SLGBTQIA+ Calgarians and 17% of non-2SLGBTQIA+ Calgarians) and so are poor ratings (9% and 6%, respectively).



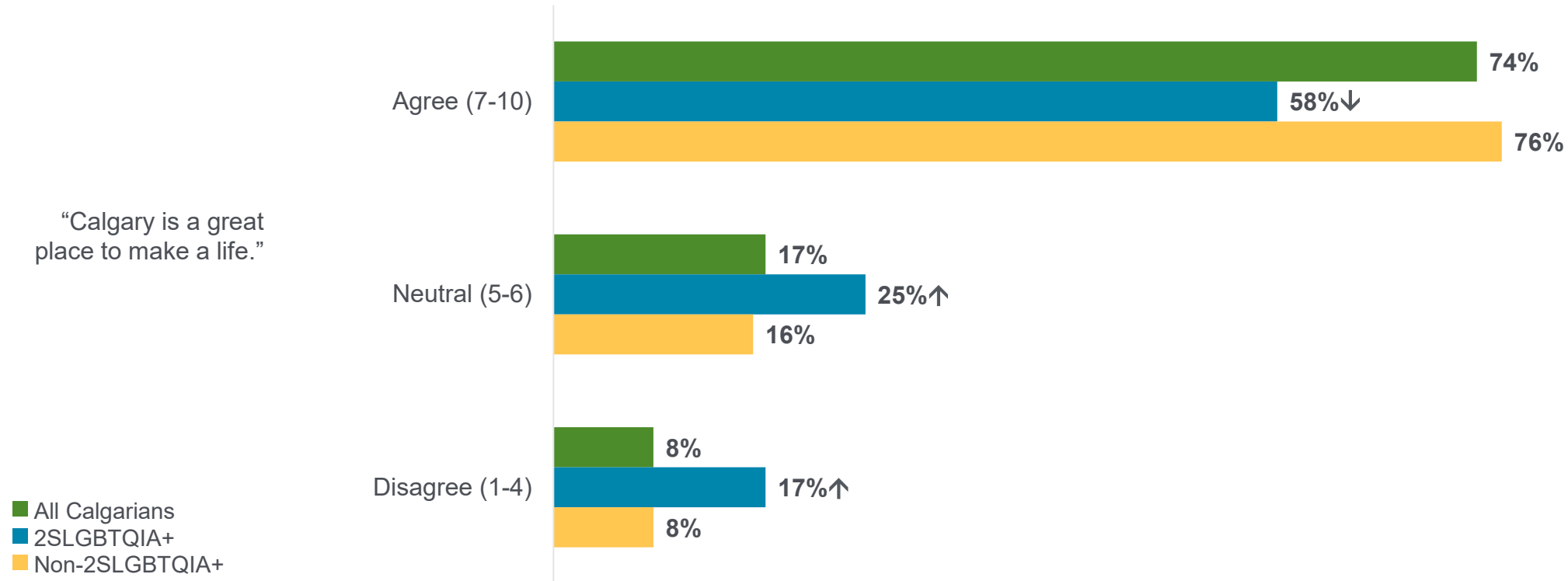
Q. On a scale of 1 to 10 where 1 is very poor and 10 is very good, how would you rate the overall quality of life in the city of Calgary today?

Base: Valid respondents (All Calgarians n=2,497, 2SLGBTQIA+ n=128, Non-2SLGBTQIA+ n=2,337)



# Great place to make a life

Three-quarters (74%) of Calgarians agree that Calgary is a great place to make a life. A lower proportion of 2SLGBTQIA+ Calgarians (58%) agree that Calgary is a great place to make a life compared to non-2SLGBTQIA+ Calgarians (76%). In turn, a higher proportion of 2SLGBTQIA+ Calgarians are neutral (25% vs. 16% of non-2SLGBTQIA+ Calgarians) or disagree (17% vs. 8%, respectively).



Q. Next, are three statements that some people have said about life in Calgary. Please indicate if you agree or disagree with each using a scale from 1 to 10, where 1 is completely disagree and 10 is completely agree.

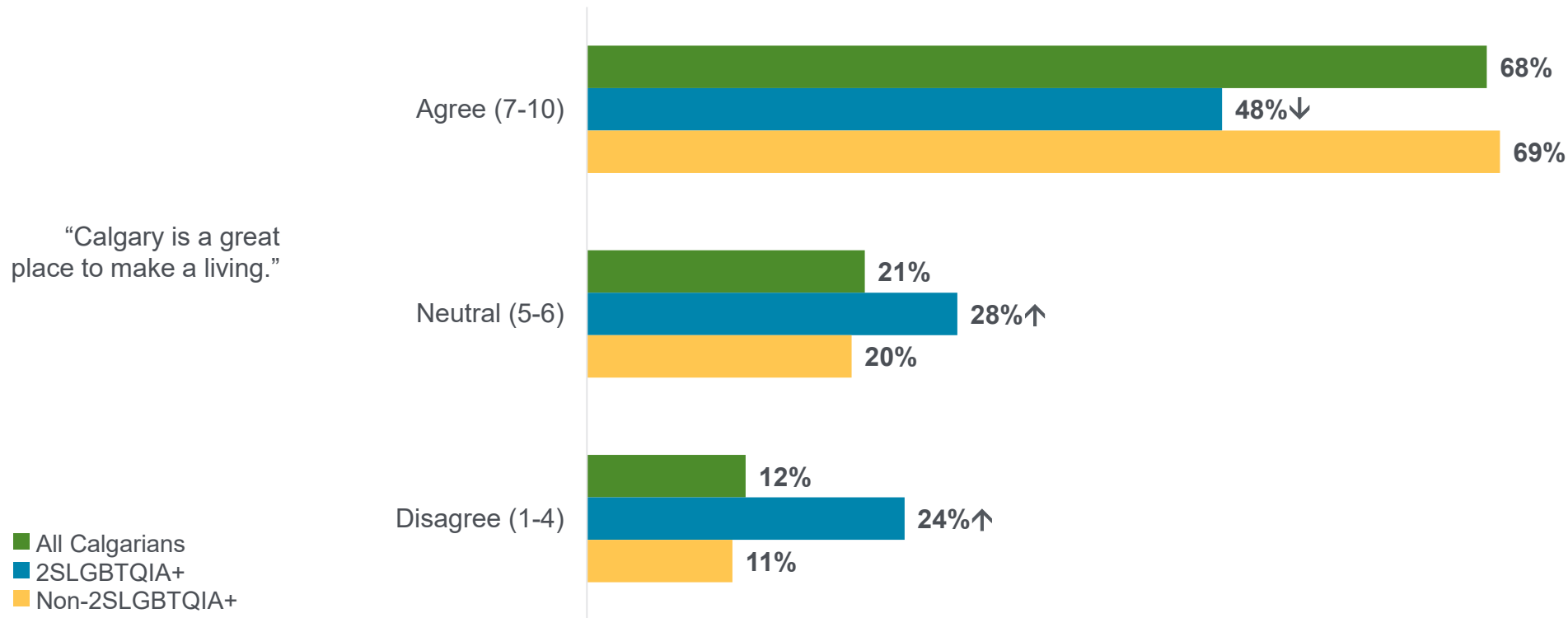
Base: Valid respondents (All Calgarians n=2,494, 2SLGBTQIA+ n=127, Non-2SLGBTQIA+ n=2,335)

↑/↓ Statistically higher/lower than comparable subgroup



# Great place to make a living

Around two-thirds (68%) of Calgarians agree that Calgary is a great place to make a living. A lower proportion of 2SLGBTQIA+ Calgarians agree that Calgary is a great place to make a living (48%) compared to non-2SLGBTQIA+ Calgarians (69%). Correspondingly, a higher proportion of 2SLGBTQIA+ Calgarians are neutral (28% vs. 20% non-2SLGBTQIA+ Calgarians) or disagree (24% vs. 11%, respectively).



Q. Next, are three statements that some people have said about life in Calgary. Please indicate if you agree or disagree with each using a scale from 1 to 10, where 1 is completely disagree and 10 is completely agree.

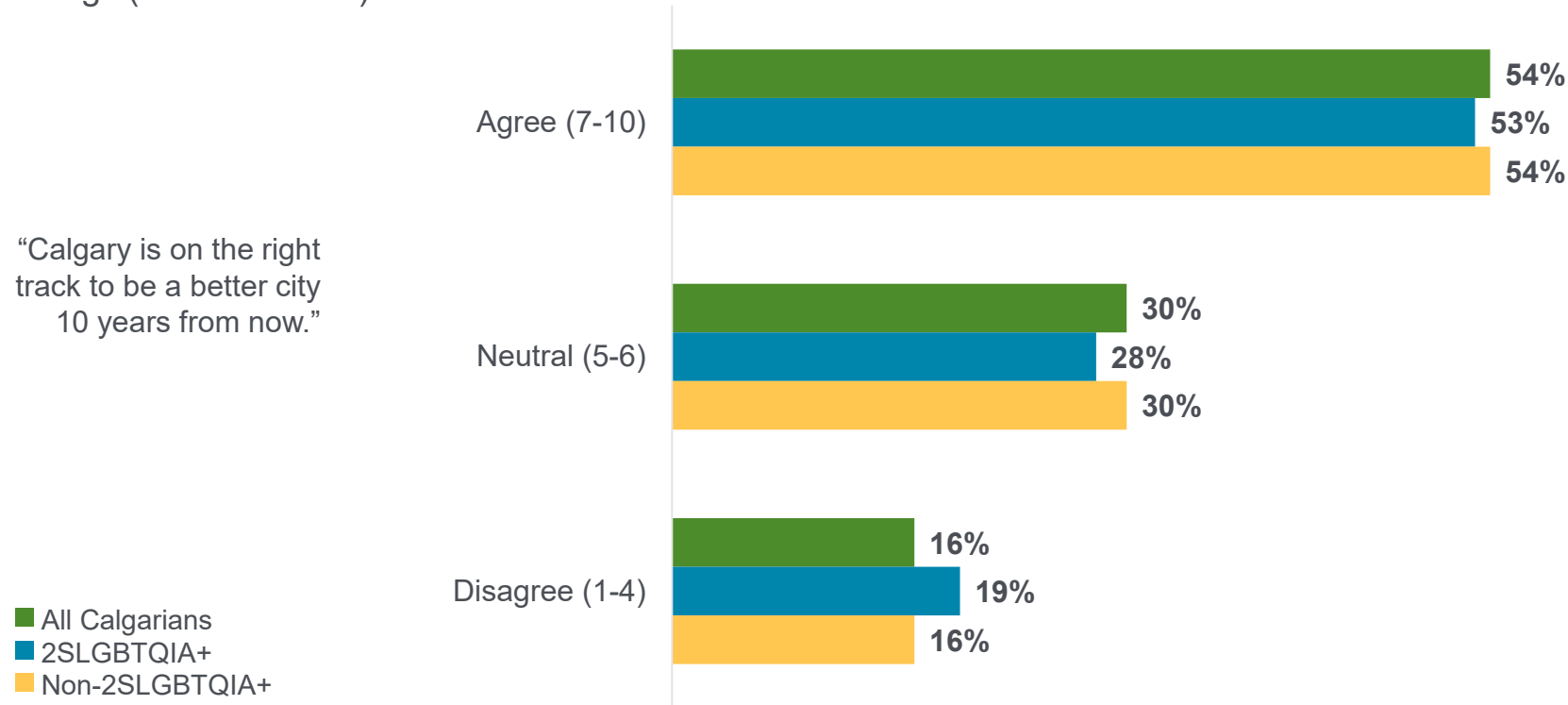
Base: Valid respondents (All Calgarians n=2,493, 2SLGBTQIA+ n=128, Non-2SLGBTQIA+ n=2,333)

↑/↓ Statistically higher/lower than comparable subgroup



# On the right track to be a better city

Around one-half (54%) of Calgarians agree that Calgary is on the right track to be a better city 10 years from now. The belief that Calgary is on the right track to be a better city is nearly identical among 2SLGBTQIA+ Calgarians (53%) and non-2SLGBTQIA+ Calgarians (54%). Neutral ratings are also similar between 2SLGBTQIA+ Calgarians and non-2SLGBTQIA+ Calgarians (28% and 30%, respectively), as are disagree ratings (19% and 16%).



Q. Next, are three statements that some people have said about life in Calgary. Please indicate if you agree or disagree with each using a scale from 1 to 10, where 1 is completely disagree and 10 is completely agree.

Base: Valid respondents (All Calgarians n=2,493, 2SLGBTQIA+ n=128, Non-2SLGBTQIA+ n=2,333)



# Satisfaction with City services

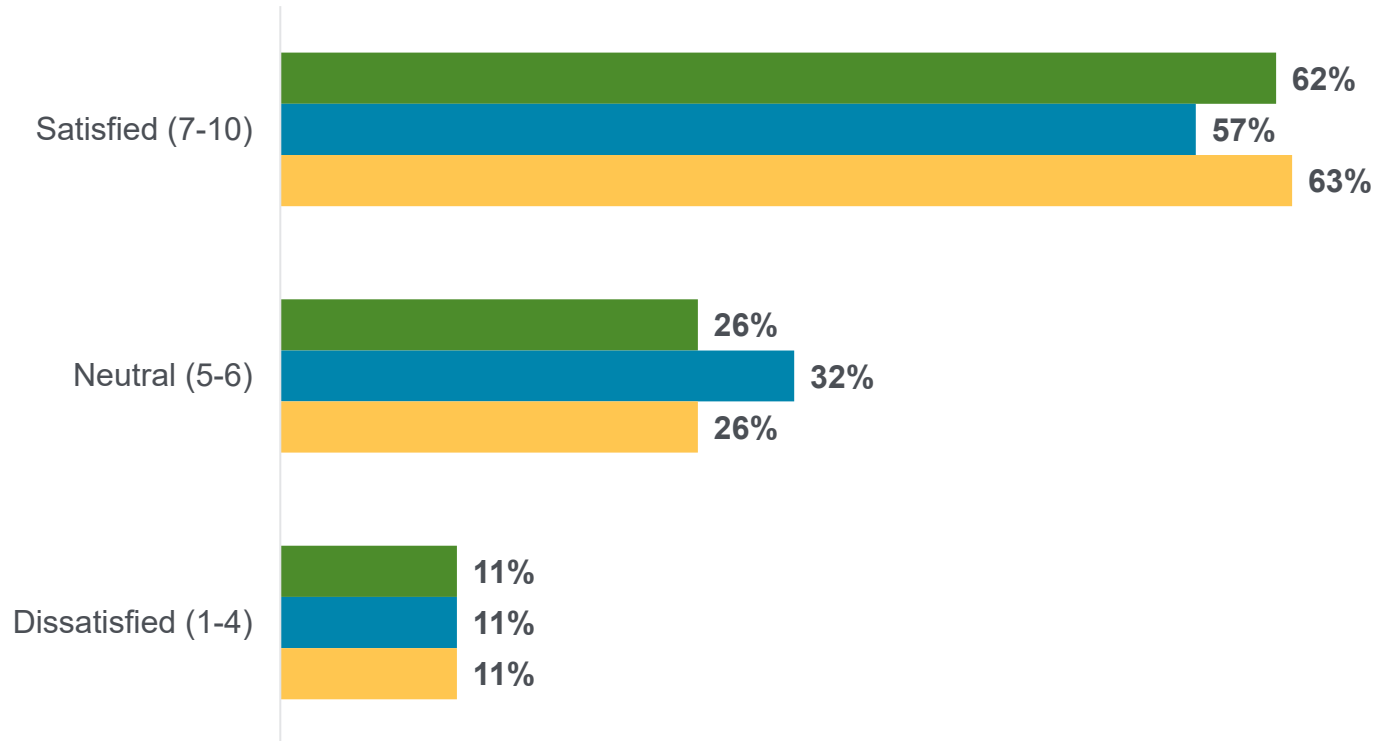


# Satisfaction with the overall level and quality of City services and programs

More than three-fifths (62%) of Calgarians are satisfied with the overall level and quality of services and programs provided by The City of Calgary. Satisfaction with City services and programs is similar between 2SLGBTQIA+ Calgarians (57%) and non-2SLGBTQIA+ Calgarians (63%). Likewise, neutral ratings are also similar between 2SLGBTQIA+ Calgarians and non-2SLGBTQIA+ Calgarians (32% and 26%, respectively), as are dissatisfaction ratings (11% for both groups).

How satisfied are you with the overall level and quality of services and programs provided by The City of Calgary?

- All Calgarians
- 2SLGBTQIA+
- Non-2SLGBTQIA+

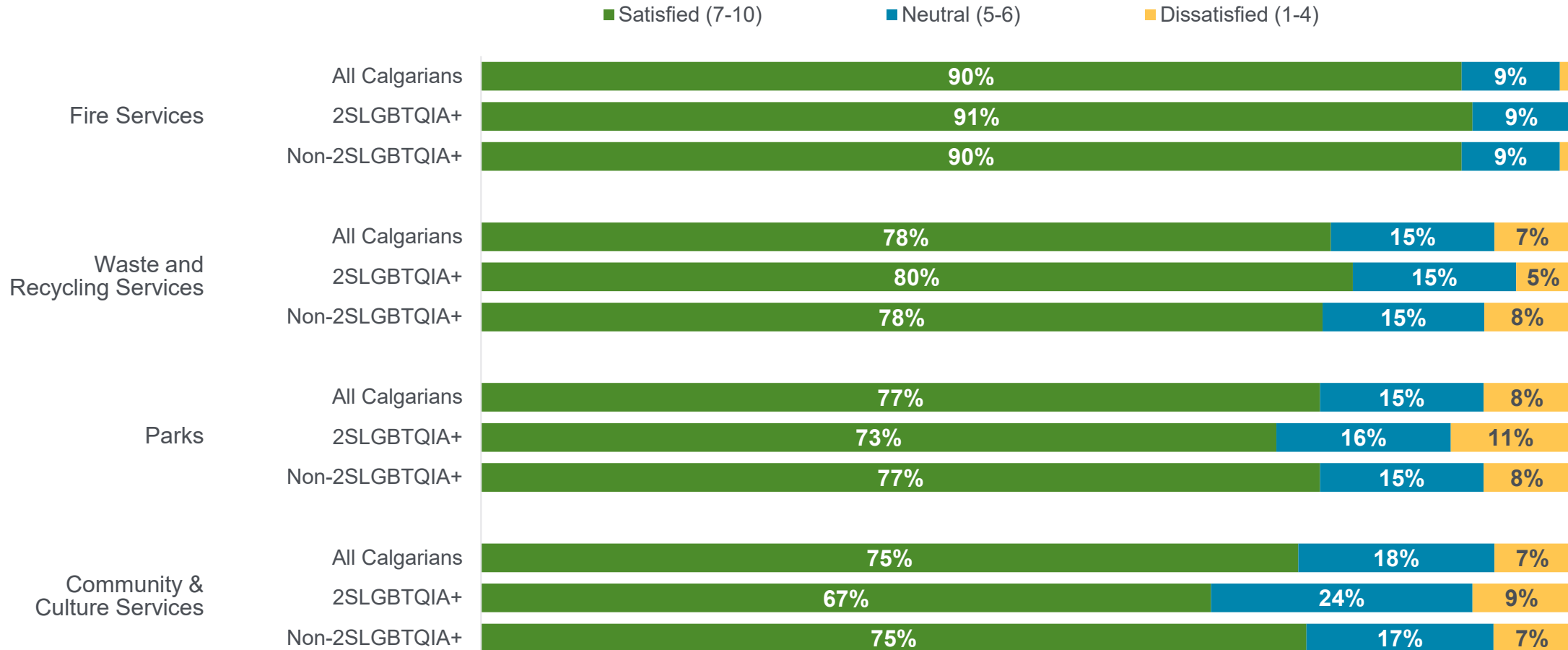


Q. On a scale of 1 to 10 where 1 is not at all satisfied and 10 is very satisfied, how satisfied are you with the overall level and quality of services and programs provided by The City of Calgary?

Base: Valid respondents (All Calgarians n=2,487, 2SLGBTQIA+ n=126, Non-2SLGBTQIA+ n=2,329)



# Satisfaction with City services

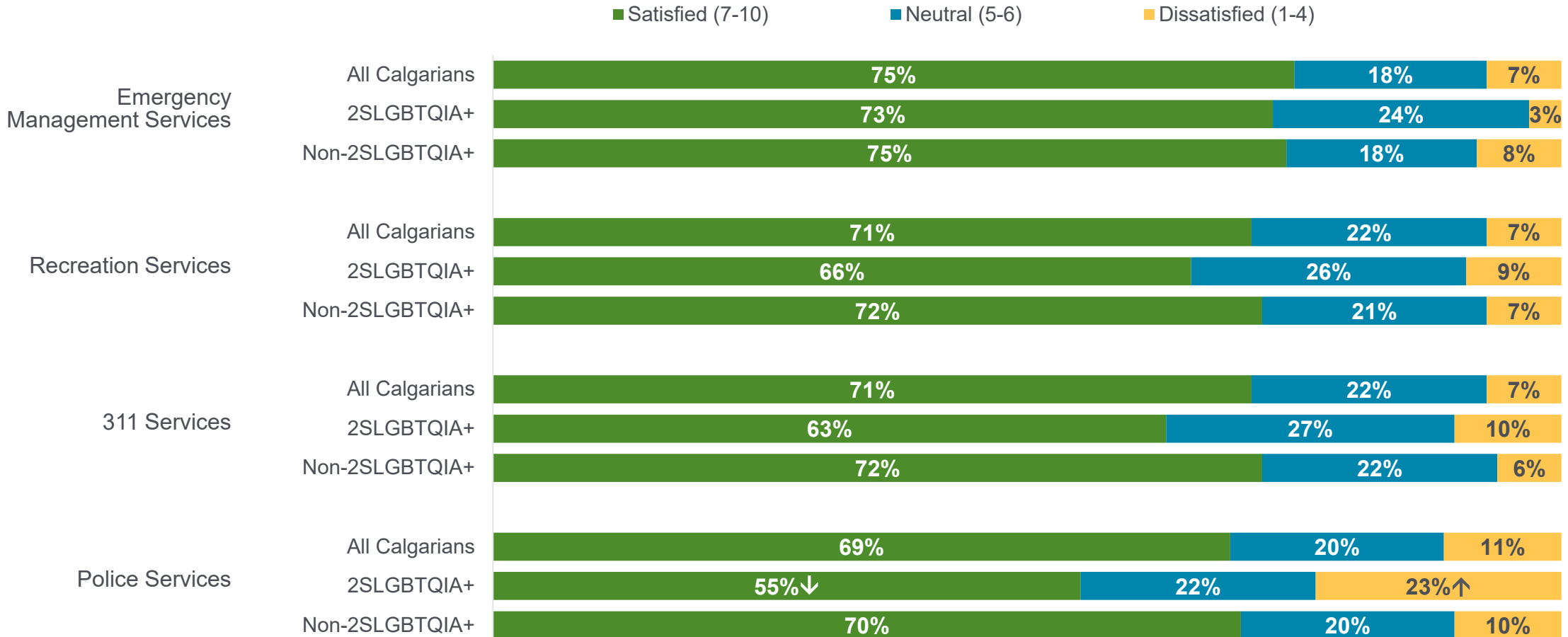


Q. Now I have a list of programs and services provided by The City. For each, I am going to ask you a couple of questions. When responding, consider what you have heard, read, seen, or personally experienced. On that same scale of 1 to 10, to what extent are you satisfied with the job The City is doing at providing [SERVICES]? Note: Question asked of users and non-users of services.  
 Base: Valid respondents (bases vary)

Data labels <3% are not shown



# Satisfaction with City services (continued)

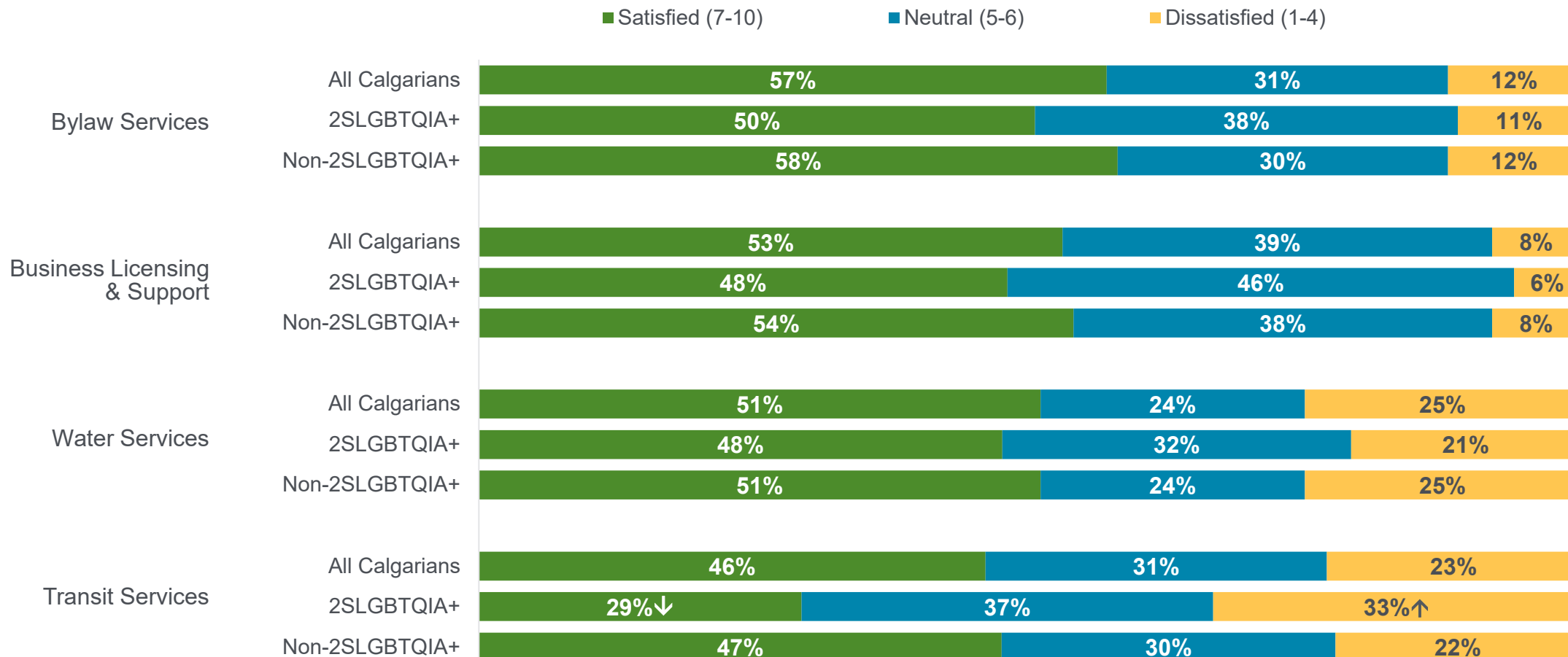


Q. Now I have a list of programs and services provided by The City. For each, I am going to ask you a couple of questions. When responding, consider what you have heard, read, seen, or personally experienced. On that same scale of 1 to 10, to what extent are you satisfied with the job The City is doing at providing [SERVICES]? Note: Question asked of users and non-users of services.  
 Base: Valid respondents (bases vary)

↑/↓ Statistically higher/lower than comparable subgroup



# Satisfaction with City services (continued)

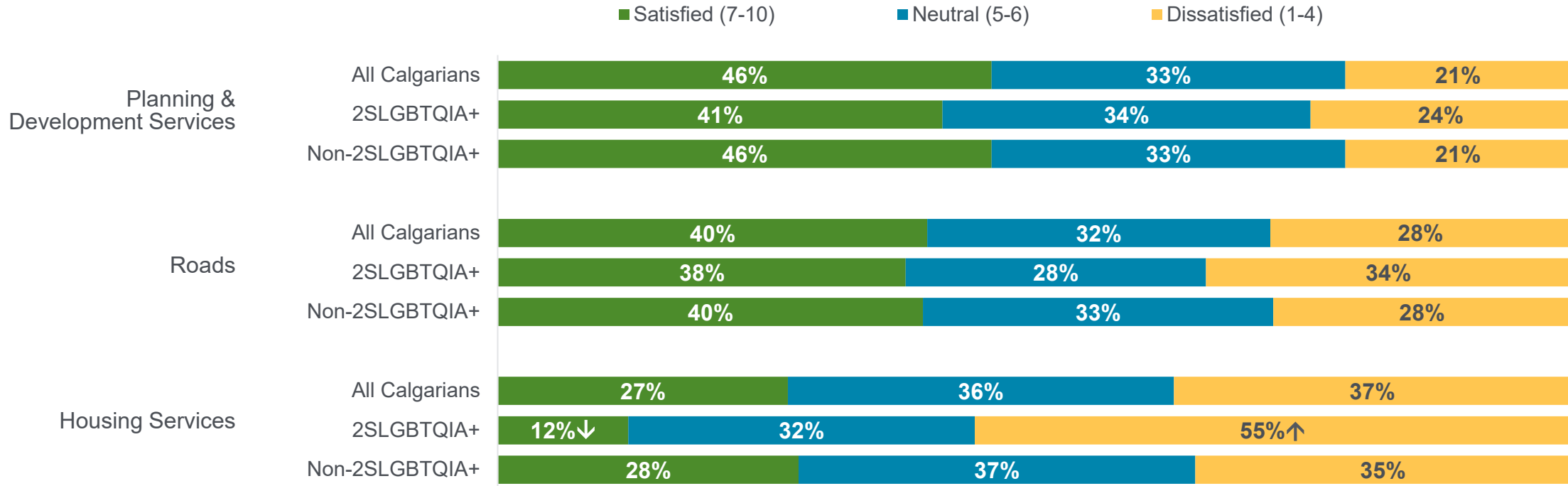


Q. Now I have a list of programs and services provided by The City. For each, I am going to ask you a couple of questions. When responding, consider what you have heard, read, seen, or personally experienced. On that same scale of 1 to 10, to what extent are you satisfied with the job The City is doing at providing [SERVICES]? Note: Question asked of users and non-users of services.  
 Base: Valid respondents (bases vary)

↑/↓ Statistically higher/lower than comparable subgroup



# Satisfaction with City services (continued)



Q. Now I have a list of programs and services provided by The City. For each, I am going to ask you a couple of questions. When responding, consider what you have heard, read, seen, or personally experienced. On that same scale of 1 to 10, to what extent are you satisfied with the job The City is doing at providing [SERVICES]? Note: Question asked of users and non-users of services.  
 Base: Valid respondents (bases vary)

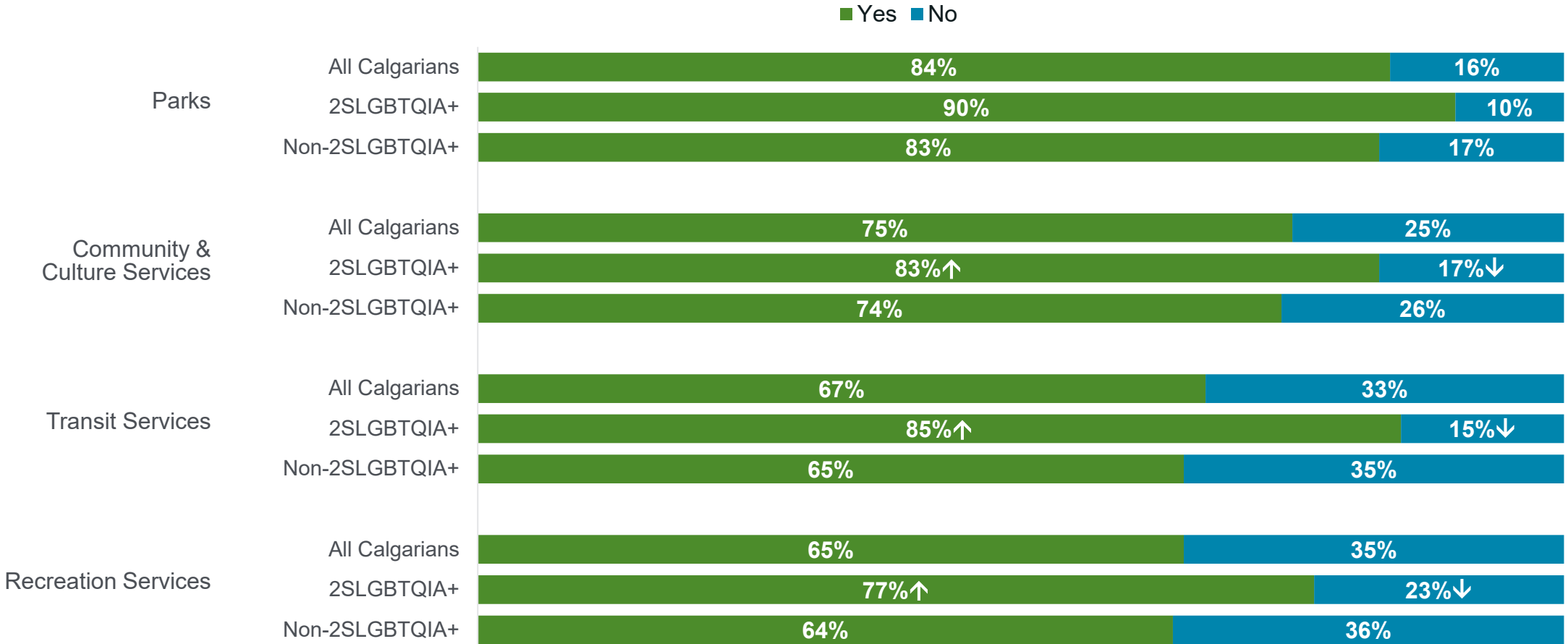
↑/↓ Statistically higher/lower than comparable subgroup



# Usage of City services



# Usage of City services



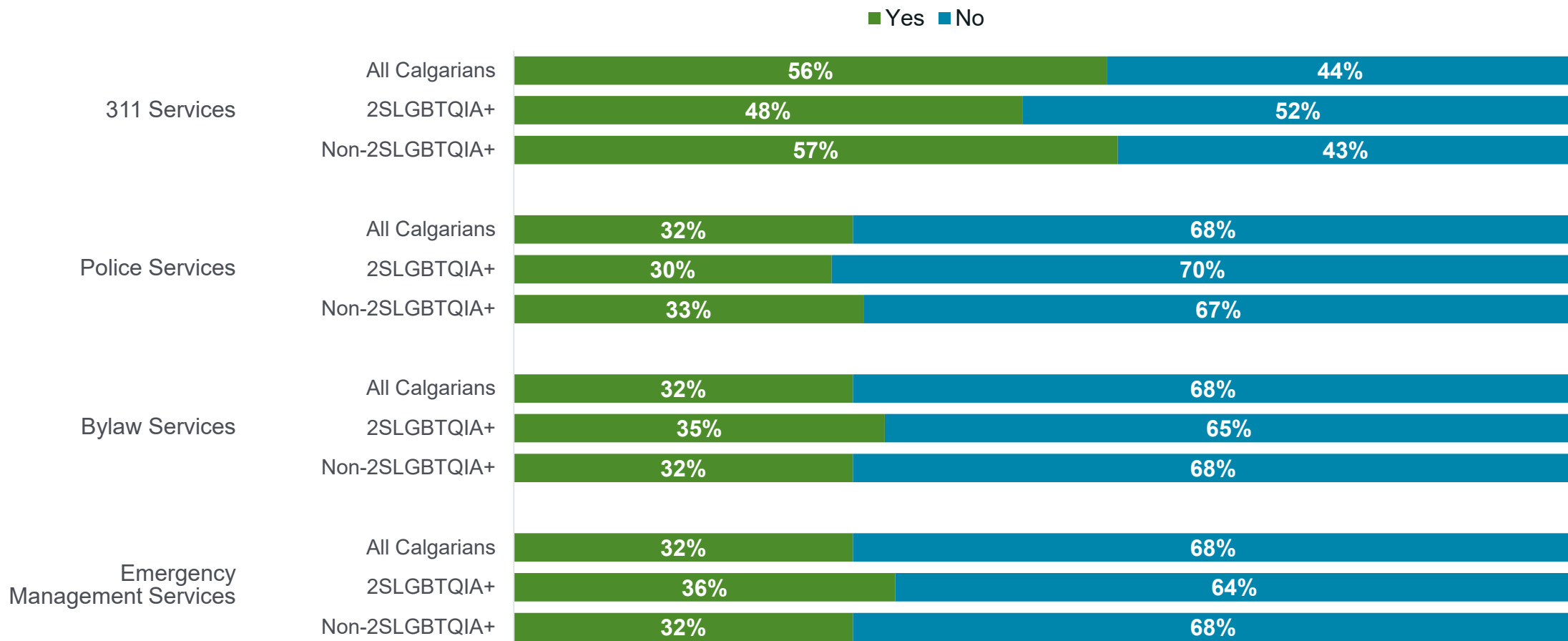
Usage not asked for universal services Water, Roads or Waste and Recycling Services.

↑/↓ Statistically higher/lower than comparable subgroup

Q. And, have you used or accessed [SERVICES] in the past 12 months?  
 Base: Valid respondents (bases vary)



# Usage of City services (continued)



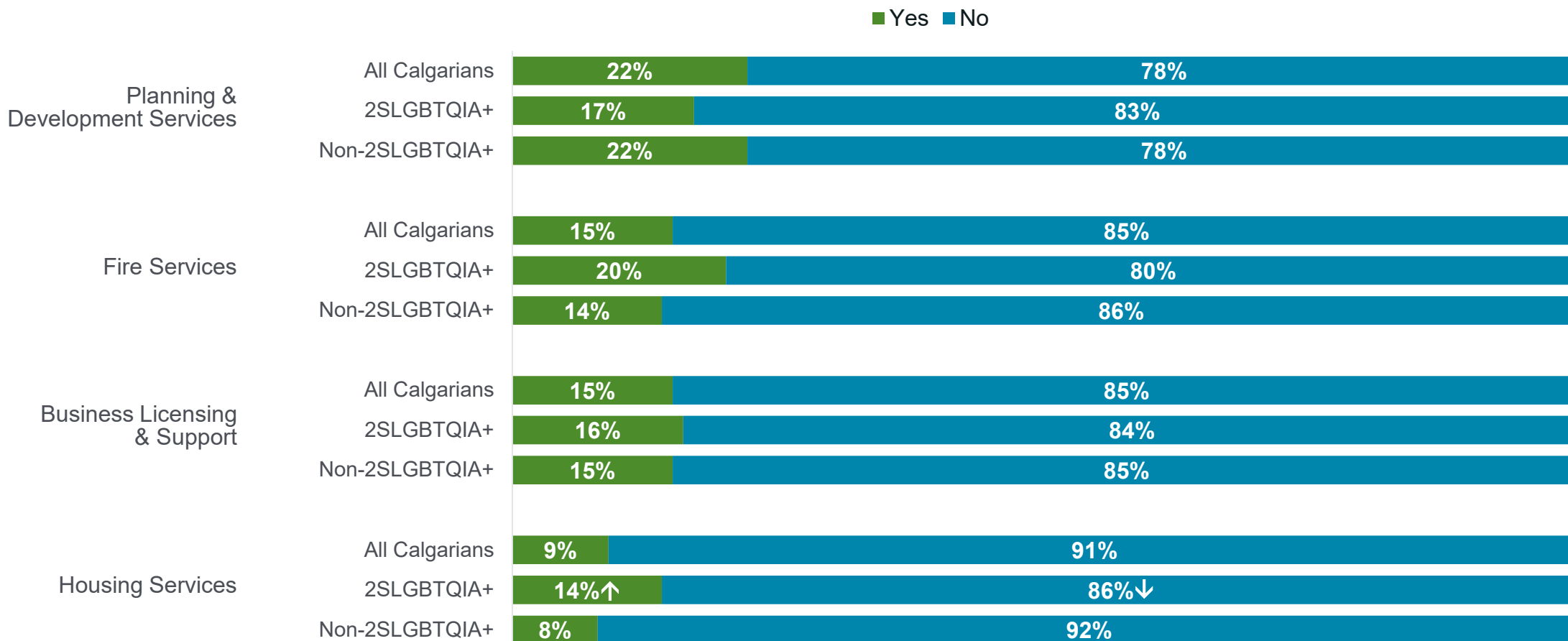
Usage not asked for universal services Water, Roads or Waste and Recycling Services.

↑/↓ Statistically higher/lower than comparable subgroup

Q. And, have you used or accessed [SERVICES] in the past 12 months?  
 Base: Valid respondents (bases vary)



# Usage of City services (continued)



Usage not asked for universal services Water, Roads or Waste and Recycling Services.

↑/↓ Statistically higher/lower than comparable subgroup

Q. And, have you used or accessed [SERVICES] in the past 12 months?  
 Base: Valid respondents (bases vary)

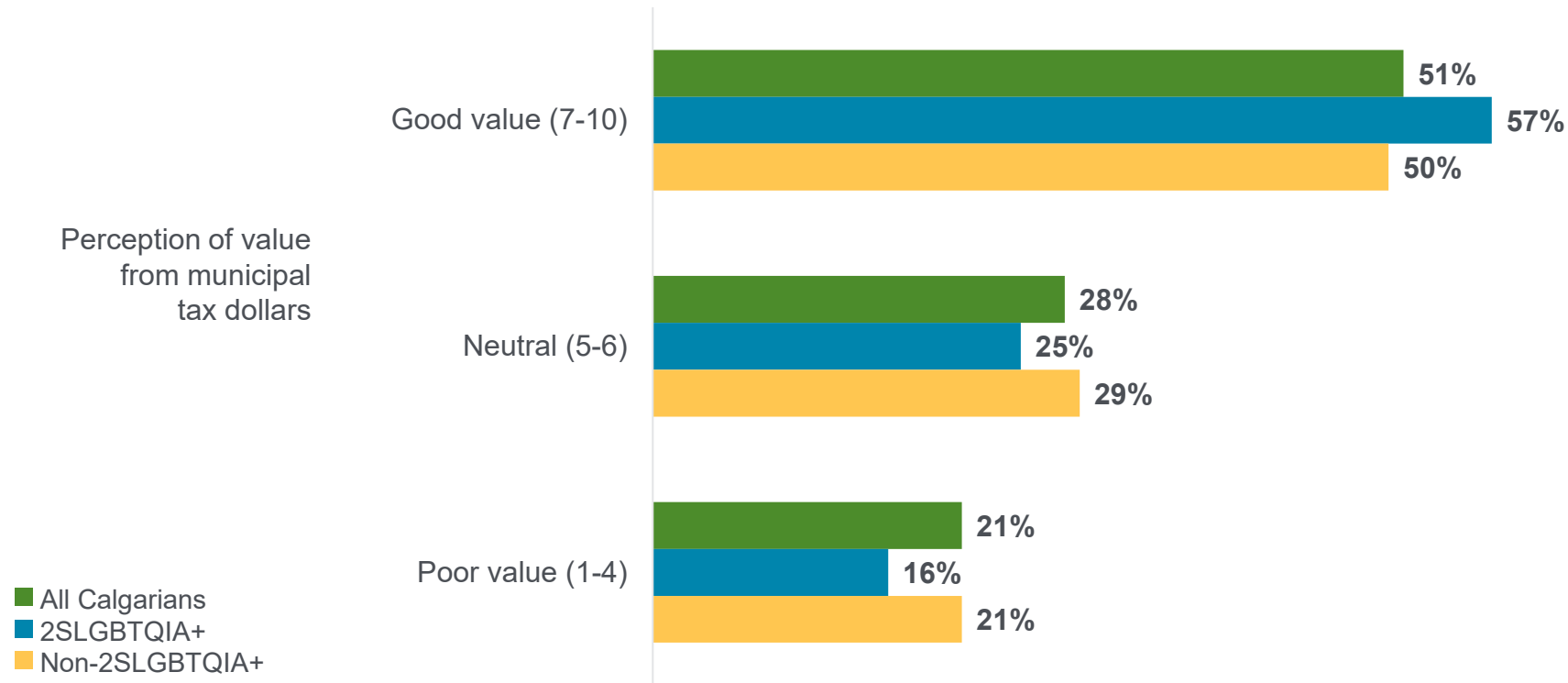


# Taxation



# Perceived value of property taxes

Around one-half (51%) of Calgarians feel they receive good value from their municipal tax dollars. Perceptions of good value are consistent between 2SLGBTQIA+ Calgarians (57%) and non-2SLGBTQIA+ Calgarians (50%). Also, neutral ratings are consistent between 2SLGBTQIA+ Calgarians and non-2SLGBTQIA+ Calgarians (25% and 29%, respectively), as are poor value ratings (16% and 21%).



Q. Property tax dollars are divided between The City and the Province. Approximately two-thirds of residential property tax payment goes to The City to fund municipal services. Considering the services provided by The City, please rate the value you feel you receive from your municipal property tax dollars using a scale of 1 to 10 where 1 is very poor value and 10 is very good value.

Base: Valid respondents (All Calgarians n=2,461, 2SLGBTQIA+ n=122, Non-2SLGBTQIA+ n=2,308)

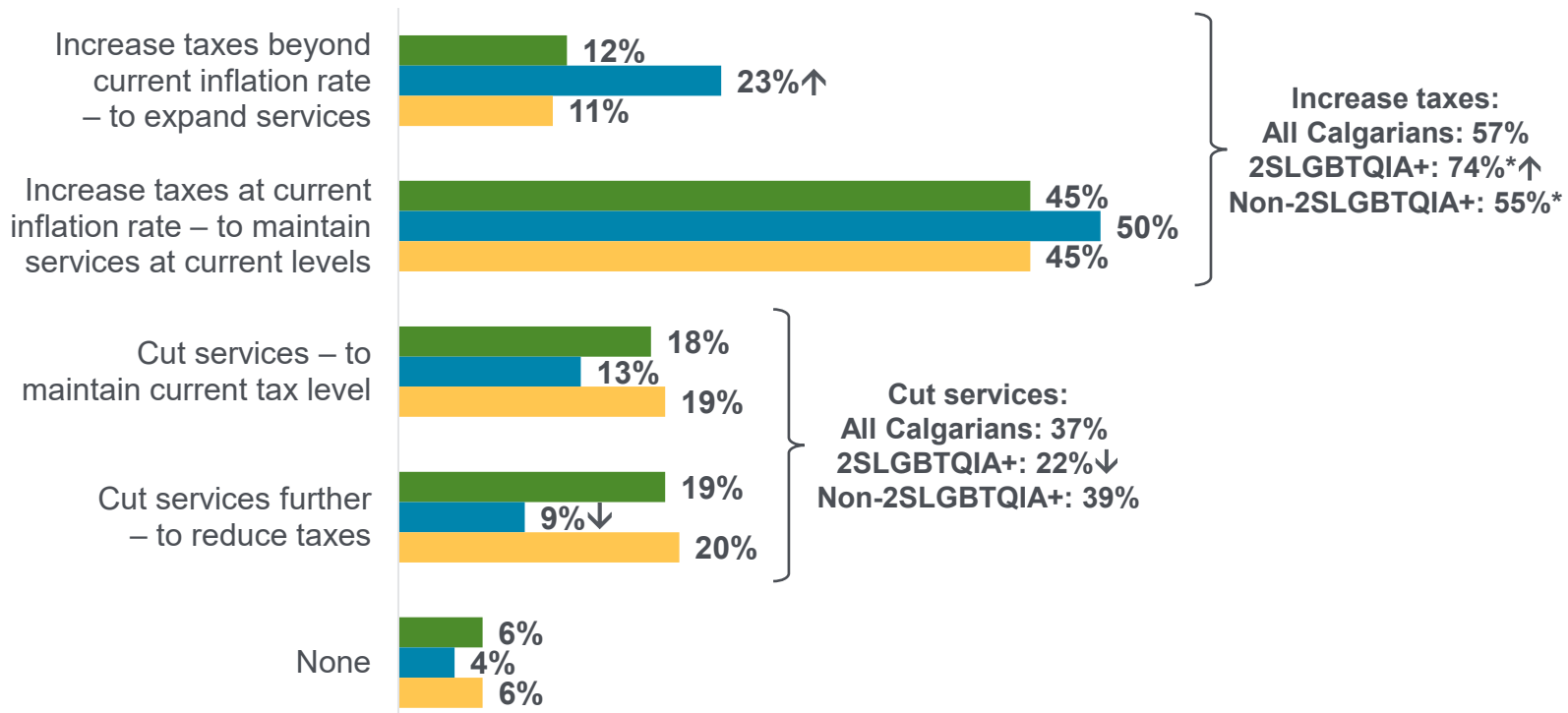


# Balancing taxes and service delivery

More than one-half (57%) of Calgarians prefer increasing taxes to maintain or expand services, while fewer than two-fifths (37%) prefer cutting services to maintain or reduce taxes. A higher proportion of 2SLGBTQIA+ Calgarians (74%) favour tax increases compared to non-2SLGBTQIA+ Calgarians (55%). This difference is driven by more 2SLGBTQIA+ Calgarians wanting to increase taxes to expand services (23% vs. 11%), although maintaining services receives the highest support of all four options (50% and 45%). Overall, fewer 2SLGBTQIA+ Calgarians want to see cuts to services (22% vs. 39%), especially fewer who want cut services in order to reduce taxes (9% vs. 20%).

Which of the following four options would you most like The City to pursue?

- All Calgarians
- 2SLGBTQIA+
- Non-2SLGBTQIA+



Q. Municipal property taxes are the primary way to pay for services and programs provided by The City of Calgary. Due to the increased cost of maintaining current service levels and infrastructure, The City must balance taxation and service delivery levels. To deal with this situation, which of the following four options would you most like The City to pursue?

Base: Valid respondents (All Calgarians n=2,474, 2SLGBTQIA+ n=124, Non-2SLGBTQIA+ n=2,318)

\*Rounding

↑/↓ Statistically higher/lower than comparable subgroup



# Customer service

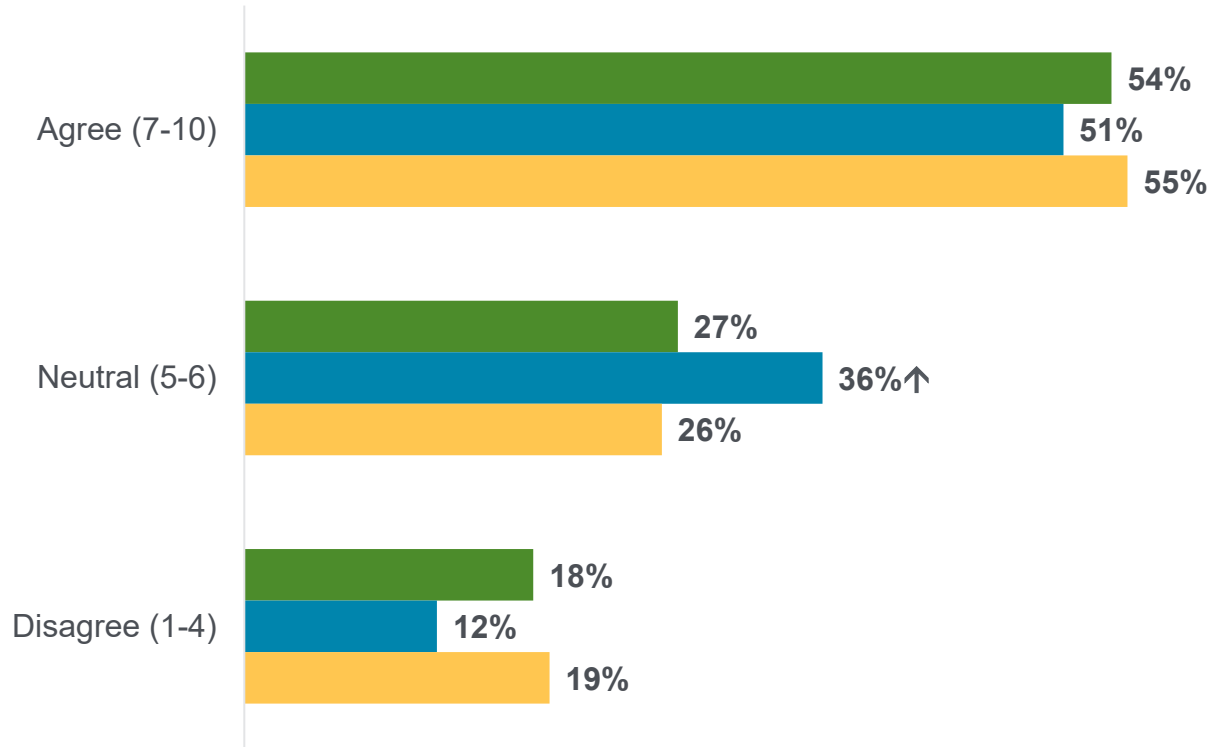


# Meets customer service expectations

Around one-half (54%) of Calgarians agree that The City of Calgary meets their customer service expectations. Agreement is consistent between 2SLGBTQIA+ Calgarians and non-2SLGBTQIA+ Calgarians (51% and 55%, respectively), as is disagreement (12% and 19%). However, a higher proportion of 2SLGBTQIA+ Calgarians are neutral (36%) compared to non-2SLGBTQIA+ Calgarians (26%).

“The City of Calgary meets my customer service expectations.”

- All Calgarians
- 2SLGBTQIA+
- Non-2SLGBTQIA+



Q. Thinking about your dealings with The City of Calgary, your general impressions and things you may have read, seen or heard, please tell me if you agree or disagree with each of the following statements.

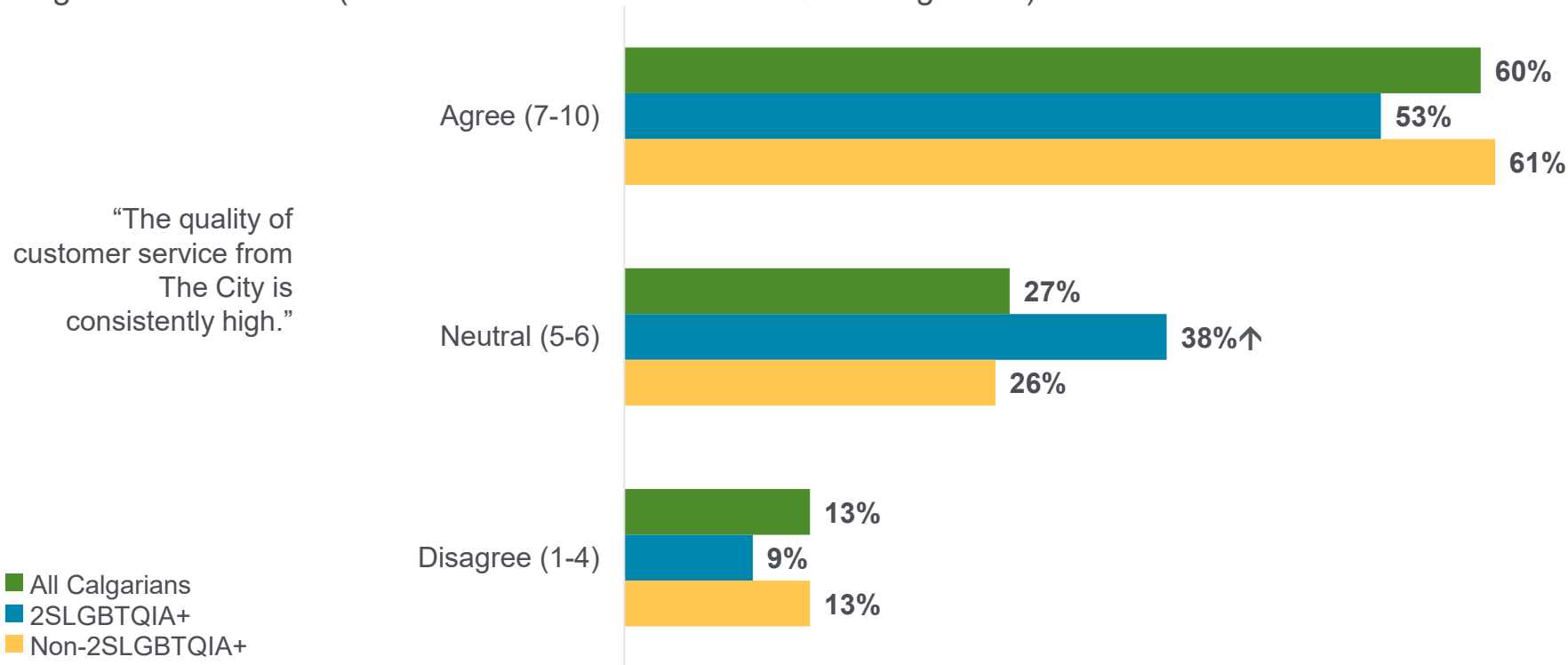
Base: Valid respondents (All Calgarians n=2,469, 2SLGBTQIA+ n=126, Non-2SLGBTQIA+ n=2,311)

↑/↓ Statistically higher/lower than comparable subgroup



# Quality of customer service

Three-fifths (60%) of Calgarians agree that the quality of customer service from The City is consistently high. A similar proportion of 2SLGBTQIA+ Calgarians (53%) and non-2SLGBTQIA+ Calgarians (61%) agree that the quality is consistently high. Disagree ratings are also similar between 2SLGBTQIA+ Calgarians (9%) and non-2SLGBTQIA+ Calgarians (13%). However, a higher proportion of 2SLGBTQIA+ Calgarians are neutral (38% vs. 26% of non-2SLGBTQIA+ Calgarians).



Q. Thinking about your dealings with The City of Calgary, your general impressions and things you may have read, seen or heard, please tell me if you agree or disagree with each of the following statements.

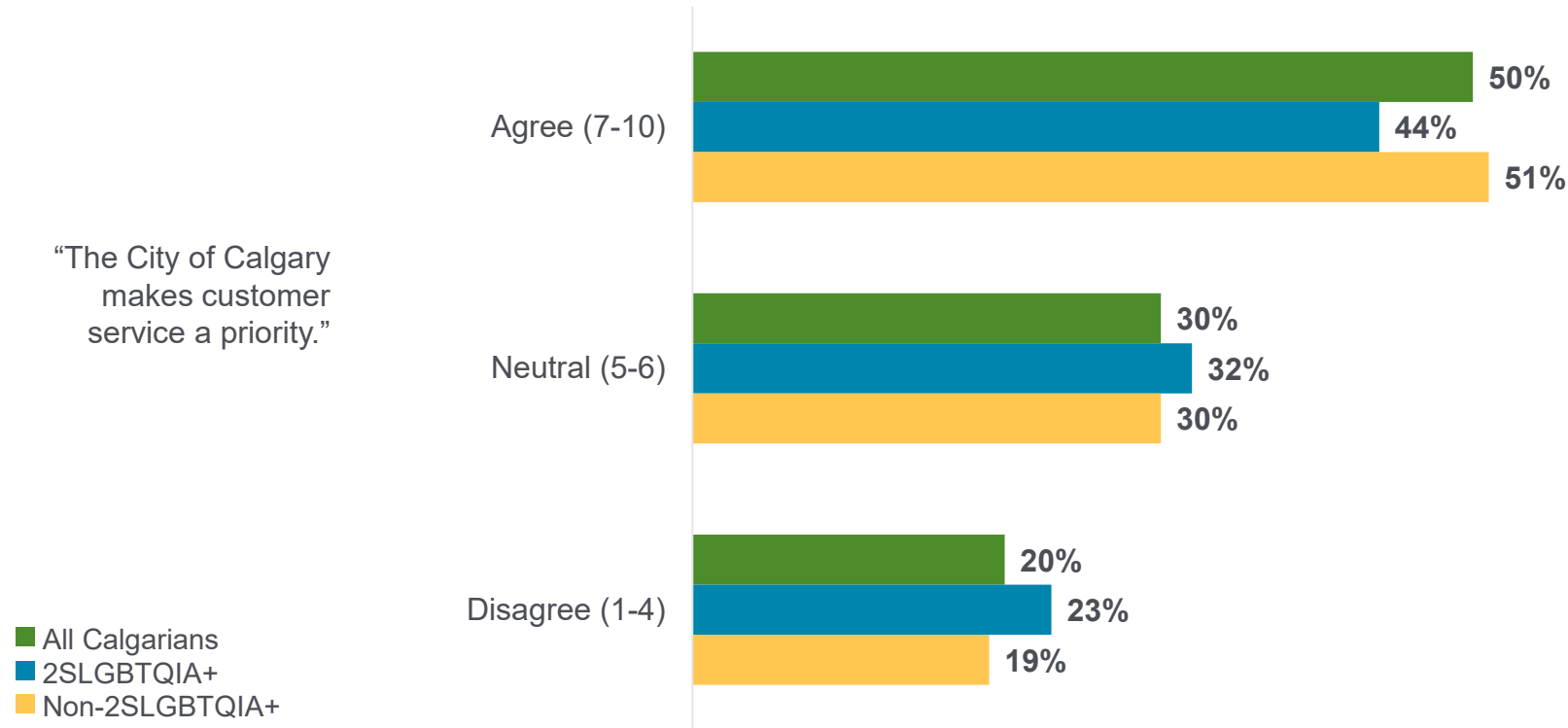
Base: Valid respondents (All Calgarians n=2,470, 2SLGBTQIA+ n=126, Non-2SLGBTQIA+ n=2,312)

↑/↓ Statistically higher/lower than comparable subgroup



# Makes customer service a priority

One-half (50%) of Calgarians agree that The City of Calgary makes customer service a priority. Agreement with this statement is similar between 2SLGBTQIA+ Calgarians (44%) and non-2SLGBTQIA+ Calgarians (51%). Likewise, neutral ratings are also similar between 2SLGBTQIA+ Calgarians (32%) and non-2SLGBTQIA+ Calgarians (30%), as are disagree ratings (23% and 19%, respectively).



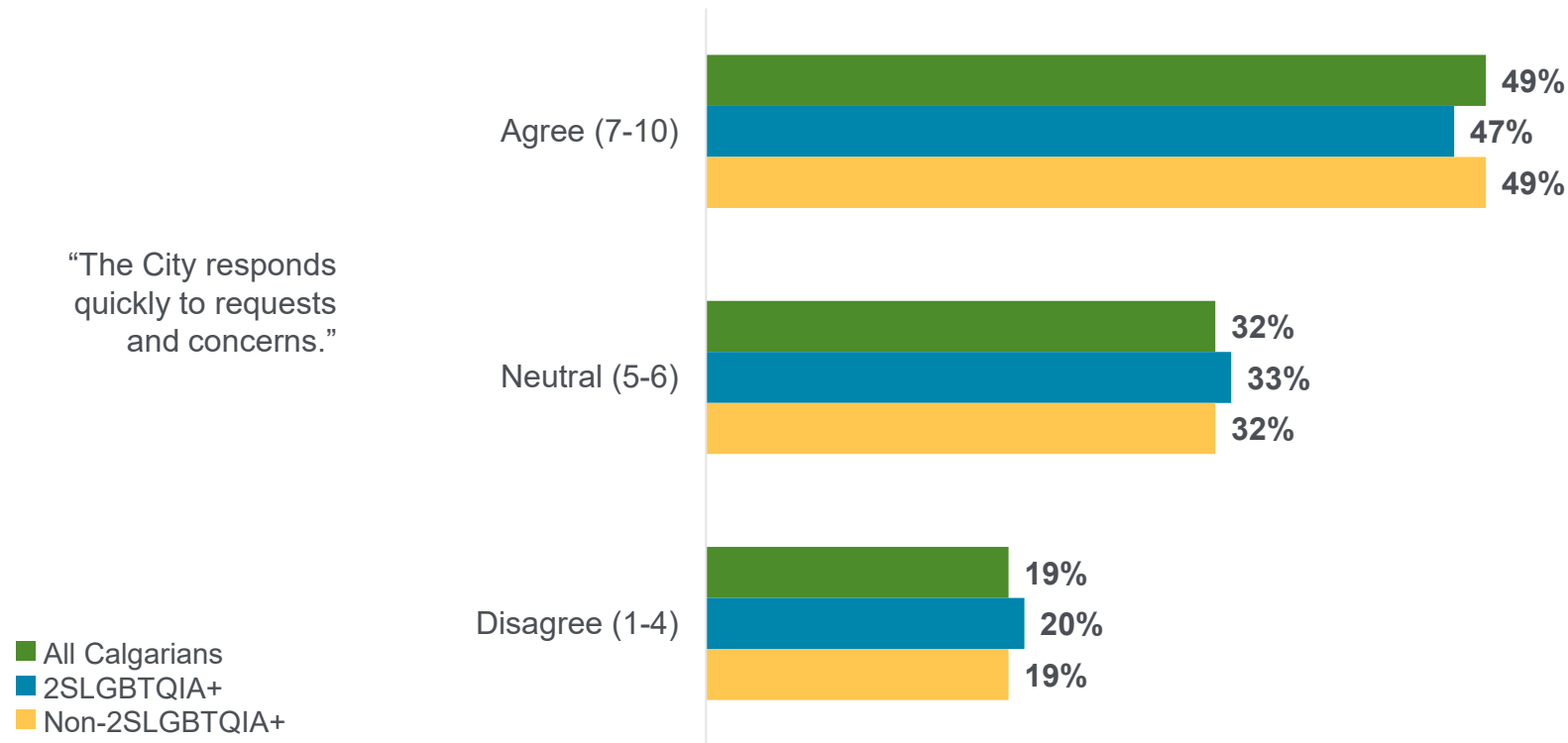
Q. Thinking about your dealings with The City of Calgary, your general impressions and things you may have read, seen or heard, please tell me if you agree or disagree with each of the following statements.

Base: Valid respondents (All Calgarians n=2,462, 2SLGBTQIA+ n=126, Non-2SLGBTQIA+ n=2,304)



# Quickly responds to requests and concerns

Nearly one-half (49%) of Calgarians agree that The City responds quickly to requests and concerns. Agreement that The City responds quickly to requests and concerns is consistent between 2SLGBTQIA+ Calgarians (47%) and non-2SLGBTQIA+ Calgarians (49%). Further, the two groups also have nearly identical neutral (33% and 32%, respectively) and disagree ratings (20% and 19%).



Q. Thinking about your dealings with The City of Calgary, your general impressions and things you may have read, seen or heard, please tell me if you agree or disagree with each of the following statements.

Base: Valid respondents (All Calgarians n=2,464, 2SLGBTQIA+ n=127, Non-2SLGBTQIA+ n=2,305)



# Trust and transparency

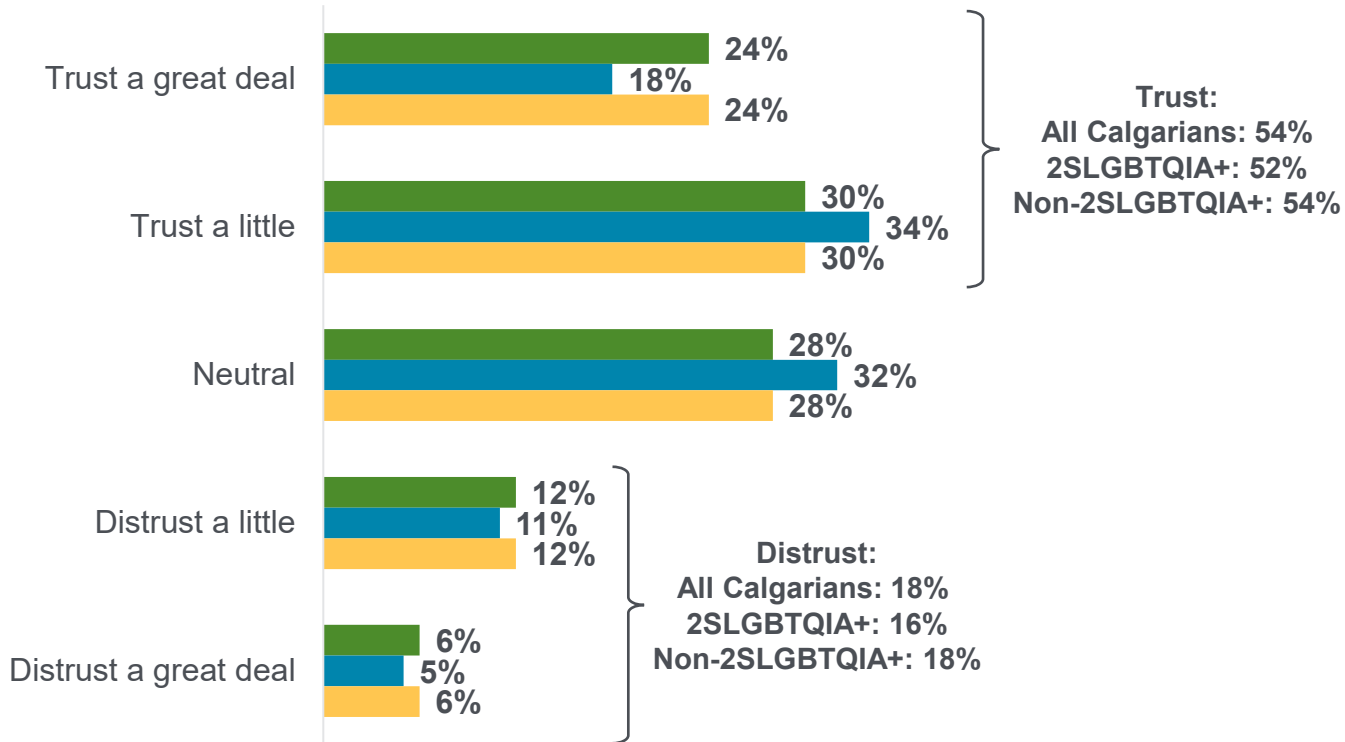


# Trust in The City of Calgary

Around one-half (54%) of Calgarians trust The City of Calgary. 2SLGBTQIA+ Calgarians (52%) and non-2SLGBTQIA+ Calgarians (54%) hold similar levels of trust in The City. The two groups also have similar neutral ratings (32% of 2SLGBTQIA+ Calgarians and 28% of non-2SLGBTQIA+ Calgarians) and similar distrust ratings (16% and 18%, respectively).

Considering all the things you think are important, how much do you trust or distrust The City of Calgary?

- All Calgarians
- 2SLGBTQIA+
- Non-2SLGBTQIA+



Q. Considering all the things you think are important, how much do you trust or distrust The City of Calgary?  
 Base: Valid respondents (All Calgarians n=2,485, 2SLGBTQIA+ n=127, Non-2SLGBTQIA+ n=2,326)

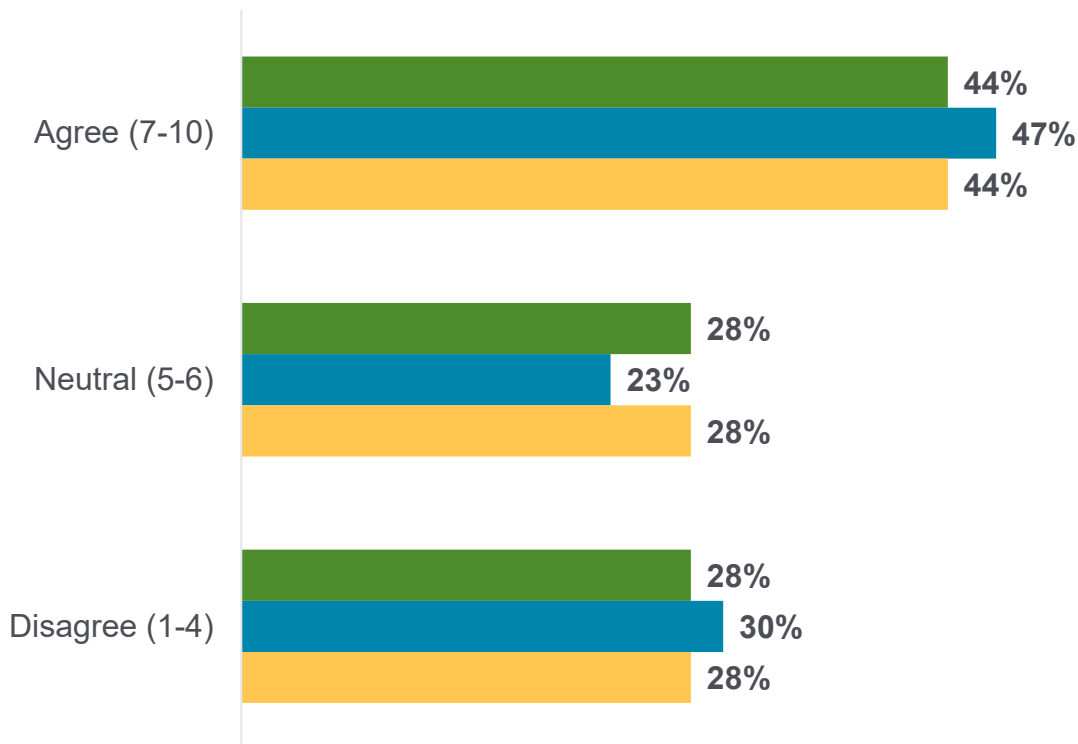


# Enough opportunities to provide input

More than two-fifths (44%) of Calgarians agree they have enough opportunities to provide input into decision making about City projects and services. Agreement that there are enough opportunities to provide input is consistent between 2SLGBTQIA+ Calgarians (47%) and non-2SLGBTQIA+ Calgarians (44%). Likewise, neutral ratings are consistent between the two groups (23% and 28%, respectively), as are disagree ratings (30% and 28%).

“Calgarians have enough opportunities to provide input into decision making about City projects and services.”

- All Calgarians
- 2SLGBTQIA+
- Non-2SLGBTQIA+



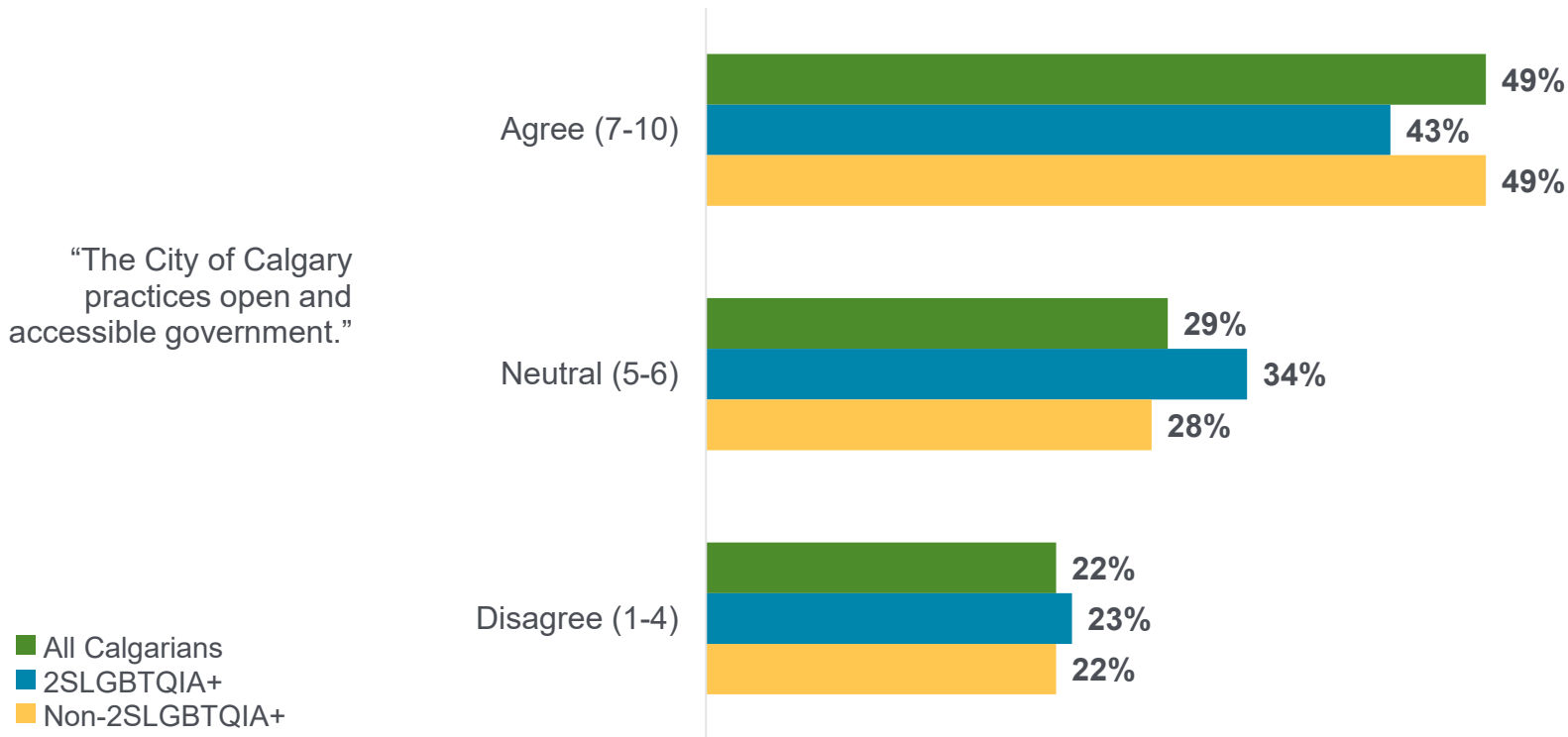
Q. Thinking about your dealings with The City of Calgary, your general impressions and things you may have read, seen or heard, please tell me if you agree or disagree with each of the following statements.

Base: Valid respondents (All Calgarians n=2,480, 2SLGBTQIA+ n=128, Non-2SLGBTQIA+ n=2,321)



# Open and accessible government

One-half (49%) of Calgarians agree that The City of Calgary practices open and accessible government. Agreement that The City practices open and accessible government is comparable 2SLGBTQIA+ Calgarians and non-2SLGBTQIA+ Calgarians (43% and 49%, respectively), as are neutral ratings (34% and 28%) and disagree ratings (23% and 22%).



Q. Thinking about your dealings with The City of Calgary, your general impressions and things you may have read, seen or heard, please tell me if you agree or disagree with each of the following statements?

Base: Valid respondents (All Calgarians n=2,483, 2SLGBTQIA+ n=128, Non-2SLGBTQIA+ n=2,324)



# Respondent profile



# Respondent profile (1 of 4)

Gender			
	All Calgarians	2SLGBTQIA+	Non-2SLGBTQIA+
Female	51%	57%	50%
Male	49%	34%	50%
Non-binary person	<1%	5%	<1%
Transgender	<1%	1%	0%
Refused/prefer not to say	<1%	3%	<1%

Income			
	All Calgarians	2SLGBTQIA+	Non-2SLGBTQIA+
Less than \$60,000	21%	27%	20%
\$60,000 to just under \$120,000	36%	36%	36%
\$120,000 to just under \$200,000	24%	24%	24%
\$200,000 and over	19%	13%	20%

Age			
	All Calgarians	2SLGBTQIA+	Non-2SLGBTQIA+
18 to 24	9%	26%	8%
25 to 34	20%	42%	18%
35 to 44	18%	16%	18%
45 to 54	20%	10%	21%
55 to 64	10%	3%	11%
65 or older	23%	3%	24%
MEAN	47.9	33.3	49.1

Education			
	All Calgarians	2SLGBTQIA+	Non-2SLGBTQIA+
Less than high school	2%	1%	2%
High school or equivalent	20%	32%	19%
Apprenticeship or trades diploma/ certificate	7%	6%	7%
College or non-university diploma/ certificate	19%	20%	19%
University degree/ diploma/certificate	53%	40%	54%

Base: Valid respondents (bases vary)



# Respondent profile (2 of 4)

Employment status <sup>^</sup>			
	All Calgarians	2SLGBTQIA+	Non-2SLGBTQIA+
Full time employed or self employed	50%	44%	51%
Part time employed or self-employed	13%	26%	12%
Retired	21%	4%	22%
Looking after home /family	3%	4%	3%
Unable to work due to sickness or disability	3%	6%	3%
Unemployed	5%	8%	5%
Unpaid/voluntary work	1%	2%	1%
Student	6%	12%	6%
Other	<1%	1%	<1%

Disability in household <sup>^</sup>			
	All Calgarians	2SLGBTQIA+	Non-2SLGBTQIA+
Yes – myself	13%	27%	12%
Yes – someone in my household	12%	24%	11%
No	77%	60%	79%

2SLGBTQIA+			
	All Calgarians	2SLGBTQIA+	Non-2SLGBTQIA+
Yes	8%	100%	0%
No	91%	0%	100%
Prefer not to answer	<1%	0%	0%

Racialized			
	All Calgarians	2SLGBTQIA+	Non-2SLGBTQIA+
Yes	29%	30%	29%
No	71%	70%	71%
Other	<1%	0%	<1%

Indigenous identity <sup>^</sup>			
	All Calgarians	2SLGBTQIA+	Non-2SLGBTQIA+
Yes – First Nations	2%	3%	2%
Yes – Métis	3%	5%	2%
Yes – Inuit	<1%	1%	<1%
Other	<1%	0%	<1%
No	95%	92%	96%

Base: Valid respondents (bases vary)

<sup>^</sup> Multiple responses allowed



# Respondent profile (3 of 4)

Quadrant			
	All Calgarians	2SLGBTQIA+	Non-2SLGBTQIA+
Southwest	30%	32%	29%
Southeast	23%	24%	23%
Northwest	28%	28%	28%
Northeast	19%	16%	20%

Own or rent			
	All Calgarians	2SLGBTQIA+	Non-2SLGBTQIA+
Own	70%	38%	73%
Rent	27%	51%	25%
Living with parents/family	2%	11%	2%
Other	<1%	1%	<1%

Born in Canada			
	All Calgarians	2SLGBTQIA+	Non-2SLGBTQIA+
Yes	68%	80%	67%
No	32%	20%	33%

Tenure in Calgary			
	All Calgarians	2SLGBTQIA+	Non-2SLGBTQIA+
Less than 5 years	10%	10%	10%
5 to less than 10 years	6%	11%	5%
10 to less than 15 years	9%	7%	9%
15 to less than 20 years	11%	15%	11%
20 to less than 30 years	21%	31%	20%
30 to less than 40 years	15%	18%	15%
40 or more	28%	8%	30%
MEAN	28.4	21.6	28.9

Business owner/operator			
	All Calgarians	2SLGBTQIA+	Non-2SLGBTQIA+
Own and operate a business	17%	18%	17%
Own a business	3%	2%	3%
Operate a business	2%	0%	2%
No	78%	80%	78%

Base: Valid respondents (bases vary)



# Respondent profile (4 of 4)

Household size			
	All Calgarians	2SLGBTQIA+	Non-2SLGBTQIA+
1	16%	15%	16%
2	31%	28%	32%
3	19%	26%	19%
4	19%	17%	20%
5 or more	14%	14%	14%
MEAN	3.1	3.2	3.1

Children in household			
	All Calgarians	2SLGBTQIA+	Non-2SLGBTQIA+
Yes	33%	23%	34%
No	67%	77%	66%

Type of home			
	All Calgarians	2SLGBTQIA+	Non-2SLGBTQIA+
Single detached house	64%	42%	66%
Duplex, triplex or fourplex	10%	13%	10%
Townhouse or rowhouse	9%	18%	8%
Apartment or apartment-style condominium	16%	24%	15%
Another type of multi-unit complex	2%	3%	1%
Other	1%	0%	1%

Base: Valid respondents (bases vary)



# Contact

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