



Vendors In Parks Pilot

Stakeholder Report Back: What we Heard

12 September 2017

Project overview

Commercial activities and exclusive use bookings have occurred in Calgary Parks for many years. They can range from food services such as River Cafe at Prince's Island or food trucks, to fitness activities such as boot camps. Typically requests for vendor activities have been granted through a park permit, or on a site specific basis. Recently the number of requests from vendors have increased and diversified. It has become apparent that a formal process is required to ensure that any vendor activity is complementary to the intended use of the park, and allowed uses are consistent throughout the city.

The Vendors in Parks Pilot Program engagement intends to gain an understanding of how citizens and park users feel about the vendor pilot project in select Calgary parks. We seek to understand if park users used the vendors, what they thought of the concept, if other park spaces or services are more appropriate, and how having these vendor services impacted how they perceived or enjoyed their park experience.

Ultimately, this engagement information along with other decision factors will determine whether or not the opportunity for vendor services in parks will be allowed or discontinued in Calgary.

This is not intended to be an evaluation of a specific service provider, their business operations or performance. Our inquiry asked participants to think more generally about vendors in parks.

Engagement overview

Since a variety of people will see or experience vendor services, or are users of the parks, our process will be inclusive and self-selected to ensure all who are interested can participate. An online feedback form will target the general public and in-person activities will be a supplement to ensure park users and people who have actually seen the commercial services are invited to give their input online. Some parks staff went to the park sites while vendors are operating to promote the opportunity for citizens/park-users to provide their feedback.

This report summarizes all the input received.

What we asked

We asked citizens how often they used the park, if they had seen any vendors this year, if they used those services and how they felt the vendors impacted their experience. We also wanted feedback on what park-users and citizens thought of different categories of vendors in the specific park and what other vendor/service types might be appropriate.



Vendors In Parks Pilot

Stakeholder Report Back: What we Heard

12 September 2017

What we heard (for all parks)

We had 659 unique visitors to the engagement website and 264 responses to the feedback forms and 115 responses to the poll question. Numbers and summary for each specific park is below with a table of contents on the next page to help you find the information. All the feedback forms asked if respondents had seen services or sales (vendors) in parks this year the combined total was (out of 265 submissions):

No	Not Sure	Yes	If yes, where?							
			Carburn	Downtown Riverwalk	North Glenmore	Riley	Shaw Millennium	South Glenmore	Sue Higgins	Other
64	131	66	8	154	4	12	7	5	3	9

Other parks listed included some already on the list and the following: Angels at Boothman Bridge, Princes Island, Downtown from Peace Bridge to 10 St bridge, Eau Claire Market, East Village.

There were some parks with very few responses and so all data should be considered in the context of their total responses and not as a percentage of park users, residents or citizens.

Some general themes as an overview of all seven parks are as follows:

While many concerns were voiced about the incompatibility of vendors and commercial activities in parks and that these activities should not occur, there were also more nuanced concerns about potential disruptions because of vendors. Often these concerns, for any park, were about noise, garbage, over-crowding and taking away from the “experience of nature”. However, there were also some comments that expressed how having vendors in the park would enhance park use and that encouraging more people to use the park was a good thing. There were also many comments about vendors being welcome under the conditions that their locations were thoughtfully regulated, there were no advertisements in parks and the vendors were a discrete presence with a local-ownership focus and park-relevant services (i.e. not a duplication of retail that was nearby or providing merchandise or services that were in opposition to the use of the park).

- ▶ For a detailed summary of the input that was provided, please see the [Summary of Input](#) section or click on/go to the page for a specific park listed on the next page.
- ▶ For all a listing of all the input that was provided on all parks, please see the [Verbatim Responses](#) section or click on/go to the page for the specific park listed on the next page.



Vendors In Parks Pilot

Stakeholder Report Back: What we Heard

12 September 2017

Table of Contents of results by individual park

[Carburn Park summary](#) (pg 4) and [verbatim](#) (pg 13)

[Downtown Riverwalk Pathway summary](#) (pg 5) and [verbatim](#) (pg 16)

[North Glenmore Park summary](#) (pg 7) and [verbatim](#) (pg 24)

[Riley Park summary](#) (pg 8) and [verbatim](#) (pg 27)

[Shaw Millennium Park summary](#) (pg 10) and [verbatim](#) (pg 30)

[South Glenmore Park summary](#) (pg 11) and [verbatim](#) (pg 32)

[Sue Higgins Park summary](#) (pg 12) and [verbatim](#) (pg 35)

Next steps

- ▶ The input collected and reflected in this report, will be included in a final report to Calgary Parks Management Team. That final report will also include feedback received from staff and vendors in the pilot project which are all part of the factors that will be considered in the decision making. The final report will provide specific recommendations about vendors in parks both generally and for specific parks.
- ▶ Calgary Parks Management Team will make a decision about the vendors in parks program by the end of 2017.
- ▶ Calgary Parks will provide updates about this project online at Calgary.ca (search words: vendors in parks).



Vendors In Parks Pilot

Stakeholder Report Back: What we Heard

12 September 2017

Summary of Input (by Park)

Carburn Park

There were 22 responses to the feedback form about Carburn Park. There were 5 responses to the poll question “I feel the services and sales at Carburn Park made an impact on my park experience.” Most (3/5) said it would have a strong negative impact while 2 out of 5 said it would have no impact.

The majority of Carburn Park respondents said they used the park at least weekly and hadn’t seen or used any services or sales in the park. As such, most said there had been no impact on their park experience, though 2 people thought it was very negative and 2 thought it was very positive or somewhat positive. Overall, some people said they felt any category services/sales would be a very negative impact but of the three types (merchandise, food and rental/repair) the rental/repair category had a substantial number of “very positive” responses (10/22) and an additional 4 “positive” responses. The other two service/sales categories were a more even split between negative and positive perceptions.

Finally, we asked if respondents had any other comments about sales/services in parks, the top three themes that emerged are below.

Theme	Description and/or sample comment
Concern about potential disruption	Disruptions mentioned included: noise, parking and garbage. “I could see food services making more garbage and/or mess” “It’s a small park with wildlife, stop it with all these activities!”
Use good judgement on vendor type and location	Also includes comments about specific vendor preferences. “depending on what it is... it could be ok.” “Would love to see canoe or kayak rentals” “They should be limited to the parking lot and beside the asphalt paths.”
No vendors in this park	Included comments about no vendors in this park, that other parks would be better suited or that no vendors in parks at all.

These themes were also heard but only infrequently: Keep natural areas natural, enhance park experience/park use with vendors.

For all the Carburn Park results please see the [Verbatim](#) on page 13.



Vendors In Parks Pilot

Stakeholder Report Back: What we Heard

12 September 2017

Downtown Riverwalk Pathway

There were 160 responses to the feedback form about the Downtown Riverwalk Pathway. There were 80 responses to the poll question “I feel the services and sales at the Downtown Riverwalk Pathway made an impact on my park experience.” Most respondents (44 out of 80) said it would be a strong positive impact with only 8 saying it would be a strong negative impact. The somewhat positive and somewhat negative options were both selected 12 times and no impact was only selected by 4 people.

The majority of Downtown Riverwalk Pathway respondents said they use the park very frequently (daily or weekly) and had seen services or sales in this area as well as other parks. Most had not used the vendor services. As such, most (105) said there was a positive impact on their park experience, though 25 thought it was very negative or somewhat negative impact and 15 said no impact. Overall, the majority of respondents said all three types of services/sales (merchandise, food and rental/repair) would have a positive or very positive impact. The category with the most positive responses was for food services. Rental/repair had least number of negative or somewhat negative responses but more ‘no impact.’

Finally, we asked if respondents had any other comments about sales/services in parks, the top three themes that emerged are below.

Theme	Description and/or sample comment
Use good judgement on type, location and concentration of vendors	These comments relate to asking for specific services or suggesting certain vendors weren't appropriate and to saying what locations were appropriate or in appropriate. The idea of being discrete and not impeding park users was common. “It is not a bad idea, but should be consistent with things that people might need on a pathway” “A few vendors along the pathway or near the entrance and exits are a welcome addition.” “...if they are managed so that they don't turn it into a 'midway' or urban street festival atmosphere...”
Potential disruptions	Potential disruptions to park use might be a side-effect of vendors in parks. These included: noise, garbage, congestion on pathways and an undesirable commercial feel. One suggestion to prevent a disruption was to have power generation that excludes generators.
Vendors can improve the vibrancy and atmosphere	Appropriate vendors can bring more people to a park to use the space well and enhance some people's perspective of the atmosphere. “Activity that results in attracting people and enhancing vibrancy is very positive.” “This is an excellent idea and would increase enjoyment and accessibility of



Vendors In Parks Pilot

Stakeholder Report Back: What we Heard

12 September 2017

	<p>the trail system for users!”</p> <p>“Creates a welcoming vibrant atmosphere and allows for spontaneous activities while out and about.”</p>
<p>Ensure natural areas stay natural</p>	<p>This was mentioned by respondents who like the idea of vendors but didn’t want to lose the natural aspects of parks but also by respondents who felt any vendors at all ruined natural areas.</p> <p>“I think green spaces and parks should be preserved as such.”</p> <p>“More than that will destroy the natural beauty of the walkway.”</p> <p>“[Some vendors] would be good... as long as they don’t obstruct the view....”</p>
<p>Don’t like vendors in the park</p>	<p>“...opening up the parks to sales and services distracts from the leisure activities that parks are meant for.”</p> <p>“There is no shortage of places to shop in Calgary – why bring it to our parks?”</p>

These themes were also heard but only infrequently: non-specific positive comment, non-specific negative comment, vendors could improve safety, current vendors are accessible/add convenience, aesthetic preferences, feedback on a specific vendor, questions/comments about other City and non-City projects or this process, more amenities (washrooms) needed in the park, thanks.

For all the Downtown Riverwalk Pathway results please see the [Verbatim](#) on page 16.



Vendors In Parks Pilot

Stakeholder Report Back: What we Heard

12 September 2017

North Glenmore Park

There were 17 responses to the feedback form about North Glenmore Park. There were 8 responses to the poll question “I feel the services and sales at North Glenmore Park made an impact on my park experience.” The most respondents (3/8) selected “strong positive impact” while 2/8 said it would have a somewhat negative impact. 1 out of 8 said it would have: strong negative impact, somewhat positive impact or no impact.

The majority of North Glenmore Park respondents said they used the park at least weekly and hadn’t seen or used any services or sales in the park. Despite that, there was a split of responses to say that there would be a strong negative or a strong positive impact to their park experience. 2 people thought it would have no impact.

Overall, each of the three categories of services/sales (merchandise, food and rental/repair) had split responses between negative and positive. The merchandise type had the most “strongly negative” and “negative” responses (9/17).

Finally, we asked if respondents had any other comments about sales/services in parks, the top three themes that emerged are below.

Theme	Description and/or sample comment
No vendors in this park at all	<p>“Let’s not cross that threshold of thinking that every open space in this city needs to be commercialized”</p> <p>“... allowing vendors in parks would injure small businesses in these area...”</p>
Concerns about the potential disruption	<p>This included disruptions from garbage and noise but also the aesthetic disruption of nature. These disruptions were noted as also being damaging to the park’s “character” or purpose.</p> <p>“North Glenmore is a peaceful oasis...[it] should not be lost just for the convenience of those who don’t think ahead. Pop up retail only leads to more mess...”</p> <p>“It is a gem an[d] I am worried about losing its character.”</p>

These themes were also heard but only infrequently: good to have vendors but in specific places, better to have vendors in different parks, there’s enough existing retail in around parks in general or other specific parks, question/concern about process or other City work.

For all the North Glenmore Park results please see the [Verbatim](#) on page 24.



Vendors In Parks Pilot

Stakeholder Report Back: What we Heard

12 September 2017

Riley Park

There were 37 responses to the feedback form about Riley Park. Of these 37 respondents, some may not have answered all questions. There were 14 responses to the poll question “I feel the services and sales at Riley Park made an impact on my park experience.”

The most respondents (8/14) selected “negative impact” while 3/14 said it would have a somewhat negative impact. Two out of 14 people said it would have no impact and only 1 response said it would be a somewhat positive impact. No responses said it would be a strong positive impact.

The majority of Riley Park respondents said they used the park at least weekly and 11/37 said they had seen services or sales in the park but only 2 people indicated they had used the services (one “a little” and the other “a lot”). Considering that, most responses 10/22 said the services had no impact on their park experience with 11/22 saying it was either a somewhat negative or very negative impact.

Overall, when asked about three categories of services/sales (merchandise, food and rental/repair), the strongest response was that of “very negative impact” for the merchandise type services (14/37) and food type services (15/37). The rental/repair type was more split with 15/37 saying positive (very or somewhat) and 20/37 indicating very or somewhat negative.

Finally, we asked if respondents had any other comments about sales/services in parks, the top three themes that emerged are below.

Theme	Description and/or sample comment
Identifying concerns about potential disruptions	Disruptions included noise, garbage and aesthetic or visual drawbacks. There were also several comments about the disruption to current park users such as: “we have a farmers market on Wednesday – fear that food [vendors] would impact that experience.” “...would definitely take away from the experience, turning the focus from family fun to ‘what can we buy’...”
Vendors are not needed	These comments included that vendors are not needed in parks in general and that for Riley Park there is enough retail nearby and vendors are not justified.
Areas where vendors are allowed must be regulated	The vendors might be welcome in specific areas of the park or suggestion as to where vendors would not be a good idea. This also included comments to ensure there weren’t too many vendors in the park. “If vendors are located at access points... (i.e. on the periphery) they would be okay, but I wouldn’t want to see them inside the park.”



Vendors In Parks Pilot

Stakeholder Report Back: What we Heard

12 September 2017

	<p>“If these are allowed... the locations should be controlled.”</p> <p>“The paved path in Riley Park would be a good place, as would 12 Street.</p> <p>“I would not want to see any new structures built to accommodate retail services. If the existing buildings are used, I see it as a positive thing...”</p>
More amenities are needed in the park	<p>While this topic was identified by many to be outside the focus of this project three main suggestions were made of how to improve the park – adding washrooms, adding bike racks near the pool and having water fountains</p>
Aesthetic concerns or suggestions	<p>“I do not want to see advertising inside of parks.”</p> <p>“The photo below [<i>of several food trucks and booths from the survey webpage</i>] is not attractive.”</p> <p>“...would not want to see any new structures built...”</p>

These themes were also heard but only infrequently: vendors would facilitate better use of the park, food vendors might be useful for visitors or infrequent park users (who may not know the park/its amenities), vendors may not get much business depending on weather and number of visitors, vendors would be better at other parks but not this one.

For all the Riley Park results please see the [Verbatim](#) on page 27.



Vendors In Parks Pilot

Stakeholder Report Back: What we Heard

12 September 2017

Shaw Millennium Park

There were 5 responses to the feedback form about Shaw Millennium Park. There was 1 response to the poll question "I feel the services and sales at Carburn Park made an impact on my park experience." That response was "yes, strong negative impact."

Of the 5 Shaw Millennium Park respondents few generalizations can be made given the very low number of responses. Three said they had seen services and one wasn't sure. Those who saw services did in Shaw Millennium Park or Downtown. Two respondents used the park monthly, one daily and one weekly. Only one person saw sales/services in this park and used it "a little". One each said it was either very/somewhat positive impact on their park experience and two said it had no impact at all.

When asked about three categories of services/sales (merchandise, food and rental/repair), four responses were given about food services and all were 'very positive'. Merchandise and rental/repair services were seen by 3 people as a somewhat positive impact and one 'very positive'.

Finally, we asked if respondents had any other comments about sales/services in parks but only received the one response below that spoke about the current park condition and amenities. No additional analysis was conducted.

"Big problem, no where to sit outside of skateboard traffic. The only bench doesn't face the skate park - who on earth came up with that? Parents come with their kids and they have no place to sit."

For all the Shaw Millennium Park results please see the [Verbatim](#) on page 30.



Vendors In Parks Pilot

Stakeholder Report Back: What we Heard

12 September 2017

South Glenmore Park

There were 17 responses to the feedback form about South Glenmore Park. There were 7 responses to the poll question “I feel the services and sales at South Glenmore Park made an impact on my park experience.” Four out of 7 said it would be a “very strong positive impact” and 1 response for “somewhat positive.” Two responses said it would be a “somewhat negative impact” on their park experience.

The majority (9/16) of South Glenmore Park respondents said they used the park at least daily or weekly. Only 4/16 said they saw sales/services in the park this year and 2 used them “a lot”, 1 “a little.” Most of the responses to how having the sales/services impacted the park experience was that there was no impact (6/11). Two respondents said it was “very positive”.

Overall, when asked about three categories of services/sales (merchandise, food and rental/repair), all three types had many “very positive” responses. Rental/repair had 9/16 “very positive” with 3 more “somewhat positive” and zero “very negative”. Food services and merchandise had a bit more (4/16) negative (somewhat or very negative responses) each.

Finally, we asked if respondents had any other comments about sales/services in parks, the top three themes that emerged are below.

Theme	Description and/or sample comment
Preference for a food vendor	“We think it would be a very good idea to have some options for food, drink etc.” “It would be nice to have a food vendor at the park with healthy snacks.” “I would love vendors selling food or drinks. Maybe a spot to sit and have a coffee along the reservoir.”
No vendors at all in parks	Vendors were seen as commercialism or consumerism and the respondents wanted the park to remain as a space where that didn’t exist. “... commercialism in parks is out of place.”

These themes were also heard but only infrequently: don’t have too many vendors, vendors can facilitate better use of the park, need more amenities in the park (bench, fit park), concerns/questions about the survey itself, concerns/questions about parking.

For all the South Glenmore Park results please see the [Verbatim](#) on page 32.



Vendors In Parks Pilot

Stakeholder Report Back: What we Heard

12 September 2017

Sue Higgins Park

There were 6 responses to the feedback form about Sue Higgins Park. There was 1 response to the poll question “I feel the services and sales at Sue Higgins Park made an impact on my park experience.” That response was “yes, somewhat negative impact.”

There was a small number of responses about this park. Four out of six use the park daily or weekly. Of the responses 2/6 had seen services/sales in Sue Higgins Park and 4/6 hadn't – of the two who saw the services one said they used it “a little” 2 said ‘not at all’. When asked how these services impacted the park experience one person chose each of the following: “very positive,” “no impact”, and “somewhat negative.”

Overall, we asked about three categories of services/sales (merchandise, food and rental/repair), all three had a variety of responses but all were that there would be an impact mostly either “very or somewhat positive” or “very negative”.

Finally, we asked if respondents had any other comments about sales/services in parks, the top three themes that emerged are below.

Theme	Description and/or sample comment
Concerns about specific types of vendors due to safety	All of the comments related to a preference or caution around a specific type of service. One was about a dog wash being a good idea. The other two both referred to dogs and food sales potentially leading to unsafe situations. “Many dogs are food driven and will try [to] take the food out of the kid’s hands. Selling food at dog parks will only increase the potential for dog bites/snapping and injury...”

These themes were also heard but only infrequently: parking disruption

For all the Sue Higgins Park results please see the [Verbatim](#) on page 35.



Vendors In Parks Pilot

Stakeholder Report Back: What we Heard

12 September 2017

Verbatim Comments (by Park)

Carburn Park –

Poll question responses (5) - “I feel the services and sales at Carburn Park made an impact on my park experience.”

Yes, Strong Positive Impact	Yes, Strong Negative Impact	Yes, Somewhat Positive Impact	Yes, Somewhat Negative Impact	No Impact
0	3	0	0	2

Feedback Form responses (22):

1. Have you seen any services/sales in parks this year?

No	Not Sure	Yes	If yes, where?							
			Carburn	Downtown Riverwalk	North Glenmore	Riley	Shaw Millennium	South Glenmore	Sue Higgins	Other
18	0	4	3	1	0	0	0	0	0	0

2. How often do you use this park?

Daily	Weekly	Monthly	Infrequently
4	9	6	3

3a & 3b. Have you seen any services or sales in this park this year?

Yes	No	If yes, have you used the sales/services?		
		Yes, a lot	Yes, a little	No, not at all
3	19	1	1	8



Vendors In Parks Pilot

Stakeholder Report Back: What we Heard

12 September 2017

4. How did having the services/sales impact your park experience?

Very positive	Somewhat positive	No impact	Somewhat negative	Very negative
1	1	6	0	2

5. How do you feel merchandise-type services would impact your park experience?

Very positive	Somewhat positive	No impact	Somewhat negative	Very negative
3	7	2	4	5

6. How do you feel food services would impact your park experience?

Very positive	Somewhat positive	No impact	Somewhat negative	Very negative
5	5	4	4	4

7. How do you feel rental/repair services types would impact your park experience?

Very positive	Somewhat positive	No impact	Somewhat negative	Very negative
10	4	3	2	3

8. Do you have any other thoughts about sales/services in parks?

<p>Commercial involvement would be fine as long as long as it did not infringe on the 'natural' areas. They should be limited to the parking lot and beside asphalt paths. Obviously, noise should be a concern. Think I'll go check them out now. Thanks</p>
<p>This is a residential area and senior housing nearby. It is intrusive, noisy & disruptive with tours/bird watching, cyclists, dog training, yoga, photographers (wedding/other events) & food trucks around. It's a small park with wildlife, stop it with all these activities!</p>
<p>I would really like to be able to rent canoe's or boats. Or for there to be a storage rental facility for boats and canoes onsite.</p>



Vendors In Parks Pilot

Stakeholder Report Back: What we Heard

12 September 2017

To commercialize parks like this would kill the reason for having these beautiful parks. It would not take long before it would be ruined with garbage, bad people and noise.

This small reclaimed gravel pit from Burns fits nicely into relaxed local Riverbend design. Eric Harvey and friends have thought out day use very well. Sue Higgins dog Park would be better suited for birder vendor permits.

It is a natural experience, not a commercial experience that users of Carburn Park want. Keep the businesses ventures elsewhere. Open an amusement park and provide food, rentals, repairs, games and amusements. Leave Carburn Park as is and non-commercialized. Is the City so desperate for revenue?

It would definitely add value to our experience. There is so much more to learn about the park and it's resident wildlife. Also, people of all ages use the park, so something to get them to engage with each other or relevant to their development and mobility is key.

Would love to see canoe or kayak rentals

Kayak, paddle boat etc. rental would also be a bonus. I could see food services making more garbage and/or mess around the park which could endanger the local habitats.

A beautiful park in the middle of city. Don't congest it with markets tables and sales of random stuff. I'll go to the store for that. I want to be out enjoying the water, wildlife and sunshine. Let people be to explore. Parking would be an issue if there were markets. Rental equipment would be good

In general I would like to keep commercial activities out of the park.

I have not seen anything for sale... But depending on what it is... It could be ok.



Vendors In Parks Pilot

Stakeholder Report Back: What we Heard

12 September 2017

Downtown Riverwalk Pathway –

Poll question responses (80) - “I feel the services and sales at the Downtown Riverwalk Pathway made an impact on my park experience.”

Yes, Strong Positive Impact	Yes, Strong Negative Impact	Yes, Somewhat Positive Impact	Yes, Somewhat Negative Impact	No Impact
44	8	12	12	4

Feedback Form responses (160):

1. Have you seen any services/sales in parks this year?

No	Not Sure	Yes	If yes, where?							
			Carburn	Downtown Riverwalk	North Glenmore	Riley	Shaw Millennium	South Glenmore	Sue Higgins	Other
19	15	125	1	125	0	3	4	2	2	5

2. How often do you use this park?

Daily	Weekly	Monthly	Infrequently
81	50	15	13

3a & 3b. Have you seen any services or sales in this park this year?

Yes	No	If yes, have you used the sales/services?		
		Yes, a lot	Yes, a little	No, not at all
128	29	26	54	61

4. How did having the services/sales impact your park experience?

Very positive	Somewhat positive	No impact	Somewhat negative	Very negative
85	18	15	15	10



Vendors In Parks Pilot

Stakeholder Report Back: What we Heard

12 September 2017

5. How do you feel merchandise-type services would impact your park experience?

Very positive	Somewhat positive	No impact	Somewhat negative	Very negative
67	38	13	22	18

6. How do you feel food services would impact your park experience?

Very positive	Somewhat positive	No impact	Somewhat negative	Very negative
100	24	2	13	19

7. How do you feel rental/repair services types would impact your park experience?

Very positive	Somewhat positive	No impact	Somewhat negative	Very negative
81	37	18	9	10

8. Do you have any other thoughts about sales/services in parks?

Would encourage vendors at night on path to help users feel safe at later hours (after 6pm).
We were biking from Marda Loop down to the Downtown Riverwalk Pathway area. We wanted to stop for a quite bite part way through, and were happy to see the food vendors since this was a cheaper option and we could enjoy the park as we ate.
The rental service on the west tip of Princess Island is a grave eye sore. They use a huge cube van to block of access to that part of the island. Why did you spend all the money getting it back in shape only to place a gazillion signs all over it and a huge Ryder rental cube van on it. THAT SUCKS!
No franchises or big business - small operators only and independents.
Great experience. Like a small town in the big city
Appreciate when vendors take credit cards, not just cash only. Otherwise really support vendors in parks
Really like the vendors. Allows for impromptu use of park eg renting kayaks
More ice cream
Vendors are great as long as there aren't too many of them in one park eg every 20 ft is too much



Vendors In Parks Pilot

Stakeholder Report Back: What we Heard

12 September 2017

Food can be overwhelming. You don't want the smell and the noise to overpower the park experience. Need to place vendors appropriately
Great Glad you're doing this. Food is great when you have kids for convenience
Any activity that results in attracting people and enhancing vibrancy is very positive. I am in full favour of piloting such initiatives.
I love this it makes me feel like I'm on Huntington Beach! Just don't let Arvin/scents type people be vendors... only artsy one of a kind artisans /food beverage station /carts or activity rentals
I am all for providing people a better experience in the parks as long as the litter/garbage situation stays under control. More services equal more people who are less concerned about keeping the parks clean and more concerned about what activity it is they are doing there.
Allow them but keep it in good taste
I would prefer small scale operations vs. large scale businesses jumping on the pop up bandwagon. The businesses and services should add to the character of the park.
Yes
This is something other Canadian cities do wrong. We should definitely have vendors in parks!
It's a great idea!
Sales and services such as these, in general, are a very good thing. Where large numbers of Calgarians are drawn into these spaces, I think these services are important, necessary, and improve the overall experience.
It's great having these services nearby. I stopped at a food truck parked along the river walk tonight and grabbed some unique dinner on my way home from work. Super handy!
I walk there to see nature and escape from commercial venues. I can tolerate seeing a bike repair place on my walk as a service, but others would be unsightly and food smell and garbage is unpleasant. There is already Eau Claire Market for food vendors and thankfully it's tucked inside, out of site.
It is not a bad idea, but should be consistent with things that people might need on a pathway ex) food vendors, bike rental
I do not want to feel like I am walking by "store fronts". I want to enjoy as much of nature as I can inner city. However, a few vendors along the pathway or near entrance and exits are a welcome addition.
Need to ensure cleanliness is maintained, toilets more abundant and open longer in the year and that river valley vegetation and animal life is preserved.
The park should be an escape, not a place to shop... however a service or food offering here and there can certainly enhance the park experience.
Need more services, especially food and drink services, bike repair and rental. Services need to be located just off pathway, so don't disrupt pathway users. Time to leverage fantastic pathway system and add a new dimension.



Vendors In Parks Pilot

Stakeholder Report Back: What we Heard

12 September 2017

Really love the idea of rental services in the parks
It would potentially be beneficial to have something like this in smaller parks to encourage people to use these areas. Activity tool sheds or ??? To encourage children and families to get out and play in parks
In fact I do believe it is possible to have food/rental/repair services in parks IF and that is a big IF they are managed so that they don't turn it into a 'midway' or urban street festival atmosphere; e.g. no sound systems blaring; limited number of vendors, discrete.
It would make going to the Riverwalk that much more enjoyable if there were food vendors/cafe's along the walk/river.
Public toilets would be very helpful, especially if adding food and drink services. Thanks! (I know there are a couple in east village but they seem to be closed much of the time.)
Love the Segway!
A few stalls are okay but often I go to the river to get away from stores/commercialism and see nature - a few stands selling food or for repairs/activities related to the riverwalk - bike repair, surfboards etc are okay, but don't want to see stalls of junky jewelry when i'm walking/biking/running.
The Eau Claire promenade is already well served by adjacent retail - cafes, restaurants, and shops are numerous. There is no need for more - the area is already overly crowded and chaotic due to pedestrians who don't look where they are going. Definitely don't want noisy ice cream trucks.
We walk our dog on the river path and always see the Segway tours. We think it's a great idea to show off the beauty of the bow valley, especially to tourists. We have finally booked a Segway tour, I'm looking forwards to it. The main problem in the park is cyclists going to fast and without bells.
My husband and I enjoyed our Segway tour in this area. We think having these types of ours are nice down by the water as we also received a little history lesson on the area. As long as the groups are small (no more than 10riders), it is an interesting way to find out about the area.
Some services like bike repair are a fantastic addition. Coffee carts and other small food/beverage quick service are great, but anything beyond these may clutter up the park.
Just did a Segway Adventure on the Riverwalk Pathway and it was a wonderful way to experience the beauty of the area and learn some more Calgary history. Loved the slower pace of the Segways compared to some of the extremely fast bicycles racing on the same pathways. Hope Segways can stay there.
Put a speed limit on bike some os going to gst killed the river walk is like a raceway.
Should have been a simpler process to engage during my walk. Instead, I had to stop and search through the website for the right consultation. Otherwise, it was great.
This is an excellent idea and would increase enjoyment and accessibility of the trail systems for users! I would love to have more services along the pathways. It would be important to make these aesthetically appropriate.



Vendors In Parks Pilot

Stakeholder Report Back: What we Heard

12 September 2017

I would love to see more services or sales in parks!
I think it's a fantastic idea. It allows for well rounded opportunities, without having to leave the park area to go eat or shop. It also supports local vendors! Great to me :)
Calgary has beautiful parks, it would be nice to have more dining options.
We need more vendors! more tourist, more people, more business!
I think green spaces and parks should be preserved as such and not developed for retail/sales.They're not so big that a person can't get to a commercial/business area within a couple of blocks if they really need to buy something. The charm of our parks is that they aren't over developed.
It is already difficult to get by people in the parks without adding to the congestion.
Vendors provide a positive motivating option and as long as they follow city guidelines, I believe them provide only positive impact.
Thanks for this opportunity! I work in downtown and go to the park to walk or run everyday. It is a cherished moment to disconnect, recharge, get in touch with life and nature. I'd rather keep the park as it is. If I wanted food, services or merchandise I'd rather go to a mall than to the park.
I think beside the bike repair we can have a small nice tea hut where they sale tea and small sweet treats (like a park in San Francisco). And that should be it. More than that will destroy the natural beauty of the walkway .
Prince Island Park is our Central Park, Our face. Please do not make it a bazaar dump by putting too much vendors/services/merchandise.... We appreciate it natural beauty.
We feel opening up the parks to sales and services distracts from the leisure activities that parks are meant for. The accumulation of litter would increase. There are lots of other areas for commercial enterprise.
I just don't know if Prince's Island Park and surrounding area is big enough. Half the walkways are crowded already. Would I like some food trucks etc...sure it would be a positive thing....IF we weren't going to lose space for all the activities the pathways are currently being used for.
I use the parks to walk, to relax. The last thing I need is another commercial outlet. Can't you just leave well enough alone, PLEASE? Also, the redevelopment of West Eau Claire park, for residents of the immediate area like myself, is a nightmare, for dubious ends. As a wheelchair user, annoying
More food stands! Coffee/water, etc - things I can get easily so I don't need to carry them with me on walk/bike rides. And bike repair services are crucial and awesome!!!
Please allow food vendors (water, coffee) at St. Patricks park near washrooms



Vendors In Parks Pilot

Stakeholder Report Back: What we Heard

12 September 2017

<p>We need food vendors to sell healthy snacks and not yet more junk to our population. Also install trash bins nearby. Bikers are already having speed issues and are rude to everyone else. More rentals clutter the park for all of us.</p>
<p>Food and beverages should be displayed in some of the parks, it would be a great add on provided that the city provides power so that generators are not used.</p>
<p>Considering the amount of open space we have, it makes sense to utilize these vendors and spaces. By allowing various types of services would be beneficial, as well as some facilities such as the East Village.</p>
<p>I took a Segway tour along the river this week. The tour guide took the effort to explain what we were seeing, including history, culture, and unique and special sights. What a great way to learn aboutvCalgary! Keep it good ng.</p>
<p>Shame on you to even consider the encroachment of our parks with vendors and commercial activities. There is no shortage of places to shop in Calgary -why bring it to our parks? Is this nothing but another money grab for the city (permit fees)? Please don't mess with our parks!</p>
<p>The specific location of services within any must be well thought out as they will create areas of congestion which could create safety concerns for cyclists and walkers. Generally, I am against consumerism in our parks. Parks are a place to get away from the hustle and bustle of the city.</p>
<p>Moos Country Ice Cream & Pathway Pit Stop are awesome and the friendly customer service is always Stella!</p>
<p>We loves moos ice cream!</p>
<p>Moo's Country Ice Cream is a wonderful addition to Eau Claire area. It is an institution.</p>
<p>Moo's Country Ice Cream is a favourite of our family's. We always stop there.... Great products and service !</p>
<p>I feel that having vendors be able to operate in parks makes our parks more vibrant and give more choices of leisure activities to Calgarians. The food truck variety of vendors are not particularly attractive or a good use of space but i prefer having vendors to having nothing.</p>
<p>I love having the option for hotdogs or ice cream when I'm out at the park.</p>
<p>Food services are a positive addition to our weekend visits to the park. Love to stop after our walk for some ice cream or sausage!!!</p>
<p>The experience wouldn't be the same without the Moos Ice Cream trailer...our kids make us plan our trip around their ice cream stop! Personally, I prefer to grab a quick bite at the adjoining Pit Stop smokie trailer!</p>
<p>I love the park-like atmosphere where people can walk, go to the playground, the wading pool, eat out, watch Shakespeare in the Park. My favorite food stops are Moos Icecream and Pathway Pitstop! People can go into the mall for merchandise.</p>



Vendors In Parks Pilot

Stakeholder Report Back: What we Heard

12 September 2017

I strongly recommend having food vendors in the park.

We always visit Moo's Country Ice Cream and the Pathway Pit Stop, it's a tradition they have been there forever with friendly faces and pleasant service. Hopefully this survey isn't taking that away, it wouldn't be the same without them.

I don't want the downtown pathway to become overly commercialized, but a few food trucks and equipment rentals along the SIDE of the pathway would be good. Perhaps the occasional food festival would be good too. I don't want to see advertising on the pathway though!

A few vendors spread out through a large park is ok. Something like the picture below is not. This concentration is more suited to a farmers market not a park.

I LOVE Moo's Ice Cream Park and The Pathway Pit Stop. The owners are so nice and the quality of the food is wonderful. It's the perfect place to sell ice cream. Eau Claire Market is lucky to have such a wonderful, quality, friendly presence downtown. I hope they are both there for years to come

I think it would bring more people to the core. I like the market area that is in East Village. A pop up market selling summer clothes, jewelry, fresh food (farmer's market veggies and fruit) would be great for Saturday mornings along the river during the summer. More for tourists to see too.

We haven't had a chance to make it down to the Moo's Country Ice Cream and the Pathway Pit Stop yet, but we just love the people that run those two food stands and enjoy their positive company! It's important to have food and ice cream available when we are out enjoying downtown on beautiful days.

Love the idea of having more vendors in public spaces. Creates a welcoming vibrant atmosphere and allows for spontaneous activities while out and about.

I fell in love with Calgary 2 years ago and moved here specifically because Calgary is different than most other big North American cities. It's modern, clean and nature oriented and I truly hope it will stay this way. Those who want it most are the businesses who want to be there: NO, thanks.

My primary concerns with food services relates to littering and keeping the park clean - including keeping trash bins empty to allow trash to be tossed out. I'd like to keep the clean city image Calgary has by insuring that litter is kept to a minimum.

I'd hope we could keep the river pathways free of unnecessary clutter and capitalism

Bikes/skateboards on Riverwalk going too fast for walkers
 Cana constr site for new bike path has created ugly mess for little construction activity
 Was destruction of trees and green space a specific convenience meant for the Concord project?
 Where are the police patrols? Not happy bad planning

I am okay with this, just a better experience for us. However, the vendors should be positioned so that walkers and cyclists are not impacted by a crowd of milling people.

The more vendors, the better. Especially if they're high quality local artisan vendors (e.g. cold brew coffee, fresh squeezed lemonade, komucha, etc.).



Vendors In Parks Pilot

Stakeholder Report Back: What we Heard

12 September 2017

<p>Increasing the sale of food in parks will increase litter in the park. If services/sales increase so will the amount of pedestrian & bike traffic, the City needs to do something about ensuring that pathways are shared rather than letting cyclists speed & disregard pedestrian safety.</p>
<p>Get on with fixing the city with things that need fixing, not this airy fairy stuff.</p>
<p>Crafts, small vendors, weekly farmer's market</p>
<p>love Joe's Garage.</p>
<p>I think the most positive impact will come from services being available, but not pushed. I don't want advertising right in my face (on the path, for example), but having a mobile bike repair station or food truck along the side of the path will encourage people to stop and enjoy the paths.</p>
<p>I like it when a service is fixed to one spot, so I know where I can find them. I do not like it if I have to search for the same vendor (ie. the food trucks you never know where they are)</p>
<p>I love the idea of bringing small businesses into our parks! I think this should be encouraged, especially food vendors and rentals of bikes/boats and other activity equipment.</p>
<p>Food vendors and equipment rentals would be good...as long as they don't obstruct the scenic views and create clutter</p>
<p>We love Riverpark and use it often several times a week Services along way would be fabulous Keep up the good work</p>
<p>Pls integrate businesses to the vibe of the place Spread them out so the crowds aren't too big Make them colorful, whimsical, interactive and fun Lots of fabulous public art that makes you think & proud to be aCalgarian</p>
<p>We want the parks to stay like a park. All other areas in the city can be as commercial as needed. But that's why we visit a park. Thanks.</p>
<p>Would like to see food trucks with vegan options! And healthy food! You guys are doing a great job, keep up the good work!</p>
<p>Riverside walk should be free of commercial,food stalls, or any rental equipments business...I like it serene and tranquil experience.</p>
<p>vompetition for spots and lack o nature relaxing areas for more comertial business will change the relaxing spirit and nature of the park. Please don't change this.</p>
<p>Despite my "no impact" response to 7. & 9. these services should be available to others. For me, a senior, 'coffee and a muffin' at a shaded table please. Love the build currently underway. Please preserve the green buffer, washrooms and services in any market crossroads redesign.</p>
<p>Demographics are relevant to understanding responses -- ask e.g. age, user type (commuter, sports and active recreation ...), rest and relaxation, etc. "No impact" does not mean that the service should not be proved for others. 300 characters is not enough for thoughtful input.</p>



Vendors In Parks Pilot

Stakeholder Report Back: What we Heard

12 September 2017

North Glenmore Park –

Poll question responses (8) - “I feel the services and sales at the North Glenmore Park made an impact on my park experience.”

Yes, Strong Positive Impact	Yes, Strong Negative Impact	Yes, Somewhat Positive Impact	Yes, Somewhat Negative Impact	No Impact
3	1	1	2	1

Feedback Form responses (17)

1. Have you seen any services/sales in parks this year?

No	Not Sure	Yes	If yes, where?							
			Carburn	Downtown Riverwalk	North Glenmore	Riley	Shaw Millennium	South Glenmore	Sue Higgins	Other
5	1	10	0	7	2	0	0	0	0	2

2. How often do you use this park?

Daily	Weekly	Monthly	Infrequently
2	9	3	2

3a & 3b. Have you seen any services or sales in this park this year?

Yes	No	If yes, have you used the sales/services?		
		Yes, a lot	Yes, a little	No, not at all
2	14	0	0	9

4. How did having the services/sales impact your park experience?

Very positive	Somewhat positive	No impact	Somewhat negative	Very negative
3	1	2	1	4



Vendors In Parks Pilot

Stakeholder Report Back: What we Heard

12 September 2017

5. How do you feel merchandise-type services would impact your park experience?

Very positive	Somewhat positive	No impact	Somewhat negative	Very negative
5	0	2	3	6

6. How do you feel food services would impact your park experience?

Very positive	Somewhat positive	No impact	Somewhat negative	Very negative
6	3	1	1	5

7. How do you feel rental/repair services types would impact your park experience?

Very positive	Somewhat positive	No impact	Somewhat negative	Very negative
6	3	1	2	4

8. Do you have any other thoughts about sales/services in parks?

Need to provide location of maximum visibility and access.
North glenmore is a peaceful oasis. Its proximity to the natural habitat of the Elbow River should. OT be lost just for the convenience of those who don't think of plan ahead. Pop up retail only leads to more mess along pathways. It is bad enough already; more garbage cans won't fix the problem.
I wouldn't mind services in certain parks while others should be free of commerce. Part of the benefit of going to the park is that almost everything you see is natural. Mechanical noise would be a negative. The beauty of nature interrupted. It would remove some of the peacefulness.
Yes, do not corrupt the quietness and sanctuary offered in parks listed and Eau Claire - Prince's Island or St George's island. All these areas have nearby restaurants and conveniences - allowing vendors in parks would injure small businesses in these areas - many of whom barely get by.
Why would we desire to encourage the presence of unsightly - litter promoting - concessions. Picnics work good and are a wonderful family activity - please help preserve this tradition and the environments under study- should be considered for special events. For day to day leave as a sanctuary.



Vendors In Parks Pilot

Stakeholder Report Back: What we Heard

12 September 2017

This is an easy going meeting place for families and walking/ cycling/ kiting area for neighbors close and far. An oasis from the malls as well as from heavily organized and commercialized recreational areas. It is "unplugged". It is a gem an I am Worried about losing its character.

Why has this survey not been publicized within the community ?

Let's not cross that threshold of thinking that every open space in this city needs to be commercialized. Park patrons presently have no problem being self sufficient in their food and services needs when they come to our parks if they understand no such services are available in the park.



Vendors In Parks Pilot

Stakeholder Report Back: What we Heard

12 September 2017

Riley Park –

Poll question responses (14) - “I feel the services and sales at the Riley Park made an impact on my park experience.”

Yes, Strong Positive Impact	Yes, Strong Negative Impact	Yes, Somewhat Positive Impact	Yes, Somewhat Negative Impact	No Impact
0	3	1	8	2

Feedback Form responses (37)

1. Have you seen any services/sales in parks this year?

No	Not Sure	Yes	If yes, where?							
			Carburn	Downtown Riverwalk	North Glenmore	Riley	Shaw Millennium	South Glenmore	Sue Higgins	Other
11	3	23	0	14	0	12	0	0	0	2

2. How often do you use this park?

Daily	Weekly	Monthly	Infrequently
9	16	8	4

3a & 3b. Have you seen any services or sales in this park this year?

Yes	No	If yes, have you used the sales/services?		
		Yes, a lot	Yes, a little	No, not at all
11	26	1	1	24

4. How did having the services/sales impact your park experience?

Very positive	Somewhat positive	No impact	Somewhat negative	Very negative
1	0	10	3	8



Vendors In Parks Pilot

Stakeholder Report Back: What we Heard

12 September 2017

5. How do you feel merchandise-type services would impact your park experience?

Very positive	Somewhat positive	No impact	Somewhat negative	Very negative
4	5	8	6	14

6. How do you feel food services would impact your park experience?

Very positive	Somewhat positive	No impact	Somewhat negative	Very negative
9	7	2	4	15

7. How do you feel rental/repair services types would impact your park experience?

Very positive	Somewhat positive	No impact	Somewhat negative	Very negative
5	10	2	7	13

8. Do you have any other thoughts about sales/services in parks?

Washrooms are needed!
I think the park experience is much better when it is not crowded with commercial activities.
I'm cautious about having my park experience impacted by too much consumerism. Like that people bring picnic lunches, dinners, etc. Feel like food service would bring more garbage and waste. We have a farmers market on Wednesday - fear that food would impact that experience.
Riley Park is a beautiful, fun and popular spot. It works the way it is - why do we need to change it? Commercialization would definitely take away from the experience, turning the focus from family fun to 'what can we buy'. If I want to shop I will go to the mall. Please leave the park alone.
Parks should be kept natural and free from commercialization!
There are many stores that border the park on 10th street for items such as swim diapers and food. Let's preserve the park for non commercial interests.
If vendors are located at access points into the park (ie. on the periphery) they would be okay, but I wouldn't want them inside the park. I see Calgary parks as places to enjoy outdoor settings so I wouldn't want them to become too commercial. Paved river pathway system is okay too if not impeding.



Vendors In Parks Pilot

Stakeholder Report Back: What we Heard

12 September 2017

<p>The park is a non-commercial space. It is free. Free to use and free of commerce. Families can go, free of the pressure to spend money. Anything anyone needs is a very short walk away at Safeway or in Kensington. Please don't clutter up the park with makeshift stores.</p>
<p>If these are allowed in the parks, the locations should be controlled. The photo below is not attractive. Riley Park, in particular, is designed to be an oasis in the city so commercial activity impacts its essence.</p>
<p>I want commercial activities kept to the edges of parks. The paved pathway in Riley Park would be a good place, as would 12 Street. I do not want to see advertising inside of parks.</p>
<p>Generally, a small amount of food services or other vendors is acceptable in the larger park areas.</p>
<p>I would not want to see any new structures built to accommodate retail services. If the existing building are used, I see it as a positive thing to have retail/rental .</p>
<p>Please let's keep Riley Park for recreation, NOT sales or services. There are already enough vendors elsewhere in the city. I would like green space for my family WITHOUT commerce. Rather, provide park amenities like year round public washroom access and a water fountain PLEASE.</p>
<p>I don't go to park to listen to generators, ice cream trucks or buy commercial items. I go to enjoy flowers, playground, pool, green grass and the quiet escape. Please keep vehicles out of the park. Do not commercialize. I like yoga,music, picnics,b'day parties. Safeway is close 4 forgotten items</p>
<p>Unrelated but having a few bike racks near the wading pool would be a HUGE improvement for all the parents who bike in our community with their kids. Bikes get stolen a lot in Kensington area</p>
<p>Bike racks</p>
<p>I am a senior so some services are not for me. But, given the park demographic, the wading pool, children's play area, and space for active recreation, I would favour offering services for those users. Coffee, a muffin, and a shady table for me please! Weather and visitor numbers may be limiting.</p>
<p>I appreciate that city government is considering park vendors carefully. Regular park users know that they need to bring food; food vendors may be more important for visitors. The larger equipment vendors are intriguing and could offer a better Calgary experience (e.g., Segways, rafts, etc).</p>



Vendors In Parks Pilot

Stakeholder Report Back: What we Heard

12 September 2017

Shaw Millennium Park –

Poll question responses (1) - “I feel the services and sales at the Shaw Millennium Park made an impact on my park experience.”

Yes, Strong Positive Impact	Yes, Strong Negative Impact	Yes, Somewhat Positive Impact	Yes, Somewhat Negative Impact	No Impact
0	1	0	0	0

Feedback Form responses (5)

1. Have you seen any services/sales in parks this year?

No	Not Sure	Yes	If yes, where?							
			Carburn	Downtown Riverwalk	North Glenmore	Riley	Shaw Millennium	South Glenmore	Sue Higgins	Other
0	1	3	0	3	0	0	2	0	0	0

2. How often do you use this park?

Daily	Weekly	Monthly	Infrequently
1	1	2	0

3a & 3b. Have you seen any services or sales in this park this year?

Yes	No	If yes, have you used the sales/services?		
		Yes, a lot	Yes, a little	No, not at all
1	3	0	1	3

4. How did having the services/sales impact your park experience?

Very positive	Somewhat positive	No impact	Somewhat negative	Very negative
1	1	2	0	0



Vendors In Parks Pilot

Stakeholder Report Back: What we Heard

12 September 2017

5. How do you feel merchandise-type services would impact your park experience?

Very positive	Somewhat positive	No impact	Somewhat negative	Very negative
1	3	0	0	0

6. How do you feel food services would impact your park experience?

Very positive	Somewhat positive	No impact	Somewhat negative	Very negative
4	0	0	0	0

7. How do you feel rental/repair services types would impact your park experience?

Very positive	Somewhat positive	No impact	Somewhat negative	Very negative
1	3	0	0	0

8. Do you have any other thoughts about sales/services in parks?

Big problem, no where to sit outside of skateboard traffic. The only bench doesn't face the skate park - who on earth came up with that? Parents come with their kids and they have no place to sit.



Vendors In Parks Pilot

Stakeholder Report Back: What we Heard

12 September 2017

South Glenmore Park –

Poll question responses (7) - “I feel the services and sales at the South Glenmore Park made an impact on my park experience.”

Yes, Strong Positive Impact	Yes, Strong Negative Impact	Yes, Somewhat Positive Impact	Yes, Somewhat Negative Impact	No Impact
4	0	1	2	0

Feedback Form responses (17)

1. Have you seen any services/sales in parks this year?

No	Not Sure	Yes	If yes, where?							
			Carburn	Downtown Riverwalk	North Glenmore	Riley	Shaw Millennium	South Glenmore	Sue Higgins	Other
7	1	9	1	4	0	0	3	2	0	0

2. How often do you use this park?

Daily	Weekly	Monthly	Infrequently
5	4	3	4

3a & 3b. Have you seen any services or sales in this park this year?

Yes	No	If yes, have you used the sales/services?		
		Yes, a lot	Yes, a little	No, not at all
4	12	2	1	9

4. How did having the services/sales impact your park experience?

Very positive	Somewhat positive	No impact	Somewhat negative	Very negative
2	1	6	1	1



Vendors In Parks Pilot

Stakeholder Report Back: What we Heard

12 September 2017

5. How do you feel merchandise-type services would impact your park experience?

Very positive	Somewhat positive	No impact	Somewhat negative	Very negative
6	3	2	1	4

6. How do you feel food services would impact your park experience?

Very positive	Somewhat positive	No impact	Somewhat negative	Very negative
9	1	2	1	3

7. How do you feel rental/repair services types would impact your park experience?

Very positive	Somewhat positive	No impact	Somewhat negative	Very negative
9	3	2	2	0

8. Do you have any other thoughts about sales/services in parks?

I disagree with the way you are conducting this engagement. I have to go through every park on your list to give proper input. It's repetitious when you could've set it up for general comments and multiple choice for all parks. the character limit here is way too low for proper feedback.
The park is frequented almost exclusively by families and the vendor here sells popsicles and ice cream only. Kids don't need more sugar in their diets, especially when they're outside playing. Please give them a healthy option or nothing at all.
Please send food trucks to Varsity Park!!! There's absolutely nothing here! The park is packed everyday, parking is impossible and there's no food or drinks
Hi! We would think it was a very good idea to have some options for food, drink etc. Maybe not as expensive as Bowness park, but definitely something. Maybe one of the non/profits could get involved. Possibly hire clients from PASC or the other agencies in the city who support people with disabilities
I have often wished for a bistro or cafe in the park so we could enjoy more evenings there when the weather gets cold, or to have a drink when walking, biking in the summer. It could be so much more than it is. European countries celebrate this way of life, I wish we did here more!



Vendors In Parks Pilot

Stakeholder Report Back: What we Heard

12 September 2017

I would love vendors selling food or drinks. Maybe a spot to sit and have a coffee along the reservoir. There are a lot great views along the reservoir where it would be nice to hang out. It would also be great to have outdoor workout area maybe by the water park.

Parks for me are a place to get away from the hustle and bustle of city life. I am against consumerism in parks.

I used city parks to get away from the hustle and bustle of city life and believe that commercialism in parks is out of place.

Would be nice to have a food vendor at the park with healthy snacks. The woman who sells popsicles is fine and very unassuming but its not a great as the only food option.



Vendors In Parks Pilot

Stakeholder Report Back: What we Heard

12 September 2017

Sue Higgins Park –

Poll question responses (1) - “I feel the services and sales at the Sue Higgins Park made an impact on my park experience.”

Yes, Strong Positive Impact	Yes, Strong Negative Impact	Yes, Somewhat Positive Impact	Yes, Somewhat Negative Impact	No Impact
0	0	0	1	0

Feedback Form responses (6)

1. Have you seen any services/sales in parks this year?

No	Not Sure	Yes	If yes, where?							
			Carburn	Downtown Riverwalk	North Glenmore	Riley	Shaw Millennium	South Glenmore	Sue Higgins	Other
4	0	2	0	0	0		0	0	2	0

2. How often do you use this park?

Daily	Weekly	Monthly	Infrequently
2	2	1	1

3a & 3b. Have you seen any services or sales in this park this year?

Yes	No	If yes, have you used the sales/services?		
		Yes, a lot	Yes, a little	No, not at all
2	4	0	1	2

4. How did having the services/sales impact your park experience?

Very positive	Somewhat positive	No impact	Somewhat negative	Very negative
1	0	1	1	0



Vendors In Parks Pilot

Stakeholder Report Back: What we Heard

12 September 2017

5. How do you feel merchandise-type services would impact your park experience?

Very positive	Somewhat positive	No impact	Somewhat negative	Very negative
3	2	0	0	2

6. How do you feel food services would impact your park experience?

Very positive	Somewhat positive	No impact	Somewhat negative	Very negative
2	2	0	1	1

7. How do you feel rental/repair services types would impact your park experience?

Very positive	Somewhat positive	No impact	Somewhat negative	Very negative
3	2	0	0	1

8. Do you have any other thoughts about sales/services in parks?

It would be great to have a dog wash !!!
We go to the park to enjoy the off leash and to walk / swim. going to the park and having to deal with people selling/sevicing/taking up the park area, parking area would absolutely be a negative experience. Dogs jumping to get food, groups actively soliciting us: it's just asking for trouble.
I frequently see kids at dog parks holding food. Many dogs are food driven and will try take the food out of the kid's hands. Selling food at dog parks park will only increase the potential for dog bites/snapping and injury to kids. Very bad idea